

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AN INQUIRY INTO LIMITATIONS )  
OF USE FOR TARIFFED SERVICES ) Administrative Case  
DESIGNATED OR OTHERWISE ) 2005-00186  
REFERRED TO AS UNLIMITED )

RECEIVED  
JUL 26 2005  
PUBLIC SERVICE  
COMMISSION

**RESPONSE OF SPRINT COMMUNICATIONS COMPANY, LP**

Sprint Communications Company, LP, by counsel, provides the following responses to the Commission's Order of June 22, 2005.

1. Does the utility offer a plan that is described, named, or marketed as "unlimited"? If yes, identify and describe the plan and provide copies of the tariff sheets on which the plans can be found.

***Yes. Sprint offers several plans that are described, named or marketed as "unlimited." Many of those services have been grandfathered and are no longer marketed. However, certain services remain available to customers who wish to subscribe to an "unlimited" plan. The service descriptions and rates for all plans are on the attached tariff sheets.***

2. If the utility has an “unlimited” plan, are there use restrictions or other limitations on the plan? If yes, describe these restrictions and reference the utility’s tariff.

**Yes. The restriction is that the unlimited services are only for Dial-1 (i.e., not data or operator handled voice calls). For example, reference Commonwealth of Kentucky Tariff P.S.C. No. 4, 1st Revised Sheet 45.22. The tariff states,**

**“The customer may not use this service for commercial use, for connection to the Internet, for other data services (including a significant amount of facsimile transmissions or data usage per month) or for any other use that does not involve a person-to-person conversation or voice message.”**

**Further, the same tariff states on Original Sheet 45.23 that,**

**“Dial-1 long distance voice usage provided under this service offering applies on a per line basis only and does not include usage associated with: Sprint FÖNCARD calls; calls which are pay for use, including calls to 900, 976, 555 and 700 numbers; calls to Directory Assistance; calls which involve an operator service, including emergency interrupt; toll free service; and usage from multi-party conference calls.”**

3. How and when are customers or potential customers notified of the limitations on the unlimited plan? Describe the notification.

**Sprint’s plans have usage restrictions (see Q.2 for details) but no minute limitations. Usage restrictions are communicated via point of sale, retail collateral and in fulfillment packages.**

4. If third parties (agents, telemarketers, consignees, etc.) market, advertise, or otherwise offer end-users the utility’s unlimited plan, explain how those “marketers” are required to verify compliance with the notice requirements.

**Sprint provides collateral to third party marketers to ensure that these agents precisely communicate the appropriate marketing message as well as the restrictions and limitations associated with Sprint’s unlimited offers.**

5. Assuming a customer has subscribed to an “unlimited” plan that has use limitations, is the customer notified when the limitations are exceeded? If yes,

how is the customer notified?

***Sprint does not have minute usage limitations.***

6. How and when are customers notified that changes have been made to the plan?

***Sprint follows all federal and state customer notification rules and regulations.***

7. Are customers able to check the number of minutes they have used in order to determine if they will exceed the plan's limitations?

***Sprint does not have minute usage limitations.***

8. Explain why the utility markets, names, or describes a plan as "unlimited" when limits on the plan exist.

***Sprint's plans have usage restrictions (see Q.2 for details) but no minute limitations. Usage restrictions are communicated via point of sale, retail collateral and in fulfillment packages.***

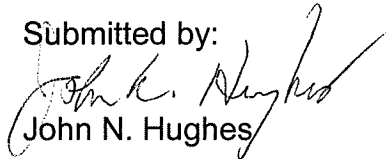
9. Explain how the utility ensures that the unlimited plan is offered and the rates, terms, and conditions of service are applied without discrimination as required by KRS 278.170(1).

***Sprint does not give any unreasonable preference or advantage to any person or subject any person to any unreasonable prejudice or disadvantage, or establish or maintain any unreasonable difference between localities or between classes of service for doing a like and contemporaneous service under the same or substantially the same conditions. In Sprint's documentation we clearly show that the unlimited nature of this service is for voice calls and not unlimited internet or fax services.***

10. Provide summary records of all complaints received by the utility regarding any unlimited plans offered in Kentucky since January 1, 2001. Include the date that the complaint was opened, customer class, description of complaint, description of complaint resolution, and date that the complaint was closed.

***Sprint has not received complaints related to the terms and conditions of our unlimited plan type(s).***

Submitted by:



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# Tariffs

SPRINT'S RESPONSES TO APPENDIX

APPENDIX TO AN ORDER OF THE  
KENTUCKY PUBLIC SERVICE COMMISSION IN  
ADMINISTRATIVE CASE NO. 2005-00186 DATED JUNE 22, 2005

"UNLIMITED" SPRINT PRODUCTS  
COMMONWEALTH OF KENTUCKY TARIFF P.S.C. NO. 4

1. Sprint Unlimited (residential product; grandfathered July 27, 1999)
2. Sprint Complete Sense (residential products)
  - Sprint Complete Sense Unlimited (grandfathered October 1, 2003)
  - Sprint Complete Sense Unlimited with International (grandfathered October 1, 2003)
  - Sprint Complete Sense Unlimited II (grandfathered January 31, 2005)
  - Sprint Complete Sense Unlimited II with International (grandfathered January 31, 2005)
3. Sprint Complete Sense for Business (business products; grandfathered January 31, 2005)
  - Sprint Complete Sense for Business Unlimited
  - Sprint Complete Sense for Business Unlimited with International
  - Sprint Complete Sense for Business Premium
  - Sprint Complete Sense for Business Premium with International
4. Sprint Unlimited at Home (residential product)

LOCAL EXCHANGE SERVICES

4. Residential Local Exchange Service (Continued)

(T)

4.2 Sprint Complete Sense<sup>SM</sup>

Sprint Complete Sense<sup>SM</sup> includes one residential Local Exchange Service access line, the Company's long distance (IntraLATA, Intrastate and Interstate) Dial-1 service, Touch Tone Calling Service, and certain custom calling features. The services and features available with Local Exchange Service under these bundled offerings are only available as part of the bundled services and are not available as individual services. **Dial-1 service does not include usage from multi-party conference calls, calls to 900 NPAs, calls to Directory Assistance, FÖNCARD service or operator service.** Voice mail is available for an additional charge with certain bundled services.

(T)(M1)

(M1)

The features included in each Sprint Complete Sense bundle are described in Section 6.1.

(M2)

(M2)

(M1) Material appearing on this page previously appeared on Original Page 54.

(M2) Material previously appearing on this page now appears on Page 64 and Page 64.1.

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 LOCAL EXCHANGE SERVICES
 

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4. Residential Local Exchange Service (Continued)4.2 Sprint Complete Sense (Continued)4.2.9 Sprint Complete Sense Unlimited II\*\*\*

## A. Description

Sprint Complete Sense Unlimited II includes the following:

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Caller ID with Name and Number, Call Waiting with Caller ID, Three-Way Calling, and Speed Dial 8;
3. Voice Mail<sup>1</sup>;
4. Unlimited any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling.

