

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, March 01, 2010 3:19 PM
To: Candice Deininger
Subject: RE: LFUCG Commercial & Industrial - February 2010

I have asked Donna to rerun it.

FYI - Donna has to run this query because it requires a revenue extract. She is the only one here that can run those.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lexingt
onky.gov>

<Bryan.Siler@amwater.com>

To

cc

03/01/2010 02:27
PM

Subject
RE: LFUCG Commercial & Industrial -
February 2010

Bryan - Although the file is entitled February 2010, when I opened it, it has usage from February 2009 . . .

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Monday, March 01, 2010 1:37 PM
To: Candice Deininger
Subject: Fw: LFUCG Commercial & Industrial - February 2010

Here you go.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWS on 03/01/2010 01:36 PM -----

Donna

Taylor/KAWC/AWWSC

To 03/01/2010 12:51 PM Bryan Siler/KAWC/AWWSC@AWW

cc

Subject LFUCG Commercial & Industrial -
February 2010

(See attached file: LFUCG - Commercial and Industrial Consumption - February 2010.xls)

Donna B. Taylor
American Water ITS
Business Applications Development - Middle Office 2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Monday, March 01, 2010 2:28 PM
To: Bryan.Siler@amwater.com
Subject: RE: LFUCG Commercial & Industrial - February 2010

Bryan - Although the file is entitled February 2010, when I opened it, it has usage from February 2009 . . .

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Monday, March 01, 2010 1:37 PM
To: Candice Deininger
Subject: Fw: LFUCG Commercial & Industrial - February 2010

Here you go.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 03/01/2010 01:36 PM -----

Donna
Taylor/KAWC/AWWSC

03/01/2010 12:51
PM

Bryan Siler/KAWC/AWWSC@AWW

To

cc

Subject

LFUCG Commercial & Industrial -
February 2010

(See attached file: LFUCG - Commercial and Industrial Consumption - February 2010.xls)

Donna B. Taylor
American Water ITS
Business Applications Development - Middle Office 2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Monday, March 01, 2010 1:39 PM
To: Bryan.Siler@amwater.com
Subject: RE: LFUCG Commercial & Industrial - February 2010

Thanks, Bryan!

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Monday, March 01, 2010 1:37 PM
To: Candice Deininger
Subject: Fw: LFUCG Commercial & Industrial - February 2010

Here you go.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWS on 03/01/2010 01:36 PM -----

Donna
Taylor/KAWC/AWWS

03/01/2010 12:51
PM

Bryan Siler/KAWC/AWWS@AWW

To

cc

Subject

LFUCG Commercial & Industrial -
February 2010

(See attached file: LFUCG - Commercial and Industrial Consumption - February 2010.xls)

Donna B. Taylor
American Water ITS
Business Applications Development - Middle Office 2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, March 01, 2010 1:37 PM
To: Candice Deininger
Subject: Fw: LFUCG Commercial & Industrial - February 2010

Attachments: LFUCG - Commercial and Industrial Consumption - February 2010.xls



LFUCG -
Commercial and Indu:

Here you go.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 03/01/2010 01:36 PM -----

Donna
Taylor/KAWC/AWWSC

03/01/2010 12:51
PM

Bryan Siler/KAWC/AWWSC@AWW

To
cc

Subject
LFUCG Commercial & Industrial -
February 2010

(See attached file: LFUCG - Commercial and Industrial Consumption - February 2010.xls)

Donna B. Taylor
American Water ITS
Business Applications Development - Middle Office 2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Monday, March 01, 2010 1:32 PM
To: Bryan.Siler@amwater.com; Takisha.Walker@amwater.com
Cc: Bonita Hall

Subject: WQMF Account Credit

Good afternoon! Sorry to bother you, but with regard to the following screenshot, will the customer receive a cash refund from KAWC (AmWater) since she will no longer be billed for the fee? I checked Scott's March billing file and it shows -0- ERUs, so the credit won't be used for further charges . . .



Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

04/29/2013

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Thursday, February 25, 2010 8:24 AM
To: Candice Deininger
Subject: Re: FW: Call Referrals

Thanks Candice.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lexingt
onky.gov>

02/25/2010 08:09
AM

"Bonita Hall"
<bhall2@lexingtonky.gov>, "Kendra
Carter" <kcarter@lexingtonky.gov>

To

cc

"Cassie Felty"
<mfelty@lexingtonky.gov>, "Julie
Mantrom"
<jmantrom@lexingtonky.gov>,
"Jennifer M Myatt"
<jmyatt@lexingtonky.gov>,
<Bryan.Siler@amwater.com>,
<Takisha.Walker@amwater.com>

Subject

FW: Call Referrals

Good morning, Cookie and Kendra. Kindly refer to the email below from Bryan Siler at Kentucky-American Water Company in which he requests that calls be referred to their Call Center first; that number is 1-800-678-6301. Please pass this information along to your respective staffs. Thank you very much!

Candice

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Wednesday, February 24, 2010 5:25 PM
To: Candice Deininger
Cc: Takisha.Walker@amwater.com
Subject: Call Referrals

Candice,

We have had several calls in the last two days that were either referred to or forwarded, by the city, directly to the Customer Advocate line. We're happy to help with escalated issues but these calls should be referred to the Call Center first. I just wanted to get this on your radar. Thanks.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, February 23, 2010 1:40 PM
To: Candice Deininger
Cc: Rachel.Cole@amwater.com; Takisha.Walker@amwater.com; Scott Dickison
Subject: Re: WQMF Premise 120124038 - KAW

Attachments: pic29814.jpg



pic29814.jpg (6 KB)

Candice,

Jarold was approving these yesterday when I was in his office. I just spoke to him and there was a problem with the accounting used and they were kicked back. He will correct the accounting and get them re-submitted. As far as I know there is no question about the accuracy of the number of ERUs .

Sorry for the delay.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lexingt
onky.gov>

02/23/2010 01:23
PM

<Bryan.Siler@amwater.com>,
<Takisha.Walker@amwater.com>

To

cc

"Scott Dickison"
<sdickison@lexingtonky.gov>

Subject

WQMF Premise 120124038

Hello . . . I received a call from Amanda at Special Accounts regarding the billing of the WQMF on the above premise - and it happens to be one for KAWC and being sent to Cherry Hill. As you can see, the fee has not been paid, and I was wondering if there was some sort of question about the accuracy of the number of ERUs, or even if you were aware of this bill.

It's my intent to call Amanda back and inform her that regardless of whether or not this is a 'free water account' (company account), the WQMF is still owed. I've also copied Scott on this email so he's aware of it should you have any questions. Thank you!

(Embedded image moved to file: pic29814.jpg) Candice Deininger Revenue Supervisor LFUCG
Division of Revenue 200 East Main Street Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, February 23, 2010 11:12 AM
To: Scott Dickison
Cc: Candice Deininger; Takisha.Walker@amwater.com; Robert Bowman
Subject: Re: February Billing File

Scott,

Just to avoid confusion, we called the file you sent on January 27th the February billing file. Should we refer to this one as the March billing file? It is to be effective for March 1st bills, right?

Also, do you have quantities for the new non-mutuals? I didn't see them in the file. Due to the number of the new premises needed I can make sure these are set up for the March billing. However, if there were a lot of new non-mutuals, I may not be able to guarantee they would get set up and billed that quickly. I don't think this will ever be a problem but if there were a large amount of them it would be a possibility.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Scott Dickison"
<sdickison@lexingtonky.gov>

02/23/2010 09:01
AM

<Bryan.Siler@amwater.com>

"Robert Bowman"
<rbowman2@lexingtonky.gov>

To
cc
Subject

February Billing File

I've attached the billing file as a CSV to this e-mail, a list of non mutuals that we'll need created. I'll follow up later in the month with a list of non-mutuals that we'll need to delete.

Scott Dickison, GISP
GIS Programmer/Analyst
Lexington-Fayette Urban County Government Divison of Computer Services
301 Lisle Industrial Ave
Lexington, KY 40511

p: (859) 258-3414
sdickison@lfucg.com

[attachment "FEB2010 BILLING.CSV" deleted by Bryan Siler/KAWC/AWWSC] [attachment "NEW_NM_0210.xls" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, February 23, 2010 10:26 AM
To: Candice Deininger
Cc: Takisha.Walker@amwater.com
Subject: RE: FW: Turn Off Notices

Attachments: pic19602.jpg



pic19602.jpg (6 KB)

Yes, they were notified due to non-payment of the water portion.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lexingt
onky.gov>

<Bryan.Siler@amwater.com> To
cc
<Takisha.Walker@amwater.com>
Subject
RE: FW: Turn Off Notices

02/23/2010 10:16
AM

I already checked for sewer charges, and they have none that can find. Apparently, the only service they receive is for water and the WQMF . . . Did this account receive a S/O notice because of non-payment of the water portion?

(Embedded image moved to file: pic19602.jpg)

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, February 23, 2010 10:10 AM
To: Candice Deininger
Cc: Takisha.Walker@amwater.com
Subject: Re: FW: Turn Off Notices

Yes, that is correct. But, if they haven't paid the Water Quality Fee they also have not paid the sewer, right? Would you like this account placed on hold for a week or two to resolve the issue?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lexingt
onky.gov>

<Bryan.Siler@amwater.com>

To

cc

02/23/2010 10:06
AM

Subject

FW: Turn Off Notices

Bryan - KAWC can only shut off for non-payment of sewer fees, right?

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

From: Rebecca Arledge
Sent: Tuesday, February 23, 2010 8:24 AM
To: Candice Deininger
Subject: Turn Off Notices

Hi Candice,

I am working with a client that received a cut off notice. Premise #120066774...Scott is sending someone out to do a sight inspection to make sure the ERU's are correct. Can we let KAWC know this? Will they turn the water off for non payment of the WQMF? Please let me know.

Thanks,

Becky

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, February 23, 2010 10:10 AM
To: Candice Deininger
Cc: Takisha.Walker@amwater.com
Subject: Re: FW: Turn Off Notices

Yes, that is correct. But, if they haven't paid the Water Quality Fee they also have not paid the sewer, right? Would you like this account placed on hold for a week or two to resolve the issue?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lexingt
onky.gov>

<Bryan.Siler@amwater.com>

To

cc

02/23/2010 10:06
AM

Subject

FW: Turn Off Notices

Bryan - KAWC can only shut off for non-payment of sewer fees, right?

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

From: Rebecca Arledge
Sent: Tuesday, February 23, 2010 8:24 AM
To: Candice Deininger
Subject: Turn Off Notices

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Thanks,

Becky

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]

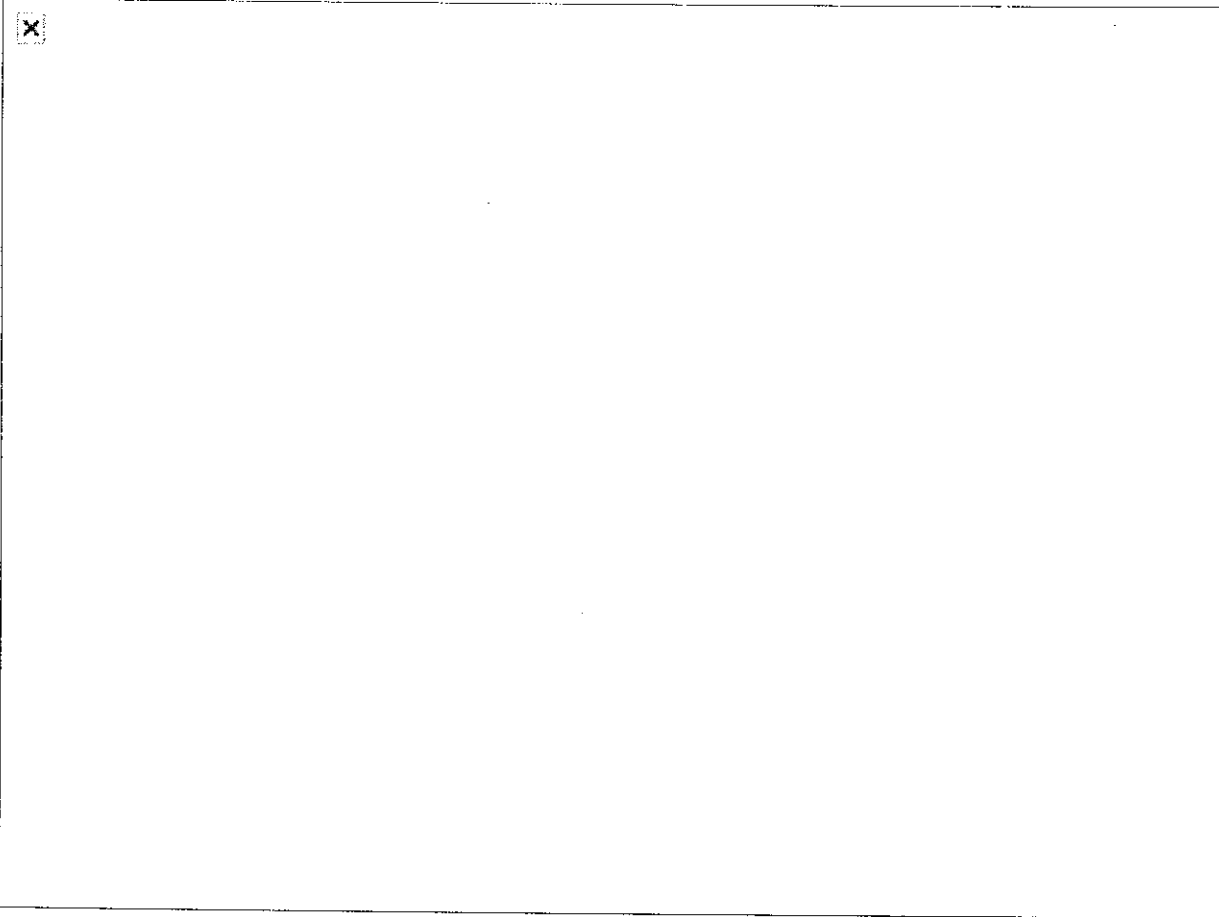
Sent: Tuesday, February 23, 2010 10:16 AM

To: Bryan.Siler@amwater.com

Cc: Takisha.Walker@amwater.com

Subject: RE: FW: Turn Off Notices

I already checked for sewer charges, and they have none that can find. Apparently, the only service they receive is for water and the WQMF . . . Did this account receive a S/O notice because of non-payment of the water portion?



Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]

Sent: Tuesday, February 23, 2010 10:10 AM

To: Candice Deininger

Cc: Takisha.Walker@amwater.com

Subject: Re: FW: Turn Off Notices

Yes, that is correct. But, if they haven't paid the Water Quality Fee they also have not paid the sewer, right? Would you like this account placed on hold for a week or two to resolve the issue?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininginger"
<cdeining@lexingt
onky.gov>

<Bryan.Siler@amwater.com>

To

cc

02/23/2010 10:06
AM

Subject

FW: Turn Off Notices

Bryan - KAWC can only shut off for non-payment of sewer fees, right?

Candice Deininginger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

From: Rebecca Arledge
Sent: Tuesday, February 23, 2010 8:24 AM
To: Candice Deininginger
Subject: Turn Off Notices

Hi Candice,

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Thanks,

Becky

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Tuesday, February 23, 2010 10:07 AM
To: Bryan.Siler@amwater.com
Subject: FW: Turn Off Notices

Importance: High

Bryan – KAWC can only shut off for non-payment of sewer fees, right?

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

From: Rebecca Arledge
Sent: Tuesday, February 23, 2010 8:24 AM
To: Candice Deininger
Subject: Turn Off Notices

Hi Candice,

I am working with a client that received a cut off notice. Premise #120066774... Scott is sending someone out to do a sight inspection to make sure the ERU's are correct. Can we let KAWC know this? Will they turn the water off for non payment of the WQMF? Please let me know.

Thanks,

Becky

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, February 22, 2010 5:58 PM
To: AW_-_JE/AWWSC%AWW@amwater.net
Cc: Candice Deininger; Kathleen Hicks; Rachel.Cole@amwater.com; Dale.Graham@amwater.com; Takiyah.Myatt@amwater.com
Subject: Sewer/Landfill Billing

Attachments: Miscellaneous Invoice Request-Sadieville 01_2010.doc; Miscellaneous Invoice Request-LFUCG 01_2010.doc; pic16238.jpg



Miscellaneous
Invoice Request-...



Miscellaneous
Invoice Request-...



pic16238.jpg (6
KB)

Dale,

Here are the MI requests for LFUCG and Sadieville. Please process and send the .pdf file to Candice Deininger at LFUCG.

Thanks.

(See attached file: Miscellaneous Invoice Request-Sadieville 01_2010.doc) (See attached file: Miscellaneous Invoice Request-LFUCG 01_2010.doc)

(Embedded image moved to file: pic16238.jpg)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, February 22, 2010 3:13 PM
To: Candice Deininger
Cc: Sheila Powell
Subject: Re: 30% Discount Coding

Thanks.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lexingt
onky.gov> To
<Bryan.Siler@amwater.com>
02/22/2010 03:05 "Sheila Powell" cc
PM <sheilap@lexingtonky.gov>
30% Discount Coding Subject

Good afternoon, Bryan. Attached is a file from Sheila at Adult Services containing the names of clients who are to receive the 30% discount coding for both sewer and the WQMF. If you have any questions, kindly contact Sheila. Thank you and have a good evening!

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

[attachment "Friday February 19 2010.xls" deleted by Bryan Siler/KAWC/AWWS]

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Monday, February 22, 2010 11:41 AM
To: Kathleen Hicks
Subject: FW: Invoice 10140246

Attachments: pic08716.jpg



pic08716.jpg (6
KB)

Kathleen,

I just spoke with Bryan, and he will be checking on the December invoice. Not sure if he'll be able to get back to us today as he's got quite a bit of other stuff on his plate to do today . . . He also indicated that he would have the January bill breakdown to us by this afternoon.

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

-----Original Message-----

From: Rachel.Cole@amwater.com [mailto:Rachel.Cole@amwater.com]
Sent: Friday, February 19, 2010 9:59 AM
To: Candice Deininger
Cc: Takisha.Walker@amwater.com
Subject: Re: Invoice 10140246

Hi Candice,

It looks like the monthly invoice was short paid. I'm not sure why.

(Embedded image moved to file: pic08716.jpg)

Rachel S. Cole
Kentucky American Water
Email: rachel.cole@amwater.com
Ph: 859-268-6307
Fax: 859-335-3307

"Candice
Deininger"
<cdeining@lexingt
onky.gov>

02/19/2010 09:52
AM

<Takisha.Walker@amwater.com>,
<Rachel.Cole@amwater.com>

To

cc

Subject

Invoice 10140246

Good morning, Ladies. I had emailed Bryan last week inquiring about the above invoice because I am unsure as to what the charges are for - the remark says 'LFUCG Sewer/Landfill 12/09' for a total amount of \$566.41 Would one of you be able to assist me with finding out what this invoice is for so I can have it processed? Thanks very much!!

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, February 22, 2010 11:05 AM
To: Candice Deininger
Subject: RE: FW: Invoice 10140246

I'll call in just a minute.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lexingt
onky.gov>

<Bryan.Siler@amwater.com>

To

02/22/2010 11:04
AM

cc

RE: FW: Invoice 10140246

Subject

Sorry - was in Bill's office . . . I'm back

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Monday, February 22, 2010 10:59 AM
To: Candice Deininger
Subject: Re: FW: Invoice 10140246

I called but didn't leave a message. I will try again in a few minutes.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice

Deininger"

<cdeining@lexingt

To

onky.gov>

<Bryan.Siler@amwater.com>

cc

02/22/2010 08:19

AM

Subject

FW: Invoice 10140246

Bryan - I know you're just back, but will you kindly give me a call ASAP, please?

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

-----Original Message-----

From: Rachel.Cole@amwater.com [mailto:Rachel.Cole@amwater.com]
Sent: Friday, February 19, 2010 9:59 AM
To: Candice Deininger
Cc: Takisha.Walker@amwater.com
Subject: Re: Invoice 10140246

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(Embedded image moved to file: pic08716.jpg)

Rachel S. Cole
Kentucky American Water
Email: rachel.cole@amwater.com
Ph: 859-268-6307
Fax: 859-335-3307

"Candice
Deininger"

To <cdeining@lexingt
onky.gov>

<Takisha.Walker@amwater.com>,
<Rachel.Cole@amwater.com>

02/19/2010 09:52

cc

AM

Subject

Invoice 10140246

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200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

[attachment "pic08716.jpg" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Monday, February 22, 2010 11:04 AM
To: Bryan.Siler@amwater.com
Subject: RE: FW: Invoice 10140246

Sorry - was in Bill's office . . . I'm back

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Monday, February 22, 2010 10:59 AM
To: Candice Deininger
Subject: Re: FW: Invoice 10140246

I called but didn't leave a message. I will try again in a few minutes.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lexingt
onky.gov>

<Bryan.Siler@amwater.com>

To

02/22/2010 08:19
AM

cc

FW: Invoice 10140246

Subject

Bryan - I know you're just back, but will you kindly give me a call ASAP, please?

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

-----Original Message-----

From: Rachel.Cole@amwater.com [mailto:Rachel.Cole@amwater.com]
Sent: Friday, February 19, 2010 9:59 AM
To: Candice Deininger
Cc: Takisha.Walker@amwater.com
Subject: Re: Invoice 10140246

Hi Candice,

It looks like the monthly invoice was short paid. I'm not sure why.

(Embedded image moved to file: pic08716.jpg)

Rachel S. Cole
Kentucky American Water
Email: rachel.cole@amwater.com
Ph: 859-268-6307
Fax: 859-335-3307

"Candice

Deininger"

<cdeining@lexingt

To

onky.gov>

<Takisha.Walker@amwater.com>,

<Rachel.Cole@amwater.com>

02/19/2010 09:52

cc

AM

Subject

Invoice 10140246

Good morning, Ladies. I had emailed Bryan last week inquiring about the above invoice because I am unsure as to what the charges are for - the remark says 'LFUCG Sewer/Landfill 12/09' for a total amount of \$566.41 Would one of you be able to assist me with finding out what this invoice is for so I can have it processed? Thanks very much!!

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

cdeining@lexingtonky.gov

[attachment "pic08716.jpg" deleted by Bryan Siler/KAWC/AWWS]

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To: Candice Deininger
Subject: Re: FW: Invoice 10140246

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bryan.siler@amwater.com
Phone: (859) 268-6350
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<cdeining@lexingt
onky.gov>

<Bryan.Siler@amwater.com>

To

cc

02/22/2010 08:19
AM

Subject

FW: Invoice 10140246

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Candice Deininger
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Cc: Takisha.Walker@amwater.com
Subject: Re: Invoice 10140246

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(Embedded image moved to file: pic08716.jpg)

Rachel S. Cole
Kentucky American Water
Email: rachel.cole@amwater.com
Ph: 859-268-6307
Fax: 859-335-3307

"Candice

Deininger"

To <cdeining@lexingt
onky.gov> <Takisha.Walker@amwater.com>,
<Rachel.Cole@amwater.com>

cc 02/19/2010 09:52
AM

Subject Invoice 10140246

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859-258-3364
cdeining@lexingtonky.gov
[attachment "pic08716.jpg" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Rachel.Cole@amwater.com
Sent: Monday, February 22, 2010 9:02 AM
To: Candice Deininger
Subject: RE: Invoice 10140246

No problem. Take care!

Rachel S. Cole
Kentucky American Water
Email: rachel.cole@amwater.com
Ph: 859-268-6307
Fax: 859-335-3307

"Candice
Deininger"
<cdeining@lexingt
onky.gov>

<Rachel.Cole@amwater.com>

To

02/22/2010 08:10
AM

<Takisha.Walker@amwater.com>

cc

RE: Invoice 10140246

Subject

Good morning, Rachel. Sorry I couldn't get back to you Friday - there was an electrical problem at Barney Miller's down the street that caused the government center, police station and county clerk's office to be without power for about 1-1/2 hours . . . then I had to leave for a meeting at the treatment plant.

Now that Bryan is back, I'll run all this by him to see if we can get this straightened out. Thanks so much for your help!!

Candice

Candice Deininger
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200 East Main Street
Lexington, KY 40507
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cdeining@lexingtonky.gov

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Subject: Re: Invoice 10140246

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Kentucky American Water
Email: rachel.cole@amwater.com
Ph: 859-268-6307
Fax: 859-335-3307

"Candice
Deininger"

To <cdeining@lexingt
onky.gov> <Takisha.Walker@amwater.com>,
<Rachel.Cole@amwater.com>

cc 02/19/2010 09:52
AM

Subject Invoice 10140246

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200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Monday, February 22, 2010 8:20 AM
To: Bryan.Siler@amwater.com
Subject: FW: Invoice 10140246

Importance: High

Attachments: pic08716.jpg



pic08716.jpg (6 KB)

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Ph: 859-268-6307
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"Candice
Deininger"
<cdeining@lexingt
onky.gov>

02/19/2010 09:52
AM

<Takisha.Walker@amwater.com>,
<Rachel.Cole@amwater.com>

To

cc

Subject

Invoice 10140246

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Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Monday, February 22, 2010 8:11 AM
To: Rachel.Cole@amwater.com
Cc: Takisha.Walker@amwater.com
Subject: RE: Invoice 10140246

Good morning, Rachel. Sorry I couldn't get back to you Friday - there was an electrical problem at Barney Miller's down the street that caused the government center, police station and county clerk's office to be without power for about 1-1/2 hours . . . then I had to leave for a meeting at the treatment plant.

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LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

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Cc: Takisha.Walker@amwater.com
Subject: Re: Invoice 10140246

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Kentucky American Water
Email: rachel.cole@amwater.com
Ph: 859-268-6307
Fax: 859-335-3307

"Candice
Deininger"
<cdeining@lexingt
onky.gov>

02/19/2010 09:52
AM

To
<Takisha.Walker@amwater.com>,
<Rachel.Cole@amwater.com>

cc

Subject
Invoice 10140246

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LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Friday, February 19, 2010 10:16 AM
To: Kathleen Hicks
Subject: FW: Sewer/Landfill Billing

Attachments: Miscellaneous Invoice Request-LFUCG 12_2009.doc; Miscellaneous Invoice Request-Sadieville 12_2009.doc; pic14943.jpg



Miscellaneous Invoice Request-...
Miscellaneous Invoice Request-...
pic14943.jpg (6 KB)

Here ya go . . . it appears that you were copied on

the email.

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Wednesday, January 20, 2010 4:32 PM
To: AW - JE/AWWSC%AWW@amwater.net
Cc: Takiyah.Myatt@amwater.com; Dale.Graham@amwater.com; Rachel.Cole@amwater.com; Candice Deininger; Kathleen Hicks
Subject: Sewer/Landfill Billing

Dale,

Here are the MI requests for LFUCG and Sadieville. Please process and send the .pdf file to Candice Deininger at LFUCG.

Thanks.

(See attached file: Miscellaneous Invoice Request-LFUCG 12_2009.doc) (See attached file: Miscellaneous Invoice Request-Sadieville 12_2009.doc)

(Embedded image moved to file: pic14943.jpg)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Rachel.Cole@amwater.com
Sent: Friday, February 19, 2010 9:59 AM
To: Candice Deininger
Cc: Takisha.Walker@amwater.com
Subject: Re: Invoice 10140246

Attachments: pic08716.jpg



pic08716.jpg (6 KB)

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Ph: 859-268-6307
Fax: 859-335-3307

"Candice
Deininger"
<cdeining@lexingt
onky.gov>
02/19/2010 09:52
AM

<Takisha.Walker@amwater.com>, To
<Rachel.Cole@amwater.com>

cc

Subject

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Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Thursday, February 18, 2010 2:28 PM
To: Takisha.Walker@amwater.com
Cc: Bonita Hall; Hilori Morgan
Subject: RE: Credit Adjustments

That's great to hear, Takisha, and very much appreciated! I'll pass the information along . . . have a great afternoon!

Candice

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

-----Original Message-----

From: Takisha.Walker@amwater.com [mailto:Takisha.Walker@amwater.com]
Sent: Thursday, February 18, 2010 2:26 PM
To: Candice Deininger
Cc: Bonita Hall; Hilori Morgan
Subject: Re: Credit Adjustments

Hello Candice,

I have been investigating the request and I have not been able to locate the data that provides a listing of the effected accounts.

I am still attempting to locate the data. If I can not locate the data prior to Bryan's return, I will ensure the adjustments are processed no later than end of business on Wednesday.

My apologies for the delay or any inconvenience. Please let me know if you have any additional questions or concerns.

Thanks

Takisha Walker
Customer Service Advocate
Kentucky American Water
859-268-6313 - Office
859-361-8981 - Mobile
859-268-6315 - Fax
Takisha.Walker@amwater.com

"Candice
Deininger"
<cdeining@lexingt
onky.gov>

02/18/2010 01:55
PM

<Takisha.Walker@amwater.com>

To

cc

"Bonita Hall"
<bhall2@lexingtonky.gov>, "Hilori
Morgan" <hmorgan@lexingtonky.gov>
Subject

Credit Adjustments

Good afternoon, Takisha. Just following up to see if you were able to find out anything about the credit adjustments for accounts that were affected by using the January billing file instead of the updated February file.

Our water quality customer service team is submitting credit adjustments to me for some of the affected accounts; and, currently, I'm holding them to avoid the possible duplication of credits in the hope that they will be applied by the water company as Bryan indicated. It has been nearly two weeks since this transpired, so I would like some indication as to if and when these credits will be applied so I can proceed accordingly. Thanks very much!!

Candice

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
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Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

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859-268-6315 - Fax
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"Candice
Deininger"
<cdeining@lexingt
onky.gov>

<Takisha.Walker@amwater.com>

To

02/18/2010 01:55
PM

"Bonita Hall"
<bhall2@lexingtonky.gov>, "Hilori
Morgan" <hmorgan@lexingtonky.gov>

cc

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859-258-3364
cdeining@lexingtonky.gov

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Wednesday, February 17, 2010 12:37 PM
To: Takisha.Walker@amwater.com
Cc: Bryan.Siler@amwater.com; Scott Dickison
Subject: RE: Bryan?

Thanks very much, Takisha!!

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

-----Original Message-----

From: Takisha.Walker@amwater.com [mailto:Takisha.Walker@amwater.com]
Sent: Wednesday, February 17, 2010 12:36 PM
To: Candice Deininger
Cc: Bryan.Siler@amwater.com; Scott Dickison
Subject: RE: Bryan?

Hello Candice,

In regards to request #1, here is the information:
Premise #120032039 has comments that state "Douglas Park Irrigation"
Premise #120088008 has comments that state "By Hydrant in front of Booker T. Washington School" - This meter is located in a vault on the school yard.

I am reviewing and following up on request #2. I will follow-up with you upon receipt of information.

Please let me know if you have any additional questions.

Thanks

Takisha Walker
Customer Service Advocate
Kentucky American Water
859-268-6313 - Office
859-361-8981 - Mobile
859-268-6315 - Fax
Takisha.Walker@amwater.com

"Candice
Deininger"
<cdeining@lexingt
onky.gov>

<Takisha.Walker@amwater.com>

To

cc

02/17/2010 12:19
PM

"Scott Dickison"
<sdickison@lexingtonky.gov>,
<Bryan.Siler@amwater.com>

Subject

RE: Bryan?

Hi, Takisha, and thanks for getting back to me. Two things:

1) Premise numbers 120032039 and 120088008 have a service location of just Georgetown Street. Is there anything in their records to indicate whether or not they serve Douglass Park?

2) In his email of February 5, on which you were copied, Bryan indicated the following:

"The bills dated February 1st through February 5th did not have these changes applied to them. I have compared those bills to Scott's updated billing file and have identified adjustments that need to be made. I will submit those to our billing department and have them processed as soon as they can. You won't need to do anything to correct those. I also checked the bills rendered today and they were fine. I will continue to check these to make sure the accounts being billed are correct. We will apply the entire updated file to our system on Tuesday, February 9th. A process is already in place to handle the file for changes that are to be effective March 1st. Those changes will need to be received by February 24th."

Regarding the portion in red, I noticed as of yesterday that the affected bills have not yet been adjusted, and our customer service group is receiving calls from customers about when they can be expected.

Any assistance will be most appreciated - thank you!!

Candice Deininger

Revenue Supervisor

LFUCG Division of Revenue

200 East Main Street

Lexington, KY 40507

859-258-3364

cdeining@lexingtonky.gov

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From: Takisha.Walker@amwater.com [mailto:Takisha.Walker@amwater.com]

Sent: Wednesday, February 17, 2010 12:10 PM

To: Candice Deininger

Subject: Re: Bryan?

Hello Candice,

Bryan is out of the office on vacation this week. He will be back in the office on Monday.

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Thanks

Takisha Walker

Customer Service Advocate

Kentucky American Water

859-268-6313 - Office

859-361-8981 - Mobile

859-268-6315 - Fax

Takisha.Walker@amwater.com

"Candice

Deininger"

<cdeining@lexingt

onky.gov>

To

<Takisha.Walker@amwater.com>

cc

02/17/2010 12:06

PM

Subject

Bryan?

