

EXCHANGE RATE TARIFF
PSC NO. 2

CINCINNATI BELL TELEPHONE COMPANY

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TRUNK ADVANTAGE^R

A. GENERAL

1. TRUNK Advantage^R provides exchange access service at a 1.544 Mbps (DS-1) interface.
2. TRUNK Advantage^R Service consists of a DS-1 Digital Trunk Facility and up to twenty-four (24) 64 kbps Digital Trunk Channels. Digital Trunk Facilities and Digital Trunk Channels are not offered separately.
3. Three types of Digital Trunk Channels are available. Standard channels provide the same features as analog trunk lines found in Section 2 preceding. DID channels provide direct inward dialing service as found in Section 15 of the General Exchange Tariff. Two-Way/DID channels provide capability for two way standard service and direct inward dialing service.
4. Trunk channels may be purchased with flat or measured rate service. Measured rate service regulations and rates are listed in Section 1, paragraph 7 of this tariff.
5. All Digital Trunk Channels use MF or DTMF signaling.

B. REGULATIONS

1. DID channels do not require a DID termination as listed in the General Exchange Tariff Section 15 paragraph B.4.(b)4. DID trunks do require that groups of numbers be purchased from paragraph C. of this section.
2. TRUNK Advantage^R is offered under the Variable Term Payment Plan (VTPP). The VTPP rates are payable over a period selected by the customer from those available. Conditions and regulations pertaining to the VTPP are included in Section 34 of the General Exchange Tariff.
3. The minimum period of service for TRUNK Advantage^R is 12 months.
4. Termination Charges
 - a. Trunk Advantage^R is available for a minimum term of 12 months or under a term payment plan of 12, 24, 36 or 60 months. If a Customer terminates service, without cause, prior to the expiration of the minimum 12-month period or applicable term payment plan period, the Customer will pay to CBT a termination charge equal to all remaining amounts due or to become due, including but not limited to all monthly charges for which Customer would have been responsible if the Customer had not terminated prior to the end of the applicable 12, 24, 36 or 60-month period.
 - b. If Customer removes one or more facility (facilities) or channel(s) from service prior to the expiration of the term hereof, Customer will pay to CBT a termination charge equal to all monthly charges for such facility (facilities) or channel(s) for which Customer would have been responsible had Customer not removed such facility (facilities) or channel(s). (C)
(C)
(C)
 - c. If nonrecurring charges associated with the installation of a Trunk Advantage^R Service are waived and the service is then terminated prior to completion of the 12-month minimum service period or the VTPP contract period, the customer will become liable for payment of the waived charges.

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Vice President, Cincinnati, Ohio

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TRUNK ADVANTAGE^R

B. REGULATIONS (Continued)

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5. Upgrades

Customers wishing to upgrade existing trunk service to TRUNK Advantage^R will be charged the listed nonrecurring charges for the appropriate number of Digital Trunk Facilities and will have to convert to the DID rate structure in Paragraph C of this section. Non-recurring charges on Digital Trunk Channels are waived for the existing trunks that are moved to TRUNK Advantage^R. Any new channels added at the time of conversion to TRUNK Advantage^R will receive non-recurring charges.

6. TRUNK Advantage^R Measured Service provides customers with the option to be billed for usage determined by the number, distance, duration, and time-of-day of originated calls. Mixing measured and flat rated service on the same continuous property is prohibited, except where the two services are used for separate purposes and are not used to supplement each other.

- a. A TRUNK Advantage^R Measured Service Customer would purchase B-Channel Circuits from paragraph C. of this Section and would be charged measured rates from Section 1, paragraph 7 preceding.

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TRUNK ADVANTAGESM

C. OPTIONAL FEATURES

1. Integrated Advantage Service

Integrated Advantage Service provides exchange access and special access through a 1.544 Mbps interface. Integrated Advantage is available in two versions. The first version consists of a DS1 facility and up to twenty-four 64 Kbps channels that can be used to transport local exchange service, Digital Trunk Service, Voice Grade Special Access Service, Digital Data Service and/or Frame Relay Service in any combination up to twenty four separate channels. The second version consists of a DS1 facility (Lite) and up to twelve 64 Kbps channels that can be bused to transport local exchange service, Digital Trunk Service, Voice Grade Special Access Service, Digital Data Service and/or Frame Relay Service in any combination up to twelve separate channels.

A special educational rate for the Lite version of the Integrated Advantage Service is available to municipal, county, and state public schools and to parochial and private schools.

Flat Rated Channels and Measured Rate channels are available for Digital Trunk Channels.

Regulations for Integrated Advantage Service are the same as those described in Section B above.

Rates for Integrated Advantage Service are shown in Section D.2 below.

Regulations and Rates for Digital Data Service, Voice Grade Service, and Frame Relay Service are found in Cincinnati Bell Telephone Tariff FCC No. 35 Section 7.

2. Channel Transfer Service

This feature allows the customer to transfer an incoming call to another line and then hang up, leaving the other two parties on a two-way call and freeing up the customer's line for another call. The customer will be responsible for toll charges associated with the transferred call.

This feature is for digital channels only and is not intended for Integrated Advantage channels used to transport analog, local exchange service.

(N)
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(N)

Material formerly found on this page can be found on page 4.

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Christopher S. Colwell, Vice President, Cincinnati, Ohio

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TRUNK ADVANTAGESM

D. RATES AND CHARGES

1. Basic Features

	<u>Initial Charge</u>	<u>MTM</u>	<u>12 Mo.</u>	<u>24 Mo.</u>	<u>36 Mo.</u>	<u>60 Mo.</u>	<u>USOC</u>	(N)
Digital Trunk Facility	\$ 0.00	\$534.50	\$521.15	\$507.80	\$481.05	\$454.32	D7W	
Digital Trunk Channels with Flat Rate Service:								
Each Standard Channel	0.00	35.00	34.13	33.25	31.50	29.75	T2P1X T2P0X T2PCX	
Each Two-Way/DID Channel	0.00	54.50	47.00	39.50	24.50	23.15	TF7CX	
Each DID Channel	0.00	59.00	57.00	55.00	51.00	47.90	TZR	
Digital Trunk Channels with Measured Rate Service:								
Each Standard Channel	0.00	21.00	20.48	19.95	18.90	17.85	T2M0X T2MCX T2A0X T2ACX	
Each Two-Way/DID Channel	0.00	47.50	40.93	34.35	21.20	20.20	TD0CX	
Each DID Channel	0.00	59.00	57.00	55.00	51.00	47.90	TZR	
Digital Trunk DID Number Blocks:								
Each group of 20 DID Numbers (Note 1)	0.00	4.15	4.15	4.15	4.15	4.15	NEF	(N)

Note 1: If multiple DID number blocks are purchased at the same time then the Initial Charge applies to the first group of DID numbers only.

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TRUNK ADVANTAGESM

D. RATES AND CHARGES

2. Optional Features

	<u>Initial Charge</u>	<u>MTM</u>	<u>12 Mo.</u>	<u>24 Mo.</u>	<u>36 Mo.</u>	<u>60 Mo.</u>	<u>USOC</u>	(N)
a. Integrated Advantage and Integrated Advantage Lite Services								

In addition to the charges below the customer may also incur usage charges associated with measured and/or long distance service, mileage charges associated with special access and Internet charges associated.

Digital Trunk Facility	\$600.00	\$1500.00	\$1410.00	\$1320.00	\$1126.00	\$1046.00	WZBX4	(N)
Digital Trunk Facility Facility - Lite	600.00	750.00	735.00	720.00	690.00	620.00	ZZAGJ	(N)
Educational, Digital Trunk Facility - Lite	600.00	675.00	661.50	648.00	621.00	558.00	ZZAGK	(N)

Digital Trunk Channels with Flat Rate Service:

Each Standard Channel	20.00	*	*	*	*	*	WZBX5 WZBX6 WZBX7 WZBX8
Each Two Way/DID Channel	20.00	*	*	*	*	*	WZBX9
Each DID Channel	20.00	*	*	*	*	*	WZBX9

Digital Trunk Channels with Measured Rate Service:

Each Standard Channel	20.00	*	*	*	*	*	WZBY1 WZBY2 WZBY3 WZBY4 WZBY5
Each Two Way/DID Channel	20.00	*	*	*	*	*	WZBY5
Each DID Channel	20.00	*	*	*	*	*	WZBY6

Digital Trunk DID Number Blocks:

Each group of 20 DID Numbers	207.40	4.15	4.15	4.15	4.15	4.15	NEF	(N)
* No additional charge								

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TRUNK ADVANTAGESM

D. RATES AND CHARGES

2. Optional Features (Continued)

	<u>Initial Charge</u>	<u>MTM</u>	<u>12 Mo.</u>	<u>24 Mo.</u>	<u>36 Mo.</u>	<u>60 Mo.</u>	<u>USOC</u>	(N)
a. Integrated Advantage and Integrated Advantage Lite Services (Continued)								
Additional Channels (Per Channel):								
Business Each Flat Rate Service	\$ 20.00	*	*	*	*	*	WZBY7	
Business Each Measured Service	20.00	*	*	*	*	*	WZBY8	
Digital Date Service	20.00	*	*	*	*	*	WZBY9	
Voice Grade 2-wire	20.00	*	*	*	*	*	WZBZ1	
Voice Grade 4-wire	20.00	*	*	*	*	*	WZBZ2	
Channel Transfer Service for Integrated Advantage (Digital Channels Only)	100.00	115.00	115.00	115.00	115.00	115.00	WZEF1	(N)
b. Channel Transfer Service	100.00	115.00	115.00	115.00	115.00	115.0	WZEE9	(N)
* No additional charge								

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PRIME ADVANTAGEsm

A. GENERAL

1. PRIME Advantagesm is an ISDN local exchange service that provides a customer with the ability to transmit and receive multiple voice and data circuit switched calls simultaneously over a single Primary Rate Facility. PRIME Advantagesm is available from suitably equipped central offices and where suitable loop facilities exist.
2. PRIME Advantagesm consists of a Primary Rate Facility and B-Channel Bearer Trunks and D-Channel Bearer Services. The Primary Rate Facility and the ISDN Bearer Trunks are not offered separately. Up to twenty-three B-Channels Bearer Trunks and one D-Channel Bearer Service may be provisioned on each access line. In addition, optional features may be purchased as specified in B.5. following.
3. Three types of B-Channel Bearer Trunk Channels are available.

Standard channels provide the same features as analog trunk lines found in Section 2 preceding.

DID channels provide direct inward dialing service as found in Section 15 of the General Exchange Tariff.

Two-Way/DID channels provide capability for Two-Way Standard Service and Direct Inward Dialing Service.

4. Trunk channels may be purchased with either flat or measured rate service. Measured rate service regulations and rates are listed in Section 1, paragraph 7, preceding.

B. SERVICE DESCRIPTION

1. Primary Rate Facility

A Primary Rate Facility is a digital pipe from the customer's location to the Telephone Company central office which transports one or more ISDN Bearer Trunks found in 2. following. A Primary Rate Facility can carry up to twenty-three 64 Kbps B-Channel Bearer Trunks and one 64 Kbps D-Channel Bearer Service. All selected Bearer Trunks and Services can operate on the Primary Rate Facility simultaneously.

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PRIME ADVANTAGEsm

B. SERVICE DESCRIPTION (Continued)

2. B-Channel Bearer Trunks

B-Channel Bearer Trunks define the types of traffic that the Primary Rate Facility will carry. A B-Channel Bearer Trunk is a 64 Kbps information channel used in conjunction with circuit-switched service. These Trunks can be configured as 1-Way In, 1-Way Out, or 2-Way.

3. D-Channel Bearer Services

The D-Channel Bearer Service is a 64 Kbps signaling channel used to control associated B-Channels. One D-Channel is required for each Primary Rate Facility, and is included in the Primary Rate Facility's monthly rate.

4. PRIME Advantagesm - Standard Features

- a. PRIME Advantagesm will provide transport of customer information over the 23 available B channels in the form of circuit-switched voice or data at speeds up to 64 Kbps. The basic service will include the 1.544 Mbps switched facility and the D-Channel Bearer Service. B-Channels will be ordered in addition to the Primary Rate Facility.
- b. Dedicated B-Channel configuration - Dedicated trunk groups are the standard feature for PRIME Advantagesm. Dedicated trunk groups must be assigned to handle one specific call type (ex: DID, DOD).
- c. D-Channel configuration - Each Basic PRI service will include a dedicated D-Channel for signaling.

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PRIME ADVANTAGESM

B. SERVICE DESCRIPTION (Continued)

5. PRIME AdvantageSM - Optional Features

The features in this section are available to customers at additional cost.

- a. Integrated PRIME AdvantageSM Service - Integrated PRIME AdvantageSM Service provides exchange access and special access through a 1.544 Mbps interface. Integrated Prime Advantage consists of a DS1 facility and up to twenty-four 64 Kbps channels that can be used to transport local exchange service, Digital Trunk Service (ISDN PRI), Voice Grade Special Access Service, Digital Data Service and/or Frame Relay Service in any combination up to twenty four separate channels. Flat Rated Channels and Measured Rate channels are available for ISDN PRI B-Channels.
- b. Call-By-Call Service Selection - This features provides the option for B-Channels to be assigned into a flexible trunk group which can support different call types based on real-time traffic needs. Call-By-Call service selection also allows primary as well as secondary long-distance carriers to be established for the entire trunk group (i.e., Alternate Routing Arrangement).
- c. Individual Calling Line Identification (ICLID) - This feature provides customer access to the calling party's number. Feature operation is dependent on customer premise equipment and technology in use at the calling party's serving office. (Similar to the Caller ID feature available on access lines.)
- d. Direct Inward Dialing (DID) - This feature provides Direct Inward Dialing to a station. DID Termination rates will apply per B-Channels configured with this option. PRIME AdvantageSM DID Number Blocks are ordered with DID Terminations on the B-Channels.
- e. Back-up D-Channel - This feature provides a minimum of three or more PRIME AdvantageSM facilities terminating at the same customer premise to share one primary and one secondary (or Back-up) D-Channel. The number of PRIME AdvantageSM facilities that can be shared by this feature will be based upon the availability of central office and other network facilities, and will be subject to change on a central office by central office basis. (N)
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(N)
- f. Channel Transfer Service - This feature allows the customer to transfer an incoming call to another line, leaving the other two parties on a two-way call and freeing up the customer's line for another call. The customer will be responsible for toll charges associated with the transferred call. (T)

This feature is for digital channels only and is not intended for Integrated Prime Advantage channels used to transport analog, local exchange service.

