

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

SIGMA GAS CORPORATION

Complainant

)

vs.

)

) Case No.

)

B.T.U. GAS COMPANY, INC.

Defendants

) 04-00018

MAR 15 2004

PUBLIC SERVICE
COMMISSION

**RESPONSE TO COMMISSION ORDER
OF FEBRUARY 23, 2004**

Sigma Gas Corporation, by counsel, submits the following responses to the Commission's Order of February 23, 2004.

1. Provide a map of Sigma's distribution system within the area of Salyersville, which will:

a. Show Sigma's mains and service connections for the customers listed in the attachment to its complaint.

b. Identify the customers and designate on said map of its system the location of the customers that were served by Sigma, but are now served by BTU.

c. Identify the area that Sigma claims is within its service territory, but is now being served by BTU according to the customer list attached to the complaint.

RESPONSE: The attached list of customers is color coded as to location on the system maps.

2. Provide the installation date of any facilities by Sigma as described in Item 1 above.

RESPONSE: Meter charts showing installation date and disconnection date are attached.

3. Refer to the customer list attached to Sigma's complaint. Are any of those customers located within a franchised area? If yes, how many?

RESPONSE: No.

4. Provide all correspondence, phone contacts, e-mails, etc. between Sigma and the customers listed on the attachment to the complaint that discuss the customers' desire to find another gas supplier or their dissatisfaction with Sigma's service.

RESPONSE: Attached

5. Provide the actual usage for the period January through December 2003 for each customer listed on the attachment to the complaint.

RESPONSE: Attached

6. Provide an analysis showing the economic impact to Sigma of the loss of both the customers previously served and the customers that could have been served.

RESPONSE: See Response to Item 5.

SUBMITTED BY



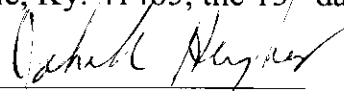
JOHN N. HUGHES

124 W. Todd St.
Frankfort, Ky. 40601
(502) 227-7270

ATTORNEY FOR SIGMA
GAS CORPORATION

Certificate:

I certify that a copy of this Response was served on Pam Williams BTU Gas Company, Box 707, HC 60, Oakley Rd., Salyersville, Ky. 41465, the 15th day of March, 2004 by first class mail.



John N. Hughes

ITEM 1

Sheet 1 of 8

Magoffin Co. Teen Coalition
P. O. Box 1307
Salyersville, KY 41465

Magoffin/Salyersville - new
Grade School
209 Hornet Drive
Salyersville, KY 41465

Sheet 3 of 8

5 unknown people in
Dixie section of Salyersville

Unknow - beside Grover Salyers
Dixie Section-May Drive
Salyersville, KY 41465

Unknown - Orville ?
Regulator - no meter
Dixie Avenue
Combs Street
Salyersville, KY 41465