Good afternoon, Takisha. I was just wondering if Bryan was back at work (I know he was out sick last week) - I've left a voicemail message and sent an email but haven't heard from him as I was needing some help on a few things. I know this is a busy time of year, but my questions will be quick. Thank you!

Candice Deininger

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859-268-6315 - Fax
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<Takisha.Walker@amwater.com>

To

02/17/2010 12:19
PM

"Scott Dickison"
<sdickison@lexingtonky.gov>,
<Bryan.Siler@amwater.com>

cc

Subject

RE: Bryan?

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"Candice

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<cdeining@lexingt

onky.gov>

<Takisha.Walker@amwater.com>

To

CC

02/17/2010 12:06

PM

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Cc: Bryan.Siler@amwater.com; Scott Dickison
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2) In his email of February 5, on which you were copied, Bryan indicated the following:

"The bills dated February 1st through February 5th did not have these changes applied to them. I have compared those bills to Scott's updated billing file and have identified adjustments that need to be made. I will submit those to our billing department and have them processed as soon as they can. You won't need to do anything to correct those. I also checked the bills rendered today and they were fine. I will continue to check these to make sure the accounts being billed are correct. We will apply the entire updated file to our system on Tuesday, February 9th. A process is already in place to handle the file for changes that are to be effective March 1st. Those changes will need to be received by February 24th."

Regarding the portion in red, I noticed as of yesterday that the affected bills have not yet been adjusted, and our customer service group is receiving calls from customers about when they can be expected.

Any assistance will be most appreciated - thank you!!

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

-----Original Message-----

From: Takisha.Walker@amwater.com [mailto:Takisha.Walker@amwater.com]
Sent: Wednesday, February 17, 2010 12:10 PM
To: Candice Deininger
Subject: Re: Bryan?

Hello Candice,

Bryan is out of the office on vacation this week. He will be back in the office on Monday.

If you need assistance prior to his return, please send the request to me and I will follow-up.

Thanks

Takisha Walker
Customer Service Advocate
Kentucky American Water
859-268-6313 - Office
859-361-8981 - Mobile
859-268-6315 - Fax
Takisha.Walker@amwater.com

"Candice
Deininger"
<cdeining@lexingt
onky.gov>

<Takisha.Walker@amwater.com>

To

02/17/2010 12:06
PM

cc

Subject

Bryan?

Good afternoon, Takisha. I was just wondering if Bryan was back at work (I know he was out sick last week) - I've left a voicemail message and sent an email but haven't heard from him as I was needing some help on a few things. I know this is a busy time of year, but my questions will be quick. Thank you!

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

Janet Graham

From: Takisha.Walker@amwater.com
Sent: Wednesday, February 17, 2010 12:09 PM
To: Candice Deininger
Subject: Re: Bryan?

Hello Candice,

Bryan is out of the office on vacation this week. He will be back in the office on Monday.

If you need assistance prior to his return, please send the request to me and I will follow-up.

Thanks

Takisha Walker
Customer Service Advocate
Kentucky American Water
859-268-6313 - Office
859-361-8981 - Mobile
859-268-6315 - Fax
Takisha.Walker@amwater.com

"Candice
Deininger"
<cdeining@lexingt
onky.gov>

<Takisha.Walker@amwater.com>

To

02/17/2010 12:06
PM

cc

Bryan?

Subject

Good afternoon, Takisha. I was just wondering if Bryan was back at work (I know he was out sick last week) - I've left a voicemail message and sent an email but haven't heard from him as I was needing some help on a few things. I know this is a busy time of year, but my questions will be quick. Thank you!

Candice Deininger
Revenue Supervisor
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
cdeining@lexingtonky.gov

Janet Graham

From: Melissa.Watson@amwater.com
Sent: Friday, February 12, 2010 1:52 PM
To: Candice Deininger; Rosemary Wilkins; Laura Harris; Lynne Cross
Subject: disbursement
Attachments: Kentucky02.xls

Melissa Watson
American Water SSC
Cash Management Analyst
P.O. Box 5600
131 Woodcrest Rd.
Cherry Hill, NJ 08034
(T) 856-310-5842
(F) 856-672-2873

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Thursday, February 11, 2010 12:42 PM
To: Rosemary Wilkins; Melissa.Watson@amwater.com
Cc: Bryan.Siler@amwater.com; Mary Fister; Laura Harris
Subject: RE: American Water Daily Disbursement Request - Kentucky Sewer, Landfill & Water Quality Management Fee

Good afternoon, Melissa. Thank you for copying me on the emails. I have access to the Cash Transaction Reports for KAWC, and I was going over the amounts transmitted thus far. According to the information for transactions dated February 5, I get a cash total of \$218,218.67. I noticed on your Disbursement Request back-up detail that you show \$28,266.19 being transmitted and which was verified by our Accounting Department. I also noticed that you had included a credit refund of \$47.52 which, I believe, should have been entered as a negative figure and not added to the total transmission amount. So, what I believe I'm seeing is that LFUCG has been credited \$47.52 too much, which actually makes the error twice that amount. Would you kindly verify, please? I need to be sure that what amounts I'm seeing in the cash transaction files are actually transmitted.

Candice Deininger
 Revenue Supervisor
 LFUCG Division of Revenue
 200 East Main Street
 Lexington, KY 40507
 859-258-3364
 cdeining@lexingtonky.gov

From: Melissa.Watson@amwater.com [mailto:Melissa.Watson@amwater.com]
Sent: Thursday, February 11, 2010 11:41 AM
To: Rosemary Wilkins
Cc: Candice Deininger; Laura Harris
Subject: Re: American Water Daily Disbursement Request - Kentucky Sewer, Landfill & Water Quality Management Fee

Melissa Watson
 American Water SSC
 Cash Management Analyst
 P.O. Box 5600
 131 Woodcrest Rd.
 Cherry Hill, NJ 08034
 (T) 856-310-5842
 (F) 856-672-2873

"Rosemary Wilkins" <rwilkins@lexingtonky.gov>

02/10/2010 09:10 AM

To <Melissa.watson@amwater.com>
 cc "Candice Deininger" <cdeining@lexingtonky.gov>, "Laura Harris" <lharris@lexingtonky.gov>
 Subject American Water Daily Disbursement Request - Kentucky Sewer, Landfill & Water Quality Management Fee

04/29/2013

Melissa,

The last disbursement request received was dated 2/5/10 for collections on 2/3/10 in the amount of \$195,410.94. It is imperative that we receive these disbursement requests on a daily basis in order to record revenues appropriately. As such, would you please email the disbursement file that includes disbursements for collections from 2/4/10 forward? It would be appreciated if you would please copy both Candice Deininger and Laura Harris as well as myself on your emails. Thanks for your prompt attention to this request.

Rose Wilkins, Accountant

Lexington-Fayette Urban County Government

Division of Revenue

200 E Main Street

Lexington, KY 40507

(859) 425-2220

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Thursday, February 11, 2010 12:00 PM
To: Rebecca Arledge
Cc: Candice Deininger
Subject: Re: Water Waste Fees

Becky,

I have some changes that need to be processed. Still looks like there are multiple premises. I think she was wanting them all combined.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Miller, Roberta"
<Roberta.Miller@e
on-us.com>

02/11/2010 11:46
AM

<rarledge@lfucg.com>,
<bryan.siler@amwater.com>

To

cc

"Cinnamon, Ralph"
<Ralph.Cinnamon@eon-us.com>

Subject

Water Waste Fees

<<KAWC Fayette Water Waste Fees.xls>>

Roberta Miller

Senior Substation Operations Assistant

Kentucky Utilities

Central Substation Department

745 N Limestone

Lexington, Ky 40508

859-367-5956

859-367-5970 Fax

859-983-0890 Nextel

roberta.miller@eon-us.com

The information contained in this transmission is intended only for the person or entity to which it is directly addressed or copied. It may contain material of confidential and/or private nature. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than

the intended recipient is not allowed. If you received this message and the information contained therein by error, please contact the sender and delete the material from your/any storage medium.[attachment "KAWC Fayette Water Waste Fees.xls" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Melissa.Watson@amwater.com
Sent: Thursday, February 11, 2010 11:41 AM
To: Rosemary Wilkins
Cc: Candice Deininger; Laura Harris
Subject: Re: American Water Daily Disbursement Request - Kentucky Sewer, Landfill & Water Quality Management Fee
Attachments: Kentucky02.xls

Melissa Watson
 American Water SSC
 Cash Management Analyst
 P.O. Box 5600
 131 Woodcrest Rd.
 Cherry Hill, NJ 08034
 (T) 856-310-5842
 (F) 856-672-2873

"Rosemary Wilkins" <rwilkins@lexingtonky.gov>

02/10/2010 09:10 AM

To <Melissa.watson@amwater.com>
 cc "Candice Deininger" <cdeining@lexingtonky.gov>, "Laura Harris" <lharris@lexingtonky.gov>
 Subject American Water Daily Disbursement Request - Kentucky Sewer, Landfill & Water Quality Management Fee

Melissa,

The last disbursement request received was dated 2/5/10 for collections on 2/3/10 in the amount of \$195,410.94. It is imperative that we receive these disbursement requests on a daily basis in order to record revenues appropriately. As such, would you please email the disbursement file that includes disbursements for collections from 2/4/10 forward? It would be appreciated if you would please copy both Candice Deininger and Laura Harris as well as myself on your emails. Thanks for your prompt attention to this request.

Rose Wilkins, Accountant

Lexington-Fayette Urban County Government

Division of Revenue

200 E Main Street

Lexington, KY 40507

04/29/2013

(859) 425-2220

Janet Graham

From: Melissa.Watson@amwater.com
Sent: Thursday, February 11, 2010 9:11 AM
To: Rosemary Wilkins; Barry.Brown@amwater.com
Cc: Candice Deininger; Laura Harris
Subject: Re: American Water Daily Disbursement Request - Kentucky Sewer, Landfill & Water Quality Management Fee
Attachments: Kentucky02.xls

Barry Brown is handling Kentucky while Maryann is out. We also were closed yesterday. Here is the spreadsheet so far. We will send you the updated one this afternoon.

Melissa Watson
American Water SSC
Cash Management Analyst
P.O. Box 5600
131 Woodcrest Rd.
Cherry Hill, NJ 08034
(T) 856-310-5842
(F) 856-672-2873

"Rosemary Wilkins" <rwilkins@lexingtonky.gov>
02/10/2010 09:10 AM
To <Melissa.watson@amwater.com>
cc "Candice Deininger" <cdeining@lexingtonky.gov>, "Laura Harris" <lharris@lexingtonky.gov>
Subject American Water Daily Disbursement Request - Kentucky Sewer, Landfill & Water Quality Management Fee

Melissa,

The last disbursement request received was dated 2/5/10 for collections on 2/3/10 in the amount of \$195,410.94. It is imperative that we receive these disbursement requests on a daily basis in order to record revenues appropriately. As such, would you please email the disbursement file that includes disbursements for collections from 2/4/10 forward? It would be appreciated if you would please copy both Candice Deininger and Laura Harris as well as myself on your emails. Thanks for your prompt attention to this request.

Rose Wilkins, Accountant

Lexington-Fayette Urban County Government

Division of Revenue

200 E Main Street

Lexington, KY 40507

(859) 425-2220

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Thursday, February 04, 2010 4:23 PM
To: Bryan.Siler@amwater.com
Subject: RE: Monthly Sewer and Landfill Reports

Oh, I understand, Bryan!! Thank you!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Thursday, February 04, 2010 4:21 PM
To: Candice Deininger
Subject: RE: Monthly Sewer and Landfill Reports

My goal is going to be Day 2 going forward. The CBT snaffoo messed it up this month. It may not always be on day 2 but that is what I am shooting for.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lexingt
onky.gov>

02/04/2010 03:18
PM

To
<Bryan.Siler@amwater.com>, "Cecily
Chan" <cecilyc@lexingtonky.gov>

cc

Subject
RE: Monthly Sewer and Landfill
Reports

Hi, Bryan. Deborah Gerardi is going to be out for awhile, and it appears that Cecily will be taking care of reporting the accounting activity for our three billings. Basically, Jim Hoskins needs to be added to your email of recipients of the monthly reports and aging reports (I believe Cecily is already included). I think his email address is jhoskins@lfucg.com. Do you have any idea when you'll be able to get the reports completed and sent? We're trying to close our books by Friday . . .

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]

Sent: Thursday, February 04, 2010 3:13 PM
To: Cecily Chan
Cc: Candice Deininger
Subject: Re: Monthly Sewer and Landfill Reports

Do I need to send anything to these people?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Cecily Chan"
<cecilyc@lexingto
nky.gov>

To
02/04/2010 11:28 AM
"Mike Smith"
<mikes@lexingtonky.gov>, "Candice
Deininger"
<cdeining@lexingtonky.gov>

cc
<Bryan.Siler@amwater.com>, "James
Hoskins"
<jhoskins@lexingtonky.gov>

Subject
Re: Monthly Sewer and Landfill
Reports

At Deborah's absent, please forward the following reports to both Jim Hoskins and me:

Sewers - Aging Report, SEW188, and KAWC

Landfill - Aging Report, LAND003 (Landfill User Fee Accounts), HER028 (Landfill Usage
Billing) & KAWC

Storm Water - same as above for the new storm water fee reports.

Thanks!

Cecily Chan
Division of Accounting
(859) 258-3318

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Thursday, February 04, 2010 4:21 PM
To: Candice Deininger
Subject: RE: Monthly Sewer and Landfill Reports

My goal is going to be Day 2 going forward. The CBT snaffoo messed it up this month. It may not always be on day 2 but that is what I am shooting for.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lexingt
onky.gov>

02/04/2010 03:18
PM

To
<Bryan.Siler@amwater.com>, "Cecily
Chan" <cecilyc@lexingtonky.gov>

cc

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RE: Monthly Sewer and Landfill
Reports

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LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

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Sent: Thursday, February 04, 2010 3:13 PM
To: Cecily Chan
Cc: Candice Deininger
Subject: Re: Monthly Sewer and Landfill Reports

Do I need to send anything to these people?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Cecily Chan"

<cecilyc@lexingto
nky.gov>

To

"Mike Smith"

02/04/2010 11:28

<mikes@lexingtonky.gov>, "Candice
Deininger"

AM

<cdeining@lexingtonky.gov>

cc

<Bryan.Siler@amwater.com>, "James
Hoskins"

<jhoskins@lexingtonky.gov>

Subject

Re: Monthly Sewer and Landfill
Reports

At Deborah's absent, please forward the following reports to both Jim Hoskins and me:

Sewers - Aging Report, SEW188, and KAWC

Landfill - Aging Report, LAND003 (Landfill User Fee Accounts), HER028 (Landfill Usage
Billing) & KAWC

Storm Water - same as above for the new storm water fee reports.

Thanks!

Cecily Chan
Division of Accounting
(859) 258-3318

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Thursday, February 04, 2010 4:20 PM
To: Candice Deininger
Subject: RE: Monthly Sewer and Landfill Reports

I will send them tomorrow afternoon.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lexingt
onky.gov>

02/04/2010 03:18
PM

To
<Bryan.Siler@amwater.com>, "Cecily
Chan" <cecilyc@lexingtonky.gov>
cc

Subject
RE: Monthly Sewer and Landfill
Reports

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200 East Main Street
Lexington, KY 40507
859-258-3364

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Sent: Thursday, February 04, 2010 3:13 PM
To: Cecily Chan
Cc: Candice Deininger
Subject: Re: Monthly Sewer and Landfill Reports

Do I need to send anything to these people?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Cecily Chan"

To <cecilyc@lexingtonky.gov>
"Mike Smith"
02/04/2010 11:28 AM <mikes@lexingtonky.gov>, "Candice Deininger"
<cdeining@lexingtonky.gov>
cc <Bryan.Siler@amwater.com>, "James Hoskins"
<jhoskins@lexingtonky.gov>
Subject Re: Monthly Sewer and Landfill Reports

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Landfill - Aging Report, LAND003 (Landfill User Fee Accounts), HER028 (Landfill Usage Billing) & KAWC
Storm Water - same as above for the new storm water fee reports.

Thanks!

Cecily Chan
Division of Accounting
(859) 258-3318

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Thursday, February 04, 2010 3:18 PM
To: Bryan.Siler@amwater.com; Cecily Chan
Subject: RE: Monthly Sewer and Landfill Reports

Hi, Bryan. Deborah Gerardi is going to be out for awhile, and it appears that Cecily will be taking care of reporting the accounting activity for our three billings. Basically, Jim Hoskins needs to be added to your email of recipients of the monthly reports and aging reports (I believe Cecily is already included). I think his email address is jhoskins@lfucg.com. Do you have any idea when you'll be able to get the reports completed and sent? We're trying to close our books by Friday . . .

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Thursday, February 04, 2010 3:13 PM
To: Cecily Chan
Cc: Candice Deininger
Subject: Re: Monthly Sewer and Landfill Reports

Do I need to send anything to these people?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Cecily Chan"
<cecilyc@lexingto
nky.gov>

02/04/2010 11:28
AM

"Mike Smith"
<mikes@lexingtonky.gov>, "Candice
Deininger"
<cdeining@lexingtonky.gov>

To

<Bryan.Siler@amwater.com>, "James
Hoskins" <jhoskins@lexingtonky.gov>
Subject

cc

Re: Monthly Sewer and Landfill
Reports

At Deborah's absent, please forward the following reports to both Jim Hoskins and me:

Sewers - Aging Report, SEW188, and KAWC

Landfill - Aging Report, LAND003 (Landfill User Fee Accounts), HER028 (Landfill Usage Billing) & KAWC

Storm Water - same as above for the new storm water fee reports.

Thanks!

Cecily Chan
Division of Accounting
(859) 258-3318

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Thursday, February 04, 2010 3:13 PM
To: Cecily Chan
Cc: Candice Deininger
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Do I need to send anything to these people?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Cecily Chan"
<cecilyc@lexingto
nky.gov>

02/04/2010 11:28
AM

To
"Mike Smith"
<mikes@lexingtonky.gov>, "Candice
Deininger"
<cdeining@lexingtonky.gov>

CC
<Bryan.Siler@amwater.com>, "James
Hoskins" <jhoskins@lexingtonky.gov>
Subject

Re: Monthly Sewer and Landfill
Reports

At Deborah's absent, please forward the following reports to both Jim Hoskins and me:

Sewers - Aging Report, SEW188, and KAWC

Landfill - Aging Report, LAND003 (Landfill User Fee Accounts), HER028 (Landfill Usage
Billing) & KAWC

Storm Water - same as above for the new storm water fee reports.

Thanks!

Cecily Chan
Division of Accounting
(859) 258-3318

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Thursday, February 04, 2010 2:59 PM
To: Bryan.Siler@amwater.com
Subject: RE: Is this sewerred? Premise: 120028544 3555 Rice Road Keeneland

Hello . . . let me see if I can find something in my old emails . . . be right back to ya!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Thursday, February 04, 2010 2:57 PM
To: Candice Deininger
Subject: Fw: Is this sewerred? Premise: 120028544 3555 Rice Road Keeneland

Hi Candice,

Hope your meeting went well.

You mentioned there was a special connection to the sanitary sewer for something at Keeneland. I can't find the e-mail you sent. Can you give me that info again?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 02/04/2010 02:56 PM -----

Bryan
Siler/KAWC/AWWSC

05/27/2009 12:12
PM

"Candice Deininger"
<cdeining@lfucg.com>@AWX

To

cc

Subject
RE: Is this sewerred? Premise:
120028544 3555 Rice Road
Keeneland(Document link: Bryan
Siler)

Candice,

Thought I had replied to this but couldn't find the e-mail. I checked and this is not what the refer to as the Keene House.

Thanks...

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To

cc

05/12/2009 11:19
AM

Subject

RE: Is this sewerer? Premise:
120028544 3555 Rice Road
Keeneland

Was that the old Keene Mansion?

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, May 12, 2009 11:18 AM
To: Candice Deininger
Subject: RE: Is this sewerer? Premise: 120028544 3555 Rice Road Keeneland

It appears to serve the Thoroughbred Club of America.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To

cc

05/12/2009 10:53

AM

Subject

RE: Is this sewerer? Premise:
120028544 3555 Rice Road
Keeneland

I heard back from Mike - are there are notes on the account that might identify it as a

specific building or location? Or would Terry possibly know? We want to make sure we have the right location . . . thanks!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, May 12, 2009 10:48 AM
To: Candice Deininger
Subject: RE: Is this sewerred? Premise: 120028544 3555 Rice Road Keeneland

Thank you...

"Candice
Deininger"

To: <cdeining@lfucg.com> <Bryan.Siler@amwater.com>
cc: 05/12/2009 08:49 <Stacy.Owens@amwater.com>
AM
Subject

RE: Is this sewerred? Premise:
120028544 3555 Rice Road
Keeneland

Good morning, Bryan - sorry I didn't email you back, but Mike Lambert is checking this out for me, so I'm awaiting word from him. As soon as I know something, I'll get back to you.

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, May 12, 2009 8:18 AM
To: Candice Deininger
Cc: Stacy.Owens@amwater.com
Subject: Fw: Is this sewerred? Premise: 120028544 3555 Rice Road Keeneland

Just checking to see if you had a chance to look at this one.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 05/12/2009 08:12 AM -----

Bryan
Siler/KAWC/AWWSC

To

05/08/2009 10:19

Candice Deininger

AM

cc

Stacy Owens/KAWC/AWWSC@AWW

Subject

Is this sewerred? Premise:

120028544 3555 Rice Road

Keeneland

Candice,

Good morning...

Do you know if this should be sewerred or not. I didn't think it would be. It doesn't appear to be in the service area on the Atlex that I have.

Who do I contact to get a copy of the latest version of Atlex?

Thanks...

(Embedded image moved to file: pic27813.jpg)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Thursday, February 04, 2010 2:57 PM
To: Candice Deininger
Subject: Fw: Is this sewerred? Premise: 120028544 3555 Rice Road Keeneland

Hi Candice,

Hope your meeting went well.

You mentioned there was a special connection to the sanitary sewer for something at Keeneland. I can't find the e-mail you sent. Can you give me that info again?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 02/04/2010 02:56 PM -----

Bryan
Siler/KAWC/AWWSC

05/27/2009 12:12
PM

"Candice Deininger"
<cdeining@lfucg.com>@AWX

To

cc

Subject

RE: Is this sewerred? Premise:
120028544 3555 Rice Road
Keeneland(Document link: Bryan
Siler)

Candice,

Thought I had replied to this but couldn't find the e-mail. I checked and this is not what the refer to as the Keene House.

Thanks...

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.c
om>

<Bryan.Siler@amwater.com>

To

cc

05/12/2009 11:19

AM

Subject

RE: Is this sewerred? Premise:
120028544 3555 Rice Road
Keeneland

Was that the old Keene Mansion?

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, May 12, 2009 11:18 AM
To: Candice Deininger
Subject: RE: Is this sewerred? Premise: 120028544 3555 Rice Road Keeneland

It appears to serve the Thoroughbred Club of America.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice

Deininger"

<cdeining@lfucg.c

To

om>

<Bryan.Siler@amwater.com>

cc

05/12/2009 10:53

AM

Subject

RE: Is this sewerred? Premise:
120028544 3555 Rice Road
Keeneland

I heard back from Mike - are there are notes on the account that might identify it as a specific building or location? Or would Terry possibly know? We want to make sure we have the right location . . . thanks!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, May 12, 2009 10:48 AM
To: Candice Deininger

Subject: RE: Is this sewerred? Premise: 120028544 3555 Rice Road Keeneland

Thank you...

"Candice
Deininger"

<cdeining@lfucg.c

To

om>

<Bryan.Siler@amwater.com>

cc

05/12/2009 08:49

<Stacy.Owens@amwater.com>

AM

Subject

RE: Is this sewerred? Premise:

120028544 3555 Rice Road

Keeneland

Good morning, Bryan - sorry I didn't email you back, but Mike Lambert is checking this out for me, so I'm awaiting word from him. As soon as I know something, I'll get back to you.

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]

Sent: Tuesday, May 12, 2009 8:18 AM

To: Candice Deininger

Cc: Stacy.Owens@amwater.com

Subject: Fw: Is this sewerred? Premise: 120028544 3555 Rice Road Keeneland

Just checking to see if you had a chance to look at this one.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 05/12/2009 08:12 AM -----

Bryan

Siler/KAWC/AWWSC

To

05/08/2009 10:19

Candice Deininger

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Stacy Owens/KAWC/AWWSC@AWW

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Is this sewerred? Premise:

120028544 3555 Rice Road

Keeneland

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Who do I contact to get a copy of the latest version of Atlex?

Thanks...

(Embedded image moved to file: pic27813.jpg)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Cecily Chan [CECILYC@LEXINGTONKY.GOV]

Sent: Thursday, February 04, 2010 11:29 AM

To: Candice Deininger; Mike Smith

Cc: Bryan.Siler@amwater.com; James Hoskins

Subject: Re: Monthly Sewer and Landfill Reports

At Deborah's absent, please forward the following reports to both Jim Hoskins and me:

Sewers – Aging Report, SEW188, and KAWC

Landfill – Aging Report, LAND003 (Landfill User Fee Accounts), HER028 (Landfill Usage Billing) & KAWC

Storm Water – same as above for the new storm water fee reports.

Thanks!

Cecily Chan
Division of Accounting
(859) 258-3318

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Tuesday, February 02, 2010 4:33 PM
To: Bryan.Siler@amwater.com
Cc: Donna.Taylor@amwater.com
Subject: RE: Water Quality Fee Transactions - January 2010

I think they are, too, so they're ones I'll use . . . thanks very much!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, February 02, 2010 4:31 PM
To: Candice Deininger
Cc: Donna.Taylor@amwater.com
Subject: RE: Water Quality Fee Transactions - January 2010

They planned to rerun the CBT tomorrow morning at 10:00am. No guarantee it would be complete by noon though.

I would go with those numbers - I believe they are accurate.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lexingt
onky.gov>

<Bryan.Siler@amwater.com>

To

cc

02/02/2010 04:28
PM

<Donna.Taylor@amwater.com>

Subject

RE: Water Quality Fee Transactions
- January 2010

Hi, Bryan and Donna! Thanks for getting these figures together.

Bryan - I can use these figures to present at tomorrow's meeting if you're unable to resolve the CBT issue right now.

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, February 02, 2010 3:31 PM
To: Candice Deininger
Cc: Donna.Taylor@amwater.com
Subject: Water Quality Fee Transactions - January 2010

Candice,

Check this out. Still working on the CBT issue.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 02/02/2010 03:29 PM -----

Donna

Taylor/KAWC/AWWSC

To 02/02/2010 03:23 Bryan Siler/KAWC/AWWSC@AWW
PM
cc
Subject Transactions

(See attached file: KY - Utility Code A - Stormwater Fee - Ledger Transactions - January 2010.xls)

Donna B. Taylor
American Water ITS
Business Applications Development - Middle Office 2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, February 02, 2010 4:31 PM
To: Candice Deininger
Cc: Donna.Taylor@amwater.com
Subject: RE: Water Quality Fee Transactions - January 2010

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Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice Deininger" <cdeining@lexingt onky.gov>	<Bryan.Siler@amwater.com>	To
02/02/2010 04:28 PM	<Donna.Taylor@amwater.com>	cc
		Subject
		RE: Water Quality Fee Transactions - January 2010

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Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

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From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, February 02, 2010 3:31 PM
To: Candice Deininger
Cc: Donna.Taylor@amwater.com
Subject: Water Quality Fee Transactions - January 2010

Candice,

Check this out. Still working on the CBT issue.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350

Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 02/02/2010 03:29 PM -----

Donna

Taylor/KAWC/AWWSC

To

02/02/2010 03:23

Bryan Siler/KAWC/AWWSC@AWW

cc

PM

Subject

Transactions

(See attached file: KY - Utility Code A - Stormwater Fee - Ledger Transactions - January 2010.xls)

Donna B. Taylor
American Water ITS
Business Applications Development - Middle Office 2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Tuesday, February 02, 2010 4:29 PM
To: Bryan.Siler@amwater.com
Cc: Donna.Taylor@amwater.com
Subject: RE: Water Quality Fee Transactions - January 2010

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Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

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Sent: Tuesday, February 02, 2010 3:31 PM
To: Candice Deininger
Cc: Donna.Taylor@amwater.com
Subject: Water Quality Fee Transactions - January 2010

Candice,

Check this out. Still working on the CBT issue.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 02/02/2010 03:29 PM -----

Donna
Taylor/KAWC/AWWSC

02/02/2010 03:23
PM

Bryan Siler/KAWC/AWWSC@AWW

Transactions

To
cc
Subject

(See attached file: KY - Utility Code A - Stormwater Fee - Ledger Transactions - January 2010.xls)

Donna B. Taylor
American Water ITS
Business Applications Development - Middle Office 2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, February 02, 2010 3:31 PM
To: Candice Deininger
Cc: Donna.Taylor@amwater.com
Subject: Water Quality Fee Transactions - January 2010

Attachments: KY - Utility Code A - Stormwater Fee - Ledger Transactions - January 2010.xls



KY - Utility Code
A - Stormwat..

Candice,

Check this out. Still working on the CBT issue.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 02/02/2010 03:29 PM -----

Donna
Taylor/KAWC/AWWSC

02/02/2010 03:23
PM

Bryan Siler/KAWC/AWWSC@AWW

To

cc

Subject

Transactions

(See attached file: KY - Utility Code A - Stormwater Fee - Ledger Transactions - January 2010.xls)

Donna B. Taylor
American Water ITS
Business Applications Development - Middle Office 2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, February 01, 2010 2:18 PM
To: Candice Deininger
Subject: Fw: When will OAM reports be available?

FYI - I am still waiting on reports. Hopefully they are there now.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 02/01/2010 02:17 PM -----

David S
Derr/PAWC/AWWSC

02/01/2010 02:12
PM

Bryan Siler/KAWC/AWWSC@AWW

To

cc

Subject

Re: Fw: When will OAM reports be available?(Document link: Bryan Siler)

Bryan, the reports that are there are good. I would probably be best to wait so that there is no conflicts with the job that is still running.

Thanks

David S. Derr
Application Development Manager
Business Application Development - Middle Office

American Water
800 West Hershey Park Drive
Hershey, PA 17033
U.S.A.

Phone +1 717-520-4520
Mobile + 1 717-572-0812
e:mail david.derr@amwater.com

American Water

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From: Bryan Siler/KAWC/AWWSC
To: David S Derr/PAWC/AWWSC@AWW
Date: 02/01/2010 02:09 PM
Subject: Re: Fw: When will OAM reports be available?

Some reports were there. Are they good or should we wait until everything is finished?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

David S
Derr/PAWC/AWWSC

02/01/2010 01:12
PM

Bryan Siler/KAWC/AWWSC@AWW

To
cc

Subject
Re: Fw: When will OAM reports be
available?(Document link: Bryan
Siler)

Bryan, Kentucky is usually the last one to finish. It should be finished later this afternoon.

David S. Derr
Application Development Manager
Business Application Development - Middle Office

American Water
800 West Hershey Park Drive
Hershey, PA 17033
U.S.A.

Phone +1 717-520-4520
Mobile + 1 717-572-0812
e:mail david.derr@amwater.com

American Water
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Janet Graham

From: Bryan.Siler@amwater.com
Sent: Wednesday, January 27, 2010 2:55 PM
To: Candice Deininger
Subject: KU wants to combine the non-mutual bills

Roberta (859-367-5956) @ Kentucky Utilities says when she called LexCall they told her the LFUCG could not combine the bills that KAW had to do it.
Can someone follow up with her?

Should I send stuff like this to Cookie?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Patricia.Butler@amwater.com
Sent: Wednesday, January 27, 2010 11:31 AM
To: Candice Deininger
Subject: Re: FW: Water Quality Fee Adjustment Sheets

Yes I did. Thank you very much.

Patty Butler
Special Accounts Representative
American Water
Phone - 866-772-2228 ext 5023
Fax - 866-464-0232

"Candice
Deininger"
<cdeining@lfucg.com>

<Patricia.Butler@amwater.com> To

01/27/2010 10:06
AM

cc

Subject
FW: Water Quality Fee Adjustment
Sheets

Have you seen this yet?

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

From: Candice Deininger
Sent: Monday, January 25, 2010 9:56 AM
To: 'Candiss.Martin@amwater.com'; Penny.Pohlman@amwater.com
Cc: 'Bryan.Siler@amwater.com'
Subject: FW: Water Quality Fee Adjustment Sheets
Importance: High

Penny and Candiss - I wanted to let you both know how delighted I am that Patty Butler is handling our adjustments. She is so very good, and I appreciate the speed and accuracy with which she completes them. And the thing I appreciate the most is the fact that if she has any questions or concerns at all, she doesn't hesitate to call to make sure that she what she does is what we intended - that's priceless!!!

Please be sure to share this Patty and with whomever you deem appropriate.
Thank you . . .

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

From: Candice Deininger
Sent: Monday, January 25, 2010 9:50 AM
To: 'Patricia.Butler@amwater.com'
Cc: 'Bryan.Siler@amwater.com'; Scott Dickison
Subject: Water Quality Fee Adjustment Sheets
Importance: High

Good morning, Patty! Sorry it has taken me this long to get back to you after our conversation last week.

