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FEDERAL COMMUNICATIONS COMMISSION RELEASES LATEST DATA ON LOCAL TELEPHONE COMPETITION

Total Lines Reported by New Entrants Climbed to 16.4 Million

Washington, D.C. -- The Federal Communications Commission (FCC) today released summary statistics of its latest data on local telephone service competition in the United States. Providers file such data twice a year under the Commission's local competition and broadband data gathering program. This program was adopted in March 2000 to assist the Commission in its efforts to monitor and further implement the pro-competitive, deregulatory provisions of the Telecommunications Act of 1996.

The information released today was filed by qualifying providers on March 1, 2001, and reflects data as of December 31, 2000. Noteworthy data include:

1. **New Entrant Phone Lines Continue Robust Increases**
 - CLECs reported about 16.4 million (or 8.5%) of the approximately 194 million nationwide local telephone lines in service to end-user customers at the end of the year 2000, compared to 8.3 million (or 4.4% of nationwide lines) at the end of 1999.
 - CLEC market share grew 93% over the one-year period of January to December 2000.
2. **States with Long Distance Approval Show Greatest Competitive Activity**
 - CLECs captured 20% of the market in the State of New York – the most of any state. CLECs reported 2.8 million lines in New York, compared to 1.2 million lines the prior year – an increase of over 130%, from the time the FCC granted Verizon's long distance application in New York in December 1999 to December 2000.
 - CLECs captured 12% of the market in Texas, gaining over a half-a-million (644,980) end-user lines in the six months since the Commission authorized SBC's long distance application in Texas – an increase of over 60% in customer lines since June of 2000.
 - CLEC market share in New York and Texas (the two states that had 271 approval during the reporting period ending in December 2000) are over 135% and 45% higher than the national average, respectively.

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3. Residential vs. Business Competition

- About 60% of CLEC local telephone lines served medium and large business, institutional, and government customers. By contrast, almost 20% of incumbent local exchange carrier (ILEC) lines served medium and large business customers.
- CLECs served 4.6% of the residential and small business customers at the end of the year 2000, compared to 2.3% for the year ago period.
- CLEC share of the residential and small business customer market grew nearly 45% during the six-month period of June 2000 to December 2000.

4. Mode of Competitive Entry and Other Data

- CLECs provided about 35% of their end-user customer lines over their own local loop facilities. Incumbent telephone companies provided about 6.8 million resale lines as of the end of the year 2000, compared to about 5.7 million lines six months earlier, and they provided about 5.3 million UNE loops as of the end of the year 2000, an increase of 62% during the six months.
- At least one CLEC was serving customers in 56% of the nation's zip codes at the end of the year 2000.
- About 88% of United States households reside in these zip codes. CLECs reported lines in all states except Hawaii, and also in the District of Columbia and Puerto Rico.
- The 77 providers of mobile wireless telephone services that reported information served over 101 million subscribers at the end of the year 2000, compared to about 91 million subscribers at the end of the prior six months period.

As additional information becomes available, it will be routinely posted on the Commission's Internet site. The Commission recently accepted comments on whether certain modifications should be made to the reporting system.

The data summary is available in the FCC's Reference Information Center, Courtyard Level, 445 12th Street, S.W., Washington, D.C. Call International Transcription Services, Inc. (ITS) at (202) 857-3800 to purchase a copy. The data summary can also be downloaded from the **FCC-State Link** Internet site at www.fcc.gov/ccb/stats.

- FCC -

Common Carrier Bureau contact: Industry Analysis Division at (202) 418-0940; TTY (202) 418-0484.

LOCAL TELEPHONE COMPETITION: STATUS AS OF DECEMBER 31, 2000

Industry Analysis Division
Common Carrier Bureau
Federal Communications Commission
May 2001



This report is available for reference in the FCC's Reference Information Center, Courtyard Level, 445 12th Street, S.W., Washington, D.C. Copies may be purchased by calling International Transcription Services, Inc. (ITS) at (202) 857-3800. The report can also be downloaded from the **FCC-State Link** Internet site at <www.fcc.gov/ccb/stats>. For additional information, contact the Common Carrier Bureau's Industry Analysis Division at (202) 418-0940, or for users of TTY equipment, call (202) 418-0484.

Local Telephone Competition: Status as of December 31, 2000

We present here summary statistics of the latest data on local telephone services competition in the United States as reported in the Commission's local competition and broadband data gathering program (FCC Form 477). The summary statistics provide a snapshot of local telephone service competition and state-specific mobile wireless telephone subscribership as of December 31, 2000.¹

Based on the latest information now available, readers can draw the following broad conclusions:

- Competitive local exchange carriers (CLECs) reported 16.4 million (or 8.5%) of the approximately 194 million nationwide local telephone lines that were in service to end-user customers at the end of the year 2000, compared to 12.7 million (or 6.7% of nationwide lines) six months earlier. This represents a 29% growth in CLEC market size during the second half of the year 2000. See Table 1.
- About 60% of CLEC local telephone lines served medium and large business, institutional, and government customers at the end of the year 2000. By contrast, about 20% of incumbent local exchange carrier (ILEC) local telephone lines served such customers. See Table 2.
- CLECs reported providing about 35% of end-user customer lines over their own local loop facilities at the end of the year 2000.² To serve the remainder of their end-user lines, CLECs resell the

¹ Qualifying carriers reported data for December 31, 2000 in filings due on March 1, 2001. (Qualification status is determined separately for each state. If a carrier has at least 10,000 local telephone lines in service in a state, it must file local telephone data for that state.) Earlier FCC Form 477 filings reported data as of December 31, 1999 and as of June 30, 2000. See Federal Communications Commission, Common Carrier Bureau, Industry Analysis Division, *Local Telephone Competition at the New Millennium* (rel. Aug. 2000) and *Local Telephone Competition: Status as of June 30, 2000* (rel. Dec. 2000), available at <www.fcc.gov/ccb/stats>. During this data gathering program, qualifying service providers will file FCC Form 477 each year on March 1 (reporting data for the preceding December 31) and September 1 (reporting data for June 30 of the same year). An updated FCC Form 477, and Instructions for that particular form, for each specific round of the data collection may be downloaded from the FCC Forms website at <www.fcc.gov/formpage.html>. FCC Form 477 replaced a previous, voluntary data gathering program which was administered by the Common Carrier Bureau. See *Local Competition and Broadband Reporting*, CC Docket No. 99-301, Notice of Proposed Rulemaking, 14 FCC Rcd 18106 (rel. Oct. 22, 1999).

