

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AN INQUIRY INTO THE STATE) CASE NO. 2016-00059
UNIVERSAL SERVICE FUND)

TEMPO TELECOM, LLC'S RESPONSES
TO COMMISSION STAFF'S FIRST REQUESTS FOR INFORMATION

Tempo Telecom, LLC ("Tempo"), hereby serves its Responses to the Kentucky Public Service Commission Staff's Request for Information dated April 6, 2016.

DATA RESPONSES

**REQUESTS FOR INFORMATION TO PARTIES THAT RECEIVED PAYMENT FROM
THE KENTUCKY UNIVERSAL SERVICE FUND ("KUSF")**

REQUEST NO. 1. Provide the KUSF reimbursement forms submitted to the Commission and the Department of Finance and Administration from January 2014 to the present.

RESPONSE: Not Applicable. Tempo has not received reimbursement payments from the Kentucky Universal Service Fund.

RESPONSE PROVIDED BY: Sharyl Fowler, Lifeline Compliance Manager

REQUEST NO. 2. Provide the Federal Communication Commission ("FCC") Form 497 submitted to the FCC from January 2014 to the present.

RESPONSE: *See Exhibit A.*

RESPONSE PROVIDED BY: Sharyl Fowler, Lifeline Compliance Manager

REQUEST NO. 3. Refer to the Lifeline plans you filed with the Commission with your Application for Designation as an Eligible Telecommunications Carrier ("ETC"). State whether there have been changes to these Lifeline plans since the Commission entered an Order designating you as an ETC for the purpose of offering Lifeline service in Kentucky. If there have been changes to the Lifeline plans, provide:

- a. Copies of all Lifeline plans currently offered to Kentucky subscribers.
- b. For each new or modified Lifeline plan, explain in detail:
 - i. How the current Lifeline plan modifies the Lifeline plan in effect when you were designated as an ETC;
 - ii. Whether the current Lifeline plan was offered in addition to Lifeline plans in effect when you were designated as an ETC.
- c. An explanation for why existing Lifeline plans were changed or additional Lifeline plans were added.

RESPONSE: . There have been no changes to the Lifeline plans since the issuance of Tempo's ETC designation order on March 7, 2014.

RESPONSE PROVIDED BY: Sharyl Fowler, Lifeline Compliance Manager

REQUEST NO. 4. If the Commission's decision is to maintain state Lifeline support for only voice service, describe how that decision would affect whether and how you provide Lifeline service in Kentucky.

RESPONSE: A decision to maintain support only for voice service would likely have no effect on whether Tempo provides Lifeline service in Kentucky.

RESPONSE PROVIDED BY: Sharyl Fowler, Lifeline Compliance Manager

REQUEST NO. 5. Identify any cost-effective procedures that you believe should be implemented by the Commission to increase oversight of the Lifeline program.

RESPONSE: . Tempo has no recommendations.

RESPONSE PROVIDED BY: Sharyl Fowler, Lifeline Compliance Manager

REQUEST NO. 6. If the Commission's decision is to change the amount of Lifeline support, state how soon upon the issuance of an Order by the Commission changing the Lifeline support amount that you are or anticipate being able to implement the changes on customer bills.

RESPONSE: Not Applicable. Tempo does not issue bills.

RESPONSE PROVIDED BY: Sharyl Fowler, Lifeline Compliance Manager

REQUEST NO. 7. Provide, in detail, the methods employed to verify the eligibility of customers who participate in the Lifeline program.

RESPONSE: *See Exhibit B.*

RESPONSE PROVIDED BY: Sharyl Fowler, Lifeline Compliance Manager

REQUEST NO. 8. State whether you have been subjected to FCC investigation, action, and/or penalties relating to participation in the Lifeline program. If you have been so subjected, provide in detail, including citations to the FCC action, the investigation, action, and/or penalties to which you were subjected.

RESPONSE: No.

RESPONSE PROVIDED BY: Sharyl Fowler, Lifeline Compliance Manager

REQUEST NO. 9. Describe, in detail, your current marketing programs for Lifeline service in Kentucky, including, but not limited to, person-to-person sales.

RESPONSE: Not Applicable. Tempo uses its website, mytempo.com, to communicate information about its various telecommunications services, including Lifeline. Tempo has also used regional print publications to advertise its Lifeline offering.

RESPONSE PROVIDED BY: Sharyl Fowler, Lifeline Compliance Manager

REQUESTS FOR INFORMATION TO ALL PARTIES

REQUEST NO. 1. Provide the KUSF reimbursement forms submitted to the Commission and the Department of Finance and Administration from January 2014 to the present.

RESPONSE: Not Applicable. Tempo has not requested reimbursement from the KUSF.

RESPONSE PROVIDED BY: Sharyl Fowler, Lifeline Compliance Manager

REQUEST NO. 2. Explain how the total number of subscriber lines is calculated for the KUSF reimbursement form when a new customer receives service in the middle of a month.

RESPONSE: Not Applicable. Tempo has not requested reimbursement from the KUSF.

RESPONSE PROVIDED BY: Sharyl Fowler, Lifeline Compliance Manager

REQUEST NO. 3. Explain how the total number of subscriber lines is calculated for the KUSF reimbursement form when a customer leaves in the middle of a month.

RESPONSE: Not Applicable. Tempo has not requested reimbursement from the KUSF.

RESPONSE PROVIDED BY: Sharyl Fowler, Lifeline Compliance Manager

REQUEST NO. 4. Explain how the KUSF surcharge remittance is calculated when you experience a bad debt. Explain whether none of the surcharge amount or the full surcharge amount billed to, but not paid by, the customer is remitted.

RESPONSE: Currently, in a bad debt scenario, Tempo remits the full amount of the surcharge billed to, but not paid by the customer. However this process may change in the future as our bad debt policy is reviewed.

RESPONSE PROVIDED BY: Matthew Tolan, Sr. Transaction Tax Accountant

REQUEST NO. 5. State whether you believe the Commission should wait until the FCC's investigation of Lifeline Reform is concluded before rendering a decision in this proceeding and explain the basis for your response.

RESPONSE: Tempo has no comment on this matter, but notes the FCC issued a Further Order on Reconsideration in its proceeding on April 27, 2016.

RESPONSE PROVIDED BY: Sharyl Fowler, Lifeline Compliance Manager

REQUEST NO. 6. State how soon upon the issuance of an Order by the Commission changing the KUSF surcharge that you are or anticipate being able to implement the changes on customer bills. If it differs by type of account, provide the information for each type of account, along with the number of access lines for each account type.

RESPONSE: Currently, Tempo's Lifeline service is a free service to its Lifeline customers and no bill is rendered. Any change in the KUSF surcharge would not affect Tempo's Lifeline customers. Tempo would remit an amount equal to the surcharge that would otherwise be added to a customer's bill.

RESPONSE PROVIDED BY: Sharyl Fowler, Lifeline Compliance Manager

CERTIFICATE OF SERVICE

In accordance with 807 KAR 5:001, Section 8, I certify that the May 5, 2016 electronic filing of these Data Responses is a true and accurate copy of the same document being filed in paper medium; that the electronic filing was transmitted to the Commission on May 5, 2016; that there are currently no parties that the Commission has excused from participation by electronic means in this proceeding; and that an original paper medium of these Data Responses will be mailed to the Commission by first class United States mail, postage prepaid, on May 5, 2016.

A handwritten signature in black ink, appearing to read "Douglas F. Brent", with a long horizontal stroke extending to the right.

Douglas F. Brent