Unknown Orville's Mother ?
Dixie Avenue
Combs Street
Salyersville, KY 41465

Unknown - Dyer?
223 Dixie Avenue
Salyersville, KY 41465

Unknown - J. May
Dixie Section
310 KY Street
Salyersville, KY 41465

Janice Bailey
909 Dixie Avenue
Salyersville, KY 41465

Jim Hoskins
Regulator - no meter
921 Dixie Avenue
Salyersville, KY 41465

Sandy Shepherd
Dixie Section
Combs Street
Salyersville, KY 41465

Tom Frazier
Dixie Section
Salyersville, KY 41465

Sheet 6 of 8

Magoffin County
New Courthouse
Downtown
Salyersville, KY 41465

H.C. Prater
P. O. Box 557
Salyersville, KY 41465

Denise Gambill
391 W Maple Street
Salyersville, KY 41465

Burke Arnett
P. O. Box 1204
W Maple Street
Salyersville, KY 41465

Dana Howard
Tommy Howard
East Maple Street
Salyersville, KY 41465

Magoffin County Garage
and Recycling Center
Salyersville, KY 41465

Tom Bailey Garage
Regulator - no meter
P. O. Box 922
Salyersville, KY 41465

Tom Bailey - home
Regulator - no meter
P. O. Box 922
Salyersville, KY 41465

Radio Station - new
WRLU-97.3
Salyersville, KY 41465

ITEM 2

-- 0 - Buel

H C PRATER

Sheet No. _____

PO BOX 557

SALYERSVILLE, KY 41465 Acct. No. 400

Location

Date Set	Meter		Date Removed
	Number	Size	
1/2/93	156080		

	Reading	M Used	Reading	M Used	Reading	M Used
Dec.	685	15				
Nov.	710	7			700	12
Oct.	663	5	731	1	715	
Sep.	757		730	1	665	03
Aug.	777	2	729	2		
Jul.	658	0	727	0		
Jun.	658	0	727	3		
May	658	1	724	1		
Apr.	657	1	723	2		
Mar.	653	6	721	6		
Feb.	647	8	715	16		
Jan.	639	11	699	14		
Forwd	628		685			

SERVICE CALL REPORT
Sigma Gas Corporation

P. O. Box 22
Salyersville, Kentucky 41465

958

Name H.C. Prater Phone _____
Date 10/9/03

Address P.O. Box 557 West Maple Time 8:00 AM

Nature of Complaint Take out meter by request - going to B.T.U.

Brief Description of Fault _____

Response to Call (Date) 10/9/03 (Time) 10:00 AM

Corrective Steps Taken Pulled meter & regulator plugged meter valve

Description of Area Affected (where system fault rather than individual) _____

Done

Number of Customers Affected _____

Cause of Failure _____

Service Restored _____ Date Case Closed _____

Odorant Level _____ Satisfactory _____ Unsatisfactory _____

Serviceman AI

DANA HUWARD *10/5/00* Sheet No. _____
 PO BOX 24

SALYERSVILLE, KY 41465 1498

Acct. No. _____

Location EAST MAPLE STREET

Date Set	Meter		Date Removed
	Number	Size	
10/5/00	954737	3/4" AMER	

	Reading	M Used	Reading	M Used	Reading	M Used
Dec.	152	19	248	22		
Nov.	133	15	223	0		
Oct.	117	1	216	6		
Sep.			210	1		
Aug.		1	209	0		
Jul.	112	0	209	1		
Jun.	112	0	208	0		
May	112	4	208	1		
Apr.	102	1	207	6		
Mar.	101	15	201	9		
Feb.	100	20	193	18		
Jan.	66	28	174	22	261	13
Forwd	38		152		248	

*Get Meter
 1/20/00*

SERVICE CALL REPORT
Sigma Gas Corporation

P. O. Box 22
Salyersville, Kentucky 41465

0636

12/28/04
BTU connected

Name Tommy Dewar Phone _____ Date 1-20-04

Address _____ Time _____

Nature of Complaint _____

Take Meter out

Brief Description of Fault Located on line behind Post Office

Response to Call (Date) _____ (Time) _____

Corrective Steps Taken Took out meter & reg.

Serial # 954737
Read out - 261

Description of Area Affected (where system fault rather than individual) _____

Number of Customers Affected None

Cause of Failure _____

Service Restored _____ Date Case Closed _____

Odorant Level _____ Satisfactory _____ Unsatisfactory _____

Serviceman Ron

TOM BAILEY

Sheet No. _____

P.O. BOX 922

SALYERSVILLE, KY 41465

Acct. No. _____

Location Across from Radio Station

Date Set	Meter		Date Removed
	Number	Size	
12/12/01	954735	3/4" American	

	Reading	M Used	Reading	M Used	Reading	M Used
Dec.	120	6	178	9	215	3
Nov.	121		169	7	212	3
Oct.			162	1	201	0
Sep.			16		209	0
Aug.					209	0
Jul.			161	0	209	0
Jun.			161	0	209	0
May			161	0	209	0
Apr.			161	2	209	2
Mar.			159	6	207	4
Feb.			153	9	203	11
Jan.			144	17	192	14
Forwd			127		178	

