2650 AEGON CENTER | 400 WEST MARKET STREET | LOUISVILLE, KENTUCKY 40202-3377
(502) 568-9100 PHONE | (502) 568-5700 FAX | WWW.SKP.COM

DOUGLAS F. BRENT 502-568-5734 brent@skp.com

July 21, 2005

RECEIVED

Elizabeth O'Donnell Kentucky Public Service Commission 211 Sower Boulevard P.O. Box 615 Frankfort, Kentucky 40601 JUL 2 2 2005

PUBLIC SERVICE COMMISSION

RE: Case No. 2005-00186 - AT&T's Response to Information Requests

Dear Ms. O'Donnell:

Enclosed please find AT&T Communications of the South Central States, LLC's response to the Commission's June 22, 2005 Order in the referenced proceeding. That Order required telecommunications utilities with "unlimited calling plans" to respond to information requests appended to the Order. In addition, the Commission has ordered utilities with "unlimited calling plans" to respond to data requests from the Attorney General's Office of Rate Intervention. AT&T's responses to the Office of Rate Intervention are also enclosed.

Five copies of AT&T's response are enclosed. In addition, we are serving one copy to Assistant Attorney General Dennis G Howard, II at the Office of Rate Intervention. Please indicate receipt of this filing by your office by placing your file stamp on the extra copy and returning to me via the enclosed, self-addressed stamped envelope.

Sincerely yours,

Douglas F. Brent

Doug Brut Tym

Counsel for AT&T Communications of the South Central States, LLC

LEXINGTON | LOUISVILLE | FRANKFORT | HENDERSON

### COMMONWEALTH OF KENTUCKY

### BEFORE THE PUBLIC SERVICE COMMISSION

	In	the	Matter	of:
--	----	-----	--------	-----

AN INQUIRY INTO LIMITATIONS	)	
Of USE FOR TARIFFED SERVICES	)	ADMINISTRATIVE
DESIGNATED OR OTHERWISE	)	CASE NO. 2005-00186
REFERRED TO AS UNLIMITED	)	

# AT&T'S RESPONSES TO APPENDIX TO THE COMMISSION'S REQUEST FOR INFORMATION DATED JUNE 22, 2005

Pursuant to the Commission's directive in its June 22, 2005 Order establishing this proceeding, AT&T Communications of the South Central States, LLC ("AT&T") provides the following responses to the questions attached as an Appendix to the Order.

1. Does the utility offer a plan that is described, named, or marketed as "unlimited"? If yes, identify and describe the plan and provide copies of the tariff sheets on which the plans can be found.

## Response:

As announced on July 22, 2004, as a result of changes in federal regulatory policy governing local telephone service, AT&T is no longer competing for residential or small business local and standalone long distance customers. Although AT&T has stopped actively marketing to attract new customers, it does sell to customers who contact AT&T and request service. Below is a list of plans described as "unlimited". The list reflects appropriate tariff references and copies of the tariff sheets are provided in **Attachment A.** 

## RESIDENCE

RESIDENCE			
	Unlimited direct dialed station interstate and intrastate		
AT&T Unlimited Plan (no longer available to	LD calls to residential telephones		Section A7, pages 35-
new customers effective 5/15/04)	PICed to AT&T	Toll Tariff	37
AT&T Personal Network	Interstate and intrastate dial station		
Unlimited Weekend Calling option (no	calls all day Saturday and Sunday on		
longer available to new customers effective	an unlimited basis up to 1,000	T 11 T 100	0 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
3/10/00)	minutes per month. unlimited local calls within the	Toll Tariff	Section A7 18-18.2
Call Plan Deluxe (no longer available to new	customer's local calling area	Local	
customers effective 11/30/04)	and the choice of custom features	Tariff	Section 5, page 4
Call Plan Unlimited with		7 4	oodion o, pago
3 Feature Package Enhanced (no longer	unlimited local calls within the		
available to new customers effective	customer's local calling area	Local	
11/30/04)	and the choice of 3 custom features	Tariff	Section 5, page 5
Call Plan Unlimited with	unlimited local calls within the	1 1	
2 Feature Package Enhanced	customer's local calling area and the choice of 2 custom features	Local Tariff	Coation E nogo E
L i catale i donage Elmandea	unlimited local calls within the	1 41111	Section 5, page 5
	customer's local calling area		
	must order at least one custom	Local	
Call Plan Unlimited Plus	feature	Tariff	Section 5, page 5-6
	unlimited local calls within the		
O-H Plan Half are a	customer's local calling area	Local	
Call Plan Unlimited	no features	Tariff	Section 5, page 6
	Unlimited local calls within the customer's local calling area		
	and unlimited residential voice direct		
	dialed domestic LD and local toll	Local	
AT&T One Rate USA	callingchoice of custom features	Tariff	Section 5, page 6
	Unlimited local calls within the		., -
	customer's local calling area		
	and unlimited residential voice direct		
	dialed domestic LD, local toll calling and unlimited international calls to	Lacal	
AT&T One Rate Advantage	Canada choice of custom features	Local Tariff	Section 5, pages 8-9
Arai one Nate Marantage	Unlimited local calls within the	raini	Georgia J. pages 0-9
	customer's local calling area		
	and unlimited residential voice direct		
	dialed domestic LD and local toll	Local	Section 5, pages 10-
AT&T One Rate State Plan	calling choice of 3 features.	Tariff	11
	Unlimited local calls within the		
	customer's local calling area and unlimited residential voice direct		
	dialed domestic LD and local toll	Local	Section 5, pages 11-
AT&T One Rate Local Plan	calling choice of 2 features.	Tariff	12
	Unlimited local calls within the		
AT&T One Rate Multi-Line Plan (no longer	customer's local calling area	Local	Section 5, pages 13-
available to new customers effective 3/1/05)	and a choice of 2 features	Tariff	13.1
	Unlimited local calls within the		
AT&T One Rate Multi-Line Unlimited Plan	customer's local calling area and unlimited residential voice direct		
(no longer available to new customers	dialed domestic LD and local toll	Local	Section 5, pages
effective 3/1/05)	calling choice of features	Tariff	13.1-13.2
SMALL BUSINESS			
	Provides unlimited local and Long		
	Distance calling in the monthly		Section 7, pages 27,
ATOT All la One Ashes 1	recurring rate for small business	Local	28, 29.
AT&T All In One Advantage Plan	customers	Tariff	

2. If the utility has an "unlimited" plan, are there use restrictions or other limitations on the plan? If yes, describe these restrictions and reference the utility's tariff.

## **Response:**

The plans may contain limitations on the types of calls that are unlimited. However, there are no limitations on the number of calls or minutes of calling for the types of calls included in the plans.