## B. Rates and Charges

- Sprint Complete Sense Unlimited II, Per bundle, per month	<b>\$62.99*</b>	(I)
- Primary Service Connection Charge, per line	69.99**	
- Secondary Service Connection Charge, per line	55.00**	
- Unlimited IntraLATA toll, in-state, and interstate Dial-1 calls as specified in the Company's Commonwealth of Kentucky Tariff P.S.C. No. 4 interstate Consumer Rates and Conditions located at <a href="http://www.sprint.com/ratesandconditions">www.sprint.com/ratesandconditions</a> .		

<sup>1</sup> Voice Mail is not regulated by the Commission.

\* This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge. Customers are verbally made aware of any penalties or limitations at the time service is ordered. If it is determined that usage is not consistent with residential voice applications, the Customer's service may be assessed a \$50.00\* monthly recurring Data Usage Charge or may be disconnected.

\*\* The Service Connection Charge is waived for those Customers who retain their existing telephone number when switching their service to the Company. This charge may apply if additional lines are transferred to the Company after the initial order.

\*\*\* Effective January 31, 2005, Sprint Complete Sense Unlimited II will no longer be available for new installations.



LOCAL EXCHANGE SERVICES

4. Residential Local Exchange Service (Continued)

4.2 Sprint Complete Sense (Continued)

(T)

4.2.10 Sprint Complete Sense Unlimited II with International \*

(C)

A. Description

Sprint Complete Sense Unlimited II with International includes the following:

(T)

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Caller ID with Name and Number, Call Waiting with Caller ID, Three-Way Calling, and Speed Dial 8;
3. Voice Mail<sup>1</sup>;
4. Unlimited any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling, including calls to Canada;
5. Discounted international calling.

\* *Effective January 31, 2005, Sprint Complete Sense Unlimited II with International will no longer be available for new installations.*

(N)

(N)

<sup>1</sup>Voice Mail is not regulated by the Commission.

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 LOCAL EXCHANGE SERVICES
 

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4. Residential Local Exchange Service (Continued)4.2 Sprint Complete Sense (Continued)4.2.10 Sprint Complete Sense Unlimited II with International\*\*\* (Continued)B. Rates and Charges

- |   |   |          |     |
|---|---|----------|-----|
| - | Sprint Complete Sense Unlimited II<br>with International, per bundle, per month   | \$65.99* | (I) |
| - | Primary Service Connection Charge, per line   | 69.99**  |     |
| - | Secondary Service Connection Charge, per line   | 55.00**  |     |
| - | Unlimited IntraLATA toll, in-state, and interstate Dial-1 calls, including calls to Canada, as specified in the Company's Commonwealth of Kentucky Tariff P.S.C. No. 4 and interstate Consumer Rates and Conditions located at <a href="http://www.sprint.com/ratesandconditions">www.sprint.com/ratesandconditions</a> . |          |     |
| - | International rates for all calls are charged as specified in the Company's interstate Consumer Rates and Conditions located at <a href="http://www.sprint.com/ratesandconditions">www.sprint.com/ratesandconditions</a> .  |          |     |

\* This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge. Customers are verbally made aware of any penalties or limitations at the time service is ordered. If it is determined that usage is not consistent with residential voice applications, the Customer's service may be assessed a \$50.00\* monthly recurring Data Usage Charge or may be disconnected.

\*\* The Service Connection Charge is waived for those Customers who retain their existing telephone number when switching their service to the Company. This charge may apply if additional lines are transferred to the Company after the initial order.

\*\*\* Effective January 31, 2005, Sprint Complete Sense Unlimited II with International will no longer be available for new service.

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ISSUED:  
January 27, 2005

State Tariffs  
6450 Sprint Parkway  
Overland Park, Kansas 66251

EFFECTIVE:  
March 1, 2005

LOCAL EXCHANGE SERVICES

5. Business Local Exchange Service (Continued)

5.1 Sprint Local Business \*\*

Sprint Local Business includes business Local Exchange Service with unlimited local calling. Long Distance calling is not included in this offering. The Customer may presubscribe to the long distance provider of their choice as specified in Section 6.8 of this Tariff.

Rates and Charges

Per Line, per month \$59.95\*

5.2 Sprint Complete Sense for Business

Sprint Complete Sense for Business includes unlimited business Local Exchange Service access lines, the Company's long distance (IntraLATA, Intrastate and Interstate) Dial-1 service, Touch Tone Calling Service, and certain custom calling features. Dial-1 service does not include usage from multi-party conference calls, calls to 900 NPAs, calls to Directory Assistance, FÖNCARD service or operator service. Voice mail is included in certain bundled services and is available for an additional charge with other services.

The optional calling features included in Sprint Complete Sense for Business are described in Section 6.1 of this Tariff. Additional features as described in Section 6.1 may be subscribed to separately.

Service Connection Charges are waived for those customers who retain their existing telephone number when switching their service to the Company. This charge may apply if additional lines are transferred to the Company after the initial order.

Customers who are subscribed to two or more Sprint Complete Sense Business Bundles will receive a 20% discount on their Monthly Recurring Charge (MRC) for their second and each additional bundle.

(R)  
|  
(R)

\* Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

\*\* Effective January 31, 2005, Sprint Local Business will no longer be available for new installations.

LOCAL EXCHANGE SERVICES

5. Business Local Exchange Service (Continued)

5.2 Sprint Complete Sense for Business (Continued) (T)

5.2.3 Sprint Complete Sense for Business Unlimited \*\* (C)

A. Description

Sprint Complete Sense for Business Unlimited includes the following: (T)

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Call Forwarding-Variable and Line Hunting;
3. Unlimited any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling.

B. Rates and Charges

- Sprint Complete Sense for Business Unlimited, per bundle, per month \$74.95\*
- Unlimited IntraLATA toll, intrastate, and interstate Dial-1 calls as specified in the Company's Commonwealth of Kentucky Tariff P.S.C. No. 4 and interstate Business Schedule located at [www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions).

\* This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

\*\* *Effective January 31, 2005, Sprint Complete Sense for Business Unlimited will no longer be available for new installations.* (N)  
(N)

LOCAL EXCHANGE SERVICES

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5. Business Local Exchange Service (Continued)5.2 Sprint Complete Sense for Business (Continued) (T)5.2.4 Sprint Complete Sense for Business Unlimited with International \*\* (C)A. Description

Sprint Complete Sense for Business Unlimited with International includes the following: (T)

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Call Forwarding-Variable and Line Hunting;
3. Unlimited any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling;
4. Discounted international calling.

B. Rates and Charges

- Sprint Complete Sense for Business Unlimited with International, per bundle, per month \$80.90\*
- Unlimited IntraLATA toll, intrastate, and interstate Dial-1 calls as specified in the Company's Commonwealth of Kentucky Tariff P.S.C. No. 4 and interstate Business Schedule located at [www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions).
- International rates for all calls are charged as specified in the Company's interstate Business Schedule located at [www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions).

