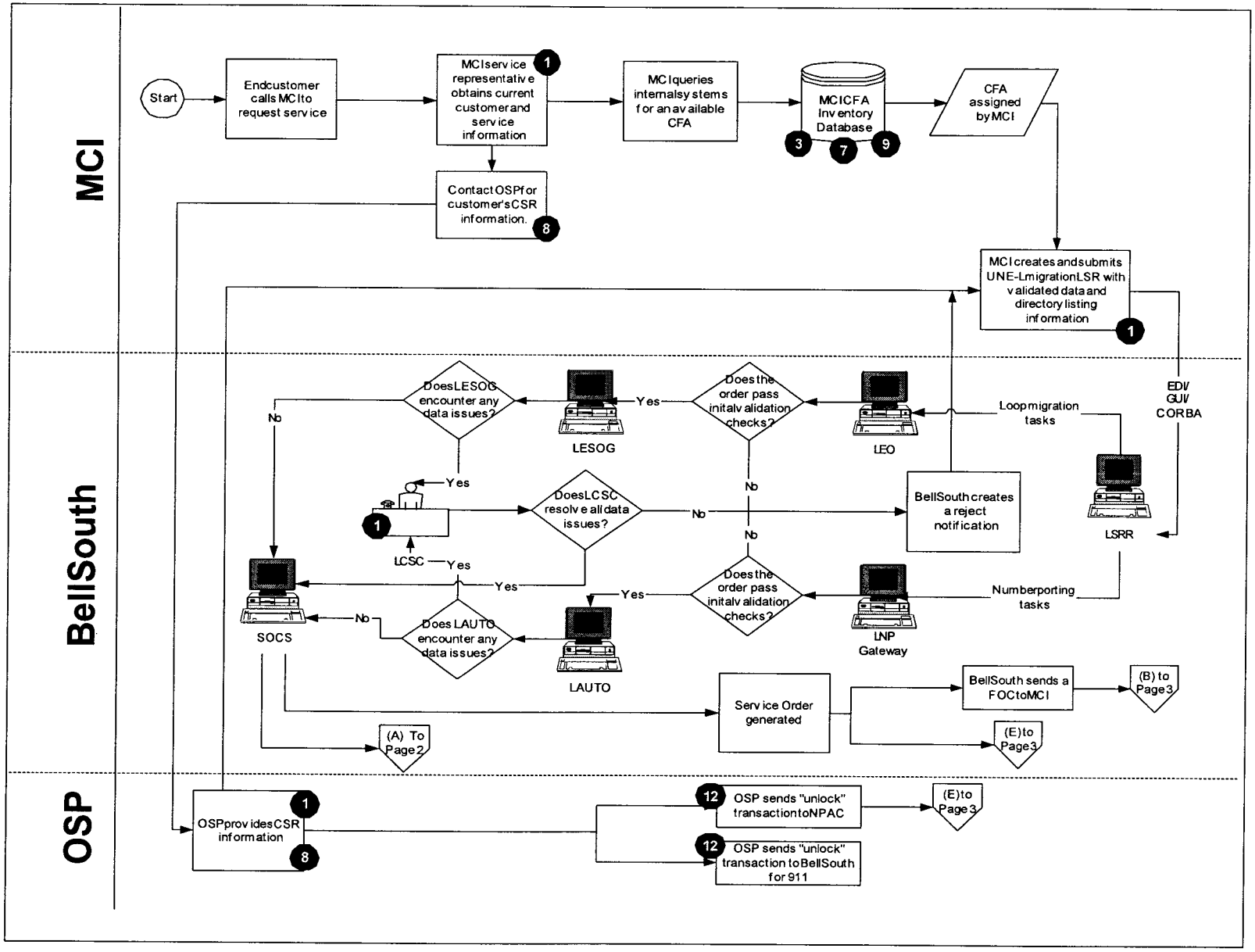
Line-Splitting UNE-P CLEC to MCI UNE-L (Voice and Data) Migration (BellSouth)



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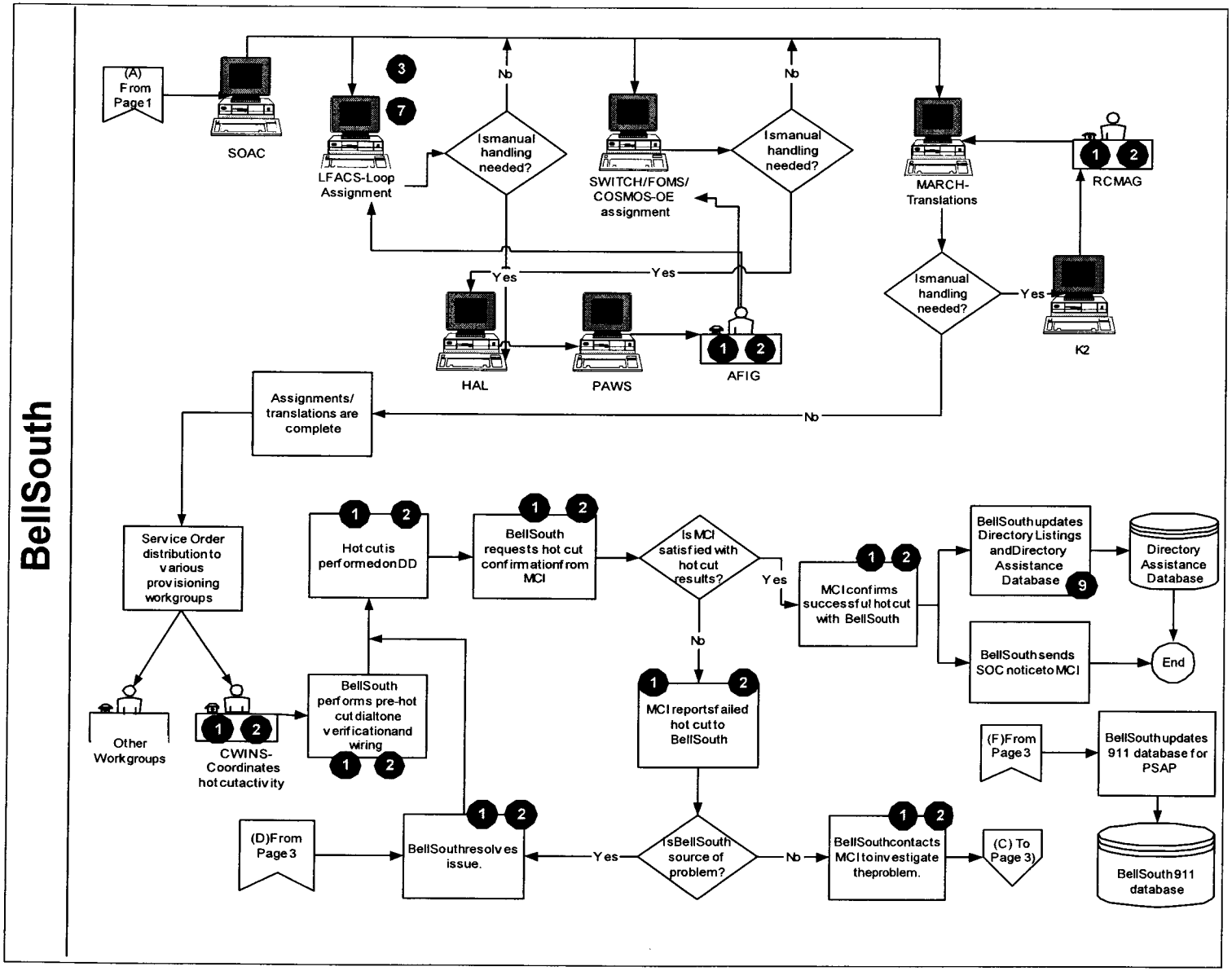

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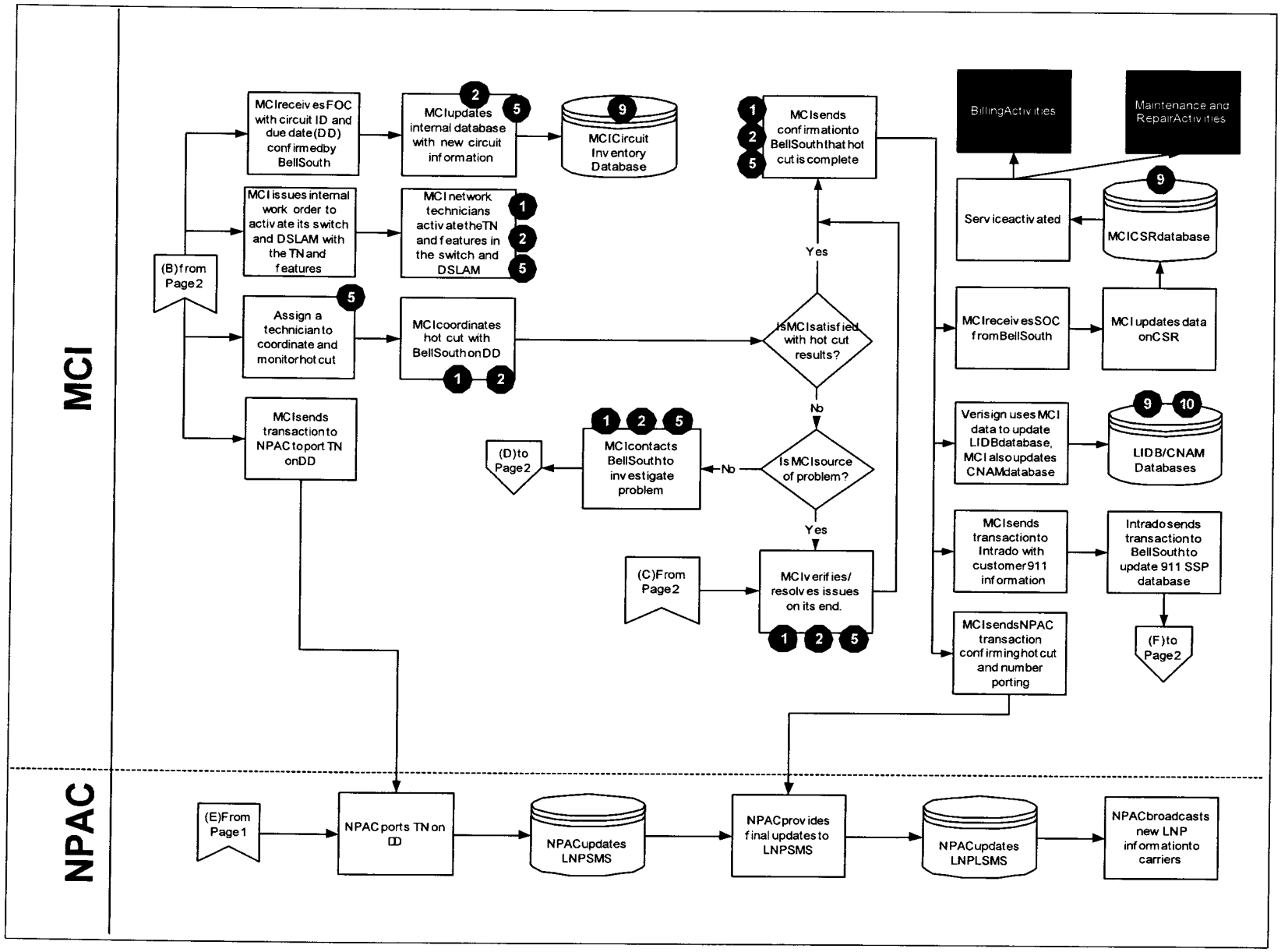

