January 13, 2009

VIA FEDERAL EXPRESS

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Mr. Jeff Derouen
Executive Director
Public Service Commission
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JAN 14 2009

PUBLIC SERVICE COMMISSION

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P. O. Box 615 Frankfort, KY 40602

RE: An Inquiry Into Universal Service and Funding Issues Administrative Case No. 360

Dear Mr. Derouen:

On July 23, 2008, the Commission ordered all Eligible Telecommunications Carriers ("ETCs") that were unable to complete their Lifeline audit by August 15, 2008, to submit a status report every 30 days regarding the progress made on concluding the Lifeline audit report. Pursuant to the Commission's July 23 Order, BellSouth Telecommunications Inc. d/b/a AT&T Kentucky ("AT&T Kentucky") submits its status report.

In late July, the Commonwealth of Kentucky Cabinet for Health and Family Services (the "Cabinet") sent AT&T Kentucky a Memorandum of Understanding (MOU), nearly identical to the one executed between the parties in 2007, and requested AT&T Kentucky provide edits to that MOU reflecting the use of AT&T Kentucky's online verification process. The Cabinet reviewed the submitted changes and provided an executed MOU to AT&T Kentucky. AT&T Kentucky executed the MOU and returned it to the Cabinet. AT&T Kentucky downloaded its KY Lifeline subscriber list; provided a digital secure ID to the Cabinet; and, forwarded a password to the Cabinet to access the Lifeline subscriber file. The AT&T KY Lifeline subscriber file was processed on December 8, 2008. Following are the 2008 results compared to those of the 2007 audit:

	2007 Verification	2008 Verification
Number of Lifeline Customers	25,576*	25,507*
Number who do not initially qualify and were sent a request for additional documentation	7,722	4,122

^{*} These numbers include resale accounts that drop out of the process.

Mr. Jeff Derouen January 13, 2009 Page 2

AT&T sent letters to those Lifeline subscribers deemed ineligible requesting qualifying documentation within 60 days in order to continue receiving the Lifeline credit. AT&T should complete the Lifeline verification process in February 2009.

AT&T Kentucky will provide the Commission its next status report on or before February 16, 2009.

Sincerely,

Sheef R. Winn

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