² A reporting carrier should own the "last mile" of wire, cable, or optical fiber that connects to the end-user premises (or own the equivalent fixed wireless facility) if it reports providing the local telephone line over its own facilities. In general, local exchange and exchange access lines provisioned over facilities (other than dark fiber) and services obtained from another carrier are not the reporting carrier's "own facilities" for purposes of this data collection, irrespective of whether those facilities or services are obtained under interconnection arrangements, under tariff, or by other means. In particular, owning the switch that provides dialtone (and other services) over a UNE loop leased from another carrier does not qualify a line as being provisioned over the reporting carrier's own facilities. We believe the reports of at least some CLECs are not consistent with these directions, and we expect such providers to report data more accurately as they gain experience with the program. We also expect that there may be some need (continued....)

services of other carriers or use unbundled network element (UNE) loops that they lease from other carriers.³ See Table 3.

- ILECs reported providing about 6.8 million lines to other carriers on a resale basis at the end of the year 2000, compared to about 5.7 million lines six months earlier. The number of UNE loops that ILECs reported providing to other carriers increased more rapidly, by 62%, to a total of about 5.3 million.⁴ See Table 4.
- Considering the technology deployed in the “last few feet” to the end-user customer’s premises, about 1% of nationwide local telephone lines in service at the end of the year 2000, or about 1.2 million lines, terminated at the end-user customer’s premises over coaxial cable facilities. Less than 1% of lines terminated over fixed wireless facilities. See Table 5.
- The Commission’s data collection program provides information about CLEC local telephone lines (and the CLEC share of total end-user lines in service) in individual states. Relatively large numbers of CLEC lines are associated with the more populous states.⁵ With respect to the calculated CLEC *share* of local telephone lines in service, however, relatively large values are reported for some less populous states, such as Kansas, Louisiana, and Minnesota, as well as for some more populous states, such as New York and Texas. See Table 6.
- At least one CLEC reported providing service in the District of Columbia, in Puerto Rico, and in all states except Hawaii. Four or more CLECs reported serving customers in 34 states and the

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for further clarification and adjustment of the reporting system. The Commission recently accepted comments on whether modifications should be made to this data collection. See *Local Competition and Broadband Deployment*, CC Docket No. 99-301, Second Notice of Proposed Rulemaking (rel. Jan. 19, 2001).

³ UNE loops, as we use the term here, includes UNE loops leased from an ILEC on a stand-alone basis and also UNE loops leased in combination with UNE switching or with any other unbundled network element. For definitions of the various unbundled network elements, see *Implementation of the Local Competition Provisions of the Telecommunications Act of 1996*, CC Docket 96-98, Third Report and Order and Fourth Further Notice of Proposed Rulemaking, 15 FCC Rcd 3696, 3932-3952 (rel. Nov. 5, 1999).

⁴ The numbers reported by ILECs may be slightly understated because smaller carriers are not required to report data. However, as the reporting ILECs account for about 98% of all ILEC lines, the understatement should not be large. (All ILECs, whether or not they normally report to the FCC, provide data on the number of telephone lines served to the National Exchange Carrier Association for use in conjunction with the Commission’s universal service mechanism.) We are less certain about the extent to which comparable lines as reported by CLECs are understated as a result of the state-specific reporting threshold, but we expect such understatement to be larger, on a percentage basis, than for ILECs.

⁵ The first and second largest numbers of CLEC lines are reported for New York and Texas which are, respectively, the third and second most populous states. The most populous state, California, has the third largest number of CLEC lines reported.

District of Columbia.⁶ See Table 7.

- The percentage of total CLEC end-user lines serving residential and small business customers varies among the states, and is generally lower than the corresponding ILEC percentage.⁷ See Table 8.
- By comparison to the roughly 194 million fixed-facility⁸ local telephone lines serving end-user customers, the 77 providers of mobile wireless telephone services that reported information served about 101 million subscribers at the end of the year 2000.⁹ About 9% of these subscribers received their service via a mobile telephone service reseller. See Table 9.
- The Commission's data collection program requires CLECs and ILECs to identify each zip code in which the provider serves at least one customer.¹⁰ As of December 31, 2000, at least one CLEC was serving customers in 56% of the nation's zip codes. About 88% of United States households reside in these zip codes. Moreover, multiple carriers report providing local telephone service in the major population centers of the country. See Table 10, Table 11, and the map that follows Table 11

⁶ In the Form 477 due March 1, 2001, 165 ILECs filed a total of 331 state-specific reports on their local telephone service and 86 CLECs filed a total of 369 reports. Of these, 13 ILEC reports and 53 CLEC reports were from carriers that had fewer than 10,000 lines in a particular state and were thus voluntary. Qualifying carriers were required to report services in the fifty states, District of Columbia, Puerto Rico, and Virgin Islands. Carriers were invited, but not required, to make voluntary submissions for American Samoa, Guam, and the Northern Mariana Islands. No such voluntary submissions were received.

⁷ The smallest difference occurs in New York (67% for ILECs and 63% for CLECs).

⁸ That is, voice telephone lines provided by means of wireline or fixed wireless technology.

⁹ Facilities-based providers with fewer than 10,000 mobile wireless telephone service subscribers in a state (measured by revenue-generating handsets in service) are not required to report. A facilities-based mobile wireless telephone service provider serves subscribers using spectrum licenses that it owns or manages.

¹⁰ CLECs and ILECs are required to report, for states in which they have at least 10,000 local telephone lines in service, lists of zip codes where they have subscribers. Providers of mobile wireless telephone service do not report zip codes.