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1) All customers migrating to MCI call into an MCI service center to order service.
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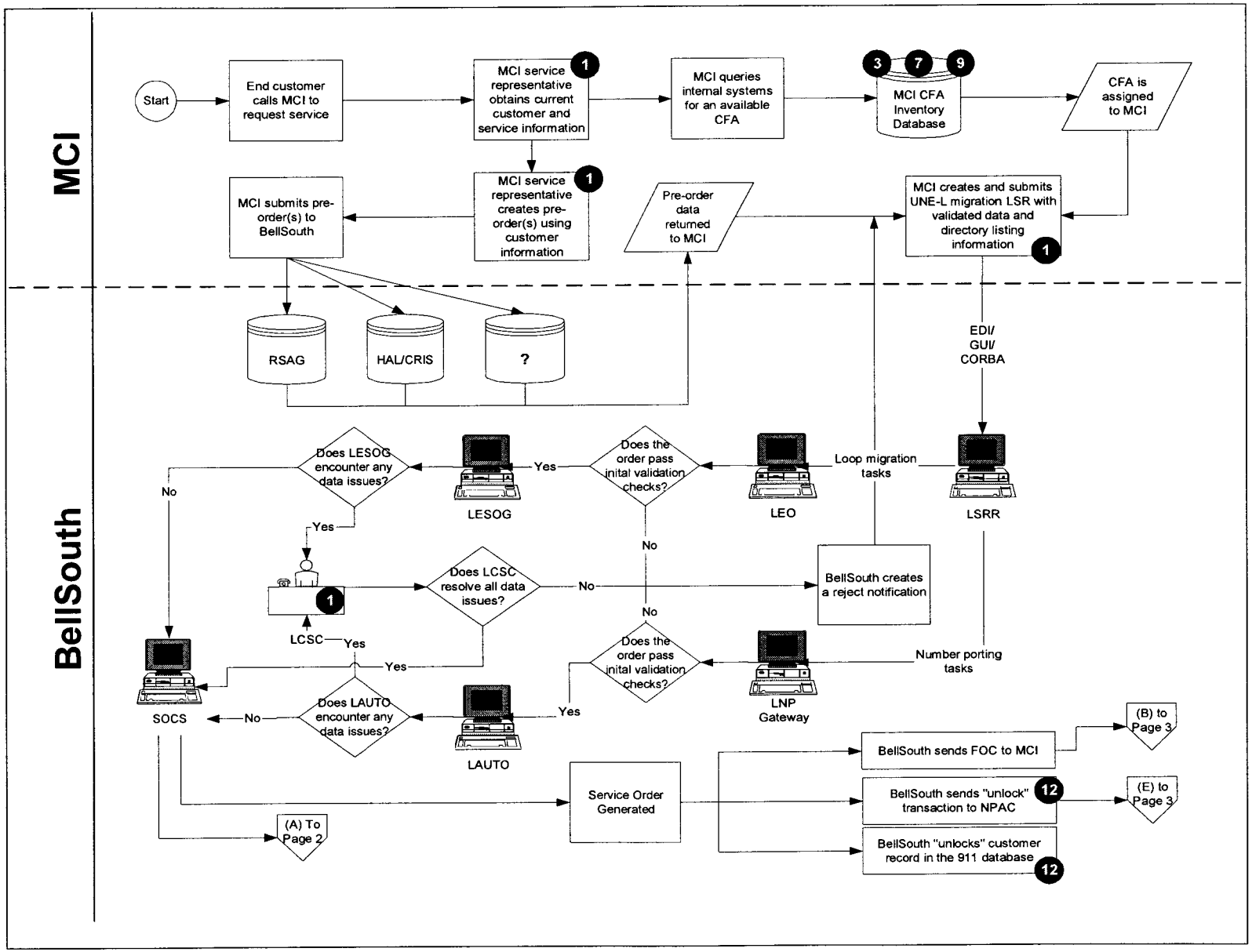
BellSouth Retail DSL-Capable Loop to MCI DSL-Capable Loop Migration



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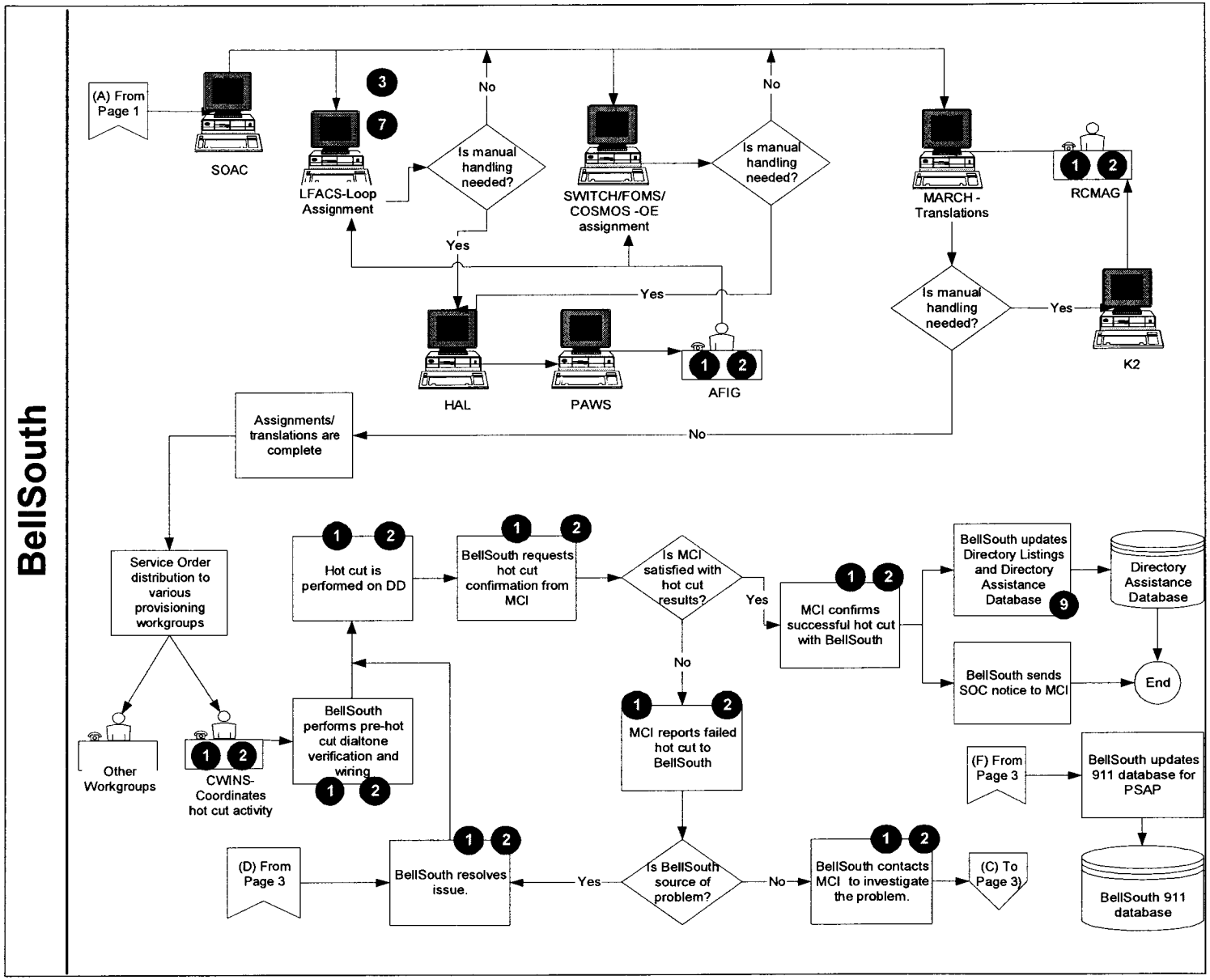

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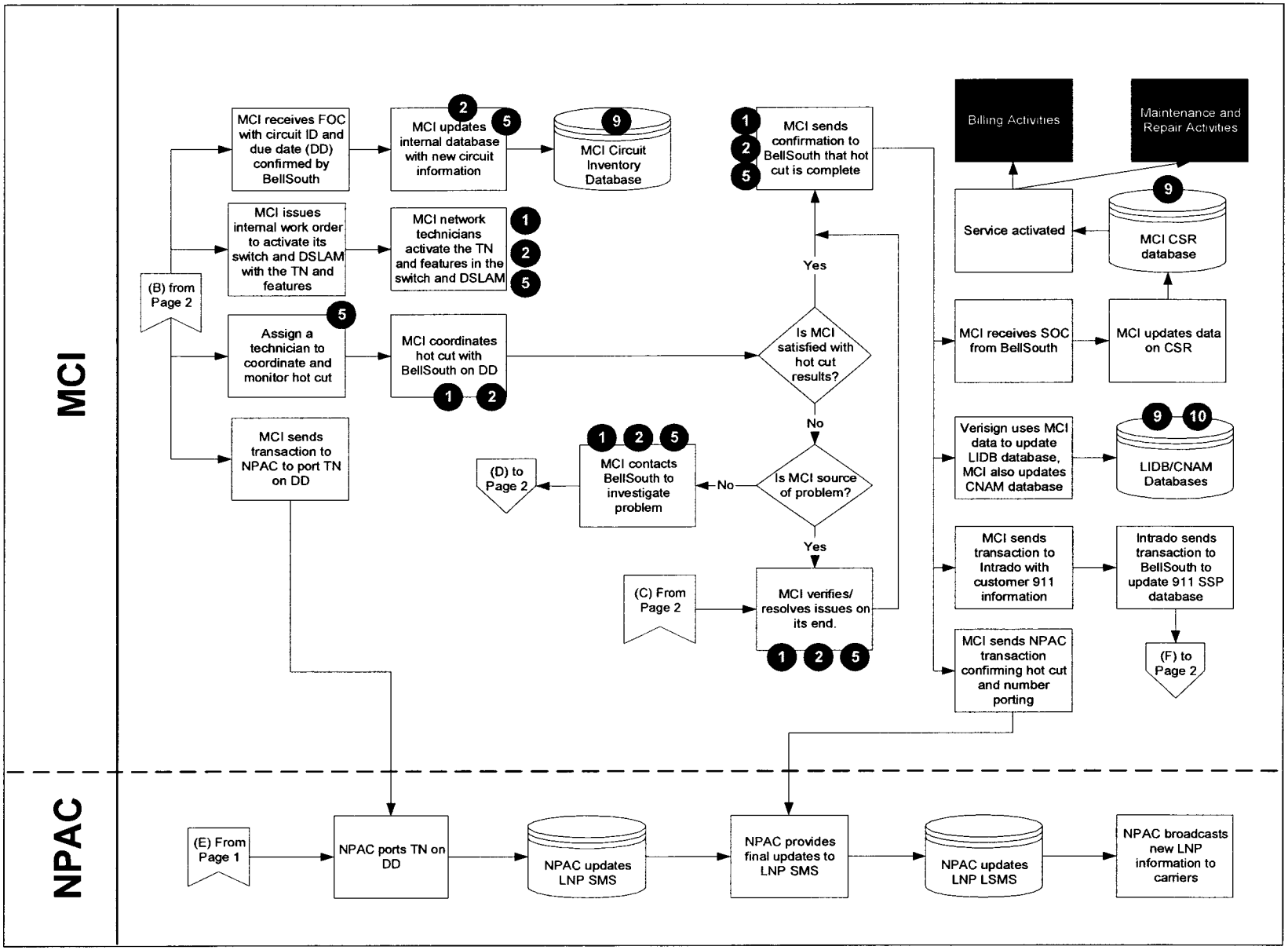