The description of the types of calls permitted under the plans is shown below:

	_	0	ı	2		R I	^	_
П	ᆮ	J	ı	u	ᆮ	IN	u	Ε

AT&T Unlimited Plan (no longer available to new customers effective 5/15/04)

AT&T Personal Network Unlimited Weekend Calling option (no longer available to new customers effective 3/10/00)

AT&T One Rate USA

AT&T One Rate Advantage

AT&T One Rate State Plan

AT&T One Rate Local Plan

AT&T One Rate Multi-Line Plan (no longer available to new customers effective 3/1/05)

AT&T One Rate Multi-Line Unlimited Plan (no longer available to new customers effective 3/1/05) LD calls that are not placed to residential telephone lines PICed to AT&T will be rated a per minute price, as well as calls to AT&T Broadband, on-line or internet services, wireless devices (phones and pagers), businesses and subscribers to a business customer calling plan Interstate and intrastate dial station calls all day Saturday and Sunday on an unlimited basis up to 1,000 minutes per month. Usage from conference calls, 900 Services, calls to Directory Assistance, Calling Card calls not billed to the Customer's Main Billed Account, calls billed to a LEC calling card, Operator Handled calls, AT&T DIRECTory LINK Service calls, mobile, or marine calls are excluded from this plan.

Usage must be consistent with residential voice applications and may not include use such as Internet Access services, commercial facsimile or autodialing, resale, telemarketing or other non-residential uses.

Usage must be consistent with residential voice applications and may not include use such as Internet Access services, commercial facsimile or autodialing, resale, telemarketing or other non-residential uses.

Usage must be consistent with residential voice applications and may not include use such as Internet Access services, commercial facsimile or autodialing, resale, telemarketing or other non-residential uses.

Usage must be consistent with residential voice applications and may not include use such as Internet Access services, commercial facsimile or autodialing, resale, telemarketing or other non-residential uses.

Usage must be consistent with residential voice applications and may not include use such as Internet Access services, commercial facsimile or autodialing, resale, telemarketing or other non-residential uses.

Usage must be consistent with residential voice applications and may not include use such as Internet Access services, commercial facsimile or autodialing, resale, telemarketing or other non-residential uses.

Section A7, pages 35-37

Section 5, page 6

Section 5, page 6

Section 5, pages 8-9

Section 5, pages 10-11

Section 5, pages 11-12

Section 5, pages 13-13.1

Section 5, pages 13.1-13.2

#### **SMALL BUSINESS**

Usage must be consistent with business voice services and may not include the following:

1. Call center applications including, but not limited to auto-dialers

2. Internet Access and other data applications (including access to corporate LANs)

3. Any use not consistent with business voice services

Any usage in excess of 5,000 minutes per month per line shall be presumed to be not

### AT&T All In One Advantage Plan

Section 7, page 29

3. How and when are customers or potential customers notified of the limitations on the unlimited plan? Describe the notification.

consistent with voice applications.

### Response:

Customers are informed about plan restrictions both pre-order and post-order. During pre-order activities AT&T representatives provide rates and terms and conditions to customers verbally. For post-order activities the customers are sent written confirmation of the services purchased, including any plan details and restrictions.

4. If third parties (agents, telemarketers, consignees, etc.) market, advertise, or otherwise offer end-users the utility's unlimited plan, explain how those "marketers" are required to verify compliance with the notice requirements.

### **Response:**

AT&T does not use third parties to market, advertise or otherwise offer its unlimited plans. As noted in response to Request 1, for nearly a year, AT&T has not been actively marketing to attract new customers but continues to sell to customers who contact AT&T for available services. However, for other inbound calls where vendors may be used, AT&T regularly reviews methods and procedures with the vendors through monitoring and calibration sessions.

5. Assuming a customer has subscribed to an "unlimited" plan that has use limitations, is the customer notified when the limitations are exceeded? If yes, how is the customer notified?

## **Response:**

None of AT&T's unlimited plans impose use limitations other than the type of use, e.g., residential voice or business voice. For example, a customer subscribed to a plan that permits unlimited residential voice calling may make unlimited voice calls, without limitation. There are no limitations on the number of calls or the number of minutes used to make the calls. The only exception is the AT&T Personal Network Unlimited Weekend Calling option that offers interstate and intrastate dial station calls all day Saturday and Sunday up to 1,000 minutes per month (this plan has not been available to new customers since 3/10/2000.)

6. How and when customers are notified that changes have been made to the plan?

### Response:

Customers are notified directly of any changes, usually by bill message or letter, that would alter the provisions of the plan. Notice is made at least 30 days prior to the change.

7. Are customers able to check the number of minutes they have used in order to determine if they will exceed the plan's limitations?

### **Response:**

There are no minute limitations as part of any unlimited plan.

8. Explain why the utility markets, names, or describes a plan as "unlimited" when limits on the plan exist.

## **Response:**

As noted in responses above, AT&T does not actively market these plans. These unlimited plans provide customers with unlimited voice calling.

9. Explain how the utility ensures that the unlimited plan is offered and the rates, terms, and conditions of service are applied without discrimination as required by KRS 278.170(1).

### **Response:**

Any customer may enroll in any of the plans (subject to billing availability).

10. Provide summary records of all complaints received by the utility regarding any unlimited plans offered in Kentucky since January 1, 2001. Include the date that the complaint was opened, customer class, description of complaint, description of complaint resolution, and date that the complaint was closed.

### Response:

Since January 1, 2001, AT&T has received two customer complaints regarding the usage associated with AT&T Unlimited Plan. Both complaints involved internet usage inconsistent with residential voice calling and are summarized below. AT&T has received other complaints from subscribers to unlimited calling plans but they are not germane to the Commission's stated concerns. For example, these complaints include such matters as the plan not activating on multiple lines and other order and activation issues. It is AT&T's understanding that the Commission does not want to be burdened with these types of

complaints. Nevertheless, if the Commission wishes to see these additional complaints, AT&T will provide summaries of each.

Complaints: Usage associated with AT&T Unlimited Plan & AT&T Call Plan Unlimited Plus

# 1

Date Opened: 4/27/04 Date Closed: 5/4/04 Class: residence

Complaint: Customer's account was restricted for long distance internet usage in violation of voice calling terms of plan, AT&T Unlimited Plan

Resolution: Service was restored after customer acknowledged he understood

that internet usage was not included in the plan

#2

Date Opened: 7/6/04 Date Closed: 7/6/04

Complaint: Customer claimed was given misinformation that long distance unlimited internet calls were included in plan, AT&T Call Plan Unlimited

Plus

Resolution: Customer advised that she had already contacted a local carrier to switch away. Apologized for any misinformation and further advised customer that no plan includes long distance internet usage.

Respectfully submitted,

C. Kent Hatfield

Douglas F. Brent

STOLL KEENON & PARK, LLP

2650 AEGON Center

400 West Market Street

Louisville, Kentucky 40202

(502) 568-9100

COUNSEL FOR AT&T COMMUNICATIONS OF THE SOUTH CENTRAL STATES, LLC

## CERTIFICATE OF SERVICE

A copy of the foregoing was served this 21<sup>st</sup> day of July, 2005 first class, United States mail, postage prepaid, upon Dennis G. Howard, II, Assistant Attorney General, 1024 Capital Center Drive, Suite 200, Frankfort, KY 40601-8204.