\* This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

\*\* ***Effective January 31, 2005, Sprint Complete Sense for Business Unlimited with International will no longer be available for new installations.*** (N)  
(N)

ISSUED:  
December 29, 2004

State Tariffs  
6450 Sprint Parkway  
Overland Park, Kansas 66251

EFFECTIVE:  
January 31, 2005

LOCAL EXCHANGE SERVICES

5. Business Local Exchange Service (Continued)

5.2 Sprint Complete Sense for Business (Continued)

(T)

5.2.5 Sprint Complete Sense for Business Premium \*\*

(C)

A. Description

Sprint Complete Sense for Business Premium includes the following:

(T)

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Call Forwarding-Variable, Line Hunting, Caller ID with Name and Number, Call Waiting with Caller ID, Three-Way Calling; and Speed Dial 8;
3. Unlimited any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling;
4. Voicemail<sup>(1)</sup>.

B. Rates and Charges

- Sprint Complete Sense for Business Premium, per bundle, per month \$89.95\*
- Unlimited IntraLATA toll, intrastate, and interstate Dial-1 calls as specified in the Company's Commonwealth of Kentucky Tariff P.S.C. No. 4 and interstate Business Schedule located at [www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions).

\* This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

\*\* *Effective January 31, 2005, Sprint Complete Sense for Business Premium will no longer be available for new installations.*

(N)  
(N)

<sup>(1)</sup> Voicemail is not regulated by the Commission.

## LOCAL EXCHANGE SERVICES

5. Business Local Exchange Service (Continued) (T)5.2 Sprint Complete Sense for Business (Continued)5.2.6 Sprint Complete Sense for Business Premium with International \*\* (C)A. Description

Sprint Complete Sense for Business Premium with International includes the following: (T)

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Call Forwarding - Variable, Line Hunting, Caller ID with Name and Number, Call Waiting with Caller ID, Three-Way Calling; and Speed Dial 8;
3. Unlimited any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling;
4. Discounted international calling;
5. Voicemail<sup>(1)</sup>.

B. Rates and Charges

- Sprint Complete Sense for Business Premium with International, per bundle, per month \$95.90\*
- Unlimited IntraLATA toll, intrastate, and interstate Dial-1 calls as specified in the Company's Commonwealth of Kentucky Tariff P.S.C. No. 4 and the interstate Business Schedule located at [www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions).
- International rates for all calls are charged as specified in the Company's interstate Business Schedule located at [www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions).

\* This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

\*\* ***Effective January 31, 2005, Sprint Complete Sense for Business Premium with International will no longer be available for new installations.*** (N)  
(N)

<sup>(1)</sup> Voicemail is not regulated by the Commission.

ISSUED:  
December 29, 2004

State Tariffs  
6450 Sprint Parkway  
Overland Park, Kansas 66251

EFFECTIVE:  
January 31, 2005

LOCAL EXCHANGE SERVICES

100. Obsolete Service Offerings

100.1 Sprint Complete Sense Unlimited

(T)

A. Description

Sprint Complete Sense Unlimited includes the following:

(T)

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Caller ID with Name and Number, Call Waiting with Caller ID, Three-Way Calling, and Speed Dial 8;
3. Voice Mail<sup>1</sup>;
4. Unlimited any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling.

B. Rates and Charges

- Sprint Complete Sense Unlimited,  
Per bundle, per month **\$65.49\*** (I)
- Primary Service Connection Charge, per line 69.99\*\*
- Secondary Service Connection Charge, per line 55.00\*\*
- Unlimited IntraLATA toll, in-state, and interstate Dial-1 calls as specified in the Company's Commonwealth of Kentucky Tariff P.S.C. No. 4 and interstate Consumer Rates and Conditions located at [www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions).

<sup>1</sup> Voice Mail is not regulated by the Commission.

\* This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

\*\* The Service Connection Charge is waived for those Customers who retain their existing telephone number when switching their service to the Company. This charge may apply if additional lines are transferred to the Company after the initial order.

Effective October 1, 2003, Sprint Complete Sense Unlimited will no longer be available to new customers.



LOCAL EXCHANGE SERVICES

100. Obsolete Service Offerings

(N)

100.2 Sprint Complete *Sense Unlimited*<sup>SM</sup> with International

(T) (M)

A. Description

Sprint Complete *Sense Unlimited*<sup>SM</sup> with International includes the following:

(T)

1. Local Exchange Service with unlimited local calling;
2. Custom Calling Features: Caller ID with Name and Number, Call Waiting with Caller ID, Three-Way Calling, and Speed Dial 8;
3. Voice Mail<sup>1</sup>;
4. Unlimited any time Dial-1 minutes for IntraLATA toll, intrastate and interstate long distance calling, including calls to Canada;
5. Discounted international calling.

<sup>1</sup>Voice Mail is not regulated by the Commission.

(M)

Effective October 1, 2003, Sprint Complete Sense Unlimited will no longer be available to new customers.

(N)  
(N)

(M) Material now appearing on this page previously appeared in Section 4, Second Revised Page 60.

LOCAL EXCHANGE SERVICES

100. Obsolete Service Offerings

100.2 Sprint Complete Sense Unlimited with International (Continued)

(T)

B. Rates and Charges

- Sprint Complete Sense Unlimited  
With International, per bundle, per month \$68.49\* (I)
- Primary Service Connection Charge, per line 69.99\*\*
- Secondary Service Connection Charge, per line 55.00\*\*
- Unlimited IntraLATA toll, in-state, and interstate Dial-1 calls, including calls to Canada, as specified in the Company's Commonwealth of Kentucky Tariff P.S.C. No. 4 and interstate Consumer Rates and Conditions located at [www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions).
- International rates for all calls are charged as specified in the Company's interstate Consumer Rates and Conditions located at [www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions).

\* This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to companion federal service and companion state service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, and per use charges may be applicable in addition to this monthly recurring charge.

\*\* The Service Connection Charge is waived for those Customers who retain their existing telephone number when switching their service to the Company. This charge may apply if additional lines are transferred to the Company after the initial order.

Effective October 1, 2003, Sprint Complete Sense Unlimited will no longer be available to new customers.

ISSUED:  
January 27, 2005

State Tariffs  
6450 Sprint Parkway  
Overland Park, Kansas 66251

EFFECTIVE:  
March 1, 2005

**INTERCITY TELECOMMUNICATIONS SERVICES****4. SERVICE AND RATE DESCRIPTION (continued)****.1 MTS (continued)****.2 Optional Calling Plans (continued)****.6 Moonlight Madness\*\*\***

(C)

Sprint will offer a distinct domestic rate from 9:00 p.m. to 8:59 a.m. (7 days a week, including holidays) for direct dialed and FÖNCARD calls placed by Moonlight Madness customers.

Moonlight Madness is available to presubscribed SPRINT Service (MTS) customers (including associated FÖNCARDS) and Stand-Alone FÖNCARD customers. Operator Services are available to Moonlight Madness customers. Moonlight Madness is an add-on to Sprint's interstate Moonlight Madness service offering.

**.7 Sprint Unlimited\*\***

Sprint Unlimited is a flat rated Dial 1, Operator Service and FÖNCARD service available to residential customers. Customers are able to make unlimited interstate and intrastate Dial 1 calls during the weekend rate period.

