

Ernie Fletcher  
Governor

LaJuana S. Wilcher, Secretary  
Environmental and Public  
Protection Cabinet

Christopher L. Lilly  
Commissioner  
Department of Public Protection

Morris Vaughn  
Manager  
South Eastern Water Association, Inc.  
P. O. Box 458  
Somerset, KY 42502



Commonwealth of Kentucky  
**Public Service Commission**  
211 Sower Blvd.  
P.O. Box 615  
Frankfort, Kentucky 40602-0615  
Telephone: (502) 564-3940  
Fax: (502) 564-3460  
psc.ky.gov

Mark David Goss  
Chairman

Teresa J. Hill  
Vice Chairman

Gregory Coker  
Commissioner

June 1, 2006

RE: Case No. 2006-00212

We enclose one attested copy of the Commission's Order in the above case.

Sincerely,

A handwritten signature in black ink, appearing to read "Beth O'Donnell".

Beth O'Donnell  
Executive Director

BOD/jc  
Enclosure

Is your RETURN ADDRESS completed on the reverse side?

**SENDER:**

- Complete items 1 and/or 2 for additional services.
- Complete items 3, and 4a & b.
- Print your name and address on the reverse of this form so that we can return this card to you.
- Attach this form to the front of the mailpiece, or on the back if space does not permit.
- Write "Return Receipt Requested" on the mailpiece below the article number.
- The Return Receipt will show to whom the article was delivered and the date delivered.

I also wish to receive the following services (for an extra fee):

- 1.  Addressee's Address
- 2.  Restricted Delivery

Consult postmaster for fee.

3. Article Addressed to:

*Morris Vaughn, SEWA.  
P.O. 458  
Somerset, KY 42502*

4a. Article Number

7005 1820 0006 1154 7694

4b. Service Type

- Registered  Insured
- Certified  COD
- Express Mail  Return Receipt for Merchandise

7. Date of Delivery

*6-6-06*

5. Signature (Addressee)

*Jessica Miller*

6. Signature (Agent)

*Jessica Miller*

8. Addressee's Address (Only if requested and fee is paid)

PS Form 3811, December 1991

★U.S. GPO: 1992-323-402

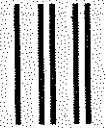
**DOMESTIC RETURN RECEIPT**

*06-212 61106 JDC*

Thank you for using Return Receipt Service.

UNITED STATES POSTAL SERVICE

Official Business



PENALTY FOR PRIVATE USE TO AVOID PAYMENT OF POSTAGE, \$300



Print your name, address and ZIP Code here

PUBLIC SERVICE COMMISSION  
211 SOWER BLVD.  
P.O. BOX 615  
FRANKFORT, KY 40602

8007



Morris Vaughn  
Manager  
South Eastern Water Association, Inc.  
P. O. Box 458  
Somerset, KY 42502

Robert Young Family  
2325 HWY 160 S.  
Hindman, KY 41822

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ROBERT YOUNG FAMILY	)	
	)	
COMPLAINANTS	)	
	)	
v.	)	CASE NO. 2006-00212
	)	
SOUTH EASTERN WATER	)	
ASSOCIATION, INC.	)	
	)	
DEFENDANT	)	

ORDER TO SATISFY OR ANSWER

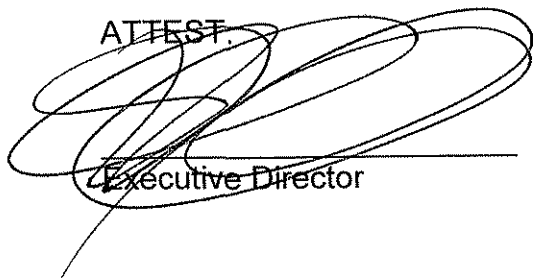
South Eastern Water Association, Inc. ("South Eastern") is hereby notified that it has been named as defendant in a formal complaint filed on May 24, 2006, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, South Eastern is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 1st day of June, 2006.

ATTEST.



Executive Director

By the Commission

JP  
BD

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

RECEIVED

MAY 24 2006

PUBLIC SERVICE  
COMMISSION

Robert Young Family  
(Your Full Name)

COMPLAINANT

VS.

CASE 2006-00212

SOUTH EASTERN WATER - Somerset, Ky.  
(Name of Utility)

42503

DEFENDANT

COMPLAINT

The complaint of BETTY S. MILLER (Wesley Young) respectfully shows:  
(Your Full Name)

(a) JT MILLER - Vicki Young  
(Your Full Name)

2325 Hwy 160 S. HINDMAN, Ky 41822  
(Your Address)

(b) SOUTH EASTERN WATER Somerset, Ky.  
(Name of Utility) 42503

147 East Somerset Church Rd. Somerset,  
(Address of Utility) 42503

(c) That: SomerSet WATER CO. HAS ACCUSED  
(Describe here, attaching additional sheets if necessary,

US OF A WATER LEAK LEADING TO AN  
the specific act, fully and clearly, or facts that are the reason

OUTRAGEOUS BILL FOR 1 MONTH  
OF 2006 LATE FEE

and basis for the complaint.)  
TO MARCH 30th '06. AS TO THIS  
DAY WE HAVE FOUND NO WATER LEAK