Douglas F. Brent

## Attachment A

GENERAL SERVICES TARIFF
KENTUCKY

TARIFF A SECTION A7

ISSUED: May 14, 2004 BY: Tariff Administrator EFFECTIVE: May 15, 2004 SECOND REVISED PAGE 35 CANCELS FIRST REVISED PAGE 35

#### A7. OPTIONAL CALLING PLANS

### A7.23 AT&T Unlimited Plan

### A7.23.1 General

Effective May 15, 2004, this plan will no longer be available for subscription. Customers enrolled in this plan prior to May 15, 2004 will continue to receive the benefits of this plan.

Residential Customers who currently subscribe to or select AT&T as their Primary Interexchange Carrier can enroll in this Plan. Customers must enroll in this plan by completing and returning an enrollment form provided by AT&T, calling an AT&T designated 800 number, by enrolling during a marketing contact with AT&T, or via a company-designated Internet address.

Customers must agree to receive a billing statement from AT&T for all their AT&T calls, and agree not to receive individual call details for any calls that are included in the unlimited calling portion of this plan, such as minutes of usage, time-of-day called, and originating or terminating points of call.

This plan is offered in conjunction with the interstate AT&T Unlimited Plan as specified in the AT&T Consumer Service Guide available at <a href="http://www.att.com/serviceguide/home">http://www.att.com/serviceguide/home</a>.

The Customer upon written or verbal notice to AT&T may discontinue enrollment in this Plan. In addition, AT&T will discontinue a Customer's subscription to this Plan if the Customer no longer subscribes to AT&T as their Primary Interexchange Carrier. Discontinuance will be effective as of the date that AT&T's records show that the Customer no longer subscribes to AT&T as their Primary Interexchange Carrier.

AT&T intrastate dial station calls are eligible for the plan rates specified below.

### A7.23.2 Rates and Charges

Customers subscribed to this plan must pay a monthly recurring charge, as specified in the interstate AT&T Consumer Service Guide CPM02001DD. The monthly recurring charge will entitle the customer to unlimited direct dialed station interstate and intrastate long distance calls to residential telephone lines that are presubscribed to AT&T as the Primary Interexchange Carrier. The monthly recurring charge applies whether or not a customer makes any calls.

Eligible Dial Station intrastate long distance calls that are not placed to residential telephone lines that are presubscribed to AT&T as the Primary Interexchange Carrier will be rated at \$.07 per minute all day, seven days a week in lieu of rates specified in Section A5.3.1.B of this tariff. This includes, but is not limited to, calls to: telephone lines that are

N |

GENERAL SERVICES TARIFF
KENTUCKY

TARIFF A SECTION A7

ISSUED: March 29, 2004 BY: Tariff Administrator EFFECTIVE: March 30, 2004 SECOND REVISED PAGE 36 CANCELS FIRST REVISED PAGE 36

### A7. OPTIONAL CALLING PLANS

## A7.23 AT&T Unlimited Plan (Cont'd)

### A7.23.2 Rates and Charges (Cont'd)

subscribed to a Primary Interexchange Carrier other than AT&T; customers of AT&T Broadband local telephone service (other than those AT&T Broadband local telephone customers who either are enrolled in this plan or are notified by AT&T Consumer that their AT&T long distance plan is an AT&T Consumer long distance plan); on-line services or Internet access services; wireless devices (e.g., wireless phones or pagers); businesses; and subscribers to a business customer calling plan.

Eligible Dial Station intrastate long distance calls that are not placed to residential telephone lines that are presubscribed to AT&T as the Primary Interexchange Carrier, as defined in the preceding paragraph, will be rated at \$.05 per minute for qualified Customers who have hearing and/or speech disabilities. This reduced rate will be provided to only one residential telephone number at a residence and is solely for use by the customer having the speech or hearing disability. To be eligible for this rate, Customers who have been certified as having a hearing and/or speech disability which precludes oral communications and who have and use a telecommunications device for visual communications must present written certification by a licensed physician, audiologist, speech pathologist, or appropriate State or Federal agency, to AT&T's Service Center which serves the residence of the certified Customer.

The duration of calls under this Plan subject to a per-minute charge, which involves a fractional part of a minute, will be rounded up to the next higher full minute.

Rates and Service Charges for Calling Card Calls and Operator-Handled Calls apply as specified in Section A5.3.1.B of this tariff.

The monthly recurring charge is billed and payable in advance. Therefore, customers will have two monthly recurring charges on their first billing statement, one which applies to the billing month in which the customer enrolls in the plan, and one which applies to the next billing month.

If, at time of enrollment in this Plan, a customer selects AT&T as its primary carrier for intraLATA toll calls, the customer's intraLATA toll calls will be eligible under this Plan once the local telephone company has processed the customer's AT&T IntraLATA toll subscription. If, for any reason, a customer's election of AT&T as the primary carrier for intraLATA toll calls is not made or implemented, the monthly recurring charge for this Plan will still apply even though the customer will not receive the intraLATA toll call benefits of this Plan.

Г

GENERAL SERVICES TARIFF

KAL SERVICES TART

TARIFF A SECTION A7

L

T

ISSUED: June 11, 2003 BY: Tariff Administrator EFFECTIVE: June 12, 2003 FIRST REVISED PAGE 37 CANCELS ORIGINAL PAGE 37

### A7. OPTIONAL CALLING PLANS

### A7.23 AT&T Unlimited Plan (Cont'd)

### A7.23.2 Rates and Charges (Cont'd)

Participating Multiline Customers will be billed one monthly recurring charge for all lines billed to the Main Billed Account. Eligible usage from all lines will be billed as if the Multiline Customer was a single line account.

#### A7.23.3 Limitations

Customers who agree to receive and review their bill on-line via L the Internet must choose to have their monthly long distances charges: 1) automatically charged to a valid commercial credit card accepted by AT&T, 2) automatically debited to their personal checking account each month, or 3) paid via an authorized third-party online bill payer accepted by AT&T.

If a customer notifies AT&T that he wants to withdraw from this Plan and subscribe to another AT&T plan, the newly selected AT&T plan will not become effective until the end of the customer's then current billing month.

A customer's AT&T free minute or AT&T bill credit offer or promotion will be terminated upon a customer's enrollment in this Plan.

Customers can enroll in only one pricing plan for AT&T direct dialed station intrastate and interstate calls per residential telephone account unless AT&T states otherwise.

Customers agree not to make calls under this plan for a commercial use, including without limitation, commercial facsimile purposes, telemarketing, or through an auto-dialer program. Upon AT&T's determination of such prohibited use, AT&T may immediately suspend, restrict, or cancel a customer's service without advance notice, and AT&T may exclude terminating telephone lines from the unlimited calling portion of this plan.