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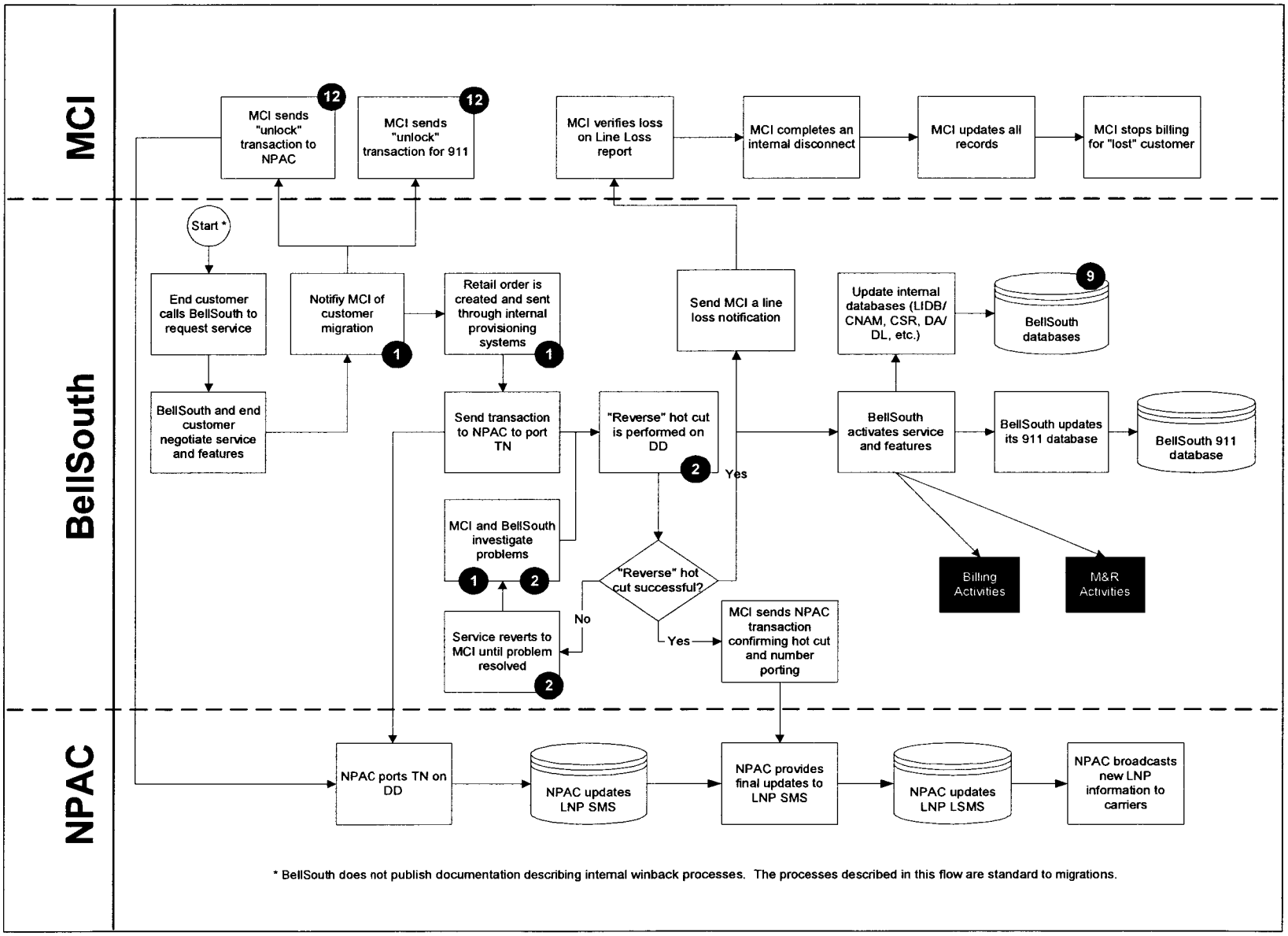
Winback - MCI UNE-L to BellSouth Retail Migration



* BellSouth does not publish documentation describing internal winback processes. The processes described in this flow are standard to migrations.

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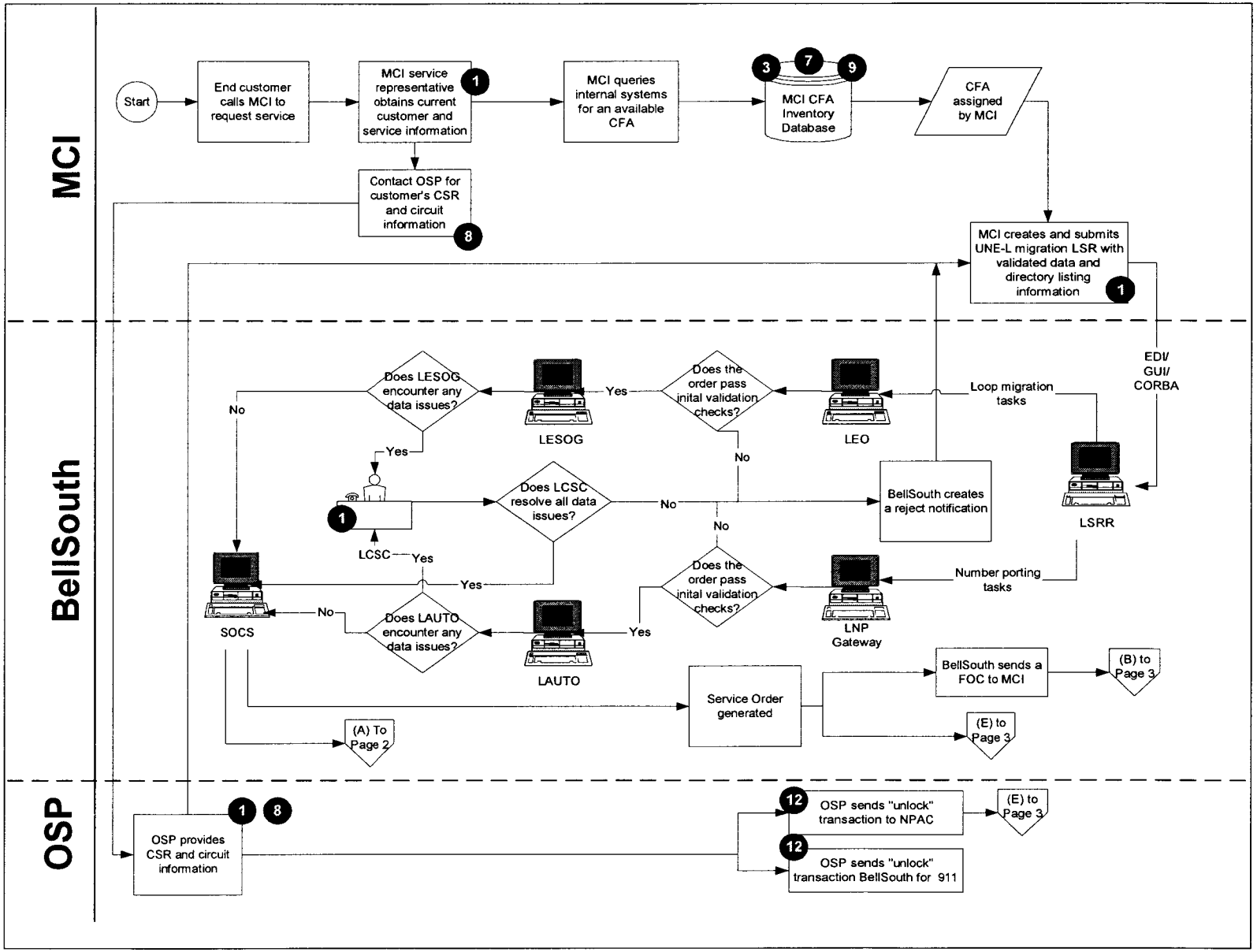
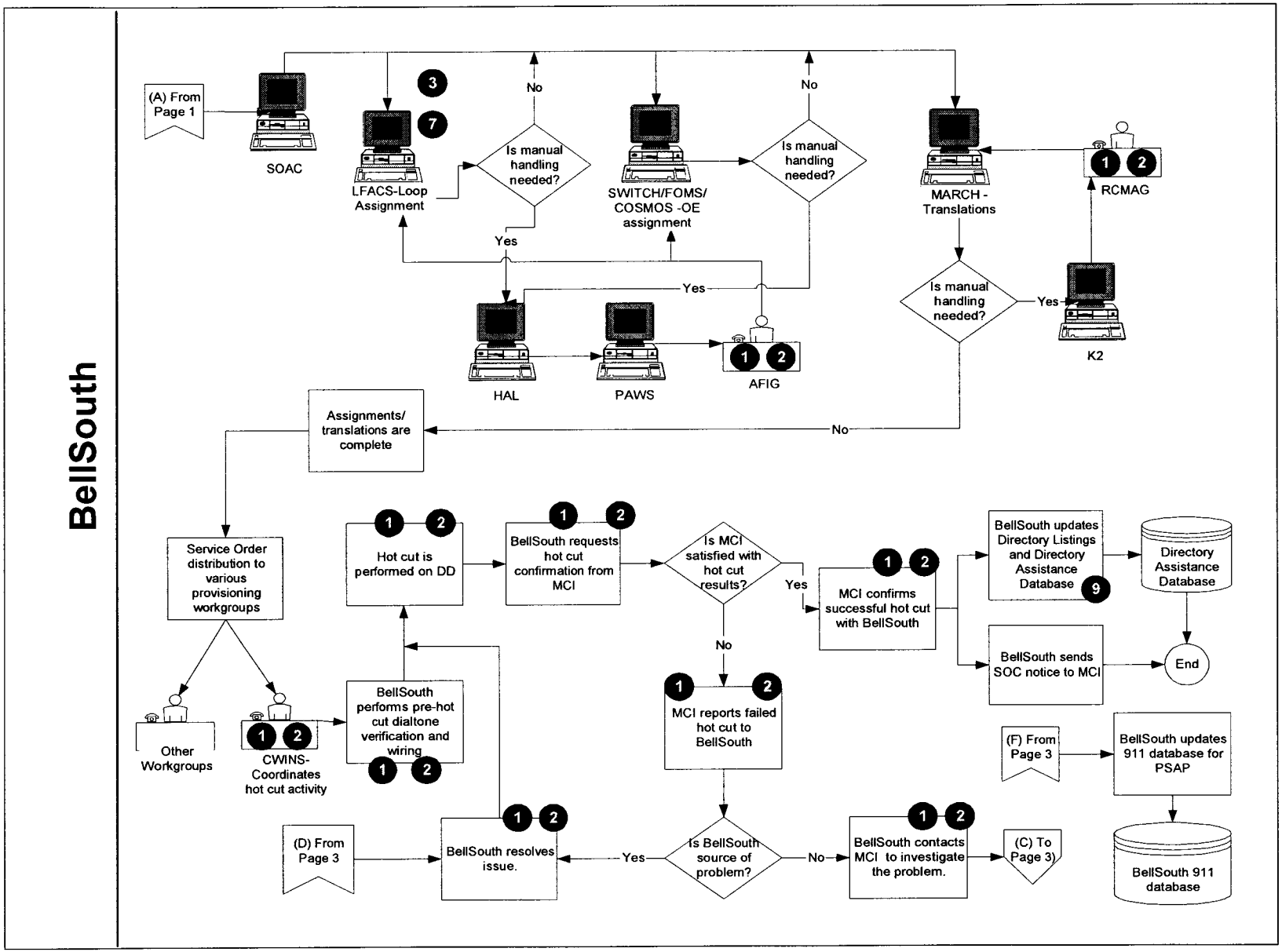
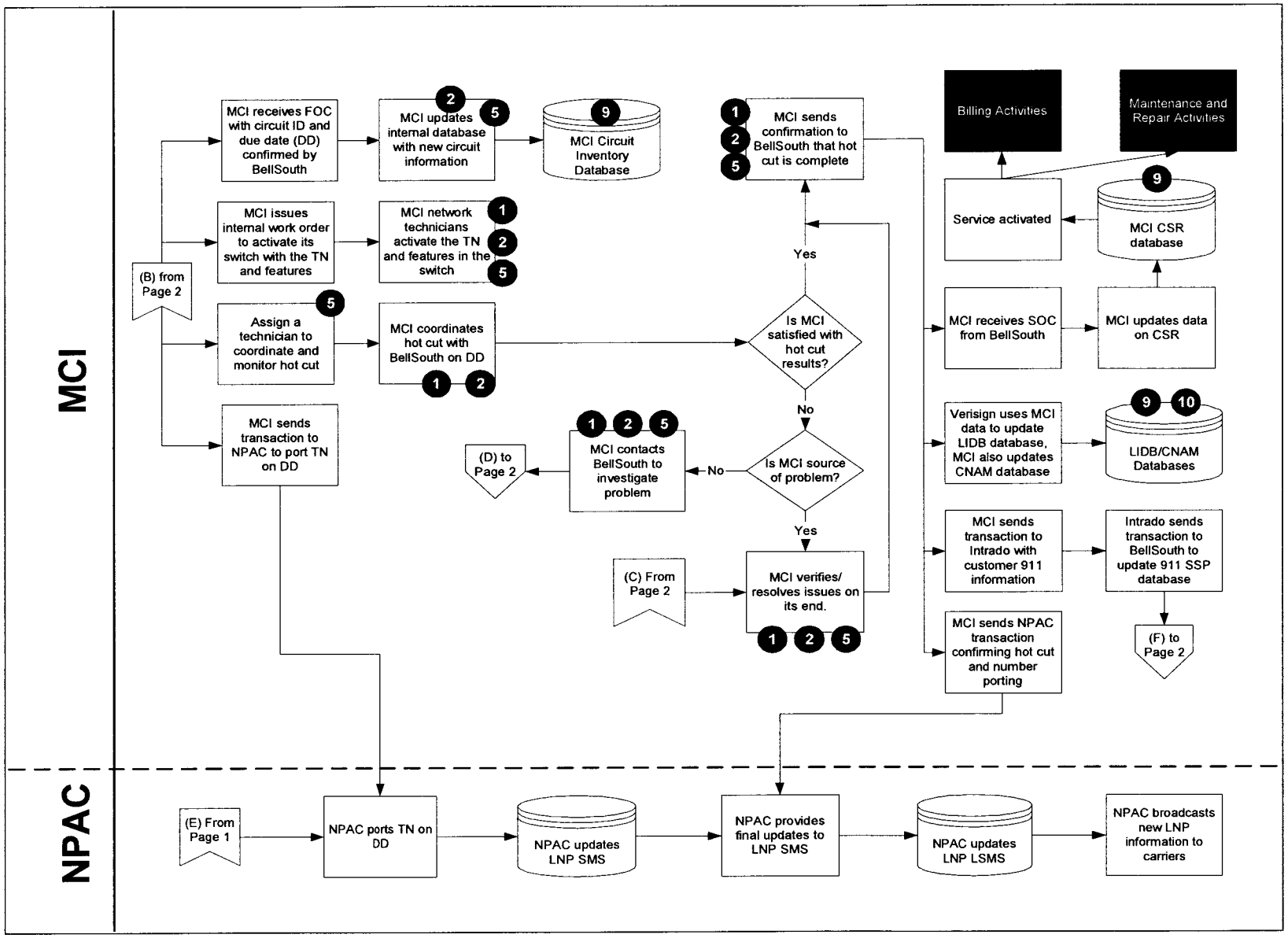
CLEC UNE-L to MCI UNE-L Migration (BellSouth)