When you get our adjustment sheets, you do not need to adjust the number of units; the only adjustments you'll need to apply are the dollar figures. I confirmed on my end that when updated/corrected files are submitted to KAWC for billing, that information will override what previously existed.

So, please go ahead and apply any WQMF adjustments that I sent you and were pending. I'll have some more coming your way, either today or tomorrow. Please don't hesitate to give me a call if you have any questions at all! Again, I'm so pleased that you are handling our adjustments!!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Wednesday, January 27, 2010 11:07 AM
To: Patricia.Butler@amwater.com
Subject: FW: Water Quality Fee Adjustment Sheets
Importance: High

Have you seen this yet?

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

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200 East Main Street
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859-258-3364

From: Candice Deininger
Sent: Monday, January 25, 2010 9:50 AM
To: 'Patricia.Butler@amwater.com'
Cc: 'Bryan.Siler@amwater.com'; Scott Dickison
Subject: Water Quality Fee Adjustment Sheets
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Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

Janet Graham

From: Penny.Pohlman@amwater.com
Sent: Monday, January 25, 2010 10:38 AM
To: Candice Deininger
Cc: Bryan.Siler@amwater.com; Candiss.Martin@amwater.com
Subject: Re: FW: Water Quality Fee Adjustment Sheets

Candice - so glad to hear you are pleased with Patty's performance. I will I personally pass along this compliment.

Penny Y Pohlman
American Water
Interim Group Supervisor
Phone: 618-792-5570
Fax: 866-464-0232
penny.pohlman@amwater.com

"Candice
Deininger"
<cdeining@lfucg.com>
01/25/2010 08:56
AM

<Candiss.Martin@amwater.com>,
<Penny.Pohlman@amwater.com>
<Bryan.Siler@amwater.com>

To
cc
Subject
FW: Water Quality Fee Adjustment
Sheets

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Thank you . . .

Candice

Candice Deininger
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200 East Main Street
Lexington, KY 40507
859-258-3364

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 200 East Main Street
 Lexington, KY 40507
 859-258-3364

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 LFUCG Division of Revenue
 200 East Main Street
 Lexington, KY 40507
 859-258-3364

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Cc: Scott Dickison; Bryan.Siler@amwater.com
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859-258-3364

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From: Candice Deininger [cdeining@lfucg.com]
Sent: Monday, January 25, 2010 9:56 AM
To: Penny.Pohlman@amwater.com; Candiss.Martin@amwater.com
Cc: Bryan.Siler@amwater.com
Subject: FW: Water Quality Fee Adjustment Sheets
Importance: High

Penny and Candiss – I wanted to let you both know how delighted I am that Patty Butler is handling our adjustments. She is so very good, and I appreciate the speed and accuracy with which she completes them. And the thing I appreciate the most is the fact that if she has *any* questions or concerns at all, she doesn't hesitate to call to make sure that she what she does is what we intended – that's priceless!!!

Please be sure to share this Patty and with whomever you deem appropriate. Thank you . . .

Candice

Candice Deininger
 LFUCG Division of Revenue
 200 East Main Street
 Lexington, KY 40507
 859-258-3364

From: Candice Deininger
Sent: Monday, January 25, 2010 9:50 AM
To: 'Patricia.Butler@amwater.com'
Cc: 'Bryan.Siler@amwater.com'; Scott Dickison
Subject: Water Quality Fee Adjustment Sheets
Importance: High

Good morning, Patty! Sorry it has taken me this long to get back to you after our conversation last week.

When you get our adjustment sheets, you do not need to adjust the number of units; the only adjustments you'll need to apply are the dollar figures. I confirmed on my end that when updated/corrected files are submitted to KAWC for billing, that information will override what previously existed.

So, please go ahead and apply any WQMF adjustments that I sent you and were pending. I'll have some more coming your way, either today or tomorrow. Please don't hesitate to give me a call if you have any questions at all! Again, I'm so pleased that you are handling our adjustments!!!

Candice Deininger
 LFUCG Division of Revenue
 200 East Main Street
 Lexington, KY 40507
 859-258-3364

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Wednesday, January 20, 2010 4:32 PM
To: AW_-_JE/AWWSC%AWW@amwater.net
Cc: Candice Deininger; Kathleen Hicks; Rachel.Cole@amwater.com;
Dale.Graham@amwater.com; Takiyah.Myatt@amwater.com
Subject: Sewer/Landfill Billing

Attachments: Miscellaneous Invoice Request-LFUCG 12_2009.doc; Miscellaneous Invoice Request-Sadieville 12_2009.doc; pic14943.jpg



Miscellaneous Invoice Request-...
Miscellaneous Invoice Request-...
pic14943.jpg (6 KB)

Dale,

Here are the MI requests for LFUCG and Sadieville. Please process and send the .pdf file to Candice Deininger at LFUCG.

Thanks.

(See attached file: Miscellaneous Invoice Request-LFUCG 12_2009.doc) (See attached file: Miscellaneous Invoice Request-Sadieville 12_2009.doc)

(Embedded image moved to file: pic14943.jpg)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, January 19, 2010 11:16 AM
To: Candice Deininger
Subject: Re: Request To Apply Water Quality Management Fee Credits

What were the credits for?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>
01/19/2010 11:00 AM

<specialaccts@amwater.com>
cc
<Bryan.Siler@amwater.com>, "Bonita Hall" <bhall12@lfucg.com>, "Julie Mantrom" <jmantrom@lfucg.com>, "Cassie Felty" <mfelty@lfucg.com>, "Lynne Cross" <ccross@lfucg.com>
Subject
Request To Apply Water Quality Management Fee Credits

Good morning. Please find attached 5 spreadsheets containing 30 Water Quality Management Fee Credits to be applied to customer accounts. Kindly let me know if there are any questions. Thank you and have a good day!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

[attachment "Universal Sewer Authority Payment Form-WATER QUALITY-01-19-10#1.xls" deleted by Bryan Siler/KAWC/AWWSC] [attachment "Universal Sewer Authority Payment Form-WATER QUALITY-01-19-10#2.xls" deleted by Bryan Siler/KAWC/AWWSC] [attachment "Universal Sewer Authority Payment Form-WATER QUALITY-01-19-10#3.xls" deleted by Bryan Siler/KAWC/AWWSC] [attachment "Universal Sewer Authority Payment Form-WATER QUALITY-01-19-10#4.xls" deleted by Bryan Siler/KAWC/AWWSC] [attachment "Universal Sewer Authority Payment Form-WATER QUALITY-01-19-10#5.xls" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Thursday, January 14, 2010 7:57 AM
To: Cecily Chan
Cc: Candice Deininger
Subject: RE: FW: December Reports

Attachments: CBTSMY.xls



CBTSMY.xls (6 KB)

Cecily,

That number comes from the CBTSMY (Summary) and is (\$26,445.20). I have attached it to this e-mail.

Let me know if you have any questions.

(See attached file: CBTSMY.xls)

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Cecily Chan"
<cecilyc@lfucg.com>
m>

01/14/2010 12:29
AM

"Candice Deininger"
<cdeining@lfucg.com>

To

cc

"Bryan.Siler@amwater.com"
<'Bryan.Siler@amwater.com'>

Subject

RE: FW: December Reports

Are you sure we are writing off \$77,003.29, tax amount of \$1,798.50? I noticed October we wrote off \$23,000 and November we wrote off \$25,000 plus...

This seems to be pretty high to me? Please confirm.

Cecily Chan
Division of Accounting
(859) 258-3318

From: Candice Deininger
Sent: Wednesday, January 13, 2010 12:40 PM
To: Cecily Chan
Cc: Deborah Gerardi; 'Bryan.Siler@amwater.com'
Subject: RE: FW: December Reports
Importance: High

Cecily -

Attached is my spreadsheet showing sewer charge-offs highlighted in blue.
Sewer tax write-off is highlighted below in blue. Below are the sewer aging totals . . .

CURRENT	AGING_OVER_999				
TOTAL_AGING	AGING_31_60	AGING_61_90	AGING_91_120	AGING_121_999	
\$1,712,592.59	\$ 149,847.70	\$ 49,844.62	\$ 34,377.01	\$ 34,358.05	\$ 9.16
\$1,981,025.48					

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

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Cc: Cecily Chan; Mary Fister
Subject: RE: FW: December Reports

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Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

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From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Monday, January 11, 2010 4:51 PM
To: Deborah Gerardi
Cc: Candice Deininger; Cecily Chan; Mary Fister

Subject: RE: FW: December Reports

Deborah,

Here you go...

(Embedded image moved to file: pic31099.jpg)

CBTSMY COM & IND Charge Off = (\$1,798.50)

SLSTAXDED file is attached...

(See attached file: 1202_001.pdf)

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Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
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"Deborah Gerardi"
<dgerardi@lfucg.com>

01/11/2010 02:39
PM

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<cdeining@lfucg.com>,
<Bryan.Siler@amwater.com>

"Cecily Chan" <cecilyc@lfucg.com>,
"Mary Fister" <mfister@lfucg.com>

RE: FW: December Reports

To

cc

Subject

Bryan,

Do we have our reports yet?

Deborah Gerardi
Accounts Payable Supervisor
Division of Accounting
Lexington-Fayette Urban County Government
859 258-3311
859 425-2889
dgerardi@lfucg.com

From: Candice Deininger
Sent: Monday, January 11, 2010 12:36 PM
To: 'Bryan.Siler@amwater.com'; Deborah Gerardi
Cc: Cecily Chan; Mary Fister
Subject: RE: FW: December Reports
Importance: High

Hi Deborah. I was able to get some of the month-end figures for you, however, Bryan will still need to run a query to get the amount of billed taxes and the amount of commercial and industrial tax write-offs. Following are the figures that I can provide for you:

Landfill aging totals:

CURRENT	TOTAL AGING				
AGING_OVER_999	AGING_31_60	AGING_61_90	AGING_91_120	AGING_121_999	
	\$	\$	\$	\$	\$
\$ 168,068.1	19,230.55	7,565.31	4,590.08	4,840.38	48.90
204,343.36					

Total sewer billed: \$3,847,777.53 (this figure includes taxes billed)

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

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From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
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To: Deborah Gerardi
Cc: Candice Deininger; Cecily Chan; Mary Fister
Subject: Re: FW: November Reports

I plan to send them today.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Deborah Gerardi"
<dgerardi@lfucg.com>

01/11/2010 09:09
AM

<Bryan.Siler@amwater.com>

"Candice Deininger"
<cdeining@lfucg.com>, "Mary Fister"
<mfister@lfucg.com>, "Cecily Chan"
<cecilyc@lfucg.com>

To

cc

Subject

FW: November Reports

Bryan,

Do you have the reports for December 2009? We really need to get these as soon as possible.

Thanks!

Deborah Gerardi
Accounts Payable Supervisor
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Lexington-Fayette Urban County Government
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dgerardi@lfucg.com

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From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Friday, December 11, 2009 9:27 AM
To: Candice Deininger; Stacy.Owens@amwater.com; Rhonda Hicks; Deborah Gerardi;
Rachel.Cole@amwater.com; Mary Fister; William O'Mara; Kathleen Hicks; Lori Vahle; Stephen
Mulligan
Subject: November Reports

Hello,

Attached are the monthly reports for your review. There were three accounts (RES & OPA) that were billed taxes in November. All three will be corrected and the taxes refunded.

Please let me know if you have any questions.

Thank you.

(See attached file: Sewer & Landfill Aging Totals.pdf) (See attached file:

LFUCG Sewer and Landfill_November 2009 rev.xls)

Bryan Siler

Southeast Region

bryan.siler@amwater.com

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Fax: (859) 335-3350

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[attachment "LFUCG Sewer and Landfill_November 2009 rev.xls" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]

Sent: Thursday, January 14, 2010 8:11 AM

To: Cecily Chan

Cc: Bryan.Siler@amwater.com

Subject: RE: FW: December Reports

Cecily, I think you misunderstood . . . \$77,003.29 is the amount of taxes billed; \$1,798.50 is the amount of commercial/industrial taxes written off. The total amount of charge-offs is \$26,445.20.

Candice Deininger
 LFUCG Division of Revenue
 200 East Main Street
 Lexington, KY 40507
 859-258-3364

From: Cecily Chan

Sent: Thursday, January 14, 2010 12:30 AM

To: Candice Deininger

Cc: 'Bryan.Siler@amwater.com'

Subject: RE: FW: December Reports

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Cecily Chan
 Division of Accounting
 (859) 258-3318

From: Candice Deininger

Sent: Wednesday, January 13, 2010 12:40 PM

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Cc: Deborah Gerardi; 'Bryan.Siler@amwater.com'

Subject: RE: FW: December Reports

Importance: High

Cecily -

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\$1,712,592.59	\$ 149,847.70	\$ 49,844.62	\$ 34,377.01	\$ 34,358.05	\$

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 LFUCG Division of Revenue
 200 East Main Street
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To: Candice Deininger; 'Bryan.Siler@amwater.com'

Cc: Deborah Gerardi

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LFUCG Division of Revenue
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859-258-3364

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Sent: Monday, January 11, 2010 4:51 PM
To: Deborah Gerardi
Cc: Candice Deininger; Cecily Chan; Mary Fister
Subject: RE: FW: December Reports

Deborah,

Here you go...

(Embedded image moved to file: pic31099.jpg)

CBTSMY COM & IND Charge Off = (\$1,798.50)

SLSTAXDED file is attached...

(See attached file: 1202_001.pdf)

Bryan Siler
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bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Deborah Gerardi"
<dgerardi@lfucg.com>

01/11/2010 02:39
PM

"Candice Deininger"
<cdeining@lfucg.com>,
<Bryan.Siler@amwater.com>

"Cecily Chan" <cecilyc@lfucg.com>,
"Mary Fister" <mfister@lfucg.com>
Subject

RE: FW: December Reports

Bryan,

Do we have our reports yet?

Deborah Gerardi
 Accounts Payable Supervisor
 Division of Accounting
 Lexington-Fayette Urban County Government
 859 258-3311
 859 425-2889
 dgerardi@lfucg.com

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 Sent: Monday, January 11, 2010 12:36 PM
 To: 'Bryan.Siler@amwater.com'; Deborah Gerardi
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 Subject: RE: FW: December Reports
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Landfill aging totals:

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Total sewer billed: \$3,847,777.53 (this figure includes taxes billed)

Candice

Candice Deininger
 LFUCG Division of Revenue
 200 East Main Street
 Lexington, KY 40507
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I plan to send them today.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

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	<Bryan.Siler@amwater.com>	
01/11/2010 09:09 AM		cc
	"Candice Deininger" <cdeining@lfucg.com>, "Mary Fister" <mfister@lfucg.com>, "Cecily Chan" <cecilyc@lfucg.com>	
		Subject
	FW: November Reports	

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Accounts Payable Supervisor
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Lexington-Fayette Urban County Government
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To: Candice Deininger; Stacy.Owens@amwater.com; Rhonda Hicks; Deborah Gerardi; Rachel.Cole@amwater.com; Mary Fister; William O'Mara; Kathleen Hicks; Lori Vahle; Stephen Mulligan
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Please let me know if you have any questions.

Thank you.

(See attached file: Sewer & Landfill Aging Totals.pdf) (See attached file:
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Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350
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Janet Graham

From: Candice Deininger [cdeining@lfucg.com]**Sent:** Thursday, January 14, 2010 8:11 AM**To:** Cecily Chan**Cc:** Bryan.Siler@amwater.com**Subject:** RE: FW: December Reports

Cecily, I think you misunderstood . . . \$77,003.29 is the amount of taxes billed; \$1,798.50 is the amount of commercial/industrial taxes written off. The total amount of charge-offs is \$26,445.20.

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

From: Cecily Chan**Sent:** Thursday, January 14, 2010 12:30 AM**To:** Candice Deininger**Cc:** 'Bryan.Siler@amwater.com'**Subject:** RE: FW: December Reports

Are you sure we are writing off \$77,003.29, tax amount of \$1,798.50? I noticed October we wrote off \$23,000 and November we wrote off \$25,000 plus...

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Division of Accounting
(859) 258-3318

From: Candice Deininger**Sent:** Wednesday, January 13, 2010 12:40 PM**To:** Cecily Chan**Cc:** Deborah Gerardi; 'Bryan.Siler@amwater.com'**Subject:** RE: FW: December Reports**Importance:** High

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LFUCG Division of Revenue
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"Cecily Chan" <cecilyc@lfucg.com>,
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om>		To
	<Bryan.Siler@amwater.com>	
01/11/2010 09:09		cc
AM	"Candice Deininger"	
	<cdeining@lfucg.com>, "Mary Fister"	
	<mfister@lfucg.com>, "Cecily Chan"	
	<cecilyc@lfucg.com>	
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Bryan Siler

Southeast Region

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Fax: (859) 335-3350

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 Division of Accounting
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From: Candice Deininger
Sent: Wednesday, January 13, 2010 12:40 PM
To: Cecily Chan
Cc: Deborah Gerardi; 'Bryan.Siler@amwater.com'
Subject: RE: FW: December Reports
Importance: High

Cecily -

Attached is my spreadsheet showing sewer charge-offs highlighted in blue. Sewer tax write-off is highlighted below in blue. Below are the sewer aging totals

CURRENT	AGING_31_60	AGING_61_90	AGING_91_120	AGING_121_999	AGING_OV
\$1,712,592.59	\$ 149,847.70	\$ 49,844.62	\$ 34,377.01	\$ 34,358.05	\$

Candice Deininger
 LFUCG Division of Revenue
 200 East Main Street
 Lexington, KY 40507
 859-258-3364

-----Original Message-----
From: Cecily Chan
Sent: Wednesday, January 13, 2010 12:24 PM
To: Candice Deininger; 'Bryan.Siler@amwater.com'
Cc: Deborah Gerardi
Subject: RE: FW: December Reports

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(See attached file: 1202_001.pdf)

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FW: November Reports

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01/12/2010 09:10
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<cecilyc@lfucg.com>,

"Mary Fister" <mfister@lfucg.com>

Subject

RE: FW: December Reports

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Accounts Payable Supervisor
Division of Accounting
Lexington-Fayette Urban County Government
859 258-3311
859 425-2889
dgerardi@lfucg.com

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Cc: Cecily Chan; Mary Fister
Subject: RE: FW: December Reports
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48.90		204,343.36			
4					

Total sewer billed: \$3,847,777.53 (this figure includes taxes billed)

Candice

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200 East Main Street
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Sent: Tuesday, January 12, 2010 9:10 AM
To: Deborah Gerardi; Bryan.Siler@amwater.com
Cc: Cecily Chan; Mary Fister
Subject: RE: FW: December Reports

Good morning, Bryan. Thanks for the tax info - I noticed there were taxes in the residential and OPA categories which need to be corrected. I'll deduct those charges from the balance of \$77,003.29.

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LFC_R_PSC_EX_#4(6)
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CC

"Cecily Chan" <cecilyc@lfucg.com>,
"Mary Fister" <mfister@lfucg.com>

LEC_R_PSC_EX_#4(6)
Page 145 of 428

RE: FW: December Reports

Subject

Bryan,

Do we have our reports yet?

Deborah Gerardi
Accounts Payable Supervisor
Division of Accounting
Lexington-Fayette Urban County Government
859 258-3311
859 425-2889
dgerardi@lfucg.com

From: Candice Deininger
Sent: Monday, January 11, 2010 12:36 PM
To: 'Bryan.Siler@amwater.com'; Deborah Gerardi
Cc: Cecily Chan; Mary Fister
Subject: RE: FW: December Reports
Importance: High

Hi Deborah. I was able to get some of the month-end figures for you, however, Bryan will still need to run a query to get the amount of billed taxes and the amount of commercial and industrial tax write-offs.

Following are the figures that I can provide for you:

Landfill aging totals:

CURRENT	AGING_OVER_999				
TOTAL_AGING	AGING_31_60	AGING_61_90	AGING_91_120	AGING_121_999	
\$168,068.1	\$ 19,230.55	\$ 7,565.31	\$ 4,590.08	\$ 4,840.38	\$ 48.90
204,343.36					
4					

Total sewer billed: \$3,847,777.53 (this figure includes taxes billed)

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Monday, January 11, 2010 9:11 AM
To: Deborah Gerardi
Cc: Candice Deininger; Cecily Chan; Mary Fister
Subject: Re: FW: November Reports

I plan to send them today.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Deborah Gerardi"
<dgerardi@lfucg.com>

01/11/2010 09:09 AM

<Bryan.Siler@amwater.com>

"Candice Deininger"
<cdeining@lfucg.com>, "Mary Fister"
<mfister@lfucg.com>, "Cecily Chan"
<cecilyc@lfucg.com>

To

cc

Subject

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Lexington-Fayette Urban County Government
859 258-3311
859 425-2889
dgerardi@lfucg.com

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From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Friday, December 11, 2009 9:27 AM
To: Candice Deininger; Stacy.Owens@amwater.com; Rhonda Hicks; Deborah Gerardi;
Rachel.Cole@amwater.com; Mary Fister; William O'Mara; Kathleen Hicks; Lori Vahle; Stephen Mulligan
Subject: November Reports

Hello,

Attached are the monthly reports for your review. There were three accounts (RES & OPA) that were billed taxes in November. All three will be corrected and the taxes refunded.

Please let me know if you have any questions.

Thank you.

(See attached file: Sewer & Landfill Aging Totals.pdf) (See attached file:
LFUCG Sewer and Landfill_November 2009 rev.xls)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

[attachment "Sewer & Landfill Aging Totals.pdf" deleted by Bryan Siler/KAWC/AWWS]
[attachment "LFUCG Sewer and Landfill_November 2009 rev.xls" deleted by Bryan Siler/KAWC/AWWS]

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, January 11, 2010 4:51 PM
To: Deborah Gerardi
Cc: Candice Deininger; Cecily Chan; Mary Fister
Subject: RE: FW: December Reports

Attachments: pic31099.jpg; 1202_001.pdf



pic31099.jpg (6 KB)



1202_001.pdf (6 KB)

Deborah,

Here you go...

(Embedded image moved to file: pic31099.jpg)

CBTSMY COM & IND Charge Off = (\$1,798.50)

SLSTAXDED file is attached...

(See attached file: 1202_001.pdf)

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Deborah Gerardi"
<dgerardi@lfucg.com>

01/11/2010 02:39 PM

"Candice Deininger"
<cdeining@lfucg.com>,
<Bryan.Siler@amwater.com>

To

cc

"Cecily Chan" <cecilyc@lfucg.com>,
"Mary Fister" <mfister@lfucg.com>

Subject

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 200 East Main Street
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 859-258-3364

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(See attached file: Sewer & Landfill Aging Totals.pdf) (See attached file:
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Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350
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[attachment "LFUCG Sewer and Landfill_November 2009 rev.xls" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, January 11, 2010 4:26 PM
To: Candice Deininger
Subject: RE: FW: December Reports

Candice,

I called Deborah a couple times to try to get her certain numbers she might need. I wasn't able to get in touch with her.

Going forward I don't plan on any delays getting these reports to you. Last week, the billing of the water quality management fee dominated my time.

I will get these reports out as soon as possible and you should have them by noon tomorrow.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>
om>
01/11/2010 12:35
PM

To
<Bryan.Siler@amwater.com>, "Deborah
Gerardi" <dgerardi@lfucg.com>
cc
"Cecily Chan" <cecilyc@lfucg.com>,
"Mary Fister" <mfister@lfucg.com>
Subject
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Southeast Region

bryan.siler@amwater.com

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Fax: (859) 335-3350

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[attachment "LFUCG Sewer and Landfill_November 2009 rev.xls" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, January 11, 2010 9:10 AM
To: Candice Deininger
Subject: Re: FW:

Thanks.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com> <Bryan.Siler@amwater.com> To
01/11/2010 09:07 AM cc
AM Subject
FW:

Here ya go . . . I forgot that our IT also sends out a text file . . . my apologies!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

From: Sheila Long
Sent: Friday, January 08, 2010 4:49 PM
To: Candice Deininger
Subject:

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|-----+-----+-----|
|-----+-----+-----|
| Sheila K. Long | | | |
|-----+-----+-----|
|-----+-----+-----|
| Computer Operator | 200 East | | |
| | | Main Street | |
| Lexington Fayette Urban County Government | Lexington, | |
| | | Kentucky | |
| | | 40507 | |
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|-----+-----+-----+
| slong@lfucg.com | ' PHONE: |
| FAX: 859.258.3918| 859.258.333|
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| " T o T h i n e O w n S e l f B e |
| T r u e " |
| ... W I l l I a m S h a k e s p e a r e |
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```

[attachment "TAP122009R.TXT" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Monday, January 11, 2010 8:13 AM
To: Bryan.Siler@amwater.com
Subject: RE: FW: TAP005D REPORT

Will do . . .

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Friday, January 08, 2010 2:05 PM
To: Candice Deininger
Subject: Re: FW: TAP005D REPORT

Hi Candice,

Hope you have a good weekend too. Is it possible to get this in Excel or a text file like we have in the past? We import this into Excel for tracking and I can't get this file to import. See what you can do.

Thanks...

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.c
om>

<Bryan.Siler@amwater.com>

To

cc

01/08/2010 12:51
PM

Subject

FW: TAP005D REPORT

Hello - here's our monthly sewer tap-on list . . .

I'll be leaving at 2:00 today - need to burn some comp time. Have a good weekend!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Sheila Long
Sent: Friday, January 08, 2010 12:01 PM

To: Mike Lambert; Candice Deininger
Subject: FW: TAP005D REPORT

ATTACHED IS THE REPORT YOU REQUESTED

DEPARTMENT OF INFORMATION TECHNOLOGY
200 EAST MAIN STREET - SUITE # 709
LEXINGTON KY 40507
859-258-3334

SLONG@LFUCG.COM

[attachment "TAP005D.PDF" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Monday, January 11, 2010 8:13 AM
To: Bryan.Siler@amwater.com
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"Candice
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<cdeining@lfucg.com>

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cc

01/08/2010 12:51
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Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Thursday, January 07, 2010 12:59 PM
To: Julie Mantrom
Subject: FW: FW: 1st Deposit for Quality Management Fee

FYI . . .

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Thursday, January 07, 2010 11:52 AM
To: Candice Deininger
Subject: Re: FW: 1st Deposit for Quality Management Fee

I asked for a list of accounts earlier this morning but haven't received anything back yet. We receive some payments earlier than others. The payment allocation would certainly affect money coming to the city. It wasn't much money so I am thinking it is just a few accounts that perhaps had credits, etc.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.c
om>

<Bryan.Siler@amwater.com>

To
cc

01/07/2010 11:38
AM

Subject

FW: 1st Deposit for Quality
Management Fee

Hello . . . got a question, maybe a request - if the first bills were dated January 5 and today is only the 7th, wouldn't it be a bit early to see payment? I mean, I'm very good about paying my bills promptly, but this seems a little soon . . . is there any way to locate the accounts?

Because of the payment allocation (where the stormwater fee is now paid before landfill), I'm just wondering if the new fee is the recipient of payments that would have otherwise been dedicated to landfill

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Julie Mantrom
Sent: Thursday, January 07, 2010 11:03 AM
To: Candice Deininger; William O'Mara
Subject: FW: 1st Deposit for Quality Management Fee
Importance: High

-----Original Message-----

From: Maryann.Concilio@amwater.com [mailto:Maryann.Concilio@amwater.com]
Sent: Thursday, January 07, 2010 11:01 AM
To: Mary Fister; Charles Martin; Julie Mantrom; Cassie Felty
Cc: Bryan.Siler@amwater.com; Scott.Grace@amwater.com; Trisha.Etedali@amwater.com
Subject: 1st Deposit for Quality Management Fee

Hi everyone, today will be the 1st deposit for the LFUCG Management Fee in the amount of \$152.65. This amount will be added and deposited into the Landfill account for daily deposits.

I will be sending you an E-Mail daily or weekly to let you know how much has been collected and remitted to you. Please let me know how you would prefer to receive the breakdown and to whom I should send it.

Thank you and have a great day.

(See attached file: Kentucky01.xls)

Mary Ann Concilio-Sbraga
Cash Operations Analyst
American Water Shared Services Center
131 Woodcrest Rd.
Cherry Hill, NJ 08003
(856)310-5886

We are committed to be a high-value, reliable, customer -focused service provider to support our American Water Business Partners.

"We are American Water Shared Services!"

[attachment "Kentucky01.xls" deleted by Bryan Siler/KAWC/AWWS]

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Thursday, January 07, 2010 12:59 PM
To: Julie Mantrom
Subject: FW: FW: 1st Deposit for Quality Management Fee

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<Bryan.Siler@amwater.com>
To
cc

01/07/2010 11:38
AM

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Importance: High

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To: Mary Fister; Charles Martin; Julie Mantrom; Cassie Felty
Cc: Bryan.Siler@amwater.com; Scott.Grace@amwater.com; Trisha.Etedali@amwater.com
Subject: 1st Deposit for Quality Management Fee

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Thank you and have a great day.

(See attached file: Kentucky01.xls)

Mary Ann Concilio-Sbraga
Cash Operations Analyst
American Water Shared Services Center
131 Woodcrest Rd.
Cherry Hill, NJ 08003
(856)310-5886

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[attachment "Kentucky01.xls" deleted by Bryan Siler/KAWC/AWWS]

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Thursday, January 07, 2010 11:53 AM
To: Bryan.Siler@amwater.com
Subject: RE: FW: 1st Deposit for Quality Management Fee

When and if you get a list, would you mind forwarding it to me? Thanks, Bryan!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Thursday, January 07, 2010 11:52 AM
To: Candice Deininger
Subject: Re: FW: 1st Deposit for Quality Management Fee

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Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To

cc

01/07/2010 11:38
AM

Subject

FW: 1st Deposit for Quality
Management Fee

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From: Julie Mantrom
Sent: Thursday, January 07, 2010 11:03 AM
To: Candice Deininger; William O'Mara
Subject: FW: 1st Deposit for Quality Management Fee
Importance: High

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Sent: Thursday, January 07, 2010 11:01 AM
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From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Thursday, January 07, 2010 11:39 AM
To: Bryan.Siler@amwater.com
Subject: FW: 1st Deposit for Quality Management Fee

Importance: High

Attachments: Kentucky01.xls



Kentucky01.xls (6
KB)

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From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Thursday, January 07, 2010 11:27 AM
To: Maryann.Concilio@amwater.com
Cc: Julie Mantrom; Bryan.Siler@amwater.com; Mary Fister
Subject: FW: 1st Deposit for Quality Management Fee

Importance: High

Attachments: Kentucky01.xls



Kentucky01.xls (6
KB)

Good morning, Maryann. Julie Mantrom was kind enough to forward your email to me regarding the collection of the water quality management fee. Mary Fister, our Accounting Director, is currently in a meeting, and I wanted to verify with her if the breakdown on the Disbursement Request was sufficient for our purposes to keep the management fee separated from all other collected revenues. As soon as I'm able to speak with her and get a contact name, I'll get back with you. Thank you!!

Candice Deininger
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200 East Main Street
Lexington, KY 40507
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We are committed to be a high-value, reliable, customer -focused service provider to

LFC R PSC EX #4(6)

Page 177 of 428

support our American Water Business Partners.

"We are American Water Shared Services!"

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Thursday, January 07, 2010 9:11 AM
To: Bryan.Siler@amwater.com
Subject: RE: FW: Request To Apply Exclusion Credit

Thanks, Bryan!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Thursday, January 07, 2010 9:08 AM
To: Candice Deininger
Subject: RE: FW: Request To Apply Exclusion Credit

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Phone: (859) 268-6350
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"Candice
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To

cc

01/07/2010 08:08
AM

Subject

RE: FW: Request To Apply Exclusion
Credit

Good morning, Bryan, and thank you! If he hasn't done so already, I think Scott will be contacting you about meeting with him and Robert Bowman next week down at the sewer plant . . .

And just out of curiosity, are they reading meters or just estimating due to the cold?

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-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Wednesday, January 06, 2010 3:26 PM
To: Candice Deininger
Subject: Re: FW: Request To Apply Exclusion Credit

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cc 01/06/2010 12:55

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Subject FW: Request To Apply Exclusion
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Candice Deininger
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859-258-3364

From: Candice Deininger
Sent: Monday, January 04, 2010 12:31 PM
To: 'specialaccts@amwater.com'
Cc: 'Bryan.Siler@amwater.com'; Lynne Cross
Subject: Request To Apply Exclusion Credit

Good afternoon. Attached is a spreadsheet with a highlighted credit that appears not to have been applied to the customer's account. Kindly apply the credit as soon as you can. Thanks very much and have a good evening!!

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[attachment "ex113009.xls" deleted by Bryan Siler/KAWC/AWWSC]

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[attachment "ex113009.xls" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Thursday, January 07, 2010 8:38 AM
To: Jennifer M Myatt
Subject: FW: FW: Request To Apply Exclusion Credit

Importance: High

Good morning . . . just wanted you to be aware that the water company applied the exclusions on the November 30 spreadsheet twice. Following my email to Bryan, his response below indicates that they will be reversed.