- In Florida, Georgia, New York, and Texas, at least one-quarter of the zip codes have seven or more reporting CLECs. By contrast, 8% of nationwide zip codes have seven or more reporting CLECs. See Table 12.
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As other information from FCC Form 477 becomes available, it will be routinely posted on the Commission's Internet site. We invite users of the information presented in this statistical summary to provide suggestions for improved data collection and analysis by:

- Using the attached customer response form,
- E-mailing comments to eburton@fcc.gov,
- Calling the Industry Analysis Division at (202) 418-0940, or
- Participating in any formal proceedings undertaken by the Commission to solicit comments for improvement of FCC Form 477.

Table 1
Total End-User Lines Reported

	ILEC Lines	CLEC Lines	Total	CLEC Share
December 1999	181,307,695	8,318,244	189,625,939	4.4%
June 2000	178,864,907	12,746,924	191,611,831	6.7
December 2000	177,420,655	16,397,393	193,818,048	8.5

Table 2
End-User Lines by Customer Type

	Reporting ILECs			Reporting CLECs		
	Residential & Small Businesses	Other 1/	% Residential & Small Business	Residential & Small Businesses	Other 1/	% Residential & Small Businesses
December 1999	143,388,368	37,919,327	79%	3,373,662	4,944,582	41%
June 2000	140,486,770	38,378,137	79	4,597,807	8,149,117	36
December 2000	139,765,099	37,655,556	79	6,688,062	9,709,331	41

1/ Medium and large businesses, institutional, and government customers.

Table 3
Reporting Competitive Local Exchange Carriers
(End-User Lines in Thousands)

Date	CLECs Reporting	Total End-User Lines	Acquired Lines 1/	Percent	CLEC Owned Lines 2/	Percent
December 1999	81	8,318	5,471	65.8 %	2,847	34.2 %
June 2000	76	12,747	8,443	66.2	4,304	33.8
December 2000	87	16,397	10,649	64.9	5,748	35.1

1/ Lines acquired from other carriers as UNE loops or under resale arrangements.

2/ Lines provided over CLEC-owned "last-mile" facilities.

Table 4
Reporting Incumbent Local Exchange Carriers
(Lines in Thousands)

Date 1/	ILECs Reporting	Total Lines	End-User Lines	Lines Provided to Other Carriers			
				Lines Resold	UNE Loops Leased	Total	Percent of Total Lines
December 1997	9	159,008	157,132	1,743	133	1,876	1.2 %
June 1998	8	161,810	159,118	2,448	244	2,692	1.7
December 1998	7	164,614	161,191	3,062	361	3,423	2.1
June 1999	7	167,177	162,909	3,583	685	4,268	2.6
December 1999	168	187,431	181,308	4,649	1,474	6,123	3.3
June 2000	160	187,784	178,865	5,662	3,257	8,919	4.7
December 2000	170	189,512	177,421	6,822	5,269	12,091	6.4

1/ Data for December 1997 through June 1999 are from Common Carrier Bureau voluntary surveys. Data starting with December 1999 are from FCC Form 477 filings.

Table 5
End-user Access Lines by Type of Technology, in Thousands
(As of December 31, 2000)

Technology	ILECs		CLECs		Total	
	Lines (000s)	Percent	Lines (000s)	Percent	Lines (000s)	Percent
Coaxial Cable	62	0%	1,125	7%	1,187	1%
Fixed Wireless	29	0	451	3	480	0
Other (Including Traditional Wireline)	177,330	100	14,821	90	192,151	99
Total	177,421	100	16,397	100	193,818	100

Table 6
End-User Lines Served by Reporting Local Exchange Carriers
(As of December 31, 2000)

State	ILECs	CLECs	Total	CLEC Share
Alabama	2,351,704	191,299	2,543,003	8 %
Alaska	481,684	*	*	*
Arizona	3,073,779	146,480	3,220,259	5
Arkansas	1,733,035	*	*	*
California	23,467,042	1,492,585	24,959,627	6
Colorado	2,833,948	286,955	3,120,903	9
Connecticut	2,422,012	154,349	2,576,361	6
Delaware	555,913	*	*	*
District of Columbia	922,531	94,850	1,017,381	9
Florida	11,079,693	1,007,756	12,087,449	8
Georgia	4,820,788	551,316	5,372,104	10
Hawaii	744,205	0	744,205	0
Idaho	733,580	*	*	*
Illinois	7,887,152	831,917	8,719,069	10
Indiana	3,576,825	209,660	3,786,485	6
Iowa	1,413,303	164,069	1,577,372	10
Kansas	1,520,616	220,328	1,740,944	13
Kentucky	2,122,021	56,392	2,178,413	3
Louisiana	2,415,935	380,947	2,796,882	14
Maine	804,652	*	*	*
Maryland	3,802,622	165,502	3,968,124	4
Massachusetts	4,252,502	509,731	4,762,233	11
Michigan	6,283,406	382,073	6,665,479	6
Minnesota	2,961,241	503,775	3,465,016	15
Mississippi	1,304,145	68,891	1,373,036	5
Missouri	3,485,411	203,537	3,688,948	6
Montana	529,878	*	*	*
Nebraska	949,217	*	*	*
Nevada	1,394,708	*	*	*
New Hampshire	805,143	52,137	857,280	6
New Jersey	6,747,131	323,680	7,070,811	5
New Mexico	957,195	*	*	*
New York	10,962,969	2,769,814	13,732,783	20
North Carolina	5,071,853	286,436	5,358,289	5
North Dakota	317,270	*	*	*
Ohio	6,935,139	264,461	7,199,600	4
Oklahoma	1,636,845	102,456	1,739,301	6
Oregon	2,109,510	70,221	2,179,731	3
Pennsylvania	8,017,391	870,618	8,888,009	10
Puerto Rico	1,299,291	*	*	*
Rhode Island	627,784	*	*	*
South Carolina	2,260,645	108,233	2,368,878	5
South Dakota	309,349	*	*	*
Tennessee	3,291,602	296,281	3,587,883	8
Texas	12,063,098	1,687,586	13,750,684	12
Utah	1,174,625	114,649	1,289,274	9
Vermont	400,929	*	*	*
Virgin Islands	NA	0	0	0
Virginia	4,317,626	414,432	4,732,058	9
Washington	3,784,183	309,482	4,093,665	8
West Virginia	927,432	*	*	*
Wisconsin	3,223,663	321,720	3,545,383	9
Wyoming	256,434	*	*	*
Nationwide	177,420,655	16,397,393	193,818,048	8

Note: Carriers with under 10,000 lines in a state were not required to report

* Data withheld to maintain firm confidentiality.