BellSouth
(A) From Page 1
SOAC
LFACS-Loop Assignment
Is manual handling needed?
No
Yes
SWITCH/FOMS/ COSMOS -OE assignment
Is manual handling needed?
No
MARCH - Translations
RCMAG
Is manual handling needed?
Yes
K2
HAL
PAWS
AFIG
Yes
Assignments/ translations are complete
No
Service Order distribution to various provisioning workgroups
Other Workgroups
CWINS- Coordinates hot cut activity
BellSouth performs pre-hot cut dialtone verification and wiring
Hot cut is performed on DD
BellSouth requests hot cut confirmation from MCI
Is MCI satisfied with hot cut results?
Yes
No
MCI confirms successful hot cut with BellSouth
BellSouth updates Directory Listings and Directory Assistance Database
Directory Assistance Database
BellSouth sends SOC notice to MCI
End
MCI reports failed hot cut to BellSouth
(F) From Page 3
BellSouth updates 911 database for PSAP
BellSouth 911 database
(D) From Page 3
BellSouth resolves issue.
Yes
Is BellSouth source of problem?
No
BellSouth contacts MCI to investigate the problem.
(C) To Page 3)

CLEC UNE-L to MCI UNE-L Migration (BellSouth)



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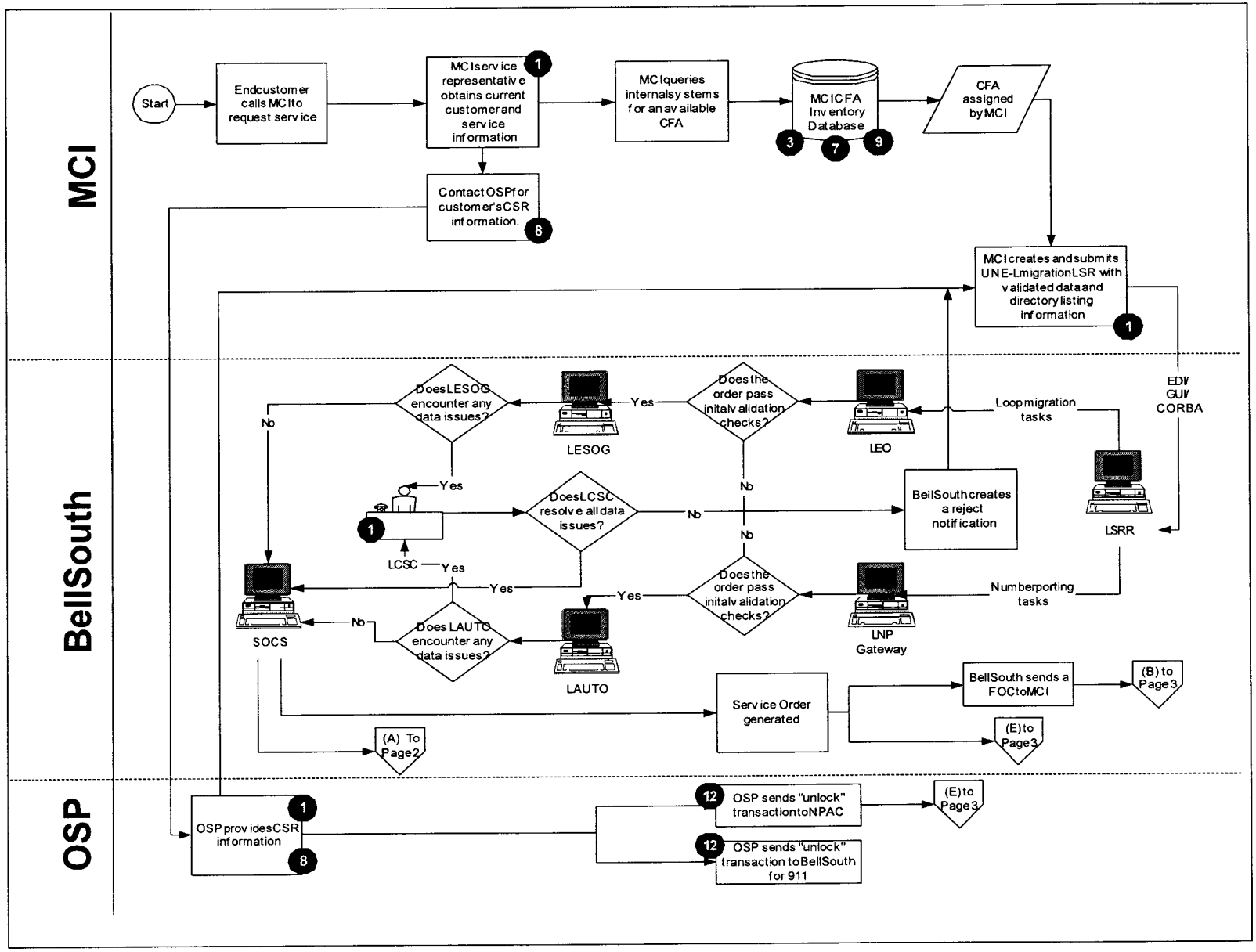

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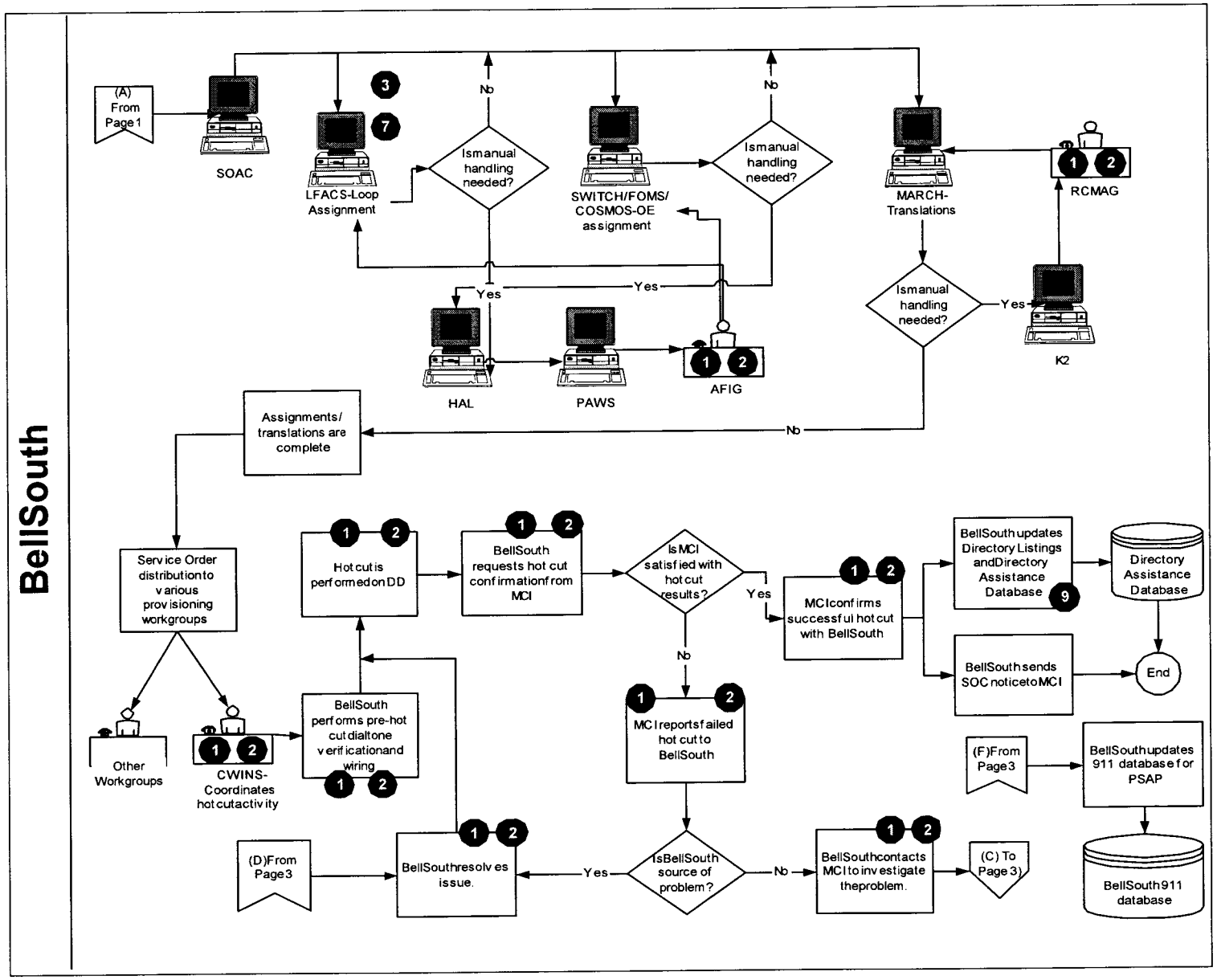