Sprint Unlimited is not available to those residential customers whose home phone line is classified as a "business", "public" or "semi-public" line. The subscriber may not have more than \*one phone line per account, one Sprint Unlimited account per household. In addition: 1) subscriber must have an individual residential phone line service from the Local Exchange Company or mobile service provider; 2) subscriber's phone line may not be in housing associated with educational institutions, and 3) subscriber may not use this service for commercial use or for connection to the Internet, for other data services (including facsimile transmissions), or for any other use that does not involve a person-to-person conversation or voice message. The unlimited Dial 1 weekend usage does not include usage from multi-party conference calls, calls to 900 NPAs, or calls to Directory Assistance. If Sprint determines the service is not being used for individual residential service, or in any other way violates the restrictions of this service, Sprint may withdraw the subscriber's eligibility for this product. Sprint Unlimited is available via cellular access. A Monthly Recurring Charge is applicable. Sprint Unlimited is an add-on to Sprint's interstate offering and is available only to associated locations.

\* Applicable to customers who sign up for service on or after January 9, 1999.

\*\* Effective July 27, 1999, Sprint Unlimited will no longer be available to new customers.

\*\*\* Effective September 3, 1999, Moonlight Madness will no longer be available to new customers.

(N)

**ISSUED:**  
08-31-99

**State Tariffs**  
8140 Ward Parkway, 5 East  
Kansas City, Missouri 64114-2006

**EFFECTIVE:**  
09-03-99

**INTERCITY TELECOMMUNICATIONS SERVICES**4 SERVICE AND RATE DESCRIPTION (continued).1 MTS (continued).2 Optional Calling Plans (continued).7 Sprint Unlimited

Rate periods for Sprint Unlimited are:

Weekdays	24 hours a day, Monday through Friday
Weekend	12 a.m. Saturday through 11:59 p.m. Sunday

.1 Calling Options

The following option is available as an add-on to a customer's underlying Sprint Unlimited account.

.1 Sprint Unlimited Canada - Option A\*\*

(C)

For an additional Monthly Recurring Charge, a customer may add Sprint Unlimited Canada - Option A to their underlying Sprint Unlimited account. This option allows a customer to make unlimited Dial 1 calls to Canada in addition to unlimited interstate and intrastate Dial 1 calls during the weekend rate period. All other terms and conditions of Sprint Unlimited as set forth in Section 4.1.2.7 apply.

.8 Sprint International Option A-Flat Rated

Sprint International Option A-Flat Rated offers flat rates for direct Dial 1, FÖNCARD, and operator assisted calls for interstate and international calls. The flat rates apply 24 hours a day, seven days a week. As an add-on to Sprint's interstate and international offering customer's will receive flat rates for their intrastate direct Dial 1, FÖNCARD, and operator assisted calls. Sprint International Option A is available only to residential customers who have selected Sprint as their primary interexchange carrier.

\*\* Effective May 16, 1999, this option will no longer be available to new customers.

**ISSUED:**  
10-26-00

State Tariffs  
8140 Ward Parkway, 5 East  
Kansas City, Missouri 64114-2006

**EFFECTIVE:**  
10-30-00

**INTERCITY TELECOMMUNICATIONS SERVICES****4. SERVICE AND RATE DESCRIPTION (Continued)****.1 Message Telecommunications Service (Continued)****.17 Sprint Complete Sense**

(T)

Sprint Complete Sense bundled services are available only to Sprint Communications Company L.P. local exchange customers who subscribe to Sprint bundled services as specified in Section 4 of the Sprint Communications Company L.P. Local Exchange Services Commonwealth of Kentucky Tariff P.S.C. No. 1. (T)

The customer's phone line may not be classified as a "business", "public", or "semi-public" line and may not be in housing associated with educational institutions. The unlimited minutes of Dial-1 usage do not include usage from multi-party conference calls, calls to 900 NPAs, calls to Directory Assistance, FÖNCARD service or operator service. The customer may not use this service for commercial use, for connection to the Internet, for other data service (including facsimile transmissions) or for any other use that does not involve a person-to-person conversation or voice message. Sprint will prorate all charges and associated usage in the initial month and last month of service based on a 30-day month.

These bundled services are for use by residential customers. If it is determined that usage is not consistent with residential voice applications, the customer's service may be assessed a \$50.00\* monthly recurring data charge or disconnected.

**.1 Sprint Complete Sense 250\*\***

(T)

A Sprint Complete Sense 250 customer will pay a monthly recurring charge. The customer is able to use 250 minutes per month for direct-dialed IntraLATA toll, in-state and state-to-state Dial-1 calls at no charge. Any usage above the predetermined minutes will be charged a flat, non-distance sensitive per-minute rate. Unused minutes cannot be carried over to the next month. See Section 5.1.18.1 of this tariff for applicable rates.

\* This charge is identical to and shall not be in addition to any monthly recurring data charge applicable to companion Federal Service or to companion local exchange service.

\*\* Effective January 7, 2005, Sprint Complete Sense 250 will no longer be available to new customers. (N)

**ISSUED:**  
01-05-05

**State Tariffs**  
6450 Sprint Parkway  
Overland Park, Kansas 66251

**EFFECTIVE:**  
01-07-05

**INTERCITY TELECOMMUNICATIONS SERVICES****4. SERVICE AND RATE DESCRIPTION (Continued)****.1 Message Telecommunications Service (Continued)****.17 Sprint Complete Sense (Continued)****.2 Sprint Complete Sense 250 with International\*\***

A Sprint Complete Sense 250 with International customer will pay a monthly recurring charge. The customer is able to use 250 minutes per month for direct-dialed IntraLATA toll, in-state and state-to-state Dial-1 calls at no charge. Any usage above the predetermined minutes will be charged a flat, non-distance sensitive per-minute rate. Unused minutes cannot be carried over to the next month. See Section 5.1.18.2 of this tariff for applicable rates.

**.3 Sprint Complete Sense Unlimited\***

A Sprint Complete Sense Unlimited customer will pay a monthly recurring charge. The customer may make unlimited direct-dialed IntraLATA toll, in-state and state-to-state Dial-1 calls at no charge. See Section 5.1.18.3 of this tariff for applicable rates.

**.4 Sprint Complete Sense Unlimited with International\***

A Sprint Complete Sense Unlimited with International customer will pay a monthly recurring charge. The customer may make unlimited direct-dialed IntraLATA toll, in-state and state-to-state Dial-1 calls and calls to Canada. See Section 5.1.18.4 of this tariff for applicable rates.

**.5 Sprint Complete Sense Plus\*\*\***

(C)

Sprint Complete Sense Plus customers can add a second or third line to any Sprint Complete Sense bundled service for an additional monthly recurring charge. The customer will pay a flat per-minute rate for direct-dialed IntraLATA toll, in-state and state-to-state Dial-1 calls. See Section 5.1.18.5 of this tariff for applicable rates.

\* Effective October 1, 2003, Sprint Complete Sense Unlimited and Sprint Complete Sense Unlimited with International will no longer be available to new customers.

\*\* Effective January 7, 2005, Sprint Complete Sense 250 with International will no longer be available to new customers.

\*\*\* Effective January 31, 2005, Sprint Complete Sense Plus will no longer be available to new customers.