Table 7
Number of Reporting Local Exchange Carriers
(As of December 31, 2000)

State	ILECs	CLECs	Total
Alabama	9	4	13
Alaska	4	2	6
Arizona	3	5	8
Arkansas	4	1	5
California	8	14	22
Colorado	3	6	9
Connecticut	2	6	8
Delaware	1	1	2
District of Columbia	1	7	8
Florida	8	19	27
Georgia	14	19	33
Hawaii	1	0	1
Idaho	4	1	5
Illinois	7	15	22
Indiana	7	12	19
Iowa	7	4	11
Kansas	5	6	11
Kentucky	11	4	15
Louisiana	5	8	13
Maine	6	2	8
Maryland	1	10	11
Massachusetts	1	11	12
Michigan	6	9	15
Minnesota	19	12	31
Mississippi	5	5	10
Missouri	7	8	15
Montana	7	2	9
Nebraska	6	3	9
Nevada	6	3	9
New Hampshire	5	4	9
New Jersey	3	10	13
New Mexico	2	2	4
New York	8	23	31
North Carolina	15	9	24
North Dakota	8	2	10
Ohio	10	10	20
Oklahoma	9	5	14
Oregon	8	5	13
Pennsylvania	10	18	28
Puerto Rico	1	1	2
Rhode Island	1	3	4
South Carolina	15	5	20
South Dakota	6	2	8
Tennessee	13	9	22
Texas	15	25	40
Utah	4	4	8
Vermont	4	1	5
Virgin Islands	0	0	0
Virginia	5	10	15
Washington	7	10	17
West Virginia	2	1	3
Wisconsin	10	10	20
Wyoming	2	1	3
Nationwide - Unduplicated	165	86	251
Total State Filings 1/	331	369	700
Required Filings 1/	318	316	634
Voluntary Filings 1/	13	53	66

1/ Each report represents all of a company's operations in a given state. Carriers with both ILEC and CLEC operations in the same state provide separate reports.

Table 8
Percentage of Lines Provided to Residential and Small Business Customers
(As of December 31, 2000)

State	ILECs	CLECs
Alabama	88%	5%
Alaska	64	*
Arizona	78	47
Arkansas	89	*
California	81	48
Colorado	75	58
Connecticut	85	43
Delaware	66	*
District of Columbia	33	13
Florida	87	22
Georgia	90	36
Hawaii	84	NA
Idaho	78	*
Illinois	76	38
Indiana	79	23
Iowa	75	54
Kansas	86	12
Kentucky	82	86
Louisiana	87	7
Maine	78	*
Maryland	64	10
Massachusetts	67	35
Michigan	79	25
Minnesota	75	19
Mississippi	87	45
Missouri	86	19
Montana	82	*
Nebraska	84	*
Nevada	77	*
New Hampshire	74	43
New Jersey	67	23
New Mexico	80	*
New York	67	63
North Carolina	86	10
North Dakota	79	*
Ohio	81	26
Oklahoma	86	29
Oregon	78	52
Pennsylvania	73	39
Puerto Rico	93	*
Rhode Island	71	*
South Carolina	86	33
South Dakota	69	*
Tennessee	89	14
Texas	85	52
Utah	74	29
Vermont	74	*
Virgin Islands	NA	NA
Virginia	67	41
Washington	78	28
West Virginia	76	*
Wisconsin	83	31
Wyoming	70	*
Nationwide	79%	41%

* Data withheld to maintain firm confidentiality.

NA.: Not applicable; no data reported.

Table 9
Mobile Wireless Telephone Subscribers

State	Dec 2000 Reporting Carriers 1/	Dec 2000 Percent Resold 2/	Subscribers Dec 1999	Subscribers June 2000	Subscribers Dec 2000	Percent Change Dec 99 - Dec 00
Alabama	5	1%	1,080,410	1,253,084	1,386,294	28%
Alaska	*	*	165,221	169,892	*	*
Arizona	11	7	1,125,321	1,624,668	1,829,695	63
Arkansas	5	2	719,919	715,467	743,928	3
California	10	5	8,544,941	12,283,369	12,649,508	48
Colorado	8	4	1,552,718	1,654,989	1,856,075	20
Connecticut	6	7	1,077,089	1,136,618	1,277,123	19
Delaware	6	0	270,848	275,219	371,014	37
District of Columbia	6	10	910,116	333,815	928,962	2
Florida	9	6	5,158,079	4,983,478	6,369,985	23
Georgia	11	6	2,538,983	2,687,238	2,739,000	8
Hawaii	7	0	288,425	454,364	524,291	82
Idaho	4	23	271,436	296,066	344,564	27
Illinois	10	10	3,922,482	4,309,660	5,143,767	31
Indiana	10	6	1,318,975	1,717,378	1,715,074	30
Iowa	7	62	774,773	975,629	832,106	7
Kansas	10	4	669,472	724,024	801,293	20
Kentucky	9	2	911,700	999,544	942,545	3
Louisiana	11	4	1,227,106	1,294,693	1,306,457	6
Maine	5	32	187,003	283,640	359,786	92
Maryland	7	6	1,473,494	2,013,058	1,894,251	29
Massachusetts	6	4	1,892,014	2,228,169	2,649,130	40
Michigan	11	9	3,512,813	3,423,535	3,488,826	- 1
Minnesota	12	2	1,550,411	1,595,560	1,740,654	12
Mississippi	7	0	673,355	509,038	786,577	17
Missouri	8	8	1,855,452	1,848,775	1,767,411	- 5
Montana	*	12	*	*	*	*
Nebraska	5	1	576,296	600,885	659,380	14
Nevada	6	3	750,335	825,163	684,752	- 9
New Hampshire	8	35	280,508	309,263	387,264	38
New Jersey	6	2	2,289,181	2,750,024	3,575,130	56
New Mexico	5	41	363,827	395,111	443,343	22
New York	6	11	4,833,816	5,016,524	5,736,660	19
North Carolina	11	13	2,536,068	2,730,178	3,105,811	22
North Dakota	*	2	*	*	*	*
Ohio	11	6	3,237,786	3,278,960	3,987,192	23
Oklahoma	13	10	826,637	979,513	2,271,755	175
Oregon	8	11	914,848	1,082,425	1,201,207	31
Pennsylvania	10	6	2,767,474	3,850,372	4,014,894	45
Puerto Rico	4	27	*	1,090,005	926,448	*
Rhode Island	6	39	279,304	313,550	355,889	27
South Carolina	9	7	1,137,232	1,236,338	1,392,586	22
South Dakota	*	3	*	*	*	*
Tennessee	10	11	1,529,054	1,876,444	1,962,568	28
Texas	19	8	5,792,453	6,705,423	7,489,180	29
Utah	8	5	643,824	692,006	750,244	17
Vermont	*	13	*	*	*	*
Virgin Islands	0	NA	*	0	0	NA
Virginia	12	8	1,860,262	2,447,687	2,450,289	32
Washington	9	8	1,873,475	2,144,767	2,286,082	22
West Virginia	6	25	241,265	347,916	355,989	48
Wisconsin	10	45	1,525,818	1,342,908	1,595,728	5
Wyoming	4	1	127,634	*	*	*
Nationwide	77	9%	79,696,083	90,643,058	101,212,054	27%