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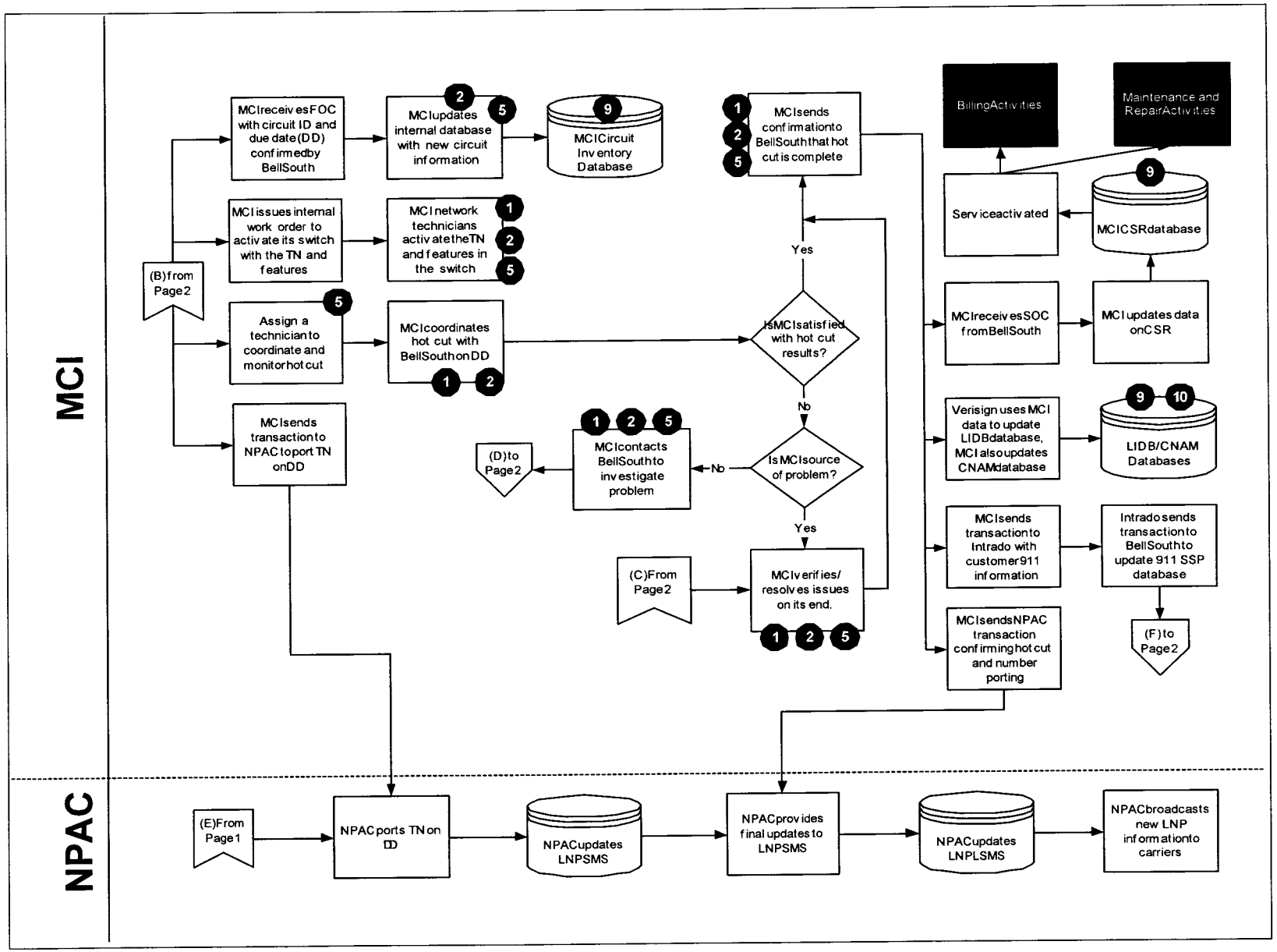

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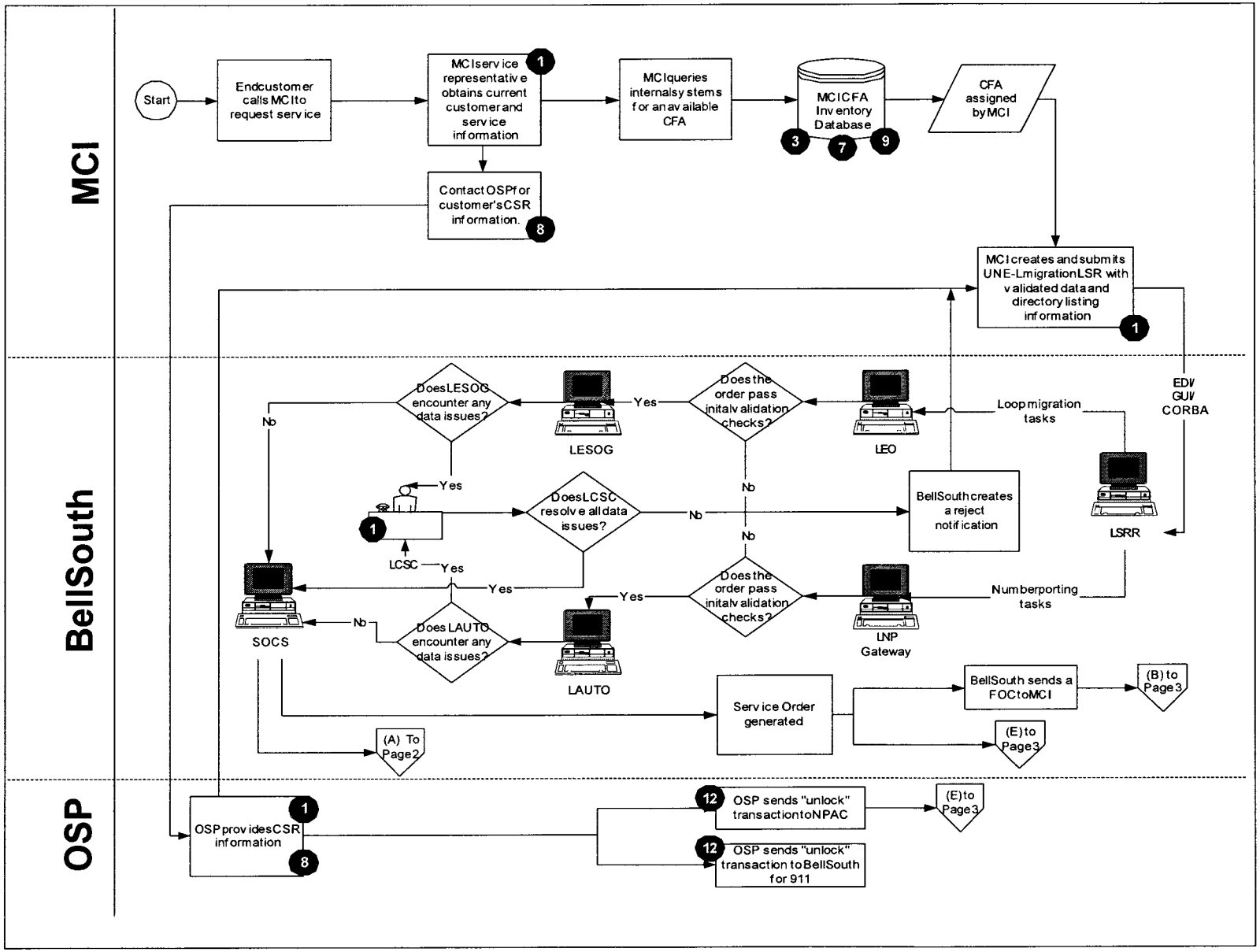

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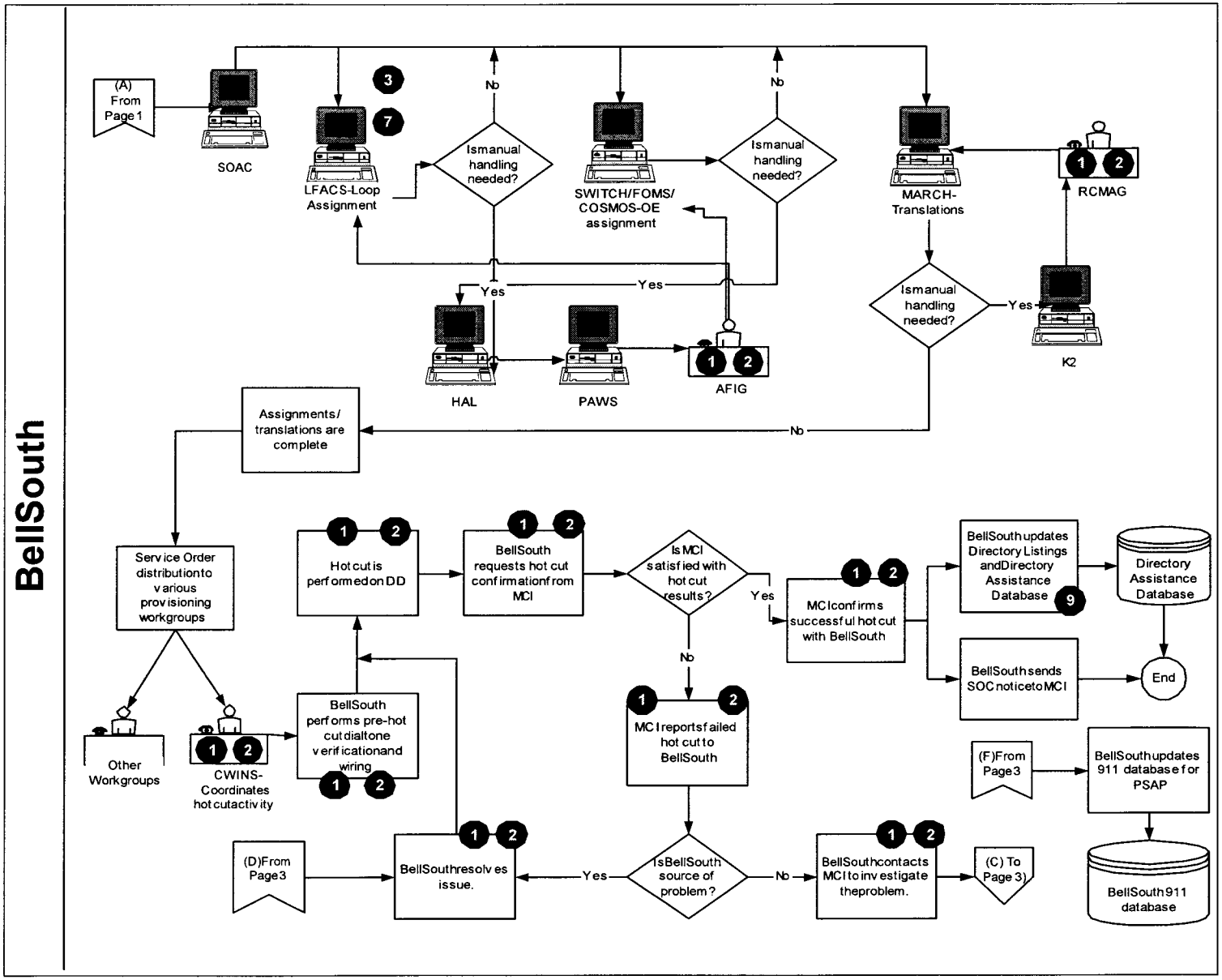

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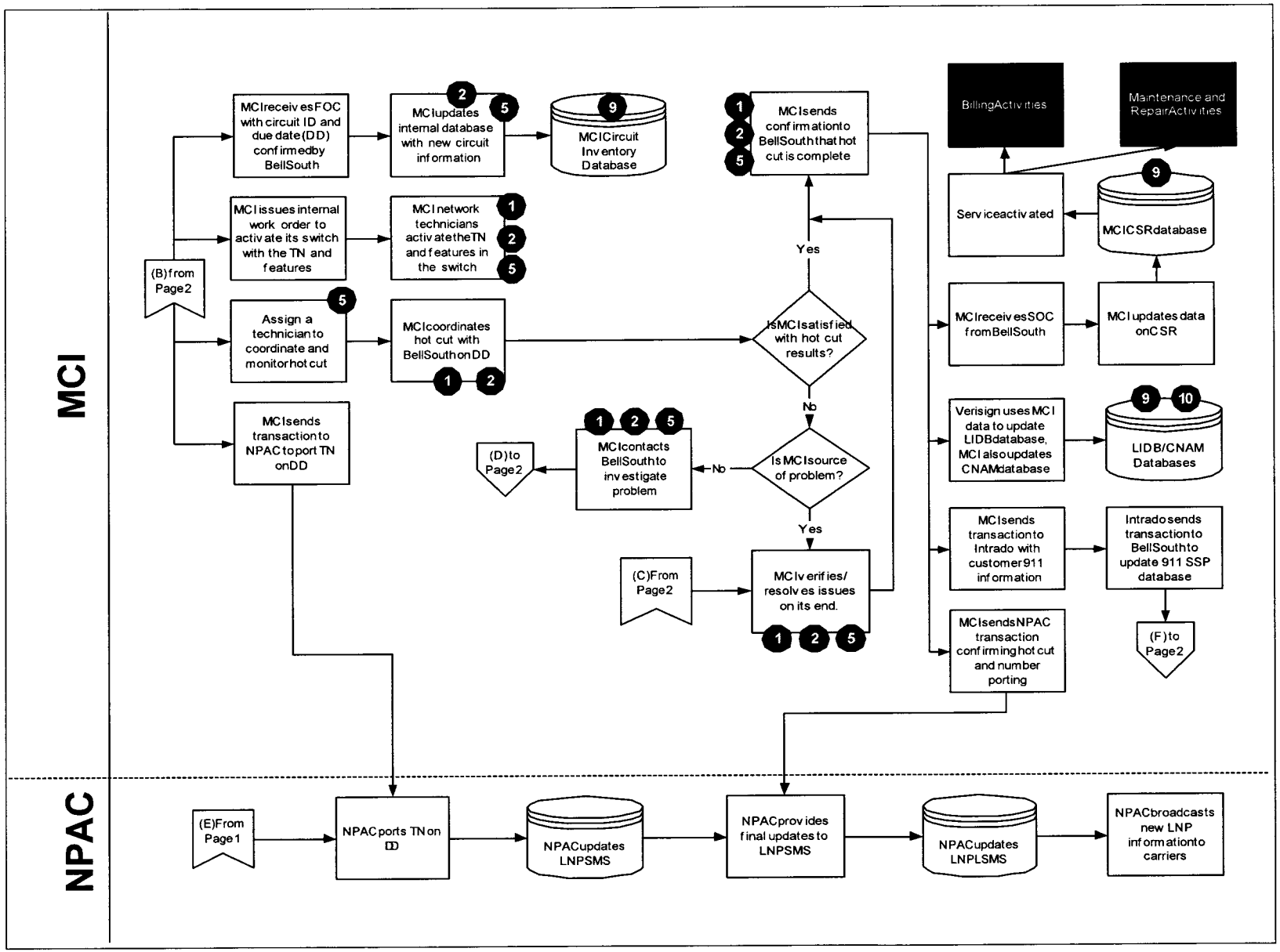