(N)  
(N)**ISSUED:**  
**01-27-05**

**State Tariffs**  
**6450 Sprint Parkway**  
**Overland Park, Kansas 66251**

**EFFECTIVE:**  
**01-31-05**

**INTERCITY TELECOMMUNICATIONS SERVICES**

---

4. SERVICE AND RATE DESCRIPTION (Continued).1 Message Telecommunications Service (Continued).17 Sprint Complete Sense (Continued).9 Sprint Complete Sense Unlimited II\* (C)

A Sprint Complete Sense Unlimited II customer will pay a monthly recurring charge. The customer may make unlimited direct-dialed IntraLATA toll, in-state and state-to-state Dial-1 calls at no charge. See Section 5.1.18 of this tariff for applicable rates. (T)

.10 Sprint Complete Sense Unlimited II with International\* (C)

A Sprint Complete Sense Unlimited II with International customer will pay a monthly recurring charge. The customer may make unlimited direct-dialed IntraLATA toll, in-state and state-to-state Dial-1 calls and calls to Canada. See Section 5.1.18 of this tariff for applicable rates. (T)

\* Effective January 31, 2005, Sprint Complete Sense Unlimited II and Sprint Complete Sense Unlimited II with International will no longer be available to new customers. (N)  
(N)

**ISSUED:**  
01-27-05

State Tariffs  
6450 Sprint Parkway  
Overland Park, Kansas 66251

**EFFECTIVE:**  
01-31-05

**INTERCITY TELECOMMUNICATIONS SERVICES****4. SERVICE AND RATE DESCRIPTION (Continued)****.1 Message Telecommunications Service (Continued)****.19 Sprint Complete Sense for Business (Continued)**

(T)

**.3 Sprint Complete Sense for Business Unlimited\***

(C)

A Sprint Complete Sense for Business Unlimited customer will pay a monthly recurring charge. This customer may make unlimited direct-dialed IntraLATA toll, in-state and state-to-state Dial-1 calls at no charge. See Section 5.20.3 of this tariff for applicable rates.

(T)

**.4 Sprint Complete Sense for Business Unlimited with International\***

(C)

A Sprint Complete Sense for Business Unlimited with International customer will pay a monthly recurring charge. This customer may make unlimited direct-dialed IntraLATA toll, in-state and state-to-state Dial-1 calls at no charge. See Section 5.20.4 of this tariff for applicable rates. Discounted international rates apply

(T)

**.5 Sprint Complete Sense for Business Premium\***

(C)

A Sprint Complete Sense for Business Premium customer will pay a monthly recurring charge. This customer may make unlimited direct-dialed IntraLATA toll, in-state and state-to-state Dial-1 calls at no charge. See Section 5.20.5 of this tariff for applicable rates.

(T)

**.6 Sprint Complete Sense for Business Premium with International\***

(C)

Sprint Complete Sense for Business Premium with International customer will pay a monthly recurring charge. This customer may make unlimited direct-dialed IntraLATA toll, in-state and state-to-state Dial-1 calls at no charge. See Section 5.20.6 of this tariff for applicable rates. Discounted international rates apply.

(T)

**.7 Sprint Complete Sense for Business Toll Free Service\***

(C)

Sprint Complete Sense for Business Toll Free Service is an add-on service to Sprint's interstate Sprint Complete Sense for Business Toll Free Service. Accordingly, the monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in Sprint's interstate Business Schedule located at [www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions). See Section 5.20.7 of this tariff for applicable intrastate per minute rates.

(T)

\* Effective January 31, 2005, Sprint Complete Sense for Business Unlimited, Sprint Complete Sense for Business Unlimited with International, Sprint Complete Sense for Business Premium, Sprint Complete Sense for Business Premium with International and Sprint Complete Sense for Business Toll Free Service will no longer be available to new customers.

(N)

(N)

**ISSUED:**  
01-27-05

**State Tariffs**  
**6450 Sprint Parkway**  
**Overland Park, Kansas 66251**

**EFFECTIVE:**  
01-31-05



**INTERCITY TELECOMMUNICATIONS SERVICES**

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4. SERVICE AND RATE DESCRIPTION (Continued).1 Message Telecommunications Service (Continued).24 Sprint Unlimited at Home<sup>SM</sup>

Sprint Unlimited at Home<sup>SM</sup> is a residential intrastate and interstate Dial-1 and FÖNCARD service. Customers who sign up for Sprint Unlimited at Home service and are new or existing Sprint PCS customers will receive unlimited minutes of Dial-1 usage for a single Monthly Recurring Charge and no per-minute rate. The customer is able to use unlimited minutes per month for IntraLATA toll, in-state and state-to-state Dial-1 calls at no charge. Customers enrolling in this service must choose Sprint as their InterLATA and IntraLATA carrier, except in areas where Sprint does not offer IntraLATA service. Customers will continue to receive the unlimited minutes per month as long as they continue to subscribe to Sprint Unlimited at Home and Sprint PCS service, and choose Sprint as their InterLATA and IntraLATA carrier.

(T)

The following rules and regulations also apply:

1. All call placement charges, connection fees and surcharges apply per call.
2. A customer's phone line may not be classified as a "business", "public" or "semi-public" line. The customer's account may not have more than one residential phone line associated with its account and each household is limited to two Sprint Unlimited at Home accounts. Each Sprint Unlimited at Home account will receive the Monthly Recurring Charge. Unlimited minutes cannot be shared with other residential accounts or lines.
3. This service is available for use by individuals residing at a single-family residence, including but not limited to a house, condominium, or apartment, where service is being provided. This service is not available in group or multi-family housing, including but not limited to housing associated with educational institutions or military barracks. The customer may not use this service for commercial use, for connection to the Internet, for other data services (including a significant amount of facsimile transmissions or data usage per month) or for any other use that does not involve a person-to-person conversation or voice message.
4. If it is determined that the customer's usage is not consistent with residential voice service, the customer will be assessed a \$50.00 data monthly charge or be disconnected.
5. A customer must subscribe to Sprint Unlimited at Home for outbound Dial-1 service.

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**ISSUED:**  
02-04-04

**State Tariffs**  
6450 Sprint Parkway  
Overland Park, KS 66251

**EFFECTIVE:**  
02-06-04

**INTERCITY TELECOMMUNICATIONS SERVICES**

4. SERVICE AND RATE DESCRIPTION (Continued)

.1 Message Telecommunications Service (Continued)

.24 Sprint Unlimited at Home<sup>SM</sup> (Continued)

The following rules and regulations also apply: (Continued)

- 6. Use of any feature, including but not limited to call forwarding, on a planned and continuing basis to allow an originating caller to avoid long distance charges is prohibited.
- 7. Dial-1 long distance voice usage provided under this service offering applies on a per line basis only and does not include usage associated with: Sprint FÖNCARD calls; calls which are pay for use, including calls to 900, 976, 555 and 700 numbers; calls to Directory Assistance; calls which involve an operator service, including emergency interrupt; toll free service; and usage from multi-party conference calls.
- 8. Other surcharges and fees may apply, including but not limited to Carrier Cost Recovery Charge, Carrier Universal Service Charge, Frequent Flyer Excise Charge, Gross Receipts Tax Surcharge and International Mobile Termination Surcharge. In addition, state Universal Service Fund charges may also apply to interstate and/or international services.
- 9. See Section 5.1.24 of this tariff for applicable rates.