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PRIME ADVANTAGEsm

C. REGULATIONS

1. PRIME Advantagesm is furnished subject to the availability of suitable facilities and is only served from specially equipped digital central offices.
2. PRIME Advantagesm is offered under the Variable Term Payment Plan (VTPP). The VTPP rates are payable over a period selected by the customer from those available. Conditions and regulations pertaining to the VTPP are included in Section 34 of the General Exchange Tariff.
3. Temporary suspension of service is not available with PRIME Advantagesm.
4. The minimum service period for PRIME Advantagesm is twelve months.
5. The customer must provide customer premises equipment that meets the technical requirements of the serving central office.
6. The customer is responsible for providing power to all customer premises equipment (CPE) attached to the Primary Rate Facility.
7. The customer must notify the Telephone Company when call type maximums and minimums are to be changed for the call-by-call feature. This is in order to maintain the proper provision of directory numbers and call control on the line.
8. An End User Common Line Charge (EUCLC) based on maximum of 5 multi-line nonresidence subscriber EUCLs applies to each Primary Rate Facility.
9. One 911 charge is applied to each outgoing and 2-way B-Channel Bearer Trunk (per channel).
10. When a customer transfers a call, the customer is responsible for any toll charges associated with the customer originated leg(s) of the call.

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PRIME ADVANTAGESM

C. REGULATIONS (Continued)

11. Service from some central offices may not provide all of the features and functionality described in this tariff.

12. Termination Charges

a. Prime Advantage^R is available for a minimum term of 12 months or under a term payment plan of 12, 24, 36 or 60 months. If a Customer terminates service, without cause, prior to the expiration of the minimum 12-month period or applicable term payment plan period, the Customer will pay to CBT a termination charge equal to all remaining amounts due or to become due, including but not limited to all monthly charges for which Customer would have been responsible if the Customer had not terminated prior to the end of the applicable 12, 24, 36 or 60-month period.

b. If Customer removes one or more facility (facilities) or channel(s) from service prior to the expiration of the term hereof, Customer will pay to CBT a termination charge equal to all monthly charges for such facility (facilities) or channel(s) for which Customer would have been responsible had Customer not removed such facility (facilities) or channel(s)s. (C)
(C)
(C)

c. If nonrecurring charges associated with the installation of a Prime Advantage^R Service are waived and the service is then terminated prior to completion of the 12-month minimum service period or the VTPP contract period, the customer will become liable for payment of the waived charges.

13. Upgrades

Customers wishing to upgrade existing analog trunk service to PRIME Advantage^R will be charged the listed initial charges for the appropriate number of Primary Rate Facilities and will have to convert to the DID rate structure in Paragraph D of this section. Initial charges on B-Channel Bearer Trunk Channels are waived for the existing analog trunks that are moved to PRIME Advantage^R. Any new channels added at the time of conversion to PRIME Advantage^R will incur initial charges. Customers under contract for TRUNK Advantage^R can upgrade to PRIME Advantage^R and will not be charged any TRUNK Advantage^R termination charges.

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PRIME ADVANTAGEsm

D. RATES AND CHARGES

1. Basic Features

	<u>Initial Charge</u>	<u>MTM</u>	<u>12 Mo.</u>	<u>24 Mo.</u>	<u>36 Mo.</u>	<u>60 Mo.</u>	<u>USOC</u>	(N)
Primary Rate Facility	\$ 0.00	\$561.21	\$547.21	\$533.20	\$505.15	\$477.00	ZPT1X	
B-Channel Bearer Trunks with Flat Rate Service								
Each Standard Channel	0.00	36.75	35.85	34.95	33.10	31.25	T1KGC T1KGF T1KGJ	
Each Two-Way/DID	0.00	57.25	49.38	41.50	25.75	24.30	DZFCX	
Each DID Channel	0.00	62.75	60.83	58.90	55.00	51.10	DZG	
B-Channel Bearer Trunks with Measured Rate Service:								
Each Standard Channel	0.00	12.50	12.13	11.75	11.00	10.00	T1KMC T1KMJ T1KVC T1KVJ	
Each Two-Way/DID Channel	0.00	49.88	43.04	36.20	22.45	21.45	DZWCX	
Each DID Channel	0.00	62.75	60.83	58.90	55.00	51.10	DZG	
PRIME Advantage sm DID Number Blocks:								
Each group of 20 DID Numbers (Note 1)	0.00	4.15	4.15	4.15	4.15	4.15	DZHPG	(N)

Note 1: If multiple DID number blocks are purchased at the same time then the Initial Charge applies to the first group of DID numbers only.

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PRIME ADVANTAGEsm

D. RATES AND CHARGES (Continued)

2. Optional Features

	<u>Initial Charge</u>	<u>MTM</u>	<u>12 Mo.</u>	<u>24 Mo.</u>	<u>36 Mo.</u>	<u>60 Mo.</u>	<u>USOC</u>	(N)
a. Integrated PRIME Advantage sm								
Prime Rate Facility	\$ 640.00	\$1575.00	\$1475.00	\$1375.00	\$1175.00	\$1100.00	WZCC7	(N)
B-Channel Bearer Trunks with Flat Rate Service:								
Each Standard Channel	20.00	*	*	*	*	*	WZBX5 WZBX6 WZBX7	
Each Two Way/ DID Channel	20.00	*	*	*	*	*	WZBX8	
Each DID Channel	20.00	*	*	*	*	*	WZBX9	
B-Channel Bearer Trunks with Measured Rate Service:								
Each Standard Channel	20.00	*	*	*	*	*	WZBY1 WZBY2 WZBY3 WZBY4	
Each Two Way/ DID Channel	20.00	*	*	*	*	*	WZBY5	
Each DID Channel	20.00	*	*	*	*	*	WZBY6	
PRIME Advantage sm DID Number Blocks:								
Each group of 20 DID Numbers (Note 1)	207.40	4.15	4.15	4.15	4.15	4.15	DZHPG	(N)

Note 1: If multiple DID number blocks are purchased at the same time then, Initial Charge applies to the first group of DID numbers only.

* No additional charge.

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PRIME ADVANTAGEsm

D. RATES AND CHARGES (Continued)

2. Optional Features (Continued)

	<u>Initial Charge</u>	<u>MTM</u>	<u>12 Mo.</u>	<u>24 Mo.</u>	<u>36 Mo.</u>	<u>60 Mo.</u>	<u>USOC</u>	(N)
a. Integrated PRIME Advantage sm (Continued)								
Additional Channels (Per Channel):								
Business Each Flat Rate Service	\$ 20.00	*	*	*	*	*	WZBY7	
Business Each Measured Service	20.00	*	*	*	*	*	WZBY8	
Digital Date Service	20.00	*	*	*	*	*	WZBY9	
Voice Grade 2-wire	20.00	*	*	*	*	*	WZBZ1	
Voice Grade 4-wire	20.00	*	*	*	*	*	WZBZ2	
Call-By-Call	150.00	115.00	115.00	115.00	115.00	115.00	WZCC8	(N)
ICLID	100.00	115.00	115.00	115.00	115.00	115.00	WZCC9	
Call-By-Call and ICLID Combination	200.00	200.00	200.00	200.00	200.00	200.00	WZCD1	
Back Up D-Channel	100.00	50.00	50.00	50.00	50.00	50.00	WZCD2	
Channel Transfer Service for Integrated Prime Advantage (Digital Channels Only)	100.00	115.00	115.00	115.00	115.00	115.00	WZEF1	(N)

* No additional charge.

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PRIME ADVANTAGESM

D. RATES AND CHARGES (Continued)

2. Optional Features (Continued)

	<u>Initial Charge</u>	<u>MTM</u>	<u>12 Mo.</u>	<u>24 Mo.</u>	<u>36 Mo.</u>	<u>60 Mo.</u>	<u>USOC</u>	(N)
b. Call-By-Call	\$ 0.00	\$115.00	\$115.00	\$115.00	\$115.00	\$115.00	CCZ	
c. ICLID	0.00	115.00	115.00	115.00	115.00	115.00	ZCN	
d. Call-By-Call and ICLID Combination	0.00	200.00	200.00	200.00	200.00	200.00	NQK	
e. Back-Up D-Channel	100.00	50.00	50.00	50.00	50.00	50.00	ZPAXA	
f. Channel Transfer Service	100.00	115.00	115.00	115.00	115.00	115.00	WZEE9	

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COMPLETE CONNECTIONS SERVICE

I. RESIDENCE

A. General

1. Complete Connection Services are residential service packages that provide a Flat Rate Residence Individual Line as described in the Company's Exchange Rate Tariff (ERT) PSCK No. 2 in combination with a custom selected set of optional features. Measured Rate Service is not provided with Complete Connection Services. Complete Connection Services provide unlimited use of services/features as specified below. Subscriber may select any or all the services/features, where available. Customer must specify which services they want included at the time that they place their order. The following is a list of services included in the residential Complete Connection Packages. (T)
- a. Complete Connections (T)
- (1) Calling Name and Number (GET, Section 35)
 - (2) Call Waiting/Call Waiting Deluxe (GET, Section 25)
 - (3) Call Block (GET, Section 35)
 - (4) Call Forwarding Variable (GET, Section 25)
 - (5) Call Forwarding Don't Answer (GET, Section 25)
 - (6) Call Forwarding Busy Line (GET, Section 25)
 - (7) Speed Calling 8 Number Capacity (GET, Section 25)
 - (8) Speed Calling 30 Number Capacity (GET, Section 25)
 - (9) Call Return (GET, Section 35)
 - (10) Distinctive Ringing (GET, Section 25)
 - (11) Three Way Calling (GET, Section 25)
 - (12) Priority Call (GET, Section 35)
 - (13) Anonymous Call Rejection (GET, Section 35)
 - (14) Repeat Dialing (GET, Section 35)
 - (15) Priority Forwarding (GET, Section 35)
 - (16) Message Waiting Indicator (GET, Section 25)
 - (17) Voice Mail Support Package (GET, Section 25)
 - (18) Reveal Privacy Management Service (GET, Section 35)
 - (19) Talking Call Waiting (GET, Section 25)
 - (20) Anywhere Call Forwarding (GET, Section 25)
 - (21) Quiet Time (GET, Section 35) (T)

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COMPLETE CONNECTIONS SERVICE

I. RESIDENCE

A General (Continued)

b. Complete Connection – Home Phone Pak with Long Distance Service (Note) (N)

- (1) Calling Name and Number (GET, Section 35)
- (2) Call Waiting/Call Waiting Deluxe (GET, Section 25)
- (3) Call Block (GET, Section 35)
- (4) Call Forwarding Variable (GET, Section 25)
- (5) Call Forwarding Don't Answer (GET, Section 25)
- (6) Call Forwarding Busy Line (GET, Section 25)
- (7) Speed Calling 8 Number Capacity (GET, Section 25)
- (8) Call Return (GET, Section 35)
- (9) Distinctive Ringing (GET, Section 25)
- (10) Three Way Calling (GET, Section 25)
- (11) Anonymous Call Rejection (GET, Section 35)
- (12) Repeat Dialing (GET, Section 35)
- (13) Message Waiting Indicator (GET, Section 25)
- (14) Voice Mail Support Package (GET, Section 25)
- (15) Reveal Privacy Management Service (GET, Section 35)
- (16) Talking Call Waiting (GET, Section 25)
- (17) Anywhere Call Forwarding (GET, Section 25)

- (18) Cincinnati Bell Any Distance Inc. intrastate and interstate long distance plan (tariffed in the Cincinnati Bell Any Distance Inc. Tariff PSCK No. 1). (N)

2. The Local Service Areas for Complete Connection Services are the same as the Local Service Areas defined in Section 3 of the Company's ERT. All rules, regulations and limitations for the optional features and ADSL service specified in the noted tariff sections, also apply to Complete Connection Services.

Note: The Home Phone Pak (without a long distance plan) is grandfathered as of May 2, 2004. (C)

Issued: April 2, 2004

Effective: May 2, 2004

Christopher S. Colwell, Vice President, Cincinnati, Ohio

GENERAL EXCHANGE TARIFF
PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY

Section 56
3rd Revised Page 2
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COMPLETE CONNECTIONS SERVICE

I. RESIDENCE (Continued)

A. General (Continued)

3. Services/features that are selected by a subscriber to be included in the Complete Connections packages are not eligible for any additional discounts or credits. In particular, discounts and/or credits included in any separate package pricing for Custom Calling or Custom Calling Plus Services do not apply to services selected for Complete Connections. (T)
4. An existing Flat Rate Individual Line residential service subscriber who converts to a Complete Connection Service will pay a nonrecurring charge of \$6.50 per line to convert the service. The nonrecurring charge of \$27.50 to establish an access line as described in the Company's ERT, Section 2, will apply along with the nonrecurring charge of \$6.50 per line when establishing Complete Connections Service as new service or when moving service to a different address.
5. Complete Connections subscribers are not eligible for special promotions which include the individual features included in the Complete Connection Packages unless specifically noted for inclusion. (T)
(T)
6. Customers subscribing to either of the Complete Connection Services may change features at anytime without incurring a charge for making such change once Complete Connections has been established. However, customers changing their telephone numbers (except for Distinctive Ringing) and/or moving to different addresses will be billed the nonrecurring charges associated with such changes as noted in Section 2 of the ERT. (T)
7. All charges (such as End User Common Line, E-911 Service, taxes and other surcharges) normally associated with Flat Rate Access Line service will be billed in addition to Complete Connections Service charges.
8. Complete Connections Service will not be provided as a Lifeline Service.