Candice Deininger
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859-258-3364

From: Candice Deininger
Sent: Monday, January 04, 2010 12:31 PM
To: 'specialaccts@amwater.com'
Cc: 'Bryan.Siler@amwater.com'; Lynne Cross
Subject: Request To Apply Exclusion Credit

Good afternoon. Attached is a spreadsheet with a highlighted credit that appears not to have been applied to the customer's account. Kindly apply the credit as soon as you can. Thanks very much and have a good evening!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

[attachment "ex113009.xls" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Thursday, January 07, 2010 8:38 AM
To: Jennifer M Myatt
Subject: FW: FW: Request To Apply Exclusion Credit

Importance: High

Good morning . . . just wanted you to be aware that the water company applied the exclusions on the November 30 spreadsheet twice. Following my email to Bryan, his response below indicates that they will be reversed.

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Candice Deininger
Sent: Thursday, January 07, 2010 8:09 AM
To: 'Bryan.Siler@amwater.com'
Subject: RE: FW: Request To Apply Exclusion Credit

Good morning, Bryan, and thank you! If he hasn't done so already, I think Scott will be contacting you about meeting with him and Robert Bowman next week down at the sewer plant . . .

And just out of curiosity, are they reading meters or just estimating due to the cold?

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Wednesday, January 06, 2010 3:26 PM
To: Candice Deininger
Subject: Re: FW: Request To Apply Exclusion Credit

Special accounts said they are handling this. They are going to reverse all of them but the one that wasn't applied.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.c
om>

<Bryan.Siler@amwater.com>

To
cc

01/06/2010 12:55
PM

Subject
FW: Request To Apply Exclusion
Credit

Hi, Bryan . . . it appears as though all of the exclusions on this spreadsheet have been applied a second time on 01/06/10 which is not correct. There was only one exclusion that was unapplied . . . anyone in particular to whom I need to forward this email to get it corrected?

Candice Deininger
LFUCG Division of Revenue
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859-258-3364

[attachment "exl13009.xls" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Thursday, January 07, 2010 8:09 AM
To: Bryan.Siler@amwater.com
Subject: RE: FW: Request To Apply Exclusion Credit

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Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com> To
<Bryan.Siler@amwater.com> cc
01/06/2010 12:55 PM Subject
FW: Request To Apply Exclusion
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[attachment "ex113009.xls" deleted by Bryan Siler/KAWC/AWWSC]

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bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.c
om>

<Bryan.Siler@amwater.com>

To

cc

01/06/2010 12:55
PM

Subject

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[attachment "ex113009.xls" deleted by Bryan Siler/KAWC/AWWSC]

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bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com> To

01/06/2010 12:55
PM

cc

Subject

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[attachment "ex113009.xls" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Tuesday, January 05, 2010 2:40 PM
To: Bryan.Siler@amwater.com
Cc: Julie Mantrom; Charles Martin; Cassie Felty; William O'Mara; Bonita Hall
Subject: RE: Call Handling

Thanks, Bryan - perfect!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, January 05, 2010 2:33 PM
To: Candice Deininger
Cc: Bonita Hall; William O'Mara; Charles Martin; Julie Mantrom; Cassie Felty
Subject: RE: Call Handling

Hi Candice,

I just wanted to confirm that the LFUCG wanted to handle the calls instead of our reps. Our reps will have basic information about the fee from the bill messages and will direct those calls to LexCall.

Thanks.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To
cc

01/04/2010 03:35
PM

"Julie Mantrom"
<jmantrom@lfucg.com>, "Cassie
Felty" <mfelty@lfucg.com>, "Bonita
Hall" <bhall2@lfucg.com>, "Charles
Martin" <chmartin@lfucg.com>,
"William O'Mara" <billo@lfucg.com>

RE: Call Handling

Hi, Bryan. As you know, this is a pretty complicated fee for those who are not familiar with it, that is why we established our FIST (Fee Implementation Support Team) group. They have worked very hard and have been well trained to deal with the complexities of issues that we know will arise once we get into full swing. Because of its high visibility, we also need to keep track of all calls, inquiries, etc. into

reports that will, undoubtedly, be requested from our governing body. In order for us to do this, we need a centralized location (LexCall) to which all calls can be referred and logged for recordkeeping purposes.

I realize the call handling information is limited; however, it will save time, and perhaps frustration, for both KAWC and LFUCG. I hope this helps, but give me a call if you need anything further.

Thank you!

Candice

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-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Monday, January 04, 2010 3:14 PM
To: Candice Deininger
Subject: Call Handling

Candice,

There is a pretty tight limit to what you want us to say to our customers about the water quality management fee.

Is there anything other than it is a new fee, we are billing it for the LFUCG and to call 3-1-1 or 425-2255 with any questions?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
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Subject: RE: Call Handling

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bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To

cc

01/04/2010 03:35
PM

"Julie Mantrom"
<jmantrom@lfucg.com>, "Cassie
Felty" <mfelty@lfucg.com>, "Bonita
Hall" <bhall2@lfucg.com>, "Charles
Martin" <chmartin@lfucg.com>,
"William O'Mara" <billo@lfucg.com>
Subject

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Fax: (859) 335-3350

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Phone: (859) 268-6350
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"Candice
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<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To
cc

01/04/2010 03:35
PM

"Julie Mantrom"
<jmantrom@lfucg.com>, "Cassie
Felty" <mfelty@lfucg.com>, "Bonita
Hall" <bhall2@lfucg.com>, "Charles
Martin" <chmartin@lfucg.com>,
"William O'Mara" <billo@lfucg.com>

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Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, January 05, 2010 2:30 PM
To: Candice Deininger
Subject: Re: Geocoded File for November 2009

I'm a little behind too. Thanks.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.c
om>

<Bryan.Siler@amwater.com>

To

cc

01/05/2010 02:29
PM

Subject
Geocoded File for November 2009

Hi, Bryan . . . we're a little behind on getting these done . . . Scott is also doing this so he can have the information for WQF billing purposes. I just sent him the file for December . . . thank you!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

[attachment "ONSET-NEW TAPS FOR NOVEMBER 2009.xls" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]

Sent: Tuesday, January 05, 2010 2:22 PM

To: Scott Dickison

Subject: December 2009 KAWC File

Attachments: ONSET-NEW TAPS FOR DECEMBER 2009.xls

Hi, Scott, and Happy New Year! Here's the December 2009 list of new accounts for geocoding . . . I'll be down your way in just a little bit. See you then!

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]

Sent: Tuesday, January 05, 2010 2:29 PM

To: Bryan.Siler@amwater.com

Subject: Geocoded File for November 2009

Attachments: ONSET-NEW TAPS FOR NOVEMBER 2009.xls

Hi, Bryan . . . we're a little behind on getting these done . . . Scott is also doing this so he can have the information for WQF billing purposes. I just sent him the file for December . . . thank you!!

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Lexington, KY 40507
859-258-3364

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, January 04, 2010 10:52 AM
To: Candice Deininger
Subject: COM & IND query...

Attachments: lfucgcomin.csv



lfucgcomin.csv (6 KB)

Here you go...

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 01/04/2010 10:51 AM -----

Donna
Taylor/KAWC/AWWSC

01/04/2010 10:51
AM

Bryan Siler/KAWC/AWWSC@AWW

To
cc

Subject
Re: Please run the COM & IND query
for Candice. Thanks...(Document
link: Bryan Siler)

(See attached file: lfucgcomin.csv)

Donna B. Taylor
American Water ITS
Business Applications Development - Middle Office 2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Bryan
Siler/KAWC/AWWSC

01/04/2010 09:29
AM

Donna Taylor/KAWC/AWWSC@AWW

To
cc

Subject
Please run the COM & IND query for
Candice. Thanks...

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Monday, January 04, 2010 10:54 AM
To: Bryan.Siler@amwater.com
Subject: RE: COM & IND query...

Thank you!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
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-----Original Message-----

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----- Forwarded by Bryan Siler/KAWC/AWWSC on 01/04/2010 10:51 AM -----

Donna
Taylor/KAWC/AWWSC

01/04/2010 10:51
AM

Bryan Siler/KAWC/AWWSC@AWW

To
cc

Subject
Re: Please run the COM & IND query
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link: Bryan Siler)

(See attached file: lfucgcomin.csv)

Donna B. Taylor
American Water ITS
Business Applications Development - Middle Office 2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Bryan
Siler/KAWC/AWWSC

01/04/2010 09:29

Donna Taylor/KAWC/AWWSC@AWW

To

AM

cc

Subject
Please run the COM & IND query for
Candice. Thanks...

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Friday, December 18, 2009 9:53 AM
To: Scott Dickison
Cc: Candice Deininger
Subject: RE: Mailing Addresses

No problem.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Scott Dickison"
<SDickison@lfucg.com>

12/18/2009 09:35 AM

"Candice Deininger"
<cdeining@lfucg.com>,
<Bryan.Siler@amwater.com>

To

cc

Subject

RE: Mailing Addresses

Can we just exclude them from being billed for the time being? We'll have to do some more investigation in to who actually owns the pink ones.

-----Original Message-----

From: Candice Deininger
Sent: Friday, December 18, 2009 8:49 AM
To: 'Bryan.Siler@amwater.com'; Scott Dickison
Subject: RE: Mailing Addresses
Importance: High

Scott?

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Friday, December 18, 2009 8:47 AM
To: Candice Deininger
Cc: Scott Dickison
Subject: Re: Mailing Addresses

Should I kill the premises for all of the yellow and pink ones?

Bryan Siler

Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.c
om> <Bryan.Siler@amwater.com>
cc 12/17/2009 09:39 "Scott Dickison"
AM <SDickison@lfucg.com>
Subject Mailing Addresses

Good morning, Bryan. I'm attaching the spreadsheet you sent earlier this week that I have updated with missing mailing addresses. Per Scott, please disregard those that have a '2' in the 'Fraction' column (highlighted in yellow). Those that are highlighted in pink are not valid PVA addresses, so I was unable to find mailing addresses either in that database or our mainframe programs for sewer and landfill.

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

[attachment "Missing Addresses Possible State Errors.xls" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Friday, December 18, 2009 8:49 AM
To: Scott Dickison; Bryan.Siler@amwater.com
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Importance: High

Scott?

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Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To

12/17/2009 09:39
AM

"Scott Dickison"
<SDickison@lfucg.com>

cc

Mailing Addresses

Subject

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Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice Deininger" <cdeining@lfucg.com>	<Bryan.Siler@amwater.com>	To
12/17/2009 09:39 AM	"Scott Dickison" <SDickison@lfucg.com>	cc
	Mailing Addresses	Subject

Good morning, Bryan. I'm attaching the spreadsheet you sent earlier this week that I have updated with missing mailing addresses. Per Scott, please disregard those that have a '2' in the 'Fraction' column (highlighted in yellow). Those that are highlighted in pink are not valid PVA addresses, so I was unable to find mailing addresses either in that database or our mainframe programs for sewer and landfill.

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

[attachment "Missing Addresses Possible State Errors.xls" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Friday, December 18, 2009 8:16 AM
To: Candice Deininger
Cc: Scott Dickison
Subject: Re: Mailing Addresses

There were a couple of 2s that were not highlighted pink. Should they be excluded? Should we kill the premises for the pink ones?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com> To
<Bryan.Siler@amwater.com> cc
12/17/2009 09:39 AM "Scott Dickison"
<SDickison@lfucg.com> Subject
Mailing Addresses

Good morning, Bryan. I'm attaching the spreadsheet you sent earlier this week that I have updated with missing mailing addresses. Per Scott, please disregard those that have a '2' in the 'Fraction' column (highlighted in yellow). Those that are highlighted in pink are not valid PVA addresses, so I was unable to find mailing addresses either in that database or our mainframe programs for sewer and landfill.

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

[attachment "Missing Addresses Possible State Errors.xls" deleted by Bryan Siler/KAWC/AWWS]

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Wednesday, December 16, 2009 4:47 PM
To: keith.readling@amec.com
Cc: Candice Deininger; Scott Dickison; Jarold.Jackson@amwater.com; McPhee, Christopher
Subject: RE: Billfile

Yeah, I just spoke to Scott. I think we're good. Thanks very much and Merry Christmas.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Readling, Keith"
<keith.readling@amec.com>
12/16/2009 04:39 PM
To: <Bryan.Siler@amwater.com>
Cc: "Mcphee, Christopher" <Christopher.Mcphee@amec.com>, "Scott Dickison" <SDickison@lfucg.com>, <cdeining@lfucg.com>
Subject: RE: Billfile

Good deal. We should be fine then. That's why I made sure we didn't have any because I knew it would update or overwrite.

Keith Readling, PE
Vice President
AMEC Earth & Environmental, Inc.
2200 Gateway Centre Blvd., Suite 205
Morrisville, NC 27560
Phone: 919.447.2750
Fax: 919.447.2751
Cell: 919.491.4076

ü Please consider the environment before printing this e-mail

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Wednesday, December 16, 2009 4:35 PM
To: Readling, Keith
Cc: Mcphee, Christopher; Scott Dickison; cdeining@lfucg.com
Subject: Re: Billfile

Thanks Keith.

That is the format I need it in. We do not have duplicate premise numbers in our billing software. I'm not sure how they came about on your end, but am happy to discuss with you or Scott. If we were to receive a duplicate, that had already been processed on our end, and it had a different quantity it would certainly overwrite the previous quantity that

had been processed.

This would be a concern. We would not know this to be a problem on our end as we are expecting periodic updates where the quantities would be changing.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Readling, Keith"
<keith.readling@amec.com>

12/16/2009 03:39 PM

<Bryan.Siler@amwater.com>

"Scott Dickison"
<SDickison@lfucg.com>, "Mcphee, Christopher"
<Christopher.Mcphee@amec.com>

To

cc

Subject

Billfile

Bryan. This is the billfile as a .csv document. It has two fields: premise, and ERU. Premises have six leading spaces. ERUs are integers. The delimiter is a comma. There are no quotes on the text. Scott said to go ahead and send it.

Let me know if there are any issues.

Also, as a PS, we have seen duplicate premise numbers on occasion in the data. We should be careful to make sure if there happens to be a duplicate premise on your side we don't send two bills for the same service. There are zero duplicate premise numbers in this delivery.

Thanks,

Keith Readling, PE
Vice President
AMEC Earth & Environmental, Inc.
2200 Gateway Centre Blvd., Suite 205
Morrisville, NC 27560
Phone: 919.447.2750
Fax: 919.447.2751
Cell: 919.491.4076

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The information contained in this e-mail is intended only for the individual or entity to whom it is addressed.

Its contents (including any attachments) may contain confidential and/or privileged information.

If you are not an intended recipient you must not use, disclose, disseminate, copy or print its contents.

If you receive this e-mail in error, please notify the sender by reply e-mail and delete and destroy the message.

[attachment "Billfile.csv" deleted by Bryan Siler/KAWC/AWWS]

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If you receive this e-mail in error, please notify the sender by reply e-mail and delete and destroy the message.

Janet Graham

From: Readling, Keith [keith.readling@amec.com]
Sent: Wednesday, December 16, 2009 4:39 PM
To: Bryan.Siler@amwater.com
Cc: Candice Deininger; Scott Dickison; McPhee, Christopher
Subject: RE: Billfile

Good deal. We should be fine then. That's why I made sure we didn't have any because I knew it would update or overwrite.

Keith Readling, PE
Vice President
AMEC Earth & Environmental, Inc.
2200 Gateway Centre Blvd., Suite 205
Morrisville, NC 27560
Phone: 919.447.2750
Fax: 919.447.2751
Cell: 919.491.4076

ü Please consider the environment before printing this e-mail

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Wednesday, December 16, 2009 4:35 PM
To: Readling, Keith
Cc: Mcphee, Christopher; Scott Dickison; cdeining@lfucg.com
Subject: Re: Billfile

Thanks Keith.

That is the format I need it in. We do not have duplicate premise numbers in our billing software. I'm not sure how they came about on your end, but am happy to discuss with you or Scott. If we were to receive a duplicate, that had already been processed on our end, and it had a different quantity it would certainly overwrite the previous quantity that had been processed.

This would be a concern. We would not know this to be a problem on our end as we are expecting periodic updates where the quantities would be changing.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Readling, Keith"
<keith.readling@amec.com>

12/16/2009 03:39 PM

<Bryan.Siler@amwater.com> To

"Scott Dickison"
<SDickison@lfucg.com>, "Mcphee, Christopher"

<Christopher.Mcphee@amec.com> cc
Subject

Billfile

Bryan. This is the billfile as a .csv document. It has two fields: premise, and ERU. Premises have six leading spaces. ERUs are integers. The delimiter is a comma. There are no quotes on the text. Scott said to go ahead and send it.

Let me know if there are any issues.

Also, as a PS, we have seen duplicate premise numbers on occasion in the data. We should be careful to make sure if there happens to be a duplicate premise on your side we don't send two bills for the same service. There are zero duplicate premise numbers in this delivery.

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Keith Readling, PE
Vice President
AMEC Earth & Environmental, Inc.
2200 Gateway Centre Blvd., Suite 205
Morrisville, NC 27560
Phone: 919.447.2750
Fax: 919.447.2751
Cell: 919.491.4076

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[attachment "Billfile.csv" deleted by Bryan Siler/KAWC/AWWS]

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If you receive this e-mail in error, please notify the sender by reply e-mail and delete and destroy the message.

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Wednesday, December 16, 2009 4:35 PM
To: keith.readling@amec.com
Cc: Candice Deininger; Scott Dickison; McPhee, Christopher
Subject: Re: Billfile

Thanks Keith.

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Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Readling, Keith"
<keith.readling@amec.com>

12/16/2009 03:39
PM

<Bryan.Siler@amwater.com>

"Scott Dickison"
<SDickison@lfucg.com>, "Mcphee,
Christopher"
<Christopher.Mcphee@amec.com>

To

cc

Subject

Billfile

Bryan. This is the billfile as a .csv document. It has two fields: premise, and ERU. Premises have six leading spaces. ERUs are integers. The delimiter is a comma. There are no quotes on the text. Scott said to go ahead and send it.

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Thanks,

Keith Readling, PE
Vice President
AMEC Earth & Environmental, Inc.
2200 Gateway Centre Blvd., Suite 205
Morrisville, NC 27560
Phone: 919.447.2750

Fax: 919.447.2751
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If you receive this e-mail in error, please notify the sender by reply e-mail and delete and destroy the message.

[attachment "Billfile.csv" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Friday, December 11, 2009 12:47 PM
To: Candice Deininger
Subject: Fw: November Reports

Attachments: LFUCG Explanations November 2009.pdf; Sewer & Landfill Aging Totals.pdf; LFUCG Sewer and Landfill_November 2009 rev.xls



LFUCG



Sewer & Landfill
Aging Totals...



LFUCG Sewer and
Landfill_Novem...

Candice,

Let me know if you have any questions. How do you want the # of bills analyzed? Total bills or less final bills?

May have some bugs to work out on this.

(See attached file: LFUCG Explanations November 2009.pdf)

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 12/11/2009 10:18 AM -----

Bryan
Siler/KAWC/AWWSC

12/11/2009 09:26
AM

LFUCG Monthly Reports

To

cc

Subject

November Reports

Hello,

Attached are the monthly reports for your review. There were three accounts (RES & OPA) that were billed taxes in November. All three will be corrected and the taxes refunded.

Please let me know if you have any questions.

Thank you.

(See attached file: Sewer & Landfill Aging Totals.pdf) (See attached file: LFUCG Sewer and Landfill_November 2009 rev.xls)

Bryan Siler
Southeast Region

bryan.siler@amwater.com

Phone: (859) 268-6350

Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Friday, December 11, 2009 10:05 AM
To: AW_-JE/AWWSC%AWW@amwater.net
Cc: Candice Deininger; Kathleen Hicks; Rachel.Cole@amwater.com; Dale.Graham@amwater.com; Takiyah.Myatt@amwater.com
Subject: Sewer/Landfill Billing

Attachments: Miscellaneous Invoice Request-Sadieville 11_2009.doc; Miscellaneous Invoice Request-LFUCG 11_2009.doc; pic00119.jpg



Miscellaneous
Invoice Request-...



Miscellaneous
Invoice Request-...



pic00119.jpg (6
KB)

Dale,

Here are the MI requests for LFUCG and Sadieville. Please process and send the .pdf file to Candice Deininger at LFUCG.

Thanks.

(See attached file: Miscellaneous Invoice Request-Sadieville 11_2009.doc) (See attached file: Miscellaneous Invoice Request-LFUCG 11_2009.doc)

Takiyah,

You said you no longer needed this memo to record the revenue.

(Embedded image moved to file: pic00119.jpg)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Thursday, December 10, 2009 4:57 PM
To: Candice Deininger
Subject: Fw: Closing Stuff

Our servers are getting taken down tonight for the installation of a new one. Mike is getting ready to start that. When he is done I will pick back up.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 12/10/2009 04:56 PM -----

Bryan
Siler/KAWC/AWWSC

12/10/2009 04:38
PM

Candice Deininger

Closing Stuff

To
cc
Subject

I am still working on these. I'm going to try to finish them tonight but may not get to send until the morning.

Most of the info is readily available in the OAM reports. If there are key numbers I can always provide them very early.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, December 01, 2009 5:16 PM
To: Candice Deininger
Subject: Re: KAWC Access

I passed this request on. Shouldn't take long.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com> To

12/01/2009 04:49
PM

"Bonita Hall" <bhall2@lfucg.com> cc
Subject
KAWC Access

Hi, Bryan. I know you're swamped, but can we get sign-ons for OAM for the following people pretty quickly? Thanks a lot!

Rebecca Arledge: rarledge@lfucg.com
Michael Montgomery: mmontgomery@lfucg.com

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, December 01, 2009 4:49 PM
To: Candice Deininger
Subject: COM & IND Query

Attachments: LFUCG - Commercial and Industrial Consumption - November 2009.xls



LFUCG -
Commercial and Indu:

Here you go...

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 12/01/2009 04:48 PM -----

Donna
Taylor/KAWC/AWWSC

12/01/2009 04:39
PM

Bryan Siler/KAWC/AWWSC@AWW

To
cc

Subject
Re: Please run the COM & IND query
for Candice. Thanks. (Document
link: Bryan Siler)

Here you go!

(See attached file: LFUCG - Commercial and Industrial Consumption - November 2009.xls)

Donna B. Taylor
American Water ITS
Business Applications Development - Middle Office 2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Bryan
Siler/KAWC/AWWSC

12/01/2009 07:56
AM

Donna Taylor/KAWC/AWWSC@AWW

To
cc

Subject
Please run the COM & IND query for

Candice. Thanks.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Wednesday, November 11, 2009 10:00 AM
To: Bryan.Siler@amwater.com
Subject: RE: WO 341365 - OAM access for LFUCG

Thanks, Bryan!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Wednesday, November 11, 2009 9:51 AM
To: Candice Deininger
Subject: Fw: WO 341365 - OAM access for LFUCG

Here you go...

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 11/11/2009 09:50 AM -----

Karen
Owens/IS/CORP/AWW
SC

11/11/2009 09:44
AM

Candiss L
Martin/CALLCTR/CORP/AWWSC@AWW,
Bryan Siler/KAWC/AWWSC@AWW

To

cc

Subject
WO 341365 - OAM access for LFUCG

Candiss and Bryan,

Susan Plueger has been given access to LFUCG reports.

User id - splueger@lfucg.com

Password - splueger11

Thanks, Karen

Karen Owens
Business Analyst, American Water
Center for Innovation, Technology and Excellence (CITE) Bldg 1000 Voorhees Drive Voorhees,
NJ 08043
office: 856-782-2855

fax: 856-782-2900

Janet Graham

From: Candice Deininger [CDEINING@LEXINGTONKY.GOV]
Sent: Wednesday, November 11, 2009 10:00 AM
To: Susan L Plueger
Cc: Bryan.Siler@amwater.com
Subject: FW: WO 341365 - OAM access for LFUCG

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----
From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Wednesday, November 11, 2009 9:51 AM
To: Candice Deininger
Subject: Fw: WO 341365 - OAM access for LFUCG

Here you go...

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 11/11/2009 09:50 AM -----

Karen
Owens/IS/CORP/AWW
SC
11/11/2009 09:44
AM

Candiss L
Martin/CALLCTR/CORP/AWWSC@AWW,
Bryan Siler/KAWC/AWWSC@AWW

To

cc

Subject
WO 341365 - OAM access for LFUCG

Candiss and Bryan,
Susan Plueger has been given access to LFUCG reports.
User id - splueger@lfucg.com
Password - splueger11
Thanks, Karen

Karen Owens
Business Analyst, American Water
Center for Innovation, Technology and Excellence (CITE) Bldg 1000 Voorhees Drive Voorhees,
NJ 08043
office: 856-782-2855

fax: 856-782-2900

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Wednesday, November 11, 2009 10:00 AM
To: Susan L Plueger
Cc: Bryan.Siler@amwater.com
Subject: FW: WO 341365 - OAM access for LFUCG

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Wednesday, November 11, 2009 9:51 AM
To: Candice Deininger
Subject: Fw: WO 341365 - OAM access for LFUCG

Here you go...

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 11/11/2009 09:50 AM -----

Karen
Owens/IS/CORP/AWW
SC

11/11/2009 09:44
AM

Candiss L
Martin/CALLCTR/CORP/AWWSC@AWW,
Bryan Siler/KAWC/AWWSC@AWW

To

cc

Subject
WO 341365 - OAM access for LFUCG

Candiss and Bryan,

Susan Plueger has been given access to LFUCG reports.

User id - splueger@lfucg.com

Password - splueger11

Thanks, Karen

Karen Owens
Business Analyst, American Water
Center for Innovation, Technology and Excellence (CITE) Bldg 1000 Voorhees Drive Voorhees,
NJ 08043
office: 856-782-2855

fax: 856-782-2900

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Wednesday, November 11, 2009 9:51 AM
To: Candice Deininger
Subject: Fw: WO 341365 - OAM access for LFUCG

Here you go...

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 11/11/2009 09:50 AM -----

Karen
Owens/IS/CORP/AWW
SC

11/11/2009 09:44
AM

Candiss L
Martin/CALLCTR/CORP/AWWSC@AWW,
Bryan Siler/KAWC/AWWSC@AWW

To

cc

Subject
WO 341365 - OAM access for LFUCG

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User id - splueger@lfucg.com

Password - splueger11

Thanks, Karen

Karen Owens
Business Analyst, American Water
Center for Innovation, Technology and Excellence (CITE) Bldg 1000 Voorhees Drive Voorhees,
NJ 08043
office: 856-782-2855
fax: 856-782-2900

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Friday, November 06, 2009 5:56 PM
To: AW_-_JE/AWWSC%AWW@amwater.net
Cc: Candice Deininger; Kathleen Hicks; Rachel.Cole@amwater.com; Dale.Graham@amwater.com; Takiyah.Myatt@amwater.com
Subject: Sewer/Landfill Billing

Attachments: Miscellaneous Invoice Request-Sadieville 10_2009.doc; Miscellaneous Invoice Request-LFUCG 10_2009.doc; MI-Sewer Landfill 10_2009.doc; pic25465.jpg



Miscellaneous Invoice Request-... Invoice Request-... 10_2009.doc ... pic25465.jpg (6 KB)

Dale,

Here are the MI requests for LFUCG and Sadieville. Please process and send the .pdf file to Candice Deininger at LFUCG.

Thanks.

(See attached file: Miscellaneous Invoice Request-Sadieville 10_2009.doc) (See attached file: Miscellaneous Invoice Request-LFUCG 10_2009.doc)

Takiyah,

Please use this memo to record the revenue and accrual.

(See attached file: MI-Sewer Landfill 10_2009.doc)

Note: New rates are reflected in this billing.

(Embedded image moved to file: pic25465.jpg)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Friday, November 06, 2009 10:57 AM
To: Bryan.Siler@amwater.com
Subject: RE: Usage Data - Period Ending 11/05/2009

Thanks, Bryan . . . I'll give it a try later when we're both not so busy!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Friday, November 06, 2009 10:56 AM
To: Candice Deininger
Subject: Fw: Usage Data - Period Ending 11/05/2009

Candice,

Sorry. Doesn't look like we're able to do this. You can do it on your end with a mail rule though. If the sender = MgrAppSrvc@PAWC.com, then copy ccross@lfucg.com. I can show you how. I use them for a variety of things.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 11/06/2009 10:54 AM -----

David S
Derr/PAWC/AWWSC

11/06/2009 10:11
AM

Bryan Siler/KAWC/AWWSC@AWW

To

cc

Subject

Re: Fw: Usage Data - Period Ending
11/05/2009(Document link: Bryan
Siler)

Bryan, the application can only support on recipient. Unfortunately, the request is not feasible.

Thanks

David S. Derr
Application Development Manager
Business Application Development - Middle Office

American Water
800 West Hershey Park Drive
Hershey, PA 17033

U.S.A.

Phone +1 717-520-4520
Mobile + 1 717-572-0812
e:mail david.derr@amwater.com

American Water
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From: Bryan Siler/KAWC/AWWSC
To: MgrAppSrvc@PAWC.com
Cc: David S Derr/PAWC/AWWSC@AWW
Date: 11/06/2009 08:16 AM
Subject: Fw: Usage Data - Period Ending 11/05/2009

Is this possible? I will put a ticket in if it is.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 11/06/2009 08:15 AM -----

"Candice
Deininger"
<cdeining@lfucg.com> To
<Bryan.Siler@amwater.com>
11/06/2009 08:06 AM "Lynne Cross" <ccross@lfucg.com> cc
Subject
FW: Usage Data - Period Ending
11/05/2009

Good morning, Bryan. Don't know if you're in; but when you have a chance, would it be possible to notify IT(?) to have these notifications also sent to Lynne?

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: MgrAppSrvc@PAWC.com [mailto:MgrAppSrvc@PAWC.com]
Sent: Thursday, November 05, 2009 6:42 PM
To: Candice Deininger

Subject: Usage Data - Period Ending 11/05/2009

Select the following link to download Usage Data for period ending 11/05/2009.
<http://www.kawc.com>

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Friday, November 06, 2009 10:56 AM
To: Candice Deininger
Subject: Fw: Usage Data - Period Ending 11/05/2009

Candice,

Sorry. Doesn't look like we're able to do this. You can do it on your end with a mail rule though. If the sender = MgrAppSrvr@PAWC.com, then copy ccross@lfucg.com. I can show you how. I use them for a variety of things.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 11/06/2009 10:54 AM -----

David S
Derr/PAWC/AWWSC

11/06/2009 10:11
AM

Bryan Siler/KAWC/AWWSC@AWW

To

cc

Subject
Re: Fw: Usage Data - Period Ending
11/05/2009(Document link: Bryan
Siler)

Bryan, the application can only support on recipient. Unfortunately, the request is not feasible.

Thanks

David S. Derr
Application Development Manager
Business Application Development - Middle Office

American Water
800 West Hershey Park Drive
Hershey, PA 17033
U.S.A.

Phone +1 717-520-4520
Mobile + 1 717-572-0812
e:mail david.derr@amwater.com

American Water

The information transmitted via this e-mail is intended only for the person or entity to which it is addressed and may contain confidential and/or privileged material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon this information by persons or entities other than the intended recipient is

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From: Bryan Siler/KAWC/AWWSC
To: MgrAppSrvC@PAWC.com
Cc: David S Derr/PAWC/AWWSC@AWW
Date: 11/06/2009 08:16 AM
Subject: Fw: Usage Data - Period Ending 11/05/2009

Is this possible? I will put a ticket in if it is.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 11/06/2009 08:15 AM -----

"Candice
Deiningger"
<cdeining@lfucg.com> To
<Bryan.Siler@amwater.com> cc
11/06/2009 08:06 AM "Lynne Cross" <ccross@lfucg.com>
Subject
FW: Usage Data - Period Ending
11/05/2009

Good morning, Bryan. Don't know if you're in; but when you have a chance, would it be possible to notify IT(?) to have these notifications also sent to Lynne?

Candice Deiningger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: MgrAppSrvC@PAWC.com [mailto:MgrAppSrvC@PAWC.com]
Sent: Thursday, November 05, 2009 6:42 PM
To: Candice Deiningger
Subject: Usage Data - Period Ending 11/05/2009

Select the following link to download Usage Data for period ending 11/05/2009.
<http://www.kawc.com>

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Wednesday, November 04, 2009 9:55 AM
To: Candice Deininger
Subject: Fw: LFUCG

Attachments: 242.jpg; pic14164.jpg; pic32058.jpg; pic23511.jpg; pic08383.jpg; pic06846.jpg; pic20943.jpg



242.jpg (6 KB)



pic14164.jpg (6 KB)



pic32058.jpg (6 KB)



pic23511.jpg (6 KB)



pic08383.jpg (6 KB)



pic06846.jpg (6 KB)



pic20943.jpg (6 KB)

Let me know what you think... Did these actually get paid twice?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 11/04/2009 09:54 AM -----

Dale S
Graham/SHARVCS/A
WWSC

11/04/2009 09:50
AM

Bryan Siler/KAWC/AWWSC@AWW

Kathryn M
Milburn/SHARVCS/AWWSC@AWW,
cdeining@lfucg.com,
khicks@lfucg.com

Fw: LFUCG

To

cc

Subject

Brian,

I just left a very quick message so I thought it would be better to explain through email. LFUCG has paid for July and August invoices twice. Once with checks 626729 (July) and 625545 (August) and now with one check for both months, check number 627195 in the amount of \$185,745.66. The current open invoice for LFUCG is for September, which we should be receiving a payment for shortly. At this point I would like to apply the entire duplicate payment to the October invoice and apply the balance to the November invoice when we reach that point. If you have any objections to this plan please let me know.

