

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ADJUSTMENT OF RATES OF KENTUCKY-) CASE NO.
AMERICAN WATER COMPANY) 2010-00036

SUPPLEMENTAL REQUEST FOR INFORMATION ON BEHALF OF CAC

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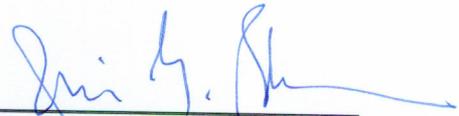
Comes the Community Action Council for Lexington-Fayette, Bourbon, Harrison and Nicholas Counties, Inc. (CAC), by counsel, and submits the following Supplemental Request for Information to Kentucky American Water Company:

1. Does the Company keep records of which and/or how many of its residential accounts are paid late? If not, why not?
2. If the answer to Question 1 is yes, please describe how they are kept, if they are kept by county or other location and/or annually, monthly or by other time period, and in what format they are kept, and elaborate as to why it would be “extremely burdensome” to provide CAC with responses to Questions 2, 4, and 15 from its Initial Request for Information.
3. If the Company keeps records of late payment information for its residential customers described in Questions 1 and 2, please provide that information in the format in which it is kept for the years 2005, 2006, 2007, 2008, 2009, and 2010. If possible, please provide an electronic copy of this information in spreadsheet format such as Microsoft Excel.
4. Does the Company keep records of how many and/or the amount of late payment fees it has assessed on its residential customers and/or records of how many of its

residential customers have been assessed late fees? If yes, please describe how they are kept, if they are kept by county or other location and/or annually, monthly, or by other time period, and in what format they are kept.

5. If the answer to Question 4 is yes, please provide these records in the format in which they are kept for the years 2005, 2006, 2007, 2008, 2009 and 2010, and if possible break the information down by county, zip code, or census tract.
6. How many Kentucky American Water Company residential accounts received benefits from any third-party assistance program, such as "Help To Others," in each year 2005, 2006, 2007, 2008, 2009 and to date in 2010? Please provide the data by third-party assistance program if possible.

Respectfully submitted,



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COUNSEL FOR CAC

CERTIFICATE OF SERVICE

I hereby certify that CAC's May 12, 2010 electronic filing is a true and accurate copy of the Supplemental Request for Information on Behalf of CAC to be filed in paper medium; and that on May 12, 2010 the electronic filing has been transmitted to the Commission, an original and one copy of the filing will be delivered to the Commission, and electronic mail notification of the electronic filing is provided to the following:

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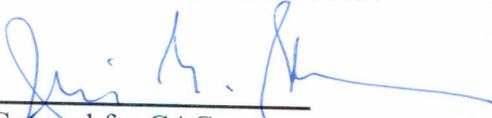
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