(D)

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Christopher S. Colwell, Vice President, Cincinnati, Ohio

GENERAL EXCHANGE TARIFF
PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY

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4th Revised Page 2.1
Cancels 3rd Revised Page 2.1

COMPLETE CONNECTIONS SERVICE

I. RESIDENCE (Continued)

A. General (Continued)

- 9. Customers subscribing to Complete Connection Services are provided with a thirty (30)-day Customer Satisfaction Guarantee. This guarantee will provide dissatisfied customers up to a 30-day credit for the monthly charge associated with the service less the appropriate monthly access line charge. The credit will be pro-rated based on the time the customer has the service, up to a maximum of 30 days. To receive the credit, the customer must notify the Telephone Company of their dissatisfaction with the service and place an order to discontinue the service within 30 days of the time that the service was installed. Customers will also be credited for the nonrecurring charge associated with the Custom Calling and/or Custom Calling PLUS service(s), if a nonrecurring charge was incurred. (T)
- 10. There is a limit of one Second Line to the Complete Connection Packages per account. (T)
- 11. Complete Connections Features Add-on only applies to the Second Line to Complete Connection Packages. (T)

B. Rates and Charges to establish Complete Connections (Rates include the monthly charge for a residential service access line).

	<u>Rate Band 1</u>	<u>Rate Band 2</u>	<u>Rate Band 3</u>	<u>Rate Band 4</u>	<u>USOC</u>	
Complete Connections Package (One residential access line with Complete Connections) (Notes a & b)						
Paper bill media option	\$ 34.95	\$ 34.95	\$ 34.95	\$44.00	NLUYU NLUYV	(T)
e-Bill media option	34.95	34.95	34.95	44.00	NLUYU NLUYV	(T)

Note: The nonrecurring charge above consists of \$25.70 charges to establish a residential service line and \$6.50 to establish the Complete Connections Service. Customers with existing service who convert to Complete Connections will be billed a nonrecurring charge of \$6.50 to change the services in the Complete Connection package once Complete Connections Service is established on a line.

- Note:
- a. Paper bill option – customers will receive a telephone bill in the mail delivered by the U.S. Postal Service.
 - b. e-Bill option - customers will receive the telephone bill electronically via the internet. A paper bill will not be mailed to these customers.

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Effective: February 1, 2004

Christopher S. Colwell, Vice President, Cincinnati, Ohio

GENERAL EXCHANGE TARIFF
PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY

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3rd Revised Page 2.2
Cancels 2nd Revised Page 2.2

COMPLETE CONNECTIONS SERVICE

I. RESIDENCE (Continued)

B. Rates and Charges to establish Complete Connections (Rates include the monthly charge for a residential service access line).

	<u>Rate Band 1</u>	<u>Rate Band 2</u>	<u>Rate Band 3</u>	<u>Rate Band 4</u>	<u>USOC</u>
Second Line to Complete Connection Packages					
One Residential access line with Complete Connections And One additional residence access line without Complete Connections	\$ 45.00	\$ 45.00	\$ 45.00	\$ 55.00	
Complete Connections Features Add-on to the Second Line to Complete Connection Packages	18.00	18.00	18.00	18.00	

This offering is grandfathered as of May 2, 2004						(C)
Complete Connections – Home Phone Pak (Notes a & b)						
Paper bill media option	29.99	29.99	29.99	39.00	NLUYX NLUYX	
e-Bill media option	29.99	29.99	29.99	39.00	NLUYX NLUYX	

Complete Connections – Home Phone Pak with Long Distance Service (Notes a, b & c) (N)

e-Bill media option	34.99	34.99	34.99	44.00	NLUYX NLUYX
Paper bill media option (additional charge)	5.00	5.00	5.00	5.00	NOEBL

(\$5.00 of the \$34.99 and \$44.00 is for a Cincinnati Bell Any Distance Inc. intrastate and interstate long distance plan.) (N)

- Note:
- a. Paper bill option – customers will receive a telephone bill in the mail delivered by the U.S. Postal Service.
 - b. e-Bill option - customers will receive the telephone bill electronically via the internet. A paper bill will not be mailed to these customers.
 - c. Long distance plans are tariffed in Cincinnati Bell Any Distance Inc.'s resale interexchange tariff PSCK No. 1. (N)
(N)

Issued: April 2, 2004

Effective: May 2, 2004

Christopher S. Colwell, Vice President, Cincinnati, Ohio

GENERAL EXCHANGE TARIFF
PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY

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6th Revised Page 3
Cancels 5th Revised Page 3

COMPLETE CONNECTIONS SERVICE

II. Business

A. General

1. Business Complete Connection Services **are** nonresidential service packages that provide a flat rate, extended area service, individual line as described in the Company's Exchange Rate Tariff (ERT) PSCK NO. 2, in combination with customer selected optional features. Measured Rate Service is not provided with **these packages**. Business Complete Connection **Packages** provide unlimited use of the optional features specified below. Subscriber may select any of the features, where available. Customer must specify which features they want included at the time that they place their order. Descriptions of these features can be found in CBT's tariffs as noted below. (C)

a. Business Complete Connections

1. Calling Name and Number (GET Section 48) (T)
2. Call Waiting/Call Waiting Deluxe (GET Section 48)
3. Call Forwarding Variable (GET Section 28)
4. Call Forwarding Don't Answer (GET Section 28)
5. Call Forwarding Busy Line (GET Section 28)
6. Speed Calling 30 Number Capacity (GET Section 28)
7. Distinctive Ringing (GET Section 28)
8. Three Way Calling (GET Section 28)
9. Message Waiting Indicator (GET Section 28)
10. Voice Mail Support Package (GET Section 28)
11. Call Transfer (GET Section 28)
12. Anonymous Call Rejection (GET Section 48)
13. Repeat Dial (GET Section 28)
14. Call Return (GET Section 48)
15. Anywhere Call Forwarding (GET Section 48)
16. Call Block (GET Section 48)
17. Caller ID (GET Section 48)
18. Calling Name (GET Section 48)
19. Speed Calling 8 Number Capacity (GET Section 28) (T)

Note: Not all features may be compatible on the same line.

GENERAL EXCHANGE TARIFF
PSCK NO. 3

CINCINNATI BELL TELEPHONE COMPANY

Section 56
1st Revised Page 3.1
Cancels Original Page 3.1

COMPLETE CONNECTIONS SERVICE

II. Business (Continued)

A. General (Continued)

1. (Continued)

b. Business Phone Pak

1. Calling Name and Number (GET Section 48)
2. Call Waiting/Call Waiting Deluxe (GET Section 48)
3. Call Forwarding Don't Answer (GET Section 28)
4. Call Forwarding Busy Line (GET Section 28)
5. Distinctive Ringing (GET Section 28)
6. Three Way Calling (GET Section 28)
7. Message Waiting Indicator (GET Section 28)
8. Voice Mail Support Package (GET Section 28)
9. Call Transfer (GET Section 28)
10. Anonymous Call Rejection (GET Section 48)
11. Call Return (GET Section 48)
12. Anywhere Call Forwarding (GET Section 48)
13. Caller ID (GET Section 48)
14. Calling Name (GET Section 48)

Direct ADSL 3.0 Mbps/768Kbps (GET Section 55) is available for an additional monthly charge with the Business Phone Pak.

2. Features associated with an individual service package are per line. Features cannot be split between lines.
3. The Local Service Areas for the Business Complete Connection **Packages** are the same as the Local Service Areas defined in Section 3 of the Company's ERT. All rules, regulations and limitations for the optional features specified in the noted tariff sections apply to Business Complete Connections.
4. Services/features that are selected by a subscriber to be included in the Business Complete Connection packages are not eligible for any additional discounts or credits. In particular, discounts and/or credits included in any separate package pricing for Custom Calling or Custom Calling Plus Services do not apply to services selected for Complete Connections.

(N)

(N)

(N)

(N)

GENERAL EXCHANGE TARIFF
PSCK No. 3

CINCINNATI BELL TELEPHONE COMPANY

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4th Revised Page 4
Cancels 3rd Revised Page 4

COMPLETE CONNECTIONS SERVICE

II. BUSINESS (Continued)

A. General (Continued)

5. An existing nonresidential flat rate individual line service customer who converts to Business Complete Connections Service will pay the nonrecurring charge described in Paragraph C below. When establishing Business Complete Connections Service as a new service or when moving a service to a different address the nonrecurring charge to establish an access line as described in the Company's ERT, Section 2, will also be applicable. (T)
6. Business Complete Connections customers are not eligible for special promotions that may be applicable to the individual features included in a Business Complete Connections Package unless Business Complete Connections Service is specifically noted for inclusion.
7. Customers subscribing to Business Complete Connections Service may change features at anytime without incurring a charge for making such change once Business Complete Connections has been established. However, customers changing their telephone numbers(except for Distinctive Ringing) will be billed the nonrecurring charge as specified in the Company's ERT, Section 2.
8. All charges (such as End User Common Line, E-911 Service, taxes and other surcharges) normally associated with Flat Rate Access Line service will be billed in addition to the Business Complete Connections Service charges.
9. The Business Complete Connections/ADSL Package described below is grandfathered as of April 5, 2004. No new installations will be provided. (C)
(C)

For a higher monthly rate, Business Complete Connections is also available packaged with Asymmetrical Digital Subscriber Line (ADSL) service. The ADSL service that comes standard with this Business Complete Connections/ADSL package is the CBT High Speed 3.0 Mbps/768 Kbps. For a monthly rate that is in addition to the rate for this package, the ADSL service may be upgraded to one of CBT's other ADSL services.

- a. The terms and conditions pertaining to Business Complete Connections as outlined in this section of the tariff, are also applicable to this package.
- b. The terms and conditions pertaining to ADSL service, as outlined in Section 44 of this tariff, are also applicable to the ADSL service included in the package.
- c. This package is not to be placed on accounts that are subscribing to any of the following CBT services: Centrex 2000 Service, Prime and Trunk Advantage Services or Business Service Packages.
- d. This package is limited to one package, per account.
- e. Customers subscribing to the Business Complete Connections with ADSL service package are not eligible for special promotions on individual ADSL services or Business Complete Connection packages unless specifically noted for inclusion in the promotion.

Issued: March 5, 2004

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Christopher S. Colwell, Vice President, Cincinnati, Ohio

GENERAL EXCHANGE TARIFF
PSCK No. 3

CINCINNATI BELL TELEPHONE COMPANY

Section 56
2nd Revised Page 5
Cancels 1st Revised Page 5

COMPLETE CONNECTIONS SERVICE

II. BUSINESS (Continued)

B. Hunting Enhancement

1. For an additional charge, customers subscribing to two or more **Business Complete Connections Packages** have the option to add hunting service at the rates found in Paragraph II.C. The terms and rates for the hunting service which are found in the Exchange Rate Tariff, PSCK No. 2 and in this tariff, Section 47, will continue to apply to access lines which are not equipped with **one of the Business Complete Connection Packages**. (T)
(C)
(C)(T)
(C)(T)
2. Each telephone line associated with this hunting arrangement must be equipped with **one of the Business Complete Connection Packages**. (C)
(C)
3. The customer is required to pre-determine the telephone lines that are to be a part of the hunting arrangement. A hunting service will be placed on every telephone line in the hunting arrangement. This enables the Central Office to search in a pre-determined sequence for an available idle line in a pre-established group of lines.
4. To accommodate the provisioning of this hunting arrangement, the Call Waiting Service as outlined in paragraph II.A.1., can not be activated on the telephone lines which have been chosen by the customer to be part of the hunting arrangement, except for the last line. Also, the Voice Mail Support Service, as outlined in paragraph II.A.1., will not be activated on any of the telephone lines which are involved in the hunting arrangement.
5. The telephone lines that are part of the hunting arrangement, must be served from the same central office and furnished to the same customer.
6. Multi-line hunting and circular hunting are not available with this arrangement.
7. The hunting service, as it is associated with **the Business Complete Connection Packages** is only available to customers who are served out of appropriately equipped central offices. (C)

GENERAL EXCHANGE TARIFF
PSCK No. 3

CINCINNATI BELL TELEPHONE COMPANY

Section 56
5th Revised Page 6
Cancels 4th Revised Page 6

COMPLETE CONNECTIONS SERVICE

II. BUSINESS (Continued)

C. Rates and Charges (Notes 1 & 2)

	<u>Nonrecurring Rate</u>	<u>Monthly Rate</u>	<u>USOC</u>
Business Complete Connections Package (per line) (Notes 1 & 4)			
Paper bill media option	\$ 10.00	\$ 69.95	C5PEX
e-Bill media option	10.00	69.95	C5PEX

This offering is grandfathered as of April 5, 2004. No new installations will be provided.

(C)

Business Complete Connections With ADSL CBT High Speed (3.0 Mbps/768Kbps) Package (per line) (Note 1)	10.00	106.95	
ADSL Upgrades (only available to customers subscribing to package w/ADSL) (Charge is in addition to \$106.95):			
Direct ADSL 1.5 Mbps/768 Kbps	0.00	40.00	
Direct ADSL 3.0 Mbps/768Kbps	0.00	149.05	

Business Complete Connections – Business
Phone Pak (per line) (Notes 1 & 4)

(N)

e-Bill media option	0.00	51.99	NLUYP
Paper bill media option (additional charge)	0.00	5.00	NOEBL

ADSL Upgrades (only available to customers subscribing to Business Phone Pak)
(Charge is in addition to monthly charge for Phone Pak):

Direct ADSL 3.0 Mbps/768Kbps	0.00	100.00	
------------------------------	------	--------	--

(N)

Hunting Enhancement (applicable to both packages)
(Note 3)

8.50	5.00	AS3HG
------	------	-------

Note 1: Rates include the monthly charge for a nonresidential access line.

Note 2: Rates are applicable for all Rate Bands.

Note 3: Charges will apply to every telephone line in the hunt group.

Note 4: a. Paper bill option – customers will receive a telephone bill in the mail delivered by the U.S. Postal Service.

b. e-Bill option - customers will receive the telephone bill electronically via the internet. A paper bill will not be mailed to these customers.