### A7.23.4 Availability

This plan is available to residential customers in the geographical areas where AT&T determines in its reasonable discretion that billing and technical capability exists.

GENERAL SERVICES TARIFF

KENTUCKY

TARIFF A SECTION A7

ISSUED: January 28, 2005 BY: Tariff Administrator EFFECTIVE: March 1, 2005 FIRST REVISED PAGE 50 CANCELS ORIGINAL PAGE 50

### A7. OPTIONAL CALLING PLANS

## A7.35 AT&T One Rate® Multi-Line Unlimited Plan\*

(T)

### A7.35.1 General

AT&T will offer this plan to residential customers who are enrolled in the AT&T One Rate Multiline Unlimited Plan, as provided in AT&T Communications Of The South Central States, LLC, Local Service Tariff, Section 5.2. All terms, conditions and limitations as provided in AT&T Communications Of The South Central States, LLC, Local Exchange Service Tariff, Section 5.2, and as described in documentation mailed to the customer upon enrollment in this plan, will apply.

### A7.35.2 Rates and Charges

AT&T local customers who are subscribed to this plan will pay a Monthly Recurring Charge for two lines, with up to a total of 6 lines available for an additional Monthly Recurring Charge per added line, as stated in and applied from the above referenced AT&T One Rate Multiline Unlimited Plan.

This Monthly Recurring Charges includes unlimited intrastate Direct Dialed Station interLATA and intraLATA residential voice calls.

Rates and Service Charges for intrastate Calling Card Calls and Operator-Handled Calls apply as specified in Section A5.3.1 of this tariff, unless the customer subscribes to another pricing plan for these calls.

### A7.35.3 Availability

Customers can enroll in only one pricing plan for AT&T direct dialed station calls per main residential telephone account unless AT&T notes otherwise.

This offer is only available to customers residing in the local exchange service areas served by AT&T.

• Effective March 1, 2005, this plan is no longer available (N) to new customer

## LOCAL EXCHANGE SERVICES TARIFF

ISSUED: July 30, 2004 SECTION 5
EFFECTIVE: September 1, 2004 FIRST REVISED PAGE 4
BY: Tariff Administrator CANCELS ORIGINAL PAGE 4

## 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

## 5.2 AT&T Residential Local Service Offers

Customers subscribing to Residential Local Service may select from the plans described below. Effective September 1, 2004, these offers will no longer be available in Zone 3.

### 5.2.1 Call Plan Deluxe

Effective November 30, 2004 this plan will no longer be available to new customers.

N N

This Plan provides the Customer with a local access line, touchtone service, unlimited calls within the Customer's local calling area, and the choice of the following Custom Features (if available and compatible):

## Anonymous Call Rejection

Call Forwarding Busy

Call Forwarding Busy No Answer

Call Forwarding No Answer

Call Forwarding Ring No Answer

Call Forwarding Preferred

Call Forwarding Remote Access

Call Forwarding Variable

Call Waiting

Call Waiting Deluxe

Call Waiting Deluxe with Call Forwarding No Answer

Call Return

Call Trace

Caller ID (Number Only)

Caller ID with Name (with Anonymous Call Rejection)

Call Screening

Custom Ring 1

Custom Ring 2

Customer Controlled Call Forwarding Busy Customer Controlled Call Forwarding No Answer

Distinctive Ring

Repeat Dialing Speed Dialing 8

Speed Dialing 30

Three Way Calling

### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: July 30, 2004 EFFECTIVE: September 1, 2004 SECTION 5
SECOND REVISED PAGE 5

BY: Tariff Administrator CANCELS FIRST REVISED PAGE 5

### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

5.2 AT&T Residential Local Service Offers (continued)

5.2.2 Call Plan Unlimited with 3 Feature Package Enhanced

Effective November 30, 2004, this Plan will no longer be available to new customers.

N N

This Plan provides the Customer with a local access line, touch-tone service, and unlimited calls within the Customer's local calling area. This offer includes three of the following Custom Features, which are selected by the Customer at the time of subscription, Additional Custom Features may be ordered, at rates specified in Section 6.3, following.

Call Forwarding Variable
Call Waiting
Call Return
Caller ID (Number Only)
Caller ID with Name (with Anonymous Call Rejection)
Call Waiting Deluxe
Call Waiting Deluxe with Call Forwarding No Answer
Repeat Dialing
Speed Dialing 30
Three Way Calling

5.2.3 Call Plan Unlimited with 2 Feature Package Enhanced

This Plan provides the Customer with a local access line, touch-tone service, and unlimited calls within the Customer's local calling area. This offer also includes two of the following Custom Features, which are selected by the Customer at the time of subscription, Additional Custom Features may be ordered, at rates specified in Section 6.3, following.

Call Forwarding Variable
Call Return
Call Waiting
Caller ID (Number Only)
Caller ID with Name (with Anonymous Call Rejection)
Call Waiting Deluxe
Call Waiting Deluxe with Call Forwarding No Answer
Repeat Dialing
Speed Dialing 30
Three Way Calling

5.2.4 Call Plan Unlimited Plus

This Plan provides the Customer with a local access line, touch-tone service, and unlimited calls within the Customer's local calling area. The Customer must be presubscribed to AT&T as the Customer's Primary Interexchange Carrier, or subscribe to at least one Custom Feature. No Features are included in the plan. Additional Custom Features may be ordered, at rates

L

### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: July 30, 2004

SECTION 5

EFFECTIVE: September 1, 2004 SECOND REVISED PAGE 6

BY: Tariff Administrator

CANCELS FIRST REVISED PAGE 6

### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

## 5.2 AT&T Residential Local Service Offers (continued)

## 5.2.4 Call Plan Unlimited Plus (Con'd)

specified in Section 6.3, following. This plan may also be ordered for additional lines; no presubscription to AT&T as the Primary Interexchange carrier is required on additional lines.

### 5.2.5 Call Plan Unlimited

This Plan provides the Customer with a local access line, touch-tone service, and unlimited calls within the Customer's local calling area. No Features are included in the plan. Additional Custom Features may be ordered, at rates specified in Section 6.3, following.

### 5.2.6 AT&T One Rate USAsm

This Plan provides the Customer with a local access line, touch-tone service, unlimited calls within the Customer's local calling area, and unlimited residential voice direct-dialed domestic long distance and local toll (intraLATA and interLATA) calling. The Customer must be presubscribed to AT&T as the Customer's primary Interexchange Carrier and primary intrastate intraLATA and interLATA carrier. The monthly recurring charge for this plan applies to the primary line and for each additional line. Usage will not be combined with other access lines that are on the same customer's premises, and those lines not chosen for this plan will be billed according to the plans existent on those lines. Individual call detail will not be provided on the Customer's billing statement for any calls included in this plan.

