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July 21, 2005  
**Via Overnight**

Ms. Beth O'Donnell  
Executive Director  
Kentucky Public Service Commission  
211 Sower Blvd.  
Frankfort, KY 40602-0615

RECEIVED

JUL 22 2005

PUBLIC SERVICE  
COMMISSION

**RE: Administrative Case No. 2005-00186; Access Integrated Networks, Inc.  
Responses to Commission and Attorney General Data Requests**

Dear Ms. O'Donnell:

Enclosed for filing are the original and five (5) copies of the responses of Access Integrated Networks, Inc. to the Commission and Attorney General Data Requests in the above-referenced proceeding. One copy of these responses is being filed with the Office of the Attorney General, Office of Rate Intervention.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided. Any questions you may have pertaining to this filing may be directed to me at (407) 740-3006 or via email at [croesel@tminc.com](mailto:croesel@tminc.com). Thank you for your assistance.

Sincerely,

*CR*: Carey Roesel  
Consultant to Access Integrated Networks, Inc.

Enclosure  
*CR/gs*

cc: Office of the Attorney General, Rate Intervention  
Sharyl Fowler – AIN  
file: AIN – KY Local  
tms: KY1050x

BEFORE THE  
KENTUCKY PUBLIC SERVICE COMMISSION

ACCESS INTEGRATED NETWORKS, INC.  
RESPONSE TO COMMISSION DATA REQUEST  
IN ADMINISTRATIVE CASE NO. 2005-00186 DATED JUNE 22, 2005

1. Does the utility offer a plan that is described, named or marketed as "unlimited"? If yes, identify and describe the plan and provide copies of the tariff sheets on which the plans can be found.

**Response: Yes.**

**All Access Business Line Package** offers unlimited calls within the standard flat rate local calling area, unlimited features, and free domestic outbound long distance with a cap of 600 minutes. Please see Attachment PSC-1.

**All Access Lite Business Line Package** offers unlimited calls within the standard flat rate local calling area, unlimited features, and unlimited IntraLATA outbound long distance calls. Please see Attachment PSC-1.

**Simple Connections Residential Line Package** offers unlimited calls within the standard flat rate local calling area, unlimited IntraLata outbound long distance calls, feature choices, free domestic outbound long distance calls with a cap of 2500 minutes. Please see Attachment PSC-1.

**Simple Connections Lite Residential Line Package** offers unlimited local and IntraLata calling, 100 intrastate & interstate long distance minutes, and most features. Please see Attachment PSC-1.

**Home Companion Residential Line Package** offers unlimited calls within the standard flat rate local calling area, unlimited domestic long distance calling, and unlimited features to be chosen from the list provided. Please see Attachment PSC-1.

2. If the utility has an "unlimited" plan, are there use restrictions or other limitations on the plan? If yes, describe these restrictions and reference the utility's tariff.

**Response: Yes.**

**Simple Connections** – "Unlimited" domestic long distance is offered, but there is a cap of 2500 minutes applied per line, aggregated by line, per location per month. Section 3.11 of AIN's tariff on file with the KY PSC notes this cap.

**Home Companion** – "Unlimited" domestic long distance is offered, but if the customer's usage exceeds the average usage per line of all customers on the plan in the customer's state by five times over a three month period, the customer may be moved to another plan. Section 3.10 of AIN's tariff on file with the KY PSC explains this package.

3. How and when are customers or potential customers notified of the limitations on the unlimited plan? Describe the notification.

**Response:** Customers are notified of all details of the package offered during the sales call made by our agents. Additionally the limitations are notated on the agreements signed by the customer. Our customer agreements also note our tariffs for greater details. The customer is strongly encouraged to read the ENTIRE contract thoroughly prior to signing.

**Simple Connections** – Beside the offering of “Unlimited domestic long distance minutes” is a footnote reference. The footnote, located just beneath the offering, reads: “A cap of 2500 minutes of domestic long distance will apply per line, aggregated by line, per location per month”.

**Home Companion** – Beside the offering of “Unlimited Domestic long distance” is a footnote reference. The footnote, located at the bottom of the page, reads: “Unlimited Domestic Long Distance – If usage exceeds the average usage per line of all customers on the plan in the customer’s state by five times over a three month period, the customer may be moved to another plan”.

4. If third parties (agents, telemarketers, consignees, etc.) market, advertise, or otherwise offer end-users the utility's unlimited plan, explain how those "marketers" are required to verify compliance with the notice requirements.

**Response:** Our sales personnel are trained in advance of sales initiatives; product descriptions, customer agreements and other product collateral are controlled and distributed exclusively by the company; customer agreements are signed which reference our tariffs which are posted on our public website.

5. Assuming a customer has subscribed to an "unlimited" plan that has use limitations, is the customer notified when those limitations are exceeded? If yes, how is the customer notified?

**Response:** There is no proactive notification to the customer prior to billing for the overage.

6. How and when are customers notified that changes have been made to the plan?

**Response:** Customers would be notified of any changes in the plans previously described through either direct mailing of a letter or bill insert 30 days prior to the change taking affect.

7. Are customers asked to check the number of minutes they have used in order to determine if they will exceed the plan's limitations?

**Response:** No

8. Explain why the utility markets, names or describes a plan that is "unlimited" when limits on the plan exist.

**Response:** The company makes every effort to provide the services as marketed while providing reasonable protection to the company from abusive use behavior.

9. Explain how the utility ensures that the unlimited plan is offered and the rates, terms, and conditions of service are applied without discrimination as required by KRS 278.170(1).

**Response:** The Company applies its rates and practices as described in its tariffs and does not discriminate in the application of those rates and practices.

10. Provide summary records of all complaints received by the utility regarding any unlimited plans offered in Kentucky since January 1, 2001. Include the date that the complaint was opened, customer class, description of complaint, description of complaint resolution, and date the complaint was closed.

**Response:** AIN has received no complaints regarding any unlimited plans offered in KY since January 1, 2001.

BEFORE THE  
KENTUCKY PUBLIC SERVICE COMMISSION

ACCESS INTEGRATED NETWORKS, INC. RESPONSE TO COMMISSION DATA REQUEST  
IN ADMINISTRATIVE CASE NO. 2005-00186 DATED JUNE 22, 2005

Attachment PSC-1

DESCRIPTION OF SERVICE

3.11 Simple Connections Package

(N)

Simple Connections service includes a Residential Line and a choice of the features listed below. Other features and services are available as described and priced elsewhere in this tariff. Various non-regulated services are also available for additional charges.

Call Waiting	Hunting
Caller ID Deluxe	3 <sup>rd</sup> Party Blocking
Three-Way Calling	Anonymous Call Rejection
Repeat Dialing	Repeat Dialing Blocking
Call Forwarding Variable	Call Return Blocking
Call Forwarding No Answer	Caller ID Blocking
Call Forwarding Busy Line	Collect Call Blocking
Call Return	International Blocking
Speed Dialing	Call Selector
900/977 Blocking	Call Trace
Distinctive Ring	

Calls within the standard flat rate local calling area are unlimited. Unlimited intraLATA long distance calling is included in the monthly recurring charge. 2500 minutes of domestic interLATA calling is included in the monthly recurring charge. Additional interLATA usage will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, and Alaska do not qualify under the free usage provisions of this plan and will be billed at \$0.14 per minute. An inbound toll-free service option is available for a recurring fee of \$2.95 per toll-free number and all domestic toll-free usage is billed at \$0.069 per minute. Calling card service is available and all domestic usage is billed at \$0.15 per minute. No data usage is permitted under the Simple Connections long distance plans.

Service is only available, where technically and economically feasible, to customers with existing RBOC service or a phone number originally served by the RBOC.

A one-year term plan is available, and customers selecting this option will receive a 5% discount on their monthly recurring line charge and voice mail charge. Term plan customers terminating service prior to completion of the term will be assessed an early termination penalty of \$30.00 times the number of months remaining on the contract.

All taxes and other regulatory fees are billed separately, including federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and the FCC Interstate Network Access Fee.

(N)

ISSUED: August 4, 2004

EFFECTIVE: September 3, 2004

Issued by: Steven T. Brown, Senior Director Regulatory and ILEC Relations  
Access Integrated Networks, Inc.  
4885 Riverside Drive, Suite 202  
Macon, Georgia 31210

KYL0403

DESCRIPTION OF SERVICE

3.12 Simple Connections Lite Package

(N)

Simple Connections service includes a Residential Line and a choice of the features listed below. Other features and services are available as described and priced elsewhere in this tariff. Various non-regulated services are also available for additional charges.

Call Waiting	3 <sup>rd</sup> Party Blocking
Caller ID Deluxe	Anonymous Call Rejection
Three-Way Calling	Repeat Dialing Blocking
Repeat Dialing	Call Return Blocking
Call Forwarding Variable	Caller ID Blocking
Call Forwarding No Answer	Collect Call Blocking
Call Forwarding Busy Line	International Blocking
Call Return	Call Selector
Speed Dialing	Call Trace
900/977 Blocking	

Calls within the standard flat rate local calling area are unlimited. Unlimited intraLATA long distance calling is included in the monthly recurring charge. 100 minutes of domestic interLATA calling is included in the monthly recurring charge. Additional interLATA usage will be billed at \$0.06 per minute. Calls to the US Virgin Islands, Puerto Rico, Hawaii, and Alaska do not qualify under the free usage provisions of this plan and will be billed at \$0.14 per minute. An inbound toll-free service option is available for a recurring fee of \$2.95 per toll-free number and all domestic toll-free usage is billed at \$0.069 per minute. Calling card service is available and all domestic usage is billed at \$0.15 per minute. No data usage is permitted under the Simple Connections Lite long distance plans.

Service is only available, where technically and economically feasible, to customers with existing RBOC service or a phone number originally served by the RBOC.

A one-year term plan is available, and customers selecting this option will receive a 5% discount on their monthly recurring line charge and voice mail charge. Term plan customers terminating service prior to completion of the term will be assessed an early termination penalty of \$30.00 times the number of months remaining on the contract.

All taxes and other regulatory fees are billed separately, including federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and the FCC Interstate Network Access Fee.

(N)

ISSUED: August 4, 2004

EFFECTIVE: September 3, 2004

Issued by: Steven T. Brown, Senior Director Regulatory and ILEC Relations  
Access Integrated Networks, Inc.  
4885 Riverside Drive, Suite 202  
Macon, Georgia 31210

KYL0403

DESCRIPTION OF SERVICE

3.10 Home Companion Line Package

(N)

Home Companion service includes a Residential Line and all of the features listed below. Calls within the standard flat rate local calling area are unlimited. Unlimited domestic long distance calling is also included in the monthly recurring charge. Home Companion residential service is only available to new or existing business customers who subscribe to local exchange services provided by the Company.

Call Waiting	Call Forwarding
Three-Way Calling/Three-Way Calling with Transfer	Speed Calling
Call Forwarding Don't Answer	Call Tracing
Remote Access - Call Forwarding Variable	Call Return
Repeat Dialing	Preferred Call Forwarding
Call Block	Anonymous Call Rejection, per line
Call Selector	Caller ID
Star 98 Access	Message Waiting Indication
Distinctive Ringing Service	Caller ID Deluxe
Call Forwarding Busy Line	

End users may or may not choose Company IntraLATA and InterLATA long distance service. If end users utilize other long distance options there will be no price change.

Home Companion does not include calling cards, international calling, directory assistance calling, or voice mail. These services are provided pursuant to other Company tariffs or tariff equivalents. Home Companion service is not available to telemarketing firms, Internet Service Providers (ISPs) or call center operations.

All taxes and other regulatory fees are billed separately, including federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and the FCC Interstate Network Access Fee.

(N)

ISSUED: February 23, 2004

EFFECTIVE: March 24, 2004

Issued by: Steven T. Brown, Senior Director Regulatory and ILEC Relations  
Access Integrated Networks, Inc.  
4885 Riverside Drive, Suite 202  
Macon, Georgia 31210

KYL0401



DESCRIPTION OF SERVICE

3.8 All Access Business Line Package

All Access Business service includes a Business Line, all of the features listed below, and a long distance usage allowance of 600 minutes. Calls within the standard flat rate local calling area are unlimited.

Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding Variable	Call Tracing
Selective Class of Call Screening	Call Return
Repeat Dialing	Call Tracing
Call Block	Preferred Call Forwarding
Call Selector	Anonymous Call Rejection, per line
Caller ID	Enhanced Caller ID
Calling number delivery blocking, per line permanent	Star 98 Access
Distinctive Ringing Service	Message Waiting Indication
Call Forwarding Busy Line	Caller ID Deluxe

All Access service requires a three-year term commitment<sup>1</sup>. Customers will be assessed a contract termination fee of \$50.00 multiplied by the number of months remaining in the term upon discontinuance of service prior to the end of the contract term. Customers will be assessed a contract termination fee of \$50.00 multiplied by the number of months remaining in the term upon discontinuance of service prior to the end of the contract term. (T)

The 600 long distance minutes are aggregated per All Access line per location (for example if a customer has three lines at a location, the customer will have 1,800 long distance minutes included as part of the fixed monthly fee at that location). Long distance usage beyond the allowance is billed at \$0.049 per minute. 8XX toll-free service is available for \$0.069 per minute. A recurring monthly fee of \$2.95 per toll free number will be applied. 8XX usage will be billed separately and minutes of use are not included in the 600 minute allowance. Minutes associated with Area Calling (where available) are part of the 600 minute call allowance.

<sup>1</sup> Effective September 3, 2004, service no longer available under three-year contract term. However, the three-year contract term will be honored for existing customers currently under the plan. (N)  
(N)

ISSUED: August 4, 2004

EFFECTIVE: September 3, 2004

Issued by: Steven T. Brown, Senior Director Regulatory and ILEC Relations  
Access Integrated Networks, Inc.  
4885 Riverside Drive, Suite 202  
Macon, Georgia 31210

KYL0403

DESCRIPTION OF SERVICE

3.8 All Access Business Line Package (Cont'd)

(M, N)

All lines at the customer's location are required to be All Access unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard flat-rate business line can be ordered. The normal line and feature rates will apply and any long distance usage on the line is billed at \$.049 per minute. End users may or may not choose Company IntraLATA and InterLATA long distance service. If end users utilize other long distance options there will be no price change. Customers choosing intraLATA only will still qualify for 600 MOU.

All Access does not include calling cards, international calling, directory assistance calling, or voice mail. These services are provided pursuant to other Company tariffs or tariff equivalents. All Access service is not available to telemarketing firms, Internet Service Providers (ISPs) or call center operations.

All taxes and other regulatory fees are billed separately, including federal, state and local taxes, Universal Service fees, Telecommunications Relay Service fees, 911 fees, and the FCC Interstate Network Access Fee.

(M, N)

*Material previously located on this page now appears on Page 103.*

ISSUED: May 25, 2004

EFFECTIVE: June 24, 2004

Issued by: Steven T. Brown, Senior Director Regulatory and ILEC Relations  
Access Integrated Networks, Inc.  
4885 Riverside Drive, Suite 202  
Macon, Georgia 31210

KYL0402

DESCRIPTION OF SERVICE

3.9 All Access Lite Business Line Package

All Access Lite Business service includes a Business Line and all of the features listed below. Calls within the standard flat rate local calling area are unlimited. Unlimited IntraLATA long distance calling is also included in the monthly recurring charge. InterLATA calling is billed at \$0.049 per minute.

Call Waiting	Call Forwarding
Three-Way Calling/Three-Way Calling with Transfer	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding Variable	Call Return
Repeat Dialing	Call Tracing
Call Block	Preferred Call Forwarding
Call Selector	Anonymous Call Rejection, per line
Caller ID	Enhanced Caller ID
Calling number delivery blocking, per line permanent	Star 98 Access
Distinctive Ringing Service	Message Waiting Indication
Call Forwarding Busy Line	Caller ID Deluxe

All Access Lite service customers may choose one, two, or three-year<sup>1</sup> term contracts. Customers will be assessed a contract termination fee equal to the plan's monthly recurring charge multiplied by the number of months remaining in the term upon discontinuance of service prior to the end of the contract term. (T)

8XX toll-free service is available for \$0.069 per minute. A recurring monthly fee of \$2.95 per toll free number will be applied. 8XX usage will be billed separately.

All lines at the customer's location are required to be All Access Lite unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard flat-rate business line can be ordered. The normal line and feature rates will apply and any long distance usage on the line is billed at \$0.049 per minute.

<sup>1</sup> Effective September 3, 2004, service no longer available under three-year contract term. However, the three-year contract term will be honored for existing customers currently under the plan. (N)  
(N)

ISSUED: August 4, 2004

EFFECTIVE: September 3, 2004

Issued by: Steven T. Brown, Senior Director Regulatory and ILEC Relations  
Access Integrated Networks, Inc.  
4885 Riverside Drive, Suite 202  
Macon, Georgia 31210

KYL0403

DESCRIPTION OF SERVICE

3.9 All Access Lite Business Line Package

All Access Lite Business service includes a Business Line and all of the features listed below. Calls within the standard flat rate local calling area are unlimited. Unlimited IntraLATA long distance calling is also included in the monthly recurring charge. InterLATA calling is billed at \$0.049 per minute.