Issued: March 5, 2004

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Christopher S. Colwell, Vice President, Cincinnati, Ohio

SECTION 7 - CINCINNATI BELL ANY DISTANCE SERVICES

7.1 Any Distance Service Offerings (continued)

7.1.24 Any Distance AnyTime 100 (Product 959 & 971) – Residential

This plan is being offered to residential customers. This toll plan provides 100 domestic direct dialed minutes per month for a monthly service charge of \$5.00. Additional minutes will be \$.07 per minute. This plan also provides calling card service and 8XX number service.

(C)

(C)

7.1.25 Any Distance AnyTime 250 Elite Plan (Winback) - Residential

This plan is being offered to residential customers who have discontinued their Any Distance plan for the purpose of subscribing to a toll plan with another Interexchange carrier. These customers will be eligible for a toll plan that provides 250 domestic direct dialed minutes per month for a monthly service charge of \$10.00. Additional minutes will be \$.07 per minute. 950 access calling cards cannot be used with this toll plan.

7.1.26 Any Distance (Product 919) – Residential

This plan is being offered to residential customers. Customers who enroll in this plan will receive 200 outbound, domestic long distance minutes per month, for a monthly charge of \$8.00. Additional minutes will be rated at \$.06 per minute. Charges associated with calling cards and 8XX numbers for this plan are also detailed in the rates and charges section of this tariff.

7.1.27 Any Distance Custom Connections - Business

This plan is being offered to business customers. Customers who enroll in this plan will receive 200 outbound, domestic long distance minutes per month, for a monthly charge of \$8.00. Additional minutes will be rated at \$.06 per minute. These customers will also have the opportunity to add additional minutes for additional monthly charges as detailed in the rates and charges section of this tariff. Charges associated with calling cards and 8XX numbers for this plan are also detailed in the rates and charges section of this tariff.

7.1.28 **Custom Connections Unlimited (Product 599) – Residential**

This plan is being offered to residential customers who subscribe to Cincinnati Bell Telephone's Custom Connections bundle (bundle must include the Home Phone Pak and either asymmetrical digital subscriber line service or CBT's wireless service). For a monthly service fee, this plan provides unlimited outgoing, domestic, long distance service. A per minute rate will apply to calling cards and 8XX numbers associated with this plan. This plan is to be used for reasonable personal, non-commercial use only. Subscribers may not resell or redistribute this plan or any portion thereof, or otherwise charge others to use this plan, or any portion thereof. Subscriber agrees not to use this plan for any enterprise purpose whether or not the enterprise is directed toward making a profit, including but not limited to, telemarketing, call center services, medical transcription, or facsimile broadcasting. The Company reserves the right to disconnect upon notice as required by applicable law any prohibited transmissions or uses and to terminate this plan in the event of a violation of the foregoing use restrictions or in the event of an excessive number of calls during a fixed period, heavy usage during business hours, heavy usage concentrated over consecutive dates, usage that may be deemed to be business use or usage that originates from a phone line that is listed as a business line by any government agency, telephone directory, business letterhead or phone company.

SECTION 7 - CINCINNATI BELL ANY DISTANCE SERVICES

7.2 Rates and Charges for Cincinnati Bell Any Distance Service Offerings

7.2.27 Any Distance Custom Connections Business

	<u>Rates Per Minute</u>
Intrastate 1+ Outbound	\$0.06
8XX Inbound	0.06
Calling Card Service	0.25

Monthly Charge: \$8.00
 Calling Card Surcharge, per call: \$0.69

Per minute charge will apply to calls after the first 200 domestic direct dialed outbound minutes each month.

Billing Increments: 30-second minimum, 6 seconds thereafter

Time periods: All times

Includes one 8XX number, additional numbers \$7.50 per month

Optional upgrades:

<u>Additional Outbound minutes</u>	<u>Additional Monthly Charge</u>
250	\$10.00
375	15.00
625	25.00
875	35.00
3000	120.00
5000	200.00

7.2.28 Custom Connections Unlimited (Product 599) – Residential

8XX Inbound	0.06
Calling Card Service	0.25

Monthly Charge: \$10.00
 Calling Card Surcharge, per call: \$0.69

Unlimited, domestic, direct dialed outbound minutes, each month

Billing Increments: 60-second minimum, 60 seconds thereafter

Includes one 8XX number, additional numbers: \$7.50 per month

Time periods: All times

(1)

SECTION 7 - CINCINNATI BELL ANY DISTANCE SERVICES
7.1 Any Distance Service Offerings (continued)**7.1.29 Custom Connections Unlimited (Product 063) – Residence**

This plan is being offered to residential customers who subscribe to Cincinnati Bell Telephone's Custom Connections bundle (bundle must include the Home Phone Pak). For a monthly service fee of \$20, this plan provides unlimited outgoing, domestic, long distance service. A per minute rate will apply to calling cards and 8XX numbers associated with this plan. This plan is to be used for reasonable personal, non-commercial use only. Subscribers may not resell or redistribute this plan or any portion thereof, or otherwise charge others to use this plan, or any portion thereof. Subscriber agrees not to use this plan for any enterprise purpose whether or not the enterprise is directed toward making a profit, including but not limited to, telemarketing, call center services, medical transcription, or facsimile broadcasting. The Company reserves the right to disconnect upon notice as required by applicable law any prohibited transmissions or uses and to terminate this plan in the event of a violation of the foregoing use restrictions or in the event of an excessive number of calls during a fixed period, heavy usage during business hours, heavy usage concentrated over consecutive dates, usage that may be deemed to be business use or usage that originates from a phone line that is listed as a business line by any government agency, telephone directory, business letterhead or phone company.

7.1.30 Any Time 2500 (Product 609) – Business

This plan is being offered to business customers who purchase a Total Access bundle from Cincinnati Bell Telephone. The plan provides 2500 domestic direct dialed minutes per month for a monthly service fee of \$100. Additional minutes will be billed at \$.045. The first 8XX number is available with this plan at no additional monthly charge. Subsequent 8XX numbers are available for a monthly service fee of \$7.50.

(N)
|
(N)

SECTION 7 - CINCINNATI BELL ANY DISTANCE SERVICES

7.2 Rates and Charges for Cincinnati Bell Any Distance Service Offerings

7.2.29 Custom Connections Unlimited (Product 063) -- Residence

8XX Inbound	0.15
Calling Card Service	0.25

Monthly Charge: \$20.00
 Calling Card Surcharge, per call: \$.0.69

Unlimited, domestic, direct dialed outbound minutes, each month

Billing Increments: 60-second minimum, 60 seconds thereafter

Includes one 8XX number, additional numbers: \$7.50 per month

Time periods: All times

7.2.30 Any Time 2500 (Product 609) -- Business

	<u>Rates Per Minute</u>
Intrastate 1 - Outbound	\$0.045
8XX Inbound	0.045
Calling Card Service	0.23

Monthly Charge: \$100.00
 Calling Card Surcharge, per call: \$0.69

Per minute charge will apply to calls after the first 2500 minutes.

Billing Increments: 30-second minimum, 6 seconds thereafter

Time periods: All times

Includes one 8XX number, additional numbers \$7.50 per month

(N)

(N)



client:	Cincinnati Bell	length:	60 seconds
job:	Unlimited LD	docket #:	
title:	Accents	code #:	
writer:	rs	rev #:	1
		date:	02.10.06

radio script

See Jeffrey S. Partners Advertising Inc.

Peter: Now, when you bundle with Cincinnati Bell, you can get unlimited local *and* nationwide long distance calling for just 39-99 a month.

Guy: Did you say *unlimited* long distance?

Peter: Uh, yeah. Right across the country.

Guy: (Boston accent)
Because I have a, uh, cousin in, uh, Boston that I talk to a lot.

Peter: Well, talk away.

Guy: (southern accent)
Then there's my in-laws — they're in Nashville.

Peter: I think this unlimited long distance is gonna work for you.

Guy: (Cajun)
My friend Henri lives in Baton Rouge.

Peter: Yeah, I get your point. But you know, even if you only have one or two people you call, you can't beat 39-99.

Guy: (Texas drawl)
And that's with real phone service from Cincinnati Bell.

Peter: Friends in Texas?

Guy: You got that right.

Peter: Well .. call Cincinnati Bell at 513-565-SAVE and tell them you want home phone and unlimited long distance for just 39-99 a month.

Guy: (surfer dude)
Dude, I am so totally going to do that.

Peter: And then call a friend in California?

Guy: No. Why?

Legal: Advertised price includes five dollar e-bill discount and requires bundle subscription to the Cincinnati Bell Unlimited Long Distance plan, Home Phone Pak and wireless or high-speed internet. Available for residential use only.

client: Cincinnati Bell
title: Bundle Cincinnati w/Price

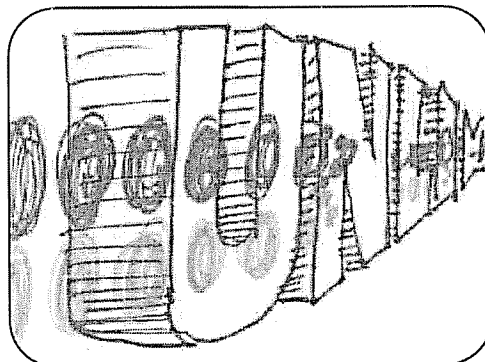
date: 3-25-05 REV #2
job number: UCB CBT T54829



creative persuasion

video

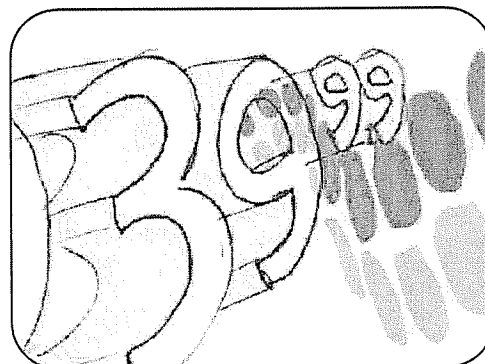
Unlimited local and ld with streaming icons through the letters



audio

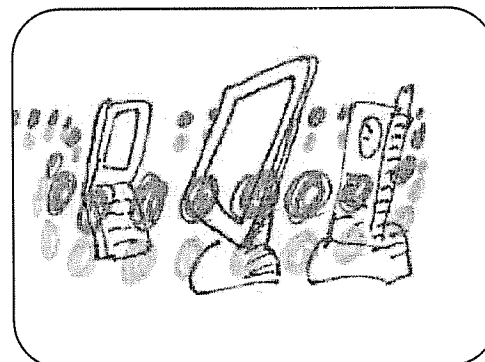
sfx:
music enters

VO:
Get home phone with unlimited long distance for 39-99.



Simple.
Affordable.
Reliable.

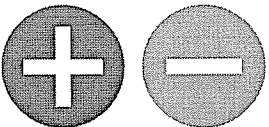
Bundle products come into frame. Icon stream wraps around all and pulls them together.



It all comes together when you bundle with Cincinnati Bell.

LEGAL SUPER:

\$39.99 requires that you bundle with wireless or high-speed internet and subscribe to unlimited long distance and Home Phone Pak. Price may include eBill discount.



Cincinnati BellSM
you add, we subtract

\$39.99 requires that you bundle with wireless or high-speed internet and subscribe to unlimited long distance and Home Phone Pak. Price may include eBill discount.

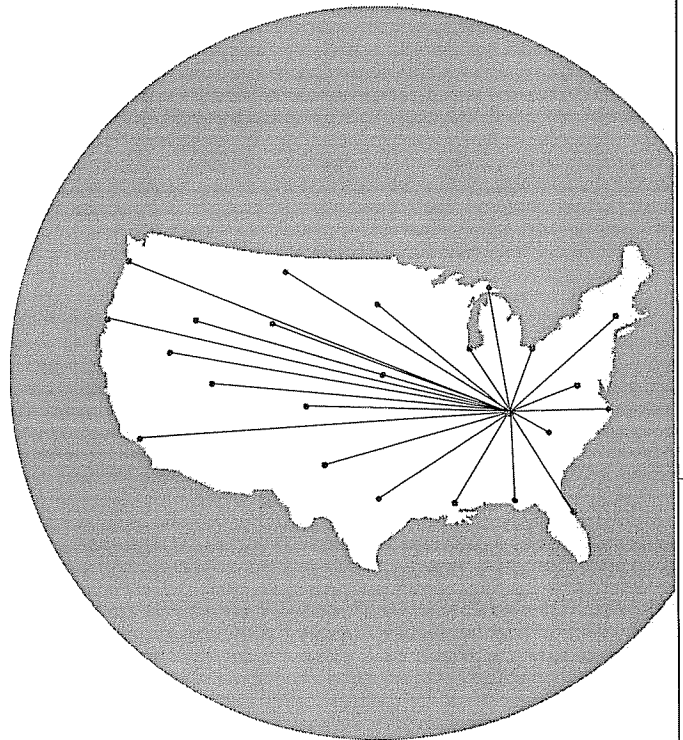
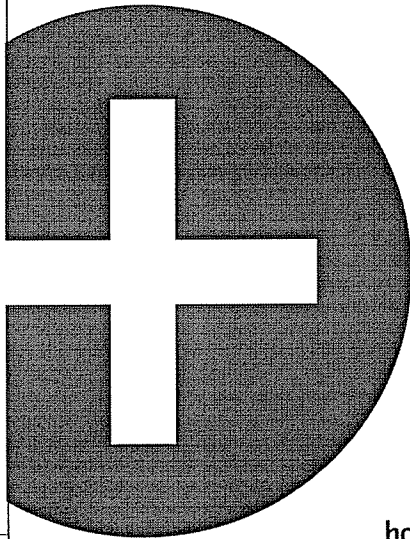


\$39⁹⁹
per month
when you bundle

**unlimited local and long distance
from your home phone.**

+ = Cincinnati BellSM.com

unlimited local and long distance calls to anywhere in the U.S.



home phone with
UNLIMITED long distance

\$39^{99*}

per month when you bundle with your wireless or high-speed Internet

- call anywhere in the U.S. from home
- call anytime, any day
- reliable network quality during emergencies
- take advantage of up to 17 calling features including Voice Mail, Caller ID and Call Waiting



Call, click or visit. 513.565.4UNL
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visit us at any of these Cincinnati Bell stores:

Forest Park
1238 West
Kemper Road

Jungle Jim's
Near Cash
Registers

Mason
Deerfield Towne
Center

Atrium One
Downtown
Cincinnati

Fields Ertel
Near Kings Auto
Mall

Hyde Park Plaza
Near Blockbuster

Northgate Mall
Near Applebee's

West Chester
Tylersville Road
Near Kroger

County Garage
1117 Sycamore
Street

Mariemont
Wooster at Walton
Creek

580 Building
580 Walnut Street

Eastgate Mall
Near Center Court

Florence Mall
Near Sears

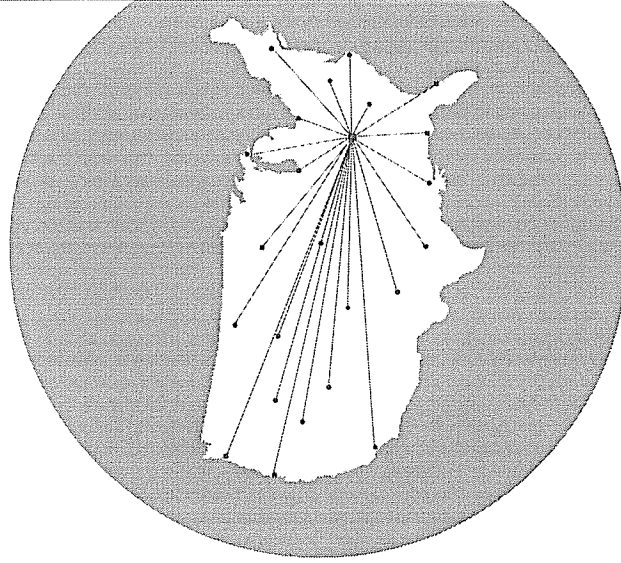
Kenwood
Jos. A. Bank Center

Tri-County
Near Mitchell's
Salon

Western Hills
Glenway Crossing

*Offer available for residential customers only. Not valid with other offers. Offer expires 03/31/05. Unlimited bundle requires a subscription to the Cincinnati Bell Unlimited Long Distance plan and Home Phone Pak (home phone service plus up to 17 calling services) and is available to customers who bundle wireless or high-speed internet with Cincinnati Bell. Home phone line prices higher in some areas. Long distance calling plans include domestic direct dialed calls made from residence, anytime, any day, to anywhere in the continental U.S. Domestic direct-dialed long distance service provided by Cincinnati Bell AnyDistance. Unlimited long distance plan for wireless residential use only, as defined in tariff. Credit approval required. Other restrictions may apply. Taxes and other fees are additional to the package price. Advertised price may include a \$5 discount for eBill.

unlimited local and long distance calls to anywhere in the U.S.



home phone with
UNLIMITED long distance
\$39.99*

*Not combinable with eBill discount when you bundle with your wireless or high-speed internet

- call anywhere in the U.S. from home
- call anytime, any day
- reliable network quality & 911 during emergencies
- take advantage of up to 17 calling features including Voice Mail, Caller ID and Call Waiting
- no contracts

 **Cincinnati Bell**SM.com
Call, click or visit. 513-565-4UNL

visit us at any of these Cincinnati Bell stores:

NEW/OPEN	NEW
County Garage 1117 Sycamore Street	Mariemont Wooster at Walton Creek
Forest Park 1238 West Kemper Road	Mason Deerfield Towne Center
Jungle Jim's Near Cash Registers	Atrium One Downtown Cincinnati
	Eastgate Mall Near Center Court
	Florence Mall Near Sears
	Kenwood Jos. A. Bank Center
	Northgate Mall Near Applebee's
	Tri-County Near Mitchell's Salon
	West Chester Tylersville Road Near Kroger
	Western Hills Glenway Crossing

*Offer available for residential customers only. Not valid with other offers. Unlimited bundle requires a subscription to the Cincinnati Bell Unlimited Long Distance plan and Home Phone Pak. Home phone service plus up to 17 calling services. Home phone line prices higher in some areas. Long distance calling plan includes domestic direct and long distance services provided by Cincinnati Bell AnyDistance. Domestic direct-dialed long distance service provided by Cincinnati Bell AnyDistance. Unlimited long distance plan for wireless residential use only, as defined in tariff. Credit approval required. Other restrictions may apply. Taxes and other fees are additional to the package price. Advertised price may include a \$5 discount for eBill. Offer expires July 31, 2005.

gjp

PUBLICATION
CE

INSERTION DATE
7/15

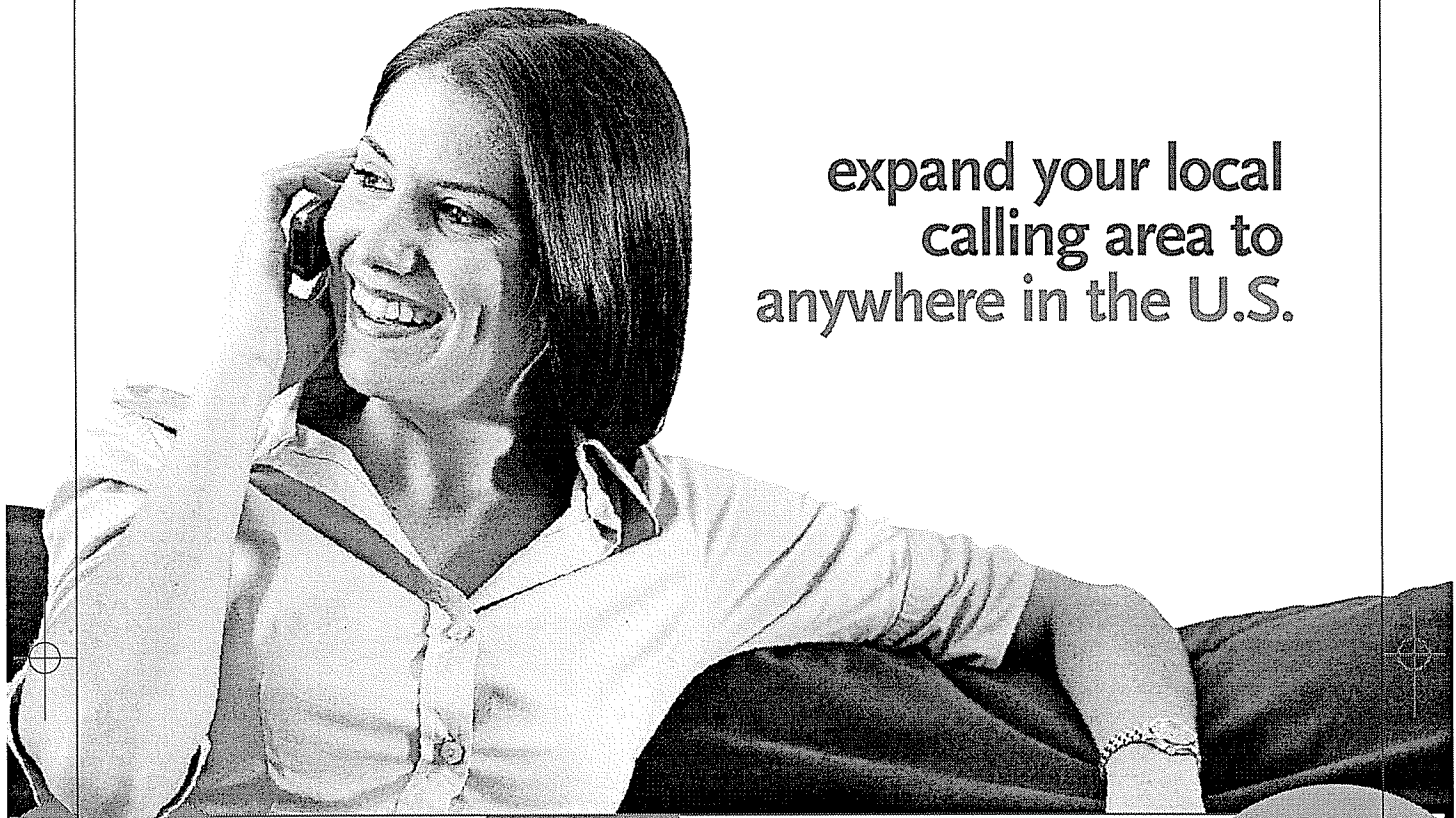
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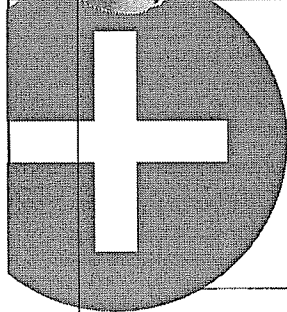
Ad#
55292-03

DOCKET #
UCB PPA P 55292

55292-03



expand your local
calling area to
anywhere in the U.S.



you
add
we
subtract

home phone with
UNLIMITED long distance

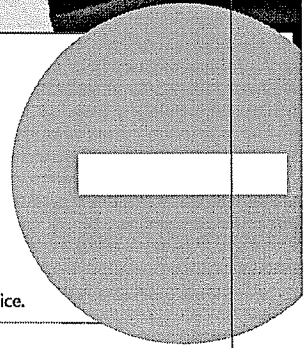
\$39⁹⁹

per month when you bundle
with your wireless or
high-speed internet.

**UNLIMITED LONG DISTANCE
and local service**

- call anywhere in the U.S. from home
- call anytime, any day
- take advantage of up to 17 calling features including Voice Mail, Caller ID and Call Waiting
- reliable network quality during emergencies

Don't settle for anything less than real phone service.



Cincinnati BellSM

Call, click or come see us 565-4UNL cincinnatiBell.com

visit us at any of these Cincinnati Bell stores:

Forest Park 1238 West Kemper Road	Jungle Jim's Near Cash Registers	Mason Deerfield Towne Center	Atrium One Downtown Cincinnati	Fields Ertel Near Kings Auto Mall	Hyde Park Plaza Near Blockbuster	Northgate Mall Near Applebee's	West Chester Tylersville Road Near Kroger
County Garage 1117 Sycamore Street	Marlemont Wooster at Walton Creek	580 Building 580 Walnut Street	Eastgate Mall Near Center Court	Florence Mall Near Sears	Kenwood Jos A Bank Center	Tri-County Near Mitchell's Salon	Western Hills Glenway Crossing

*Offer available for residential customers only. Not valid with other offers. Offer expires 03/31/05. Unlimited bundle requires a subscription to the Cincinnati Bell Unlimited Long Distance plan and Home Phone Pak (home phone service plus up to 17 calling services) and is available to customers who bundle wireless or high-speed internet with Cincinnati Bell. Home phone line prices higher in some areas. Long distance calling plans include domestic direct-dialed calls made from residence, anytime, any day, to anywhere in the continental U.S. Domestic direct-dialed long distance service provided by Cincinnati Bell AnyDistance. Unlimited long distance plan for wireline residential use only, as defined in tariff. Credit approval required. Other restrictions may apply. Taxes and other fees are additional to the package price. Advertised price may include a \$5 discount for eBill.

gjp

PUBLICATION
reach

INSERTION DATE

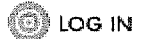
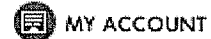
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AD#
54846-01

DOCKET #
UCB CBT P54846

Printed
From Disk



HOME

RESIDENTIAL

BUSINESS

CUSTOMER SERVICE

RESIDENTIAL

SEARCH

GO



Cincinnati Bell Residential Services

Wireless

Cincinnati Bell Wireless is the easy choice for all of your wireless needs. From flexible rate plans to the latest in wireless phones and accessories, we've got you covered.

MORE >>

Internet

Get the power of ZoomTown High Speed Internet access and the dependability of a local Internet Service Provider with Cincinnati Bell. We have solutions for making your busy life better.

MORE >>

Calling Services

Looking to add caller ID, call forwarding, Internet call manager? Get more out of your home phone with calling services that can be easily added to your existing phone line!

MORE >>

Long Distance

Stay in touch with friends and family for less with Long Distance from Cincinnati Bell. Choose from a great list of rate plans starting as low as 4¢ per minute.

MORE >>

Savings Packages

Choose up to 20 calling services with Complete Connections® or create your own Custom Bundle for one low price! You add to the service you already have from us, we subtract from the total price.

MORE >>

Home Security

Protect your family, friends and property with Complete Protection from Cincinnati Bell. We provide piece of mind with 24-hour protection from the most common threats to your home.

MORE >>

the world wide web is now safer for travelers of all ages.

AP AUTOPAY
 automatically pay your bill each month

ZOOMTOWN HIGH-SPEED INTERNET
 AS LOW AS \$10 PER MONTH

Our best deal yet on **UNLIMITED phone service**
 talk around the clock.

513-555-4962

Equipment

Need a home phone that's easy to use? Get the latest in home phone equipment so you can get the most out of your calling services from Cincinnati Bell.

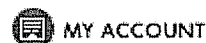
MORE >>

DIRECTV

Cincinnati Bell does it again. We've been able to get you DIRECTV for less when you order DIRECTV with other Cincinnati Bell Services. This offer is for you - Cincinnati's best!

MORE >>

- Wireless
 - Internet
 - Calling Services
 - Long Distance
 - Savings Packages
 - Home Security
 - Equipment
 - DIRECTV
- GET EMAIL UPDATES
-



HOME

RESIDENTIAL

BUSINESS

CUSTOMER SERVICE

RESIDENTIAL : Long Distance

SEARCH

GO



Long Distance

Any Distance Rate Plans

Any Distance Plans give you the choice. 8¢ or 10¢ per minute

[MORE](#)

Anytime Rate Plans

Anytime Long Distance Plans are great for people who use about the same number of minutes per month.

[MORE](#)

Our best deal yet on
UNLIMITED phone service
talk around the clock.

International Rates

Calling overseas frequently? Pay less per minute with the Universal III Plan.