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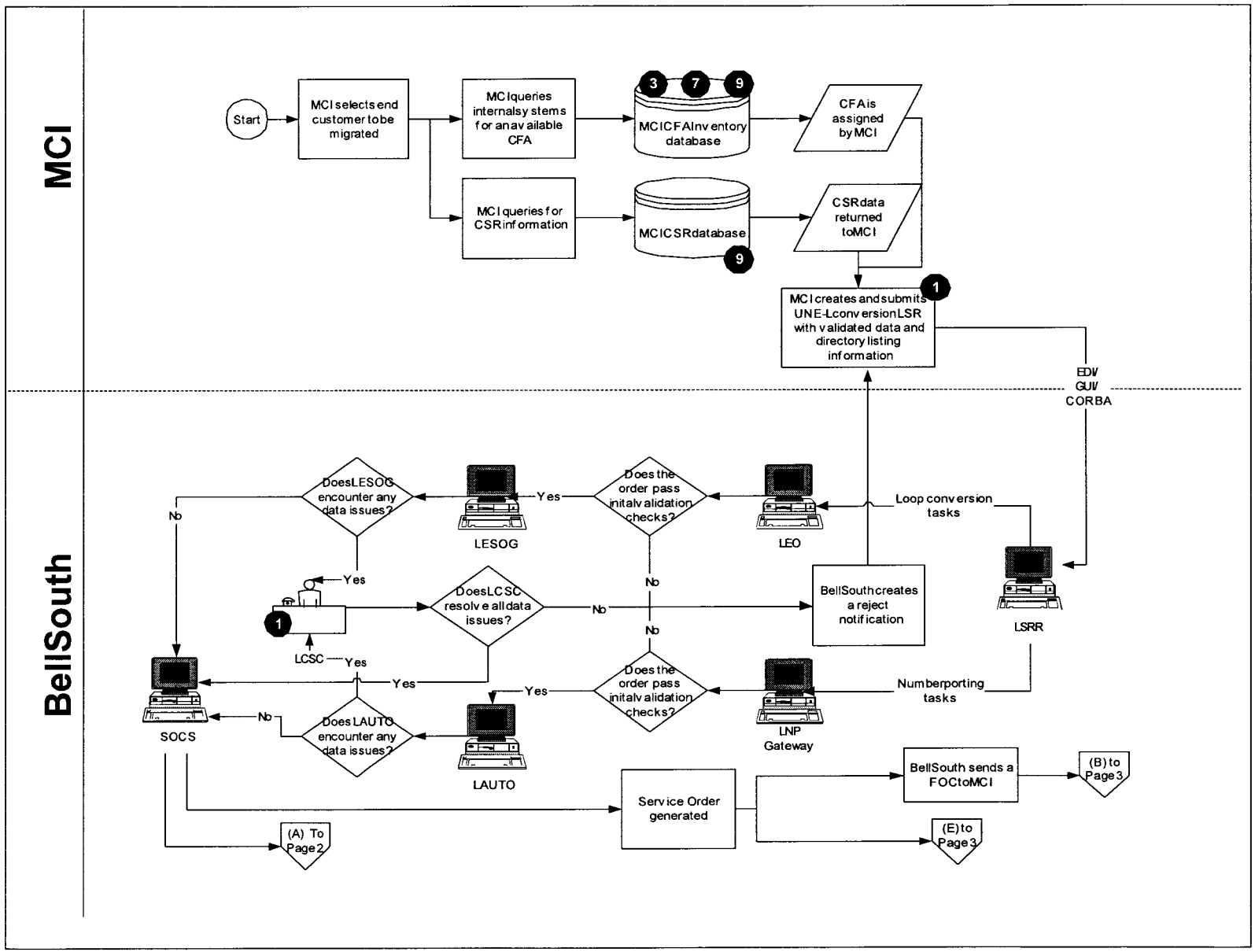

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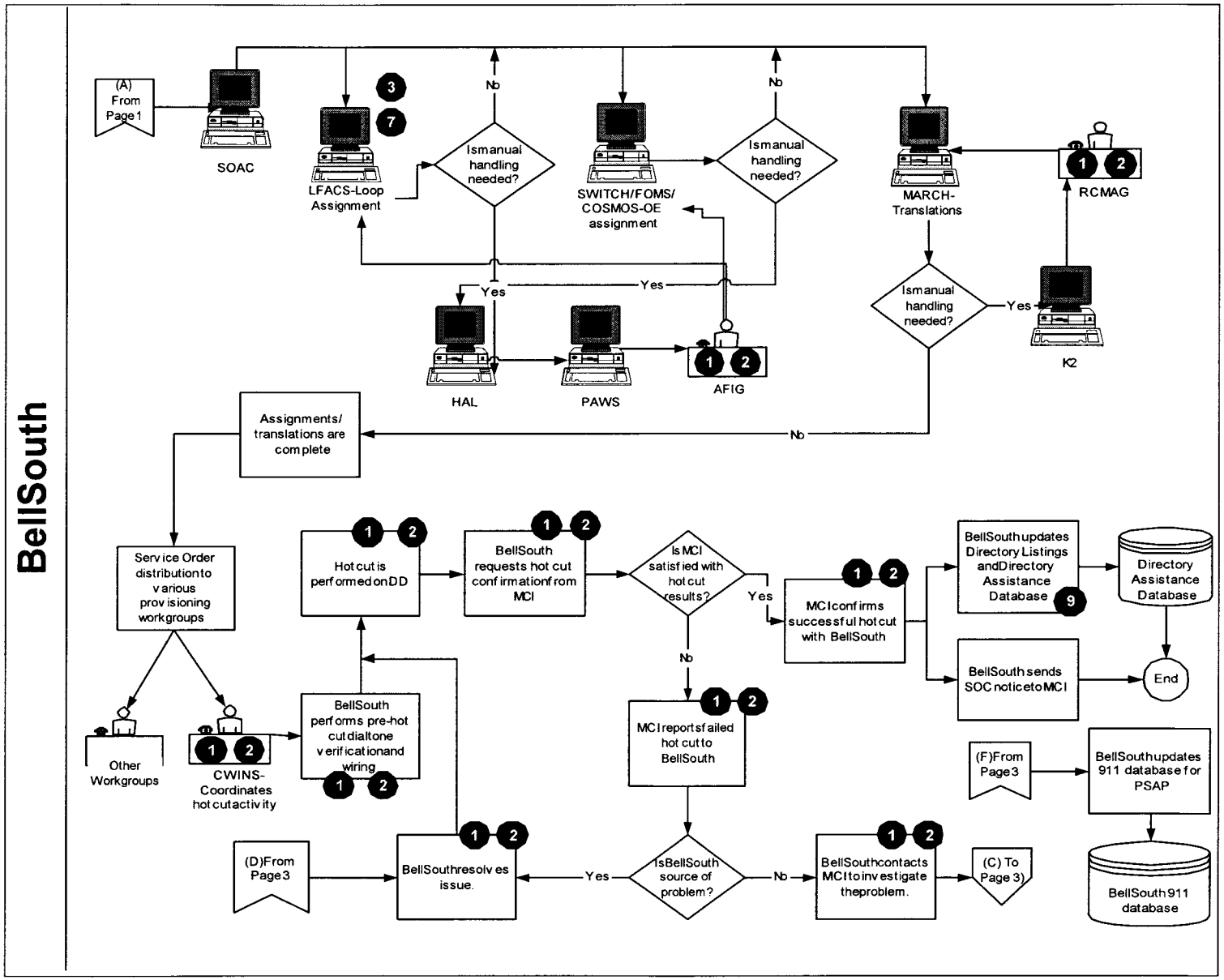

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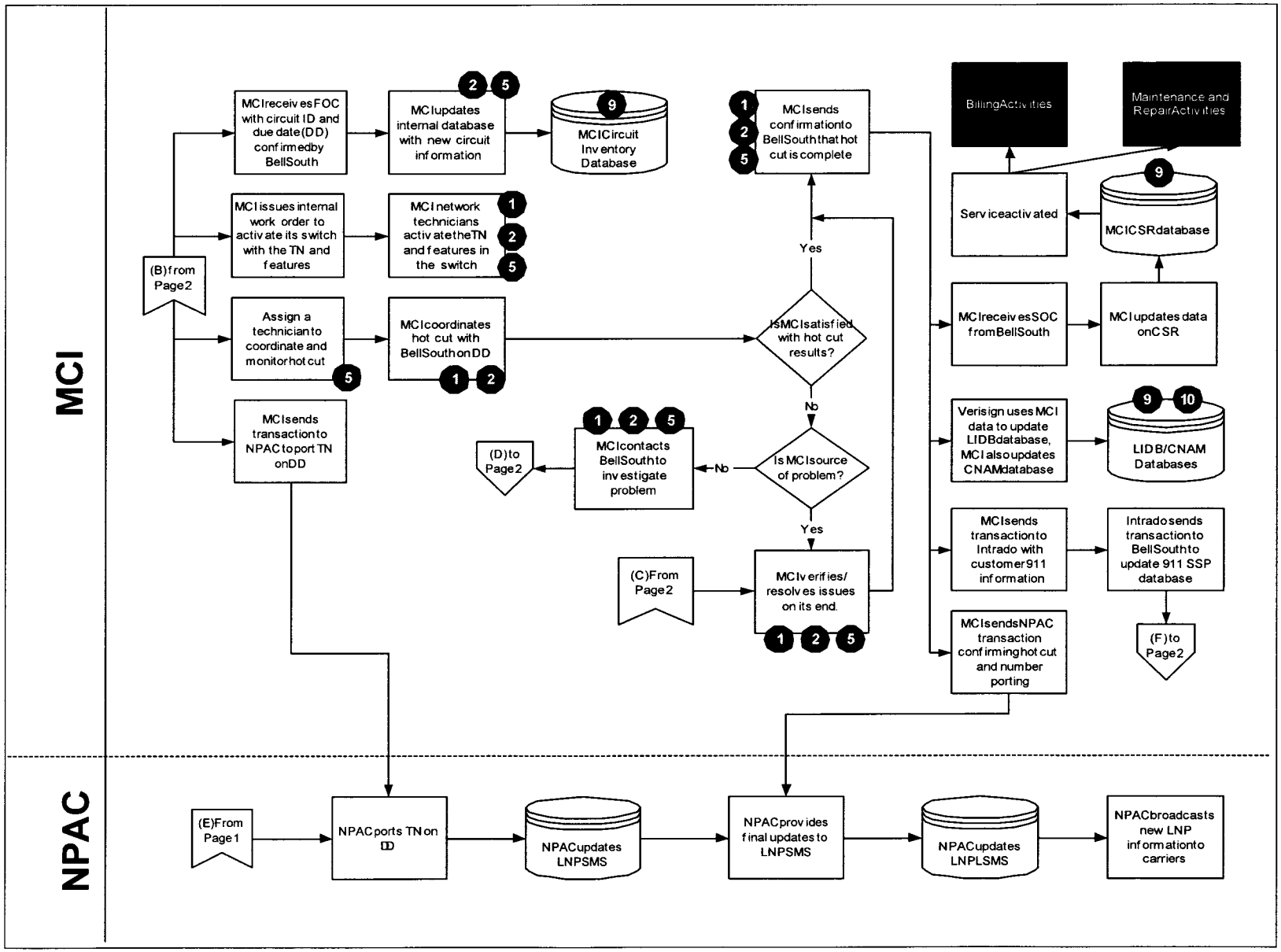