Candice,

If you have any objections also, please let me know.

(See attached file: 242.jpg)

Thanks,

Dale Graham
SSC Cash Management

American Water Shared Services Center
131 Woodcrest Rd
Cherry Hill, NJ 08003
Phone: (856)-310-5796
Fax: (856)-672-2873
Dale.Graham@amwater.com

(Embedded image moved to file: pic14164.jpg)

(Embedded image moved to file: pic32058.jpg)

(Embedded image moved to file: pic23511.jpg)

(Embedded image moved to file: pic08383.jpg)

Current Outstanding

(Embedded image moved to file: pic06846.jpg)

----- Forwarded by Dale S Graham/SHARVCS/AWWSC on 11/04/2009 09:38 AM

Kathryn M
Milburn/SHARVCS/
AWWSC

11/02/2009 11:28
AM

Dale S Graham/SHARVCS/AWWSC@AWW

To

cc

Subject

Fw: LFUCG

Dale,

Below is Bryan Siler's answer can you help him with this response?

Kathy

Kathryn M. Milburn
Cash Management Specialist
American Water Shared Services
Cherry Hill, NJ 08034
Ph-856-310-5844
Fax-856-672-2873
Kathryn.Milburn@AMWater.com

----- Forwarded by Kathryn M Milburn/SHARVCS/AWWSC on 11/02/2009 11:27 AM

Bryan
Siler/KAWC/AWWSC

11/02/2009 11:25
AM

Kathryn M
Milburn/SHARVCS/AWWSC@AWW

To

cc

Subject

Re: Fw: LFUCG (Document link:
Kathryn M Milburn)

These were for July services (August billing) \$92,790.63 and September services (October billing) \$92,864.93, right? Why is there an open amount below?

Can I give you a call?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Kathryn M
Milburn/SHARVCS/
AWWSC

10/28/2009 04:59
PM

Bryan Siler/KAWC/AWWSC@AWW

To

cc

Subject

Re: Fw: LFUCG (Document link: Bryan Siler)

Yes, no problem,

Thank you,

Kathryn M. Milburn
Cash Management Specialist
American Water Shared Services
Cherry Hill, NJ 08034
Ph-856-310-5844
Fax-856-672-2873
Kathryn.Milburn@AMWater.com

Bryan
Siler/KAWC/AWWSC

10/28/2009 03:52
PM

Kathryn M
Milburn/SHARVCS/AWWSC@AWW

To

cc

Subject

Re: Fw: LFUCG (Document link: Kathryn M Milburn)

I'm in a meeting right now. Can I respond tonight or in the morning?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350

Fax: (859) 335-3350

Kathryn M
Milburn/SHARVCS/
AWWSC

10/28/2009 10:35
AM

Bryan Siler/KAWC/AWWSC@AWW

To

cc

Subject

Fw: LFUCG

Bryan,

Did you want us to apply the attached payment to the October bill and move the credit balance to the November invoice?

Thanks,

Kathy

Kathryn M. Milburn
Cash Management Specialist
American Water Shared Services
Cherry Hill, NJ 08034
Ph-856-310-5844
Fax-856-672-2873
Kathryn.Milburn@AMWater.com

----- Forwarded by Kathryn M Milburn/SHARVCS/AWWSC on 10/28/2009 10:34 AM

Kathryn M
Milburn/SHARVCS/
AWWSC

10/19/2009 02:55
PM

Bryan Siler/KAWC/AWWSC

To

cc

Subject

LFUCG

Bryan,

The below 2 invoices were paid already and this is an overpayment. We can apply it to the October bill and move the credit balance to November invoice when it's created.

(Embedded image moved to file: pic20943.jpg) Kathryn M. Milburn Cash Management Specialist
American Water Shared Services Cherry Hill, NJ 08034
Ph-856-310-5844
Fax-856-672-2873
Kathryn.Milburn@AMWater.com
[attachment "242.jpg" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Dale.Graham@amwater.com
Sent: Wednesday, November 04, 2009 9:51 AM
To: Bryan.Siler@amwater.com
Cc: Candice Deininger; Kathleen Hicks; Kathryn.Milburn@amwater.com
Subject: Fw: LFUCG

Attachments: 242.jpg; pic11650.jpg; pic11570.jpg; pic21980.jpg; pic04253.jpg; pic32327.jpg; pic26359.jpg



242.jpg (6 KB)



pic11650.jpg (6 KB)



pic11570.jpg (6 KB)



pic21980.jpg (6 KB)



pic04253.jpg (6 KB)



pic32327.jpg (6 KB)



pic26359.jpg (6 KB)

Brian,

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Candice,

If you have any objections also, please let me know.

(See attached file: 242.jpg)

Thanks,

Dale Graham
SSC Cash Management
American Water Shared Services Center
131 Woodcrest Rd
Cherry Hill, NJ 08003
Phone: (856)-310-5796
Fax: (856)-672-2873

Dale.Graham@amwater.com
(Embedded image moved to file: pic11650.jpg)

(Embedded image moved to file: pic11570.jpg)

(Embedded image moved to file: pic21980.jpg)

(Embedded image moved to file: pic04253.jpg)

Current Outstanding
(Embedded image moved to file: pic32327.jpg)

----- Forwarded by Dale S Graham/SHARVCS/AWWSC on 11/04/2009 09:38 AM

Kathryn M
Milburn/SHARVCS/
AWWSC

11/02/2009 11:28
AM

To
Dale S Graham/SHARVCS/AWWSC@AWW
cc

Subject

Fw: LFUCG

Dale,

Below is Bryan Siler's answer can you help him with this response?

Kathy

Kathryn M. Milburn
Cash Management Specialist
American Water Shared Services
Cherry Hill, NJ 08034
Ph-856-310-5844
Fax-856-672-2873
Kathryn.Milburn@AMWater.com

----- Forwarded by Kathryn M Milburn/SHARVCS/AWWSC on 11/02/2009 11:27 AM

Bryan
Siler/KAWC/AWWSC

11/02/2009 11:25
AM

Kathryn M
Milburn/SHARVCS/AWWSC@AWW

To

cc

Subject

Re: Fw: LFUCG (Document link:
Kathryn M Milburn)

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Can I give you a call?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Kathryn M
Milburn/SHARVCS/
AWWSC

10/28/2009 04:59
PM

Bryan Siler/KAWC/AWWSC@AWW

To

cc

Subject

Re: Fw: LFUCG (Document link: Bryan
Siler)

Yes, no problem,

Thank you,

Kathryn M. Milburn
Cash Management Specialist
American Water Shared Services
Cherry Hill, NJ 08034
Ph-856-310-5844
Fax-856-672-2873
Kathryn.Milburn@AMWater.com

Bryan
Siler/KAWC/AWWSC

10/28/2009 03:52
PM

Kathryn M
Milburn/SHARVCS/AWWSC@AWW

To

cc

Subject

Re: Fw: LFUCG (Document link:
Kathryn M Milburn)

I'm in a meeting right now. Can I respond tonight or in the morning?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Kathryn M
Milburn/SHARVCS/
AWWSC

10/28/2009 10:35
AM

Bryan Siler/KAWC/AWWSC@AWW

To

cc

Subject

Fw: LFUCG

Bryan,

Did you want us to apply the attached payment to the October bill and move the credit balance to the November invoice?

Thanks,

Kathy

Kathryn M. Milburn

Cash Management Specialist
American Water Shared Services
Cherry Hill, NJ 08034
Ph-856-310-5844
Fax-856-672-2873
Kathryn.Milburn@AMWater.com

----- Forwarded by Kathryn M Milburn/SHARVCS/AWWSC on 10/28/2009 10:34 AM

Kathryn M
Milburn/SHARVCS/
AWWSC

Bryan Siler/KAWC/AWWSC

To

10/19/2009 02:55
PM

cc

Subject

LFUCG

Bryan,

The below 2 invoices were paid already and this is an overpayment. We can apply it to the October bill and move the credit balance to November invoice when it's created.

(Embedded image moved to file: pic26359.jpg) Kathryn M. Milburn Cash Management Specialist
American Water Shared Services Cherry Hill, NJ 08034

Ph-856-310-5844
Fax-856-672-2873

Kathryn.Milburn@AMWater.com

[attachment "242.jpg" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: specialaccts@amwater.com
Sent: Monday, November 02, 2009 4:33 PM
To: Candice Deininger; Bryan.Siler@amwater.com
Cc: Special_Accounts%AWW@amwater.net
Subject: Re: Fw: Incorrect Usage Data Information

Attachments: pic07604.jpg



pic07604.jpg (6
KB)

Hi Candice,

This is a brand new premise (8/24/09) and we have it coded for your office to get usage data for your billing. You're thinking this one doesn't belong to LFUCG? I can uncode it if it isn't yours. Just let me know for sure.

(Hmmm. Why is it I always misspell your name when I email you!?)

Candiss Martin
Special Accounts Tech

Bryan
Siler/KAWC/AWWSC

11/02/2009 02:40
PM

Special Accounts

To

cc

Subject

Fw: Incorrect Usage Data
Information

Who should I ask for help in resolving this?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 11/02/2009 03:39 PM -----

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To

cc

10/28/2009 08:28
AM

"Lynne Cross" <ccross@lfucg.com>

Subject

Incorrect Usage Data Information

Good morning, Bryan. I was retrieving usage data information for Blue Sky yesterday and found the following sent to us in error. I was just wondering if Winchester received something that was meant for us. Any way you can check on this for me? Thanks very much!!

(Embedded image moved to file: pic07604.jpg)

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Monday, November 02, 2009 11:49 AM
To: Richard Lamey
Subject: FW: Can you run the COM & IND query for Candice? Thanks...

Attachments: LFUCG - Commercial and Industrial Consumption - October 2009.xls



LFUCG -

Commercial and Indu:

Good morning, Richard. Here's the monthly commercial/industrial customer usage query from KAWC. Have a great day!

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Monday, November 02, 2009 10:24 AM
To: Candice Deininger
Subject: Fw: Can you run the COM & IND query for Candice? Thanks...

Here you go...

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 11/02/2009 10:23 AM -----

Donna
Taylor/KAWC/AWWSC

11/02/2009 10:23
AM

Bryan Siler/KAWC/AWWSC@AWW

To

cc

Subject

Re: Can you run the COM & IND query for Candice? Thanks... (Document link: Bryan Siler)

Here you go!

Donna

(See attached file: LFUCG - Commercial and Industrial Consumption - October

2009.xls)

Donna B. Taylor
American Water ITS
Business Applications Development - Middle Office 2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Bryan
Siler/KAWC/AWWSC

11/02/2009 07:59
AM

Donna Taylor/KAWC/AWWSC@AWW

To

cc

Subject

Can you run the COM & IND query for
Candice? Thanks...

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Monday, November 02, 2009 11:48 AM
To: Bryan.Siler@amwater.com
Subject: RE: Can you run the COM & IND query for Candice? Thanks...

Good morning, Bryan, and thank you!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Monday, November 02, 2009 10:24 AM
To: Candice Deininger
Subject: Fw: Can you run the COM & IND query for Candice? Thanks...

Here you go...

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 11/02/2009 10:23 AM -----

Donna
Taylor/KAWC/AWWSC

11/02/2009 10:23
AM

Bryan Siler/KAWC/AWWSC@AWW

To
cc

Subject
Re: Can you run the COM & IND query
for Candice? Thanks...(Document
link: Bryan Siler)

Here you go!

Donna

(See attached file: LFUCG - Commercial and Industrial Consumption - October 2009.xls)

Donna B. Taylor
American Water ITS
Business Applications Development - Middle Office 2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Bryan
Siler/KAWC/AWWS

11/02/2009 07:59
AM

Donna Taylor/KAWC/AWWS@AWW

To
cc

Subject
Can you run the COM & IND query for
Candice? Thanks...

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

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Attachments: LFUCG - Commercial and Industrial Consumption - October 2009.xls



LFUCG -
Commercial and Indu:

Here you go...

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 11/02/2009 10:23 AM -----

Donna
Taylor/KAWC/AWWSC

11/02/2009 10:23
AM

Bryan Siler/KAWC/AWWSC@AWW

To
cc

Subject
Re: Can you run the COM & IND query
for Candice? Thanks...(Document
link: Bryan Siler)

Here you go!

Donna

(See attached file: LFUCG - Commercial and Industrial Consumption - October 2009.xls)

Donna B. Taylor
American Water ITS
Business Applications Development - Middle Office 2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Bryan
Siler/KAWC/AWWSC

11/02/2009 07:59
AM

Donna Taylor/KAWC/AWWSC@AWW

To
cc

Subject
Can you run the COM & IND query for
Candice? Thanks...

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Thursday, October 29, 2009 8:03 AM
To: William O'Mara
Subject: FW: Billing Question

FYI . . . Received during the meeting yesterday.

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Wednesday, October 28, 2009 3:57 PM
To: Scott Dickison
Cc: Charles Martin; Cheryl Taylor; Julie Mantrom; Candice Deininger
Subject: Re: Billing Question

Scott,

At this time we are only set up to process the ERU units for the Water Quality Fee. The best solution is to use the non-mutual customer option to bill a landlord and then the landlord can split the ERUs up between an odd number of tenants.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Scott Dickison"
<SDickison@lfucg.com>

10/23/2009 03:40 PM

<Bryan.Siler@amwater.com>

"Cheryl Taylor"
<ctaylor4@lfucg.com>, "Julie Mantrom" <jmantrom@lfucg.com>, "Charles Martin" <chmartin@lfucg.com>

To
cc
Subject

Billing Question

Good afternoon,

I have a question about the billing system. I know that it is not possible to send non-integer ERU's to KAWC for billing. Would it be possible for us to submit dollar amounts with the premise number instead of ERU's with the premise number? We're thinking that this would be in the neighborhood of 1000 records.

Also, please send me your latest versions of the premise and account files you sent me earlier this year. I'll go through those to update our information to match yours as closely as possible.

Thanks again for all of your help,

Scott Dickison, GISP
GIS Programmer/Analyst
Lexington-Fayette Urban County Government Divison of Computer Services
301 Lisle Industrial Ave
Lexington, KY 40511

p: (859)258-3414
sdickison@lfucg.com

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Wednesday, October 28, 2009 3:57 PM
To: Scott Dickison
Cc: Julie Mantrom; Charles Martin; Candice Deininger; Cheryl Taylor
Subject: Re: Billing Question

Scott,

At this time we are only set up to process the ERU units for the Water Quality Fee. The best solution is to use the non-mutual customer option to bill a landlord and then the landlord can split the ERUs up between an odd number of tenants.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Scott Dickison" <SDickison@lfucg.com>		To
10/23/2009 03:40 PM	<Bryan.Siler@amwater.com>	cc
	"Cheryl Taylor" <ctaylor4@lfucg.com>, "Julie Mantrom" <jmantrom@lfucg.com>, "Charles Martin" <chmartin@lfucg.com>	
	Billing Question	Subject

Good afternoon,

I have a question about the billing system. I know that it is not possible to send non-integer ERU's to KAWC for billing. Would it be possible for us to submit dollar amounts with the premise number instead of ERU's with the premise number? We're thinking that this would be in the neighborhood of 1000 records.

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Thanks again for all of your help,

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GIS Programmer/Analyst
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Lexington, KY 40511

p: (859) 258-3414
sdickison@lfucg.com

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, October 27, 2009 1:56 PM
To: Candice Deininger
Cc: Scott Dickison
Subject: RE: Water Quality Fee

I'll see what I can do. Thanks...

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

To
<Bryan.Siler@amwater.com>, "Scott
Dickison" <SDickison@lfucg.com>

10/27/2009 01:13
PM

cc

Subject

RE: Water Quality Fee

Hey, Bryan. From a list originally prepared by our consultant, Amec, I see two entries for KAWC: 1) Kentucky-American Water Company with 1 parcel and 307 ERUs; 2) KY-American Water Company with 6 parcels and 413 ERUs; total ERUs is 720. Because the owner names were listed differently, I do not believe KAWC received a letter for those customers with a high number of ERUs. Same owner with multiple ways of name entry has continued to be a problem, not only for us but KAWC as well.

After speaking with Bill O'Mara this morning, we are still unsure at this point whether an additional large ratepayer mailing will be sent.

If you can get the PVA parcel numbers owned by KAWC to either me or Scott, somehow we'll try to get them matched and the number of ERUs calculated. It will be interesting to see if that information matches the two entries previously mentioned above.

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, October 27, 2009 9:38 AM
To: Scott Dickison; Candice Deininger
Subject: Water Quality Fee

Scott / Candice,

Is it possible to get all of Kentucky American's assessments? Would I need to submit a list of properties? If this isn't a service you're offering yet that is okay.

Thanks...

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

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Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, October 26, 2009 11:27 AM
To: Candice Deininger
Subject: Fw: Billing Question

FYI

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWS on 10/26/2009 11:26 AM -----

"Scott Dickison"
<SDickison@lfucg.com>
10/23/2009 03:40 PM
"Cheryl Taylor"
<ctaylor4@lfucg.com>, "Julie
Mantrom" <jmantrom@lfucg.com>,
"Charles Martin"
<chmartin@lfucg.com>
Billing Question
To
cc
Subject

Good afternoon,

I have a question about the billing system. I know that it is not possible to send non-integer ERU's to KAWC for billing. Would it be possible for us to submit dollar amounts with the premise number instead of ERU's with the premise number? We're thinking that this would be in the neighborhood of 1000 records.

Also, please send me your latest versions of the premise and account files you sent me earlier this year. I'll go through those to update our information to match yours as closely as possible.

Thanks again for all of your help,

Scott Dickison, GISP
GIS Programmer/Analyst
Lexington-Fayette Urban County Government Division of Computer Services
301 Lisle Industrial Ave
Lexington, KY 40511

p: (859) 258-3414
sdickison@lfucg.com

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Friday, October 23, 2009 1:38 PM
To: Candice Deininger
Subject: Fw: Water Quality Management Fee - FCPS

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 10/23/2009 01:37 PM -----

Steven
Snowden/SERVCO/AW
WSC
10/23/2009 01:18
PM
"Boian, Debbie"
<debbie.boian@fayette.kyschools.us>
@AWX
cc
Bryan Siler/KAWC/AWWSC@AWW
Subject
Re: Water Quality Management Fee -
FCPS(Document link: Bryan Siler)

Ms. Boian,

I have forwarded your request to Brian Siler who leads the Kentucky American Water team responsible for coordinating the storm water billing arrangement with LFUCG. I anticipate that he will contact you regarding your inquiry in the near future. If I can be of any further assistance please give me a call.

Steve H. Snowden
Sr. Manager Business Development KY/TN
American Water
2300 Richmond Road
Lexington, Kentucky 40502
Steven.Snowden@amwater.com
859-268-6302 office phone
859-321-6734 cell phone
859-268-6327 fax

"Boian, Debbie"
<debbie.boian@fayette.kyschools.us>
>
<Steven.Snowden@amwater.com>
cc
10/23/2009 01:03
PM
"Wright, Mary"
<mary.wright@fayette.kyschools.us>
Subject
Water Quality Management Fee - FCPS

Mr. Snowden,

There has been considerable confusion in our district concerning the letters that were sent outlining the Water Quality Management Fees being assessed by the Lexington Fayette Urban County Government. Many of our schools responded by tossing the information in the trash can and still others forwarded to far reaches of our organization that may not be known for some time. We were informed by the folks at LFUCG that while they did in fact pen the letters, they were actually sent out by your organization.

Our problem is this - we would prefer to have this sort of information funneled through one single location so that we are able to document and address the issues that are occurring with this process. Would it be possible to get together with someone in your organization to set this up so that it will be of mutual benefit to all? Any insight you could give that would help in this situation would be greatly appreciated. Feel free to contact me via e-mail or at the number below. Thank you for your time and patience.

Debbie Boian

Assistant to the Chief Operating Officer Fayette County Public Schools 859-381-4165, Fax 859-381-4206 debbie.boian@fayette.kyschools.us

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Friday, October 23, 2009 11:25 AM
To: Candice Deininger
Subject: RE: FW: statements for bills

Will do.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.c
om>

<Bryan.Siler@amwater.com> To

10/23/2009 11:20
AM

cc

Subject
RE: FW: statements for bills

Will you keep me updated, if you can, please? I'd appreciate it - thanks a lot!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Friday, October 23, 2009 11:19 AM
To: Candice Deininger
Subject: RE: FW: statements for bills

I was in Ray's office when he called Mark York one day. He left a message for him about the allowable length of the bill messages. We'll see what they come up with.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.c
om>

<Bryan.Siler@amwater.com>

cc 10/23/2009 11:10

Subject AM

RE: FW: statements for bills

These are definitely NOT bill inserts. Mark York and Susan Straub, the Mayor's PR person, are driving this bus and have been in touch with Ray from what I've heard . . . wish I had more info for you, but this is all I got-lol!!

Candice Deininger
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From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Friday, October 23, 2009 11:07 AM
To: Candice Deininger
Subject: Re: FW: statements for bills

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"Candice
Deininger"
<cdeining@lfucg.c

To om> <Bryan.Siler@amwater.com>

cc 10/23/2009 10:56

Subject AM

FW: statements for bills

Just an FYI if you don't already know or heard

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

From: Mark York [mailto:myork@lfucg.com]
Sent: Friday, October 23, 2009 10:46 AM
To: Jennifer M Myatt; Julie Mantrom; Candice Deininger; Cassie Felty
Subject: FW: statements for bills

This was submitted to KAWC yesterday.

From: Susan Straub
Sent: Thursday, October 22, 2009 1:34 PM
To: 'Raymond.Golden@amwater.com'
Cc: Mark York

Subject: statements for bills

December:

Beginning in January, 2010, the new Water Quality Management Fee, part of an agreement Lexington signed with the U.S. Environmental Protection Agency to address past violations and future compliance with the federal Clean Water Act, will appear on your bill. For information on the fee, call LexCall 3-1-1 or (859) 425-2255.

January and February:

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Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Friday, October 23, 2009 11:20 AM
To: Bryan.Siler@amwater.com
Subject: RE: FW: statements for bills

Will you keep me updated, if you can, please? I'd appreciate it - thanks a lot!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
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bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.c
om>
10/23/2009 11:10
AM

To
cc
Subject
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<cdeining@lfucg.c

To

om>

<Bryan.Siler@amwater.com>

cc

10/23/2009 10:56

AM

Subject

FW: statements for bills

Just an FYI if you don't already know or heard

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
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From: Mark York [mailto:myork@lfucg.com]
Sent: Friday, October 23, 2009 10:46 AM
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<Bryan.Siler@amwater.com> cc
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"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To

cc

10/23/2009 10:56
AM

Subject

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bryan.siler@amwater.com
Phone: (859) 268-6350
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"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To

cc

10/23/2009 10:56
AM

Subject

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200 East Main Street
Lexington, KY 40507
859-258-3364

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Janet Graham

From: Bryan.Siler@amwater.com
Sent: Friday, October 23, 2009 11:04 AM
To: Candice Deininger
Subject: Re: FW: statements for bills

Thanks.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To

cc

10/23/2009 10:56
AM

Subject

FW: statements for bills

Just an FYI if you don't already know or heard

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

From: Mark York [mailto:myork@lfucg.com]
Sent: Friday, October 23, 2009 10:46 AM
To: Jennifer M Myatt; Julie Mantrom; Candice Deininger; Cassie Felty
Subject: FW: statements for bills

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Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Friday, October 23, 2009 10:57 AM
To: Bryan.Siler@amwater.com
Subject: FW: statements for bills
Importance: High

Just an FYI if you don't already know or heard

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

From: Mark York [mailto:myork@lfucg.com]
Sent: Friday, October 23, 2009 10:46 AM
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Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Thursday, October 22, 2009 11:00 AM
To: Julie Mantrom; Cassie Felty; William O'Mara; Bonita Hall
Subject: FW: Customer Calls

Importance: High

Please see below . . .

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, October 20, 2009 3:02 PM
To: Candice Deininger
Cc: Bonita Hall; Julie Mantrom; Jennifer M Myatt; Cassie Felty; Mark York; Scott Dickison
Subject: Re: Customer Calls

Candice,

We are unable to bill the Water Quality Management Fee in partial units. I checked with ITS again and our system will not accept decimals for this fee.

I will make sure the call center stops advising customers otherwise. That shouldn't happen.

Sorry for any inconvenience.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

10/20/2009 01:12
PM

<Bryan.Siler@amwater.com>

To

cc

"Julie Mantrom"
<jmantrom@lfucg.com>, "Cassie
Felty" <mfelty@lfucg.com>, "Mark
York" <myork@lfucg.com>, "Jennifer
M Myatt" <jmyatt@lfucg.com>,
"Bonita Hall" <bhall2@lfucg.com>,
"Scott Dickison"
<SDickison@lfucg.com>

Subject

Customer Calls

Good afternoon, Bryan. As you know, we sent out a couple of mailings within the past couple of weeks - one aimed at faith-based organizations and one to commercial property owners where a number of premise numbers have been aggregated to one parcel. These 'one to many' accounts have created a challenging situation for us with regard to customers parsing ERUs among the accounts on a parcel. For example, a landlord has a four-plex with four premise numbers aggregated to one parcel that is calculated to have 2 ERUs. The instructions on the parsing form clearly state that ERUs are to be parsed using whole numbers/integers, and it is up to the owner to determine which accounts will receive the fee or a portion of it. Even with specific instructions, parcel owners will still divide the ERUs equally among accounts in an effort to equitably distribute the fee among all tenants that, most often, results in partial ERUs. Because many callers believe that KAWC can/should have the capability of billing in partial units, they are not satisfied with our explanation. All of this is leading to the following:

I was informed by our call center supervisor that she had spoken with a customer this morning who had called KAWC's call center and was informed by a CSR named Vickie (and confirmed by her supervisor) that LFUCG is doing it wrong and that we could bill each account \$2.16, or the equivalent of .5 ERU. Needless to say, this came as a bit of a shock that call center personnel are dispensing information that is contrary to what we've been told and that they are giving this kind of information to our customers. So, are we incorrect or are the call center personnel incorrect?

Thanks for looking into this, Bryan, and getting back to me as soon as you can - appreciate it!

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, October 20, 2009 3:56 PM
To: Candice Deininger
Cc: Julie Mantrom; Cassie Felty; Scott Dickison; Jennifer M Myatt; Mark York; Bonita Hall
Subject: Re: Customer Calls

Candice,

Do you know of a specific customer? I wanted to pull the phone call and see what might have been confused.

Thanks.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To

10/20/2009 01:12
PM

"Julie Mantrom"
<jmantrom@lfucg.com>, "Cassie
Felty" <mfelty@lfucg.com>, "Mark
York" <myork@lfucg.com>, "Jennifer
M Myatt" <jmyatt@lfucg.com>,
"Bonita Hall" <bhall2@lfucg.com>,
"Scott Dickison"
<SDickison@lfucg.com>

cc

Subject

Customer Calls

Good afternoon, Bryan. As you know, we sent out a couple of mailings within the past couple of weeks - one aimed at faith-based organizations and one to commercial property owners where a number of premise numbers have been aggregated to one parcel. These 'one to many' accounts have created a challenging situation for us with regard to customers parsing ERUs among the accounts on a parcel. For example, a landlord has a four-plex with four premise numbers aggregated to one parcel that is calculated to have 2 ERUs. The instructions on the parsing form clearly state that ERUs are to be parsed using whole numbers/integers, and it is up to the owner to determine which accounts will receive the fee or a portion of it. Even with specific instructions, parcel owners will still divide the ERUs equally among accounts in an effort to equitably distribute the fee among all tenants that, most often, results in partial ERUs. Because many callers believe that KAWC can/should have the capability of billing in partial units, they are not satisfied with our explanation. All of this is leading to the following:

I was informed by our call center supervisor that she had spoken with a customer this morning who had called KAWC's call center and was informed by a CSR named Vickie (and confirmed by her supervisor) that LFUCG is doing it wrong and that we could bill each account \$2.16, or the equivalent of .5 ERU. Needless to say, this came as a bit of a shock that call center personnel are dispensing information that is contrary to what we've

been told and that they are giving this kind of information to our customers.
So, are we incorrect or are the call center personnel incorrect?

Thanks for looking into this, Bryan, and getting back to me as soon as you can -
appreciate it!

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, October 20, 2009 3:02 PM
To: Candice Deininger
Cc: Julie Mantrom; Cassie Felty; Scott Dickison; Jennifer M Myatt; Mark York; Bonita Hall
Subject: Re: Customer Calls

Candice,

We are unable to bill the Water Quality Management Fee in partial units. I checked with ITS again and our system will not accept decimals for this fee.

I will make sure the call center stops advising customers otherwise. That shouldn't happen.

Sorry for any inconvenience.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To

cc

10/20/2009 01:12
PM

"Julie Mantrom"
<jmantrom@lfucg.com>, "Cassie
Felty" <mfelty@lfucg.com>, "Mark
York" <myork@lfucg.com>, "Jennifer
M Myatt" <jmyatt@lfucg.com>,
"Bonita Hall" <bhall2@lfucg.com>,
"Scott Dickison"
<SDickison@lfucg.com>

Subject

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Thanks for looking into this, Bryan, and getting back to me as soon as you can - appreciate it!

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, October 19, 2009 11:18 AM
To: Candice Deininger
Cc: Emily.Vetter@amwater.com
Subject: Fw: Sewer Adjustments for Customers that Do Not Have a Fall/Winter Average

Candice,

Did you ever find anything out on this? We have one to do now.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWS on 10/19/2009 11:16 AM -----

"Candice
Deininger"
<cdeining@lfucg.com> To
<Bryan.Siler@amwater.com> cc
10/07/2009 10:07 AM
Subject
RE: Sewer Adjustments for Customers
that Do Not Have a Fall/Winter
Average

Hey, Bryan! I have an idea of how I would handle it; however, I do not make policy alone so I would have to run it by the folks in Water Quality. I have my weekly meeting this afternoon down there; and if Charlie and Julie are available, perhaps I can quickly run this by them and get back to you - probably tomorrow or Friday.

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Wednesday, October 07, 2009 10:01 AM
To: Candice Deininger
Subject: Sewer Adjustments for Customers that Do Not Have a Fall/Winter Average

Candice,

Customers that do not have an established FWA bill sewer at 90%. How should we handle a hidden leak adjustment where we credit 75% of the excess usage for these customers? Should we simply adjust the sewer at 90% of the 75% usage adjustment? Should we calculate an average? This came up as a question from one of our billing folks. I'm glad it did

because it shows they're thinking. When they looked, there wasn't an instruction that addressed this particular circumstance.

Thanks for your help.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Wednesday, October 14, 2009 3:21 PM
To: Scott Dickison
Cc: Julie Mantrom; Candice Deininger; Cassie Felty; Walker, Richard
Subject: Re: Format for Test Data Transmission

Attachments: HERC0706.TXT



HERC0706.TXT (6 KB)

Scott,

Do you know the maximum quantity we are looking at? Would it be more or less than 100,000?

Below is the file we use for landfill. I don't see a reason for it to be different unless you do.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 10/14/2009 02:51 PM -----

Bryan
Siler/KAWC/AWWSC

07/16/2009 09:59 AM

"Scott Dickison"
<SDickison@lfucg.com>

To

cc

Subject

Fw: file

Here is a sample of the ongoing maintenance file we receive and process. This is also what is needed for the original upload.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 07/16/2009 09:47 AM -----

"Mike Smith"
<mikes@lfucg.com>

07/06/2009 01:07

<Bryan.Siler@amwater.com>

To

It's attached.

Michael S. Smith
Computer Operations/Help Desk Manager/
Project Synergy Team Member
Lexington-Fayette Urban County Government Division of Information Technology 200 East Main
Street Lexington, KY 40507 859-258-3730

(See attached file: HERC0706.TXT)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Scott Dickison"
<SDickison@lfucg.
com>

10/14/2009 02:43
PM

<Bryan.Siler@amwater.com>

To

cc

"Candice Deininger"
<cdeining@lfucg.com>, "Julie
Mantrom" <jmantrom@lfucg.com>,
"Cassie Felty" <mfelty@lfucg.com>,
"Walker, Richard"
<richard.walker@tetrattech.com>

Subject

Format for Test Data Transmission

Bryan,

We need to know the file format for sending KAWC a test billing file (which probably will not be different from the real file once we go into production). We are in the process of working with AMEC in the creation of an application to assist data transfer between LFUCG and KAWC but we have not created the portion of the app that will generate the billing file. In the meantime I believe this is something that I can generate manually. Just let me know what you need.

