



**BellSouth Telecommunications, Inc.**  
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May 7, 2004

Ms. Elizabeth O'Donnell  
Executive Director  
Public Service Commission  
211 Sower Boulevard  
P. O. Box 615  
Frankfort, KY 40602

**RECEIVED**

MAY 10 2004

PUBLIC SERVICE  
COMMISSION

Re: BellSouth Telecommunications, Inc.'s Notice of Intent to Disconnect  
Teleconex, Inc. for Nonpayment of Bills  
PSC 2004-00116

Dear Ms. O'Donnell:

This is to advise on the status of this matter. By Order dated April 2, 2004, the Commission ordered Teleconex, Inc. to notify the Commission within seven (7) days of its intent to pay its delinquent bill to BellSouth, or, in the alternative, its intent to notify its end users of the proposed service disconnection.<sup>1</sup> At that time, the unpaid amount owed by Teleconex, Inc. was \$260,741.65, of which \$11,930.77 was for services provided by BellSouth to Teleconex, Inc. in Kentucky. In the Commission's April 2, 2004 Order, the Commission also authorized BellSouth to implement the procedures established in BellSouth's Emergency Service Continuity Tariff if Teleconex, Inc. had not complied with the Commission's above-stated orders. Although, as discussed below, there have been several developments since the date of the Commission's April 2, 2004 Order, to the best of BellSouth's knowledge, Teleconex, Inc. has not complied with the requirements of the Commission's April 2, 2004 Order. Accordingly, BellSouth hereby confirms its intention to disconnect Teleconex, Inc. and implement its Emergency Service Continuity Tariff.

As background, BellSouth will briefly summarize the notices to Teleconex, Inc. of past due amounts, and other pertinent information. On April 1, 2004, BellSouth sent its first notice to the Commission advising that BellSouth intended to discontinue services to Teleconex, Inc. if payment was not received from Teleconex, Inc. by April 8, 2004. BellSouth's April 1, 2004 notice was the basis for the Commission's April 2, 2004 Order,

<sup>1</sup> Administrative Case No. 2004-00116; BellSouth Telecommunications, Inc.'s Notice of Intent to Disconnect Teleconex, Inc. for Nonpayment of Bills; Order dated April 2, 2004.

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referenced above. On April 23, 2004, BellSouth advised Teleconex, Inc. that it owed BellSouth \$372,532.79 of which \$15,960.78 was for services provided in Kentucky and that these charges must be paid by May 3, 2004. Additionally, in its April 23, 2004 letter, BellSouth advised Teleconex, Inc. that an outstanding request for additional security in the amount of \$695,000 needed to also be addressed. As of this writing, Teleconex has made no payments to BellSouth for these past due amounts.

In light of the amounts owed BellSouth by Teleconex, Inc. for services provided in Kentucky, and BellSouth's understanding that the Commission's April 2, 2004 Order has not been complied with by Teleconex, Inc. and that the Commission's Order is still in effect and requires BellSouth to implement the procedures established in its Emergency Services Continuity Tariff, BellSouth intends to implement those emergency procedures established in its Emergency Service Continuity Tariff unless otherwise directed by this Commission. Teleconex, Inc. currently has 190 customers in Kentucky.

Should you need any further information, please do not hesitate to contact me.

Very truly yours,

*Dorothy J. Chambers* /bp  
Dorothy J. Chambers

cc: Mr. Chris Watson, Teleconex, Inc.

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