If it is determined that usage is not consistent with residential voice applications, such as for Internet Access Services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict or cancel the Customer's service without prior notice.

Customers who no longer subscribe to AT&T as their Primary Long Distance Carrier will continue to be billed the Monthly Recurring Rate for this plan, and will continue to receive local service and features provided in this plan, until AT&T is notified by the Customer to transfer the account to another Local Service Plan, or cancel local service. Customers who cancel subscription to AT&T Local Exchange Service and/or no longer subscribe to this plan will automatically be placed on the AT&T One Rate®lOcent plan, as described in the AT&T Consumer Service Guide, unless the Customer requests otherwise at the time of disconnect.

LOCAL EXCHANGE SERVICES TARIFF

ISSUED: August 8, 2003

EFFECTIVE: September 9, 2003

SECTION 5 ORIGINAL PAGE 7

BY: Tariff Administrator

## 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

#### AT&T One Rate USA (cont'd) 5.2.6

This plan also includes the choice of the Custom Features specified below (if available and compatible).

### Anonymous Call Rejection

Call Forwarding Busy

Call Forwarding Busy No Answer Call Forwarding Ring No Answer Call Forwarding Preferred

Call Forwarding Remote Access Call Forwarding Variable

Call Waiting

Call Waiting Deluxe

Call Waiting Deluxe with Call Forwarding No Answer

Call Return

Call Trace

Caller ID (Number Only)

Caller ID with Name (with Anonymous Call Rejection)

Call Screening

Custom Ring 1

Custom Ring 2

Customer Controlled Call Forwarding Busy Customer Controlled Call Forwarding No Answer

Distinctive Ring

Repeat Dialing

Speed Dialing 8

Speed Dialing 30

Three Way Calling

## LOCAL EXCHANGE SERVICES TARIFF

ISSUED: May 28, 2004 EFFECTIVE: June 28, 2004 BY: Tariff Administrator

FIRST REVISED PAGE 8 CANCELS ORIGINAL PAGE 8

SECTION 5

## 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

### 5.2 AT&T Residential Local Service Offers (continued)

## 5.2.7 AT&T One Rate Advantagesm

This Plan provides the Customer with a local access line, touch-tone service, unlimited calls within the Customer's local calling area, unlimited residential voice direct-dialed domestic long distance, local toll (intraLATA and interLATA) calling and unlimited international direct-dialed calls to Canada. International calls will be rated as specified in the AT&T AnyHour International Savings Advantage Plan (as described in the AT&T Consumer Service Guide). The Customer must be presubscribed to AT&T as the Customer's primary Interexchange Carrier and primary intrastate intraLATA and interLATA carrier. The monthly recurring charge for this plan applies to the primary line and for each additional line. Usage will not be combined with other access lines that are on the same customer's premises, and those lines not chosen for this plan will be billed according to the plans existent on those lines. Individual call detail will not be provided on the Customer's billing statement for any calls included in this plan.

If it is determined that usage is not consistent with residential voice applications, such as for Internet Access Services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict or cancel the Customer's service without prior notice.

Customers who no longer subscribe to AT&T as their Primary Long Distance Carrier will continue to be billed the Monthly Recurring Rate for this plan, and will continue to receive local service and features provided in this plan, until AT&T is notified by the Customer to transfer the account to another Local Service Plan, or cancel local service. Customers who cancel subscription to AT&T Local Exchange Service and/or no longer subscribe to this plan will automatically be placed on the AT&T One Rate®10cent plan for domestic service, and on the AT&T Savings Plus plan for international service, as described in the AT&T Consumer Service Guide, unless the Customer requests otherwise at the time of disconnect.

D

T

D |

## LOCAL EXCHANGE SERVICES TARIFF

ISSUED: August 8, 2003

EFFECTIVE: September 9, 2003

Tariff Administrator BY:

SECTION 5 ORIGINAL PAGE 9

## 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

#### AT&T One Rate Advantage (cont'd) 5.2.7

This plan also includes the choice of the Custom Features specified below (if available and compatible).

### Anonymous Call Rejection

Call Forwarding Busy

Call Forwarding Busy No Answer

Call Forwarding Ring No Answer Call Forwarding Preferred

Call Forwarding Remote Access

Call Forwarding Variable

Call Waiting

Call Waiting Deluxe

Call Waiting Deluxe with Call Forwarding No Answer

Call Return

Call Trace

Caller ID (Number Only)

Caller ID with Name (with Anonymous Call Rejection)

Call Screening

Custom Ring 1

Custom Ring 2

Customer Controlled Call Forwarding Busy

Customer Controlled Call Forwarding No Answer

Distinctive Ring

Repeat Dialing

Speed Dialing 8

Speed Dialing 30

Three Way Calling

### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: May 28, 2004 EFFECTIVE: June 28, 2004 BY: Tariff Administrator

SECOND REVISED PAGE 10 CANCELS FIRST REVISED PAGE 10

SECTION 5

### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

### 5.2 AT&T Residential Local Service Offers (continued)

### 5.2.8 AT&T One Rate® State Plan

This Plan provides the Customer with a local access line, touch-tone service, unlimited calls within the Customer's local calling area, and unlimited residential voice intrastate direct-dialed local toll (intraLATA and interLATA) calls. The Customer must be presubscribed to AT&T as the Customer's primary Interexchange Carrier and primary intrastate intraLATA and interLATA carrier and continuously maintain their wireline Main Billed Account with AT&T.

The monthly recurring charge for this plan applies to the primary line and for each additional line subscribed to this plan. Unlimited direct dialed calling usage will not be combined with other access lines that are on the same customer's premises. Individual call detail will not be provided on the Customer's billing statement for any calls included in the unlimited portion of this plan. Call detail will be provided on multiple line accounts where a usage rate applies.

If it is determined that usage is not consistent with residential voice applications, such as for Internet Access Services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict or cancel the Customer's service without prior notice.

Customers who no longer subscribe to AT&T as their Primary Long Distance Carrier and/or IntraLATA Toll Carrier will continue to be billed the Monthly Recurring Charge for this plan, and will continue to receive local service and features provided in this plan, until AT&T is notified by the Customer to transfer the account to another Local Service Plan, or cancel local service. Customers who cancel subscription to AT&T Local Exchange Service and/or no longer subscribe to this plan, but continue to maintain AT&T as their intrastate intraLATA Carrier will automatically be placed on the AT&T One Rate®lOcent plan, as described in AT&T's General Services Tariff, unless the Customer requests otherwise at the time of disconnect.

D

Т

### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: May 28, 2004 SECTION 5
EFFECTIVE: June 28, 2004 SECOND REVISED PAGE 11
BY: Tariff Administrator CANCELS FIRST REVISED PAGE 11

## 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

## 5.2.8 AT&T One Rate® State Plan (cont'd)

This offer includes three of the following Custom Features, which are selected by the Customer at the time of subscription, Additional Custom Features may be ordered, at rates specified in Section 6.3, following.