(N)

(N)

**INTERCITY TELECOMMUNICATIONS SERVICES**

---

5. RATES (Continued)

5.1 Message Telecommunications Service (MTS) (Continued)

(T)

.2 Optional Calling Plans (continued)

.7 Sprint Unlimited\*

All Sprint Unlimited calls are billed in 60 second increments with each fractional minute being rounded up to the next full minute.

.1 Dial 1 Usage Rate

Rate Per Minute - Weekdays	\$ .10
Rate Per Minute-Weekends	\$ .00

.2 FONCARD Usage Rate

Rate Per Minute	\$ .40
-----------------	--------

.3 Operator Services

Operator assisted calls will be charged usage rates set forth in Section 5.6.2.1 and the applicable connection fees as set forth in Section 5.6.2.2.

(T)  
(T)

.4 Monthly Recurring Charge (MRC)

A Monthly Recurring Charge will apply each month or partial month per account. The MRC will be billed in advance of service, except for the initial month (or fraction thereof). The MRC for the initial month (or fraction thereof) will be billed on the customer's first invoice. Specifically, the first bill the customer receives will include a MRC for the first month (or a pro-rated MRC for a partial month) plus the MRC for the next month's service. If a customer has mobile phone service, a separate \$30.00 MRC will apply to such service. There will be no proration of this charge for a partial month's service when a customer cancels service.

Per Month	\$30.00
-----------	---------

\* Effective July 27, 1999, Sprint Unlimited will no longer be available to new customers.

**INTERCITY TELECOMMUNICATIONS SERVICES**

5. RATES (continued)

5.1 Message Telecommunications Service (continued)

.2 Optional Calling Plans (continued)

.7 Sprint Unlimited

.5 Calling Options

.1 Sprint Unlimited Canada - Option A

The intrastate Dial 1 usage rates set forth in Section 5.1.2.7.1 and the Operator Services usage rates set forth in Section 5.1.2.7.3 apply in addition to the following:

.1 Dial 1 Usage Rates

.1 Canada

The following usage rates apply to calls made to Canada.

Rate Per Minute - Weekdays	\$ .10
Rate Per Minute - Weekends	\$ .00

.2 FÖNCARD Usage Rate

.1 Intrastate

The following usage rate applies to intrastate FÖNCARD calls.

Rate Per Minute	\$ .45
-----------------	--------

.3 Additional Monthly Recurring Charge (MRC)

The following Monthly Recurring Charge will apply in addition to the MRC set forth in Section 5.1.2.7.4.

Additional Charge Per Month	\$5.00
-----------------------------	--------

(N)

(N)  
(M)

(M) Text moved to Original Sheet 64.02.

**ISSUED:**  
01-05-99

State Tariffs  
8140 Ward Parkway, 5 East  
Kansas City, Missouri 64114-2006

**EFFECTIVE:**  
01-09-99

**INTERCITY TELECOMMUNICATIONS SERVICES**5. RATES (Continued)5.1 Message Telecommunications Service (MTS) (Continued).18 Sprint Complete Sense (Continued) (T).3 Sprint Complete Sense Unlimited \*\* (T)

.1 In order to receive the following rates, the customer must subscribe to Sprint Complete Sense Unlimited as specified in Section 4.2.3 of the Sprint Communications Company L.P. Local Exchange Services Commonwealth of Kentucky P.S.C Tariff No. 1. (T)

Number of Interstate and/or Intrastate Dial-1 Minutes Unlimited\*

.2 Monthly Recurring Charge \$65.49 (I)

This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion Local Service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, per use charges may be applicable in addition to this monthly recurring charge.

.3 FÖNCARD

The following per-minute rate applies. No surcharge will apply.

Per-Minute Rate \$ .40

.4 Operator Services

Operator assisted calls will be charged usage rates set forth in Section 5.6.2.1 and the applicable connection fees as set forth in Section 5.6.2.2.

\* The unlimited minutes of Dial-1 usage do not include usage from multi-party conference calls, calls to 900 NPAs, calls to Directory Assistance, FÖNCARD service or operator service.

\*\* Effective October 1, 2003, Sprint Complete Sense Unlimited will no longer be available to new customers.

**ISSUED:**  
02-25-05

**State Tariffs**  
6450 Sprint Parkway  
Overland Park, Kansas 66251

**EFFECTIVE:**  
03-01-05

**INTERCITY TELECOMMUNICATIONS SERVICES**

5. RATES (Continued)

5.1 Message Telecommunications Service (MTS) (Continued)

.18 Sprint Complete Sense (Continued) (T)

.4 Sprint Complete Sense Unlimited with International\*\* (T)

.1 In order to receive the following rates, the customer must subscribe to Sprint Complete Sense Unlimited with International as specified in Section 4.2.4 of the Sprint Communications Company L.P. Local Exchange Services Commonwealth of Kentucky P.S.C. Tariff No. 1. (T)

Number of Interstate and/or Intrastate Dial-1 Minutes and calls to Canada Unlimited\*

.2 Monthly Recurring Charge \$68.49 (I)

This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion Local Service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings data surcharge, blocking options, taxes, surcharges, per use charges may be applicable in addition to this monthly recurring charge.

.3 FÖNCARD  
The following per-minute rate applies. No surcharge will apply.  
Per-Minute Rate \$ .40

.4 Operator Services  
Operator assisted calls will be charged usage rates set forth in Section 5.6.2.1 and the applicable connection fees as set forth in Section 5.6.2.2.

.5 International Rates  
International rates are found on Sprint's website [www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions)

\* The unlimited minutes of Dial-1 usage do not include usage from multi-party conference calls, calls to 900 NPAs, calls to Directory Assistance, FÖNCARD service or operator service.

\*\* Effective October 1, 2003, Sprint Complete Sense Unlimited with International will no longer be available to new customers. (T)

## INTERCITY TELECOMMUNICATIONS SERVICES

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### 5. RATES (Continued)

#### .1 Message Telecommunications Service (MTS) (Continued)

#### .18 Sprint Complete Sense (Continued)

#### .9 Sprint Complete Sense Unlimited II\*\*

- .1 In order to receive the following rates, the customer must subscribe to Sprint Complete Sense Unlimited II as specified in Section 4.2.9 of the Sprint Communications Company L.P. Local Exchange Services Commonwealth of Kentucky Tariff P.S.C. No. 4.

Number of Interstate and/or Intrastate Dial-1 Minutes	Unlimited*	
---	------------	--

- |                                    |         |     |
|------------------------------------|---------|-----|
| .2 <u>Monthly Recurring Charge</u> | \$62.99 | (I) |
|------------------------------------|---------|-----|

This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion Local Service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, per use charges may be applicable in addition to this monthly recurring charge. (C)

#### .3 FÖNCARD

The following per-minute rate and per call connection fee applies.

Per-Minute Rate	\$.40	
Per Call Connection Fee	.25	

#### .4 Operator Services

Operator assisted calls will be charged usage rates set forth in Section 5.6.2.1 and the applicable connection fees as set forth in Section 5.6.2.2. (T)

\* The unlimited minutes of Dial-1 usage do not include usage from multi-party conference calls, calls to 900 NPAs, calls to Directory Assistance, FÖNCARD service or operator service.

\*\* Effective January 31, 2005, Sprint Complete Sense Unlimited II will no longer be available to new customers.