* Data withheld to maintain firm confidentiality.

1/ Carriers with under 10,000 subscribers in a state were not required to report.

2/ Percentage of mobile wireless subscribers receiving their service from a mobile wireless reseller.

Table 10
Percentage of Zip Codes with Competitive Local Exchange Carriers

Number of CLECs	June 2000	December 2000
0	46.2 %	44.5 %
1	19.8	17.0
2	9.1	10.3
3	6.8	7.2
4	5.1	5.3
5	3.9	4.1
6	2.4	2.9
7	1.7	2.3
8	1.3	1.7
9	1.1	1.4
10 or More	2.6	3.4

Table 11
Households in Zip Codes with Competitive Local Exchange Carriers

Number of CLECs	June 2000		December 2000	
	Households	Percentage	Households	Percentage
0	14,039,322	13.6	12,514,914	12.1
1	14,055,272	13.6	11,054,909	10.7
2	12,244,926	11.8	11,034,005	10.7
3	12,670,581	12.3	12,118,475	11.7
4	11,846,579	11.5	11,512,655	11.1
5	10,072,717	9.7	9,891,501	9.6
6	6,565,183	6.4	7,307,707	7.1
7	4,651,512	4.5	6,324,420	6.1
8	3,820,321	3.7	4,993,994	4.8
9	3,896,028	3.8	4,532,116	4.4
10	2,844,442	2.8	3,660,306	3.5
11	2,797,818	2.7	2,783,552	2.7
12	1,560,567	1.5	1,871,163	1.8
13	889,929	0.9	1,207,409	1.2
14	614,351	0.6	770,919	0.7
15	256,630	0.2	736,244	0.7
16	281,485	0.3	430,972	0.4
17	162,502	0.2	225,363	0.2
18	108,502	0.1	204,341	0.2
> 18	0	0.0	203,702	0.2

1/ Demographic Power Pack, Current Year Update (2000), MapInfo Corporation.

Reporting CLECs by Zip Code
(As of December 31, 2000)