SERVICE CALL REPORT
Sigma Gas Corporation

P. O. Box 22
Salyersville, Kentucky 41465

0622

Phone _____

Name Tom Bailey Date 01-5-04

Address Salyersville, Ky 41465 Time 8:00 AM

Nature of Complaint Customer requested pick-up
Meters & Regulator - Customer Removed
Meters & Regulator - Set INSIDE Garage
Ron Picked up

Brief Description of Fault _____

Response to Call (Date) 01-5-04 (Time) 10:00 AM

Corrective Steps Taken _____

Description of Area Affected (where system fault rather than individual) _____

Number of Customers Affected _____

Cause of Failure _____

Service Restored _____ Date Case Closed _____

Odorant Level _____ Satisfactory _____ Unsatisfactory _____

Serviceman Ron

BURKE ARNETT
PO BOX 1204

Sheet No. _____

SALYERSVILLE, KY 41465

Acct. No. 480

Location WEST MAPLE ST HOUSE #383

Date Set	Meter		Date Removed
	Number	Size	
1/15/97	473374	1"R-WELL	

	Reading	M Used	Reading	M Used	Reading	M Used
Dec.	934	21	032	23		
Nov.	933	15	015	12		
Oct.	898	4	005	4		
Sep.			001	1		
Aug.	1		000	1		
Jul.	894	0	999	1		
Jun.	891	0	998	1		
May	871	5	997	2		
Apr.	847	6	905	12		
Mar.	883	13	375	7		
Feb.	870	16	974	18	69	10
Jan.	854	21	956	22	059	21
Forwd	833		934		038	

SERVICE CALL REPORT
Sigma Gas Corporation

P. O. Box 22
Salyersville, Kentucky 41465

0665

Name Burke Annett Phone _____
Date 2-19-04
Address A/c # 480 Time 5:00pm
Nature of Complaint _____
TAKE METER OUT BY
REQUEST
Brief Description of Fault TAKE FINAL BILL OUT OF
DEPOSIT.
Response to Call (Date) 2/20/04 (Time) _____
Corrective Steps Taken PULLED PER REQUEST
REPOUT: 069
Description of Area Affected (where system fault rather than individual) _____
Number of Customers Affected ~~Done~~
Cause of Failure _____
Service Restored _____ Date Case Closed _____
Odorant Level _____ Satisfactory _____ Unsatisfactory _____
Serviceman RON + AL

MAGOFFIN COUNTY GARAGE Sheet No. _____

PO BOX 430
SALYERSVILLE, KY 41465

Acct. No. 1360

Location

Date Set	Meter		Date Removed
	Number	Size	
	K168962		
	156104		

	Reading	M Used	Reading	M Used	Reading	M Used
Dec.	571	5	658	10		
Nov.	560	1	642	27		
Oct.	555			0		
Sep.	545		611	0		
Aug.	535		611	0		
Jul.	525	0	611	0		
Jun.	515	0	611	0		
May	505	0	611	0		
Apr.	505	1	611	0		
Mar.	564	18	611	1		
Feb.	560	11	610	23		
Jan.	535	29	587	16		
Forwd	506		571			

SERVICE CALL REPORT
Sigma Gas Corporation

P. O. Box 22
Salyersville, Kentucky 41465

1030
0581

Name Donna Adams Phone _____
Date 12-4-2003

Address _____ Time 11:25 AM

Nature of Complaint Requested meter to be
pulled @ recycling center on
BROADWAY - ASAP