**INTERCITY TELECOMMUNICATIONS SERVICES**

---

5. RATES (Continued)

.1 Message Telecommunications Service (MTS) (Continued)

.18 Sprint Complete Sense (Continued)

.10 Sprint Complete Sense Unlimited II with International\*\*

.1 In order to receive the following rates, the customer must subscribe to Sprint Complete Sense Unlimited II with International as specified in Section 4.2.10 of the Sprint Communications Company L.P. Local Exchange Services Commonwealth of Kentucky Tariff P.S.C. No. 4.

Number of Interstate and/or Intrastate Dial-1  
Minutes and calls to Canada Unlimited\*

.2 Monthly Recurring Charge \$65.99 (I)

This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion Local Service. Charges such as (but not limited to) service connection and other nonrecurring charges, operator assistance, directory assistance, directory listings, data surcharge, blocking options, taxes, surcharges, per use charges may be applicable in addition to this monthly recurring charge. (C)

.3 FÖNCARD

The following per-minute rate and per call connection fee applies.

Per-Minute Rate \$.40  
Per Call Connection Fee .25

.4 Operator Services

Operator assisted calls will be charged usage rates set forth in Section 5.6.2 and the applicable connection fees as set forth in Section 5.6.2.

.5 International Rates

International rates are found on Sprint's website  
[www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions)

\* The unlimited minutes of Dial-1 usage do not include usage from multi-party conference calls, calls to 900 NPAs, calls to Directory Assistance, FÖNCARD service or operator service.

\*\* Effective January 31, 2005, Sprint Complete Sense Unlimited II with International will no longer be available to new customers.



**INTERCITY TELECOMMUNICATIONS SERVICES**

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5. RATES (Continued)

.1 Message Telecommunications Service (MTS) (Continued) (T)

20. Sprint Complete Sense for Business (Continued) (T)

3. Sprint Complete Sense for Business Unlimited\*\* (C)

.1 In order to receive the following rates, the customer must subscribe to Sprint Complete Sense for Business Unlimited as specified in Section 5.2.3 of the Sprint Communications Company L.P. Local Exchange Services Commonwealth of Kentucky Tariff P. S. C. No. 1. (T)

Number of Interstate and/or Intrastate Dial-1 Minutes	Unlimited
Monthly Recurring Charge	\$74.95*

.2 FÖNCARD

The FÖNCARD Per-Minute Rate and Per Call Surcharge as set forth for Sprint Business Flex with All Calls All Day VI in Section 5.12.8 apply. (T)

.3 Operator Services

Operator assisted calls will be charged usage rates set forth in Section 5.6.2.1 and the applicable connection fees as set forth in 5.6.2.2.

\* The monthly recurring charge is identical to, and not in addition to, the monthly recurring charge applicable to companion local service specified in Section 5.2.3 of the Sprint Communications Company L.P. Local Exchange Services Commonwealth of Kentucky Tariff P. S. C. No. 1 and companion Federal service as specified in Sprint’s Business Schedule located at [www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions).

\*\* Effective January 31, 2005, Sprint Complete Sense for Business Unlimited will no longer be available to new customers. (N)  
(N)

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**ISSUED:**  
01-27-05

State Tariffs  
6450 Sprint Parkway  
Overland Park, Kansas 66251

**EFFECTIVE:**  
01-31-05

**INTERCITY TELECOMMUNICATIONS SERVICES**

- 
5. RATES (Continued) (T)
- .1 Message Telecommunications Service (MTS) (Continued) (T)
20. Sprint Complete Sense for Business (Continued) (T)
4. Sprint Complete Sense for Business Unlimited with International\*\* (C)
- .1 In order to receive the following rates, the customer must subscribe to Sprint Complete Sense for Business Unlimited with International as specified in Section 5.2.4 of the Sprint Communications Company L.P. Local Exchange Services Commonwealth of Kentucky Tariff P. S. C. No. 1. (T)
- |   |           |
|---|-----------|
| Number of Interstate and/or Intrastate Dial-1 Minutes | Unlimited |
| Monthly Recurring Charge                              | \$80.90*  |
- .2 FÖNCARD
- The FÖNCARD Per-Minute Rate and Per Call Surcharge as set forth for Sprint Business Flex with All Calls All Day VI in Section 5.12.8 apply. (T)
- .3 Operator Services
- Operator assisted calls will be charged usage rates set forth in Section 5.6.2.1 and the applicable connection fees as set forth in 5.6.2.2.
- .4 International Rates (T)
- International rates for all calls are charged as specified in the Company's Business Schedule located at [www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions). (T)
- \* The monthly recurring charge is identical to, and not in addition to, the monthly recurring charge applicable to companion local service specified in Section 5.2.4 of the Sprint Communications Company L.P. Local Exchange Services Commonwealth of Kentucky Tariff P. S. C. No. 1 and companion Federal service as specified in Sprint's Business Schedule located at [www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions).
- \*\* Effective January 31, 2005, Sprint Complete Sense for Business Unlimited with International will no longer be available to new customers. (N)  
(N)
- 

**ISSUED:**  
01-27-05State Tariffs  
6450 Sprint Parkway  
Overland Park, Kansas 66251**EFFECTIVE:**  
01-31-05

**INTERCITY TELECOMMUNICATIONS SERVICES**

5. RATES (Continued) (T)

.1 Message Telecommunications Service (MTS) (Continued) (T)

20. Sprint Complete Sense for Business (Continued) (T)

5. Sprint Complete Sense for Business Premium\*\* (C)

.1 In order to receive the following rates, the customer must subscribe to Sprint Complete Sense for Business Premium as specified in Section 5.2.5 of the Sprint Communications Company L.P. Local Exchange Services Commonwealth of Kentucky Tariff P. S. C. No. 1. (T)

Number of Interstate and/or Intrastate Dial-1 Minutes	Unlimited
Monthly Recurring Charge	\$89.95*

.2 FÖNCARD

The FÖNCARD Per-Minute Rate and Per Call Surcharge as set forth for Sprint Business Flex with All Calls All Day VI in Section 5.12.8 apply. (T)

.3 Operator Services

Operator assisted calls will be charged usage rates set forth in Section 5.6.2.1 and the applicable connection fees as set forth in 5.6.2.2.

\* The monthly recurring charge is identical to, and not in addition to, the monthly recurring charge applicable to companion local service specified in Section 5.2.5 of the Sprint Communications Company L.P. Local Exchange Services Commonwealth of Kentucky Tariff P. S. C. No. 1 and companion Federal service as specified in Sprint's Business Schedule located at [www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions).

\*\* Effective January 31, 2005, Sprint Complete Sense for Business Premium will no longer be available to new customers. (N)  
(N)

**INTERCITY TELECOMMUNICATIONS SERVICES**

5. RATES (Continued)

(T)

.1 Message Telecommunications Service (MTS) (Continued)

(T)

20. Sprint Complete Sense for Business (Continued)

(T)

6. Sprint Complete Sense for Business Premium with International\*\*

(C)

.1 In order to receive the following rates, the customer must subscribe to Sprint Complete Sense for Business Premium with International as specified in Section 5.2.6 of the Sprint Communications Company L.P. Local Exchange Services Commonwealth of Kentucky Tariff P. S. C. No. 1.

