CUSTOMER NOTICE AFFIDAVIT

AFFIDAVIT

I, <u>Daryl L. Hammond</u>, am a representative of <u>Duo County Telephone Cooperative</u>, Inc. and am authorized to make this statement on its behalf.

I attest that the customer notice accompanying this affidavit was sent to all customers on the following dates: <u>April 25, 2017</u>, in accordance with Section 17(2) of 807 KAR 5:001. I declare under penalty of perjury that the foregoing/is true and correct.

Signature: Subscribed and sworn to me before this 25° day of 02017.

NOTARY PUBLIC

My commission expires: 03-02-2019



2150 North Main Street Jamestown, Kentucky 42629 duocounty.com Russell 270-343-3131 Adair 270-378-4141 Cumberland 270-433-2121 Exhibit 3

Dear Valued Customer,

On or around April 28, Duo County Telephone Cooperative will file with the KY Public Service Commission an increase in basic local service rates charged to residential subscribers due to a **Federal Communication Commission mandate**. With this change, local residential service rates are proposed to increase from \$18 to \$20. Business rates are unchanged with this filing. If approved by the PSC, the effective date of this rate change will be May 31, 2017. We anticipate the average residential bill increase being 5.62% however based on their calling patterns, many of our members may actually see a reduction in their bills.

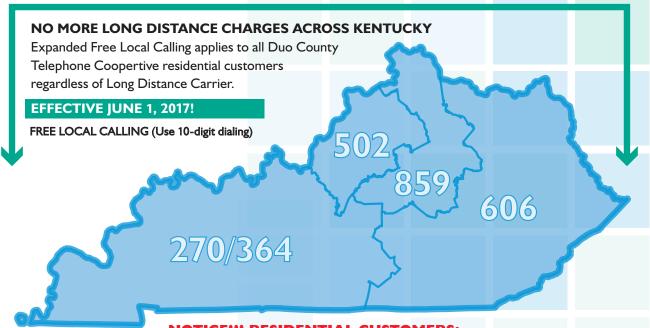
To offset this increase in your local service rate, all calls within the state of Kentucky will become local calls and you will no longer be charged toll for completing direct dialed calls anywhere in the Commonwealth, regardless of who your long distance carrier is.

This increase is mandated by recent changes enacted by the Federal Communications Commission which set minimal local service rate levels as a condition of continued receipt of federal high cost support that allows us to deploy fiber optic facilities and support advanced voice and broadband services. Because this support is vital to the economic health of our community, we had no choice but to request this rate increase.

You may examine this application at the offices of Duo County Telephone Cooperative located at 2150 North Main St., Jamestown, Kentucky 42629 during regular business hours or at the offices of the Kentucky Public Service Commission located at 211 Sower Boulevard, Frankfort, Kentucky, Monday through Friday, 8:00 a.m. to 4:30 p.m., or through the commission's Web site at http://psc.ky.gov.

Comments regarding the application may be submitted to the Public Service Commission through its Web site or by mail to Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602. Rates contained in this notice are the rates proposed by Duo County but the Public Service Commission may order rates to be charged that differ from the proposed rates contained in this notice.

You may submit a timely written request for intervention to the Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602, establishing the grounds for the request including the status and interest of the party. If the Commission does not receive a written request for intervention within thirty (30) days of initial publication or mailing of this notice, the Commission may take final action on the application.



NOTICE!!! RESIDENTIAL CUSTOMERS:

Be sure to double check your security or speed dials that have preprogrammed dialing to remove the (1) from dialing 502 and 859 area codes!

Case 2017 0008 OUNCING: Exhibit 3 FREE LOCAL CALLING STATEWIDE!

NO MORE LONG DISTANCE CHARGES IN KENTUCKY

270/364

Expanded Free Local Calling applies to all Duo County Telephone Coopertive business customers regardless of Long Distance Carrier.

EFFECTIVE JUNE 1, 2017!

FREE LOCAL CALLING (Use 10-digit dialing)



BUSINESS CUSTOMERS: SEE NOTICE ON REVERSE!

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2150 North Main Street Jamestown, Kentucky 42629

duocounty.com Russell 270-343-3131 Adair 270-378-4141 Cumberland 270-433-2121 Notice!!! BUSINESS CUSTOMERS: Be sure to double check your fax machines and phone sets that have pre-programmed dialing to remove the (1) from dialing 502 and 859 area codes! Exhibit 3 Standard U.S. Postage Paid Somerset, Ky Permit No. 299