



BellSouth Telecommunications, Inc.  
601 W. Chestnut Street  
Room 410  
Louisville, KY 40203

[Joan.Coleman@bellsouth.com](mailto:Joan.Coleman@bellsouth.com)  
[jcoleman6@imcingular.com](mailto:jcoleman6@imcingular.com)

Joan A. Coleman  
Vice President  
Regulatory & External Affairs

502-582-2167  
Fax 502-582-2140

April 1, 2004

Thomas M. Dorman  
Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard  
P. O. Box 615  
Frankfort, Kentucky 40602-0615

**RECEIVED**

APR 0 1 2004

PUBLIC SERVICE  
COMMISSION

Dear Mr. Dorman:

Case 2004-00116

Pursuant to the Kentucky PSC's May 20, 2003 order in KY PSC Case No. 2002-0310, BellSouth is providing advance notice to the Kentucky Public Service Commission (PSC) of BellSouth's intent to disconnect Teleconex, Inc. for non-payment.

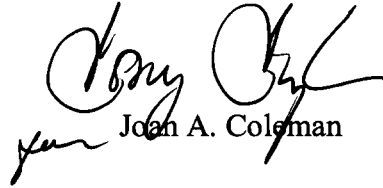
BellSouth's records indicate that Teleconex, Inc. is delinquent in payment of its bills to BellSouth in the amount of \$260,741.65. Of this amount \$11,930.77 is overdue for services provided in Kentucky to Teleconex, Inc. Attempts to collect past due amounts from Teleconex, Inc. have been unsuccessful. BellSouth made numerous written notifications to Teleconex, Inc. informing them of BellSouth's intent to suspend or terminate services consistent with the terms and conditions of the Resale Agreement between Teleconex, Inc. and BellSouth. Attached is BellSouth's last written notice to Teleconex, Inc. On or about April 9, 2004, BellSouth will begin to discontinue services provided to Teleconex, Inc. if payments are not received by April, 8, 2004. Disconnection of Teleconex, Inc. services will impact approximately 243 of its Kentucky customers.

Under terms of their Interconnection Agreement, Teleconex, Inc. is solely responsible for notifying its end users of the proposed service disconnection. BellSouth is copying Teleconex, Inc. to remind them of their obligation to notify their end users of this situation regarding pending disconnection of services.

Should the Commission determine the need to invoke BellSouth's Emergency Service Continuity Tariff, BellSouth will take steps to notify the affected end users and inform them that they may continue to receive telecommunications services through The Emergency Services Continuity Plan for a minimum of fourteen (14) days and that the end user must transition to a new service provider.

Should you or the staff have any questions concerning this filing or need additional information, Mike Hayden, of my staff, is familiar with this matter and can be reached on (502) 582-8180.

Very truly yours,



Joan A. Coleman

cc: Teleconex, Inc  
Attn: Mr. Chris Watson

Attachment

ATTACHMENT

March 31, 2004

Teleconex, Inc.  
Attention: Mr. Chris Watson  
4100 Barrancas Avenue  
Pensacola, Florida 32507

PLEASE REMIT PAYMENT TO:  
BellSouth  
Attention: PRO-CABS  
250 Williams Street  
Suite 5020 NW  
Atlanta, Georgia 30303

Dear Mr. Watson:

Attempts to collect past due amounts from Teleconex have been unsuccessful and to date full payment has not been received. All accounts are currently in default in the amount of \$260,741.65 and subject to disconnection. A breakdown of these accounts is \$8,280.15 in Alabama, \$225,301.36 in Florida, \$11,930.77 in Kentucky, and \$15,229.37 in Tennessee. Pursuant to the Resale Agreement between BellSouth Telecommunications, Inc. and Teleconex, Inc. consider this letter written notice that BellSouth will proceed with the discontinuance of existing services in Alabama, Florida, Kentucky, and Tennessee on April 8, 2004. Pursuant to the Agreement, it is Teleconex's responsibility to notify its end users of this impending disconnection.

In order to continue services, Teleconex must pay, in immediately available funds, the present undisputed balance in the sum of \$260,741.65 to BellSouth. In order to prevent disconnection of services in Alabama, Teleconex must pay \$8,280.15. In order to prevent disconnection of services in Florida, Teleconex must pay \$225,301.36. In order to prevent disconnection of services in Kentucky, Teleconex must pay \$11,930.77. In order to prevent disconnection of services in Tennessee, Teleconex must pay \$15,229.37. Also, payments are expected for any current bills that may become due before April 8, 2004. If service is interrupted, full non-recurring charges will be applicable to reestablish service. In addition, if there is an outstanding request for new or additional security, that request will need to be addressed before services are re-established.

If you have questions regarding your account, please contact your Collections Service Representative, Debra Harris, at (205) 714-5850, Extension 7489.

Sincerely,

Original signed by **Gary Patterson**

cc: Mr. Steve Watson  
Mr. Shai Harmelach