Brief Description of Fault _____

Response to Call (Date) 12/5/03 (Time) _____

Corrective Steps Taken PULLED METER + REG
PER REQUEST:
READ OUT: 658

Description of Area Affected (where system fault rather than individual) _____

Number of Customers Affected Done

Cause of Failure _____

Service Restored _____ Date Case Closed _____

Odorant Level _____ Satisfactory _____ Unsatisfactory _____

Serviceman Ron + AL

MAGOFFIN CO. TEEN COALITION Sheet No. _____

P.O. BOX 1307 _____

SALYERSVILLE, KY 41465 _____

4863
Acct. No. _____

Location By Cobra Station

Date Set	Meter		Date Removed
	Number	Size	
3/1/00 <i>15/10/00</i>	256708	3/4" American	
			<i>Replaced</i>
			<i>in Nov.</i>

	Reading	M Used	Reading	M Used	Reading	M Used
Dec.	262	144				
Nov.		70	754	18		
Oct.	154	11	736	23		
Sep.		0	713	0		
Aug.	113	0	713	0		
Jul.	143	0	713	0		
Jun.	143	0	713	1		
May	143	3	712	12		
Apr.	142	11	712	15		
Mar.	129	0	687	93		
Feb.	129		591	80		
Jan.			544	146		
Forwd			268			

MAGOFFIN COUNTY TEEN COALITION, INC.
P.O. BOX 1307,
SALYERSVILLE, KY 41465

Roy Conley, President

Peggi Jordan, Vice-President

Cheri Wireman, Sec/Treas

January 11, 2002

Sigma Gas Corporation
P.O. Box 22
Salysersville, KY 41465

To Whom It May Concern,

Please accept this check of \$435.75 for payment of our bill. With this payment we also notify you to discontinue any service you have to the Teen Scene, as we longer need your services.

Sincerely,


Peggi Jordan

Out H
4863

6217

ITEM 4

Sigma Gas Corporation

P. O. Box 22
Salyersville, Kentucky 41465

Estill Branham
President

(606) 349-1505
(606) 886-7075

Joe Nader
KZF Design Inc
655 Eden Park Drive
Cincinnati, OH 47242-6000
513/621-6217

November 6, 1997

To Whom It May Concern:

Gas service is available at the Dana Howard property in Salyersville, Kentucky. Adequate capacity is available for the construction and service of the new Post Office building.

If you have any questions or need any further information please call me at (606) 886-7075.

Truly,



Estill Branham, President

Sigma GAS Corporation
AUXIER ROAD GAS CO., INC.

Post Office Box 785
Prestonsburg, Kentucky 41653

Estill B. Branham
President

Office No. (606) 886-2314
Fax No. (606) ~~886-2315~~

889-0466

FAX TRANSMITTAL

DATE: November 19, 2001
TO: Joe Nader 513/621-6530
COMPANY: _____
FROM: Estill Branham
NUMBER OF PAGES (including transmittal): 2

Joe,

Sigma has a 6" P.E. GAS main with
a operating Pressure of 40 psig.

The guide lines needs to be compliant
with NFPA 54 - National Fuel Gas Code.