If possible please reply by 3:00PM today as this is an item on the agenda in our meeting with the committee. If not, go ahead and send me the e-mail when you can today during the meeting as I can get to it on my phone.

Scott Dickison, GISP
GIS Programmer/Analyst
Lexington-Fayette Urban County Government Divison of Computer Services
301 Lisle Industrial Ave
Lexington, KY 40511

p: (859) 258-3414
sdickison@lfucg.com

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Wednesday, October 14, 2009 3:20 PM
To: Scott Dickison
Cc: Julie Mantrom; Candice Deininger; Cassie Felty; Walker, Richard
Subject: Re: Format for Test Data Transmission

Scott,

Basically just a 15 character premise with 6 spaces on the left and then the premise number and then a 6 digit numerical value with no formatting (commas, decimals, etc.). If you need something different please let me know.

Thanks...

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Scott Dickison"
<SDickison@lfucg.com>
To
10/14/2009 02:43 PM
cc
<Bryan.Siler@amwater.com>
"Candice Deininger"
<cdeining@lfucg.com>, "Julie
Mantrom" <jmantrom@lfucg.com>,
"Cassie Felty" <mfelty@lfucg.com>,
"Walker, Richard"
<richard.walker@tetrattech.com>
Subject
Format for Test Data Transmission

Bryan,

We need to know the file format for sending KAWC a test billing file (which probably will not be different from the real file once we go into production). We are in the process of working with AMEC in the creation of an application to assist data transfer between LFUCG and KAWC but we have not created the portion of the app that will generate the billing file. In the meantime I believe this is something that I can generate manually. Just let me know what you need.

If possible please reply by 3:00PM today as this is an item on the agenda in our meeting with the committee. If not, go ahead and send me the e-mail when you can today during the meeting as I can get to it on my phone.

Scott Dickison, GISP
GIS Programmer/Analyst
Lexington-Fayette Urban County Government Divison of Computer Services
301 Lisle Industrial Ave
Lexington, KY 40511

p: (859)258-3414

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Wednesday, October 14, 2009 11:33 AM
To: Bryan.Siler@amwater.com
Subject: RE: Deadline for final list of premises to KAW.

Good morning, Bryan. I'll bring a copy of your email to our meeting this afternoon for discussion and get back to you. Thanks for the heads up!

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Wednesday, October 14, 2009 10:39 AM
To: Candice Deininger
Subject: Deadline for final list of premises to KAW.

Candice,

On August 18, 2009, when you and Scott came here to meet, we talked about a date when LFUCG would send the final list of premises that would be charged the Water Quality Fee. At that point, we decided on December 14, 2009. Our IT department has asked for that information by December 7, 2009 to allow more time for testing and processing. Please let me know if that causes any problems on your end.

Thanks.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Wednesday, October 14, 2009 10:39 AM
To: Candice Deininger
Subject: Deadline for final list of premises to KAW.

Candice,

On August 18, 2009, when you and Scott came here to meet, we talked about a date when LFUCG would send the final list of premises that would be charged the Water Quality Fee. At that point, we decided on December 14, 2009. Our IT department has asked for that information by December 7, 2009 to allow more time for testing and processing. Please let me know if that causes any problems on your end.

Thanks.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Scott Dickison [SDickison@lfucg.com]
Sent: Wednesday, October 14, 2009 2:43 PM
To: Bryan.Siler@amwater.com
Cc: Julie Mantrom; Candice Deininger; Cassie Felty; Walker, Richard
Subject: Format for Test Data Transmission

Bryan,

We need to know the file format for sending KAWC a test billing file (which probably will not be different from the real file once we go into production). We are in the process of working with AMEC in the creation of an application to assist data transfer between LFUCG and KAWC but we have not created the portion of the app that will generate the billing file. In the meantime I believe this is something that I can generate manually. Just let me know what you need.

If possible please reply by 3:00PM today as this is an item on the agenda in our meeting with the committee. If not, go ahead and send me the e-mail when you can today during the meeting as I can get to it on my phone.

Scott Dickison, GISP
GIS Programmer/Analyst
Lexington-Fayette Urban County Government
Division of Computer Services
301 Lisle Industrial Ave
Lexington, KY 40511

p:(859)258-3414
sdickison@lfucg.com

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, October 13, 2009 11:49 AM
To: Scott Dickison
Cc: Candice Deininger
Subject: Water Quality Fee - Aggregation Letter

Attachments: 1664_001.pdf



1664_001.pdf (6 KB)

Scott,

There were two accounts on one of our assessment letters. One of them seems to be for a house across the road and down a bit. I checked the LFUCG GIS and it doesn't appear to be within the boundary of our property. Can you help me figure this one out?

By the way, nice job on the maps, that's really cool...

Letter: Parcel ID #04018620

Premise	Account	Customer
120087925	293750	Kidd, Ralph
120124036	492198	Kentucky American Water

(See attached file: 1664_001.pdf)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Scott Dickison"
<SDickison@lfucg.com>

10/06/2009 10:46 AM

<Bryan.Siler@amwater.com>

"Candice Deininger"
<cdeining@lfucg.com>

RE: Water Quality Fee

To
cc
Subject

Sure. That would be great. How is GPS collection going?

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, October 06, 2009 10:29 AM
To: Scott Dickison
Cc: Candice Deininger
Subject: Water Quality Fee

Scott,

Are you needing an update of premises/accounts for anything? We talked about doing this in Sep/Oct and again in early December.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Scott Dickison"
<SDickison@lfucg.com>

To <Tobey.Adams@amwater.com>,

09/17/2009 09:47 <Bryan.Siler@amwater.com>

AM
cc <Greg.Tomko@amwater.com>

Subject RE: Fw: Gps data

Tobey,

Keeping the GPS unit for a couple of more weeks is not a problem with us. Thanks for the update.

SED

From: Tobey.Adams@amwater.com [mailto:Tobey.Adams@amwater.com]
Sent: Thursday, September 17, 2009 8:58 AM
To: Bryan.Siler@amwater.com
Cc: Scott Dickison; Greg.Tomko@amwater.com
Subject: Re: Fw: Gps data

Here is a file with around 300 verified; we will have some more.

Scott, can we keep the GPS unit a couple of more weeks?

Tob

Tobey Adams
Engineering Technician
Kentucky American Water
2300 Richmond Road
Lexington, KY 40502
Em: tobey.adams@amwater.com
Ph: 859.335.3408
Fax: 859.335.3308
www.kawc.com
www.bluegrasswater.com

Bryan Siler/KAWC/AWWSC

09/16/2009 11:30 AM

To Tobey J Adams/KAWC/AWWSC@AWW

cc

Subject

Fw: Gps data

Is there something we can send at this point? If not, that's ok.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 09/16/2009 11:30 AM -----

"Scott Dickison" <SDickison@lfucg.com>

09/16/2009 10:19 AM
To

<Bryan.Siler@amwater
.com>

cc

Subject

Gps data

I was just checking in to see where things stand. I'll take whatever data you've got at this point. I need to update AMEC with the latest information so the can continue there aggregation work.

Scott Dickison
GIS Programmer Analyst
Lexington-Fayette Urban Government

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, October 12, 2009 9:42 AM
To: Sheila Powell
Cc: Candice Deininger
Subject: Re: 30% Discount Coding - Duplicates and Question.

Attachments: pic12073.jpg; pic10777.jpg; pic00786.jpg; pic08381.jpg; pic31785.jpg



pic12073.jpg (6 KB)



pic10777.jpg (6 KB)



pic00786.jpg (6 KB)



pic08381.jpg (6 KB)



pic31785.jpg (6 KB)

(Embedded image moved to file:

pic12073.jpg) (Embedded image moved to file:

pic10777.jpg) (Embedded image moved to file: pic00786.jpg) (Embedded image moved to file:

pic08381.jpg) I changed Patricia August to 570 N. Upper...

(Embedded image moved to file: pic31785.jpg) Did you mean Lydia Slone @ 417 Uhlan Ct?

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To

10/12/2009 08:24
AM

"Sheila Powell" <sheilap@lfucg.com>

cc

Subject

30% Discount Coding

Good morning, Bryan. Here's a file from Sheila with clients whose accounts need the 30% discount coding. Kindly let Sheila know if you have any questions - thank you and have a good day!

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

[attachment "Friday October 9 2009.xls" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Friday, October 09, 2009 9:06 AM
To: Scott Dickison
Cc: Candice Deininger
Subject: RE: Water Quality Fee

It's going good. I think we're almost done. Tobey mentioned another 100 or so.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Scott Dickison"
<SDickison@lfucg.com>

10/06/2009 10:46 AM

<Bryan.Siler@amwater.com>

"Candice Deininger"
<cdeining@lfucg.com>

RE: Water Quality Fee

To
cc
Subject

Sure. That would be great. How is GPS collection going?

-----Original Message-----

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Cc: Candice Deininger
Subject: Water Quality Fee

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Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Scott Dickison"
<SDickison@lfucg.com>

To

<Tobey.Adams@amwater.com>,

09/17/2009 09:47

<Bryan.Siler@amwater.com>

AM

cc

<Greg.Tomko@amwater.com>

Subject

RE: Fw: Gps data

Tobey,

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Thanks for the update.

SED

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Sent: Thursday, September 17, 2009 8:58 AM
To: Bryan.Siler@amwater.com
Cc: Scott Dickison; Greg.Tomko@amwater.com
Subject: Re: Fw: Gps data

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Tob

Tobey Adams
Engineering Technician
Kentucky American Water
2300 Richmond Road
Lexington, KY 40502
Em: tobey.adams@amwater.com
Ph: 859.335.3408
Fax: 859.335.3308
www.kawc.com
www.bluegrasswater.com

Bryan Siler/KAWC/AWWSC

09/16/2009 11:30 AM
To

Tobey J Adams/KAWC/AWWSC@AWW

cc

Subject

Fw: Gps data

Is there something we can send at this point? If not, that's ok.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 09/16/2009 11:30 AM -----

"Scott Dickison" <SDickison@lfucg.com>

09/16/2009 10:19 AM
To

<Bryan.Siler@amwater

.com>

cc

Subject

Gps data

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Scott Dickison
GIS Programmer Analyst
Lexington-Fayette Urban Government

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Thursday, October 08, 2009 9:41 AM
To: AW_-_JE/AWWSC%AWW@amwater.net
Cc: Candice Deininger; Kathleen Hicks; Rachel.Cole@amwater.com; Dale.Graham@amwater.com; Takiyah.Myatt@amwater.com
Subject: Sewer/Landfill Billing

Attachments: Miscellaneous Invoice Request-LFUCG 09_2009.doc; Miscellaneous Invoice Request-Sadieville 09_2009.doc; MI-Sewer Landfill 09_2009.doc; pic05553.jpg



Miscellaneous Invoice Request-... Miscellaneous Invoice Request-... MI-Sewer Landfill 09_2009.doc ... pic05553.jpg (6 KB)

Dale,

Here are the MI requests for LFUCG and Sadieville. Please process and send the .pdf file to Candice Deininger at LFUCG.

Thanks.

(See attached file: Miscellaneous Invoice Request-LFUCG 09_2009.doc) (See attached file: Miscellaneous Invoice Request-Sadieville 09_2009.doc)

Takiyah,

Please use this memo to record the revenue and accrual.

(See attached file: MI-Sewer Landfill 09_2009.doc)

(Embedded image moved to file: pic05553.jpg)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Wednesday, October 07, 2009 11:47 AM
To: Candice Deininger
Subject: RE: LFUCG - Top 10 - October 2008 - September 2009

Attachments: LFUCG - Top 20 Users - October 1, 2008 - September 30, 2009.xls



LFUCG - Top 20
Users - October...

Here you go...

(See attached file: LFUCG - Top 20 Users - October 1, 2008 - September 30, 2009.xls)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

10/07/2009 11:11
AM

To
<Bryan.Siler@amwater.com>, "William
O'Mara" <billo@lfucg.com>, "Mary
Fister" <mfister@lfucg.com>

cc

Subject
RE: LFUCG - Top 10 - October 2008 -
September 2009

Hey, Bryan.

Out of the ten accounts listed, five are for UK which actually reduces the number of ratepayers to five. Even if there are multiple accounts, would it be possible to expand the query so that we get 10 different ratepayers?

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Wednesday, October 07, 2009 10:15 AM
To: William O'Mara; Mary Fister
Cc: Candice Deininger

Subject: Fw: LFUCG - Top 10 - October 2008 - September 2009

I wanted to make sure everyone got this.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 10/07/2009 10:14 AM -----

Bryan
Siler/KAWC/AWWSC

To 10/07/2009 08:54 AM Candice Deininger
cc
Subject Fw: LFUCG - Top 10 - October 2008
- September 2009

Here you go. Let me know if you have any questions.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 10/07/2009 08:53 AM -----

Donna
Taylor/KAWC/AWWSC

To 10/07/2009 08:34 AM Bryan Siler/KAWC/AWWSC@AWW
cc
Subject LFUCG - Top 10 - October 2008 -
September 2009

Bryan,

Attached is a spreadsheet containing the LFUCG top 10 customers for the period October 1, 2008 - September 2009. Let me know if you need any additional information.

(See attached file: LFUCG - Top 10 Users - October 1, 2008 - September 30, 2009.xls)

Donna B. Taylor
American Water ITS
Business Applications Development
2300 Richmond Rd.
Lexington, KY 40502

Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Wednesday, October 07, 2009 11:16 AM
To: Bryan.Siler@amwater.com
Cc: William O'Mara; Mary Fister
Subject: RE: LFUCG - Top 10 - October 2008 - September 2009

Thank you!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Wednesday, October 07, 2009 11:15 AM
To: Candice Deininger
Cc: William O'Mara; Mary Fister
Subject: RE: LFUCG - Top 10 - October 2008 - September 2009

Yes. Let me get that.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

10/07/2009 11:11
AM

To
<Bryan.Siler@amwater.com>, "William
O'Mara" <billo@lfucg.com>, "Mary
Fister" <mfister@lfucg.com>

cc

Subject
RE: LFUCG - Top 10 - October 2008 -
September 2009

Hey, Bryan.

Out of the ten accounts listed, five are for UK which actually reduces the number of ratepayers to five. Even if there are multiple accounts, would it be possible to expand the query so that we get 10 different ratepayers?

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

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Cc: Candice Deininger
Subject: Fw: LFUCG - Top 10 - October 2008 - September 2009

I wanted to make sure everyone got this.

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Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 10/07/2009 10:14 AM -----

Bryan
Siler/KAWC/AWWSC

To 10/07/2009 08:54 AM Candice Deininger
cc
Subject Fw: LFUCG - Top 10 - October 2008
- September 2009

Here you go. Let me know if you have any questions.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 10/07/2009 08:53 AM -----

Donna
Taylor/KAWC/AWWSC

To 10/07/2009 08:34 AM Bryan Siler/KAWC/AWWSC@AWW
cc
Subject LFUCG - Top 10 - October 2008 -
September 2009

Bryan,

Attached is a spreadsheet containing the LFUCG top 10 customers for the period October 1, 2008 - September 2009. Let me know if you need any additional information.

(See attached file: LFUCG - Top 10 Users - October 1, 2008 - September 30, 2009.xls)

Donna B. Taylor
American Water ITS
Business Applications Development
2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

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Siler/KAWC/AWWSC

To 10/07/2009 08:54 Candice Deininger
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Subject Fw: LFUCG - Top 10 - October 2008
-
September 2009

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Donna
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To

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Donna
Taylor/KAWC/AWWSW

10/07/2009 08:34
AM

Bryan Siler/KAWC/AWWSW@AWW

To

cc

Subject

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September 2009

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Attachments: LFUCG - Top 10 Users - October 1, 2008 - September 30, 2009.xls



LFUCG - Top 10
Users - October...

I wanted to make sure everyone got this.

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Siler/KAWC/AWWSC

10/07/2009 08:54
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To

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Taylor/KAWC/AWWSC

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To

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LFUCG - Top 10
Users - October...

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LFUCG - Top 10
Users - October...

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10/07/2009 08:34
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To
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September 2009

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Business Applications Development
2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Janet Graham

From: Scott Dickison [SDickison@lfucg.com]
Sent: Tuesday, October 06, 2009 10:46 AM
To: Bryan.Siler@amwater.com
Cc: Candice Deininger
Subject: RE: Water Quality Fee

Sure. That would be great. How is GPS collection going?

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, October 06, 2009 10:29 AM
To: Scott Dickison
Cc: Candice Deininger
Subject: Water Quality Fee

Scott,

Are you needing an update of premises/accounts for anything? We talked about doing this in Sep/Oct and again in early December.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Scott Dickison"
<SDickison@lfucg.com>

09/17/2009 09:47 AM

<Tobey.Adams@amwater.com>,
<Bryan.Siler@amwater.com>
<Greg.Tomko@amwater.com>

To
cc
Subject

RE: Fw: Gps data

Tobey,

Keeping the GPS unit for a couple of more weeks is not a problem with us. Thanks for the update.

SED

From: Tobey.Adams@amwater.com [mailto:Tobey.Adams@amwater.com]
Sent: Thursday, September 17, 2009 8:58 AM
To: Bryan.Siler@amwater.com
Cc: Scott Dickison; Greg.Tomko@amwater.com
Subject: Re: Fw: Gps data

Here is a file with around 300 verified; we will have some more.

Scott, can we keep the GPS unit a couple of more weeks?

Tob

Tobey Adams
Engineering Technician
Kentucky American Water
2300 Richmond Road
Lexington, KY 40502
Em: tobey.adams@amwater.com
Ph: 859.335.3408
Fax: 859.335.3308
www.kawc.com
www.bluegrasswater.com

Bryan Siler/KAWC/AWWS

09/16/2009 11:30 AM

To
Tobey J Adams/KAWC/AWWS@AWW
cc
Subject
Fw: Gps data

Is there something we can send at this point? If not, that's ok.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWS on 09/16/2009 11:30 AM -----

"Scott Dickison" <SDickison@lfucg.com>

09/16/2009 10:19 AM

To
<Bryan.Siler@amwater.com>
cc
Subject
Gps data

I was just checking in to see where things stand. I'll take whatever data you've got at this point. I need to update AMEC with the latest information so the can continue there aggregation work.

Scott Dickison
GIS Programmer Analyst
Lexington-Fayette Urban Government

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09/17/2009 09:47
AM

<Tobey.Adams@amwater.com>,
<Bryan.Siler@amwater.com>
<Greg.Tomko@amwater.com>

To

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Subject

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GIS Programmer Analyst
Lexington-Fayette Urban Government

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Thursday, October 01, 2009 8:33 AM
To: Candice Deininger
Subject: COM & IND Query

Attachments: LFUCG - Commercial and Industrial Consumption - September 2009.xls



LFUCG -
Commercial and Indu:

Here you go...

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 10/01/2009 08:32 AM -----

Donna
Taylor/KAWC/AWWSC

10/01/2009 08:09
AM

Bryan Siler/KAWC/AWWSC@AWW

To
cc

Subject
Re: Can you run the COM & IND
report for Candice? Thanks...
(Document link: Bryan Siler)

(See attached file: LFUCG - Commercial and Industrial Consumption - September 2009.xls)

Donna B. Taylor
American Water ITS
Business Applications Development
2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Bryan
Siler/KAWC/AWWSC

10/01/2009 07:55
AM

Donna Taylor/KAWC/AWWSC@AWW

To
cc

Subject
Can you run the COM & IND report
for Candice? Thanks...

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Candiss.Martin@amwater.com
Sent: Wednesday, September 30, 2009 11:12 AM
To: Bryan.Siler@amwater.com
Cc: Candice Deininger; Penny.Pohlman@amwater.com; linda.toussaint@amwater.com
Subject: Re: Fw: Another OAM Access, Please

Good morning,

IT ticket 413671 has been issued.

Candiss Martin
Special Accounts
Technical Coordinator
Alton IL CSC
Ph. 1-866-957-2886 xt. 6029
Special Accts. Ph. 866-772-2228
Fax 866-464-0232

Bryan
Siler/KAWC/AWWS

09/30/2009 07:38
AM

Candiss L
Martin/CALLCTR/CORP/AWWS@AWW

To

cc

Subject

Fw: Another OAM Access, Please

One more please. Thanks for your help.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWS on 09/30/2009 08:37 AM -----

"Candice
Deininger"
<cdeining@lfucg.com>

09/29/2009 02:41
PM

<Bryan.Siler@amwater.com>

"Robert Bowman"
<rbowman2@lfucg.com>

To

cc

Subject

Another OAM Access, Please

Hi, Bryan. Thanks for your earlier email with everyone's user names and passwords. I have one more: Victor Obonyo; vobonyo@lfucg.com. Thanks again!!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Monday, September 28, 2009 11:37 AM
To: Bryan.Siler@amwater.com
Subject: RE: Can you run the COM & IND query for Candice? Thanks...

Thanks, Bryan!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Monday, September 28, 2009 11:22 AM
To: Candice Deininger
Subject: Fw: Can you run the COM & IND query for Candice? Thanks...

Here you go...

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWS on 09/28/2009 11:21 AM -----

Bryan Siler/KAWC/AWWS		
09/04/2009 10:18 AM	Candice Deininger	To cc
		Subject Fw: Can you run the COM & IND query for Candice? Thanks...

Here you go...

(See attached file: LFUCG - Commercial and Industrial Consumption - August 2009.xls)

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, September 28, 2009 11:22 AM
To: Candice Deininger
Subject: Fw: Can you run the COM & IND query for Candice? Thanks...

Attachments: LFUCG - Commercial and Industrial Consumption - August 2009.xls



LFUCG -
Commercial and Indu:

Here you go...

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09/04/2009 10:18
AM

Candice Deininger

To
cc

Subject
Fw: Can you run the COM & IND query
for Candice? Thanks...

Here you go...

(See attached file: LFUCG - Commercial and Industrial Consumption - August 2009.xls)

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Thursday, September 24, 2009 5:05 PM
To: Candice Deininger
Subject: Fw: Request To Apply Sewer User Exclusion Credits

Attachments: ex092309.xls



ex092309.xls (6 KB)

Candice,

I spoke with this customer earlier today. Looks like your adjustment perhaps included some of what we were going to adjust. Or vice-versa. Just wanted to make sure we didn't credit too much.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 09/24/2009 05:03 PM -----

CSC_Special_Accounts/AWWSC
Sent by: Patricia A Butler

cdeining@lfucg.com

To

cc

09/24/2009 04:40 PM

Bryan.Siler@amwater.com, "Lynne Cross" <ccross@lfucg.com>, "Jennifer M Myatt" <jmyatt@lfucg.com>, specialaccts@amwater.com

Subject

Re: Request To Apply Sewer User Exclusion Credits(Document link: Bryan Siler)

Hi Candice,

I just wanted to touch base with you about the first account on your attachment below. Our billing department is in the process of giving a sewer credit to the Eagle View Lane Condo Assn for 140,900 cu ft due to a leak at the property. Would you like me to give back the difference of 128,300 cu ft after billing departments credit posts instead of your original request? Let me know how you would like to handle this.

Thanks,

Patty Butler
Special Accounts Representative
American Water - Alton Call Center

"Candice
Deiningering"
<cdeining@lfucg.com>

<specialaccts@amwater.com>

To

cc

09/23/2009 11:38
AM

<Bryan.Siler@amwater.com>,
"Jennifer M Myatt"
<jmyatt@lfucg.com>, "Lynne Cross"
<ccross@lfucg.com>

Subject

Request To Apply Sewer User
Exclusion Credits

Good afternoon. Please find attached one spreadsheet containing two sewer user exclusion credits to be applied to customer accounts. Kindly let me know if you have any questions. Thank you and have a good evening!

Candice Deiningering
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364
(See attached file: ex092309.xls)

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Thursday, September 24, 2009 10:59 AM
To: specialaccts@amwater.com; Bryan.Siler@amwater.com
Cc: Special_Accounts%AWW@amwater.net
Subject: RE: Fw: Online Account Manager Access

Thank you all!!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Candiss.Martin@amwater.com [mailto:Candiss.Martin@amwater.com] On Behalf Of specialaccts@amwater.com
Sent: Thursday, September 24, 2009 10:54 AM
To: Bryan.Siler@amwater.com; Candice Deininger
Cc: Special_Accounts%AWW@amwater.net
Subject: Re: Fw: Online Account Manager Access

I have emailed the tech who is processing the original request to see if he can just add it to the existing IT ticket or if I need to create a new one. Either way, we will get it taken care of.

Candiss Martin
Special Accounts Tech.
Alton CSC

Bryan
Siler/KAWC/AWWSC

09/24/2009 07:36 AM

Special Accounts

To
cc

Subject
Fw: Online Account Manager Access

Can this person be added to the LFUCG request? Thanks.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 09/24/2009 08:35 AM -----

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To
cc

09/24/2009 08:14

"Susan L Plueger"

AM

<splueger@lfucg.com>, "Julie
Mantram" <jmantram@lfucg.com>,
"Cassie Felty" <mfelty@lfucg.com>
Subject
RE: Online Account Manager Access

Good morning, Bryan, and thank you. I have one additional person who will need access:
Susan Plueger, splueger@lfucg.com

Thanks!!

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Wednesday, September 23, 2009 1:54 PM
To: Candice Deininger
Subject: Fw: Online Account Manager Access

FYI

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bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 09/23/2009 01:53 PM -----

CSC_Special_Accou
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Sent by: Candiss

To L Martin Bryan Siler/KAWC/AWWSC@AWW

cc Special Accounts, Penny Y
09/23/2009 12:37 Pohlman/CALLCTR/CORP/AWWSC@AWW,
PM Linda K Toussaint/ILAWC/AWWSC@AWW

Subject Re: Fw: Online Account Manager
Access(Document link: Bryan

Siler)

Bryan,

I wanted to let you know that I entered an IT ticket to have this taken care of. I will
let you know when they have it done. Thanks..

Candiss Martin
Special Accounts Tech
Alton CSC

Janet Graham

From: specialaccts@amwater.com
Sent: Thursday, September 24, 2009 10:54 AM
To: Candice Deininger; Bryan.Siler@amwater.com
Cc: Special_Accounts%AWW@amwater.net
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Special Accounts Tech
Alton CSC

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Thursday, September 24, 2009 8:49 AM
To: Bryan.Siler@amwater.com
Subject: RE: Online Account Manager Access

Really - thanks so much Bryan!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Thursday, September 24, 2009 8:48 AM
To: Candice Deininger
Subject: RE: Online Account Manager Access

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<Bryan.Siler@amwater.com> cc
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RE: Online Account Manager Access

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Candice Deininger
LFUCG Division of Revenue
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bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice

Deininger"

To <cdeining@lfucg.com> <Bryan.Siler@amwater.com>

cc 09/24/2009 08:38

Subject AM
RE: Online Account Manager Access

No, not yet . . .

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

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bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice

Deininger"

To <cdeining@lfucg.com> <Bryan.Siler@amwater.com>

cc 09/24/2009 08:14 "Susan L Plueger"

AM <splueger@lfucg.com>, "Julie
Mantrom" <jmantrom@lfucg.com>,
"Cassie Felty" <mfelty@lfucg.com>

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<Bryan.Siler@amwater.com>

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09/24/2009 08:40
AM

Subject
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To

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09/24/2009 08:38

AM

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To

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cc

09/24/2009 08:14

"Susan L Plueger"

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<splueger@lfucg.com>, "Julie
Mantrom" <jmantrom@lfucg.com>,
"Cassie Felty" <mfelty@lfucg.com>

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Sent by: Candiss

To L Martin Bryan Siler/KAWC/AWWSC@AWW

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Alton CSC

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From: Candice Deininger [cdeining@lfucg.com]
Sent: Thursday, September 24, 2009 8:41 AM
To: Bryan.Siler@amwater.com
Subject: RE: Online Account Manager Access

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Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

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Sent: Thursday, September 24, 2009 8:39 AM
To: Candice Deininger
Subject: RE: Online Account Manager Access

I'll check on it and let you know.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
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<cdeining@lfucg.com> To
<Bryan.Siler@amwater.com> cc
09/24/2009 08:38
AM Subject
RE: Online Account Manager Access

No, not yet . . .

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

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Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
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<cdeining@lfucg.com>
To: <Bryan.Siler@amwater.com>
cc: 09/24/2009 08:14 AM
"Susan L Plueger"
<splueger@lfucg.com>, "Julie
Mantrom" <jmantrom@lfucg.com>,
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CSC_Special_Accounts/AWWSC
Sent by: Candiss
To: L Martin Bryan Siler/KAWC/AWWSC@AWW
cc: Special Accounts, Penny Y
09/23/2009 12:37 Pohlman/CALLCTR/CORP/AWWSC@AWW,

PM

Linda K Toussaint/ILAWC/AWWSC@AWW

Subject

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Cc: Julie Mantrom; Cassie Felty; Susan L Plueger
Subject: RE: Online Account Manager Access

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From: Candice Deininger [cdeining@lfucg.com]
Sent: Thursday, September 24, 2009 8:14 AM
To: Bryan.Siler@amwater.com
Cc: Julie Mantrom; Cassie Felty; Susan L Plueger
Subject: RE: Online Account Manager Access

Good morning, Bryan, and thank you. I have one additional person who will need access: Susan Plueger, splueger@lfucg.com

Thanks!!

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Wednesday, September 23, 2009 1:54 PM
To: Candice Deininger
Subject: Fw: Online Account Manager Access

FYI

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 09/23/2009 01:53 PM -----

CSC_Special_Accou
nts/AWWSC
Sent by: Candiss
L Martin

Bryan Siler/KAWC/AWWSC@AWW
cc

09/23/2009 12:37
PM

Special Accounts, Penny Y
Pohlman/CALLCTR/CORP/AWWSC@AWW,
Linda K Toussaint/ILAWC/AWWSC@AWW
Subject
Re: Fw: Online Account Manager
Access(Document link: Bryan Siler)

Bryan,

I wanted to let you know that I entered an IT ticket to have this taken care of. I will let you know when they have it done. Thanks..

Candiss Martin
Special Accounts Tech
Alton CSC

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Wednesday, September 23, 2009 1:54 PM
To: Candice Deininger
Subject: Fw: Online Account Manager Access

FYI

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 09/23/2009 01:53 PM -----

CSC_Special_Accou
nts/AWWSC
Sent by: Candiss
L Martin
09/23/2009 12:37
PM

Bryan Siler/KAWC/AWWSC@AWW
Special Accounts, Penny Y
Pohlman/CALLCTR/CORP/AWWSC@AWW,
Linda K Toussaint/ILAWC/AWWSC@AWW
Subject
Re: Fw: Online Account Manager
Access(Document link: Bryan Siler)

To
cc

Bryan,

I wanted to let you know that I entered an IT ticket to have this taken care of. I will let you know when they have it done. Thanks..

Candiss Martin
Special Accounts Tech
Alton CSC

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Wednesday, September 16, 2009 2:45 PM
To: Candice Deininger
Subject: Fw: Lexington Storm Water Fee

Attachments: Kentucky_American_Water_Tariff.pdf



Kentucky_America
n_Water_Tariff...

FYI - This is final...

(See attached file: Kentucky_American_Water_Tariff.pdf)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Wednesday, September 09, 2009 8:39 AM
To: Kathleen Hicks
Subject: FW: Last Month's MI

Attachments: 0649_001.pdf



0649_001.pdf (6 KB)

Kathleen,

Did you receive copies? I was just checking . . . thank you!

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, September 08, 2009 6:54 PM
To: Candice Deininger; Rhonda Hicks
Subject: Last Month's MI

Someone said they didn't get these. Wanted to make sure you did. I originally sent them on August 6th.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWSC on 09/08/2009 06:51 PM -----

"amwater"
<kylxngtn25@amwater.com>

09/08/2009 07:47 PM

"Bryan Siler"
<bryan.siler@amwater.com>

To

cc

Subject

Attached Image

(See attached file: 0649_001.pdf)

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, August 11, 2009 4:25 PM
To: Candice Deininger
Cc: Jennifer M Myatt
Subject: RE: Request for credit for construction usage

Yes, we have been working with the developer and contractor. This is just a one-time adjustment.

Thanks and have a great evening...

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>
om> <Bryan.Siler@amwater.com> To
08/11/2009 04:01 "Jennifer M t" cc
PM <... n>
Subject
redit for
a

produce

Hi, Bryan! I'm copying commercial credits/excl amenable to making simi adjustment by KAWC and adjustments will require email or fax to them.

's the person who handles all your email, I'm sure she'll be Will this be a one-time ? Any future sewer that Jennifer can either

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, August 11, 2009 3:51 PM
To: Candice Deininger
Subject: Request for credit for construction usage

Candice,

We are going to issue an 85% credit for July bills for the accounts listed below.

The usage was mostly for testing the flows on the taps and services and also for general

construction.

Would you be able to issue a similar construction credit? Let me know if you have any questions.