Call Waiting	Call Forwarding
Three-Way Calling/Three-Way Calling with Transfer	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding Variable	Call Return
Repeat Dialing	Call Tracing
Call Block	Preferred Call Forwarding
Call Selector	Anonymous Call Rejection, per line
Caller ID	Enhanced Caller ID
Calling number delivery blocking, per line permanent	Star 98 Access
Distinctive Ringing Service	Message Waiting Indication
Call Forwarding Busy Line	Caller ID Deluxe

All Access Lite service customers may choose one, two, or three-year<sup>1</sup> term contracts. Customers will be assessed a contract termination fee equal to the plan's monthly recurring charge multiplied by the number of months remaining in the term upon discontinuance of service prior to the end of the contract term. (T)

8XX toll-free service is available for \$0.069 per minute. A recurring monthly fee of \$2.95 per toll free number will be applied. 8XX usage will be billed separately.

All lines at the customer's location are required to be All Access Lite unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard flat-rate business line can be ordered. The normal line and feature rates will apply and any long distance usage on the line is billed at \$0.049 per minute.

<sup>1</sup> Effective September 3, 2004, service no longer available under three-year contract term. However, the three-year contract term will be honored for existing customers currently under the plan. (N)  
(N)

ISSUED: August 4, 2004

EFFECTIVE: September 3, 2004

Issued by: Steven T. Brown, Senior Director Regulatory and ILEC Relations  
Access Integrated Networks, Inc.  
4885 Riverside Drive, Suite 202  
Macon, Georgia 31210

KYL0403

RATES

4.3 Basic Local Service Rates (Cont'd)

4.3.1 Residential Local Exchange Service (Cont'd)

B. Usage Sensitive Charges and Allowances

1. Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

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ISSUED: March 5, 2002

EFFECTIVE: April 4, 2002

Issued by: Steven T. Brown, Senior Director Regulatory and ILEC Relations  
Access Integrated Networks, Inc.  
4885 Riverside Drive, Suite 202  
Macon, Georgia 31210

RATES

4.3 Basic Local Service Rates (Cont'd)

4.3.2 Business Local Exchange Service Lines (Cont'd)

B. Usage Sensitive Charges and Allowances

1. Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

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ISSUED: March 5, 2002

EFFECTIVE: April 4, 2002

Issued by: Steven T. Brown, Senior Director Regulatory and ILEC Relations  
Access Integrated Networks, Inc.  
4885 Riverside Drive, Suite 202  
Macon, Georgia 31210

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RATES

4.4 Optional Calling Features

4.4.1 Features Offered on a Usage Sensitive Basis

The Customer will be billed the Per Feature Activation Charge shown in the following table each time the feature is used by the Customer. Customers may subscribe to these features on a monthly basis to obtain unlimited use of the feature for a fixed monthly charge.

Optional Calling Features	Residential	Business
Three-Way Calling	\$0.80	\$0.80
Call Return	\$0.80	\$0.80
Repeat Dialing	\$0.80	\$0.80
Busy Connect (Per call, per use)	\$0.80	\$0.80
Calling Number Delivery Blocking, Per Call	No Charge	No Charge

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ISSUED: March 5, 2002

EFFECTIVE: April 4, 2002

Issued by: Steven T. Brown, Senior Director Regulatory and ILEC Relations  
Access Integrated Networks, Inc.  
4885 Riverside Drive, Suite 202  
Macon, Georgia 31210

RATES

4.4 Optional Calling Features (Cont'd)

4.4.2 Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature. A Secondary Service Order Charge applies per order subsequent to the initial establishment of local exchange service.

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ISSUED: March 5, 2002

EFFECTIVE: April 4, 2002

Issued by: Steven T. Brown, Senior Director Regulatory and ILEC Relations  
Access Integrated Networks, Inc.  
4885 Riverside Drive, Suite 202  
Macon, Georgia 31210



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GRANDFATHERED SERVICES

6.1 All Access Business Line Package - Old<sup>1</sup>

(M)

All Access Business service includes a Business Line, all of the features listed below, and a long distance usage allowance of 600 minutes. Calls within the standard flat rate local calling area are unlimited.

Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding Variable	Call Tracing
Selective Class of Call Screening	Call Return
Repeat Dialing	Call Tracing
Call Block	Preferred Call Forwarding
Call Selector	Anonymous Call Rejection, per line
Caller ID	Enhanced Caller ID
Calling number delivery blocking, per line permanent	Star 98 Access
Distinctive Ringing Service	Message Waiting Indication
Call Forwarding Busy Line	Caller ID Deluxe

All Access service requires a three-year term commitment. Customers will be assessed a contract termination fee of \$50.00 multiplied by the number of months remaining in the term upon discontinuance of service prior to the end of the contract term.

The 600 long distance minutes are aggregated per All Access line per location (for example if a customer has three lines at a location, the customer will have 1,800 long distance minutes included as part of the fixed monthly fee at that location). Long distance usage beyond the allowance is billed at \$0.049 per minute. 8XX toll-free service is available for \$0.049 per minute. A recurring monthly fee of \$2.95 per toll free number will be applied. 8XX usage will be billed separately and minutes of use are not included in the 600 minute allowance. Minutes associated with Area Calling (where available) are part of the 600 minute call allowance.

(T)

(T)

(M)

<sup>1</sup> Service in effect prior to June 24, 2004.

*Material appearing on this page was previously located on Page 65.1.*

GRANDFATHERED SERVICES

6.2 All Access Lite Business Line Package - Old<sup>1</sup>

(M)

All Access Lite Business service includes a Business Line and all of the features listed below. Calls within the standard flat rate local calling area are unlimited. Unlimited IntraLATA long distance calling is also included in the monthly recurring charge. InterLATA calling is billed at \$0.049 per minute.

Call Waiting	Call Forwarding
Three-Way Calling/Three-Way Calling with Transfer	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding Variable	Call Return
Repeat Dialing	Call Tracing
Call Block	Preferred Call Forwarding
Call Selector	Anonymous Call Rejection, per line
Caller ID	Enhanced Caller ID
Calling number delivery blocking, per line permanent	Star 98 Access
Distinctive Ringing Service	Message Waiting Indication
Call Forwarding Busy Line	Caller ID Deluxe

All Access Lite service customers may choose one, two, or three-year term contracts. Customers will be assessed a contract termination fee equal to the plan's monthly recurring charge multiplied by the number of months remaining in the term upon discontinuance of service prior to the end of the contract term.

8XX toll-free service is available for \$0.049 per minute. A recurring monthly fee of \$2.95 per toll free number will be applied. 8XX usage will be billed separately.

(T)

(T)

All lines at the customer's location are required to be All Access Lite unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard flat-rate business line can be ordered. The normal line and feature rates will apply and any long distance usage on the line is billed at \$.049 per minute.

(M)

<sup>1</sup> Service in effect prior to June 24, 2004.

*Material appearing on this page was previously located on Page 65.3.*

ISSUED: May 25, 2004

EFFECTIVE: June 24, 2004

Issued by: Steven T. Brown, Senior Director Regulatory and ILEC Relations  
Access Integrated Networks, Inc.  
4885 Riverside Drive, Suite 202  
Macon, Georgia 31210

KYL0402

BEFORE THE  
KENTUCKY PUBLIC SERVICE COMMISSOIN

ACCESS INTEGRATED NETWORKS, INC.  
RESPONSE TO ATTORNEY GENERAL DATA REQUEST  
IN ADMINISTRATIVE CASE NO. 2005-00186

1. Please provide copies of all advertisements, regardless of medium, solicitations, and explanations provided to the public to introduce, explain and/or market any plan labeled or otherwise described as "unlimited." In the event that the medium used is audio or video in nature, a transcript of same is deemed sufficient.

**Response: Please see attached.**

2. Please provide a copy of any and all contracts signed by customers who have participated or are participating in a plan labeled or otherwise described as "unlimited." This request seeks only a copy of the blank contract(s), not the executed copy for every customer.

**Response: Please see attached.**

BEFORE THE  
KENTUCKY PUBLIC SERVICE COMMISSION

ACCESS INTEGRATED NETWORKS, INC.  
RESPONSE TO ATTORNEY GENERAL DATA REQUEST  
IN ADMINISTRATIVE CASE NO. 2005-00186

Attachment AG-1

**SIMPLE CONNECTIONS /  
SIMPLE CONNECTIONS LITE AGREEMENT**

Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141



The undersigned currently is or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the SIMPLE CONNECTIONS or SIMPLE CONNECTIONS LITE telecommunications service package ("SIMPLE CONNECTIONS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the SIMPLE CONNECTIONS or SIMPLE CONNECTIONS LITE package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer.

For each line, the **Simple Connections Plan** Includes:

- Unlimited local and expanded local calling (IntraLATA)
- Unlimited domestic long distance minutes<sup>1</sup>
- Unlimited features, including hunting & distinctive ring

For each line, the **Simple Connections Lite Plan** Includes:

- Unlimited local and expanded local calling (IntraLATA)
- 100 intrastate / interstate long distance minutes
- Minutes over plan allowance are billed at competitive tariff rates
- Includes most features except hunting & distinctive ring

<sup>1</sup> A cap of 2500 minutes of domestic long distance will apply per line aggregated by line per location per month

\* The base package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888 877, 866)
- Voice Mail
- Inside Wire maintenance or other on-site service calls

**STEP 1 -- Additional Service Options**

Customer Initials: X \_\_\_\_\_ Domestic Toll Free Service  
Customer Initials: X \_\_\_\_\_ Voice Mail  
Customer Initials: X \_\_\_\_\_ AccessLine Inside Wire Maintenance  
Customer Initials: X \_\_\_\_\_ 5% Discount for 1 year agreement

- LD rate for additional minutes will be billed the plan rate per the tariff on file on our website [www.accesscomm.com](http://www.accesscomm.com).
- If a data line or an additional voice line is required, a standard business line can be ordered. The normal line rate and associated features charges will apply, and any LD on the line will be billed the standard rate per the tariff.

**STEP 2 – Term Plan**

Plan Type:  SIMPLE CONNECTIONS  SIMPLE CONNECTIONS LITE  
Contract Term:  1 Year  Month to Month  
Monthly Rate: \$ \_\_\_\_\_ Customer's Initials \_\_\_\_\_

**STEP 3 – Customer Information**

\_\_\_\_\_  
(Legal Name) Telephone Number (include area code) \_\_\_\_\_  
\_\_\_\_\_  
Address City State \_\_\_\_\_  
Social Security ID: \_\_\_\_\_ Customer Email Address: \_\_\_\_\_

- Yes  
 No

Access requests your approval to use certain information regarding the products and services you currently purchase from us in order to inform you about additional services we offer. This type of information is commonly known as Customer Proprietary Network information (CPNI). Only Access Integrated Network Companies will use your CPNI.

I hereby acknowledge and authorize Access to perform a credit review to determine eligibility for service.

\_\_\_\_\_  
Authorized Customer Signature

\_\_\_\_\_  
Date

**STEP 4 – Electronic Billing & Payment** (Optional: choose one or both - - see terms and conditions for details)

- E-Bill (on-line invoice via email with no paper invoice or remittance)  E-Auto Pay Option (credit card payment on-line)

**SIMPLE CONNECTIONS /  
SIMPLE CONNECTIONS LITE AGREEMENT**

Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141



1. The Term of this Agreement extends from the date of initial service activation by Access Integrated Networks through the term noted above thereafter, and is subject to final credit approval. The rate to the Customer shall be as noted in the above section, per business line, per month during the term. The monthly base package charge for such service shall not change prior to thirty (30) day advanced notification to the customer by Access. Customer will be offered the option to be released from the terms of the contract without penalty in the case of a rate increase on the monthly base package charge. The release option does not extend to Contract Assumptions from the incumbent local exchange carrier, nor does the release option apply to rate increases of features charges, long distance usage, ancillary service charges, surcharges and/or fees. \*\*
2. Taxes and Fees – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
3. Termination by Customer – Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$30.00 multiplied by the number of months remaining in the term (except in instances where Access has assumed a previous carriers contract – Access may then charge the amount by the number of months and per location). All such sums due shall be set out on the Customer's final bill.
4. Termination by Access Integrated Networks – Access Reserves the right to terminate this agreement at anytime with a thirty-day (30) written notification to the customer.
5. Renewal - Upon expiration of the Initial Term Agreement, this Agreement will automatically renew for a one year term period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term").
6. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Customer will be required to continue subscription to same service at new location. Rates may vary based on geographic locations. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 3, above. If customer moves a location under a term plan outside Access Integrated Networks service area, Access reserves the right to invoice customer in accordance with paragraph 3, above.
7. Payment / Collection of Charges – Payment for invoices is due upon receipt. Balances of more than thirty (30) days will be subject to a one and one half (1 5%) interest charge per month (1% in N C ). In the event that the customer fails to pay any amount owed, customer shall be liable for any fees incurred by Access to collect unpaid balances. Access reserves the right to cease providing the service until such time the invoice is paid. Such interruption of service shall not be a breach of this agreement, and shall not afford Customer any relief outlined in this agreement or any other document.
8. E-Bill – By choosing this option, the customer elects not to receive a monthly paper invoice (detail, summary and remittance) and instead receive an on-line invoice. The customer shall receive a monthly email notification that the monthly invoice is available to be viewed on-line at [www.accesscomm.com](http://www.accesscomm.com)
9. E-Auto Pay – By choosing the E Pay Option, the customer agrees to maintain a valid credit card number on file with Access Integrated Networks, and grant approval to automatically charge the credit card the balance due each month. Customer does have the option to discontinue this form of payment upon their request
10. Agreement Modifications – Only an authorized officer of Access Integrated Networks may agree to modifications to the terms and conditions of this agreement
13. Calls to AK, HI, USVI and Puerto Rico are not part of any plan minutes and are billed at an alternate rate which can be viewed at [www.accesscomm.com](http://www.accesscomm.com)

\*\* This Contract is subject to and controlled by the provisions of Access' lawfully filed government tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs and can be viewed at [www.accesscomm.com](http://www.accesscomm.com). This Agreement shall be governed by the laws and regulations of the State as the customer's principal place of business.

**This agreement supersedes any and all verbal or written representations of the price of Access services.**

I acknowledge the agreement terms and conditions of this agreement. Customers Initials \_\_\_\_\_ Date \_\_\_\_\_

# Simple Connections

## Residential Product Summary

### Dealer Rate Sheet



	Simple Connections	Simple Connections Lite
<b>Plan Description</b>	Comprehensive Bundled Offering of local lines, features, unlimited LD	Comprehensive Bundled Offering of local lines, features, 100 minutes free LD
<b>Availability</b>	Alabama, Georgia, Florida, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, Tennessee	Alabama, Georgia, Florida, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, Tennessee
<b>Pricing</b>	See Plan Pricing By Zone Below*	See Plan Pricing By Zone Below*
<b>Package Features</b>	<ul style="list-style-type: none"> <li>• Call Waiting*</li> <li>• Caller ID Deluxe*</li> <li>• Three Way Calling*</li> <li>• Repeat Dial*</li> <li>• Call Forward Variable</li> <li>• Call Return*</li> <li>• Speed Dial*</li> <li>• Call Forward Busy</li> <li>• Call Forward No Answer</li> <li>• Call Trace</li> <li>• Call Selector</li> </ul>	<ul style="list-style-type: none"> <li>• 900/977 Blocking</li> <li>• 3<sup>rd</sup> Party Blocking</li> <li>• Anonymous Call Rejection</li> <li>• Repeat Dial Blocking</li> <li>• Call Return Blocking</li> <li>• Caller ID Blocking</li> <li>• Collect Call Blocking</li> <li>• International Blocking</li> <li>• Distinctive Ring</li> <li>• Hunting</li> </ul>
	*Automatically applied on each line	*Automatically applied on each line
<b>Additional Features</b>	<ul style="list-style-type: none"> <li>• Inside Wire Maintenance \$5.50 / per line</li> <li>• Privacy Director \$5.95 / per line</li> <li>• Voicemail \$5.95 / per line</li> </ul>	<ul style="list-style-type: none"> <li>• Inside Wire Maintenance \$5.50 / per line</li> <li>• Privacy Director \$5.95 / per line</li> <li>• Voicemail \$5.95 / per line</li> <li>• Distinctive Ring \$3.95</li> <li>• Hunting \$3.95</li> </ul>
<b>Local Calling</b> <small>(48 Contiguous States)</small>	Unlimited local and lata wide calling	Unlimited local and lata wide calling
<b>Long Distance</b>	Free Domestic Voice LD	100 free domestic minutes / line; \$0.06 / min over plan
<b>LD Domestic Rate</b>		
Domestic Outbound	Free LD	\$0.06 / minute; intrastate & interstate
Toll Free (Domestic Inbound)	\$2.95 fee & .069 / minute	\$2.95 fee & .069 / minute
Card	\$0.15 / min	\$0.15 / min
	Full minute billing	Full minute billing
	Full minute billing	Full minute billing
	Full minute billing	Full minute billing
<b>Discounts</b>	5% Discount	5% Discount
1 Year Term		

This Agreement is subject to and controlled by the provisions of Access' lawfully filed tariffs on [www.accesscomm.com](http://www.accesscomm.com). Other restrictions may apply pursuant to the tariffs. The laws and regulations of the state shown as the customer's principal place of residence shall govern this Agreement. Offer May be modified or withdrawn at any time without notice.



At Access, our promise is  
**Phone Service Made Simple**  
and we intend to keep it that way.