Call Forwarding Variable
Call Return
Call Waiting
Caller ID (Number Only)
Caller ID with Name (with Anonymous Call Rejection)
Call Waiting Deluxe
Call Waiting Deluxe with Call Forwarding No Answer
Repeat Dialing
Speed Dialing 30
Three Way Calling

## 5.2.9 AT&T One Rate® Local Plan

This Plan provides the Customer with a local access line, touch-tone service, unlimited calls within the Customer's local calling area, and a per minute rate, 24 hours a day, seven days a week on all intrastate direct-dialed local toll (intraLATA and interLATA) calls. The Customer must be presubscribed to AT&T as the Customer's primary Interexchange Carrier and primary intrastate intraLATA and interLATA carrier and continuously maintain their wireline Main Billed Account with AT&T.

The monthly recurring charge for this plan applies to the primary line and for each additional line subscribed to this plan. Unlimited calling usage will not be combined with other access lines that are on the same customer's premises. Individual call detail will not be provided on the Customer's billing statement for any calls included in the unlimited portion of this this plan. Call detail will be provided where a usage rate applies.

If it is determined that usage is not consistent with residential applications, such as for commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict or cancel the Customer's service without prior notice.

D

D

N

N

T

## LOCAL EXCHANGE SERVICES TARIFF

ISSUED: May 28, 2004 EFFECTIVE: June 28, 2004 Tariff Administrator

SECOND REVISED PAGE 12

SECTION 5

CANCELS FIRST REVISED PAGE 12

## 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

#### AT&T Residential Local Service Offers (continued) 5.2

#### 5.2.9 AT&T One Rate® Local (Cont'd)

Customers who no longer subscribe to AT&T as their Primary Long Distance Carrier and or IntraLATA Toll Carrier will continue to be billed the Monthly Recurring Charge for this plan, and will continue to receive local service and features provided in this plan, until AT&T is notified by the Customer to transfer the account to another Local Service Plan, or cancel local service. Customers who cancel subscription to AT&T Local Exchange Service and/or no longer subscribe to this plan, but continue to maintain AT&T as their intrastate intraLATA Carrier will automatically be placed on the AT&T One Rate®10cent plan, as described in AT&T's General Services Tariff, unless the Customer requests otherwise at the time of disconnect.

This offer includes two of the following Custom Features, which are selected by the Customer at the time of subscription, Additional Custom Features may be ordered, at rates specified in Section 6.3, following.

> Call Forwarding Variable Call Return Call Waiting Caller ID (Number Only) Caller ID with Name (with Anonymous Call Rejection) Call Waiting Deluxe Call Waiting Deluxe with Call Forwarding No Answer Repeat Dialing Speed Dialing 30 Three Way Calling

AT&T Additional Feature Add-On Package 5.2.10

> The AT&T Additional Feature Add-On Package offers a selection of additional features, as identified in the AT&T One Rate USASM Tariff, Section 5.2, for a convenient bundled rate. The Additional Feature Add-On Package is available to residential customers who are enrolled in the following AT&T residential local plans:

AT&T Call Plan Unlimited with 2 Feature Package Enhanced AT&T One Rate® State Plan, and AT&T One Rate® Local Plan

AT&T Residential customers who select additional optional features from the AT&T One Rate USA feature list will receive a specific rate per additional feature, but no more than a specified total maximum rate when selecting a total of three or more additional features.

N N

#### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: January 28, 2005 SECTION 5
EFFECTIVE: March 1, 2005 SECOND REVISED PAGE 13
BY: Tariff Administrator CANCELS FIRST REVISED PAGE 13

#### 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

### 5.2 AT&T Residential Local Service Offers (continued)

## 5.2.11 AT&T One Rate® Multi-Line Plan\*

(T)

This Plan provides the Customer with two local access lines, touch-tone service, unlimited calls within the Customer's local calling area, and a per minute rate, 24 hours a day, seven days a week on all local toll (intraLATA and interLATA) calling.

The Customer must be presubscribed to AT&T as the Customer's primary Interexchange Carrier and primary intrastate intraLATA and interLATA carrier and continuously maintain their wireline Main Billed Account with AT&T.

The monthly recurring charge for this plan applies to the primary line and one additional line. If the customer's AT&T Main Residential Billed Account has more than two multiple lines associated with it, an additional Monthly Recurring Charge will apply to each additional line that the customer adds to this plan. A total of up to six lines can be included on this plan.

Usage will not be combined with other access lines that are on the same customer's premises, and those lines not chosen for this plan will be billed according to the plans existent on those lines. Individual call detail will not be provided on the Customer's billing statement for any calls included in the unlimited portion of this plan. Call detail will be provided where a usage rate applies.

If it is determined that usage is not consistent with residential voice applications, such as for Internet Access Services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict or cancel the Customer's service after telephonic or written notice.

Customers who no longer subscribe to AT&T as their Primary Long Distance Carrier will continue to be billed the Monthly Recurring Rate for this plan, and will continue to receive local service and features provided in this plan, until AT&T is notified by the Customer to transfer the account to another Local Service Plan, or to cancel local service. Customers who cancel subscription to AT&T Local Exchange Service and/or no longer subscribe to this plan will automatically be placed on the AT&T One Rate®lOcent plan for domestic service, as described in the AT&T Consumer Service Guide, unless the Customer requests otherwise at the time of disconnect.

• Effective March 1, 2005, this plan is no longer available to new customers.

(N) (N)

### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: January 28, 2005

EFFECTIVE: March 1, 2005

BY: Tariff Administrator

SECTION 5

FIRST REVISED PAGE 13.1

CANCELS ORIGINAL PAGE 13.1

## 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

### 5.2 AT&T Residential Local Service Offers (continued)

### 5.2.11 AT&T One Rate® Multi-Line Plan (Cont'd)\*

(T)

This offer also includes two of the following Custom Features (if available) for each line associated with this plan, which are selected by the Customer at the time of subscription. Additional Custom Features may be ordered, at rates specified in Section 6.3, following.

Call Forwarding Variable
Call Return
Call Waiting
Caller ID (Number Only)
Caller ID with Name (with Anonymous Call Rejection)
Call Waiting Deluxe
Call Waiting Deluxe with Call Forwarding No Answer
Repeat Dialing
Speed Dialing 30
Three Way Calling

## 5.2.12 AT&T One Rate® Multi-Line Unlimited Plan\*

(T)

This Plan provides the Customer with two local access lines, touch-tone service, unlimited calls within the Customer's local calling area, and unlimited residential voice direct-dialed domestic long distance and local toll (intraLATA and interLATA) calling.

The Customer must be presubscribed to AT&T as the Customer's primary Interexchange Carrier and primary intrastate intraLATA and interLATA carrier and continuously maintain their wireline Main Billed Account with AT&T.