Formal Complaint

ROBERT YOUNG Family vs. SOUTH EASTERN WATER  
00

Page 2 of 2

We HAVE checks dating BACK 50 years WITH REASONABLE BILLS. We DON'T WANT TO ~~NOT~~ PAY WHAT IS RIGHT, BUT THIS BILL IS RIDICULOUS! There HAVE BEEN SEVERAL COMPLAINTS ABOUT TRU-CHEK's Meter Reading! We HAVE TWO WITNESSES THAT PROVE THERE ARE NO LEAKS! Mr. JACK NOE - Mr. DANIEL BARK  
Wherefore, complainant asks to reduce this out rage  
(Specifically state the relief desired.) BILL

We WILL NOT BE AVAILABLE UNTIL MIDDLE OF JUNE!

Dated at HINDMAN, Kentucky, this 21 day  
(Your City)

of MAY, 192006  
(Month)

Betty S. Miller - Robert Young  
(Your Signature)

(Name and address of attorney, if any)

## 807 KAR 5:001. Rules of procedure.

### Section 12. Formal Complaints.

(1) **Contents of complaint.** Each complaint shall be headed "Before the Public Service Commission," shall set out the names of the complainant and the name of the defendant, and shall state:

(a) The full name and post office address of the complainant.

(b) The full name and post office address of the defendant.

(c) Fully, clearly, and with reasonable certainty, the act or thing done or omitted to be done, of which complaint is made, with a reference, where practicable, to the law, order, or section, and subsections, of which a violation is claimed, and such other matters, or facts, if any, as may be necessary to acquaint the commission fully with the details of the alleged violation. The complainant shall set forth definitely the exact relief which is desired (see Section 15(1) of this administrative regulation).

(2) **Signature.** The complaint shall be signed by the complainant or his attorney, if any, and if signed by such attorney, shall show his post office address. Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

(3) **Number of copies required.** At the time the complainant files his original complaint, he must also file copies thereof equal in number to ten (10) more than the number of persons or corporations to be served.

#### (4) Procedure on filing of complaint.

(a) Upon the filing of such complaint, the commission will immediately examine the same to ascertain whether it establishes a prima facie case and conforms to this administrative regulation. If the commission is of the opinion that the complaint does not establish a prima facie case or does not conform to this administrative regulation, it will notify the complainant or his attorney to that effect, and opportunity may be given to amend the complaint within a specified time. If the complaint is not so amended within such time or such extension thereof as the commission, for good cause shown, may grant, it will be dismissed.

(b) If the commission is of the opinion that such complaint, either as originally filed or as amended, does establish a prima facie case and conforms to this administrative regulation, the commission will serve an order upon such corporations or persons complained of under the hand of its secretary and attested by its seal, accompanied by a copy of said complaint, directed to such corporation or person and requiring that the matter complained of be satisfied, or that the complaint be answered in writing within ten (10) days from the date of service of such order, provided that the commission may, in particular cases, require the answer to be filed within a shorter time.

(5) **Satisfaction of the complaint.** If the defendant desires to satisfy the complaint, he shall submit to the commission, within the time allowed for satisfaction or answer, a statement of the relief which he is willing to give. Upon the acceptance of this offer by the complainant and the approval of the commission, no further proceedings need be taken.

(6) **Answer to complaint.** If satisfaction be not made as aforesaid, the corporation or person complained of must file an answer to the complaint, with certificate of service on other parties endorsed thereon, within the time specified in the order or such extension thereof as the commission, for good

cause shown, may grant. The answer must contain a *specific denial of such material allegations of the complaint as controverted by the defendant* and also a statement of any new matter constituting a defense. If the answering party has no information or belief upon the subject sufficient to enable him to answer an allegation of the complaint, he may so state in his answer and place his denial upon that ground (see Section 15(2) of this administrative regulation).



## 807 KAR 5:001. Rules of procedure.

### Section 15. Forms.

(1) In all practice before the commission the following forms shall be followed insofar as practicable:

- (a) Formal complaint.
- (b) Answer.
- (c) Application.
- (d) Notice of adjustment of rates.
- (2) Forms of formal complaint.
- (3) Form of answer to formal complaint.
- (4) Form of application.
- (5) Form of notice to the commission of adjustment of rates

Before the Public Service Commission

(Insert name of complainant) )  
Complainant )  
vs. ) No. \_\_\_\_\_  
(Insert name of each defendant) ) (To be inserted by  
Defendant ) the secretary)

COMPLAINT

The complaint of (here insert full name of each complainant) respectfully shows:

(a) That (here state name, occupation and post office address of each complainant).

(b) That (here insert full name, occupation and post office address of each defendant).

(c) That (here insert fully and clearly the specific act or thing complained of, such facts as are necessary to give a full understanding of the situation, and the law, order, or rule, and the section or sections thereof, of which a violation is claimed).

WHEREFORE, complainant asks (here state specifically the relief desired).

Dated at \_\_\_\_\_, Kentucky, this \_\_\_\_\_ day  
of \_\_\_\_\_, 19 \_\_\_\_\_.

\_\_\_\_\_  
(Name of each complainant)

\_\_\_\_\_  
(Name and address of attorney,  
if any)