### Simple Connections

- Unlimited local calls
- Unlimited domestic long distance
- Unlimited use of more than 10 popular calling features

### Simple Connections Lite

- Unlimited local calls
- 100 free domestic long distance minutes
- Unlimited use of more than 10 popular calling features
- Only 6 cents per minute for long distance over 100 minutes

### Simple Connections features include:

- Caller ID
- Call Waiting
- Call Forward Options
- Call Selector
- Repeat Dialing
- Three Way Calling
- Anonymous Call Rejection
- Call Tracing
- Call Return
- Caller ID Blocking
- Distinctive Ring\*
- Hunting\*

Features are subject to availability in each market  
\*Hunting and Distinctive Ring are available at an additional charge for the Simple Connections Lite Package

With either of the Simple Connections plans, you can also take advantage of

✓ 5% discount for One Year Term Plan

### Why do our customers like us?

**Customer Commitment.** Always ready to assist our customers in selecting the best local and long distance plans to fit their needs, our people are experienced, knowledgeable, helpful and friendly.

**Quality Products at Affordable Rates.** From the most basic plan to all-inclusive service, we offer plenty of choices. By letting our customers choose the service they want, they always know they are getting the best value for their dollar.

**Fair and Simple Billing.** Our billing is designed with the customer in mind: easy to read and easy to understand. And our bills are always available for safe and secure on-line viewing and payment.



For specific rate information in your area,  
call your local sales representative.

*Founded in 1996, Access Integrated Networks is a rapidly growing phone service provider. With 35,000 customers across nine states in the Southeast, Access is dedicated to offering affordable, dependable telephone service and fast, friendly customer service.*

Agent Name Goes Here  
Agent Phone Number Here

[www.accesscomm.com](http://www.accesscomm.com)

Access is an independent company not affiliated with your current local telephone provider. By accepting this offer, your local telephone service will be changed to Access. Service may not be available in all areas.

6/29/04 SCSC1.1



**SIMPLE CONNECTION /  
SIMPLE CONNECTION LITE RESIDENTIAL AGREEMENT**

Agent ID \_\_\_\_\_  
 Agent \_\_\_\_\_  
 Date \_\_\_\_\_  
 FAX To: 1-877-311-8141



The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the SIMPLE CONNECTION UNLIMITED or SIMPLE CONNECTION LITE telecommunications service package<sup>1</sup> ("SIMPLE CONNECTION") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the SIMPLE CONNECTION or SIMPLE CONNECTION LITE package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. SIMPLE CONNECTION / SIMPLE CONNECTION LITE is a telecommunication service package that provides the following:

For each, the <b>Simple Connection</b> Plan includes: • Unlimited local and expanded local calling (IntraLATA) • Unlimited domestic long distance minutes* • Unlimited features, including Hunting & Distinctive Ring	For each, the <b>Simple Connection Lite</b> package includes: • Unlimited local and expanded local calling (IntraLATA) • 100 Intrastate / Interstate long distance minutes • Minutes over plan allowance, billed at competitive tariff rates • Multiple features, does not include Hunting & Distinctive Ring
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Please note, Calls to AK, HI, USVI and Puerto Rico are not included in the plan minutes and are billed at their tariffed rate.

Please note data lines are not eligible for the plans.

**Additional Service Options:**

Customer Initials: X \_\_\_\_\_ Domestic Toll Free Service  
 Customer Initials: X \_\_\_\_\_ Voice Mail  
 Customer Initials: X \_\_\_\_\_ AccessLine<sup>SM</sup> Inside Wire Maintenance  
 Customer Initials: X \_\_\_\_\_ 5% discount for 1 year agreement

Additional available options not included in Simple Connection packages (charges apply):

- Calling Cards
- International Calls
- Directory Assistance/Operator Services

Plan Type Selected: (Please check one)  Simple Connection Unlimited  Simple Connection Lite

Agreement Term:  Month-to-Month  One (1) Year

Monthly Rate (taxes and surcharges not included): \_\_\_\_\_ Customer's Initials \_\_\_\_\_

I hereby acknowledge and authorize Access to perform a credit review to determine eligibility for the service.

Customer's Initials \_\_\_\_\_ Customer Email Address: \_\_\_\_\_

Social Security number: \_\_\_\_\_  E-Bill Option  E-Auto Pay Option

**CUSTOMER:**

(Customer Name) \_\_\_\_\_  
 Address \_\_\_\_\_ Apt. Number \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_  
 Signature \_\_\_\_\_ Date \_\_\_\_\_

List residential numbers:

Telephone Number(s):  Order New Telephone Number (Complete New Service Request Form)  
 Existing Telephone Number(s): \_\_\_\_\_

Toll Free Number Ordered:  Order New Toll Free  
 Existing Toll Free Number: \_\_\_\_\_

Toll Free local Residential ring to Number (10 Digits): \_\_\_\_\_

Please include Letter of Authorization and New Service Request Form (if necessary) with you order.

\* See number 8 of Terms and Conditions for explanation of unlimited domestic long distance

**TERMS AND CONDITIONS**

1. This Agreement is subject to and controlled by the provisions of Access' lawfully filed tariffs ([www.accesscomm.com](http://www.accesscomm.com)), including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. The laws and regulations of the state shown as the customer's principal place of residence shall govern this Agreement.

This Agreement extends from the date of its execution by Access until completion of the term noted above. The rate to the Customer shall be as noted in the above section, per line, per month during the term. The rate for such service shall not change for the duration of the term and **does not include applicable taxes or surcharges.**

2. **Taxes and Fees** – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC) **in addition to the monthly rate initialed above.**

3. **Termination by Customer** – Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the one (1) year term (if selected) upon giving ACCESS thirty (30) days written notice.

Customers that choose the one year term plan option and cancel service before completion will be assessed an early termination penalty. The penalty will be applied at \$30.00 per month times (x) the number of months remaining on the contract. The early termination penalty charge will be applied on the Customer's final invoice. In the event the customer cancels service because of a move to a non-service area the early termination penalty will apply.

4. **Termination by Access** – Access reserves the right to terminate this agreement with thirty-day (30) written notification to the customer.
5. **Renewal** - Upon expiration of an Initial Term Agreement, the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term").
6. In the event Customer changes service locations, the Customer shall notify Access at 1 -877-600-4927 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with item 3, above.
7. **Payment / Collection of Charges** – Payment for invoices is due upon receipt. Balances of more than thirty (30) days will be subject to a one and one half percent (1.5%) interest charge per month. In the event that the Customer fails to pay any amount owed, Access reserves the right to hire the services of a collection company to secure payment. Customer shall be liable for any fees incurred by Access to collect unpaid balances.
8. **Simple Connections Unlimited, Extended Usage** – The residential package is intended to be used for voice calling and not internet / data usage. If it is determined that data is being used under the plan and Customer utilizes package for extended minutes of greater than 2500 minutes, additional usages charges of tariffed per minute rate will apply.
9. **E-Bill Option** – By choosing the E-Bill Option, Customer elects not to receive a monthly paper invoice and to receive an on-line invoice. The customer shall instead receive an email notification alerting them that their new invoice is available and can be viewed on-line at [www.accesscomm.com](http://www.accesscomm.com) .
10. **E-Auto Pay** – By choosing the E-Auto Pay Option, Customer agrees to maintain a valid credit card number on file with ACCESS. Customer further authorizes ACCESS to automatically charge the credit card each month for all monthly charges incurred from ACCESS. Customer does have the option to discontinue this form of payment upon their request.

This agreement supersedes any and all verbal or written representations of the cost of Access services.

I acknowledge the agreement terms and conditions \_\_\_\_\_ (customer initials)

**SIMPLE CONNECTION /  
SIMPLE CONNECTION LITE RESIDENTIAL AGREEMENT**

Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To: 1-877-311-8141



The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the SIMPLE CONNECTION UNLIMITED or SIMPLE CONNECTION LITE telecommunications service package<sup>1</sup> ("SIMPLE CONNECTION") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the SIMPLE CONNECTION or SIMPLE CONNECTION LITE package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. SIMPLE CONNECTION / SIMPLE CONNECTION LITE is a telecommunication service package that provides the following:

<p>For each, the <b>Simple Connection</b> Plan includes:</p> <ul style="list-style-type: none"> <li>• Unlimited local and expanded local calling (IntraLATA)</li> <li>• Unlimited domestic long distance minutes*</li> <li>• Unlimited features, including Hunting &amp; Distinctive Ring</li> </ul>	<p>For each, the <b>Simple Connection Lite</b> package includes:</p> <ul style="list-style-type: none"> <li>• Unlimited local and expanded local calling (IntraLATA)</li> <li>• 100 Intrastate / Interstate long distance minutes</li> <li>• Minutes over plan allowance, billed at competitive tariff rates</li> <li>• Multiple features, does not include Hunting &amp; Distinctive Ring</li> </ul>
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Please note, Calls to AK, HI, USVI and Puerto Rico are not included in the plan minutes and are billed at their tariffed rate.

Please note data lines are not eligible for the plans.

**Additional Service Options:**

Customer Initials: X \_\_\_\_\_ Domestic Toll Free Service  
 Customer Initials: X \_\_\_\_\_ Voice Mail  
 Customer Initials: X \_\_\_\_\_ AccessLine<sup>SM</sup> Inside Wire Maintenance  
 Customer Initials: X \_\_\_\_\_ 5% discount for 1 year agreement

Additional available options not included in Simple Connection packages (charges apply):

- Calling Cards
- International Calls
- Directory Assistance/Operator Services

Plan Type Selected: (Please check one)  Simple Connection Unlimited  Simple Connection Lite

Agreement Term:  Month-to-Month  One (1) Year

Monthly Rate (taxes and surcharges not included): \_\_\_\_\_ Customer's Initials \_\_\_\_\_

I hereby acknowledge and authorize Access to perform a credit review to determine eligibility for the service.

Customer's Initials \_\_\_\_\_ Customer Email Address: \_\_\_\_\_

Social Security number: \_\_\_\_\_  E-Bill Option  E-Auto Pay Option

**CUSTOMER:**

\_\_\_\_\_  
(Customer Name)

Address \_\_\_\_\_ Apt. Number \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

List residential numbers:

Telephone Number(s):  Order New Telephone Number (Complete New Service Request Form)  
 Existing Telephone Number(s): \_\_\_\_\_

Toll Free Number Ordered:  Order New Toll Free  
 Existing Toll Free Number: \_\_\_\_\_

Toll Free local Residential ring to Number (10 Digits): \_\_\_\_\_

Please include Letter of Authorization and New Service Request Form (if necessary) with you order.

\* See number 8 of Terms and Conditions for explanation of unlimited domestic long distance.

## TERMS AND CONDITIONS

1. This Agreement is subject to and controlled by the provisions of Access' lawfully filed tariffs ([www.accesscomm.com](http://www.accesscomm.com)), including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. The laws and regulations of the state shown as the customer's principal place of residence shall govern this Agreement.

This Agreement extends from the date of its execution by Access until completion of the term noted above. The rate to the Customer shall be as noted in the above section, per line, per month during the term. The rate for such service shall not change for the duration of the term and **does not include applicable taxes or surcharges.**

2. **Taxes and Fees** – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC) **in addition to the monthly rate initialed above.**

3. **Termination by Customer** – Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the one (1) year term (if selected) upon giving ACCESS thirty (30) days written notice.

Customers that choose the one year term plan option and cancel service before completion will be assessed an early termination penalty. The penalty will be applied at \$30.00 per month times (x) the number of months remaining on the contract. The early termination penalty charge will be applied on the Customer's final invoice. In the event the customer cancels service because of a move to a non-service area the early termination penalty will apply.

4. **Termination by Access** – Access reserves the right to terminate this agreement with thirty-day (30) written notification to the customer.

5. **Renewal** - Upon expiration of an Initial Term Agreement, the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term").

6. In the event Customer changes service locations, the Customer shall notify Access at 1-888-275-7758 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with item 3, above.

7. **Payment / Collection of Charges** – Payment for invoices is due upon receipt. Balances of more than thirty (30) days will be subject to a one and one half percent (1.5%) interest charge per month. In the event that the Customer fails to pay any amount owed, Access reserves the right to hire the services of a collection company to secure payment. Customer shall be liable for any fees incurred by Access to collect unpaid balances.

8. **Simple Connections Unlimited, Extended Usage** – The residential package is intended to be used for voice calling and not internet / data usage. If it is determined that data is being used under the plan and Customer utilizes package for extended minutes of greater than 2500 minutes, additional usages charges of tariffed per minute rate will apply.

9. **E-Bill Option** – By choosing the E-Bill Option, Customer elects not to receive a monthly paper invoice and to receive an on-line invoice. The customer shall instead receive an email notification alerting them that their new invoice is available and can be viewed on-line at [www.accesscomm.com](http://www.accesscomm.com).

10. **E-Auto Pay** – By choosing the E-Auto Pay Option, Customer agrees to maintain a valid credit card number on file with ACCESS. Customer further authorizes ACCESS to automatically charge the credit card each month for all monthly charges incurred from ACCESS. Customer does have the option to discontinue this form of payment upon their request.

This agreement supersedes any and all verbal or written representations of the cost of Access services.

I acknowledge the agreement terms and conditions \_\_\_\_\_ (customer initials)

**ACCESS HOME COMPANION AGREEMENT**

Agent ID \_\_\_\_\_  
 Agent \_\_\_\_\_  
 Date \_\_\_\_\_  
 FAX To 1-877-311-8141



The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the HOME COMPANION telecommunications service package<sup>1</sup> ("HOME COMPANION") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the HOME COMPANION package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. HOME COMPANION is a telecommunication service package that provides the following:

For each line, the package includes:\*

- Standard Residential Line
- Unlimited Features\*\*
- Unlimited Domestic long distance<sup>2</sup>

**\*\* Features Available**

Call Waiting	Caller ID/Enhanced Caller ID/Caller ID Deluxe
Three-Way Calling/Three Way Calling with Transfer	Speed Calling
Call Forwarding/ Preferred Call Forwarding/Call Forwarding Busy Line/ Call Forwarding Don't Answer	Call Block/ Anonymous Call Rejection, per line/ Calling number delivery blocking, per line permanent
Call Return	Call Tracing
Repeat Dialing	Message Waiting Indication (Requires Voice Mail)
Star 98 ACCESS (Requires Voice Mail)	Call Tracing
Call Selector	Distinctive Ring

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888, 877, 866)
- Voice Mail

Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

CUSTOMER:

\_\_\_\_\_  
 (Customer Name) Telephone Number

By:

\_\_\_\_\_  
 Address City State

\_\_\_\_\_  
 Signature Date

1. Taxes and Fees – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
2. Home Companion Package only available with existing or new Access Business Account and must be billed with the Business Account.
3. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification may result in service interruption.

<sup>1</sup>This Agreement is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown as the customer's principal place of residence.

<sup>2</sup>Unlimited Domestic Long Distance - If usage exceeds the average usage per line of all customers on the plan in the customer's state by five times over a three month period, customer may be moved to another plan.

# Simplify Your Life With Access Home Companion!

## Introducing...

### Phone Service Made Simple For Your Home

#### The Access Home Companion

- Unlimited Local Calling
- Unlimited Domestic Long Distance
- More Than Fifteen Features Included
- No Contract
- Easy-to-Read Combined Billing



A new package with Unlimited Local and Unlimited Long Distance service for your home.

For More Information Visit Our Website  
[www.accesscomm.com](http://www.accesscomm.com)

**Access**

This is only available to Access new and existing business customers within Access' network coverage area. Rates are subject to change and Access reserves the right to discontinue any plan at any time. Access is an independent company not affiliated with your current local telephone provider. By accepting this offer, your local residential telephone service will be changed to Access. Service may not be available in all areas. See your Access representative and our Terms of Service for details.

**ACCESS HOME COMPANION AGREEMENT**

Agent ID \_\_\_\_\_  
 Agent \_\_\_\_\_  
 Date \_\_\_\_\_  
 FAX To 1-877-311-8141



The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the HOME COMPANION telecommunications service package<sup>1</sup> ("HOME COMPANION") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the HOME COMPANION package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. HOME COMPANION is a telecommunication service package that provides the following:

For each line, the package includes:\*

- Standard Residential Line
- Unlimited Features\*\*
- Unlimited Domestic long distance<sup>2</sup>

**\*\* Features Available**

Call Waiting	Caller ID/Enhanced Caller ID/Caller ID Deluxe
Three-Way Calling/Three Way Calling with Transfer	Speed Calling
Call Forwarding/ Preferred Call Forwarding/Call Forwarding Busy Line/ Call Forwarding Don't Answer	Call Block/ Anonymous Call Rejection, per line/ Calling number delivery blocking, per line permanent
Call Return	Call Tracing
Repeat Dialing	Message Waiting Indication (Requires Voice Mail)
Star 98 ACCESS (Requires Voice Mail)	Call Tracing
Call Selector	RingMaster Service

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888, 877, 866) – service can be purchased separately and billed at reduced rate of \$.049 per minute.
- Voice Mail

Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

CUSTOMER:

\_\_\_\_\_  
 (Customer Name) Telephone Number

By:

\_\_\_\_\_  
 Address City State

\_\_\_\_\_  
 Signature Date

1. Taxes and Fees – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
2. Home Companion Package only available with existing or new Access Business Account and must be billed with the Business Account.
3. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification may result in service interruption.

<sup>1</sup>This Agreement is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown as the customer's principal place of residence.

