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October 9, 2009

Mr. Jeff Derouen
Executive Director
Public Service Commission
211 Sower Boulevard
P. O. Box 615
Frankfort, KY 40602

Re: Investigation Concerning the Propriety of InterLATA Services by BellSouth Telecommunications, Inc. Pursuant to the Telecommunications Act of 1996
PSC 2001-00105

Petition of BellSouth Telecommunications, Inc. for the Establishment of a New Performance Plan
PSC 2004-00391

Dear Mr. Derouen:

In July 2009, AT&T implemented certain system changes in the Southeast region. Specifically, AT&T introduced a new Extensible Markup Language (XML) Gateway machine-to-machine interface for electronic pre-ordering and ordering functions. Interested parties, including competitive local exchange carriers ("CLECs"), have been advised of this change through standard CLEC communications, including monthly Change Control Process ("CCP") meetings and the following Accessible Letters ("ALs"): CLECSSES09-006 (dated January 9, 2009) CLECSSES09-009 (dated January 23, 2009); CLECSSES09-011 (dated February 6, 2009); CLECSSES09-002 (dated March 20, 2009) and CLECSSES09-041 (dated June 9, 2009).

In addition, AT&T previously reported that eRepair would be replacing ECTA which resulted in the footnote in the OSS Table 2 in Appendix C of the Service Quality Measurement (SQM) Plan. That footnote is being stricken as AT&T abandoned the implementation of eRepair and is now in the process of implementing a 22-state Electronic Bonding Trouble Administration (EBTA) OSS to replace the functionality of ECTA. Interested parties and CLECs have been advised of this change with the following Accessible Letters: CLECSSES09-054 (dated August 27, 2009) and CLECALLS09-055 (dated August 28, 2009). The ALs are available for review at the following web site: <https://clec.att.com/clec/acclatters/home.cfm?curMonth=yes>.

Although these OSS changes do not substantively change the Service Quality Measurement Plan and SEEM Administrative Plan (collectively, "SQM/SEEM Plan"), the

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SQM/SEEM Plan documentation must be updated to accurately reflect the addition of the new XML Gateway interface. Accordingly, AT&T has made minor, administrative updates to the SQM/SEEM Plan documentation. For the Commission's convenience, a red-lined version of the pages of the SQM/SEEM Plan which have been updated are included in this filing. The updated SQM/SEEM Plan is available for review at the following website: <http://pmap.wholesale.att.com/content/documentation.aspx>.

It is important to note that from a performance measurement perspective, the addition of the XML Gateway interface will have *no impact* on the calculation of the OSS measures currently contained in the SQM/SEEM Plan. That is, AT&T will continue to report system response times provided to CLECs via the SQM measure known as OSS-1 [ARI]: OSS Response Interval, and will continue to report the availability of access to the systems as part of the SQM measure known as OSS-2 [IA]: OSS Interface Availability. The method of calculation for the OSS-1 and OSS-2 metrics will not change and the results will continue to be reported on a monthly basis.

BellSouth Telecommunications, Inc., d/b/a AT&T Georgia, filed the changes noted herein to its SQM/SEEM Plan with the Georgia Public Service Commission on October 7, 2009. A copy of that filing is attached.

The attached certificate of service certifies that this filing was filed electronically today and a copy of the Read1st document has been served by email on parties of record. Parties of record can access the information at the Commission's Electronic Filing Center located at <http://psc.ky.gov/efs/efsmain.aspx>.

Please let me know if you have any questions.

Sincerely,


Mary K. Keyer

Enclosures

cc: Parties of Record

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CERTIFICATION

I hereby certify that the electronic version of this filing made with the Commission this 9th day of October 2009 is a true and accurate copy of the documents filed herewith in paper form on October 9, 2009, and the electronic version of the filing has been transmitted to the Commission. A copy of the Read1st document has been served electronically on all parties of record.


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