524 Angliana Ave

BLDG	PREMISE	ACCOUNT	CCF USAGE
2	12-0132749	12-0566564-7	47
3	12-0132750	12-0566574-6	70
4	12-0132751	12-0566585-2	130
5	12-0132752	12-0566589-4	158
6	12-0132766	12-0566712-2	51
7	12-0132767	12-0566726-2	46
8	12-0132768	12-0566776-7	153
			Total = 655

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Tuesday, August 11, 2009 4:02 PM
To: Bryan.Siler@amwater.com
Cc: Jennifer M Myatt
Subject: RE: Request for credit for construction usage

Hi, Bryan! I'm copying Jennifer Myatt on this email as she's the person who handles all commercial credits/exclusions. Based on the information in your email, I'm sure she'll be amenable to making similar adjustments in the sewer charges. Will this be a one-time adjustment by KAWC and does the account holder know about it? Any future sewer adjustments will require the completion of an exclusion form that Jennifer can either email or fax to them.

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, August 11, 2009 3:51 PM
To: Candice Deininger
Subject: Request for credit for construction usage

Candice,

We are going to issue an 85% credit for July bills for the accounts listed below.

The usage was mostly for testing the flows on the taps and services and also for general construction.

Would you be able to issue a similar construction credit? Let me know if you have any questions.

524 Angliana Ave

BLDG	PREMISE	ACCOUNT	CCF USAGE
2	12-0132749	12-0566564-7	47
3	12-0132750	12-0566574-6	70
4	12-0132751	12-0566585-2	130
5	12-0132752	12-0566589-4	158
6	12-0132766	12-0566712-2	51
7	12-0132767	12-0566726-2	46
8	12-0132768	12-0566776-7	153
			Total = 655

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, July 21, 2009 2:58 PM
To: Candice Deininger
Cc: Sheila Powell
Subject: Re: 30% Discount Coding

Attachments: pic18060.jpg



pic18060.jpg (6 KB)

(Embedded image moved to file: pic18060.jpg)

FYI - Barbara Davis is a duplicate from October 2008.

These are done...

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To

07/21/2009 11:57
AM

"Sheila Powell" <sheilap@lfucg.com>
Subject
30% Discount Coding

Good morning, Bryan. Attached is a file from Sheila with accounts needing the 30% discount coding. Kindly let Sheila know if you have any questions. Thank you!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

[attachment "Friday July 17 2009.xls" deleted by Bryan Siler/KAWC/AWWS]

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, July 07, 2009 3:06 PM
To: AW_-_JE/AVWSC%AVW@amwater.net
Cc: Candice Deininger; Kathleen Hicks; Rachel.Cole@amwater.com; Dale.Graham@amwater.com; Takiyah.Myatt@amwater.com
Subject: Sewer/Landfill Billing

Attachments: Miscellaneous Invoice Request-LFUCG 06_2009.doc; Miscellaneous Invoice Request-Sadieville 06_2009.doc; MI-Sewer Landfill 06_2009.doc; pic14600.jpg



Miscellaneous Invoice Request-... Invoice Request-... 06_2009.doc ... pic14600.jpg (6 KB)

Dale,

Here are the MI requests for LFUCG and Sadieville. Please process and send the .pdf file to Candice Deininger at LFUCG.

Thanks.

(See attached file: Miscellaneous Invoice Request-LFUCG 06_2009.doc) (See attached file: Miscellaneous Invoice Request-Sadieville 06_2009.doc)

Takiyah,

Please use this memo to record the revenue and accrual.

(See attached file: MI-Sewer Landfill 06_2009.doc)

(Embedded image moved to file: pic14600.jpg)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, July 06, 2009 11:56 AM
To: Candice Deininger
Cc: Sheila Powell
Subject: Re: 30% Discount Coding

Attachments: pic13877.jpg



pic13877.jpg (6 KB)

Hello.

This account is still closed (since 5/19/09) and I cannot make this change until it is opened again. Just wanted to make you aware of the situation.

(Embedded image moved to file: pic13877.jpg)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To

06/22/2009 12:23
PM

"Sheila Powell" <sheilap@lfucg.com>

CC

Subject

30% Discount Coding

Good afternoon, Bryan. I know you're currently out of the office, but wanted to send this along for processing. Upon your return, please let Sheila know if there any questions. Thank you!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

[attachment "Friday June 19 2009.xls" deleted by Bryan Siler/KAWC/AWWSJ]

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, July 06, 2009 10:25 AM
To: Candice Deininger
Cc: Julie Mantrom
Subject: Re: 1139 Anderson Street

I would think so. I will send this to her and give her a call right now.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To

07/06/2009 10:03
AM

"Julie Mantrom"
<jmantrom@lfucg.com>

cc

1139 Anderson Street

Subject

Good morning, Bryan - hope you had a great 4th of July!! Hard to believe that holiday has come and gone so quickly!!

I've had a request from the Division of Water Quality to determine the total amount of sewer fees charged to the above-referenced location. I can go back as far as May 22, 2002 but will need the fees from the time KAWC took over the sewer billing for LFUCG to that date. Would it be possible for Donna Taylor to run a query to get this information for us? If you need any further information, please let me know. Thank you very much!!

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

Janet Graham

From: William O'Mara [billo@ifucg.com]
Sent: Friday, June 26, 2009 5:38 PM
To: Bryan.Siler@amwater.com; Keith.Cartier@amwater.com
Cc: Candice Deininger
Subject: KAW Water Q agreement

Keith-

Thanks for your voice mail. I will look forward to Brian delivering the signed copies of the agreement on Monday.

The steps in place are to have the agreement "walked on" as a Council Meeting agenda item at the Tuesday afternoon Council Work session. Then it would receive first reading on Thursday July 2nd, 7:00pm Council Meeting. We can ask for two readings that night or ask for second reading at the special Council Meeting scheduled for Tuesday July 7th at 6pm. That is the last meeting until August 11, 2009. Either way, our plan is to have a fully executed agreement before Council leaves for summer break.

Thanks to everyone's who has worked to have this agreement ready. We look forward to working diligently throughout the summer to develop the billing application.

Bill O

Janet Graham

From: Patricia.Butler@amwater.com
Sent: Thursday, June 04, 2009 4:28 PM
To: Candice Deininger; Bryan.Siler@amwater.com
Cc: specialaccts@amwater.com; Penny.Pohlman@amwater.com
Subject: Fw: LFUCG: Exclusions Not Applied

Attachments: pic22601.jpg



pic22601.jpg (6 KB)

Patty Butler
Special Accounts Representative
American Water
Phone - 866-772-2228 ext 5023
Fax - 866-464-0232

----- Forwarded by Patricia A Butler/CALLCTR/CORP/AWWSC on 06/04/2009 03:26 PM -----

Penny Y
Pohlman/CALLCTR/C
ORP/AWWSC

06/03/2009 06:55
AM

Patricia A
Butler/CALLCTR/CORP/AWWSC@AWW

To

cc

Subject
Re: LFUCG: Exclusions Not Applied
(Document link: Patricia A Butler)

Can you let Bryan and Candace D know the adjustments have been applied.

Thanks,

Penny Y Pohlman
American Water
Special Accounts Supervisor
Phone: 618-433-4635
Fax: 866-464-0232
penny.pohlman@amwater.com

Patricia A
Butler/CALLCTR/CO
RP/AWWSC

06/02/2009 04:25
PM

Penny Y
Pohlman/CALLCTR/CORP/AWWSC@AWW

To

cc

Subject
Re: LFUCG: Exclusions Not Applied
(Document link: Penny Y Pohlman)

Hi Penny,

All done and posted correctly.

Sorry,

Patty Butler
Special Accounts Representative
American Water
Phone - 866-772-2228 ext 5023
Fax - 866-464-0232

Penny Y
Pohlman/CALLCTR/C
ORP/AWWSC

06/01/2009 03:14
PM

Bryan Siler/KAWC/AWWSC@AWW

To

cc

Patricia A
Butler/CALLCTR/CORP/AWWSC@AWW

Subject

LFUCG: Exclusions Not Applied
(Document link: Patricia A Butler)

Patty,

Please review the 3 outstanding adjustments below.
First spreadsheet shows the tax was missed when entering the misc adjustment.
Second is one has not been applied.
Third request appears to have been placed on incorrect account. Please work with
Bryan/Candace to determine if the credit should have been applied to the LLord account
below. I have deleted the adjustment from the bad debt account # 467861.
(Embedded image moved to file: pic22601.jpg) Thanks, Penny Y Pohlman American Water
Special Accounts Supervisor
Phone: 618-433-4635
Fax: 866-464-0232
penny.pohlman@amwater.com

Bryan
Siler/KAWC/AWWSC

06/01/2009 02:36
PM

Penny Y
Pohlman/CALLCTR/CORP/AWWSC@AWW

To

cc

Subject

Fw: Exclusions Not Applied

Penny,

Looks like one of these missed the tax on the adjustment. Another doesn't look right with the premise number provided.

Is there anything else you can see why these were not added?

Thanks...

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 06/01/2009 03:33 PM -----

"Candice
Deininginger"
<cdeining@lfucg.com>

<specialaccts@amwater.com>

To

06/01/2009 03:06
PM

<Bryan.Siler@amwater.com>, "Lynne
Cross" <ccross@lfucg.com>

CC

Subject

Exclusions Not Applied

Good afternoon. I'm attaching three previously submitted spreadsheets containing exclusions for sewer use charges and taxes. On each, the figures not applied so far are highlighted in yellow. Kindly post these as soon as possible. Thank you and have a good evening!

Candice Deininginger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

[attachment "ex050409.xls" deleted by Patricia A Butler/CALLCTR/CORP/AWWSC] [attachment "ex050809.xls" deleted by Patricia A Butler/CALLCTR/CORP/AWWSC] [attachment "ex052109.xls" deleted by Patricia A Butler/CALLCTR/CORP/AWWSC]

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Thursday, June 04, 2009 3:25 PM
To: Scott Dickison
Cc: Candice Deininger
Subject: ON SET Information Available from the Online Account Manager (OAM)

Attachments: ONSET_TAP.csv



ONSET_TAP.csv (6 KB)

Scott,

This is May's ONSET file. It includes all of the new accounts for the month. I am going to try to get the Bill Class added to this file. Does this have sufficient information for what you need?

(See attached file: ONSET_TAP.csv)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Scott Dickison"
<SDickison@lfucg.com>

06/04/2009 03:10 PM

To
"Phillip Stiefel"
<phillips@lfucg.com>, "Candice
Deininger" <cdeining@lfucg.com>,
"Julie Mantrom"
<jmantrom@lfucg.com>, "Readling,
Keith" <keith.readling@amec.com>,
"William O'Mara" <billo@lfucg.com>,
<Bryan.Siler@amwater.com>

cc

Subject

GIS Aggregation

Hello all,

Today Keith mentioned the aggregation of premise numbers to our parcels. I've attached PDF files of the (typically) two types of aggregation that we're going to run into as we move forward in our work to create a Water Quality Management Fee database.

The first type is a 'many premises to one parcel' situation which is on the PDF called ManytoOne.pdf. This is a situation that is commonly found in commercial retail locations where you have several tenants on one parcel.

The second type is a 'one premise to many parcels' situation which can be found on the PDF

called OnetoMany.pdf. This is where we have one property owner that has impervious area across several contiguous parcels but only one premise number is assigned. On the map the premise number in question is the large black star and the associated parcels are outlined in bright red. Now, this is a farm that would be assigned one ERU but we would still have to do the aggregation, that is the assignment of those five parcels to that one premise number, to make sure that account is billed properly and that the four parcels with no premise numbers are eliminated from consideration as non-mutual customers.

There are other types of aggregation to be considered but these two types represent the bulk of the aggregation work that we will do. If anyone has any questions please don't hesitate to call or e-mail me.

Brian, please pass this on to your associates at Kentucky American Water that need to see it as I don't have all of their contact information.

Thanks,

Scott Dickison, GISP
GIS Programmer/Analyst
Lexington-Fayette Urban County Government Division of Computer Services
101 E Vine St
Lexington, KY 40507

p: (859) 258-3414
sdickison@lfucg.com

[attachment "OneToMany.pdf" deleted by Bryan Siler/KAWC/AWWSC] [attachment "ManyToOne.pdf" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Wednesday, June 03, 2009 5:05 PM
To: AW_-_JE/AWWSC%AWW@amwater.net
Cc: Candice Deininger; Kathleen Hicks; Rachel.Cole@amwater.com;
Dale.Graham@amwater.com; Takiyah.Myatt@amwater.com
Subject: Sewer/Landfill Billing

Attachments: Miscellaneous Invoice Request-Sadieville 05_2009.doc; Miscellaneous Invoice Request-LFUCG 05_2009.doc; MI-Sewer Landfill 05_2009.doc; pic02421.jpg



Miscellaneous Invoice Request-... Invoice Request-... 05_2009.doc ... pic02421.jpg (6 KB)

Dale,
Here are the MI requests for LFUCG and Sadieville. Please process and send the .pdf file to Candice Deininger at LFUCG.

Thanks.
(See attached file: Miscellaneous Invoice Request-Sadieville 05_2009.doc) (See attached file: Miscellaneous Invoice Request-LFUCG 05_2009.doc)

Takiyah,
Please use this memo to record the revenue and accrual.
(See attached file: MI-Sewer Landfill 05_2009.doc)

(Embedded image moved to file: pic02421.jpg)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, June 02, 2009 10:29 AM
To: Candice Deininger
Subject: Re: PSC Rate Increase Order

Attachments: FinalOrder6-1-09.pdf



FinalOrder6-1-09.pdf (6 KB)

Candice,

Here is the order I received - I believe it to be the final version.

(See attached file: FinalOrder6-1-09.pdf)

Also, the new sewer rates have been loaded and are ready for testing. Thanks for the reminder. The route that is read on June 29th is the first route that will get the new sewer rates that are effective July 1st.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To
cc

06/02/2009 09:33 AM

Subject

PSC Rate Increase Order

Good morning, Bryan. Heard on the news this morning about the rate increase - I can feel the pain . . .

First - do you have a copy of the PSC order approving the new rates? If not, would you be able to send me a copy of the new rate schedule.

Second - just a reminder that our sewer rates will be increasing, too, effective July 1. Following is an excerpt taken directly from our Code of Ordinances in which our new rates are stated. These new rates will need to be loaded and applied to all bills with a date of July 1, 2009 and after.
Thank you!!

Rates and charges for sanitary sewer service are hereby established as follows:

- (a) Schedule A: Rates and charges shall be as follows:
 - (1) This schedule shall apply to users whose sewage originates solely

from the result of human habitation in dwelling units which are individually metered for water service, defined herein to be a room or suite of two (2) or more rooms that is designed for, or is occupied by, one

(1) family doing its own cooking therein and having only one (1) kitchen; however, "dwelling unit" shall not include a boardinghouse, motel or hotel as defined in the zoning ordinance. Residential users whose sewage originates solely from the result of human habitation in dwelling units as defined herein shall be charged the rate of three dollars and fifty cents

(\$3.50) through June 30, 2009, and four dollars and seventy-three cents (\$4.73) effective July 1, 2009, for any amount between zero and the first one hundred (100) cubic feet (one (1) unit, equivalent of seven hundred and forty-eight (748) gallons) of incoming water used per residential unit per month for the first unit of incoming water per month.

(2) For all amounts in excess of one unit of usage, users shall be charged at the following unit cost, as established by the commissioner of environmental quality, in accordance with the provisions of this Code:

Flow per 1 unit of incoming water . . . \$2.64 through June 30, 2009, and \$3.56 effective July 1, 2009

(b) Schedule B: Rates and charges shall be as follows:

(1) Users, other than those users charged under schedule A of this section, whose parameter loadings are established by the commissioner of public works in accordance with the provisions of this Code, shall be charged the rate for each parameter according to the following:

Flow per unit of incoming water for any amount between zero and the first unit . . . \$4.25 through June 30, 2009, and \$5.73 effective July 1, 2009
Flow per unit over 1 unit . . . \$3.20 through June 30, 2009, and \$4.32 effective July 1, 2009

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, June 01, 2009 3:37 PM
To: Candice Deininger
Subject: Re: Exclusions Not Applied

Do you have something more specific for premise 120013349? It looks like that premise is closed.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com> To
<specialaccts@amwater.com> cc
06/01/2009 03:06 PM <Bryan.Siler@amwater.com>, "Lynne
Cross" <ccross@lfucg.com> Subject
Exclusions Not Applied

Good afternoon. I'm attaching three previously submitted spreadsheets containing exclusions for sewer use charges and taxes. On each, the figures not applied so far are highlighted in yellow. Kindly post these as soon as possible. Thank you and have a good evening!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

[attachment "ex050409.xls" deleted by Bryan Siler/KAWC/AWWSC] [attachment "ex050809.xls" deleted by Bryan Siler/KAWC/AWWSC] [attachment "ex052109.xls" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

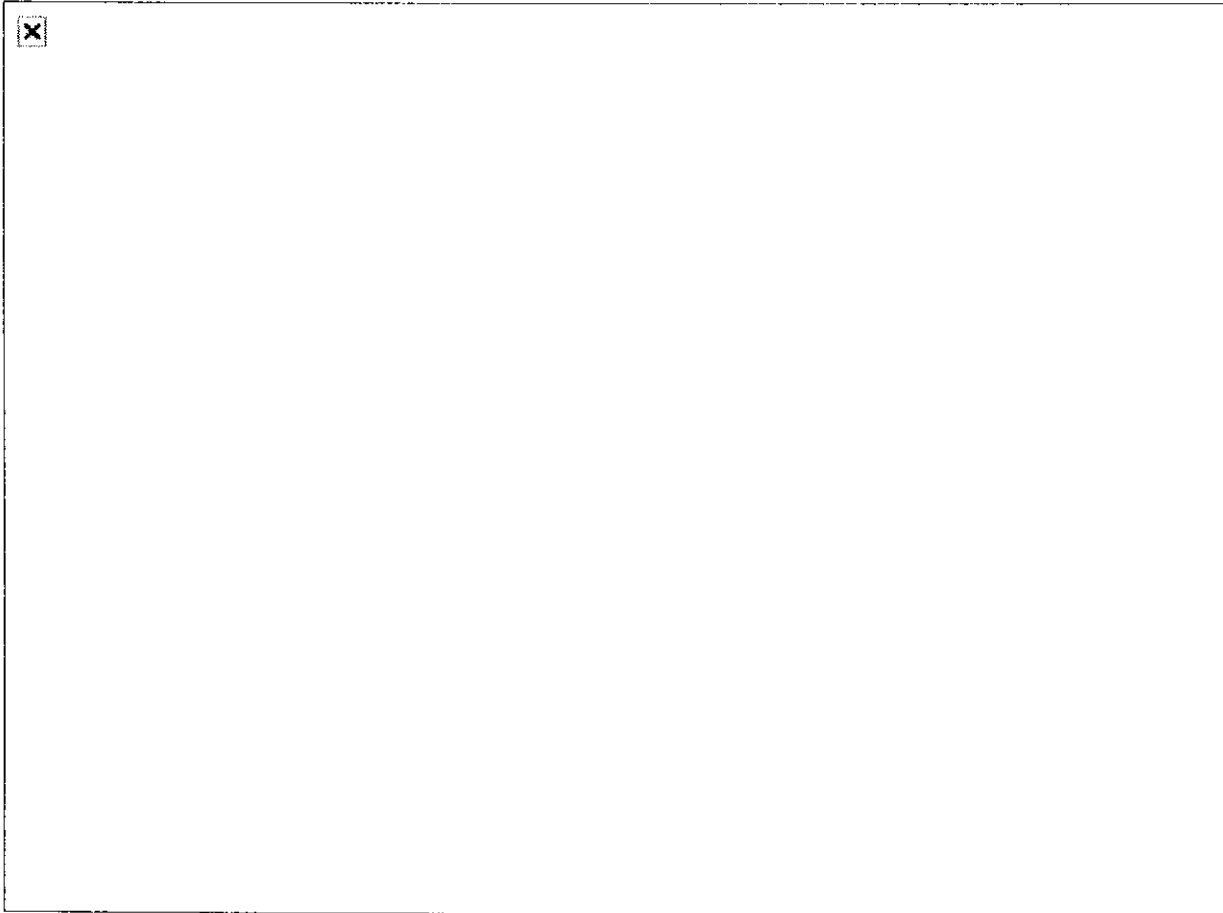
From: Candice Deininger [cdeining@lfucg.com]

Sent: Monday, June 01, 2009 3:41 PM

To: Bryan.Siler@amwater.com

Subject: RE: Exclusions Not Applied

Can it be applied to this account for the cut-in LL? It appears this is where it should go



Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]

Sent: Monday, June 01, 2009 3:37 PM

To: Candice Deininger

Subject: Re: Exclusions Not Applied

Do you have something more specific for premise 120013349? It looks like that premise is closed.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice Deininger" <cdeining@lfucg.com>	<specialaccts@amwater.com>	To
06/01/2009 03:06 PM	<Bryan.Siler@amwater.com>, "Lynne Cross" <ccross@lfucg.com>	cc
	Exclusions Not Applied	Subject

Good afternoon. I'm attaching three previously submitted spreadsheets containing exclusions for sewer use charges and taxes. On each, the figures not applied so far are highlighted in yellow. Kindly post these as soon as possible. Thank you and have a good evening!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

[attachment "ex050409.xls" deleted by Bryan Siler/KAWC/AWWSC] [attachment
"ex050809.xls" deleted by Bryan Siler/KAWC/AWWSC] [attachment
"ex052109.xls" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Friday, May 22, 2009 10:06 AM
To: Bryan.Siler@amwater.com
Subject: RE: Let me know about Bill's schedule. Thanks...

Thanks, Bryan . . . can you give me about ten minutes and then call?

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Friday, May 22, 2009 10:01 AM
To: Candice Deininger
Subject: RE: Let me know about Bill's schedule. Thanks...

Candice,

Yes, that is fine. I set it up for 9:00am on June 4th. Keith will be unavailable for some or all of the time. The others will be available though.

Let me know when a good time to call would be. I have a couple of questions for you. Thanks...

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To
cc

05/22/2009 09:50
AM

Subject
RE: Let me know about Bill's
schedule. Thanks...

Good morning, Bryan. Bill was in meetings all morning yesterday, and I was out in the afternoon attending the Water Professionals Conference meeting. He will be able earlier in the day on June 4, and I believe you had suggested a meeting start time of 9:00 a.m. - so, that will work for us - will it work for KAWC? If we could, once again, meet at your offices, that would be great. I'll block out the morning on Bill's schedule. Kindly confirm, and I'll send out an email to LFUCG meeting participants. Thank you!

Candice

Candice Deininger
LFUCG Division of Revenue

200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Thursday, May 21, 2009 3:55 PM
To: Candice Deininger
Subject: Let me know about Bill's schedule. Thanks...

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Friday, May 22, 2009 10:01 AM
To: Candice Deininger
Subject: RE: Let me know about Bill's schedule. Thanks...

Candice,

Yes, that is fine. I set it up for 9:00am on June 4th. Keith will be unavailable for some or all of the time. The others will be available though.

Let me know when a good time to call would be. I have a couple of questions for you. Thanks...

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To

cc

05/22/2009 09:50
AM

Subject

RE: Let me know about Bill's
schedule. Thanks...

Good morning, Bryan. Bill was in meetings all morning yesterday, and I was out in the afternoon attending the Water Professionals Conference meeting. He will be able earlier in the day on June 4, and I believe you had suggested a meeting start time of 9:00 a.m. - so, that will work for us - will it work for KAWC? If we could, once again, meet at your offices, that would be great. I'll block out the morning on Bill's schedule. Kindly confirm, and I'll send out an email to LFUCG meeting participants. Thank you!

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Thursday, May 21, 2009 3:55 PM
To: Candice Deininger
Subject: Let me know about Bill's schedule. Thanks...

Bryan Siler
Southeast Region
bryan.siler@amwater.com

Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Wednesday, May 13, 2009 8:11 AM
To: Kathleen Hicks
Subject: FW: Sewer/Landfill Billing

Attachments: Miscellaneous Invoice Request-LFUCG 03_2009.doc; Miscellaneous Invoice Request-Sadieville 03_2009.doc; MI-Sewer Landfill 03_2009.doc; pic12941.jpg



Miscellaneous Invoice Request-... Invoice Request-... 03_2009.doc ... (6 KB)

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Wednesday, May 13, 2009 8:08 AM
To: Candice Deininger
Subject: Fw: Sewer/Landfill Billing

Here you go...

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 05/13/2009 08:07 AM -----

Bryan
Siler/KAWC/AWWSC

04/29/2009 09:44
AM

AW - JE/AWWSC

To

cc

Takiyah E Myatt/SHARVCS/AWWSC@AWW,
Dale S Graham/SHARVCS/AWWSC@AWW,
Rachel Cole/KAWC/AWWSC@AWW, Candice
Deininger,

Subject

Sewer/Landfill Billing

Dale,

Here are the MI requests for LFUCG and Sadieville. Please process and send the .pdf file to Candice Deininger at LFUCG.

Thanks.

(See attached file: Miscellaneous Invoice Request-LFUCG 03_2009.doc) (See attached file: Miscellaneous Invoice Request-Sadieville 03_2009.doc)

Takiyah,

Please use this memo to record the revenue and accrual.

(See attached file: MI-Sewer Landfill 03_2009.doc)

(Embedded image moved to file: pic12941.jpg)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Wednesday, May 13, 2009 8:09 AM
To: Candice Deininger; Kathleen Hicks
Subject: Fw: Sewer/Landfill Billing

Attachments: Miscellaneous Invoice Request-LFUCG 03_2009.doc; Miscellaneous Invoice Request-Sadieville 03_2009.doc; MI-Sewer Landfill 03_2009.doc; pic16565.jpg



Miscellaneous Invoice Request-...
Miscellaneous Invoice Request-...
MI-Sewer Landfill 03_2009.doc ...
pic16565.jpg (6 KB)

FYI

----- Forwarded by Bryan Siler/KAWC/AWWSC on 05/13/2009 08:08 AM -----

Bryan
Siler/KAWC/AWWSC

05/13/2009 08:08
AM

Candice Deininger

To

cc

Subject

Fw: Sewer/Landfill Billing

Here you go...

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 05/13/2009 08:07 AM -----

Bryan
Siler/KAWC/AWWSC

04/29/2009 09:44
AM

AW - JE/AWWSC

To

cc

Takiyah E Myatt/SHARVCS/AWWSC@AWW,
Dale S Graham/SHARVCS/AWWSC@AWW,
Rachel Cole/KAWC/AWWSC@AWW, Candice
Deininger,

Subject

Sewer/Landfill Billing

Dale,

Here are the MI requests for LFUCG and Sadieville. Please process and send the .pdf file to Candice Deininger at LFUCG.

Thanks.

(See attached file: Miscellaneous Invoice Request-LFUCG 03_2009.doc) (See attached file: Miscellaneous Invoice Request-Sadieville 03_2009.doc)

Takiyah,

Please use this memo to record the revenue and accrual.

(See attached file: MI-Sewer Landfill 03_2009.doc)

(Embedded image moved to file: pic16565.jpg)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, May 12, 2009 10:50 AM
To: Candice Deininger
Subject: RE: Sewer/Landfill Billing

What e-mail should I use?

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.c
om>

<Bryan.Siler@amwater.com>

To

cc

05/12/2009 10:48
AM

Subject

RE: Sewer/Landfill Billing

Yes, please - that would be great!!! Thanks, Bryan.

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, May 12, 2009 10:47 AM
To: Candice Deininger
Subject: Fw: Sewer/Landfill Billing

Here you go. Want me to include Kathleen on this e-mail in the future?

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 05/12/2009 10:45 AM -----

Bryan

Siler/KAWC/AWWSC

To

05/06/2009 12:27

AW - JE/AWWSC

PM

cc

Takiyah E Myatt/SHARSVCS/AWWSC@AWW,
Dale S Graham/SHARSVCS/AWWSC@AWW,

Rachel Cole/KAWC/AWWSC@AWW

Subject

Sewer/Landfill Billing

Dale,

Here are the MI requests for LFUCG and Sadieville. Please process and send the .pdf file to Candice Deininger at LFUCG.

Thanks.

(See attached file: Miscellaneous Invoice Request-Sadieville
04_2009.doc)

(See attached file: Miscellaneous Invoice Request-LFUCG 04_2009.doc)

Takiyah,

Please use this memo to record the revenue and accrual.

(See attached file: MI-Sewer Landfill 04_2009.doc)

(Embedded image moved to file: pic24774.jpg)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Tuesday, May 12, 2009 10:49 AM
To: Bryan.Siler@amwater.com
Subject: RE: Sewer/Landfill Billing

Yes, please - that would be great!!! Thanks, Bryan.

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, May 12, 2009 10:47 AM
To: Candice Deininger
Subject: Fw: Sewer/Landfill Billing

Here you go. Want me to include Kathleen on this e-mail in the future?

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 05/12/2009 10:45 AM -----

Bryan
Siler/KAWC/AWWSC

05/06/2009 12:27
PM

AW - JE/AWWSC

Takiyah E Myatt/SHARSVCS/AWWSC@AWW,
Dale S Graham/SHARSVCS/AWWSC@AWW,
Rachel Cole/KAWC/AWWSC@AWW

To
cc
Subject

Sewer/Landfill Billing

Dale,

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Thanks.

(See attached file: Miscellaneous Invoice Request-Sadieville 04_2009.doc) (See attached file: Miscellaneous Invoice Request-LFUCG 04_2009.doc)

Takiyah,

Please use this memo to record the revenue and accrual.

(See attached file: MI-Sewer Landfill 04_2009.doc)

(Embedded image moved to file: pic24774.jpg)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, May 12, 2009 10:47 AM
To: Candice Deininger
Subject: Fw: Sewer/Landfill Billing

Attachments: Miscellaneous Invoice Request-Sadieville 04_2009.doc; Miscellaneous Invoice Request-LFUCG 04_2009.doc; MI-Sewer Landfill 04_2009.doc; pic24774.jpg



Miscellaneous Invoice Request-... Invoice Request-... 04_2009.doc ... pic24774.jpg (6 KB)

Here you go. Want me to include Kathleen on this e-mail in the future?

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 05/12/2009 10:45 AM -----

Bryan
Siler/KAWC/AWWSC

05/06/2009 12:27
PM

AW - JE/AWWSC

To

cc

Takiyah E Myatt/SHARVCS/AWWSC@AWW,
Dale S Graham/SHARVCS/AWWSC@AWW,
Rachel Cole/KAWC/AWWSC@AWW

Subject

Sewer/Landfill Billing

Dale,

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Thanks.

(See attached file: Miscellaneous Invoice Request-Sadieville 04_2009.doc) (See attached file: Miscellaneous Invoice Request-LFUCG 04_2009.doc)

Takiyah,

Please use this memo to record the revenue and accrual.

(See attached file: MI-Sewer Landfill 04_2009.doc)

(Embedded image moved to file: pic24774.jpg)

Bryan Siler

Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Monday, May 04, 2009 9:37 AM
To: Bryan.Siler@amwater.com
Subject: RE: LFUCG Commercial and Industrial Consumption - April

Good morning, Bryan, and thank you!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Monday, May 04, 2009 9:22 AM
To: Candice Deininger
Subject: Fw: LFUCG Commercial and Industrial Consumption - April

Here you go...

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWS on 05/04/2009 09:21 AM -----

Donna
Taylor/KAWC/AWWS

05/04/2009 09:07
AM

Bryan Siler

To
cc

Subject
LFUCG Commercial and Industrial
Consumption - April

Here you go.

Donna

(See attached file: LFUCG - Commercial and Industrial Consumption - April 2009.xls)

Donna B. Taylor
Sr. Business Reporting Analyst
American Water
ITS - Business Applications Development
2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, May 04, 2009 9:22 AM
To: Candice Deininger
Subject: Fw: LFUCG Commercial and Industrial Consumption - April

Attachments: LFUCG - Commercial and Industrial Consumption - April 2009.xls



LFUCG -
Commercial and Indu:

Here you go...

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 05/04/2009 09:21 AM -----

Donna
Taylor/KAWC/AWWSC

05/04/2009 09:07
AM

Bryan Siler

To
cc

Subject
LFUCG Commercial and Industrial
Consumption - April

Here you go.

Donna

(See attached file: LFUCG - Commercial and Industrial Consumption - April 2009.xls)

Donna B. Taylor
Sr. Business Reporting Analyst
American Water
ITS - Business Applications Development
2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Friday, May 01, 2009 9:24 AM
To: Bryan.Siler@amwater.com
Subject: RE: February Invoice

You're welcome . . .

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Friday, May 01, 2009 9:21 AM
To: Candice Deininger
Subject: RE: February Invoice

Thank you...

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

05/01/2009 09:20
AM

To
"Kathleen Hicks" <khicks@lfucg.com>
cc
<Bryan.Siler@amwater.com>
Subject
RE: February Invoice

Thanks, Kathleen!

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Kathleen Hicks
Sent: Friday, May 01, 2009 9:20 AM
To: Candice Deininger
Subject: RE: February Invoice

Candice,

I found where I received it from the peoplesoft system, but then I found the copy and the original in the KAWC file. I will submit the original to Accounting today.