[MORE](#)

- Wireless
- Internet
- Calling Services
- Long Distance
 - Any Distance Rate Plans
 - Anytime Rate Plans
 - International Rates
- Savings Packages
- Home Security
- Equipment
- DIRECTV

GET EMAIL UPDATES

Yellow Pages | Carrier Services

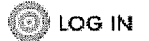
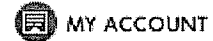
How do you like it? Unless

Residential

GO

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HOME

RESIDENTIAL

BUSINESS

CUSTOMER SERVICE

RESIDENTIAL : Long Distance

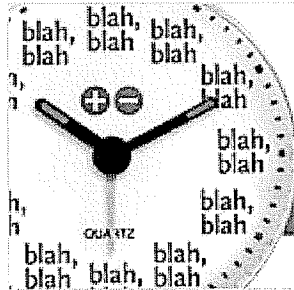
SEARCH

GO



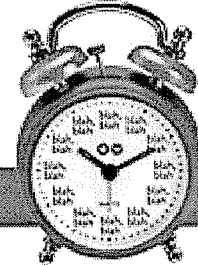
bundle and save

- Wireless
- Internet
- Calling Services
- Long Distance
 - Any Distance Rate Plans
 - Anytime Rate Plans
 - International Rates
- Savings Packages
- Home Security
- Equipment
- DIRECTV
- GET EMAIL UPDATES



our best deal yet on UNLIMITED phone service.

talk around the clock.



ONLY \$39.99 per month*

with eBill discount when you bundle with your wireless or high-speed internet

UNLIMITED local and long distance service makes it easier than ever to keep in touch with the people you care about. Add UNLIMITED local and long distance service to your existing wireless phone or high-speed Internet service and you'll get not three, but ONE bill. Make your life less complicated. Configure your bundle today!

Configure Your Bundle

See how we stack up against the competition

With UNLIMITED local and long distance service for just \$39.99 per month*, you can

Call anywhere in the U.S. at any time for the same low monthly price. You'll never have to worry about the amount of time you spend on the phone again.

Cincinnati Bell services really do make it easy for you to decide who you want to talk with and when or lets you spend quality time with your family and friends!



Pick and choose between up to 17 calling features, like Caller ID, Call Waiting, Voice Mail, Call Block and more. On the go? Choose Anywhere Call Forwarding and forward calls to your cell phone - or wherever you'll be. Hate telemarketers? Choose Anonymous Call Rejection and block all private calls. Work from home or have kids and need to know who needs to answer the phone? Choose Distinctive Ring and immediately know who the call is for! And we have more.

Relax knowing that you have reliable service that you can trust. Cincinnati Bell is one of the nation's most-respected and best-performing local service providers for over 130 years. Our service works during phone outages and will work with your existing security system. Real, reliable phone service and no worries!

Simplify your life with fewer bills and more savings.

- ⊕ One bill
- ⊕ You have the option to receive, view, and pay your bill online
- ⊕ Great savings - the more you bundle the more you save
- ⊕ One place to call for all your needs

KEEP your current phone number. No cost for switching to real phone service from Cincinnati Bell.

NO contracts

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[Home](#) [About Us](#) [Contact Us](#) [Business](#)

Residential

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It's not too late to get an i-wireless phone

Phones starting under

\$50

includes \$10 airtime card and unlimited text messaging

Visit any Cincinnati Bell store near you.

unlimited text messaging
push-buttons.com

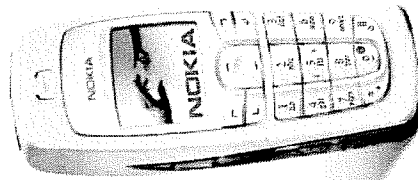
*Some restrictions apply, see store for details. Offer good through 1/31/05.



Motorola V180
\$99.99
with new activation
offer instant rebate
regular price \$129.99

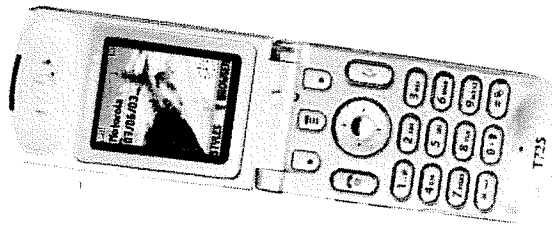
Big Phone Sale!

Save up to \$100 off all wireless phones*.



Nokia 6010
FREE*

With new activation.
Free after instant and mail-in
rebate Regular \$89.99



Motorola T725
\$69.99*

With new activation.
Regular \$169.99

*Advertised phone prices are valid with a new service activation through 1/31/05, or while supplies last. Phone prices not valid on i-wireless. Activation and credit approval required. A \$35 activation fee may apply, depending on the wireless rate plan selected. Taxes and government fees additional.

O261

Cincinnati Bell



IN-TOUCH WITH CINCINNATI BELL

January 2005

January Specials

Get UNLIMITED local and long distance when you bundle with wireless and Internet

High-Speed Internet \$10 per month for the first 3 months

i-wireless phones starting under \$50

Save up to \$100 on all wireless phones

For more information on any current offers, call 513-565-SAVE or go to www.cincinnati-bell.com or visit a Cincinnati Bell store near you.

never pay long distance again when you take advantage of this offer.

home phone with
UNLIMITED long distance

\$39.99

per month when
you bundle with
your wireless or
high-speed Internet*

UNLIMITED long distance and local service

- call anywhere in the U.S. from home
- call anytime, any day
- take advantage of up to 15 calling features including Voice Mail, Caller ID and Call Waiting
- don't settle for anything less than real phone service



Cincinnati Bell™

Call, click or come see us. 513-565-SAVE.
www.cincinnatiBell.com

this is a high-speed deal.
so what are you waiting for?

- **BEST SPEED** – up to 100x faster than dial up and with free wireless networking**
- **BEST CONTENT** – NEW!! Premium Content – personalized news, weather, sports

high-speed Internet
for as little as

\$10

per month
for the first 3 months
with eBill discount*



Cincinnati Bell™

Call, click or come see us. 513-565-SAVE.
www.cincinnatiBell.com

*\$10 a month promotion when customers bundle with local, long distance and wireless. Price reverts to \$30 a month after promotion. Service not available in all areas. New customers only. Promotion valid through 1/31/05.
**Speed comparison based on a 28K modem speed. Free wireless networking with mail-in rebate.

*Offer available for residential customers only. Not valid with other offers. Unlimited bundle requires a subscription to the Cincinnati Bell Unlimited Long Distance plan and Home Phone Pak (home phone service plus up to 15 calling services) and is available to customers who bundle wireless or high-speed Internet with Cincinnati Bell. Home phone line prices higher in some areas. Long distance calling plans include domestic direct-dialed calls made from residence, anytime, any day to anywhere in the continental U.S. Domestic direct-dialed long distance service provided by Cincinnati Bell AnyDistance. Unlimited long distance plan for wireline residential use only as defined in tariff. Credit approval required. Other restrictions may apply. Taxes and other fees are additional to the package price. Advertised price includes \$5 discount for eBill.

Complete Connections®

\$29.99

per month for the first 3 months*

Complete Connections allows you to get 16 calling services plus your home phone line at one low price, on one bill, and of course, with no contracts.

Customize your service by choosing the features that best fit your needs and change as often as you like at no additional charge.

Plus, as a Complete Connections subscriber, you'll receive 30 FREE long distance minutes from Cincinnati Bell Any Distance every month.

Call 513-565-2210, visit your local Cincinnati Bell store or go to www.cincinnati-bell.com for more information or to order.

*New activations only. Taxes and fees additional. Price available most areas. Regular subscription price of \$34.95 per month will apply after the third month. New subscribers to Cincinnati Bell Any Distance will require a charge for your first long distance carrier to Cincinnati Bell Any Distance. A one-time charge for a carrier change will apply. Telephone, access, calling card and other federally mandated charges and taxes will continue to apply to the basic bill. Call for details. 30 free minutes and per-minute rate plans are limited to direct-dialed calls within the United States. Operator Assistance and international rate details are available on request. Offer ends 3/31/04.

WIRELESS

Try ZoomTown High-Speed Internet for only \$10 a month* for the first 3 months.**



- High-Speed Internet Access is up to 50 times faster than dial-up that won't slow down during peak times
- A more secure connection because you are not sharing a connection with your neighbors as you do with other Internet access providers
- ZoomTown high-speed Internet is always on
- Free up the phone line – use the phone and surf the net at the same time
- Anti-Spam and Anti-Virus Email Protection
- Home Networking** – Add wired or wireless networking for your additional computers and make surfing the web easy for all family members.

Call 513-566-ZOOM (9666) or visit any Cincinnati Bell store

*Free self-installation available. New ZoomTown customers only. \$10.00 a month for the first 3 months promotion only available with Custom Connections. After 3 month promotional period, prices will revert to \$30 a month. Taxes and fees additional. Credit approval required. ZoomTown subscription cancellation will result in an equipment charge unless returned to Cincinnati Bell.

**Additional charges apply for networking.

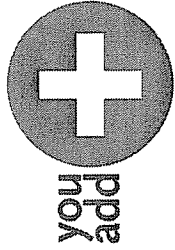
Pg. 32

Cincinnati Bell

February 2004

IN-TOUCH

WITH CINCINNATI BELL SM



you add

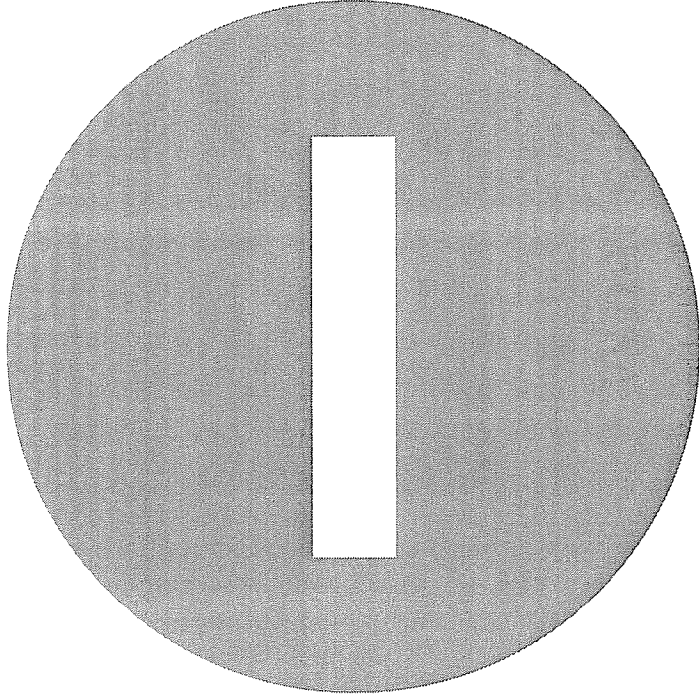
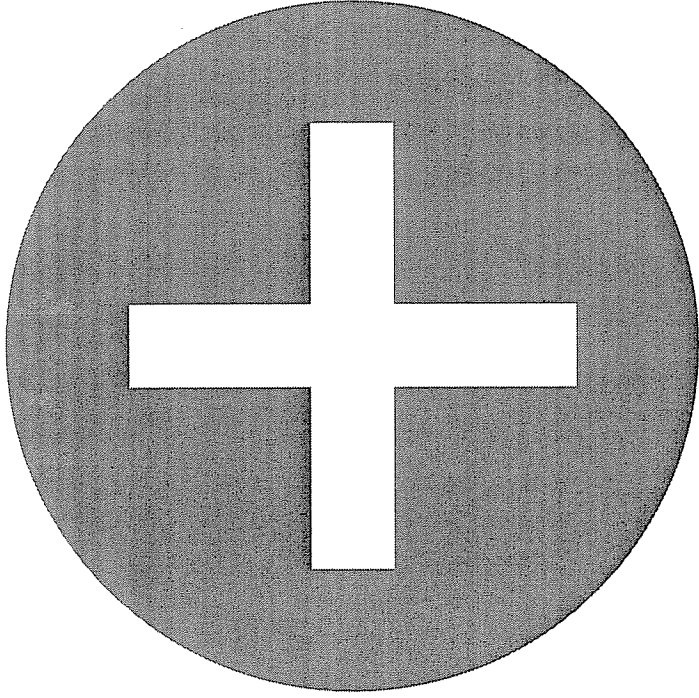
we subtract

Cincinnati Bell

What's Inside

- You add a bundle, we subtract a bundle
- Customize your home phone with Complete Connections®
- Get ZoomTown® High-Speed access for \$10 a month for the first 3 months

For more information on any current offers, call 513-565-2210 or visit any Cincinnati Bell store near you or go to www.cincinnati-bell.com



you add, we subtract.

You know Cincinnati Bell. And right now, we're going to show you how to make that relationship more rewarding. Because every time you add to the services you already have with us, we'll save you money. A lot of money. Add wireless to your current phone

service and we'll subtract from your total bill, add high speed internet and we'll subtract even more. Up to \$75 a month more. Now it's easy to get everything you want. Call, click or come in. And tell us how much you want to save.