If you need anything else let me know

Estill Branham

Church Street

Church Street

East Maple Street

OUTLINE
OF NEW
COURT HOUSE

Magoffin County
Court House

Furnace
Room

ALLEY WAY

2-Story
Brick Building

2-Story
Brick Building

Roller Room

Jockey Lot Street

Salyersville
National
Bank

2-Story
Stone
Building

Garage

2
Story
House

Block
Garage

Metal
Office

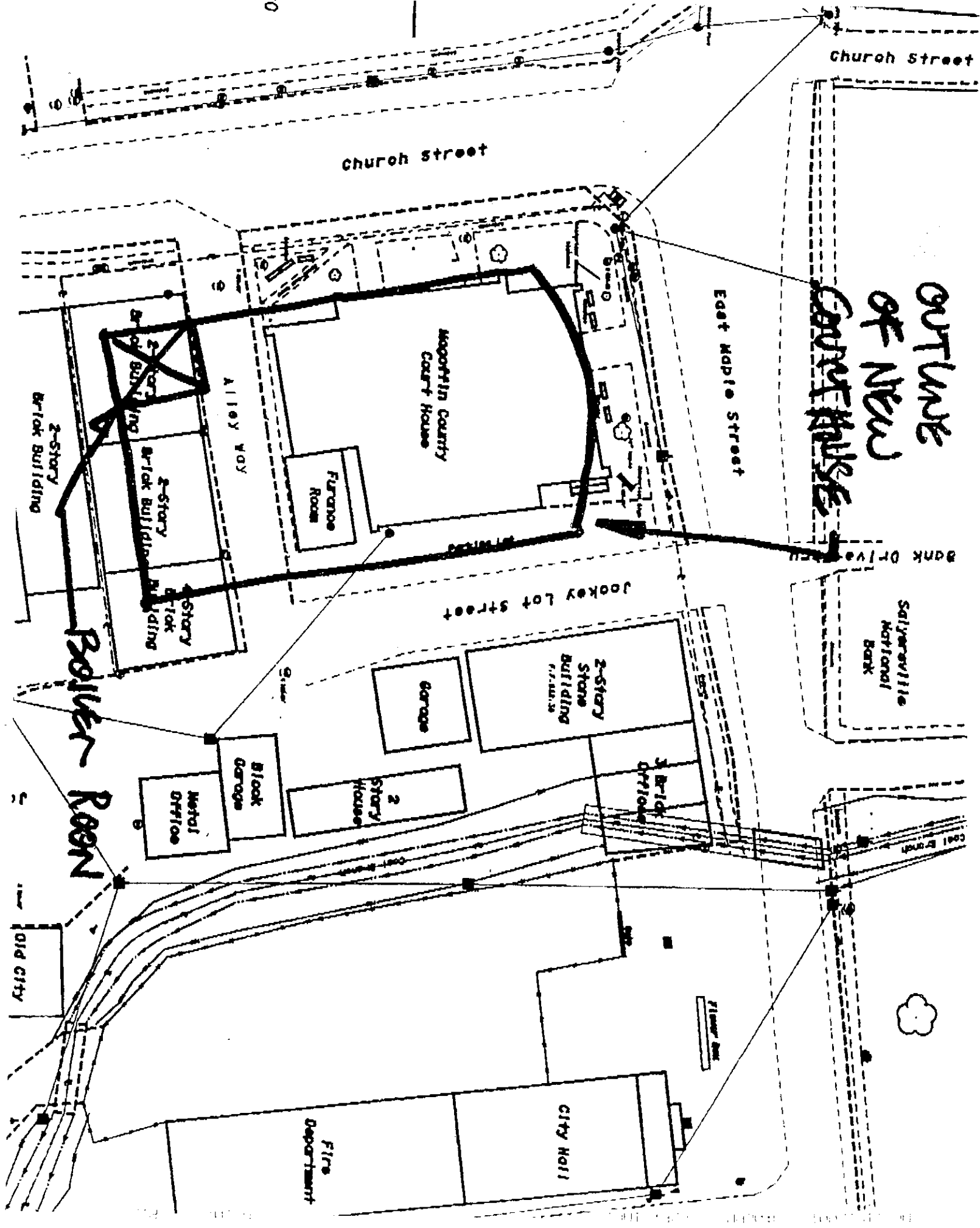
3-Block
Office

Old City

CITY HALL

Fire
Department

Flower Bed



K Z F O E S T G H

Fax

SIGNA GAS ESTILLBRANHAM 889-0466

MAGOFFIN COUNTY COURTHOUSE

JOE NADER

11/15/01

2

MR. BRANHAM

- PLEASE REVIEW ATTACHED SKETCH. IT SHOWS EXISTING BUILDINGS AND THE NEW COURTHOUSE LOCATION.
- PLEASE INDICATE GAS MAIN LOCATION, EXISTING SERVICE AND SIZE TO EXISTING COURTHOUSE AND OTHER BUILDINGS BEHIND. ALSO PLEASE INDICATE GAS MAIN SIZE & PRESSURE IN THE STREET.
- ARE THERE ANY GUIDELINES FOR US TO FOLLOW FOR GAS INSTALLATION