The monthly recurring charge for this plan applies to the primary line and one additional line. If the customer's AT&T Main Residential Billed Account has more than two multiple lines associated with it, an additional Monthly Recurring Charge will apply to each additional line that the customer adds to this plan. A total of up to six lines can be included on this plan.

Usage will not be combined with other access lines that are on the same customer's premises, and those lines not chosen for this plan will be billed according to the plans existent on those lines. Individual call detail will not be provided on the Customer's billing statement for any calls included in the unlimited portion of this plan. Call detail will be provided where a usage rate applies.

• Effective March 1, 2005, this plan is no longer available to new customers.

(N)

(N)

## LOCAL EXCHANGE SERVICES TARIFF

ISSUED: January 28, 2005

EFFECTIVE: March 1, 2005

BY: Tariff Administrator

SECTION 5

FIRST REVISED PAGE 13.2

CANCELS ORIGINAL PAGE 13.2

## 5. RESIDENTIAL LOCAL SERVICE DESCRIPTIONS

## 5.2 AT&T Residential Local Service Offers (continued)

## 5.2.12 AT&T One Rate® Multi-Line Unlimited Plan\* (Cont'd)

(T)

If it is determined that usage is not consistent with residential voice applications, such as for Internet Access Services, commercial facsimile or auto-dialing, resale, telemarketing or other non-residential uses, AT&T may immediately suspend, restrict or cancel the Customer's service after telephonic or written notice.

Customers who no longer subscribe to AT&T as their Primary Long Distance Carrier will continue to be billed the Monthly Recurring Rate for this plan, and will continue to receive local service and features provided in this plan, until AT&T is notified by the Customer to transfer the account to another Local Service Plan, or to cancel local service. Customers who cancel subscription to AT&T Local Exchange Service and/or no longer subscribe to this plan will automatically be placed on the AT&T One Rate®lOcent plan for domestic service, as described in the AT&T Consumer Service Guide, unless the Customer requests otherwise at the time of disconnect.

This offer includes the choice of the following Custom Features (if available) for each line associated with this plan, which are selected by the Customer at the time of subscription.

Anonymous Call Rejection Call Forwarding Busy Call Forwarding Busy No Answer Call Forwarding No Answer Call Forwarding Ring No Answer Call Forwarding Preferred Call Forwarding Remote Access Call Forwarding Variable Call Waiting Call Waiting Deluxe Call Waiting Deluxe with Call Forwarding No Answer Call Return Call Trace Caller ID (Number Only) Caller ID with Name (with Anonymous Call Rejection) Call Screening Custom Ring 1 Custom Ring 2 Customer Controlled Call Forwarding Busy Customer Controlled Call Forwarding No Answer Distinctive Ring Repeat Dialing Speed Dialing 8 Speed Dialing 30 Three Way Calling

• Effective March 1, 2005, this plan is no longer available to new customers.

GENERAL SERVICES TARIFF
KENTUCKY

TARIFF A SECTION A7

ISSUED: February 5, 2003
BY: Tariff Administrator

EFFECTIVE: February 6, 2003 EIGHTH REVISED PAGE 18

CANCELS SEVENTH REVISED PAGE 18

### A7. OPTIONAL CALLING PLANS

### A7.9 AT&T Personal Network Plan\*

Customers meeting the following criteria can enroll in this plan:
1) existing AT&T Residential Customers presubscribed to AT&T as
their primary interexchange carrier, or 2) potential AT&T
Residential Customers who convert to AT&T as their primary
interexchange carrier. Customers must enroll in this offer by
completing and returning an enrollment form provided by AT&T, by
calling an 800 number designated by AT&T for this plan, or by
enrolling during a marketing contact with AT&T.

This offer is provided in conjunction with the interstate AT&T services as specified in AT&T's Consumer Service Guides #BUN01001DD available at <a href="http://www.att.com/serviceguide/home">http://www.att.com/serviceguide/home</a>, and is available where billing capability exists.

Eligible AT&T calls that qualify for this plan are as follows:

- Dial Station Calls
- Customer Dialed AT&T CIID/891 Card calls\*
- 1-800-CALLATT Customer Dialed CIID/891 Card calls\*
- 800 Plan P\*

\*Billed to the Customer's Main Billed Account

Customers will pay a Monthly Recurring Charge as applied from the T interstate Personal Network Plan that entitles the subscriber to T the intrastate rates specified below. Eligible calls will be rated, using the schedule below, all day, seven days a week in lieu of rates specified in Section A5.3.1B of this tariff.

Class of Service	Rate Per <u>Minute</u>	Service <u>Charge</u>
InterLATA Dial Station Calls	\$0.10	None
IntraLATA Dial Station Calls	\$0.09	None
AT&T CIID/891 Card Calls	\$0.30	\$0.30
1-800 CALLATT CIID/891 Card Calls	\$0.10	None
800 Plan P Calls	\$0.10	None

T

<sup>\*</sup> Beginning March 10, 2000, the AT&T Personal Network Plan will not be available to new customers.

GENERAL SERVICES TARIFF KENTUCKY

TARIFF A SECTION A7

ISSUED: February 5, 2003
BY: Tariff Administrator

EFFECTIVE: February 6, 2003 THIRD REVISED PAGE 18.1

CANCELS SECOND REVISED PAGE 18.1

### A7. OPTIONAL CALLING PLANS

## A7.9 AT&T Personal Network Plan\* (Cont'd)

The duration of a call that involves a fractional part of a minute will be rounded up to the next higher full minute.

Other types of Calling Card calls and/or Operator Handled calls will be rated using the appropriate rate schedule in Section A5.3.1B of this tariff. The Public Payphone Surcharge will be waived for eligible AT&T CIID/891 Card calls placed at a public payphone.

The monthly charge is billed in arrears and applies whether or not the Customer makes any calls. The minimum payment period for the monthly charge is one month. The monthly charge will be waived for those Customers who subscribe to AT&T Digital One Rate.

The Monthly Recurring Charge waiver offered in this plan has been discontinued. All Customers will pay the applicable Monthly Recurring Charge as applied from, and specified in, AT&T's interstate Personal Network Plan Consumer Service Guide.

Participating Multiline Customers will be billed one monthly charge for all lines billed to the Main Billed Account. Eligible usage from all lines will be billed as if the Multiline Customer was a single line account.

To be eligible for the monthly charge waiver in this plan, Customers who subscribe to AT&T Wireless Service must qualify for and agree to a single AT&T bill itemizing their AT&T wireless and AT&T wireline charges.

Usage from conference calls, 900 Services, calls to Directory Assistance, Calling Card calls not billed to the Customer's Main Billed Account, calls billed to a LEC calling card, Operator Handled calls, AT&T DIRECTORY LINK Service calls, mobile, or marine calls are excluded from this plan.

Enrollment in this plan is not available to Customers whose AT&T Main Billed Account is 31 days or more in arrears.