<sup>2</sup>Unlimited Domestic Long Distance - If usage exceeds the average usage per line of all customers on the plan in the customer's state by five times over a three month period, customer may be moved to another plan.

**ACCESS HOME COMPANION AGREEMENT**

Agent ID \_\_\_\_\_  
 Agent \_\_\_\_\_  
 Date \_\_\_\_\_  
 FAX To 1-877-311-8141



The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the HOME COMPANION telecommunications service package<sup>1</sup> ("HOME COMPANION") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the HOME COMPANION package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. HOME COMPANION is a telecommunication service package that provides the following:

For each line, the package includes:\*

- Standard Residential Line
- Unlimited Features\*\*
- Unlimited Domestic long distance<sup>2</sup>

**\*\* Features Available**

Call Waiting	Caller ID/Enhanced Caller ID/Caller ID Deluxe
Three-Way Calling/Three Way Calling with Transfer	Speed Calling
Call Forwarding/ Preferred Call Forwarding/Call Forwarding Busy Line/ Call Forwarding Don't Answer	Call Block/ Anonymous Call Rejection, per line/ Calling number delivery blocking, per line permanent
Call Return	Call Tracing
Repeat Dialing	Message Waiting Indication (Requires Voice Mail)
Star 98 Access (Requires Voice Mail)	Call Tracing
Call Selector	Distinctive Ring

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888, 877, 866)
- Voice Mail

Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

CUSTOMER:

\_\_\_\_\_  
 (Customer Name) Telephone Number

By:

\_\_\_\_\_  
 Address City State

\_\_\_\_\_  
 Signature Date

1. Taxes and Fees – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
2. Home Companion Package only available with existing or new Access Business Account and must be billed with the Business Account.
3. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification may result in service interruption.

<sup>1</sup>This Agreement is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown as the customer's principal place of residence.

<sup>2</sup>Unlimited Domestic Long Distance - If usage exceeds the average usage per line of all customers on the plan in the customer's state by five times over a three month period, customer may be moved to another plan.



**ACCESS HOME COMPANION AGREEMENT**

Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141



DRAFT

The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the HOME COMPANION telecommunications service package ("HOME COMPANION") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the HOME COMPANION package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. HOME COMPANION is a telecommunication service package that provides the following:

For each line, the package includes:\*

- Standard Residential Line
- Unlimited Features – Including Hunting and Caller ID
- Unlimited Domestic long distance<sup>1</sup>
- 

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888 877, 866) – service can be purchased separately and billed at reduced rate of \$ 049 per minute.
- Voice Mail

Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

CUSTOMER:

\_\_\_\_\_  
(Customer Name) Telephone Number

By:

\_\_\_\_\_  
Address City State

\_\_\_\_\_  
Signature Date

1. **Satisfaction Guarantee:** If you are not completely satisfied within 30 days, Access will assist in the conversion to the carrier of your choice at no additional charge.
2. **Taxes and Fees –** The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
3. Home Companion Package only available with existing or new Access Business Account
4. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification may result in service interruption.

\*\* This Agreement is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown as the customer's principal place of residence.

**Home Companion  
Product Summary  
Dealer Rate Sheet**



Home Companion	
<b>Plan Description</b>	Residential package with unlimited local, long distance, and features for existing and new Access business customers
<b>Availability</b>	Alabama, Georgia, Florida, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, Tennessee
<b>Pricing</b>	See plan pricing on aincental.com
<b>Package Features</b>	<ul style="list-style-type: none"> <li>• Call Waiting</li> <li>• Caller ID Deluxe</li> <li>• Three Way Calling*</li> <li>• Repeat Dial*</li> <li>• Call Forward Variable</li> <li>• Call Return*</li> <li>• Speed Dial</li> <li>• Call Forward Busy</li> <li>• Call Forward No Answer</li> <li>• Call Tracing</li> <li>• Call Selector</li> <li>• Call Block</li> <li>• 900/977 Blocking</li> <li>• Anonymous Call Rejection</li> <li>• Repeat Dial Blocking</li> <li>• Call Return Blocking</li> <li>• Caller ID Blocking</li> <li>• Distinctive Ring</li> <li>• Hunting</li> <li>• Message Waiting Indication**</li> <li>• Star 98 Access**</li> </ul> <p>*Automatically applied on each line ** Requires Voice Mail</p>
<b>Additional Features</b>	<ul style="list-style-type: none"> <li>• Inside Wire Maintenance \$5.50 / per line</li> <li>• Privacy Director \$5.95/ per line</li> <li>• Voicemail w/ stutter tone \$5.95 / per line</li> </ul>
<b>Local Calling</b> <small>(48 Contiguous States)</small>	Unlimited local and lata wide calling
<b>Long Distance</b>	Unlimited 600 free domestic minutes / line
<b>LD Domestic Rate</b>	
Domestic Outbound	Over 600 free MOU in FL, NC, MS \$\$.059 / minute
Toll Free <small>(Domestic Inbound)</small>	\$2.95 fee & .069 / minute 6 second billing increments
Card	\$0.19 / min Full minute billing
<b>Additional Lines</b>	All lines at the location are required to be All Access unless the customer requires a data line (fax or credit card verification). If an additional data line is required a standard 1 FB with no features can be ordered. The normal line rate will apply and any domestic LD on the line will be billed per the tariff on file.

This Agreement is subject to and controlled by the provisions of Access' lawfully filed tariffs on [www.accesscomm.com](http://www.accesscomm.com). Other restrictions may apply pursuant to the tariffs. The laws and regulations of the state shown as the customer's principal place of business shall govern this Agreement. Offer May be modified or withdrawn at any time without notice.

**Simplify  
your life  
with the  
Access Home  
Companion!**

**The Access Home Companion offers  
A LOT FOR A LITTLE!**

- Unlimited Local Calling
- 600 Minutes of Free Long Distance
- Over 20 Features to Choose From
- One Easy to Read Bill
- No Contract

**ALL FOR ONE LOW FLAT  
MONTHLY RATE!**

For more information call us at 888-275-0777 or visit [www.accesscomm.com](http://www.accesscomm.com)



*At Access, our promise is Phone Service Made Simple and we intend to keep it that way.*

## All Access LITE™

- Unlimited local calls
- Unlimited intraLATA long distance calls
- Unlimited use of more than 15 popular calling features
- Only 4.9 cents per minute for interLATA domestic long distance calls

## All Access™

- Unlimited local calls
- 600 free domestic long distance minutes
- Unlimited use of more than 15 popular calling features
- Only 4.9 cents per minute for interLATA domestic long distance calls

## All Access™ features include

- Hunting/Rollover,
- Caller ID, Call Waiting,
- Call Forwarding,
- Call Forwarding No Answer, Call Forward Busy, Call Selector,
- Call Block, Repeat Dialing, Three-Way Calling, Call Return,
- Call Tracing, Anonymous, Call Rejection, Calling Number Delivery
- Blocking and Ringmaster.

Regulatory fees and taxes apply.

## Access HOME COMPANION™

*Access also offers competitive residential service to our business customers.\**

- Unlimited local calls
- Unlimited domestic long distance calls
- Combined billing
- Unlimited use of more than 15 popular calling features

\*Available only to new or existing business customers.

### Why do our customers like us?

- ✓ **Customer Commitment.** Always ready to assist our customers in selecting the best solutions for their business, our people are experienced, knowledgeable and friendly.
- ✓ **Quality Products at Competitive Prices.** Our new bundled packages include local and long distance service packed with plenty of extras, giving you the best value for your dollar.
- ✓ **Fair and Simple Billing.** Our billing is designed with the customer in mind: easy to read and easy to understand. And your bills are always available for safe and secure online viewing and payment.

*We mean it when we say switching to Access is simple – even if you have a contract with the local phone company.*



*Founded in 1996, Access Integrated Networks is a rapidly growing provider of telecommunications to small and medium-sized businesses across nine states in the Southeast. With nearly 100,000 lines in more than 1,100 communities, Access is dedicated to offering cost-effective, dependable products and fast, friendly customer service.*

*For specific rate information in your area, call your local sales representative.*

1) Access is an independent company not affiliated with your current local telephone provider. By accepting this offer, your local telephone service will be changed to Access 2) Service may not be available in all areas.



It's essential to your business.  
It's your lifeline to customers.

## It's your phone service, and we make it simple.

### **Business Overview:**

- Founded in 1996
- Experienced Leadership
- Responsive Customer Care
- Competitive Prices

### **Product Offering:**

- Local Service
- Long Distance
- DSL
- Bundled Packages
- Toll Free Service
- Calling Cards

**Customer Care**  
**888-275-0777**

**[www.accesscomm.com](http://www.accesscomm.com)**

*We're Access - an easy alternative to traditional local and long distance telephone service designed especially for the unique needs of today's small and medium size businesses. It is the basic understanding of our customers that makes Access different, enabling us to cater to the needs of our customers.*

**All Access** - 12/24/36 Month Options. All Access conveniently brings Local and Long Distance Service together, allowing business customers to pay one low price for both Local and Long Distance. In addition, this packaged product offers a feature rich solution with over 20 features to choose from at no additional cost and 600 Minutes of Long Distance per line.

**All Access Lite** - 12/24/36 Month Options. Introducing our newest all distance product, bringing unlimited, low cost Local Telephone Service and IntraLata (local) Long Distance Service together with complete use of over 20 features and domestic InterLata Long Distance at the low rate of 4.9 cents per minute.

**Legacy Lines/Features/LD** - A legacy line is plain old telephone service or you might know it as flat rate local telephone service: Local Service at great everyday low rates, flat rate Long Distance for as low as 4.9 cents per minute, optional calling features available; one combined statement, and focused customer care. The perfect solution for small business customer needs.

**Metro Promo** - If you're a business customer in select metropolitan markets, consider the Metro Promo. Offering legacy lines and features at discounted rates for 12/24/36 month term commitments - Low cost Caller ID and Long Distance at the low rate of 4.9 cents per minute.

**Simply Access & Access Loyalty** - Offering both new and existing customers of small and medium sized businesses the opportunity to take advantage of Legacy Lines/Features at discounted rates for 12/24/36 month term commitments - Low cost Caller ID, and Long Distance at the low rate of 4.9 cents per minute.

**Home Companion** - The perfect companion to your business service is great local service for your home. Unlimited local calling, unlimited domestic long distance and more than 15 optional calling features and NO CONTRACT included in this bundled product.

## Phone Service Made Simple

ALL ACCESS / ALL ACCESS LITE AGREEMENT

Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141



The undersigned currently is or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS telecommunications service package ("ALL ACCESS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the ALL ACCESS or ALL ACCESS LITE package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer.

For each line, the ALL ACCESS package includes:

- Standard Business Line
- Unlimited features – including Hunting and Caller ID
- Free Domestic Outbound long distance<sup>1</sup>

For each line, the ALL ACCESS LITE packages includes:

- Standard Business Line
- Unlimited features – including Hunting and Caller ID
- Free IntraLATA (local) long distance

Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for either IntraLATA and/or InterLATA service they will forego the All Access 600 free minutes

<sup>1</sup> A cap of 600 minutes of domestic long distance will apply per line, aggregated by line, per location per month

\* The base package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888, 877, 856)
- Service to Telemarketing Firms, ISPs or Call Center Operations
- Voice Mail
- Inside Wire maintenance or other on-site service calls

STEP 1 -- Long Distance Service

Customer Initials: X \_\_\_\_\_ InterLATA and IntraLATA

Customer Initials: X \_\_\_\_\_ IntraLATA Only – (All Access 600 free minutes will apply only to IntraLATA usage only)

Customer Initials: X \_\_\_\_\_ InterLATA Only – (All Access 600 free minutes will apply only to InterLATA usage only)

Customer Initials: X \_\_\_\_\_ With no LD service - (Customer will forego All Access 600 free minutes)

- LD rate for additional minutes will be billed the plan rate per the tariff on file on our website www.accesscomm.com.
- All Lines at location are required to be on the ALL ACCESS or ALL ACCESS LITE plan unless the Customer requires a data line (fax or credit card verification). If a data line or an additional voice line is required, a standard business line can be ordered. The normal line rate and associated features charges will apply, and any LD on the line will be billed the standard rate per the tariff.

STEP 2 -- Term Plan

ALL ACCESS       ALL ACCESS LITE

Contract Term:  1 Year     2 Year     3 Year (all Access – Contract Assumption Only)

Monthly Rate: \$ \_\_\_\_\_ Customer's Initials \_\_\_\_\_

STEP 3 – Customer Information

(Legal Business Name) \_\_\_\_\_ Telephone Number (include area code) \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_

Federal Tax ID: \_\_\_\_\_ Customer Email Address: \_\_\_\_\_

- Yes    Access requests your approval to use certain information regarding the products and services you currently purchase from us in order to inform you about additional services we offer. This type of information is commonly known as Customer Proprietary Network information (CPNI). Only Access Integrated Network Companies will use your CPNI.
- No

I hereby acknowledge and authorize Access to perform a business credit review to determine eligibility for service.

Authorized Customer Signature \_\_\_\_\_ Title \_\_\_\_\_ Date \_\_\_\_\_

STEP 4 – Electronic Billing & Payment (Optional choose one or both - - see terms and conditions for details)

- E-Bill (on-line invoice via email with no paper invoice or remittance)     E-Auto Pay Option (credit card payment on-line)

ALL ACCESS / ALL ACCESS LITE AGREEMENT

Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141



1. The Term of this Agreement extends from the date of initial service activation by Access Integrated Networks through the term noted above thereafter, and is subject to final credit approval. The rate to the Customer shall be as noted in the above section, per business line, per month during the term. The monthly base package charge for such service shall not change prior to thirty (30) day advanced notification to the customer by Access. Customer will be offered the option to be released from the terms of the contract without penalty in the case of a rate increase on the monthly base package charge. The release option does not extend to Contract Assumptions from the incumbent local exchange carrier, nor does the release option apply to rate increases of features charges, long distance usage, ancillary service charges, surcharges and/or fees. \*\*
2. **Satisfaction Guarantee:** If you are not completely satisfied for any reason with the quality of services within the first 30 days of service, Access will release you from your contract and Access will assist in the conversion to the carrier of your choice. Customer must notify Access, in writing, within the first thirty days of service, to exercise the option to discontinue service without penalty. However, If Access has assumed your Contract from your previous carrier and you terminate this agreement, you will be responsible for any and all original contract termination charges that Access has assumed and those charges will be reflected on your final invoice
3. Contract Assumptions from the incumbent local exchange carrier -- It is understood and agreed that the Customer must maintain a MINIMUM of two business lines using the ALL ACCESS package to qualify for the rate and term stated in this agreement
4. Taxes and Fees – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
5. Termination by Customer – Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term (except in instances where Access has assumed a previous carriers contract – Access may then charge the amount by the number of months and per location) All such sums due shall be set out on the Customer's final bill.
6. Termination by Access Integrated Networks – Access Reserves the right to terminate this agreement at anytime with a thirty-day (30) written notification to the customer.
7. Renewal - Upon expiration of the Initial Term Agreement, this Agreement will automatically renew for a one year term period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term")
8. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Customer will be required to continue subscription to same service at new location. Rates may vary based on geographic locations. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 5, above. If customer moves a location under a term plan outside Access Integrated Networks service area, Access reserves the right to invoice customer in accordance with paragraph 5, above
9. **Payment / Collection of Charges** – Payment for invoices is due upon receipt. Balances of more than thirty (30) days will be subject to a one and one half (1.5%) interest charge per month (1% in N.C.). In the event that the customer fails to pay any amount owed, customer shall be liable for any fees incurred by Access to collect unpaid balances. Access reserves the right to cease providing the service until such time the invoice is paid. Such interruption of service shall not be a breach of this agreement, and shall not afford Customer any relief outlined in this agreement or any other document.
10. **E-Bill** – By choosing this option, the customer elects not to receive a monthly paper invoice (detail, summary and remittance) and instead receive an on-line invoice. The customer shall receive a monthly email notification that the monthly invoice is available to be viewed on-line at [www.accesscomm.com](http://www.accesscomm.com)
11. **E-Auto Pay** – By choosing the E Pay Option, the customer agrees to maintain a valid credit card number on file with Access Integrated Networks, and grant approval to automatically charge the credit card the balance due each month. Customer does have the option to discontinue this form of payment upon their request
12. Agreement Modifications – Only an authorized officer of Access Integrated Networks may agree to modifications to the terms and conditions of this agreement.
13. Calls to AK, HI, USVI and Puerto Rico are not part of any plan minutes and are billed at an alternate rate which can be viewed at [www.accesscomm.com](http://www.accesscomm.com)

\*\* This Contract is subject to and controlled by the provisions of Access' lawfully filed government tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs and can be viewed at [www.accesscomm.com](http://www.accesscomm.com). This Agreement shall be governed by the laws and regulations of the State as the customer's principal place of business.

**This agreement supersedes any and all verbal or written representations of the price of Access services.**

I acknowledge the agreement terms and conditions of this agreement. Customers Initials \_\_\_\_\_ Date \_\_\_\_\_



*At Access, our promise is Phone Service Made Simple and we intend to keep it that way.*

## All Access LITE™

- Unlimited local calls
- Unlimited intraLATA long distance calls
- Unlimited use of more than 15 popular calling features
- Only 4.9 cents per minute for interLATA domestic long distance calls

## All Access™

- Unlimited local calls
- 600 free domestic long distance minutes
- Unlimited use of more than 15 popular calling features
- Only 4.9 cents per minute for interLATA domestic long distance calls

## All Access™ features include

- Hunting/Rollover, Caller ID, Call Waiting, Call Forwarding, Call Forwarding No Answer, Call Forward Busy, Call Selector, Call Block, Repeat Dialing, Three-Way Calling, Call Return, Call Tracing, Anonymous, Call Rejection, Calling Number Delivery, Blocking and Ringmaster.

