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PUBLIC SERVICE  
COMMISSION

August 14, 2008

Ms. Stephanie Stumbo  
Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, KY 40602-0615

RE: An Inquiry into Universal Service and Funding Issues  
Administrative Case No. 360

Dear Ms. O'Donnell:

On May 24, 2007, the Kentucky Public Service Commission ("Commission") determined that eligible telecommunications carriers ("ETCs") must annually verify the continued eligibility of their entire Lifeline customer base and submit the results of this annual audit to the Commission each year no later than August 15<sup>th</sup>. In accordance with this requirement, New Cingular Wireless PCS, LLC ("AT&T Mobility") (f/k/a American Cellular Corporation)<sup>1</sup> hereby submits its annual Lifeline verification results.<sup>2</sup>

Lifeline Subscribers	120 <sup>3</sup>
Customers found to be ineligible since Lifeline mailing	40 <sup>4</sup>
Customers who have not responded	59 <sup>5</sup>
Customers who provided documentation of eligibility	21

<sup>1</sup> On April 14, 2008, the Commission approved AT&T Mobility's request to transfer the ETC designation of American Cellular Corporation ("ACC") to AT&T Mobility for those areas in which ACC was previously designated as an ETC and which the FCC did not order AT&T Mobility to divest. The Commission further ordered that ACC will remain the designated ETC in KY-6 and KY-8 until it divests itself of those areas. *In the Matter of New Cingular Wireless PCS, LLC ("AT&T Mobility") Notice of Acquisition and Request for Transfer of Eligible Telecommunications Carrier Designation*, Case No. 2008-00077, Ordering Paragraph 2 and 3.

<sup>2</sup> An extension request is being submitted on behalf of ACC to allow it additional time to submit the annual verification results for the Lifeline customers in KY-6 and KY-8.

<sup>3</sup> As of June 2008 when AT&T Mobility performed its annual verification it had 120 Lifeline subscribers.

<sup>4</sup> Two customers switched to another calling plan, thirty-two customer accounts were canceled due to non-payment, and six accounts were suspended for non-payment.

<sup>5</sup> Although AT&T Mobility sent two voice messages reminding customers to mail back the self-certifications or to call its dedicated Lifeline Call Center if the customer had questions, fifty-nine customers still have not returned their self-certifications with proof of continued eligibility. During the week of August 4, 2008, AT&T Mobility's Lifeline Call Center agents initiated calls to customers and left messages for customers to call back so that they could reiterate the self-certification process and requirements with customers.

If there are any questions regarding the annual Lifeline verification, please contact the undersigned or Tricia McKinley at 425.580.8920.

Sincerely,

  
Suzanne Halverson