Call

513.565.SAVE

Click

www.cincinnatiBell.com

Come In

any Cincinnati Bell store



CENTREX SERVICE AGREEMENT

Customer Name			CINCINNATI BELL TELEPHONE COMPANY LLC ("CBT")			Contract No.	
Address			201 East Fourth Street, P.O. Box 2301			Order No.	
City	State	Zip Code	City	State	Zip Code	CBT Contact	Telephone No.
			Cincinnati	OH	45201		
Billing Telephone No.						Technical Contact	Telephone No.
Term: <input type="checkbox"/> 12 Months <input type="checkbox"/> 24 Months <input type="checkbox"/> 36 Months <input type="checkbox"/> 60 Months							
Service Description		USOC	Term (Months)	Quantity	Unit Price	Monthly Price	Installation / One-Time Charge
					\$	\$	\$
Secondary Service Location Name		Subtotal			\$	\$	
Street Address		Subtotal From Attached / Additional Pages					
City	State	Zip Code	Grand Total			\$	\$
Remarks:			<ul style="list-style-type: none"> All prices and rates herein are exclusive of any surcharges and taxes. This Agreement shall become effective on the latter of the provisioning or in-service date ("Effective Date"). Installation / One-Time Charge does not cover premise technician work outside of the normal business hours of 8 a.m. to 5 p.m. Facsimile signatures to this Agreement and any additional documents incorporated herein shall be deemed to be binding upon the parties. 				
<ul style="list-style-type: none"> Minimum four (4) lines per location. 							
<p>CUSTOMER'S SIGNATURE ACKNOWLEDGES THAT CUSTOMER HAS READ AND UNDERSTANDS THE TERMS AND CONDITIONS ATTACHED HERETO AND THESE TERMS AND CONDITIONS APPLY TO THIS ORDER AND ANY SUBSEQUENT ORDERS ACCEPTED BY CBT. CUSTOMER'S SIGNATURE ACKNOWLEDGES AUTHORIZATION FOR CBT TO REQUEST CREDIT INFORMATION FROM ANY CREDIT REPORTING AGENCY OR SOURCE.</p>							
("Customer")				Cincinnati Bell Telephone Company LLC			
Signature:				Signature:			
Printed Name:				Printed Name:			
Title:				Title:			
Date:				Date:			



CENTREX TERMS & CONDITIONS

1. **Term.** Unless otherwise renewed or terminated in accordance with the provisions herein, the Term of this Agreement shall become effective on the latter of the provisioning or in-service date ("Effective Date") and shall continue as stated on the signature page ("Term"). After expiration of the initial Term, this Agreement shall automatically renew at the current contract rate for twelve (12) month periods unless either party terminates this Agreement by providing thirty (30) days advance written and/or verbal notice of termination to the other party prior to the expiration of the then-current term. Notwithstanding the foregoing, Cincinnati Bell reserves the right to adjust rates at any time after the expiration of the initial term upon sixty (60) days prior written notice to Customer, during which time Customer shall have the right to terminate the Agreement, without incurring termination charges, if Customer does not agree to stated rate adjustment. In the event Customer does not provide written and/or verbal notice of termination during the sixty (60) days period, Customer shall be deemed to accept the rate adjustment.
2. **Payment Terms.** Invoices for Services are due and payable in U.S. dollars within thirty (30) days of Customer's receipt of invoice (unless otherwise indicated in the Credit Requirements Supplement). Payments not received within thirty (30) days of Customer's receipt of invoice are considered past due. In addition to CBT undertaking any of the actions set forth in this Agreement, if any invoice is not paid when due, CBT may: (i) apply a late charge equal to 1-1/2% (or the maximum legal rate, if less) of the unpaid balance per month; (ii) require an additional Security Deposit or other form of security; and/or (iii) take any action in connection with any other right or remedy Supplier may have under this Agreement in law or in equity. If the Customer believes they have been incorrectly billed, Customer should contact the CBT business office within sixty (60) days @ (513) 566-5050 to initiate a billing review. Invoices for non-regulated services not disputed within sixty (60) days will not be subject to dispute thereafter.
3. **Governing Law.** This Agreement shall be construed and enforced in accordance with, and the validity and performance hereof, shall be governed by the laws of the State of Ohio without regard to its principles of choice of law. Any legal action arising under this Agreement must be filed (and thereafter maintained) in a state or federal court located in Hamilton County, Ohio within two (2) years after the cause of action arises.
4. **Notices.** All notices and other communications hereunder shall be in writing and shall be deemed to have been duly given as of the date of delivery or confirmed facsimile transmission. To be effective, Notices must be delivered to the address set forth on the signature page (1FB Service Agreement Order Form) of this Agreement.
5. **Waiver Of Breach Or Violation Not Deemed Continuing.** The waiver by either party of a breach or violation of any provision of this Agreement shall not operate as or be construed to be a waiver of any subsequent breach hereof.
6. **Bankruptcy.** In the event of the bankruptcy or insolvency of either party or if either party shall make any assignment for the benefit of creditors or take advantage of any act or law for relief of debtors, the other party to this Agreement shall have the right to terminate this Agreement without further obligation or liability on its part.
7. **Business Relationship.** This Agreement shall not create any agency, employment, joint venture, partnership, representation, or fiduciary relationship between the parties. Neither party shall have the authority to, nor shall any party attempt to, create any obligation on behalf of the other party.
8. **Binding Arbitration.** The parties will attempt in good faith to resolve any controversy or claim arising out of or relating to this Agreement promptly through discussions between themselves at the operational level. In the event resolution cannot be reached, such dispute shall be negotiated between appointed counsel or senior executives of the parties who have authority to settle the dispute. The disputing party shall give the other party written notice of the dispute and if the parties fail to resolve the dispute within thirty (30) days either party may seek arbitration. All disputes arising out of or relating to this Agreement shall be finally settled by binding arbitration in Cincinnati, Ohio and shall be resolved under the laws of the State of Ohio.
9. **Legal Construction.** In the event of any conflict between the provisions of these Terms and Conditions and the applicable Supplement, or Exhibit, the conflict shall be resolved by reference to the following order of priority of interpretation: a) Exhibit; b) Supplement; and c) Terms and Conditions. Notwithstanding the foregoing no Exhibit requiring execution shall be binding unless and until it has been duly executed.
10. **Indemnity.**
 - A. Each party shall indemnify, defend, release, and hold harmless the other party, their affiliates, directors, officers, employees, workers, and agents from and against any action, claim, cost damage, demand, loss, penalty, or expense including but not limited to attorneys' fees, expert witness fees, and costs (collectively "Claims") imposed upon either party by reason of damages to property or personal injuries, including death, as a result of an intentional or negligent act or omission on the part of the indemnifying party in connection with the performance of this Agreement or other activities relating to the Service, the property, or the facilities which are the subject of this Agreement. In the event a Claim relates to the negligence of both parties, the relative burden of the Claim shall be attributed equitably between the parties in accordance with the principles of comparative negligence.
 - B. The term "property" as used in this section shall include real, personal, tangible, and intangible property, including but not limited to, data, proprietary information, intellectual property, trademarks, copyrights, patents, and knowledge.
 - C. The term "personal injuries" shall also include claims of liable, slander, or invasion of privacy, arising, directly or indirectly, out of the provision of Service pursuant to this Agreement.

- D.** In the event any action shall be brought against the indemnified party, such party shall immediately notify the indemnifying party in writing, and the indemnifying party, upon the request of the indemnified party, shall assume the cost of the defense thereof on behalf of the indemnified party and its Affiliates and shall pay all expenses and satisfy all judgments which may be incurred by or rendered against the indemnified party or its Affiliates in connection therewith, provided that the indemnified party shall not be liable for any settlement of any such action effected without its written consent.
- E.** This Indemnification section shall survive termination of this Agreement, regardless of the reason for termination.
11. **Authorized Use of Name.** Without the other party's prior written consent, neither party shall: (i) refer to itself as an authorized representative of the other in promotional, advertising, or other materials; or (ii) use the other party's logos, trade marks, service marks, carrier identification codes (CICs), or any variations thereof in any of its promotional, advertising, or other materials, or in any activity using or displaying the other party's name or the Service(s) to be provided hereunder. Both parties agree to change or correct at their own expense any material or activity the affected party determines to be inaccurate, misleading, or otherwise objectionable under this section. Customer is authorized to use the following statements in its sales literature: (i) "Customer utilizes the CBT network," (ii) "Customer utilizes CBT's facilities," (iii) "CBT provides only the network facilities;" and/or (iv) "CBT is our network provider."
12. **Assignment.** Neither party hereto may assign this Agreement without the express written consent of the other party hereto, which consent shall not be unreasonably withheld. Notwithstanding the foregoing: (i) a security interest in this Agreement may be granted by CBT to any lender to secure borrowings by CBT or any of its Affiliates; (ii) either party may assign all its rights and obligations hereunder to any Affiliate; and (iii) any subsidiary of CBT may assign any amounts due from Customer to CBT for billing purposes. Affiliate, as used herein, is defined as any entity controlled by, in control of, or under common control with the assigning party hereunder.
13. **No Personal Liability.** Each action or claim of any party arising under or relating to this Agreement shall be made only against the other party as a corporation, and any liability relating thereto shall be enforceable only against the corporate assets of such party.
14. **Technology Upgrade.** If at any time during the Term of this Agreement Customer desires to migrate to a new telecommunications service provided by CBT, that Customer and CBT agree would meet Customer's needs more efficiently than the services hereunder, CBT will amend this Agreement to include such service upon request of Customer.
15. **Confidential Information.** During the term of this Agreement and for two years thereafter, neither party shall disclose any terms or pricing contained in this Agreement or any confidential information disclosed by the other party. Confidential information shall remain the property of the disclosing party and shall be labeled as either "Confidential" or "Proprietary".
16. **Disclaimer Of Warranties.** Unless otherwise provided, CBT MAKES NO WARRANTY TO CUSTOMER OR ANY OTHER PERSON OR ENTITY, WHETHER EXPRESS, IMPLIED, OR STATUTORY, AS TO THE DESCRIPTION, QUALITY, MERCHANTABILITY, COMPLETENESS, OR FITNESS FOR ANY PURPOSE OF ANY SERVICE PROVIDED HEREUNDER OR DESCRIBED HEREIN, OR AS TO ANY OTHER MATTER, ALL OF WHICH WARRANTIES BY CBT ARE HEREBY EXCLUDED AND DISCLAIMED. For purposes of this Section, the term "CBT" shall be deemed to include the parent Cincinnati Bell, its affiliates, shareholders, directors, officers and employees, and any person or entity assisting CBT in its performance pursuant to this Agreement.
17. **Limitation of Liability.** CBT's liability arising out the provision of: (i) the provision of Services; (ii) delays in the restoration of Services; OR (iii) arising out of mistakes, accidents, omissions, interruptions, errors or defects in transmission, or delays caused by judicial or regulatory authorities, shall be subject to the limitations set forth below and in the applicable Tariff. IN NO EVENT SHALL CBT BE LIABLE TO CUSTOMER, CUSTOMER'S OWN CUSTOMERS, OR ANY OTHER THIRD PARTY WITH RESPECT TO THE SUBJECT MATTER OF THIS AGREEMENT UNDER ANY CONTRACT, WARRANTY, NEGLIGENCE, STRICT LIABILITY, OR OTHER THEORY FOR ANY TYPE OF INDIRECT, CONSEQUENTIAL, INCIDENTAL, RELIANCE, ACTUAL, SPECIAL, OR PUNITIVE DAMAGES, OR FOR ANY LOST PROFITS, LOST REVENUES, OR LOST SAVINGS OF ANY KIND, ARISING OUT OF OR RELATING TO THIS AGREEMENT WHETHER OR NOT CBT OR CUSTOMER WAS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND WHETHER OR NOT SUCH DAMAGES WERE FORESEEABLE. IN NO EVENT SHALL CBT BE LIABLE TO CUSTOMER FOR ANY AMOUNT IN EXCESS OF THE AGGREGATE AMOUNT CBT HAS PRIOR TO SUCH TIME COLLECTED FROM CUSTOMER WITH RESPECT TO SERVICES DELIVERED HEREUNDER.
18. **Subject To Laws.** This Agreement is subject to, and Customer agrees to comply with, all applicable federal, state and local laws, and regulations, rulings, and order of governmental agencies, including but not limited to, the Communications Act of 1934, the Telecommunications Act of 1996, the Rules and Regulations of the Federal Communications Commission ("FCC"), state public utility or service commissions (PSC), and tariffs. Customer further agrees to obtain and maintain any and all required certifications, permits, licenses, approvals, or authorizations of the FCC and/or PSC and/or any governmental body, including, but not limited to regulations applying to feature group termination and Letter of Agencies ("LOAs).
19. **FCC Permits, Authorization And Filings.** CBT shall take all necessary and appropriate steps, as soon as possible, to procure the necessary authorizations and approvals, if any, from the FCC or any other federal or state agency required to deliver the Services hereunder to Customer. In the event that CBT cannot obtain all necessary federal, state, or local authority to provide Services hereunder, CBT shall promptly give written notice thereof to Customer and such notice shall constitute termination of this Agreement without further liability or obligation of either party.

20. **Force Majeure.** CBT shall not be liable for any failure of performance hereunder due to causes beyond its reasonable control including, but not limited to: acts of God, fire, explosion, vandalism, cable cut, flood, storm, or other similar catastrophe; any law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having jurisdiction over either of the parties, or of any department, agency, commission, court, bureau, corporation or other instrumentality of any one or more of said governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; or strikes, lock outs, or work stoppages.
21. **System Maintenance.** In the event CBT determines that it is necessary to interrupt Services or that there is a potential for Services to be interrupted for the performance of system maintenance, CBT will use good faith efforts to notify Customer prior to the performance of such maintenance and will schedule such maintenance during non-peak hours (midnight to 6:00 am. local time). In no event shall interruption for system maintenance constitute a failure of performance by CBT.
22. **Obligations Several And Not Joint.** Each party shall be responsible only for its own performance under the Agreement (including any attachments exhibits, schedules or addenda) and not for that of any other party.
23. **Amendments / Riders.** This Agreement may only be modified or supplemented by an instrument in writing executed by each party.
24. **Survival.** The covenants and agreements of Customer contained in this Agreement with respect to payment of amounts due, confidentiality, liability, and indemnification shall survive any termination of this Agreement. The rights and obligations under this Agreement shall survive any merger or sale of either party and shall be binding upon the successors and permitted assigns of each party.
25. **Confidential Account Information.** Under federal law, Customer has a right, and CBT a duty, to protect the confidentiality of information regarding the telecommunications services Customer buys from CBT, including the amount, type, and destination of Customer's service usage hereunder; the way CBT provides services to Customer; and Customer's calling and billing records. Together, this confidential information is described as Customer Propriety Network Information (CPNI). Customer hereby consents to CBT sharing its CPNI with affiliates, subsidiaries and any other current or future direct or indirect subsidiaries of the Cincinnati Bell parent company as well as agents and authorized sales representatives thereof, to develop or bring new products or services to Customer's attention. This consent survives the termination of Customer's service and is valid until Customer affirmatively revokes or limits such consent.

26. **Events Of Default.** A "Default" shall occur if (a) Customer fails to make payment as required under this Agreement and such failure remains uncorrected for five (5) calendar days after written notice from Supplier; or (b) either party fails to perform or observe any material term or obligation (other than making payment) contained in this Agreement, and any such failure remains uncorrected for thirty (30) calendar days after written notice from the non-defaulting party informing the defaulting party of such failure. If Customer uses the Services for any unlawful purpose or in any unlawful manner, CBT shall have the right to immediately suspend and/or terminate any or all Services hereunder without notice to Customer.