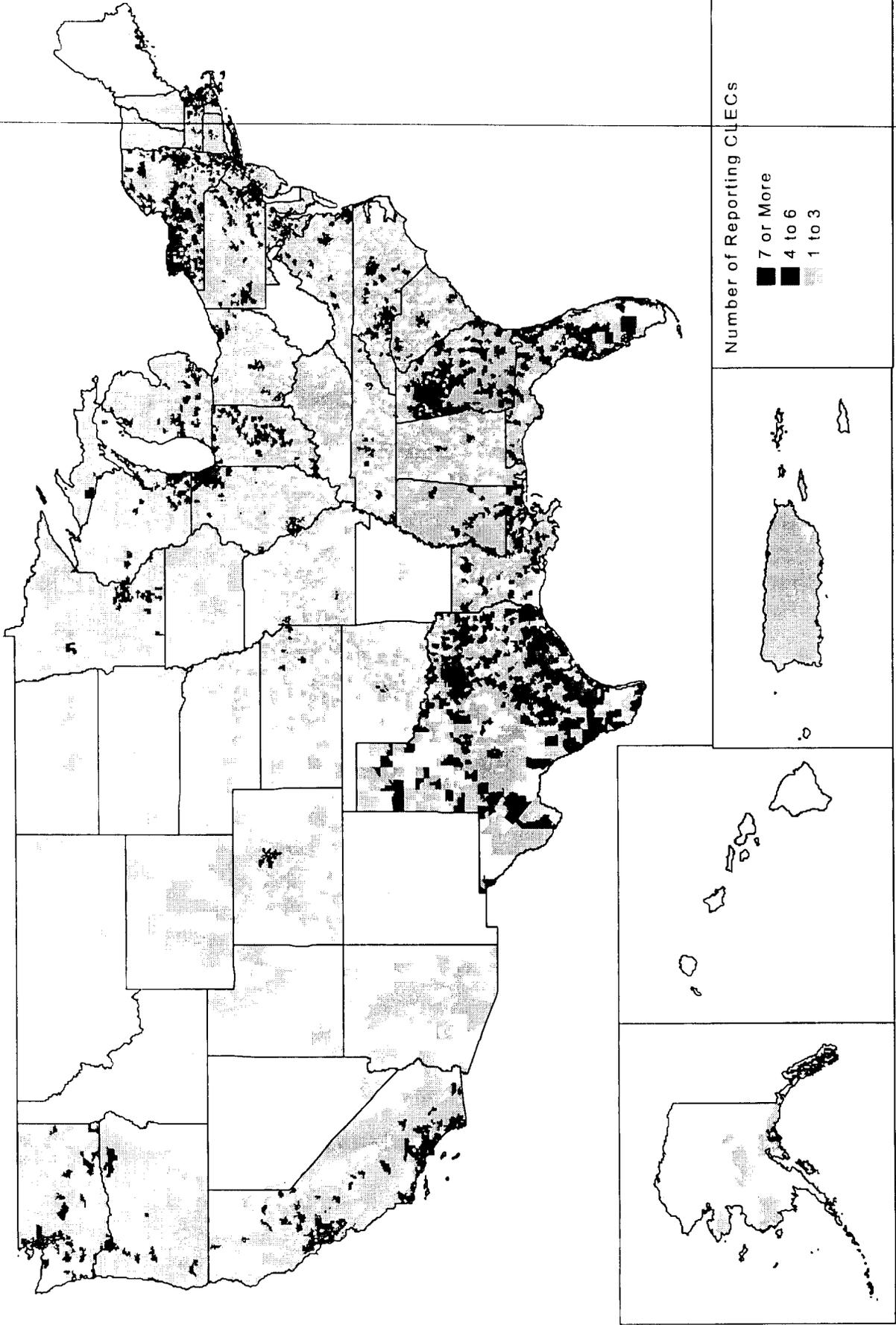


Table 12
Percentage of Zip Codes with Competitive Local Exchange Carriers
(As of December 31, 2000)

State	Number of CLECs					
	Zero	One - Three	Four	Five	Six	Seven or More
Alabama	45 %	51 %	4 %	0 %	0 %	0 %
Alaska	76	24	0	0	0	0
Arizona	45	55	0	0	0	0
Arkansas	97	3	0	0	0	0
California	15	39	10	8	7	21
Colorado	48	39	8	3	2	0
Connecticut	1	94	4	0	0	0
Delaware	95	5	0	0	0	0
District of Columbia	19	30	7	15	11	19
Florida	6	27	9	10	9	39
Georgia	7	48	7	6	6	27
Hawaii	100	0	0	0	0	0
Idaho	99	1	0	0	0	0
Illinois	50	27	4	2	2	15
Indiana	34	45	7	5	3	5
Iowa	64	36	0	0	0	0
Kansas	68	29	2	1	0	0
Kentucky	67	33	0	0	0	0
Louisiana	25	45	9	6	12	3
Maine	97	3	0	0	0	0
Maryland	37	35	9	7	6	7
Massachusetts	11	37	18	14	7	13
Michigan	23	61	7	5	2	1
Minnesota	46	42	4	5	2	1
Mississippi	9	80	10	1	0	0
Missouri	73	19	4	3	1	0
Montana	95	5	0	0	0	0
Nebraska	86	14	0	0	0	0
Nevada	61	39	0	0	0	0
New Hampshire	64	36	0	0	0	0
New Jersey	8	62	13	10	5	2
New Mexico	95	5	0	0	0	0
New York	7	38	8	8	7	32
North Carolina	49	35	4	5	4	3
North Dakota	94	6	0	0	0	0
Ohio	53	33	7	5	2	1
Oklahoma	71	27	2	0	0	0
Oregon	16	70	12	1	0	0
Pennsylvania	32	42	5	6	5	10
Puerto Rico	1	99	0	0	0	0
Rhode Island	46	54	0	0	0	0
South Carolina	41	45	14	0	0	0
South Dakota	90	10	0	0	0	0
Tennessee	58	33	6	3	0	0
Texas	16	30	7	6	4	36
Utah	60	40	0	0	0	0
Vermont	77	23	0	0	0	0
Virgin Islands	100	0	0	0	0	0
Virginia	50	34	7	6	2	1
Washington	29	40	11	12	4	3
West Virginia	100	0*	0	0	0	0
Wisconsin	51	30	5	7	4	2
Wyoming	74	26	0	0	0	0
Nationwide	44%	34%	5%	4%	3%	9%

* Greater than zero but less than 0.5%.

Customer Response

Publication: *Local Telephone Competition: Status as of December 31, 2000*

You can help us provide the best possible information to the public by completing this form and returning it to the Industry Analysis Division of the FCC's Common Carrier Bureau.

1. Please check the category that best describes you:
 - press
 - current telecommunications carrier
 - potential telecommunications carrier
 - business customer evaluating vendors/service options
 - consultant, law firm, lobbyist
 - other business customer
 - academic/student
 - residential customer
 - FCC employee
 - other federal government employee
 - state or local government employee
 - Other (please specify) _____

2. Please rate the report:

	Excellent	Good	Satisfactory	Poor	No opinion
Data accuracy	()	()	()	()	()
Data presentation	()	()	()	()	()
Timeliness of data	()	()	()	()	()
Completeness of data	()	()	()	()	()
Text clarity	()	()	()	()	()
Completeness of text	()	()	()	()	()

3. Overall, how do you rate this report?

	Excellent	Good	Satisfactory	Poor	No opinion
	()	()	()	()	()

4. How can this report be improved?

5. May we contact you to discuss possible improvements?

Name:

Telephone #:

To discuss the information in this report contact: call 202-418-0940 or for users of TTY equipment, call (202) 418-0484		
Fax this response to	Or	Mail this response to
202-418-0520		FCC/IAD Mail Stop 1600 F Washington, DC 20554

Kentucky Case No. 2001-105

Exhibit CKC-7

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User Groups



[UNE-P User Group](#)

[Collocation User Group](#)

[Resale User Group](#)

[Facility Based User Group](#)

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BellSouth-CLEC User Groups

Rules of Engagement

The next UNE-P User Group meeting will be during the CLEC Inforum at the Hilton Hotel-Downtown in Atlanta, GA on **July 17**.