(T)

Number of Interstate and/or Intrastate Dial-1 Minutes      Unlimited  
Monthly Recurring Charge      \$95.90\*

.2 FÖNCARD

The FÖNCARD Per-Minute Rate and Per Call Surcharge as set forth for Sprint Business Flex with All Calls All Day VI in Section 5.12.8 apply.

(T)

.3 Operator Services

Operator assisted calls will be charged usage rates set forth in Section 5.6.2.1 and the applicable connection fees as set forth in 5.6.2.2.

.4 International Rates

(T)

International rates for all calls are charged as specified in the Company's Business Schedule located at [www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions).

(T)

\* The monthly recurring charge is identical to, and not in addition to, the monthly recurring charge applicable to companion local service specified in Section 5.2.6 of the Sprint Communications Company L.P. Local Exchange Services Commonwealth of Kentucky Tariff P. S. C. No. 1 and companion Federal service as specified in Sprint's Business Schedule located at [www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions).

\*\* Effective January 31, 2005, Sprint Complete Sense for Business Premium with International will no longer be available to new customers.

(N)  
(N)

**ISSUED:**  
01-27-05

**State Tariffs**  
6450 Sprint Parkway  
Overland Park, Kansas 66251

**EFFECTIVE:**  
01-31-05

**INTERCITY TELECOMMUNICATIONS SERVICES**

5. RATES

.1 MTS (Continued)

.24 Sprint Unlimited at Home<sup>SM</sup>

.1 Dial-1 Usage Rate

Rate Per Minute	\$0.00
-----------------	--------

.2 FONCARD Usage Rate

Rate Per Minute	\$0.69
Connection Fee Per Call	0.99

.3 Operator Service Usage Rates

Operator assisted calls will be charged usage rates and the applicable call placement charges as set forth in Section 5.6.2.

.4 Monthly Recurring Charge

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in Sprint's interstate Residential Schedule located at [www.sprint.com/ratesandconditions](http://www.sprint.com/ratesandconditions).

(N)

(N)

## **Fulfillment Package**

0084626621  
20050208 ZTLNPLA 000000 00001 ZTL 5  
KIMBERLY KINDOLL  
1519 Fisher Ave  
Carrollton, KY 40008-9665



**C O N F I R M A T I O N**

Customer Service: 1-800-822-7802  
Web Site: [www.sprint.com/completemanager](http://www.sprint.com/completemanager)

We're delighted to have you as a Customer! With Sprint, you'll enjoy innovative technology and exceptional Customer service. Here are the services you requested for your home phone:

**Sprint Complete Sense<sup>SM</sup> Unlimited**

Sprint Complete Sense<sup>SM</sup> Unlimited features basic telephone service with unlimited calling for all of your direct dial, local toll, in-state and state-to-state domestic calls and calls to Canada (twenty-four hours a day, seven days a week). You will receive the following calling features with your service: Caller ID, Call Waiting, 1 Voicemail, Find-Me Call Forwarding, 3-way Calling, Speed Dial 8\*.

Your monthly recurring charge is **\$58.49**.

**Sprint FONCARD<sup>SM</sup> Service**

Sprint FONCARD<sup>SM</sup> calls to anywhere in the United States are **40¢** a minute, twenty-four hours a day, seven days a week. A **25¢** per call connection fee applies †.



## Thank you for choosing Sprint Complete Sense<sup>SM</sup>

We hope you are taking full advantage of the many features of this service as well as enjoying the benefits of this comprehensive plan:

- **Local and Long Distance on One Invoice**  
To provide accurate and convenient account management.
- **Our Most Popular Services Bundled Together**  
To create a cost-effective telecommunications solution.
- **Outstanding Sprint Reliability and Unsurpassed Customer Service**  
Your business is important and we will never let you forget it.

Thank you once again for choosing Sprint. If you have any questions or would like to update your service, please call **1-800-882-7802** or visit us on the web at **[www.sprint.com/completemanager](http://www.sprint.com/completemanager)**. Sprint looks forward to serving your telecommunications needs today and in the future.

0800001

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Follow voice prompts  
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Kimberly Kindoll



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Nationwide network reaches over 240 million people. Coverage not available everywhere. Offer may not be available everywhere. Subject to credit. Terms and conditions apply. Offer ends 3/31/05 or until supplies last. Only available at participating Sprint Stores. Requires purchase and activation by 3/31/05. Savings may not exceed total purchase price of the phones. A \$56 non-refundable activation and \$150 early termination fee will apply. Deposit may be required.

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### A note regarding your first invoice

Your first invoice may be higher than following invoices due to the prorated monthly charge. In addition to applicable taxes and fees, your first invoice from Sprint will reflect both the prorated monthly charge for the first partial month of service and the monthly charge for the next month of service.

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Please refer to Section 11.2 of the enclosed *Sprint Terms and Conditions of Service* booklet for a full explanation of your rights concerning your Customer Information.

\*The provision of your Sprint Complete Sense Unlimited<sup>SM</sup> state-to-state and international long distance service is governed by Sprint Terms and Conditions of Service (see enclosed booklet). The provision of your Sprint Complete Sense Unlimited local and in-state long distance service is governed by the applicable state tariff and/or state terms and conditions of service.

Sprint Complete Sense Unlimited is for Domestic residential voice service usage only. The unlimited minutes of service do not include usage for calls to 900 numbers, Directory Assistance, Sprint FONGARD<sup>SM</sup> service, or operator services. All Collect and 3rd Party Collect Call services will be automatically blocked unless recurring credit card billing for all Sprint Complete Sense services is selected. All 900/976 services will be blocked. Service may not be used for commercial use, Internet, data, or facsimile service for extended periods of time. If Sprint determines that usage is not consistent with residential voice applications, the customer's service may be assessed a data usage fee or disconnected. For more information please visit [www.sprint.com/regulatory](http://www.sprint.com/regulatory).

U.S. residents only. Dial 1 service. Available in select areas. Monthly fee includes one phone line only. Depending upon billing cycle, customer's first invoice may include partial monthly fee in addition to the standard monthly fee billed in advance. Installation fee may apply. One voicemail account included in standard monthly fee; additional voicemail accounts available for additional monthly fee. International rates vary and surcharges may apply (including surcharges on residential calls made to foreign mobile phones). Additional in-state fees may apply. Carrier Universal Service charges and Network Access Surcharges (up to \$7.00 per line) will apply. Operator-assisted calls, international calls, and toll-free/calling card calls made from payphones in the U.S. will be assessed a surcharge. All rates subject to change. Additional restrictions may apply.

† Residential, direct dial calling only. U.S. residents only. In-state rates may be higher. International rates vary. Call Customer Service for in-state and international rates. Alaska excluded. Additional in-state fees may apply. Carrier Universal Service charge will apply. International Mobile Termination per minute surcharge will apply to each call made from residential phone to foreign mobile phones in certain countries. Operator-assisted calls, international calls and toll-free/calling card calls made from payphones in the U.S. will be assessed a surcharge. All rates subject to change. Restrictions apply. See rates, terms and conditions at [sprint.com](http://sprint.com).