Regulatory fees and taxes apply.

## Access HOME COMPANION™

Access also offers competitive residential service to our business customers.™

- Unlimited local calls
- Unlimited domestic long distance calls
- Combined billing
- Unlimited use of more than 15 popular calling features

\*Available only to new or existing business customers.

### Why do our customers like us?

- ✓ **Customer Commitment.** Always ready to assist our customers in selecting the best solutions for their business, our people are experienced, knowledgeable and friendly.
- ✓ **Quality Products at Competitive Prices.** Our new bundled packages include local and long distance service packed with plenty of extras, giving you the best value for your dollar.
- ✓ **Fair and Simple Billing.** Our billing is designed with the customer in mind: easy to read and easy to understand. And your bills are always available for safe and secure online viewing and payment.



*We mean it when we say switching to Access is simple — even if you have a contract with the local phone company.*

*Founded in 1996, Access Integrated Networks is a rapidly growing provider of telecommunications to small and medium-sized businesses across nine states in the Southeast. With nearly 100,000 lines in more than 1,100 communities, Access is dedicated to offering cost-effective, dependable products and fast, friendly customer service.*

**For specific rate information in your area, call your local sales representative.**

1) Access is an independent company not affiliated with your current local telephone provider. By accepting this offer, your local telephone service will be changed to Access. 2) Service may not be available in all areas



# All Access

Your phone service is the backbone of your business. You want as many features as there are needs so your business can remain flexible. All Access can handle that. All Access conveniently brings Local and Long Distance Service together for one price and it's designed for your specific needs!

For each line the package includes:

- Unlimited Local Calling
- 600 Minutes Domestic Long Distance Per Line
- Unlimited Use Of More than 20 Features
- One Price And One Easy-To-Understand Bill

Who are our customers?

Well, they're a lot like you.

They are small business men and women across the Southeast who have both basic and not-so-basic telephone service needs. People who want a lot of features, competitive rates and exceptional customer service. Entrepreneurs who want to get the most for their money. Customers who want dependable service, friendly and knowledgeable customer service representatives, and no hassles when it comes to pricing and plans.

Features Available*	
Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Tracing
Repeat Dialing	Call Return
Call Block	Call Selector
Call Forwarding Busy Line	Preferred Call Forwarding
Caller ID, Caller ID Deluxe	Anonymous Call Rejection
Calling number delivery blocking	Enhanced Caller ID
RingMaster Service	Star 98 Access*
Call Forwarding Busy Line	Message Waiting Indication*

\* Your phone hardware might not be configured to accept some of these features  
\*\* Requires voice mail

Basic Access line is available for fax and alarm lines.

**For more information, call your local sales agent  
or visit**

Access Integrated Networks, Inc., All Access, is not available in all areas. The customer will be responsible for all Applicable Taxes and Fees that would normally apply, including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribed Interexchange Carrier Charge (PICC). Base rates are subject to change as business conditions warrant. You understand that by accepting any proposal which might be offered to you, your local telephone service will be changed to Access. AIN is an independent company not affiliated with your current local telephone provider. You understand that by accepting this or any offer your local telephone service will be changed to AIN.

**Access** 

# All Access Lite

Alabama - Georgia - Kentucky - Louisiana - South Carolina - Tennessee

Introducing *All Access Lite*, our newest all distance product that conveniently brings Local and *IntraLATA* Long Distance service together, allowing small business customers to pay one price for Local and *IntraLATA* Long Distance service and features.

## For each line the package includes:

- Unlimited Local Calling & Extended Local Calling (IntraLata)
- Unlimited Use Of More Than 20 Features
- One Price And One Easy-To-Understand Bill

Features Available*	
Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Tracing
Repeat Dialing	Call Return
Call Block	Call Selector
Call Forwarding Busy Line	Preferred Call Forwarding
Caller ID	Anonymous Call Rejection
Caller ID Deluxe	Enhanced Caller ID
Calling number delivery blocking	Star 98 Access **
Distinctive Ring	Message Waiting Indication**

\* Your phone hardware might not be configured to accept some of these features  
\*\*Requires voice mail.

Basic Access line available for fax and alarm lines.

**All Domestic  
InterLATA  
Long Distance  
at the low rate  
of 4.9 cents  
per minute.**

Access Integrated Networks is a rapidly growing provider of telecommunications services to small and medium-sized businesses in nine southeastern states. Founded in 1996, Access is dedicated to offering cost-effective, dependable products and fast, friendly customer service that is unrivaled in the industry.

Access offers an array of local telephone services, long distance services and a variety of innovative bundle packages that are designed to meet the growing demands of today's workplace. The company's corporate headquarters is Macon, Georgia, with regional sales offices located throughout the Access nine state region.

**For more information, call your local sales agent  
or visit**

Access Integrated Networks, Inc., All Access Lite, is not available in all areas. The customer will be responsible for all Applicable Taxes and Fees that would normally apply, including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Surcharges and Pre-subscribed Interexchange Carrier Charge (PICC). Base rates are subject to change as business conditions warrant. Access is an independent company not affiliated with your local telephone provider. By accepting this offer, your local telephone service will be changed to Access. The long distance rate of 4.9 cents per minute applies to subscribers in AL, GA, KY, LA and TN. AIN is an independent company not affiliated with your current local telephone provider. You understand that by accepting this offer or any other offer your local telephone service will be changed to AIN.

**Access**

**ALL ACCESS AGREEMENT**

Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141



The undersigned currently is, or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS telecommunications service package ("ALL ACCESS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") authorizing ACCESS to provide the ALL ACCESS package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS is a telecommunication service package that provides the following: For each line, the package includes:\*

- Standard Business Line
- Unlimited Features – Including Hunting and Caller ID (see list of features attached)
- Free long distance<sup>1</sup>  
Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for either IntraLATA and/or InterLATA service they will forego the All Access 600 free minutes.
- Customer Initials: X \_\_\_\_\_ ALL ACCESS InterLATA and IntraLATA
- Customer Initials: X \_\_\_\_\_ ALL ACCESS IntraLATA Only - (All Access 600 free minutes will apply only to Intra LATA usage only)
- Customer Initials: X \_\_\_\_\_ ALL ACCESS Interlata Only - (All Access 600 free minutes will apply only to InterLATA usage only)
- Customer Initials: X \_\_\_\_\_ ALL ACCESS with no LD service - (Customer will forego All Access 600 free minutes)
- \$.049 LD rate for additional minutes.
- All Lines at location are required to be ALL ACCESS unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard business line with no features can be ordered. The normal line rate will apply and any LD on the line will be billed at \$.049.

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888, 877, 866) – service can be purchased separately and billed at reduced rate of \$.049 per minute.
- Service to Telemarketing Firms, ISPs or Call Center Operations.
- Voice Mail

<sup>1</sup> A cap of 600 minutes domestic long distance – per line and aggregated by line per location per month

A. Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

B. CUSTOMER: \_\_\_\_\_  
(Business Name) Access \_\_\_\_\_

By: \_\_\_\_\_  
Address Signature \_\_\_\_\_

Signature Title \_\_\_\_\_

Title Date \_\_\_\_\_

Date \_\_\_\_\_

\*This agreement is not valid until executed by Access

- C. 1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for thirty-six (36) months thereafter. The rate to the Customer shall be as noted in Section A above, per business line, per month during the term. The rate for such service shall not change for the duration of the 36 month term. <sup>2</sup>
2. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location.
3. Taxes and Fees – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
4. Termination by Customer – Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the 36 month term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term per location. All such sums due shall be set out on the Customer's final bill.
5. In the event Customer changes service locations, the Customer shall notify the Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 4, above.

<sup>2</sup> This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business

**ALL ACCESS AGREEMENT** – New Customer

Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141



The undersigned currently desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS telecommunications service package ("ALL ACCESS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") authorizing ACCESS to provide the ALL ACCESS package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS is a telecommunication service package that provides the following: For each line, the package includes:\*

- Standard Business Line
  - Unlimited Features – Including Hunting and Caller ID (see list of features attached)
  - Free long distance<sup>1</sup>
- Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for either IntraLATA and/or InterLATA service they will forego the All Access 600 free minutes.
- Customer Initials: X \_\_\_\_\_ ALL ACCESS InterLATA and IntraLATA  
 Customer Initials: X \_\_\_\_\_ ALL ACCESS Intralata Only - (All Access 600 free minutes will apply only to IntraLATA usage only)  
 Customer Initials: X \_\_\_\_\_ ALL ACCESS Interlata Only - (All Access 600 free minutes will apply only to InterLATA usage only)  
 Customer Initials: X \_\_\_\_\_ ALL ACCESS with no LD service - (Customer will forego All Access 600 free minutes)
- \$.049 LD rate for additional minutes.
  - All Lines at location are required to be ALL ACCESS unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard business line with no features can be ordered. The normal line rate will apply and any LD on the line will be billed at \$.049.

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888, 877, 866) – service can be purchased separately and billed at reduced rate of \$.049 per minute.
- Service to Telemarketing Firms, ISPs or Call Center Operations.
- Voice Mail

<sup>1</sup> A cap of 600 minutes domestic long distance – per line and aggregated by line per location per month

A. Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

B. CUSTOMER: \_\_\_\_\_  
 (Business Name) Telephone Number \_\_\_\_\_

By: \_\_\_\_\_  
 Address City State \_\_\_\_\_

Signature Date \_\_\_\_\_

Title \_\_\_\_\_

- C. 1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for thirty-six (36) months thereafter. The rate to the Customer shall be as noted in Section A above, per business line, per month during the term. The rate for such service shall not change for the duration of the 36 month term. \*\*
2. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location
3. Taxes and Fees – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
4. Termination by Customer – Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the 36 month term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term per location. All such sums due shall be set out on the Customer's final bill.
5. In the event Customer changes service locations, the Customer shall notify the Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 4, above.

\*\* This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business

**ALL ACCESS AGREEMENT – New Customer**



Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141

The undersigned currently desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS telecommunications service package ("ALL ACCESS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") authorizing ACCESS to provide the ALL ACCESS package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS is a telecommunication service package that provides the following:

For each line, the package includes:\*

- Standard Business Line
- Unlimited Features – Including Hunting and Caller ID (see list of features attached)
- Free long distance <sup>1</sup>

Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for either IntraLATA and/or InterLATA service they will forego the All Access 600 free minutes.

- Customer Initials: X \_\_\_\_\_ **ALL ACCESS InterLATA and IntraLATA**
- Customer Initials: X \_\_\_\_\_ **ALL ACCESS IntraLATA Only** – (All Access 600 free minutes will apply only to IntraLATA usage only)
- Customer Initials: X \_\_\_\_\_ **ALL ACCESS InterLATA Only** – (All Access 600 free minutes will apply only to InterLATA usage only)
- Customer Initials: X \_\_\_\_\_ **ALL ACCESS with no LD service** - (Customer will forego All Access 600 free minutes)

- \$.049 LD rate for additional minutes.
- All Lines at location are required to be ALL ACCESS unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard business line with no features can be ordered. The normal line rate will apply and any LD on the line will be billed at \$.049.

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888, 877, 866) – service can be purchased separately and billed at reduced rate of \$.049 per minute.
- Service to Telemarketing Firms, ISPs or Call Center Operations.
- Voice Mail

<sup>1</sup> A cap of 600 minutes domestic long distance – per line and aggregated by line per location per month

A. Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

B. CUSTOMER: \_\_\_\_\_  
(Business Name) Telephone Number

By: \_\_\_\_\_  
Address City State

Signature Date

Title

- C.
1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for thirty-six (36) months thereafter. The rate to the Customer shall be as noted in Section A above, per business line, per month during the term. The rate for such service shall not change for the duration of the 36 month term. \*\*
  2. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location.
  3. Taxes and Fees – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
  4. Termination by Customer – Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the 36 month term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term per location. All such sums due shall be set out on the Customer's final bill.
  5. In the event Customer changes service locations, the Customer shall notify the Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 4, above. \*\* This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business.

**ALL ACCESS AGREEMENT – Existing Customer**

Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141



The undersigned currently desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS telecommunications service package ("ALL ACCESS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") authorizing ACCESS to provide the ALL ACCESS package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS is a telecommunication service package that provides the following:

For each line, the package includes:\*

- Standard Business Line
- Unlimited Features – Including Hunting and Caller ID (see list of features attached)
- Free long distance <sup>1</sup>

Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for either IntraLATA and/or InterLATA service they will forego the All Access 600 free minutes.

Customer Initials: X \_\_\_\_\_ **ALL ACCESS InterLATA and IntraLATA**  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS IntraLATA Only** – (All Access 600 free minutes will apply only to IntraLATA usage only)  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS InterLATA Only** – (All Access 600 free minutes will apply only to InterLATA usage only)  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS with no LD service** - (Customer will forego All Access 600 free minutes)

- \$.049 LD rate for additional minutes.
- All Lines at location are required to be ALL ACCESS unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard business line with no features can be ordered. The normal line rate will apply and any LD on the line will be billed at \$.049.

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888, 877, 866) – service can be purchased separately and billed at reduced rate of \$.049 per minute.
- Service to Telemarketing Firms, ISPs or Call Center Operations.
- Voice Mail

<sup>1</sup> A cap of 600 minutes domestic long distance – per line and aggregated by line per location per month.

A. Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

B. CUSTOMER: \_\_\_\_\_  
 (Business Name) Telephone Number \_\_\_\_\_

By: \_\_\_\_\_  
 Address City State \_\_\_\_\_

Signature \_\_\_\_\_  
 Date \_\_\_\_\_

\_\_\_\_\_ Title

- C. 1 The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for thirty-six (36) months thereafter. The rate to the Customer shall be as noted in Section A above, per business line, per month during the term. The rate for such service shall not change for the duration of the 36 month term \*\*
- 2 It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location
- 3 Taxes and Fees – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC)
- 4 Termination by Customer – Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the 36 month term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term per location. All such sums due shall be set out on the Customer's final bill
- 5 In the event Customer changes service locations, the Customer shall notify the Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 4, above.\*\* This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business

**ALL ACCESS AGREEMENT**

Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141



The undersigned currently is or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS telecommunications service package ("ALL ACCESS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the ALL ACCESS package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS is a telecommunication service package that provides the following:

For each line, the package includes:\*

- Standard Business Line
- Unlimited Features – Including Hunting and Caller ID
- Free long distance<sup>1</sup>

Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for either IntraLATA and/or InterLATA service they will forego the All Access 600 free minutes.

Customer Initials: X \_\_\_\_\_ **ALL ACCESS InterLATA and IntraLATA**  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS Intralata Only** – (All Access 600 free minutes will apply only to IntraLATA usage only)  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS Interlata Only** – (All Access 600 free minutes will apply only to InterLATA usage only)  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS with no LD service** - (Customer will forego All Access 600 free minutes)

- \$.049 LD rate for additional minutes.
- All Lines at location are required to be ALL ACCESS unless the Customer requires a data line (fax or credit card verification). If an additional line is required, a standard business line can be ordered. The normal line rate will apply and any LD on the line will be billed at \$.049.

<sup>1</sup> A cap of 600 minutes domestic long distance – per line and aggregated by line per location per month.

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888, 877, 866) – service can be purchased separately and billed at reduced rate of \$ 049 per minute.
- Service to Telemarketing Firms, ISPs or Call Center Operations
- Voice Mail

Contract Term: 1 Year \_\_\_\_\_ 2 Year \_\_\_\_\_ 3 Year \_\_\_\_\_

Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

CUSTOMER:

(Business Name) \_\_\_\_\_ Telephone Number \_\_\_\_\_

By:

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Title \_\_\_\_\_

1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for term noted above thereafter. The rate to the Customer shall be as noted in the above section, per business line, per month during the term. The rate for such service shall not change for the duration of the term. \*\*
2. **Satisfaction Guarantee:** If you are not completely satisfied within 30 days, Access will release you from your contract and Access will assist in the conversion to the carrier of your choice at no additional charge. If Access has assumed your Contract with a previous carrier and you terminate this agreement you will be responsible for any and all original contract termination liability that Access has assumed and those charges will be reflected on your final invoice.
3. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location.
4. **Taxes and Fees** – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
5. **Termination by Customer** – Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term (except in instances where Access has assumed a previous carriers contract – Access may then charge the amount by the number of months and per location). All such sums due shall be set out on the Customer's final bill.
6. **Renewal** - Upon expiration of an Initial Term Agreement , the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term")
7. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 5, above.

\*\* This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business.

**ALL ACCESS AGREEMENT**

Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141



The undersigned currently is or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS telecommunications service package ("ALL ACCESS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") authorizing ACCESS to provide the ALL ACCESS package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS is a telecommunication service package that provides the following:

For each line, the package includes:\*

- Standard Business Line
- Unlimited Features – Including Hunting and Caller ID (see list of features attached)
- Free long distance <sup>1</sup>

Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for either IntraLATA and/or InterLATA service they will forego the All Access 600 free minutes.