Member Directory

255 Courtland Street NE

404-659-2000

1:30am-4:30pm

Minutes

- Presentations

Action Plan

If you are not planning to come to Atlanta for this meeting, you may still join and actively participate. A conference bridge will be established to allow your participation. You may join by calling in on bridge number **205-970-3743** access code **6484**.

Attendees are responsible for their own hotel accommodations. In order to confirm your attendance or attendance at the meeting either by physical attendance or attendance by conference bridge, please contact Ellen Shepard via e-mail at ellen.m.shepard@bellsouth.com. Or call Ellen at **770-936-3754** by **July 10, 2001** so that we may accommodate your seating and break time food requirements. Let us know how many **UNE-P** people will be attending for your company. Please provide the following information for all attendees when you call or e-mail Ellen:

- Name of attendee
- Job title or function
- Name of company
- Contact telephone number and email address
- Attending in person
- Attending on conference bridge

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UNE-P User Group - Rules of Engagement

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BellSouth-CLEC User Groups

Rules of Engagement

Unless otherwise specified, these meetings will take place via Conference Bridge. When appropriate and convenient for the CLEC, the CLEC members may attend in person in Atlanta, Georgia at BellSouth Executive Conference Center or at the designated meeting location.

Member Directory

Minutes

- Presentations

Membership will be comprised of representatives from each participating CLEC and BellSouth companies. The User Group will be open to all CLECs who do business in BellSouth region. CLECs must either be using UNE-P or in the negotiation phase for using the product.

Action Plan

The User Group is not meant to replace, supercede or impose on the existing Change Control Process, activity with the Account Team, Training, CSM or other established process for issue resolution or new business activity. Each company may bring or add on the conference call the number of participants necessary to represent their position. BST recommends three (3) to five (5) CLEC participants. If the number of participants grow to be unmanageable, CLECs and BellSouth will revisit the issues of representation to apply some restrictions.

Each meeting will begin with a roll call to take attendance.

Attorneys are NOT invited to participate so that the sessions are kept at a business operations-level. This is not a forum for legal and regulatory issues. During roll call if any attorneys are on the conference call or in attendance, they will be asked to disconnect themselves from the meeting.

Each member must provide the name of a back-up representative who will take his or her place in case the original member is unable to participate in a workshop. This will allow some continuity of knowledge in the organization. Meeting minutes will be provided one (1) week after the workshop. This should keep representatives and their designees informed and up-to-date for participation.

SCOPE

- The scope of the User Group will include:
- Business Processes
- Ordering and Provisioning

- Network Operations
- Maintenance and Repair
- Billing
- Other

The scope of the UNE-P User Group will not include:

- Change Control Issues
- BonaFide or New Business Requests
- Contractual Agreements
- Testing Support (i.e. Negotiating/coordinating test agreements and dates)
- Pricing
- Products other than UNE-P
- Legal and Regulatory Issues

REQUIREMENTS FOR PARTICIPATION

The minimum requirements for participation in the UNE-P User Group electronically are:

- Word 6.0 or greater
- Excel 5.0 or greater
- Internet E-mail address
- Web access

FORMAT OF USER GROUP WORKSHOP

The workshops will be 1/2 day long depending on the subject matter and the number of issues to be discussed. The Facilitator will summarize each day's activities and clearly outline the structure for the next meeting.

Unless otherwise specified, the workshops will begin at 8:30 AM EST and end at 12:30 PM EST.

RESPONSIBILITIES

BellSouth Responsibilities:

- Facilitate meeting.
- Collect issues submitted by CLECs.
- Develop the meeting agenda and determine logistics.
- Compile meeting minutes.
- Develop and maintain action plan. The action plan will show status of each issue, date opened, date closed, pending, expected resolution date, etc.
- Post meeting minutes and action plan on web site one (1) week after the meeting.

CLECs Responsibilities:

- Access web site for meeting notice
- Submit issues and documentation via e-mail (two weeks in advance of meeting)
- Attend and participate in meetings
- Provide name, title, address, email address and contact telephone numbers for all participants
- Review User Group site and download documents as necessary www.interconnection.bellsouth.com/notifications/usergroups/

DOCUMENTATION

Agenda items must be submitted to the facilitator via e-mail two (2) weeks prior to the scheduled meeting. CLECs and BST must provide their issues in writing to the Facilitator via email. The Facilitator will compile all the lists, develop a working agenda and return to all members one (1) week before the meeting.

Each CLEC should bring examples to the workshop that will support the issue that they raise. For example:

- PON #
- date of trouble
- name of customer affected
- circuit #

Workshop documentation will contain membership rules, action plans, contact lists, updated process flows and minutes of each meeting.

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Collocation User Group

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BellSouth-CLEC User Groups

Rules of Engagement

The next Collocation User Group meeting will be at the BellSouth Conference Center (EPLC) in Atlanta, GA on **September 20**.

Member Directory

**1447 Northeast Expressway
 Ballroom 2
 404-321-8000**

Minutes

8:30am-12:30pm

Action Plan

If you are not planning to come to Atlanta for this meeting, you may still join and actively participate. A conference bridge will be established to allow your participation. You may join by calling in on bridge number **205-970-3743** access code **6484**.

Attendees are responsible for their own hotel accommodations. In order to confirm your attendance or attendance at the meeting either by physical attendance or attendance by conference bridge, please contact Ellen Shepard via e-mail at ellen.m.shepard@bellsouth.com. Or call Ellen at **770-936-3754** by September 13, 2001 so that we may accommodate your seating and break time food requirements. Let us know how many Collocation people will be attending for your company. Please provide the following information for all attendees when you e-mail Ellen:

- **Name of attendee**
- **Job title or function**
- **Name of company**
- **Contact telephone number and email address**
- **Attending in person**
- **Attending on conference bridge**

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Collocation User Group - Rules of Engagement

BellSouth-CLEC User Groups

Unless otherwise specified, these meetings will take place via Conference Bridge. When appropriate and convenient for the CLEC, the CLEC members may attend in person in Atlanta, Georgia at BellSouth Executive Conference Center or at the designated meeting location.

