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Kentucky Power does not deserve a rate increase. My utility service from them has been very poor. Over the past several years I've had numerous power interruptions. It happened with such regularity that I no longer called the 800 customer number but had the direct phone numbers to their service department. Some of the service personnel (nice people) I knew on a first name basis.

The problems have been variously described as--- bad transformer, overloaded line, faulty sub-station, squirrel in transformer, tree limb across line, etc. Most of these interruptions were reported because I wanted a record but I finally quit calling in. It is still so unreliable that I set a battery alarm as well as electric alarm clock.

I trust you will require that Kentucky Power provides reliable service before they ask for more money from those who aren't currently getting what we pay for.

Respectfully,  
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