• THANK YOU,

Joe Nader

ITEM 5

<u>Name/Address</u>	<u>2003 Usage</u>	<u>Base Rate</u>	<u>Amount</u>
Magoffin Co. Teen Coalition, Inc. P O Box 1307, Salyersville, KY 41465	502 x	4.5522	2,285.20
Magoffin Co. Garage-Recycling Center Salyersville, KY 41465	87 x	4.5522	396.04
Burke Arnett P O Box 1204, Salyersville, KY 41465	104 x	4.5522	473.43
Tommy Bailey-garage Regulator-no meter P O Box 922, Salyersville, KY 41465	37 x	4.5522	168.43
Tommy Bailey-home Regulator-no meter P O Box 922, Salyersville, KY 41465	Est. 70 x	4.5522	318.65
Tommy Howard/Dana Howard East Maple Street, Salyersville, KY 41465	96 x	4.5522	437.01
H.C. Prater P O Box 557, Salyersville, KY 41465	68 x	4.5522	309.55
Denise Gambill 391 W Maple St, Salyersville, KY 41465	Has BTU Pipeline meter and a Sigma Gas meter		
Unknown-beside Grover Salyers Dixie Section-May Drive Salyersville, KY 41465	70 x	4.5522	318.65
Unknown-Orville ?, Regulator-no meter Dixie Ave, Combs St, Salyersville, KY 41465	70 x	4.5522	318.65
Unknown-Orville's Mother ? Dixie Ave, Combs St, Salyersville, KY 41465	70 x	4.5522	318.65
Unknown-Dyer 223 Dixie Ave, Salyersville, KY 41465	70 x	4.5522	318.65
Unknown - J May? Dixie Section 310 KY St, Salyersville, KY 41465	70 x	4.5522	318.65
Janice Bailey ? 909 Dixie Ave, Salyersville, KY 41465	70 x	4.5522	318.65
Sandy Shepherd Dixie Section Combs St, Salyersville, KY 41465	Has BTU Pipeline meter riser and a Sigma Gas meter		
Jim Hoskins, Regulator-no meter 921 Dixie Ave, Salyersville, KY 41465	70 x	4.5522	318.65
Tom Frazier Dixie Section, Salyersville, KY 41465	70 x	4.5522	<u>318.65</u>
Subtotal			6,937.55
New Radio Station			500.72
New Magoffin Co. School			11,835.72
New Magoffin Co. Courthouse			19,119.24
Total			<u>\$38,393.23</u>

SIGMA GAS CORPORATION

P. O. Box 22
Salyersville, Kentucky 41465

Estill Branham
Manager

(606) 886-7075
(606) 349-1505

March 5, 2004

Magoffin County New Courthouse
Downtown
Salyersville, Ky 41465

Estimated Usage Per Year

4,200 MCF

@4.5522 Base Rate

\$19,119.24

SIGMA GAS CORPORATION

P. O. Box 22
Salyersville, Kentucky 41465

Estill Branham
Manager

March 5, 2004

(606) 886-7075
(606) 349-1505

Radio Station -- New
WRLU -- 97.3
Salyersville, Ky 41465

ESTIMATED USAGE PER YEAR

110 MCF

@4.5522 Base Rate

\$500.72

SIGMA GAS CORPORATION

P. O. Box 22
Salyersville, Kentucky 41465

Estill Branham
Manager

March 5, 2004

(606) 886-7075
(606) 349-1505

NEW MAGOFFIN/SALYERSVILLE
GRADE SCHOOL
209 HORNET DRIVE
SALYERSVILLE, KY 41465

ESTIMATED USAGE PER YEAR

2,600 MCF

@4.5522 BASE RATE

\$11,835.72