



BellSouth Telecommunications, Inc.
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Joan A. Coleman
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November 10, 2004

Ms. Elizabeth O'Donnell
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
P. O. Box 615
Frankfort, Kentucky 40602-0615

Case 2004-00447

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PUBLIC SERVICE
COMMISSION

Dear Ms. O'Donnell:

Pursuant to the Kentucky PSC's May 20, 2003 order in KY PSC Case No. 2002-0310, BellSouth is providing advance notice to the Kentucky Public Service Commission (PSC) of BellSouth's intent to disconnect E-Z Phone, Inc. ("E-Z Phone") for non-payment.

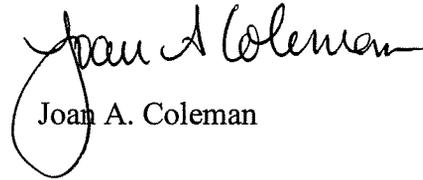
BellSouth's records indicate that E-Z Phone is delinquent in payment of its bills to BellSouth in the amount of \$10,288.59. Of this amount, \$4075.82 is overdue for services provided in Kentucky to E-Z Phone. Attempts to collect past due amounts from E-Z Phone have been unsuccessful. BellSouth made numerous written notifications to E-Z Phone informing them of BellSouth's intent to suspend or terminate services consistent with the terms and conditions of the Resale Agreement between E-Z Phone and BellSouth. Attached is BellSouth's last written notice to E-Z Phone. On or about November 18, 2004, BellSouth will begin to discontinue services provided to E-Z Phone if payments are not received by November 17, 2004. Disconnection of E-Z Phone services will affect approximately 81 of its Kentucky customers.

Under terms of their Resale Agreement, E-Z Phone is solely responsible for notifying its end users of the proposed service disconnection. BellSouth is copying E-Z Phone to remind them of their obligation to notify their end users of this situation regarding pending disconnection of services.

Should the Commission determine the need to invoke BellSouth's Emergency Service Continuity Tariff, BellSouth will take steps to notify the affected end users and inform them that they may continue to receive telecommunications services through The Emergency Services Continuity Plan for a minimum of fourteen (14) days and that the end user must transition to a new service provider.

Should you or the staff have any questions concerning this filing or need additional information, Mike Hayden, of my staff, is familiar with this matter and can be reached on (502) 582-8180.

Very truly yours,

A handwritten signature in black ink that reads "Joan A. Coleman". The signature is written in a cursive style with a large, looping initial "J".

Joan A. Coleman

cc: E-Z Phone Communications, Inc.
Attn: Mr. Woodrow Holman
Attn: Ms. Amy Topper

Attachment

Attachment

November 3, 2004

E-Z Phone, Inc.
Attention: Mr. Woodrow Holman
1095 Home Avenue, Suite B
Akron, Ohio 44310

Attention: Ms. Amy Topper
520 South Main Street, Suite 2446
Akron, Ohio 44311

PLEASE REMIT PAYMENT TO:
BellSouth
Attention: PRO-CABS
250 Williams Street NW
Suite 5020 NW
Atlanta, Georgia 30303

Dear Mr. Holman and Ms. Topper:

Attempts to collect past due amounts from E-Z Phone have been unsuccessful and to date full payment has not been received. All accounts are currently in default in the amount of \$10,288.59 and subject to disconnection. A breakdown of these accounts is \$4,075.82 in Kentucky, and \$6,212.77 in Tennessee. Pursuant to the Resale Agreement between BellSouth Telecommunications, Inc. and E-Z Phone consider this letter written notice that BellSouth will proceed with the discontinuance of existing services in Kentucky and Tennessee on November 10, 2004. Pursuant to the Agreement, it is E-Z Phone's responsibility to notify its end users of this impending disconnection. In addition, if any of E-Z Phone's end users have a Local Service Freeze this freeze will be removed at the time of discontinuance to give the end user the ability to choose a new local provider.

In order to continue services, E-Z Phone must pay, in immediately available funds, the present undisputed balance in the sum of \$10,288.59 to BellSouth. In order to prevent disconnection of services in Kentucky, E-Z Phone must pay \$4,075.82. In order to prevent disconnection of services in Tennessee, E-Z Phone must pay \$6,212.77. Also, payments are expected for any current charges that may become due before November 10, 2004. If service is interrupted, full non-recurring charges will be applicable to reestablish service. In addition, if there is an outstanding request for new or additional security, that request will need to be addressed before service is re-established.

If you have questions regarding your account, please contact your Collections Service Representative, Debra Harris, at (205) 714-5851, Extension 6-7489.

Sincerely,

Original signed by Gary Patterson