A. In the event of a Customer Default for any reason, unless otherwise noted herein, CBT may: (i) suspend Services to Customer; (ii) cease accepting or processing orders for Services; (iii) withhold delivery of Call Detail Records (if applicable); and/or (iv) terminate this Agreement. If a Customer Default results in service termination, without cause, prior to the expiration of the term, the Customer will pay to CBT a termination charge equal to all remaining amounts due or to become due, including but not limited to all monthly charges for which Customer would have been responsible if the Customer had not terminated prior to the end of the applicable 12, 24, 36 or 60-month term payment plan. Customer agrees to pay CBT's reasonable expenses (including attorney and collection fees) incurred in enforcing CBT's rights in the event of a Customer default

B. If nonrecurring charges associated with the installation of a Service are waived and the service is then terminated prior to completion of the 12-month minimum service period or the VTPP contract period, the customer will become liable for payment of the waived charges.

C. In the event of a CBT Default, Customer may terminate this Agreement without penalty. Customer will, however, remain liable for all charges incurred for Services provided prior to Customer's termination of this Agreement.

Commission approval of the termination liability for this Service, as described above, is not intended to indicate that the Commission has approved or sanctioned any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise.

Customer Initials	Date



PRIME ADVANTAGE SERVICE AGREEMENT

Customer Name	CINCINNATI BELL TELEPHONE COMPANY LLC ("CBT")			Contract No.		
Address	Address 201 East Fourth Street, P.O. Box 2301			Order No.		
City	State	Zip Code	City	State	Zip Code	CBT Contact Telephone No.
			Cincinnati	OH	45201	
Billing Telephone No.				Technical Contact	Telephone No.	
Term: <input type="checkbox"/> 12 Months <input type="checkbox"/> 24 Months <input type="checkbox"/> 36 Months <input type="checkbox"/> 60 Months						
Service Description	USOC	Term (Months)	Quantity	Unit Price	Monthly Price	Installation / One-Time Charge
PRIME Advantage Facility	ZPT1X			\$	\$	\$
2-Way/DID Channels	DZFCX			\$	\$	\$
Caller ID	ZCN			\$	\$	\$
DID 20 # Blocks	DZHPG			\$	\$	\$
Secondary Service Location Name	Subtotal			\$	\$	
Street Address	Subtotal From Attached / Additional Pages					
City	State	Zip Code	Grand Total		\$	\$
Remarks:			<ul style="list-style-type: none"> All prices and rates herein are exclusive of any surcharges and taxes. This Agreement shall become effective on the latter of the provisioning or in-service date ("Effective Date"). Installation / One-Time Charge does not cover premise technician work outside of the normal business hours of 8 a.m. to 5 p.m. Facsimile signatures to this Agreement and any additional documents incorporated herein shall be deemed to be binding upon the parties. 			
CUSTOMER'S SIGNATURE ACKNOWLEDGES THAT CUSTOMER HAS READ AND UNDERSTANDS THE TERMS AND CONDITIONS ATTACHED HERETO AND THESE TERMS AND CONDITIONS APPLY TO THIS ORDER AND ANY SUBSEQUENT ORDERS ACCEPTED BY CBT. CUSTOMER'S SIGNATURE ACKNOWLEDGES AUTHORIZATION FOR CBT TO REQUEST CREDIT INFORMATION FROM ANY CREDIT REPORTING AGENCY OR SOURCE.						
("Customer")			Cincinnati Bell Telephone Company LLC			
Signature:			Signature:			
Printed Name:			Printed Name:			
Title:			Title:			
Date:			Date:			



PRIME ADVANTAGE TERMS & CONDITIONS

1. Term

After expiration of the initial term, this Agreement shall automatically renew at the current contract rate for twelve (12) month periods unless either party terminates this Agreement by providing thirty (30) days advance written and/or verbal notice of termination to the other party prior to the expiration of the then-current term. Notwithstanding the foregoing, Cincinnati Bell reserves the right to adjust rates at any time after the expiration of the initial term upon sixty (60) days prior written notice to Customer, during which time Customer shall have the right to terminate the Agreement, without incurring termination charges, if Customer does not agree to stated rate adjustment. In the event Customer does not provide written and/or verbal notice of termination during the sixty (60) day period, Customer shall be deemed to accept the rate adjustment.

2. Tariff Coverage

This PRIME Advantage offering is provided pursuant to the provisions of Cincinnati Bell's General Exchange Tariff filed with and approved by the Public Utilities Commission of Ohio and the Public Service Commission of Kentucky. The following conditions, while not all inclusive, are among those controlled by the General Exchange Tariff:

- a) If Customer terminates a PRIME Advantage Service (which includes the facility, channels and optional features) prior to completion of the 12-month minimum service period or the VTPP Agreement period, they will be subject to termination charges.
- b) Conditions and regulations concerning the Variable Term Payment Plan (VTPP).
- c) Periods of service, including the 12-month minimum period of service. Service periods of 24 months, 36 months and 60 months are also available.
- d) Conditions and regulations concerning upgrades from existing analog trunk service to PRIME Advantage, and applicable non-recurring charges.
- e) Billing for this service.
- f) Limitations of liability.

The General Exchange Tariffs are available for inspection at any Cincinnati Bell business office.

3. Changes in Service or Rates

Rates shown are those in effect on this date. Quantities shown are based upon information given by the Customer to Cincinnati Bell on this date. In the event of (1) a change in the quantity of service requested by Customer and/or (2) the rates shown are not those in effect at the time of installation, an attachment will be provided to Customer by Cincinnati Bell which will reflect the actual quantities and rates in effect for this service as installed and billed.

4. Subsequent Customer Orders

Additional channels, or facilities can be added to PRIME Advantage service pursuant to the provisions of this Agreement and the Cincinnati Bell's General Exchange Tariff.

Additional orders can be coterminous with original expiration date. This Agreement applies to any additions matching the original expiration date. Additions with new expiration dates will require a new separate Agreement.

Charges for services not described herein including, but not limited to, service lines, private lines, and other terminal equipment and services are in addition to those specified herein.

5. Termination Charges

- a) If a Customer terminates service, without cause, prior to the expiration of the term, the Customer will pay to Cincinnati Bell termination charge equal to all remaining amounts due or to become due, including but not limited to all monthly charges for which Customer would have been responsible if the Customer had not terminated prior to the end of the applicable 12, 24, 36 or 60-month term payment plan.
- b) If Customer removes one or more facility(s), channel(s) and/or optional feature(s) from service prior to the expiration of the term hereof, Customer will pay to Cincinnati Bell a termination charge equal to all monthly charges for such facility(s), channel(s), and/or optional feature(s) for which Customer would have been responsible if the Customer had not terminated prior to the end of the applicable 12, 24, 36 or 60-month term payment plan.
- c) If nonrecurring charges associated with the installation of a Service are waived and the service is then terminated prior to completion of the 12-month minimum service period or the VTPP Agreement period, the Customer will become liable for payment of the waived charges.
- d) Commission approval of the termination liability for PRIME Advantage Agreements, as described above, is not intended to indicate that the Commission has approved or sanctioned any terms or provisions contained therein. Signatories to such Agreements shall be free to pursue whatever legal remedies they may have should a dispute arise.

6. Upgrades

Customers wishing to upgrade existing analog trunk service or TRUNK Advantage to PRIME Advantage will not be charged installation for the number of existing trunks/channels that are moved to PRIME Advantage. Initial charges for facilities, features, and additional channels will still apply.

Customers wishing to upgrade existing TRUNK Advantage service to PRIME Advantage can terminate their current Agreement without penalty under the condition that a new PRIME Advantage Agreement is signed.

Customers wishing to change existing PRIME Advantage service to TRUNK Advantage service can terminate their current Agreement without penalty under the condition that a new TRUNK Advantage Agreement is signed. All installation charges for TRUNK Advantage service will apply.

7. Compliance with Tariff

Customer agrees to comply with all of the provisions of the General Exchange Tariffs applicable to this service. In the event of any conflict between the provisions of this Agreement and the Cincinnati Bell's General Exchange Tariffs, the provisions of the General Exchange Tariffs will take precedence and be controlling.

8. Additional Terms

General terms and conditions for PRIME Advantage Agreements are explained in the tariff. This explanation is for clarification and situations outside of those covered by the general terms and conditions.

- If tariffed rates go up before the expiration of a Customer's Agreement, the Customer will remain at the lower agreed to rates until Agreement expiration.
- If tariffed rates go down before the expiration of a Customer's Agreement, they will have the option to recast their Agreement for another 12-month minimum, 24-month, 36-month, or 60-month service period at the new tariffed rates. This is not an automatic process, it must be Customer initiated.
- If the PRIME Advantage facility is maintained, a Customer may add, delete or change channels from their existing service without a new Agreement.
- If a Customer wishes to add facilities to their current service, a new Agreement should be signed. There are two scenarios a Customer can choose from:
 - 1) The new Agreement can end coterminously with the original Agreement and follow the same rate structure. If this is the case, it must be stated in the remarks section of the Agreement, and referred to the original Agreement number. Be sure to state the date of expiration.
 - 2) The new Agreement can be separate with its own expiration date and rates following the current tariffed rate structure.

- If the Customer believes they have been incorrectly billed, Customer should contact the Cincinnati Bell business office within sixty (60) days at (513) 566-5050 to initiate a billing review. Invoices for non-regulated services not disputed within sixty (60) days will not be subject to dispute thereafter.
- If a Customer moves their business to another location within our operating territory prior to the expiration of their Agreement, the Agreement will move with them. They will not suffer termination penalties unless they lessen the number of PRIME Advantage facilities at the new location. The Agreement will continue with the original expiration date and rate structure. The Customer will be subject to all normal installation and service charges associated with moving the service.
- During the term of this Agreement and for two years thereafter, neither party shall disclose any terms or pricing contained in this Agreement or any confidential information disclosed by the other party. Confidential information shall remain the property of the disclosing party and shall be labeled as either "Confidential" or "Proprietary". Under federal law, Customer has a right, and Cincinnati Bell a duty, to protect the confidentiality of information regarding the telecommunications services Customer buys from Cincinnati Bell including the amount, type, and destination of Customer's service usage hereunder; the way Cincinnati Bell provides services to Customer; and Customer's calling and billing records. Together, this confidential information is described as Customer Propriety Network Information (CPNI). Customer hereby consents to Cincinnati Bell sharing its CPNI with affiliates, subsidiaries and any other current or future direct or indirect subsidiaries of the Cincinnati Bell parent company as well as agents and authorized sales representatives thereof, to develop or bring new products or services to Customer's attention. This consent survives the termination of Customer's service and is valid until Customer affirmatively revokes or limits such consent.

Customer Initials	Date



TRUNK ADVANTAGE SERVICE AGREEMENT

Customer Name	CINCINNATI BELL TELEPHONE COMPANY LLC ("CBT")			Contract No.		
Address	Address 201 East Fourth Street, P.O. Box 2301			Order No.		
City State Zip Code	City Cincinnati	State OH	Zip Code 45201	CBT Contact		Telephone No.
Billing Telephone No.				Technical Contact		Telephone No.
Term: <input type="checkbox"/> 12 Months <input type="checkbox"/> 24 Months <input type="checkbox"/> 36 Months <input type="checkbox"/> 60 Months						
Service Description	USOC	Term (Months)	Quantity	Unit Price	Monthly Price	Installation / One-Time Charge
TRUNK Advantage Facility	D7W			\$	\$	\$
2-Way/DID Channels	TF7CX			\$	\$	\$
DID 20 # Blocks	NEF			\$	\$	\$
Secondary Service Location Name	Subtotal			\$	\$	
Street Address	Subtotal From Attached / Additional Pages					
City State Zip Code	Grand Total			\$	\$	
Remarks:	<ul style="list-style-type: none"> • All prices and rates herein are exclusive of any surcharges and taxes. • This Agreement shall become effective on the latter of the provisioning or in-service date ("Effective Date"). • Installation / One-Time Charge does not cover premise technician work outside of the normal business hours of 8 a.m. to 5 p.m. • Facsimile signatures to this Agreement and any additional documents incorporated herein shall be deemed to be binding upon the parties. 					
<p>CUSTOMER'S SIGNATURE ACKNOWLEDGES THAT CUSTOMER HAS READ AND UNDERSTANDS THE TERMS AND CONDITIONS ATTACHED HERETO AND THESE TERMS AND CONDITIONS APPLY TO THIS ORDER AND ANY SUBSEQUENT ORDERS ACCEPTED BY CBT. CUSTOMER'S SIGNATURE ACKNOWLEDGES AUTHORIZATION FOR CBT TO REQUEST CREDIT INFORMATION FROM ANY CREDIT REPORTING AGENCY OR SOURCE.</p>						
("Customer")				Cincinnati Bell Telephone Company LLC		
Signature:				Signature:		
Printed Name:				Printed Name:		
Title:				Title:		
Date:				Date:		



TRUNK ADVANTAGE TERMS & CONDITIONS

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- During the term of this Agreement and for two years thereafter, neither party shall disclose any terms or pricing contained in this Agreement or any confidential information disclosed by the other party. Confidential information shall remain the property of the disclosing party and shall be labeled as either "Confidential" or "Proprietary". Under federal law, Customer has a right, and Cincinnati Bell a duty, to protect the confidentiality of information regarding the telecommunications services Customer buys from Cincinnati Bell including the amount, type, and destination of Customer's service usage hereunder; the way Cincinnati Bell provides services to Customer; and Customer's calling and billing records. Together, this confidential information is described as Customer Proprietary Network Information (CPNI). Customer hereby consents to Cincinnati Bell sharing its CPNI with affiliates, subsidiaries and any other current or future direct or indirect subsidiaries of the Cincinnati Bell parent company as well as agents and authorized sales representatives thereof, to develop or bring new products or services to Customer's attention. This consent survives the termination of Customer's service and is valid until Customer affirmatively revokes or limits such consent.

Customer Initials	Date