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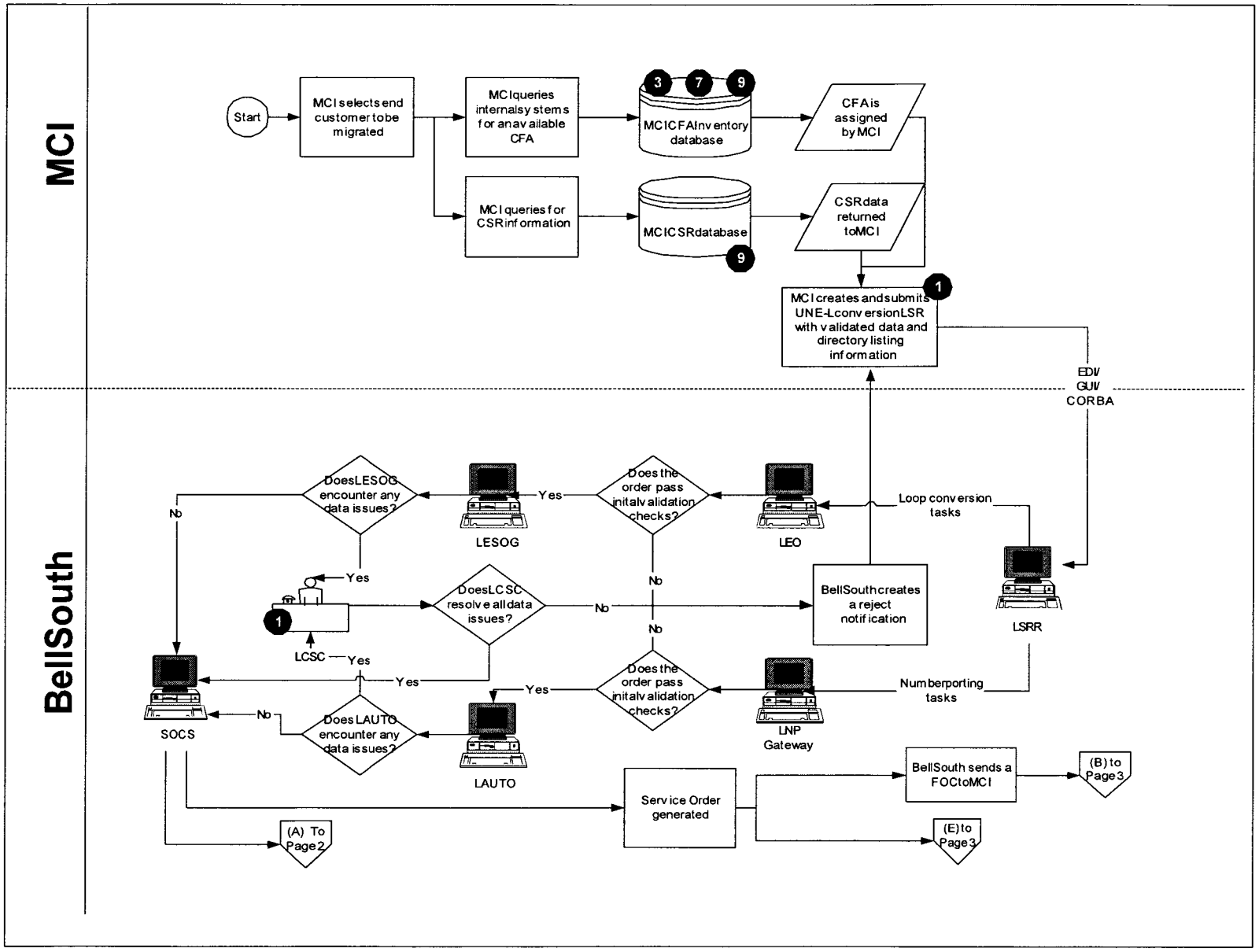

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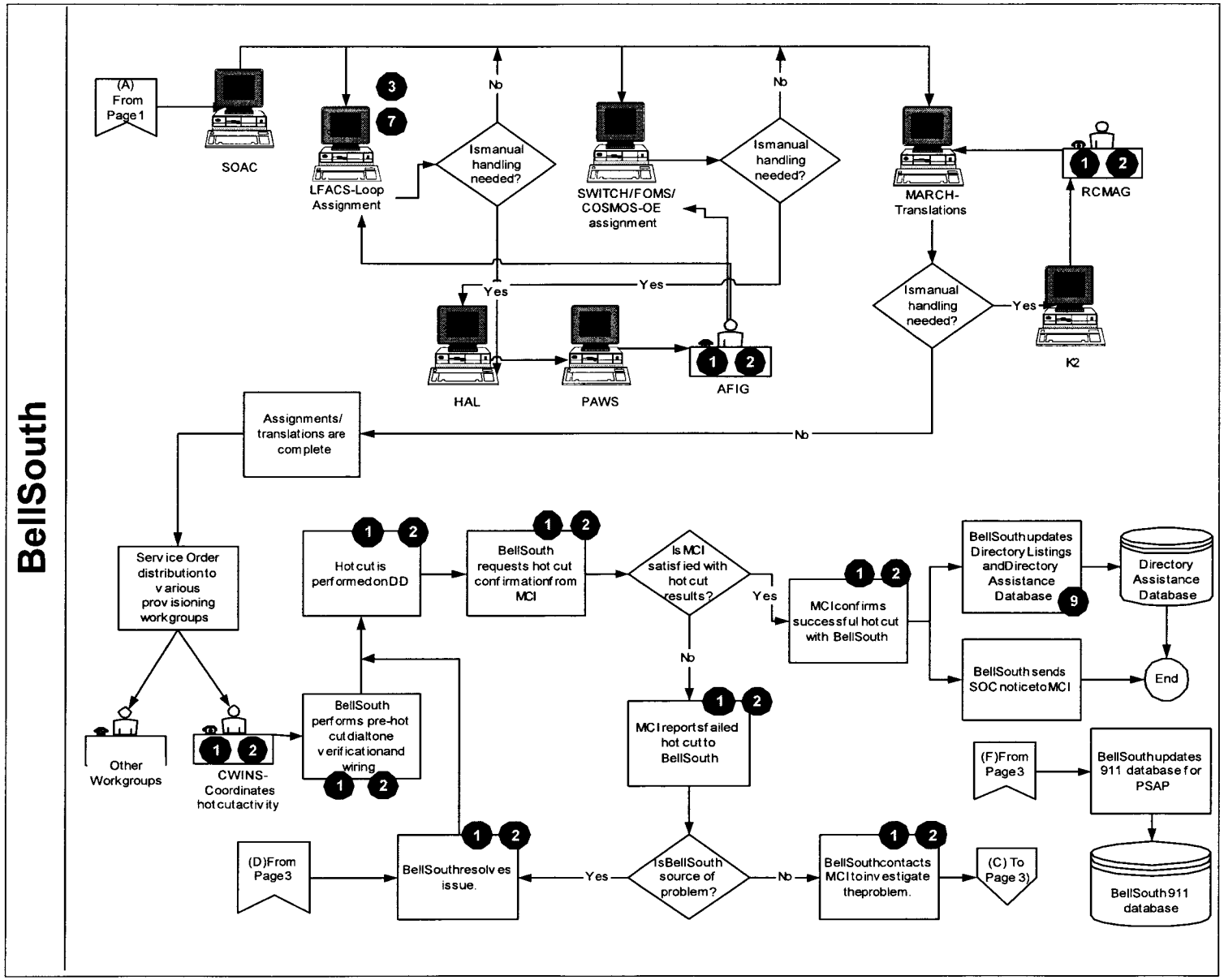

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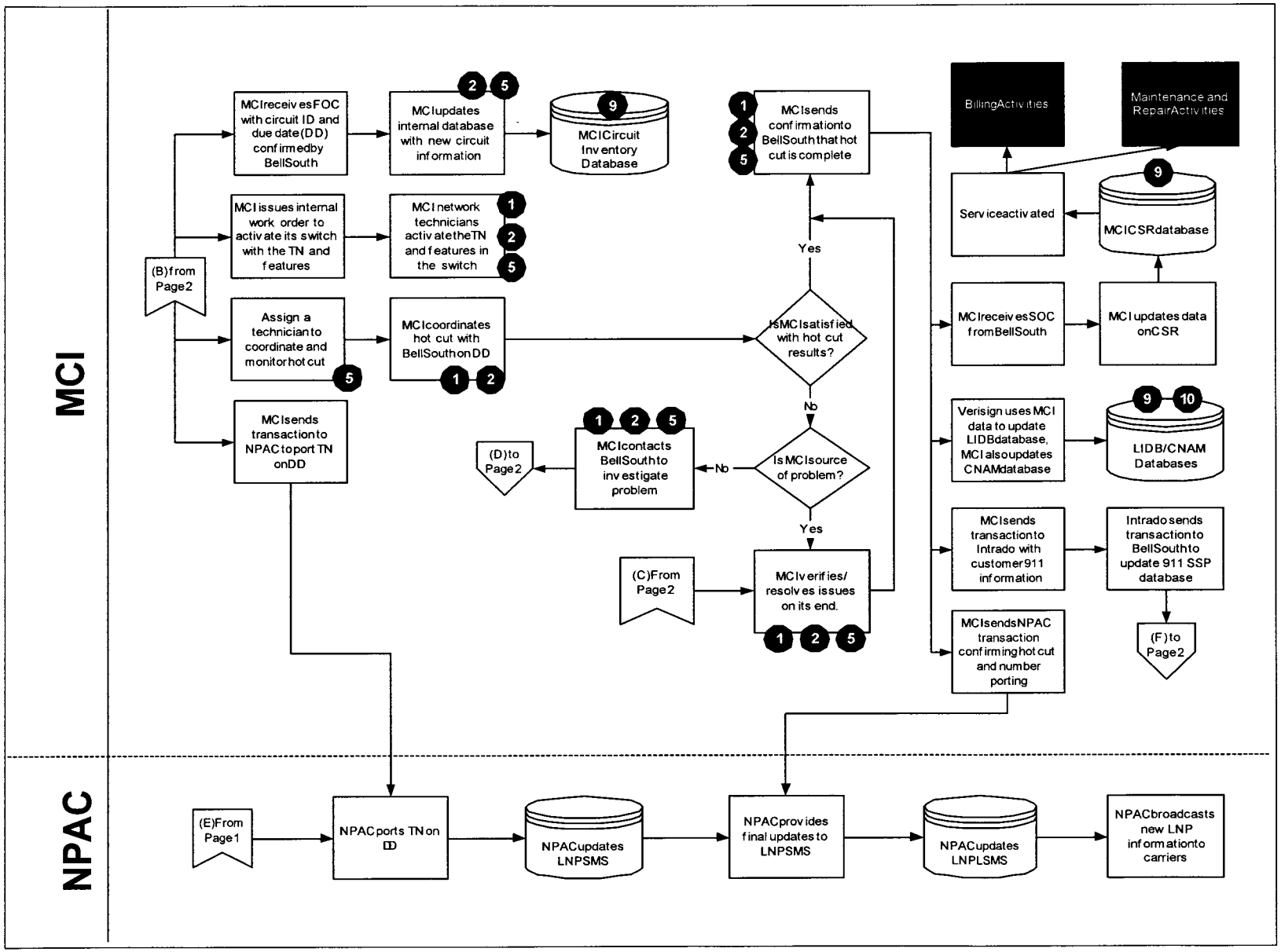