Kathleen Hicks
Administrative Specialist
Div. of Revenue
200 E. Main Street
Lexington, KY 40507
859-258-3355
859-258-3352 (fax)

-----Original Message-----

From: Candice Deininger
Sent: Friday, May 01, 2009 8:25 AM
To: Kathleen Hicks
Cc: 'Bryan.Siler@amwater.com'
Subject: FW: February Invoice

Kathleen,

When you get a minute, would you kindly check on this? Thank you!!

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Friday, May 01, 2009 8:23 AM
To: Candice Deininger
Subject: February Invoice

Candice,

I didn't see where the February invoice was paid. Can you check on your end so I can make sure it didn't get misapplied on our end?

Thanks.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, April 28, 2009 9:45 AM
To: Candice Deininger
Cc: Sheila Powell; Bryan.Siler@amwater.com
Subject: Re: 30% Discount Coding

This customer has been updated.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice Deininger" <cdeining@lfucg.com>	<Bryan.Siler@amwater.com>	To
04/28/2009 09:32 AM	"Sheila Powell" <sheilap@lfucg.com>	CC
	30% Discount Coding	Subject

Good morning, Bryan. I'm forwarding the most recent file received from Adult Services for the 30% discount coding. Kindly let Sheila know if you have any questions. Thanks and have a good day!

Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

[attachment "Friday April 24 2009.xls" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Wednesday, April 08, 2009 10:18 AM
To: Candice Deininger
Subject: Fw: LFUCG Commercial and Industrial - March

Attachments: LFUCG - Commercial and Industrial Consumption - March 2009.xls



LFUCG -
Commercial and Indu:

Here you go...

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWS on 04/08/2009 10:17 AM -----

Donna
Taylor/KAWC/AWWS

04/08/2009 10:14
AM

Bryan Siler

To
cc

Subject
LFUCG Commercial and Industrial -
March

(See attached file: LFUCG - Commercial and Industrial Consumption - March 2009.xls)

Donna B. Taylor
Sr. Business Reporting Analyst
American Water
ITS - Business Applications Development
2300 Richmond Rd.
Lexington, KY 40502
Voice: 859.268.6306
Fax: 859.335.3306
email:donna.taylor@amwater.com

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Friday, March 06, 2009 5:15 PM
To: AW_-_JE/AWWSC%AWW@amwater.net
Cc: Candice Deininger; Rachel.Cole@amwater.com; Dale.Graham@amwater.com; Takiyah.Myatt@amwater.com
Subject: Sewer/Landfill Billing

Attachments: Miscellaneous Invoice Request-LFUCG 02_2009.doc; Miscellaneous Invoice Request-Sadieville 02_2009.doc; MI-Sewer Landfill 02_2009.doc; pic19094.jpg



Miscellaneous Invoice Request-... Invoice Request-... 02_2009.doc ... pic19094.jpg (6 KB)

Dale,

Here are the MI requests for LFUCG and Sadieville. Please process and send the .pdf file to Candice Deininger at LFUCG.

Thanks.

(See attached file: Miscellaneous Invoice Request-LFUCG 02_2009.doc) (See attached file: Miscellaneous Invoice Request-Sadieville 02_2009.doc)

Takiyah,

Please use this memo to record the revenue and accrual.

(See attached file: MI-Sewer Landfill 02_2009.doc)

(Embedded image moved to file: pic19094.jpg)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Thursday, March 05, 2009 12:36 PM
To: Lynne Cross
Subject: RE: Question...

Yes, as long as the water didn't go into the sewer system. Did the customer happen to say what type of leak? Sewer adjustments for Blue Sky are handled the same as those for KAWC customers

From: Lynne Cross
Sent: Thu 3/5/2009 11:50 AM
To: Candice Deininger
Subject: Question...

One of the Blue Sky customers called me to ask if they get an adjustment when they have a water leak.

I got her number and told her I would have to call her back so if you will let me know yes or no I will call her back.

Thanks!

Lynne Cross

Lexington Fayette Lohan County Government
Division of Revenue
Sewer & Landfill Dept.
200 E. Main Street
Lexington, KY 40508
859.258.3368

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Friday, February 27, 2009 3:13 PM
To: Candice Deininger
Cc: Julie Mantrom; William O'Mara; Stacy.Owens@amwater.com
Subject: Re: Account Information

Candice,

No, we only track the customers and liable parties. We don't maintain any information on property owners.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice Deininger" <cdeining@lfucg.com>	<bryan.siler@amwater.com>	To
02/27/2009 11:56 AM	"William O'Mara" <billo@lfucg.com>, "Julie Mantrom" <jmantrom@lfucg.com>	CC
	Account Information	Subject

Good morning, Bryan. I've been requested to find out if KAWC has information with regard to the ownership of properties for which there are water accounts. For example: a strip mall owned by one owner that may have several separately metered businesses that are tenants and in whose names the accounts appear. I know that ECIS has a greater capacity for information, but I was unsure whether or not property ownership is included in the account information.

Kindly let me know if you have any questions. Thanks very much!

Candice

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]

Sent: Friday, February 27, 2009 11:57 AM

To: Bryan.Siler@amwater.com

Cc: Julie Mantrom; William O'Mara

Subject: Account Information

Good morning, Bryan. I've been requested to find out if KAWC has information with regard to the ownership of properties for which there are water accounts. For example: a strip mall owned by one owner that may have several separately metered businesses that are tenants and in whose names the accounts appear. I know that ECIS has a greater capacity for information, but I was unsure whether or not property ownership is included in the account information.

Kindly let me know if you have any questions. Thanks very much!

Candice

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Friday, February 27, 2009 3:15 PM
To: Bryan.Siler@amwater.com
Cc: Julie Mantrom; William O'Mara; Stacy.Owens@amwater.com
Subject: RE: Account Information

Thank you! Appreciate your quick response! Have a good weekend . . .

Candice

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Fri 2/27/2009 3:13 PM
To: Candice Deininger
Cc: William O'Mara; Julie Mantrom; Stacy.Owens@amwater.com
Subject: Re: Account Information

Candice,

No, we only track the customers and liable parties. We don't maintain any information on property owners.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>
om> To
<bryan.siler@amwater.com>
cc
02/27/2009 11:56 AM "William O'Mara" <billo@lfucg.com>,
"Julie Mantrom"
<jmantrom@lfucg.com>
Subject
Account Information

Good morning, Bryan. I've been requested to find out if KAWC has

information with regard to the ownership of properties for which there are water accounts. For example: a strip mall owned by one owner that may have several separately metered businesses that are tenants and in whose names the accounts appear. I know that ECIS has a greater capacity for information, but I was unsure whether or not property ownership is included in the account information.

Kindly let me know if you have any questions. Thanks very much!

Candice

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, February 09, 2009 11:40 AM
To: AW_-_JE/AWWSC%AWW@amwater.net
Cc: Candice Deininger; Rachel.Cole@amwater.com; Dale.Graham@amwater.com; Takiyah.Myatt@amwater.com
Subject: Sewer/Landfill Billing

Attachments: Miscellaneous Invoice Request-LFUCG 01_2009.doc; Miscellaneous Invoice Request-Sadieville 01_2009.doc; MI-Sewer Landfill 01_2009.doc; pic23901.jpg



Miscellaneous Invoice Request-... Invoice Request-... 01_2009.doc ... pic23901.jpg (6 KB)

Dale,

Here are the MI requests for LFUCG and Sadieville. Please process and send the .pdf file to Candice Deininger at LFUCG.

Thanks.

(See attached file: Miscellaneous Invoice Request-LFUCG 01_2009.doc) (See attached file: Miscellaneous Invoice Request-Sadieville 01_2009.doc)

Takiyah,

Please use this memo to record the revenue and accrual.

(See attached file: MI-Sewer Landfill 01_2009.doc)

(Embedded image moved to file: pic23901.jpg)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Monday, January 26, 2009 10:06 AM
To: specialaccts@amwater.com
Cc: Richard Lamey; Lynne Cross; Bryan.Siler@amwater.com
Subject: Request To Apply Extra-Strength Sewer Charges
Attachments: es011409.XLS

Good morning. Please find attached one file containing nine extra-strength sewer charges to be applied to customer accounts. If you have any questions, please let me know. Thank you and have a good day!

Candice Deininger
LFUCG Division of Revenue
200 E. Main St., Lexington, KY 40507
Telephone: 859-258-3364
Fax: 859-258-3352
Email: cdeining@lfucg.com

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, January 26, 2009 8:56 AM
To: Candice Deininger
Subject: RE: OAM Authorization Password

Glad to hear it's working.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

To
<Bryan.Siler@amwater.com>

01/26/2009 08:53
AM

cc

Subject
RE: OAM Authorization Password

You can go ahead and cancel the request . . . I'm not sure what was done to make it work but we were both able to get the screens we needed - our IT people may have worked on it over the weekend

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Monday, January 26, 2009 8:27 AM
To: Candice Deininger
Subject: Fw: OAM Authorization Password

I'll cancel the request to reset your passwords unless you want them changed.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 01/26/2009 08:26 AM -----

Bryan

Siler/KAWC/AWWSC

To
01/26/2009 08:24 "Candice Deininger"
AM <cdeining@lfucg.com>@AWX

cc

Subject

RE: OAM Authorization Password

(Document link: Bryan Siler)

How did you get it working?

"Candice

Deininger"

To <cdeining@lfucg.c

om>

<Bryan.Siler@amwater.com>

cc

01/26/2009 08:22

<Stacy.Owens@amwater.com>,

AM

<Karen.Owens@amwater.com>

Subject

RE: OAM Authorization Password

Both Lynne and I are now able to get to the download information - thanks, Bryan!!!

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]

Sent: Monday, January 26, 2009 8:04 AM

To: Candice Deininger

Cc: Stacy.Owens@amwater.com; Karen.Owens@amwater.com

Subject: RE: OAM Authorization Password

Candice,

I'm still trying to run this down. The confusing part is when we use your login info, on and off our network, it works. I don't have an explanation for that, but I am trying to get one.

Did you hear back from your IT person? Have you ever successfully gotten in on your new computer? We may need to rule out a few things on it.

Can

I get in contact with them?

Bryan Siler

Southeast Region

bryan.siler@amwater.com

Phone: (859) 268-6350

Fax: (859) 335-3350

"Candice

Deininger"

To <cdeining@lfucg.c

om>

<Bryan.Siler@amwater.com>

cc

01/23/2009 04:36

PM

Subject

RE: OAM Authorization Password

Nope - it is turned off, otherwise, I wouldn't be able to get into anything

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Friday, January 23, 2009 4:33 PM
To: Candice Deininger
Subject: Re: OAM Authorization Password

Candice,

I have requested these passwords to be reset. They verified that your password is correct. Could you possibly have a pop-up blocker that is causing the issue? That would certainly affect both of you the way this issue appears to be affecting you.

Let me know.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"

To: <cdeining@lfucg.com> <Bryan.Siler@amwater.com>
cc: 01/23/2009 10:04 AM "Lynne Cross" <ccross@lfucg.com>
Subject: OAM Authorization Password

Good morning, Bryan. Neither Lynne nor I are able to get past the authorization pop-up screen to retrieve the Blue Sky usage data, and I need it to do billing today. I know you sent the file earlier, which was helpful, but I still need your assistance in being able to access all of the information to which we had previous access. We both have tried repeatedly to log on using the initial password, but it has been to no avail. Would you kindly assist us, please? Thank you very much!!

Candice Deininger
LFUCG Division of Revenue
200 E. Main St., Lexington, KY 40507
Telephone: 859-258-3364
Fax: 859-258-3352
Email: cdeining@lfucg.com

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Friday, January 23, 2009 9:58 AM
To: Candice Deininger
Cc: Donna.Taylor@amwater.com
Subject: Re: Landfill Billing of Cycle 1 Routes

Candice,

We know that a certain read date was used causing the long bills. We're still waiting to here why that particular date was used. I will send you an update when I find out.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Bryan
Siler/KAWC/AWWS

01/16/2009 04:44
PM

"Candice Deininger"
<cdeining@lfucg.com>@AWX

To

cc

Donna.Taylor@amwater.com

Subject

Re: Landfill Billing of Cycle 1
Routes (Document link: Bryan Siler)

We're still looking into this. Will send you an update...

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.c
om>

01/16/2009 09:54
AM

<Bryan.Siler@amwater.com>

To

cc

<Donna.Taylor@amwater.com>

Subject

Landfill Billing of Cycle 1 Routes

Good morning, Bryan. I'm just following up on my earlier email regarding the landfill

billing for the Cycle 1 routes. Donna did send me the file of affected accounts, and it appears as though all accounts were overbilled based on the number in the file. Have you and Donna had an opportunity to discuss what happened? Thanks so much!!

Candice

Candice Deininger
LFUCG Division of Revenue
200 E. Main St., Lexington, KY 40507
Telephone: 859-258-3364
Fax: 859-258-3352
cdeining@lfucg.com

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Thursday, January 15, 2009 12:07 PM
To: William O'Mara
Cc: Candice Deininger
Subject: RE: Storm Water Fee

Bill,

If there is anything we can help you with in preparation for next week's Storm Water Task Force meeting just let me know.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"William O'Mara"
<billo@lfucg.com>

01/13/2009 10:23
AM

<Bryan.Siler@amwater.com>

"Candice Deininger"
<cdeining@lfucg.com>

RE: Storm Water Fee

To

cc

Subject

Bryan-

The storm water fee has been assigned to a Task Force which is meeting weekly through the middle of February to discuss all aspects of the fee. This is a fluid process so it is not feasible to predict how the fee may be designed at this time.

The stated goal for implementation is April 1. The stated goal for implementation is the second quarter of calendar 2009. The realistic goal is ASAP as soon as we know the Council's determination.

Another factor before KAWC can administer a fee is LFUCG development of a program to determine the amount of fee for variable accounts. This is also dependent on how complex the fee structure turns out to be, so the lead time for LFUCG programming may be short or long.

If a clearer picture of where the Council is going starts to emerge, I will let you know.

Thanks for the inquiry. I guess at this point the only sure prediction is that the assignment will be under pressure to implement quickly, whatever that is.....

Bill O

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, January 13, 2009 9:51 AM
To: William O'Mara
Subject: Storm Water Fee

Bill,

I was just checking in to see if you had any questions or had moved forward with identifying the non-residential accounts. Have they decided how they want to collect the fee? Are you still targeting April 1, 2009 to begin collecting the storm water fee?

I really just wanted to touch base and see how things are proceeding.

Have a nice day.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Thursday, January 08, 2009 12:14 PM
To: AW_-_JE/AWWSC%AWW@amwater.net
Cc: Candice Deininger; Rachel.Cole@amwater.com; Dale.Graham@amwater.com; Takiyah.Myatt@amwater.com
Subject: Fw: Sewer/Landfill Billing

Attachments: Miscellaneous Invoice Request-LFUCG 12_2008.doc; Miscellaneous Invoice Request-Sadieville 12_2008.doc; MI-Sewer Landfill 12_2008.doc; pic09458.jpg



Miscellaneous Invoice Request-... Invoice Request-... MI-Sewer Landfill 12_2008.doc ... pic09458.jpg (6 KB)

Dale,
Here are the MI requests for LFUCG and Sadieville. Please process and send the .pdf file to Candice Deininger at LFUCG.

Thanks.
(See attached file: Miscellaneous Invoice Request-LFUCG 12_2008.doc) (See attached file: Miscellaneous Invoice Request-Sadieville 12_2008.doc)

Takiyah,
Please use this memo to record the revenue and accrual.
(See attached file: MI-Sewer Landfill 12_2008.doc)
(Embedded image moved to file: pic09458.jpg)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Wednesday, January 07, 2009 3:04 PM
To: Deborah Gerardi
Cc: Candice Deininger; Stacy.Owens@amwater.com; Mary Fister
Subject: RE: December Reports

I am having some computer access issues. They are working on the problem but it may prevent me from sending these files this afternoon. Instead it may be either late tonight or tomorrow morning.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Deborah Gerardi"
<dgerardi@lfucg.com>

01/06/2009 02:42
PM

To
<Bryan.Siler@amwater.com>
cc
"Mary Fister" <mfister@lfucg.com>
Subject
RE: November Reports

That's Great!

Thank You!!!

Deborah Gerardi
Accounts Payable Supervisor
Division of Accounting
Lexington-Fayette Urban County Government
859 258-3311
859 425-2889
dgerardi@lfucg.com

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, January 06, 2009 2:36 PM
To: Deborah Gerardi
Cc: Mary Fister
Subject: RE: November Reports

I plan to send them tomorrow. Is that ok?

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Deborah Gerardi"

<dgerardi@lfucg.com>
om>
To <Bryan.Siler@amwater.com>
01/06/2009 02:12
cc "Mary Fister" <mfister@lfucg.com>
Subject RE: November Reports

Hi Bryan!

Have you been able to work on the December reports yet? We need to close the month before Friday.

Please let me know -

Thanks!

Deborah Gerardi
Accounts Payable Supervisor
Division of Accounting
Lexington-Fayette Urban County Government
859 258-3311
859 425-2889
dgerardi@lfucg.com

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Tuesday, December 09, 2008 9:59 AM
To: Candice Deininger
Cc: William O'Mara; Deborah Gerardi; Mary Fister; Rachel.Cole@amwater.com; Rhonda Hicks; Sandy Nichols; Scott Brown; Stacy.Owens@amwater.com; William.Buckner@amwater.com
Subject: RE: November Reports

Candice,

Cycle 1 will be read next on Dec. 29th billed Jan. 2nd 2009.

A handful of the cycle 1 routes were read early on the weekend of November 22nd & 23rd. This was done to ensure they were all read by the scheduled read date.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>
To <Bryan.Siler@amwater.com>
cc 12/08/2008 04:55 "William O'Mara"
<billo@lfucg.com>, "Deborah Gerardi"
PM <dgerardi@lfucg.com>, "Mary Fister"

<mfister@lfucg.com>,
<Rachel.Cole@amwater.com>, "Rhonda
Hicks" <rhicks@lfucg.com>, "Sandy
Nichols" <sandyn@lfucg.com>, "Scott
Brown" <ScottB@lfucg.com>,
<Stacy.Owens@amwater.com>

Subject

RE: November Reports

I checked a Cycle 1 account and noticed the billed days was only 23 - that's a pretty short billing cycle. I'm just curious as to why . . . do you have the reading/billing schedule for these accounts as to when they will be read and billed again? Thank you!

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Monday, December 08, 2008 4:41 PM
To: Candice Deininger
Cc: William O'Mara; Deborah Gerardi; Mary Fister; Rachel.Cole@amwater.com; Rhonda Hicks; Sandy Nichols; Scott Brown; Stacy.Owens@amwater.com
Subject: RE: November Reports

Candice,

Cycle 1 accounts were billed twice during November. They were billed the second time on the Friday after Thanksgiving. This is what caused the increase in the number of bills and sewer revenue.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.c
To om> <Bryan.Siler@amwater.com>,
<Stacy.Owens@amwater.com>, "Sandy
12/08/2008 11:13 Nichols" <sandyn@lfucg.com>,
AM "Rhonda Hicks"
<rhicks@lfucg.com>, "Deborah Gerardi"
<dgerardi@lfucg.com>, "Scott Brown"
<ScottB@lfucg.com>,
<Rachel.Cole@amwater.com>, "Mary
Fister" <mfister@lfucg.com>
cc "William O'Mara"
<billo@lfucg.com>
Subject

RE: November Reports

Good morning, Bryan. As I was reviewing the November sewer report, I noticed a significant increase (4.95%) in the net number of bills issued. In addition, there was a 9.98% increase in the billed sewer amount. I am not sure if you are aware that as part of the sewer contract, KAWC is to provide an explanation as to these variances - please see Item 11 under Section A - Billing, Accounting and Collecting (Page 5). I'll look forward to hearing from you - thank you!!

Candice

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Thursday, December 04, 2008 4:30 PM
To: Candice Deininger; Stacy.Owens@amwater.com; Sandy Nichols; Rhonda Hicks; Deborah Gerardi; Scott Brown; Rachel.Cole@amwater.com; Mary Fister
Subject: November Reports

Hello,

Attached are the monthly reports for your review. Please let me know if you have any questions.

There was 1 OPA account that was billed taxes in October. It has been corrected.

Thank you.

(See attached file: LFUCG Sewer and Landfill_November rev 2008.xls) (See attached file: Sewer and Landfill Aging Totals.pdf)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Monday, January 05, 2009 4:28 PM
To: Bryan.Siler@amwater.com
Subject: RE: 30% Discount Coding

Great! Thanks, Bryan - have a good evening!

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Monday, January 05, 2009 4:27 PM
To: Candice Deininger
Subject: RE: 30% Discount Coding

I spoke to Mike and should be meeting him tomorrow.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To

cc

01/05/2009 03:04
PM

Subject

RE: 30% Discount Coding

Thanks, Bryan. On another note, you should be hearing from Mike Fields from our Parks Department about meeting KAWC crew

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Monday, January 05, 2009 2:54 PM
To: Candice Deininger
Cc: Sheila Powell; Stacy.Owens@amwater.com
Subject: Re: 30% Discount Coding

Candice,

These have all been applied. Have a nice day.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"

To <cdeining@lfucg.com> <Bryan.Siler@amwater.com>
cc 01/05/2009 12:09 PM "Sheila Powell"
<sheilap@lfucg.com>
Subject 30% Discount Coding

Good afternoon, Bryan. Attached is the most recent list received from Adult Services for accounts needing the 30% discount coding. Kindly let Sheila know if you have any questions. Thank you and have a good day!

Candice

Candice Deininger
LFUCG Division of Revenue
200 E. Main St., Lexington, KY 40507
Telephone: 859-258-3364
Fax: 859-258-3352
cdeining@lfucg.com

[attachment "Friday December 26 2008.xls" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Monday, January 05, 2009 3:05 PM
To: Bryan.Siler@amwater.com
Subject: RE: 30% Discount Coding

Thanks, Bryan. On another note, you should be hearing from Mike Fields from our Parks Department about meeting KAWC crew

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Monday, January 05, 2009 2:54 PM
To: Candice Deininger
Cc: Sheila Powell; Stacy.Owens@amwater.com
Subject: Re: 30% Discount Coding

Candice,

These have all been applied. Have a nice day.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.c
om>

<Bryan.Siler@amwater.com>

To

cc

01/05/2009 12:09
PM

"Sheila Powell" <sheilap@lfucg.com>
Subject

30% Discount Coding

Good afternoon, Bryan. Attached is the most recent list received from Adult Services for accounts needing the 30% discount coding. Kindly let Sheila know if you have any questions. Thank you and have a good day!

Candice

Candice Deininger
LFUCG Division of Revenue
200 E. Main St., Lexington, KY 40507
Telephone: 859-258-3364
Fax: 859-258-3352
cdeining@lfucg.com

[attachment "Friday December 26 2008.xls" deleted by Bryan Siler/KAWC/AWWSC]

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, January 05, 2009 2:54 PM
To: Candice Deininger
Cc: Sheila Powell; Stacy.Owens@amwater.com
Subject: Re: 30% Discount Coding

Candice,

These have all been applied. Have a nice day.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice Deininger" <cdeining@lfucg.com>	<Bryan.Siler@amwater.com>	To
01/05/2009 12:09 PM	"Sheila Powell" <sheilap@lfucg.com>	cc
	30% Discount Coding	Subject

Good afternoon, Bryan. Attached is the most recent list received from Adult Services for accounts needing the 30% discount coding. Kindly let Sheila know if you have any questions. Thank you and have a good day!

Candice

Candice Deininger
LFUCG Division of Revenue
200 E. Main St., Lexington, KY 40507
Telephone: 859-258-3364
Fax: 859-258-3352
cdeining@lfucg.com

[attachment "Friday December 26 2008.xls" deleted by Bryan Siler/KAWC/AWWS]

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, January 05, 2009 1:35 PM
To: Candice Deininger
Cc: William O'Mara; Lynne Cross; Stacy.Owens@amwater.com
Subject: Re: FW: Lakeside Golf Course

Candice,

I called and left you a message. We would be glad to help with getting this straightened out. Would someone from the city or the golf course be able to meet our crew on site? We should be able to get someone there this afternoon. Please let me know when it would be a good time.

Thanks.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.c
om>

01/05/2009 11:45
AM

<Bryan.Siler@amwater.com>

To

cc

<Stacy.Owens@amwater.com>, "Lynne
Cross" <ccross@lfucg.com>, "William
O'Mara" <billo@lfucg.com>

Subject

FW: Lakeside Golf Course

Good morning, Bryan, and Happy New Year! Hate to start the new year out on a confusing note, but we need your assistance with several accounts.

While I was out on vacation, Lynne was requested to research an account at Lakeside Golf Course on which there are sewer charges. When she looked up Richmond Road for that account (Premise Number 120082954), it shows minimal usage. By telephone, I requested that she email Stacy for more information, and Stacy found another account stated below (Premise Number 120103026) that serves the restrooms there but there are no sewer charges on that account. So, the first question I have is this: of these two accounts, which one actually serves the restrooms? If the second account actually serves the restrooms, then it needs to be coded for sewer service.

Lynne was also able to obtain copies of invoices for the bills for which our budgeting office had questions; that premise number is 120029785. This account is labeled as service to Richmond Road only - no number, no description - and it is being billed sewer charges. Is there any information on this account that would indicate what the meter serves?
• Could it be another LFUCG location? Is it an irrigation/sprinkler meter?

I know you're busy, too, with month/year-end reports, but we are really in need of an answer ASAP so we can get this straightened out. Thanks so much for your help!!

Candice

-----Original Message-----

From: Stacy.Owens@amwater.com [mailto:Stacy.Owens@amwater.com]
Sent: Friday, January 02, 2009 9:08 AM
To: Lynne Cross
Cc: William O'Mara; Candice Deininger
Subject: Re: Lakeside Golf Course

Lynne,

Were you able to obtain more information regarding this inquiry? I am in the office today and the only other account I found associated with the same premise address is 120103026. Per the account information it serves the restrooms at the golf course. This account has minimal usage billed.

Stacy

Stacy R.Owens, Customer Service Advocate Kentucky American Water 2300 Richmond Road
Lexington, KY 40502
Email: sowens@kawc.com
Phone: 859.268.6313
Fax: 859.268.6315

"Love thy neighbor" is a precept if followed could transform the world.

"Lynne Cross"

<ccross@lfucg.com

>

To

<stacy.owens@amwater.com>

12/31/2008 12:34

cc

PM

"William O'Mara"

<billo@lfucg.com>,

"Candice Deininger"

<cdeining@lfucg.com>

Subject

Lakeside Golf Course

Stacy,

In Candice's absence I am trying to research the sewer user fees for Lakeside Golf Course. I have received an inquiry about them, saying they are very high. The only account I can find on the KAWC site is premise number 120082954 and the fees charged on this account are very minimal.

Can you please look and let me know asap if there is any other account set up for Lakeside Golf Course that I am not finding? And if so, could you please email me the premise number? Thank you!

Lynne Cross

Lexington Fayette Urban County Government Division of Revenue Sewer & Landfill Dept.
200 E. Main Street
Lexington, KY 40507
859.258.3363

Janet Graham

From: Stacy.Owens@amwater.com
Sent: Friday, January 02, 2009 9:08 AM
To: Lynne Cross
Cc: Candice Deininger; William O'Mara
Subject: Re: Lakeside Golf Course

Lynne,

Were you able to obtain more information regarding this inquiry? I am in the office today and the only other account I found associated with the same premise address is 120103026. Per the account information it serves the restrooms at the golf course. This account has minimal usage billed.

Stacy

Stacy R.Owens, Customer Service Advocate Kentucky American Water 2300 Richmond Road
Lexington, KY 40502
Email: sowens@kawc.com
Phone: 859.268.6313
Fax: 859.268.6315

"Love thy neighbor" is a precept if followed could transform the world.

"Lynne Cross"
<ccross@lfucg.com
>

12/31/2008 12:34
PM

<stacy.owens@amwater.com> To
cc
"William O'Mara" <billo@lfucg.com>,
"Candice Deininger"
<cdeining@lfucg.com>
Subject
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Lynne Cross
Lexington Fayette Urban County Government Division of Revenue Sewer & Landfill Dept.
200 E. Main Street
Lexington, KY 40507
859.258.3363

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, September 08, 2009 6:54 PM
To: Candice Deininger; Rhonda Hicks
Subject: Last Month's MI

Attachments: 0649_001.pdf



0649_001.pdf (6 KB)

Someone said they didn't get these. Wanted to make sure you did. I originally sent them on August 6th.

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWS on 09/08/2009 06:51 PM -----

"amwater"
<kylxngtn25@amwater.com>

09/08/2009 07:47 PM

"Bryan Siler"
<bryan.siler@amwater.com>

To

cc

Subject

Attached Image

(See attached file: 0649_001.pdf)

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Tuesday, September 08, 2009 6:34 PM
To: AW_-_JE/AWWSC%AWW@amwater.net
Cc: Candice Deininger; Kathleen Hicks; Rachel.Cole@amwater.com; Dale.Graham@amwater.com; Takiyah.Myatt@amwater.com
Subject: Sewer/Landfill Billing

Attachments: Miscellaneous Invoice Request-LFUCG 08_2009.doc; Miscellaneous Invoice Request-Sadieville 08_2009.doc; MI-Sewer Landfill 08_2009.doc; pic17296.jpg



Miscellaneous Invoice Request-...



Miscellaneous Invoice Request-...



MI-Sewer Landfill 08_2009.doc ...



pic17296.jpg (6 KB)

Dale,

Here are the MI requests for LFUCG and Sadieville. Please process and send the .pdf file to Candice Deininger at LFUCG.

Thanks.

(See attached file: Miscellaneous Invoice Request-LFUCG 08_2009.doc) (See attached file: Miscellaneous Invoice Request-Sadieville 08_2009.doc)

Takiyah,

Please use this memo to record the revenue and accrual.

(See attached file: MI-Sewer Landfill 08_2009.doc)

(Embedded image moved to file: pic17296.jpg)

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Janet Graham

From: Pamela.Buehler@amwater.com
Sent: Thursday, September 03, 2009 9:40 AM
To: Candice Deininger
Subject: RE:

Will do! Thanks!

Pamela Buehler
Human Resources
Kentucky American Water
2300 Richmond Road
Lexington, KY 40502
859.268.6335 - Office / 859.268.6327 - FAX pamela.buehler@amwater.com
www.kentuckyamwater.com

American Water Inc.

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"Candice
Deininger"
<cdeining@lfucg.com>

<Pamela.Buehler@amwater.com>

To

cc

09/03/2009 09:28
AM

Subject

RE:

Yup!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Pamela.Buehler@amwater.com [mailto:Pamela.Buehler@amwater.com]
Sent: Thursday, September 03, 2009 9:24 AM
To: Candice Deininger
Subject: Re:

Hi, Candice! I have a couple of pressing issues going on right now, and then I have a conference call at 10:00, which could be 2 hours long. Is it OK if I call you then?

Pamela Buehler
Human Resources
Kentucky American Water
2300 Richmond Road
Lexington, KY 40502
859.268.6335 - Office / 859.268.6327 - FAX pamela.buehler@amwater.com
www.kentuckyamwater.com

American Water Inc.

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"Candice
Deininger"
<cdeining@lfucg.c
om> <Pamela.Buehler@amwater.com>
cc
09/03/2009 09:10
AM
Subject

Hello . . . are you able to give me a call?

Candice Deininger
IFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

Janet Graham

From: Bryan.Siler@amwater.com
Sent: Monday, August 31, 2009 5:03 PM
To: Candice Deininger
Subject: Re: Some Follow-Up

Hey Candice,

We are still waiting for approval from the PSC. The fee is described on the bill as "LFUCG - Wtr Qual Mgmt Fee".

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.com>

<Bryan.Siler@amwater.com>

To

cc

08/28/2009 11:09
AM

Subject

Some Follow-Up

Good morning, Bryan. I wanted to follow up with you on a couple of items:
1) what is the status of the PSC approval with regard to our contract with KAWC for the billing/collection of the stormwater fee; 2) how will the fee be identified in the Billing Summary section on the bill. I met KAWC's attorney (was it A. W. Turner?) the day I dropped off the signed contract, and I seem to recall him mentioning that the fee could not be identified as 'Water Quality Fee' because of the confusion it could create.

Thanks, Bryan . . . Candice

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

Janet Graham

From: Candice Deininger [cdeining@lfucg.com]
Sent: Friday, August 28, 2009 11:57 AM
To: Bryan.Siler@amwater.com
Subject: RE: Some Follow-Up

Yup . . . thanks!!

Candice Deininger
LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

-----Original Message-----

From: Bryan.Siler@amwater.com [mailto:Bryan.Siler@amwater.com]
Sent: Friday, August 28, 2009 11:47 AM
To: Candice Deininger
Subject: Re: Some Follow-Up

AW is out today. Can I update you when he gets back on Monday?

Bryan Siler
Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.c
om>

08/28/2009 11:09
AM

<Bryan.Siler@amwater.com>

To
cc

Some Follow-Up

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LFUCG Division of Revenue
200 East Main Street
Lexington, KY 40507
859-258-3364

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Southeast Region
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Candice
Deininger"
<cdeining@lfucg.c
om>

<Bryan.Siler@amwater.com>

To

cc

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200 East Main Street
Lexington, KY 40507
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