Customer Initials: X \_\_\_\_\_ **ALL ACCESS InterLATA and IntraLATA**  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS IntraLATA Only** – (All Access 600 free minutes will apply only to IntraLATA usage only)  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS InterLATA Only** – (All Access 600 free minutes will apply only to InterLATA usage only)  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS with no LD service** - (Customer will forego All Access 600 free minutes)

- \$.049 LD rate for additional minutes.
- All Lines at location are required to be ALL ACCESS unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard business line with no features can be ordered. The normal line rate will apply and any LD on the line will be billed at \$.049.

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888, 877, 866) – service can be purchased separately and billed at reduced rate of \$.049 per minute.
- Service to Telemarketing Firms, ISPs or Call Center Operations.
- Voice Mail

<sup>1</sup> A cap of 600 minutes domestic long distance – per line and aggregated by line per location per month.

A. Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

B. CUSTOMER: \_\_\_\_\_  
 (Business Name) Telephone Number \_\_\_\_\_

By: \_\_\_\_\_  
 Address City State \_\_\_\_\_

Signature Date \_\_\_\_\_

Title \_\_\_\_\_

C. <sup>1</sup> The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for thirty-six (36) months thereafter. The rate to the Customer shall be as noted in Section A above, per business line, per month during the term. The rate for such service shall not change for the duration of the 36 month term. \*\*

<sup>2</sup> Satisfaction Guarantee: If you are not completely satisfied within 30 days, Access will release you from your contract and Access will assist in the conversion to the carrier of your choice at no additional charge.

<sup>3</sup> It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location.

<sup>4</sup> Taxes and Fees – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).

<sup>5</sup> Termination by Customer – Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the 24 month term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term. All such sums due shall be set out on the Customer's final bill.

<sup>6</sup> In the event Customer changes service locations, the Customer shall notify the Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 4, above.

\*\* This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business.



**ALL ACCESS AGREEMENT**

Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141



The undersigned currently is or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS telecommunications service package ("ALL ACCESS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the ALL ACCESS package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS is a telecommunication service package that provides the following:

For each line, the package includes:\*

- Standard Business Line
- Unlimited Features – Including Hunting and Caller ID
- Free long distance<sup>1</sup>

Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for either IntraLATA and/or InterLATA service they will forego the All Access 600 free minutes.

Customer Initials: X \_\_\_\_\_ **ALL ACCESS InterLATA and IntraLATA**  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS IntraLATA Only** – (All Access 600 free minutes will apply only to IntraLATA usage only)  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS InterLATA Only** – (All Access 600 free minutes will apply only to InterLATA usage only)  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS with no LD service** - (Customer will forego All Access 600 free minutes)

- \$.049 LD rate for additional minutes.
- All Lines at location are required to be ALL ACCESS unless the Customer requires a data line (fax or credit card verification). If an additional line is required, a standard business line can be ordered. The normal line rate will apply and any LD on the line will be billed at \$.049.

<sup>1</sup> A cap of 600 minutes domestic long distance – per line and aggregated by line per location per month

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888 877, 866) – service can be purchased separately and billed at reduced rate of \$.049 per minute
- Service to Telemarketing Firms, ISPs or Call Center Operations.
- Voice Mail

Contract Term: 1 Year \_\_\_\_\_ 2 Year \_\_\_\_\_ 3 Year<sup>2</sup> \_\_\_\_\_ <sup>2</sup>Contract Assumption only available on 3 year term

Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

CUSTOMER:

(Business Name) \_\_\_\_\_ Telephone Number \_\_\_\_\_

<sup>3</sup>By:

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

\_\_\_\_\_ Title

1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for term noted above thereafter. The rate to the Customer shall be as noted in the above section, per business line, per month during the term. The rate for such service shall not change for the duration of the term. \*\*
2. **Satisfaction Guarantee:** If you are not completely satisfied within 30 days, Access will release you from your contract and Access will assist in the conversion to the carrier of your choice at no additional charge. If Access has assumed your Contract with a previous carrier and you terminate this agreement you will be responsible for any and all original contract termination liability that Access has assumed and those charges will be reflected on your final invoice
3. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location.
4. **Taxes and Fees** – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
5. **Termination by Customer** – Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term (except in instances where Access has assumed a previous carriers contract – Access may then charge the amount by the number of months and per location). All such sums due shall be set out on the Customer's final bill.
6. **Renewal** - Upon expiration of an Initial Term Agreement, the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term").
7. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 5, above.

\*\* This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business.

**ALL ACCESS AGREEMENT**

Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141



The undersigned currently is or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS telecommunications service package ("ALL ACCESS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the ALL ACCESS package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS is a telecommunication service package that provides the following:

For each line, the package includes:\*

- Standard Business Line
- Unlimited Features – Including Hunting and Caller ID
- Free long distance<sup>1</sup>

Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for either IntraLATA and/or InterLATA service they will forego the All Access 600 free minutes.

Customer Initials: X \_\_\_\_\_

**ALL ACCESS InterLATA and IntraLATA**

Customer Initials: X \_\_\_\_\_

**ALL ACCESS IntraLATA Only** – (All Access 600 free minutes will apply only to IntraLATA usage only)

Customer Initials: X \_\_\_\_\_

**ALL ACCESS InterLATA Only** – (All Access 600 free minutes will apply only to InterLATA usage only)

Customer Initials: X \_\_\_\_\_

**ALL ACCESS with no LD service** - (Customer will forego All Access 600 free minutes)

- LD rate for additional minutes will be billed the plan rate per the tariff on file on our website www.accesscomm.com.
- All Lines at location are required to be ALL ACCESS unless the Customer requires a data line (fax or credit card verification). If an additional line is required, a standard business line can be ordered. The normal line rate will apply and any LD on the line will be billed the plan rate per the tariff on file on our website www.accesscomm.com.

<sup>1</sup> A cap of 600 minutes domestic long distance – per line and aggregated by line per location per month.

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888, 877, 866)
- Service to Telemarketing Firms, ISPs or Call Center Operations.
- Voice Mail

Contract Term: 1 Year \_\_\_\_\_ 2 Year \_\_\_\_\_ 3 Year<sup>2</sup> \_\_\_\_\_ <sup>2</sup>Contract Assumption only available on 3 year term.

Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

**CUSTOMER:**

(Business Name) \_\_\_\_\_ Telephone Number \_\_\_\_\_

<sup>2</sup>By:

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Title \_\_\_\_\_

1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for term noted above thereafter. The rate to the Customer shall be as noted in the above section, per business line, per month during the term. The rate for such service shall not change for the duration of the term. \*\*
2. **Satisfaction Guarantee:** If you are not completely satisfied within 30 days, Access will release you from your contract and Access will assist in the conversion to the carrier of your choice at no additional charge. If Access has assumed your Contract with a previous carrier and you terminate this agreement you will be responsible for any and all original contract termination liability that Access has assumed and those charges will be reflected on your final invoice.
3. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location.
4. **Taxes and Fees** – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
5. **Termination by Customer** – Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term (except in instances where Access has assumed a previous carriers contract – Access may then charge the amount by the number of months and per location). All such sums due shall be set out on the Customer's final bill.
6. **Renewal** - Upon expiration of an Initial Term Agreement, the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term").
7. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 5, above.

\*\* This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business.

**ALL ACCESS AGREEMENT**

Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141



The undersigned currently is or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS telecommunications service package ("ALL ACCESS package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the ALL ACCESS package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS is a telecommunication service package that provides the following:

For each line, the package includes:\*

- Standard Business Line
- Unlimited Features – Including Hunting and Caller ID
- Free long distance<sup>1</sup>

Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for either IntraLATA and/or InterLATA service they will forego the All Access 600 free minutes.

Customer Initials: X \_\_\_\_\_ **ALL ACCESS InterLATA and IntraLATA**  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS IntraLATA Only** – (All Access 600 free minutes will apply only to IntraLATA usage only)  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS Interlata Only** – (All Access 600 free minutes will apply only to InterLATA usage only)  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS with no LD service** - (Customer will forego All Access 600 free minutes)

- LD rate for additional minutes will be billed the plan rate per the tariff on file on our website www.accesscomm.com.
- All Lines at location are required to be ALL ACCESS unless the Customer requires a data line (fax or credit card verification). If an additional line is required, a standard business line can be ordered. The normal line rate will apply and any LD on the line will be billed the plan rate per the tariff on file on our website www.accesscomm.com.

<sup>1</sup> A cap of 600 minutes domestic long distance – per line and aggregated by line per location per month.

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888, 877, 866)
- Service to Telemarketing Firms, ISPs or Call Center Operations
- Voice Mail

Contract Term: 1 Year \_\_\_\_\_ 2 Year \_\_\_\_\_ 3 Year<sup>2</sup> \_\_\_\_\_ <sup>2</sup>Contract Assumption only available on 3 year term.

Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

**CUSTOMER:**

(Business Name) \_\_\_\_\_ Telephone Number \_\_\_\_\_

By:

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

\_\_\_\_\_ Title

1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for term noted above thereafter. The rate to the Customer shall be as noted in the above section, per business line, per month during the term. The rate for such service shall not change for the duration of the term. \*\*
2. **Satisfaction Guarantee:** If you are not completely satisfied within 30 days, Access will release you from your contract and Access will assist in the conversion to the carrier of your choice at no additional charge. If Access has assumed your Contract with a previous carrier and you terminate this agreement you will be responsible for any and all original contract termination liability that Access has assumed and those charges will be reflected on your final invoice.
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6. **Renewal** - Upon expiration of an Initial Term Agreement, the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term").
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# Access

It's essential to your business.  
It's your lifeline to customers.

## It's your phone service, and we make it simple.

### **Business Overview:**

- Founded in 1996
- Experienced Leadership
- Responsive Customer Care
- Competitive Prices

### **Product Offering:**

- Local Service
- Long Distance
- DSL
- Bundled Packages
- Toll Free Service
- Calling Cards

**Customer Care**  
**888-275-0777**

**[www.accesscomm.com](http://www.accesscomm.com)**

*We're Access - an easy alternative to traditional local and long distance telephone service designed especially for the unique needs of today's small and medium size businesses. It is the basic understanding of our customers that makes Access different, enabling us to cater to the needs of our customers.*

**All Access** - 12/24/36 Month Options. All Access conveniently brings Local and Long Distance Service together, allowing business customers to pay one low price for both Local and Long Distance. In addition, this packaged product offers a feature rich solution with over 20 features to choose from at no additional cost and 600 Minutes of Long Distance per line.

**All Access Lite** - 12/24/36 Month Options. Introducing our newest all distance product, bringing unlimited, low cost Local Telephone Service and IntraLata (local) Long Distance Service together with complete use of over 20 features and domestic InterLata Long Distance at the low rate of 4.9 cents per minute.

**Legacy Lines/Features/LD** - A legacy line is plain old telephone service or you might know it as flat rate local telephone service: Local Service at great everyday low rates, flat rate Long Distance for as low as 4.9 cents per minute, optional calling features available; one combined statement, and focused customer care. The perfect solution for small business customer needs.

**Metro Promo** - If you're a business customer in select metropolitan markets, consider the Metro Promo. Offering legacy lines and features at discounted rates for 12/24/36 month term commitments - Low cost Caller ID and Long Distance at the low rate of 4.9 cents per minute.

**Simply Access & Access Loyalty** - Offering both new and existing customers of small and medium sized businesses the opportunity to take advantage of Legacy Lines/Features at discounted rates for 12/24/36 month term commitments - Low cost Caller ID, and Long Distance at the low rate of 4.9 cents per minute.

**Home Companion** - The perfect companion to your business service is great local service for your home. Unlimited local calling, unlimited domestic long distance and more than 15 optional calling features and NO CONTRACT included in this bundled product.

## Phone Service Made Simple



**At Access, our promise is Phone Service Made Simple and we intend to keep it that way.**

## All Access LITE™

- Unlimited local calls
- Unlimited intraLATA long distance calls
- Unlimited use of more than 15 popular calling features
- Only 4.9 cents per minute for interLATA domestic long distance calls

## All Access™

- Unlimited local calls
- 600 free domestic long distance minutes
- Unlimited use of more than 15 popular calling features
- Only 4.9 cents per minute for interLATA domestic long distance calls

## All Access™ features include

- Hunting/Rollover,
- Caller ID, Call Waiting,
- Call Forwarding,
- Call Forwarding No Answer, Call Forward Busy, Call Selector,
- Call Block, Repeat Dialing, Three-Way Calling, Call Return,
- Call Tracing, Anonymous, Call Rejection, Calling Number Delivery
- Blocking and Ringmaster.

Regulatory fees and taxes apply.

## Access HOME COMPANION™

*Access also offers competitive residential service to our business customers.\**

- Unlimited local calls
- Unlimited domestic long distance calls
- Combined billing
- Unlimited use of more than 15 popular calling features

\*Available only to new or existing business customers.

### Why do our customers like us?

- ✓ **Customer Commitment.** Always ready to assist our customers in selecting the best solutions for their business, our people are experienced, knowledgeable and friendly.
- ✓ **Quality Products at Competitive Prices.** Our new bundled packages include local and long distance service packed with plenty of extras, giving you the best value for your dollar.
- ✓ **Fair and Simple Billing.** Our billing is designed with the customer in mind: easy to read and easy to understand. And your bills are always available for safe and secure online viewing and payment.

*We mean it when we say switching to Access is simple – even if you have a contract with the local phone company.*



*Founded in 1996, Access Integrated Networks is a rapidly growing provider of telecommunications to small and medium-sized businesses across nine states in the Southeast. With nearly 100,000 lines in more than 1,100 communities, Access is dedicated to offering cost-effective, dependable products and fast, friendly customer service.*

**For specific rate information in your area, call your local sales representative.**

1) Access is an independent company not affiliated with your current local telephone provider. By accepting this offer, your local telephone service will be changed to Access. 2) Service may not be available in all areas.

# Access

Introducing All Access

**\$39.95** *per month*

**Includes:**

- \* *Unlimited Local Calls*
- \* *Enhanced Caller ID*
- \* *Call forwarding*
- \* *Call Return (\*69)*
- \* *Repeat Dialing*
- \* *Call Block*
- \* *Speed calling*
- \* *600 minutes per month of Domestic Long Distance*
- \* *3-way Calling*
- \* *Hunt\Rollover*
- \* *Call Waiting*
- \* *RingMaster*
- \* *Call Selector*
- \* *Call tracing*

***Toll Free service available with no fees at the low rate of 5.9 cents per minute and you keep your existing toll free numbers!!!***

- *Keep all existing Telephone numbers & Listings.*
- *Convenience of One bill.*
- *Superior Customer Service, all calls are answered by a person.*
- *Any minutes over 600 will be bill at the low rate of 5.9 cents per minute.*
- *No Cost to switch to Access Integrated Networks*
- *Have an existing Contract? **NO PROBLEM!** ACCESS can assume most existing Contracts.*
- *Multiple lines can be pooled to save even more!!! (example : 3 line account would pool 1800 minutes, where any of the lines could use the long distance minutes .)*

***Huge saving! Great Customer Service! Keep all your numbers!  
Truly the best In Business Telephone Service!!!***

# All Access

Your phone service is the backbone of your business. You want as many features as there are needs so your business can remain flexible. *All Access* can handle that. *All Access* conveniently brings Local and Long Distance Service together for one price and it's designed for your specific needs!

## For each line the package includes:

- Unlimited Local Calling
- 600 Minutes Domestic Long Distance Per Line
- Unlimited Use Of More than 20 Features
- One Price And One Easy-To-Understand Bill

### Who are our customers?

Well, they're a lot like you.

They are small business men and women across the Southeast who have both basic and not-so-basic telephone service needs. People who want a lot of features, competitive rates and exceptional customer service. Entrepreneurs who want to get the most for their money. Customers who want dependable service, friendly and knowledgeable customer service representatives, and no hassles when it comes to pricing and plans.

Features Available*	
Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Tracing
Repeat Dialing	Call Return
Call Block	Call Selector
Call Forwarding Busy Line	Preferred Call Forwarding
Caller ID, Caller ID Deluxe	Anonymous Call Rejection
Calling number delivery blocking	Enhanced Caller ID
RingMaster Service	Star 98 Access *
Call Forwarding Busy Line	Message Waiting Indication*

\* Your phone hardware might not be configured to accept some of these features.

\*\*Requires voice mail

**For more information, call your local sales agent  
or visit [www.accesscomm.com](http://www.accesscomm.com)**

Access Integrated Networks, Inc., All Access, is not available in all areas. The customer will be responsible for all Applicable Taxes and Fees that would normally apply, including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribed Interexchange Carrier Charge (PICC). Base rates are subject to change as business conditions warrant. You understand that by accepting any proposal which might be offered to you, your local telephone service will be changed to Access.

**Access** 

# All Access

Your phone service is the backbone of your business. You want as many features as there are needs so your business can remain flexible. *All Access* can handle that. *All Access* conveniently brings Local and Long Distance Service together for one price and it's designed for your specific needs!