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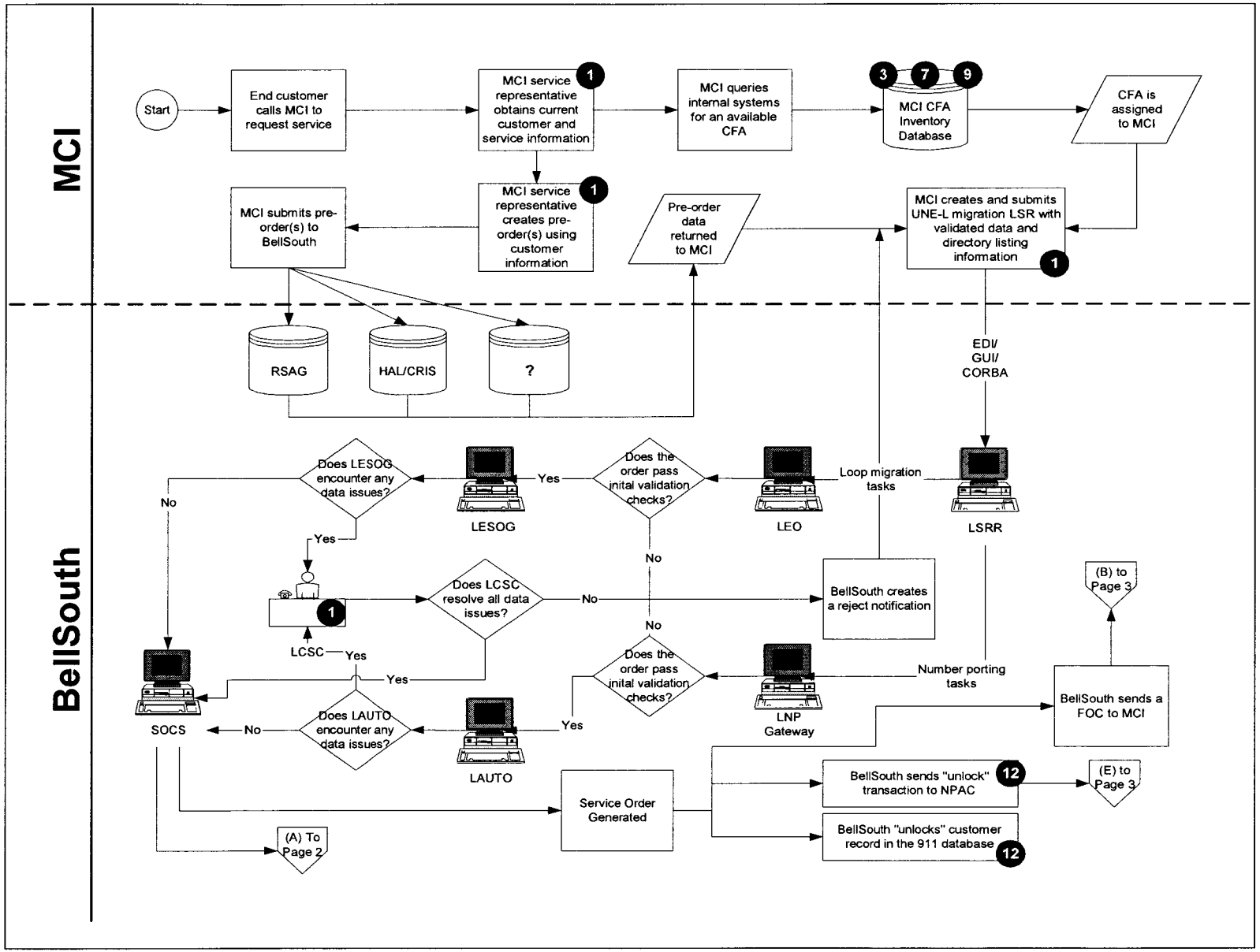
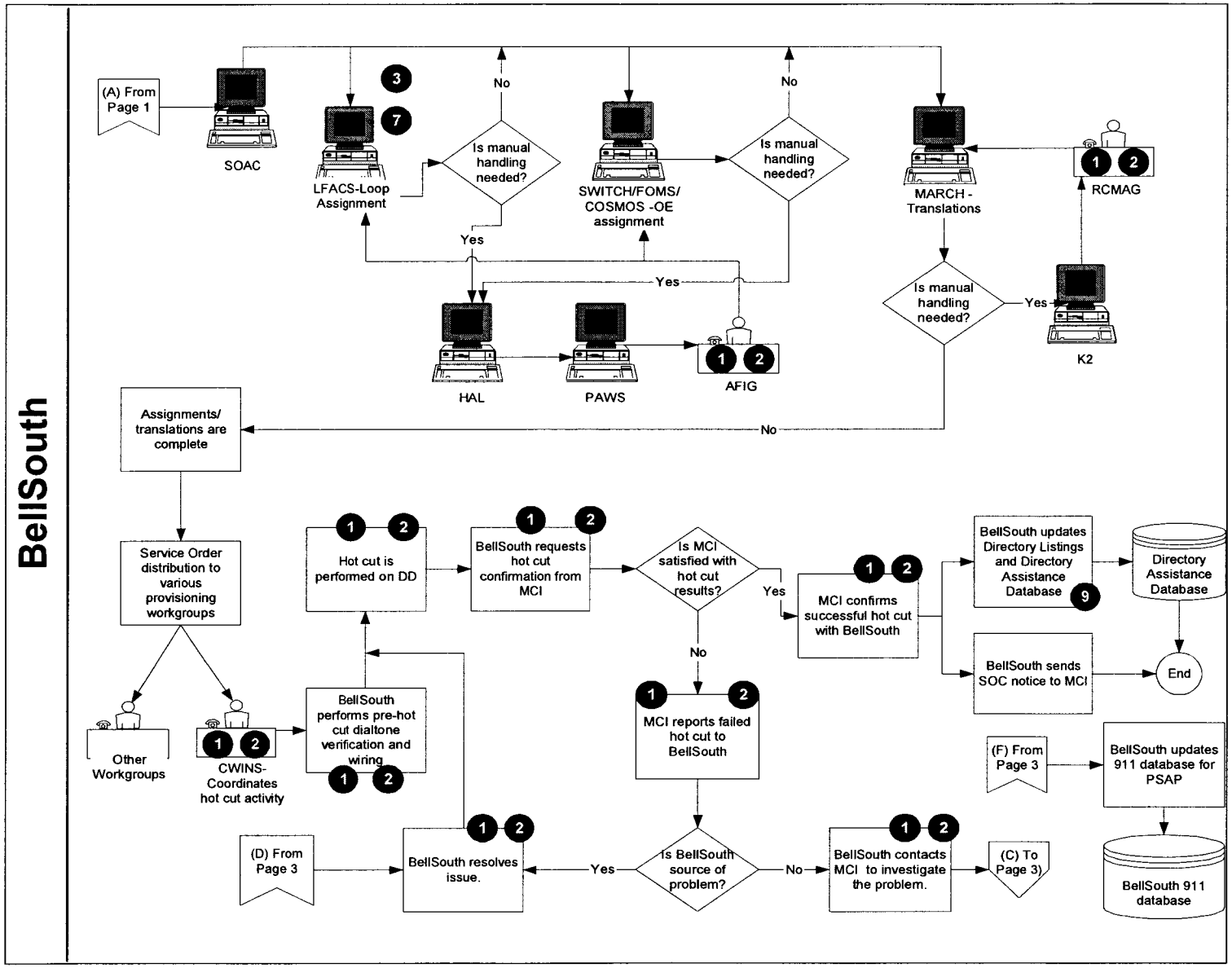
BellSouth Retail to MCI UNE-L Migration




BellSouth
(A) From Page 1
SOAC
LFACS-Loop Assignment
Is manual handling needed?
No
Yes
SWITCH/FOMS/ COSMOS -OE assignment
Is manual handling needed?
No
MARCH - Translations
RCMAG
Is manual handling needed?
Yes
K2
HAL
PAWS
AFIG
Yes
No
Assignments/ translations are complete
Service Order distribution to various provisioning workgroups
Other Workgroups
CWINS- Coordinates hot cut activity
BellSouth performs pre-hot cut dialtone verification and wiring
Hot cut is performed on DD
BellSouth requests hot cut confirmation from MCI
Is MCI satisfied with hot cut results?
Yes
No
MCI confirms successful hot cut with BellSouth
BellSouth updates Directory Listings and Directory Assistance Database
Directory Assistance Database
BellSouth sends SOC notice to MCI
End
MCI reports failed hot cut to BellSouth
(F) From Page 3
BellSouth updates 911 database for PSAP
BellSouth 911 database
(D) From Page 3
BellSouth resolves issue.
Yes
Is BellSouth source of problem?
No
BellSouth contacts MCI to investigate the problem.
(C) To Page 3)

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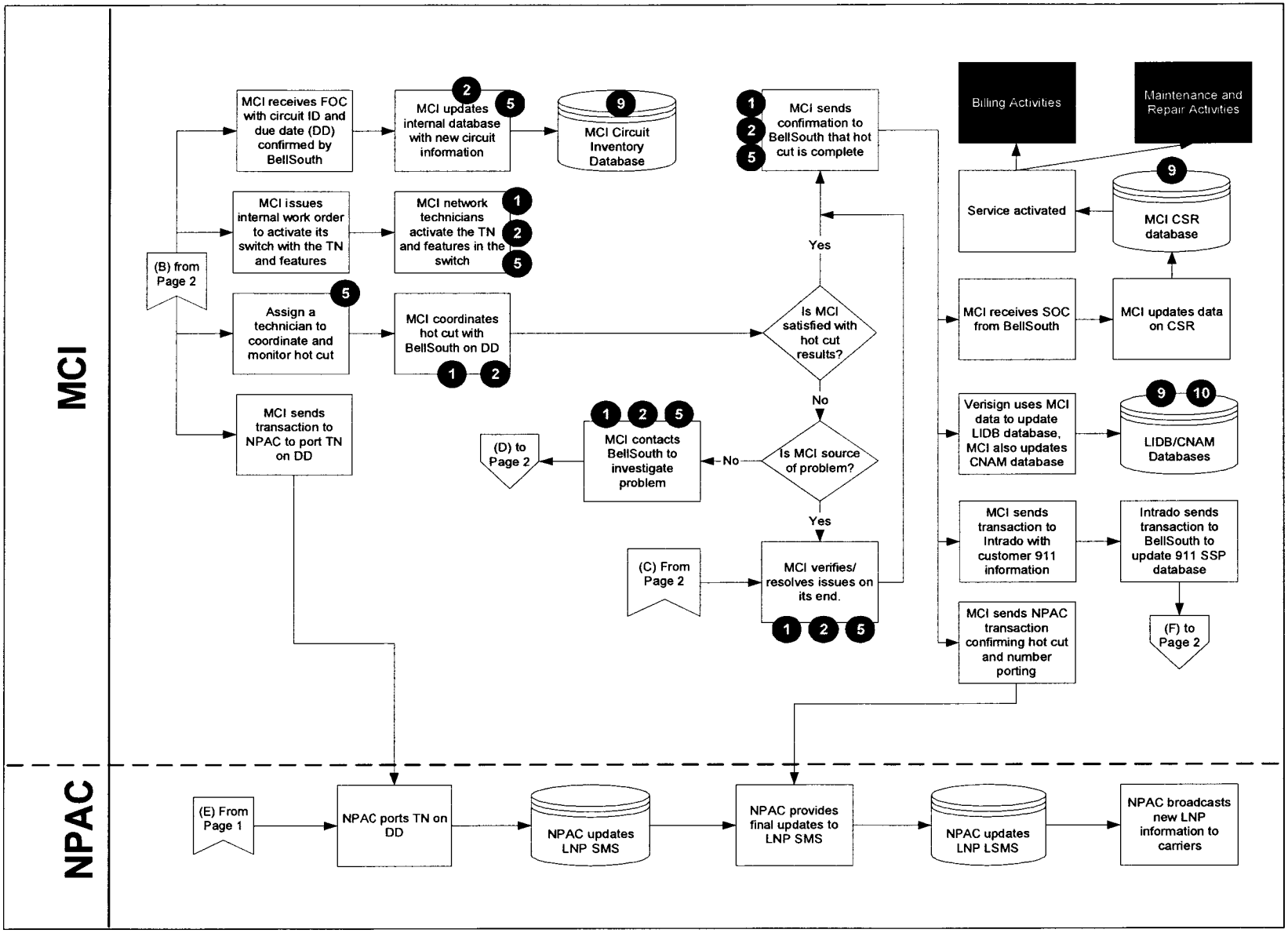

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