This plan is not available to Customers subscribing to other calling plans.

The Customer upon written or verbal notice to AT&T may discontinue enrollment in this plan. In addition, AT&T will discontinue a Customer's subscription to the plan when AT&T is notified that the Customer has changed their primary interexchange carrier to a carrier other than AT&T. Discontinuance will be effective as of the date the Customer changed their primary interexchange carrier.

<sup>\*</sup> Beginning March 10, 2000, the AT&T Personal Network Plan will not be available to new customers.

GENERAL SERVICES TARIFF

TARIFF A

T

T

KENTUCKY

SECTION A7

ISSUED: February 5, 2003 BY: Tariff Administrator EFFECTIVE: February 6, 2003 THIRD REVISED PAGE 18.2

CANCELS SECOND REVISED PAGE 18.2

### A7. OPTIONAL CALLING PLANS

### A7.9 AT&T Personal Network Plan\* (Cont'd)

Effective December 15, 1998, Customers can also subscribe to Unlimited Weekend Calling for an additional Monthly Recurring Charge, as described in AT&T's Consumer Service Guides. The Unlimited Weekend Calling option allows customers to make combined interstate and intrastate Dial Station calls all day Saturday and all day Sunday, at no additional per minute charge on an unlimited basis up to 1000 minutes per month. Effective July 1, 1999, weekend minutes that exceed 1000 combined Dial Station minutes in a billing month will be rated at the respective Dial Station Saturday and Sunday rates as specified in AT&T's Consumer Service Guides and the intrastate rates specified in this section. Prior to July 1, 1999, weekend minutes will not incur a per minute rate.

<sup>\*</sup> Beginning March 10, 2000, the AT&T Personal Network Plan will not be available to new customers.

### LOCAL EXCHANGE SERVICES TARIFF

ISSUED: March 26, 2004 EFFECTIVE: April 26, 2004

BY: Leslie Buford-Tariff Administrator

SECTION 7 ORIGINAL PAGE 27

#### 7. AT&T LOCAL EXCHANGE SERVICES

### 7.11 AT&T All In One Service

This section describes rates and charges for AT&T Local Exchange Services offered in conjunction with AT&T All In One Long Distance Service. The AT&T All In One Long Distance Service is described in this state's Custom Network Services Tariff.

Rating of Calls

The following calling plans are available for AT&T Local Exchange Services All In One customers: Plan K Flat Rate, AT&T All In One Advantage Plan and AT&T All In One Advantage Term Plan. The plans will include the customer's local calling in the monthly recurring line and/or trunk charge.

See Price List for rates and charges.

### 7.11.1 AT&T All In One Advantage Plan

AT&T All In One Advantage Plan customers will be charged a flat monthly rate per-line that entitles the customer the use of the local business line, unlimited local calling, and optional features as described below.

Customers subscribing to AT&T All In One Advantage Plan must also subscribe to AT&T All In One Advantage Plan long distance service as described in AT&T's Business Services Guide and may not be ordered in conjunction with any other AT&T All In One Rate Plan.

The monthly recurring line charge includes unlimited local calling and the following features: Call Forward Busy, Call Forward Variable, Call Waiting, Speed Dialing 8 and Three Way Calling. Other local features, Directory Assistance, Operated Assisted and local one-time, per use, and monthly recurring charges are not included.

## LOCAL EXCHANGE SERVICES TARIFF

ISSUED: March 26, 2004

EFFECTIVE: April 26, 2004 BY: Leslie Buford-Tariff Administrator SECTION 7 ORIGINAL PAGE 28

N

7. AT&T LOCAL EXCHANGE SERVICES

## 7.11 AT&T All In One Service (Cont'd)

### 7.11.2 AT&T All In One Advantage Term Plan

AT&T All In One Advantage Term Plan customers will be charged a flat monthly rate per-line that entitles the customer the use of the local business line, unlimited local calling, and optional features as described below.

Customers subscribing to AT&T All In One Advantage Term Plan must also subscribe to AT&T All In One Advantage Term Plan long distance service as described in AT&T's Business Services Guide and may not be ordered in conjunction with any other AT&T All In One Rate Plan. Customers must commit to a term of eleven consecutive months. Upon expiration of the term, the customer will continue to receive service at the same rates on a month-to-month basis with no renewal or extension of the customer commitment required.

The monthly recurring line charge includes unlimited local calling and the following features: Call Forward Busy, Call Forward Variable, Call Waiting, Speed Dialing 8 and Three Way Calling. Other local features, Directory Assistance, Operated Assisted and local one-time, per use, and monthly recurring charges are not included.

### A. Termination of Plan by Customer

If the customer terminates the plan prior to the expiration of the term period, the customer may be liable for a Termination Charge of \$75.00 per participating location.

AT&T may discontinue offering this plan by notifying the customer. If AT&T discontinues the plan, no Termination Charge will apply and the customer will be released from any term commitment remaining.

LOCAL EXCHANGE SERVICES TARIFF

ISSUED: March 26, 2004 EFFECTIVE: April 26, 2004

SECTION 7 ORIGINAL PAGE 29

BY: Leslie Buford-Tariff Administrator

### 7. AT&T LOCAL EXCHANGE SERVICES

#### AT&T All In One Service (Cont'd) 7.11

#### AT&T All In One Advantage Term Plan (Cont'd) 7.11.2

## B. Termination of Plan by AT&T

AT&T will terminate a customer's Term Plan under the following conditions and may charge the customer a Termination Charge of \$75.00 per participating location:

- 1. The customer notifies AT&T that it no longer chooses to subscribe to AT&T as its primary long distance carrier. If the customer chooses another carrier for its long distance service but does not contact AT&T to notify it of this change, AT&T will continue to bill the customer the Term Plan's Monthly Recurring Charge for the duration of the customer's Term.
- 2. The customer notifies AT&T that it no longer chooses to subscribe to AT&T for its primary Local Exchange Carrier. Termination will be effective as of the date AT&T's records show that the customer no longer subscribes to AT&T for local service.

### C. Discontinuance of Plan

ATET may discontinue offering this plan by notifying the customer. If ATET discontinues the plan, no Termination Charge will apply and the customer will be released from any term commitment remaining past the effective date of the termination.

#### D. Restrictions

The following uses are prohibited:

- 1. Call center applications including, but not limited to auto-dialers
- 2. Internet Access and other data applications (including access to corporate LANs)
- 3. Any use not consistent with business voice services

If AT&T determines the customer's usage violates these restrictions, the customer shall forfeit eligibility for the rates under this plan and AT&T may suspend, restrict, or cancel the customer's service without prior notice. Alternatively, AT&T may rerate the LD usage at AIO-Plan M -02 rates as defined in AT&T's Business Services Guide. Any usage in excess of 5,000 minutes per month per line shall be presumed to be not consistent with voice applications and shall be subject to the conditions above.