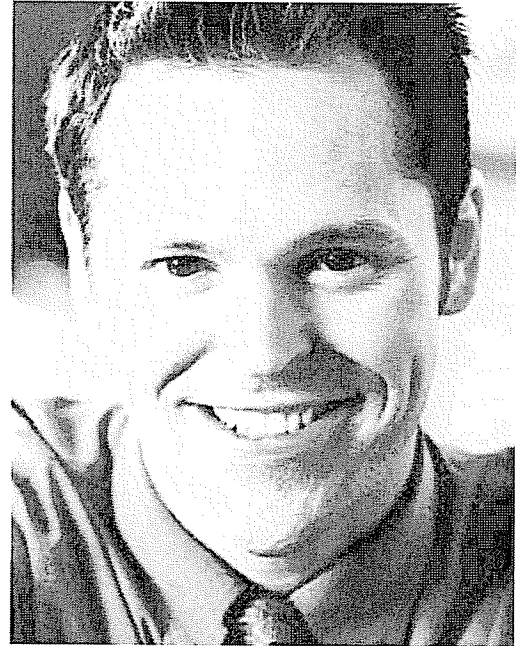
For each line the package includes:

- Unlimited Local Calling
- 600 Minutes Domestic Long Distance Per Line
- Unlimited Use Of More than 20 Features
- One Price And One Easy-To-Understand Bill

Who are our customers?

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They are small business men and women across the Southeast who have both basic and not-so-basic telephone service needs. People who want a lot of features, competitive rates and exceptional customer service. Entrepreneurs who want to get the most for their money. Customers who want dependable service, friendly and knowledgeable customer service representatives, and no hassles when it comes to pricing and plans.



For more information, call your local sales agent  
or visit [www.accesscomm.com](http://www.accesscomm.com)

Access Integrated Networks, Inc., All Access, is not available in all areas. The customer will be responsible for all Applicable Taxes and Fees that would normally apply, including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribed Interexchange Carrier Charge (PICC). Base rates are subject to change as business conditions warrant. You understand that by accepting any proposal which might be offered to you, your local telephone service will be changed to Access.

**Access**



**ALL ACCESS LITE AGREEMENT – New Customer**

Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141



The undersigned currently desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS LITE telecommunications service package ("ALL ACCESS LITE package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") authorizing ACCESS to provide the ALL ACCESS LITE package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS LITE is a telecommunication service package that provides the following: For each line, the package includes:\*

- Standard Business Line
  - Unlimited Features – Including Hunting and Caller ID (see list of features attached)
  - Free IntraLATA (local) long distance
- Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for IntraLATA they will forego the free minutes.
- Customer Initials: X \_\_\_\_\_ ALL ACCESS LITE InterLATA and IntraLATA  
 Customer Initials: X \_\_\_\_\_ ALL ACCESS LITE IntraLATA Only - (free minutes will apply to IntraLATA usage)  
 Customer Initials: X \_\_\_\_\_ ALL ACCESS LITE Interlata Only - (Customer will be billed \$.049 for InterLATA minutes)  
 Customer Initials: X \_\_\_\_\_ ALL ACCESS LITE with no LD service - (Customer will forego free IntraLATA minutes)
- \$.049 LD rate for InterLATA minutes.
  - All Lines at location are required to be ALL ACCESS LITE unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard business line with no features can be ordered. The normal line rate will apply and any LD on the line will be billed at \$.049.

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888, 877, 866) – service can be purchased separately and billed at reduced rate of \$.049 per minute.
- Service to Telemarketing Firms, ISPs or Call Center Operations.
- Voice Mail

A. Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

B. CUSTOMER: \_\_\_\_\_  
 (Business Name) Telephone Number \_\_\_\_\_

By: \_\_\_\_\_  
 Address City State \_\_\_\_\_

Signature Date \_\_\_\_\_

Title \_\_\_\_\_

- C.
1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for twenty-four (24) months thereafter. The rate to the Customer shall be as noted in Section A above, per business line, per month during the term. The rate for such service shall not change for the duration of the 24 month term. \*\*
  2. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location.
  3. Taxes and Fees – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
  4. Termination by Customer – Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the 24 month term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term per location. All such sums due shall be set out on the Customer's final bill.
  5. In the event Customer changes service locations, the Customer shall notify the Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 4, above.

\*\* This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business.

**ALL ACCESS LITE AGREEMENT** – Existing Customer



Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141

The undersigned currently is a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS LITE telecommunications service package ("ALL ACCESS LITE package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete this Agreement and return duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS LITE is a telecommunication service package that provides the following:

For each line, the package includes:\*

- Standard Business Line
  - Unlimited Features – Including Hunting and Caller ID (see list of features attached)
  - Free IntraLATA (local) long distance
- Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for IntraLATA they will forego the free minutes.

Customer Initials: X \_\_\_\_\_ **ALL ACCESS LITE InterLATA and IntraLATA**  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS LITE IntraLATA Only** - (free minutes will apply to IntraLATA usage)  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS LITE Interlata Only** - (Customer will be billed \$.049 for InterLATA minutes)  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS LITE with no LD service** - (Customer will forego free IntraLATA minutes)

- \$.049 LD rate for InterLATA minutes.
- All Lines at location are required to be ALL ACCESS LITE unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard business line with no features can be ordered. The normal line rate will apply and any LD on the line will be billed at \$.049.

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888, 877, 866) – service can be purchased separately and billed at reduced rate of \$.049 per minute.
- Service to Telemarketing Firms, ISPs or Call Center Operations.
- Voice Mail

**A.** Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

**B.** CUSTOMER: \_\_\_\_\_  
 (Business Name) Telephone Number \_\_\_\_\_

By: \_\_\_\_\_  
 Address City State \_\_\_\_\_

Signature Date \_\_\_\_\_  
 Title \_\_\_\_\_

- C.**
1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for twenty-four (24) months thereafter. The rate to the Customer shall be as noted in Section A above, per business line, per month during the term. The rate for such service shall not change for the duration of the 24 month term. \*\*
  2. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location.
  3. Taxes and Fees – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
  4. Termination by Customer – Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the 24 month term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term per location. All such sums due shall be set out on the Customer's final bill.
  5. In the event Customer changes service locations, the Customer shall notify the Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 4, above.

\*\* This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business

**ALL ACCESS LITE AGREEMENT**

Agent ID \_\_\_\_\_  
 Agent \_\_\_\_\_  
 Date \_\_\_\_\_  
 FAX To 1-877-311-8141



The undersigned currently is or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS LITE telecommunications service package ("ALL ACCESS LITE package") hereinafter described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the ALL ACCESS LITE package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS LITE is a telecommunication service package that provides the following: For each line, the package includes:\*

- Standard Business Line
- Unlimited Features – Including Hunting and Caller ID
- Free IntraLATA (local) long distance
- Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for IntraLATA they will forego the free minutes.**
- Customer Initials: X \_\_\_\_\_ ALL ACCESS LITE InterLATA and IntraLATA
- Customer Initials: X \_\_\_\_\_ ALL ACCESS LITE Intralata Only - (free minutes will apply to IntraLATA usage)
- Customer Initials: X \_\_\_\_\_ ALL ACCESS LITE Interlata Only - (Customer will be billed \$.049 for InterLATA minutes)
- Customer Initials: X \_\_\_\_\_ ALL ACCESS LITE with no LD service - (Customer will forego free IntraLATA minutes)
- \$.049 LD rate for InterLATA minutes.
- All Lines at location are required to be ALL ACCESS LITE unless the Customer requires a data line (fax or credit card verification). If an additional line is required a standard business line with no features can be ordered. The normal line rate will apply and any LD on the line will be billed at \$.049.

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888, 877, 866) – service can be purchased separately and billed at reduced rate of \$.049 per minute.
- Service to Telemarketing Firms, ISPs, or Call Center Operations.
- Voice Mail

Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

CUSTOMER:

(Business Name) \_\_\_\_\_ Telephone Number \_\_\_\_\_

By:

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

\_\_\_\_\_ Title

1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for twenty-four (24) months thereafter. The rate to the Customer shall be as noted in Section A above, per business line, per month during the term. The rate for such service shall not change for the duration of the 24 month term.
2. **Satisfaction Guarantee:** If you are not completely satisfied within 30 days, Access will release you from your contract and Access will assist in the conversion to the carrier of your choice at no additional charge.
3. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS package per business location.
4. **Taxes and Fees** – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
5. **Termination by Customer** – Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the 24 month term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term. All such sums due shall be set out on the Customer's final bill.
6. **Renewal** - Upon expiration of an Initial Term Agreement of 2 years, the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term").
7. In the event Customer changes service locations, the Customer shall notify the Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 4, above.

\*\* This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown in paragraph B as the customer's principal place of business.

**ALL ACCESS LITE AGREEMENT**

Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141



The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS LITE telecommunications service package ("ALL ACCESS LITE") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the ALL ACCESS LITE package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS LITE is a telecommunication service package that provides the following:

For each line, the package includes:\*

- Standard Business Line
- Unlimited Features – Including Hunting and Caller ID
- Free IntraLATA (local) long distance

Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for IntraLATA they will forego the free minutes.

Customer Initials: X \_\_\_\_\_

**ALL ACCESS InterLATA and IntraLATA**

Customer Initials: X \_\_\_\_\_

**ALL ACCESS IntraLATA Only** – (Free minutes will apply to IntraLATA usage)

Customer Initials: X \_\_\_\_\_

**ALL ACCESS InterLATA Only** – (Customer will be billed \$.049 for InterLATA minutes)

Customer Initials: X \_\_\_\_\_

**ALL ACCESS with no LD service** - (Customer will forego free IntraLATA minutes)

- \$.049 LD rate for InterLATA minutes.
- All Lines at location are required to be ALL ACCESS LITE unless the Customer requires a data line (fax or credit card verification). If an additional line is required, a standard business line can be ordered. The normal line rate will apply and any LD on the line will be billed at \$.049.

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888, 877, 866) – service can be purchased separately and billed at reduced rate of \$.049 per minute.
- Service to Telemarketing Firms, ISPs or Call Center Operations
- Voice Mail

Contract Term: 1 Year \_\_\_\_\_ 2 Year \_\_\_\_\_ 3 Year \_\_\_\_\_

Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

CUSTOMER:

\_\_\_\_\_  
(Business Name) Telephone Number

By:

\_\_\_\_\_  
Address City State

\_\_\_\_\_  
Signature Date

\_\_\_\_\_  
Title

1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for term noted above thereafter. The rate to the Customer shall be as noted in the above section, per business line, per month during the term. The rate for such service shall not change for the duration of the term. \*\*
2. **Satisfaction Guarantee:** If you are not completely satisfied within 30 days, Access will release you from your contract and Access will assist in the conversion to the carrier of your choice at no additional charge.
3. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS LITE package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS LITE package per business location.
4. **Taxes and Fees** – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
5. **Termination by Customer** – Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term. All such sums due shall be set out on the Customer's final bill.
6. **Renewal** - Upon expiration of an Initial Term Agreement, the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term").
7. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 5, above.

\*\* This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs. Including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown as the customer's principal place of business.

**ALL ACCESS LITE AGREEMENT**

Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141



The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS LITE telecommunications service package ("ALL ACCESS LITE") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the ALL ACCESS LITE package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS LITE is a telecommunication service package that provides the following:

For each line, the package includes:\*

- Standard Business Line
- Unlimited Features – Including Hunting and Caller ID
- Free IntraLATA (local) long distance

Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for IntraLATA they will forego the free minutes.

Customer Initials: X \_\_\_\_\_ **ALL ACCESS LITE InterLATA and IntraLATA**  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS LITE IntraLATA Only** – (Free minutes will apply to IntraLATA usage)  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS LITE InterLATA Only** – (Customer will be billed \$.049 for InterLATA minutes)  
 Customer Initials: X \_\_\_\_\_ **ALL ACCESS LITE with no LD service** - (Customer will forego free IntraLATA minutes)

- \$.049 LD rate for InterLATA minutes.
- All Lines at location are required to be ALL ACCESS LITE unless the Customer requires a data line (fax or credit card verification). If an additional line is required, a standard business line can be ordered. The normal line rate will apply and any LD on the line will be billed at \$.049.

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888, 877, 866) – service can be purchased separately and billed at reduced rate of \$.049 per minute.
- Service to Telemarketing Firms, ISPs or Call Center Operations.
- Voice Mail

Contract Term: 1 Year \_\_\_\_\_ 2 Year \_\_\_\_\_ 3 Year \_\_\_\_\_

Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

CUSTOMER:

\_\_\_\_\_  
(Business Name) Telephone Number

By:

\_\_\_\_\_  
Address City State

\_\_\_\_\_  
Signature Date

\_\_\_\_\_  
Title

1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for term noted above thereafter. The rate to the Customer shall be as noted in the above section, per business line, per month during the term. The rate for such service shall not change for the duration of the term. \*\*
2. **Satisfaction Guarantee:** If you are not completely satisfied within 30 days, Access will release you from your contract and Access will assist in the conversion to the carrier of your choice at no additional charge.
3. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS LITE package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS LITE package per business location
4. **Taxes and Fees** – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
5. **Termination by Customer** – Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term. All such sums due shall be set out on the Customer's final bill.
6. **Renewal** - Upon expiration of an Initial Term Agreement, the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term")
7. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 5, above.

\*\* This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown as the customer's principal place of business.

**ALL ACCESS LITE AGREEMENT**

Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141



The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS LITE telecommunications service package ("ALL ACCESS LITE") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the ALL ACCESS LITE package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS LITE is a telecommunication service package that provides the following:

For each line, the package includes:\*

- Standard Business Line
- Unlimited Features – Including Hunting and Caller ID
- Free IntraLATA (local) long distance

Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for IntraLATA they will forego the free minutes.

Customer Initials: X \_\_\_\_\_

**ALL ACCESS LITE InterLATA and IntraLATA**

Customer Initials: X \_\_\_\_\_

**ALL ACCESS LITE IntraLATA Only** – (Free minutes will apply to IntraLATA usage)

Customer Initials: X \_\_\_\_\_

**ALL ACCESS LITE InterLATA Only** – (Customer will be billed per the tariff on file)

Customer Initials: X \_\_\_\_\_

**ALL ACCESS LITE with no LD service** - (Customer will forego free IntraLATA minutes)

- LD rate for additional minutes will be billed the plan rate per the tariff on file on our website [www.accesscomm.com](http://www.accesscomm.com).
- All Lines at location are required to be ALL ACCESS LITE unless the Customer requires a data line (fax or credit card verification). If an additional line is required, a standard business line can be ordered. The normal line rate will apply and any LD on the line will be billed the plan rate per the tariff on file on our website [www.accesscomm.com](http://www.accesscomm.com).

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888, 877, 866)
- Service to Telemarketing Firms, ISPs or Call Center Operations.
- Voice Mail

Contract Term: 1 Year \_\_\_\_\_ 2 Year \_\_\_\_\_ 3 Year \_\_\_\_\_

Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

CUSTOMER:

(Business Name) \_\_\_\_\_ Telephone Number \_\_\_\_\_

By:

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

\_\_\_\_\_ Title

1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for term noted above thereafter. The rate to the Customer shall be as noted in the above section, per business line, per month during the term. The rate for such service shall not change for the duration of the term. \*\*
2. **Satisfaction Guarantee:** If you are not completely satisfied within 30 days, Access will release you from your contract and Access will assist in the conversion to the carrier of your choice at no additional charge.
3. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS LITE package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS LITE package per business location.
4. **Taxes and Fees** – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
5. **Termination by Customer** – Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term. All such sums due shall be set out on the Customer's final bill.
6. **Renewal** - Upon expiration of an Initial Term Agreement, the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term").
7. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 5, above.

\*\* This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown as the customer's principal place of business.

**ALL ACCESS LITE AGREEMENT**

Agent ID \_\_\_\_\_  
Agent \_\_\_\_\_  
Date \_\_\_\_\_  
FAX To 1-877-311-8141



The undersigned is currently or desires to become a customer ("Customer") of Access Integrated Networks, Inc., ("ACCESS") and to receive the ALL ACCESS LITE telecommunications service package ("ALL ACCESS LITE") herein after described. Therefore, Customer and ACCESS agree as follows:

The Customer will promptly complete a Letter of Authorization ("LOA") if required, authorizing ACCESS to provide the ALL ACCESS LITE package and will return the LOA and this Agreement both duly signed to ACCESS which will then initiate service for the Customer. ALL ACCESS LITE is a telecommunication service package that provides the following:

For each line, the package includes:\*

- Standard Business Line
- Unlimited Features – Including Hunting and Caller ID
- Free IntraLATA (local) long distance

Customer may choose alternative long distance provider for IntraLATA or InterLATA service, but must acknowledge that alternative provider will bill usage separately and if the customer does not select Access for IntraLATA they will forego the free minutes.

Customer Initials: X \_\_\_\_\_

**ALL ACCESS LITE InterLATA and IntraLATA**

Customer Initials: X \_\_\_\_\_

**ALL ACCESS LITE IntraLATA Only** -- (Free minutes will apply to IntraLATA usage)

Customer Initials: X \_\_\_\_\_

**ALL ACCESS LITE Interlata Only** -- (Customer will be billed per the tariff on file)

Customer Initials: X \_\_\_\_\_

**ALL ACCESS LITE with no LD service** - (Customer will forego free IntraLATA minutes)

- LD rate for additional minutes will be billed the plan rate per the tariff on file on our website www.accesscomm.com.
- All Lines at location are required to be ALL ACCESS LITE unless the Customer requires a data line (fax or credit card verification). If an additional line is required, a standard business line can be ordered. The normal line rate will apply and any LD on the line will be billed the plan rate per the tariff on file on our website www.accesscomm.com.

\* The Package does not include:

- Calling Cards
- International Calls
- Directory Assistance Calls
- Toll Free Service (800, 888, 877, 866)
- Service to Telemarketing Firms, ISPs or Call Center Operations.
- Voice Mail

Contract Term: 1 Year \_\_\_\_\_ 2 Year \_\_\_\_\_ 3 Year \_\_\_\_\_

Rate Group \_\_\_\_\_ Monthly Rate \_\_\_\_\_ Customer's Initials \_\_\_\_\_

CUSTOMER:

\_\_\_\_\_  
(Business Name) Telephone Number

By:

\_\_\_\_\_  
Address City State

\_\_\_\_\_  
Signature Date

\_\_\_\_\_  
Title

1. The Term of this Agreement extends from the date of its execution by Access to the first billing cycle and for term noted above thereafter. The rate to the Customer shall be as noted in the above section, per business line, per month during the term. The rate for such service shall not change for the duration of the term. \*\*
2. **Satisfaction Guarantee:** If you are not completely satisfied within 30 days, Access will release you from your contract and Access will assist in the conversion to the carrier of your choice at no additional charge
3. It is understood and agreed that the Customer must maintain a MINIMUM of one business line using ALL ACCESS LITE package to qualify for the above rate and term. It is also understood and agreed that the Customer may not have in excess of 25 lines of ALL ACCESS LITE package per business location.
4. **Taxes and Fees** – The customer will be responsible for all Applicable Taxes and Fees that would normally apply including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribe Interexchange Carrier Charge (PICC).
5. **Termination by Customer** – Notwithstanding any other provision of this Agreement, the Customer shall have the right to terminate this Agreement before the expiration of the term upon giving ACCESS thirty (30) days written notice, payment of all accrued charges and payment of \$50.00 multiplied by the number of months remaining in the term. All such sums due shall be set out on the Customer's final bill.
6. **Renewal** - Upon expiration of an Initial Term Agreement, the Agreement will automatically renew for successive periods equal in length to the Initial Term Period, unless terminated by either party providing notice of termination to the other 30 days prior to the end of the Initial Term or any such successive period (each a "Renewal Term").
7. In the event Customer changes service locations, the Customer shall notify Access Integrated Networks at 1-888-275-0777 of the change in service location. Failure to provide notification will be deemed a discontinuance of service, and Customer shall reimburse Access Integrated Networks in accordance with paragraph 5, above.

\*\* This Contract is subject to and controlled by the provisions of Access' lawfully filed tariffs, including any changes therein as may be made from time to time. Other restrictions may apply pursuant to the tariffs. This Agreement shall be governed by the laws and regulations of the State shown as the customer's principal place of business.

# Access<sup>™</sup>

It's essential to your business.  
It's your lifeline to customers.

## It's your phone service, and we make it simple.

### **Business Overview:**

- Founded in 1996
- Experienced Leadership
- Responsive Customer Care
- Competitive Prices

### **Product Offering:**

- Local Service
- Long Distance
- DSL
- Bundled Packages
- Toll Free Service
- Calling Cards

**Customer Care**  
**888-275-0777**

**[www.accesscomm.com](http://www.accesscomm.com)**

*We're Access - an easy alternative to traditional local and long distance telephone service designed especially for the unique needs of today's small and medium size businesses. It is the basic understanding of our customers that makes Access different, enabling us to cater to the needs of our customers.*

**All Access - 12/24/36 Month Options.** All Access conveniently brings Local and Long Distance Service together, allowing business customers to pay one low price for both Local and Long Distance. In addition, this packaged product offers a feature rich solution with over 20 features to choose from at no additional cost and 600 Minutes of Long Distance per line.

**All Access Lite - 12/24/36 Month Options.** Introducing our newest all distance product, bringing unlimited, low cost Local Telephone Service and IntraLata (local) Long Distance Service together with complete use of over 20 features and domestic InterLata Long Distance at the low rate of 4.9 cents per minute.

**Legacy Lines/Features/LD -** A legacy line is plain old telephone service or you might know it as flat rate local telephone service: Local Service at great everyday low rates, flat rate Long Distance for as low as 4.9 cents per minute, optional calling features available; one combined statement, and focused customer care. The perfect solution for small business customer needs.

**Metro Promo -** If you're a business customer in select metropolitan markets, consider the Metro Promo. Offering legacy lines and features at discounted rates for 12/24/36 month term commitments - Low cost Caller ID and Long Distance at the low rate of 4.9 cents per minute.

**Simply Access & Access Loyalty -** Offering both new and existing customers of small and medium sized businesses the opportunity to take advantage of Legacy Lines/Features at discounted rates for 12/24/36 month term commitments - Low cost Caller ID, and Long Distance at the low rate of 4.9 cents per minute.

**Home Companion -** The perfect companion to your business service is great local service for your home. Unlimited local calling, unlimited domestic long distance and more than 15 optional calling features and NO CONTRACT included in this bundled product.

## Phone Service Made Simple



# All Access Lite

Alabama - Georgia - Kentucky - Louisiana - South Carolina - Tennessee

Introducing *All Access Lite*, our newest all distance product that conveniently brings Local and *IntraLATA* Long Distance service together, allowing small business customers to pay one price for Local and *IntraLATA* Long Distance service and features.

## For each line the package includes:

- Unlimited Local Calling
- Unlimited IntraLATA Long Distance
- Unlimited Use Of More Than 20 Features
- One Price And One Easy-To-Understand Bill

Features Available*	
Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Tracing
Repeat Dialing	Call Return
Call Block	Call Selector
Call Forwarding Busy Line	Preferred Call Forwarding
Caller ID	Anonymous Call Rejection
Caller ID Deluxe	Enhanced Caller ID
Calling number delivery blocking	Star 98 Access **
Distinctive Ring	Message Waiting Indication**

\* Your phone hardware might not be configured to accept some of these features.

\*\*Requires voice mail.

All Domestic  
InterLATA  
Long Distance  
at the low rate  
of 4.9 cents  
per minute.

Access Integrated Networks is a rapidly growing provider of telecommunications services to small and medium-sized businesses in nine southeastern states. Founded in 1996, Access is dedicated to offering cost-effective, dependable products and fast, friendly customer service that is unrivaled in the industry.

Access offers an array of local telephone services, long distance services and a variety of innovative bundled packages that are designed to meet the growing demands of today's workplace. The company's corporate headquarters is Macon, Georgia, with regional sales offices located throughout the Access nine state region.

For more information, call your local sales agent  
or visit [www.accesscomm.com](http://www.accesscomm.com)

Access Integrated Networks, Inc., All Access Lite, is not available in all areas. The customer will be responsible for all Applicable Taxes and Fees that would normally apply, including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribed Interexchange Carrier Charge (PICC). Base rates are subject to change as business conditions warrant. Access is an independent company not affiliated with your current local telephone provider. By accepting this offer, your local telephone service will be changed to Access. The long distance rate of 4.9 cents per minute applies to subscribers in Alabama, Georgia, Kentucky, Louisiana, South Carolina, and Tennessee.

Access 

# All Access Lite

Introducing *All Access Lite*, our newest all distance product that conveniently brings Local and *IntraLATA* Long Distance service together, allowing small business customers to pay one price for Local and *IntraLATA* Long Distance service and features.

For each line the package includes:

- Unlimited Local Calling
- Unlimited IntraLATA Long Distance
- Unlimited Use Of More Than 20 Features
- One Price And One Easy-To-Understand Bill

Features Available*	
Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Tracing
Repeat Dialing	Call Return
Call Block	Call Selector
Call Forwarding Busy Line	Preferred Call Forwarding
Caller ID	Anonymous Call Rejection
Caller ID Deluxe	Enhanced Caller ID
Calling number delivery blocking	Star 98 Access **
Distinctive Ring	Message Waiting Indication**

\* Your phone hardware might not be configured to accept some of these features  
\*\*Requires voice mail

All Domestic  
InterLATA  
Long Distance  
at the low rate  
of 5.9 cents  
per minute.

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For more information, call your local sales agent  
or visit [www.accesscomm.com](http://www.accesscomm.com)

Access Integrated Networks, Inc., All Access Lite, is not available in all areas. The customer will be responsible for all Applicable Taxes and Fees that would normally apply, including but not limited to Federal, State and Local Taxes, Federal and State Universal Service Charges, FCC Network Access Charges, Number Portability Surcharge, 911 Fees, Pay Per Call Surcharges, Telecom Relay Surcharges and Pre-subscribed Interexchange Carrier Charge (PICC). Base rates are subject to change as business conditions warrant. The long distance rate of 5.9 cents per minute applies to subscribers in Florida, North Carolina, and Mississippi.

Access 

# All Access Lite

Florida - North Carolina - Mississippi

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For each line the package includes:

- Unlimited Local Calling
- Unlimited IntraLATA Long Distance
- Unlimited Use Of More Than 20 Features
- One Price And One Easy-To-Understand Bill

Features Available*	
Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Tracing
Repeat Dialing	Call Return
Call Block	Call Selector
Call Forwarding Busy Line	Preferred Call Forwarding
Caller ID	Anonymous Call Rejection
Caller ID Deluxe	Enhanced Caller ID
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Access 

# All Access Lite

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## For each line the package includes:

- Unlimited Local Calling
- Unlimited IntraLATA Long Distance
- Unlimited Use Of More Than 20 Features
- One Price And One Easy-To-Understand Bill

Features Available*	
Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Tracing
Repeat Dialing	Call Return
Call Block	Call Selector
Call Forwarding Busy Line	Preferred Call Forwarding
Caller ID	Anonymous Call Rejection
Caller ID Deluxe	Enhanced Caller ID
Calling number delivery blocking	Star 98 Access **
Distinctive Ring	Message Waiting Indication**

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**All Domestic  
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**Access** 

**All Lite Access  
Product Summary  
Dealer Rate Sheet**



<b>All Access Lite</b>	
Alabama - Georgia - Kentucky - Louisiana - South Carolina - Tennessee	
<b>Plan Description</b>	Comprehensive Bundled Offering of unlimited local calling, extended local calling, calling features, low LD rates
<b>Availability</b>	Alabama, Georgia, Kentucky, Louisiana, South Carolina, and Tennessee
<b>Pricing</b>	See plan pricing on aincental.com
<b>Package Features</b>	<ul style="list-style-type: none"> <li>• Call Waiting</li> <li>• Caller ID Deluxe</li> <li>• Three Way Calling*</li> <li>• Repeat Dial*</li> <li>• Call Forward Variable</li> <li>• Call Return*</li> <li>• Speed Dial</li> <li>• Call Forward Busy</li> <li>• Call Forward No Answer</li> <li>• Call Tracing</li> <li>• Call Selector</li> <li>• Call Block</li> <li>• 900/977 Blocking</li> <li>• Anonymous Call Rejection</li> <li>• Repeat Dial Blocking</li> <li>• Call Return Blocking</li> <li>• Caller ID Blocking</li> <li>• Distinctive Ring</li> <li>• Hunting</li> <li>• Message Waiting Indication**</li> <li>• Star 98 Access**</li> </ul> <p style="margin-left: 40px;">*Automatically applied on each line ** Requires Voice Mail</p>
<b>Additional Features</b>	<ul style="list-style-type: none"> <li>• Inside Wire Maintenance \$5.50 / per line</li> <li>• Privacy Director \$5.95/ per line</li> <li>• Voicemail w/ stutter tone \$5.95 / per line</li> </ul>
<b>Local Calling</b>	Unlimited local and lata wide calling
<b>Long Distance</b> <small>(48 Contiguous States)</small>	\$.049 / minute AL, GA, KY, LA, SC, TN
<b>LD Domestic Rate</b>	
Domestic Outbound	\$.049 / minute AL, GA, KY, LA, SC, TN
Toll Free <small>(Domestic Inbound)</small>	\$2.95 fee & .069 / minute
Card	\$0.19 / min
<b>Additional Lines</b>	6 second billing increments
	6 second billing increments
	Full minute billing
	All lines at the location are required to be All Access Lite unless the customer requires a data line (fax or credit card verification). If an additional data line is required a standard 1 FB with no features can be ordered. The normal line rate will apply and any domesitc LD on the line will be billed per the tariff on file.

This Agreement is subject to and controlled by the provisions of Access' lawfully filed tariffs on www.accesscomm.com. Other restrictions may apply pursuant to the tariffs. The laws and regulations of the state shown as the customer's principal place of business shall govern this Agreement. Offer May be modified or withdrawn at any time without notice.

# All Access Lite

Introducing *All Access Lite*, our newest all distance product that conveniently brings Local and *IntraLATA* Long Distance service together, allowing small business customers to pay one price for Local and *IntraLATA* Long Distance service and features.

## For each line the package includes:

- Unlimited Local Calling
- Unlimited IntraLATA Long Distance
- Unlimited Use Of More Than 20 Features
- One Price And One Easy-To-Understand Bill

Features Available*	
Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Tracing
Repeat Dialing	Call Return
Call Block	Call Selector
Call Forwarding Busy Line	Preferred Call Forwarding
Caller ID, Caller ID Deluxe	Anonymous Call Rejection
Calling number delivery blocking	Enhanced Caller ID
RingMaster Service	Star 98 Access *
Call Forwarding Busy Line	Message Waiting Indication*

**All Domestic  
InterLATA  
Long Distance  
at the low rate  
of 4.9 cents  
per minute.**

\* Your phone hardware might not be configured to accept some of these features  
\*\*Requires voice mail

Access Integrated Networks is a rapidly growing provider of telecommunications services to small and medium-sized businesses in nine southeastern states. Founded in 1996, Access is dedicated to offering cost-effective, dependable products and fast, friendly customer service that is unrivaled in the industry.

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**Access** 

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Features Available*	
Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Tracing
Repeat Dialing	Call Return
Call Block	Call Selector
Call Forwarding Busy Line	Preferred Call Forwarding
Caller ID, Caller ID Deluxe	Anonymous Call Rejection
Calling number delivery blocking	Enhanced Caller ID
RingMaster Service	Star 98 Access *
Call Forwarding Busy Line	Message Waiting Indication*

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**For more information, call our customer care team at 888-294-0885.**

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**Access** 



**At Access, our promise is Phone Service Made Simple and we intend to keep it that way.**

## All Access LITE™

- Unlimited local calls
- Unlimited intraLATA long distance calls
- Unlimited use of more than 15 popular calling features
- Only 4.9 cents per minute for interLATA domestic long distance calls

## All Access™

- Unlimited local calls
- 600 free domestic long distance minutes
- Unlimited use of more than 15 popular calling features
- Only 4.9 cents per minute for interLATA domestic long distance calls

**All Access™ features include**

Hunting/Rollover, Caller ID, Call Waiting, Call Forwarding, Call Forwarding No Answer, Call Forward Busy, Call Selector, Call Block, Repeat Dialing, Three-Way Calling, Call Return, Call Tracing, Anonymous, Call Rejection, Calling Number Delivery, Blocking and Ringmaster.

Regulatory fees and taxes apply.

*Access also offers competitive residential service to our business customers.™*

## Access HOME COMPANION™

- Unlimited local calls
- Unlimited domestic long distance calls
- Combined billing
- Unlimited use of more than 15 popular calling features

\*Available only to new or existing business customers.

### Why do our customers like us?

- ✓ **Customer Commitment.** Always ready to assist our customers in selecting the best solutions for their business, our people are experienced, knowledgeable and friendly.
- ✓ **Quality Products at Competitive Prices.** Our new bundled packages include local and long distance service packed with plenty of extras, giving you the best value for your dollar.
- ✓ **Fair and Simple Billing.** Our billing is designed with the customer in mind: easy to read and easy to understand. And your bills are always available for safe and secure online viewing and payment.



*Founded in 1996, Access Integrated Networks is a rapidly growing provider of telecommunications to small and medium-sized businesses across nine states in the Southeast. With nearly 100,000 lines in more than 1,100 communities, Access is dedicated to offering cost-effective, dependable products and fast, friendly customer service.*

**For specific rate information in your area, call your local sales representative.**

1) Access is an independent company not affiliated with your current local telephone provider. By accepting this offer, your local telephone service will be changed to Access. 2) Service may not be available in all areas.



# All Access Lite

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For each line the package includes:

- Business Line.
- Unlimited Local Calling
- Unlimited IntraLATA Long Distance
- One price and one easy-to-understand bill
- Feature-Packed. More than 20 features

You want as many features as there are needs so your business can remain flexible. *All Access Lite* can handle that!

Features Available**	
Call Waiting	Call Forwarding
Three-Way Calling/Three-Way Calling with Transfer	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding Variable	Call Tracing
Repeat Dialing	Call Return
Call Block	Call Tracing
Call Selector	Preferred Call Forwarding
Caller ID & Caller ID Deluxe	Enhanced Caller ID
Calling number delivery blocking, per line permanent	Anonymous Call Rejection, per line
RingMaster Service	Star 98 Access **
Call Forwarding Busy Line	Message Waiting Indication **

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# All Access Lite

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## For each line the package includes:

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- Unlimited Use Of More Than 20 Features
- One Price And One Easy-To-Understand Bill
- All Domestic InterLATA Long Distance at the low rate of 4.9 cents per minute

### Features Available\*

Call Waiting	Call Forwarding
Three-Way Calling	Speed Calling
Hunting	Call Forwarding Don't Answer
Remote Access - Call Forwarding	Call Tracing
Repeat Dialing	Call Return
Call Block	Call Selector
Call Forwarding Busy Line	Preferred Call Forwarding
Caller ID, Caller ID Deluxe	Anonymous Call Rejection
Calling number delivery blocking	Enhanced Caller ID
RingMaster Service	Star 98 Access *
Call Forwarding Busy Line	Message Waiting Indication*

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**Access** 

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