Membership will be comprised of representatives from each participating CLEC and BellSouth companies. The User Group will be open to all CLECs who do business in BellSouth region. CLECs must either be using Collocation or in the negotiation phase for using the product.

The User Group is not meant to replace, supercede or impose on the existing Change Control Process, activity with the Account Team, Training, CSM or other established process for issue resolution or new business activity. Each company may bring or add on the conference call the number of participants necessary to represent their position. BST recommends three (3) to five (5) CLEC participants. If the number of participants grow to be unmanageable, CLECs and BellSouth will revisit the issues of representation to apply some restrictions.

Each meeting will begin with a roll call to take attendance.

Attorneys are NOT Invited to participate so that the sessions are kept at a business operations-level. This is not a forum for legal and regulatory issues. During roll call if any attorneys are on the conference call or in attendance, they will be asked to disconnect themselves from the meeting.

Each member must provide the name of a back-up representative who will take his or her place in case the original member is unable to participate in a workshop. This will allow some continuity of knowledge in the organization. Meeting minutes will be provided one (1) week after the workshop. This should keep representatives and their designees informed and up-to-date for participation.

SCOPE

The scope of the Collocation User Group will include:

- Business Processes

- Ordering and Provisioning
- Network Operations
- Maintenance and Repair
- Billing
- Other

The scope of the Collocation User Group will not include:

- Change Control Issues
- Contractual Agreements
- Pricing
- Products other than Collocation
- Legal and Regulatory Issues

REQUIREMENTS FOR PARTICIPATION

The minimum requirements for participation in the Collocation User Group electronically are:

- Word 6.0 or greater
- Excel 5.0 or greater
- Internet E-mail address
- Web access

FORMAT OF USER GROUP WORKSHOP

The workshops will be 1/2 day long depending on the subject matter and the number of issues to be discussed. The Facilitator will summarize each day's activities and clearly outline the structure for the next meeting.

Unless otherwise specified, the workshops will **begin at 8:30 AM EST** and end at **12:30 PM EST**.

RESPONSIBILITIES

BellSouth Responsibilities:

- Facilitate meeting.
- Collect issues submitted by CLECs.
- Develop the meeting agenda and determine logistics.
- Compile meeting minutes.
- Develop and maintain action plan. The action plan will show status of each issue, date opened, date closed, pending, expected resolution date, etc.
- Post meeting minutes and action plan on web site one (1) week after the meeting.

CLECs Responsibilities:

- Access web site for meeting notice

- Submit issues and documentation via e-mail (two weeks in advance of meeting)
- Attend and participate in meetings
- Provide name, title, address, email address and contact telephone numbers for all participants
- Review User Group site and download documents as necessary

www.interconnection.bellsouth.com/notifications/usergroups

DOCUMENTATION

Agenda items must be submitted to the facilitator via e-mail two (2) weeks prior to the scheduled meeting. CLECs and BellSouth must provide their issues in writing to the Facilitator via email. The Facilitator will compile all the lists, develop a working agenda and return to all members one (1) week before the meeting.

Each CLEC and BellSouth should bring examples to the workshop that will support the issue that they raise.

Workshop documentation will contain rules of engagement, action plans, contact lists, updated process flows and minutes of each meeting.

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Resale User Group

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BellSouth-CLEC User Groups

Rules of Engagement

The next Resale User Group meeting will be at the BellSouth Center in Atlanta, GA on **August 21**.

Member Directory

Vail Auditorium
675 West Peachtree Street
404-927-7710

Minutes

- [Presentations](#)

Action Plan

8:30am-12:30pm

If you are not planning to come to Atlanta for this meeting, you may still join and actively participate. A conference bridge will be established to allow your participation. You may join by calling in on bridge number **205-970-3743** access code **6484**.

Attendees are responsible for their own hotel accommodations. In order to confirm your attendance or attendance at the meeting either by physical attendance or attendance by conference bridge, please contact Ellen Shepard via e-mail at ellen.m.shepard@bellsouth.com. Or call Ellen at **770-936-3754** by **August 14, 2001** so that we may accommodate your seating and break time food requirements. Let us know how many **Resale** people will be attending for your company. Please provide the following information for all attendees when you e-mail Ellen:

- Name of attendee
- Job title or function
- Name of company
- Contact telephone number and email address
- Attending in person
- Attending on conference bridge

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Rules of Engagement for Resale User Group

Unless otherwise specified, these meetings will take place via Conference Bridge. When appropriate and convenient for the CLEC, the CLEC members may attend in person in Atlanta, Georgia at BellSouth Executive Conference Center or at the designated meeting location.

Membership will be comprised of representatives from each participating CLEC and BellSouth companies. The User Group will be open to all CLECs who do business in BellSouth region. CLECs must either be using Resale products or in the negotiation phase for using the product/service.

The User Group is not meant to replace, supercede or impose on the existing Change Control Process, activity with the Account Team, Training, CSM or other established process for issue resolution or new business activity. Each company may bring or add on the conference call the number of participants necessary to represent their position. BST recommends three (3) to five (5) CLEC participants. If the number of participants grow to be unmanageable, CLECs and BellSouth will revisit the issues of representation to apply some restrictions.

Each meeting will begin with a roll call to take attendance.

Attorneys are NOT invited to participate so that the sessions are kept at a business operations-level. This is not a forum for legal and regulatory issues. During roll call if any attorneys are on the conference call or in attendance, they will be asked to disconnect themselves from the meeting.

Each member must provide the name of a back-up representative who will take his or her place in case the original member is unable to participate in a workshop. This will allow some continuity of knowledge in the organization. Meeting minutes will be provided one (1) week after the workshop. This should keep representatives and their designees informed and up-to-date for participation.

SCOPE

- The scope of the User Group will include:
- Business Processes
- Ordering and Provisioning
- Network Operations
- Maintenance and Repair
- Billing
- Other

The scope of the Resale User Group will not include:

- Change Control Issues
- BonaFide or New Business Requests
- Contractual Agreements
- Testing Support (i.e. Negotiating/coordinating test agreements and dates)
- Pricing
- Products other than Resale products
- Legal and Regulatory Issues

REQUIREMENTS FOR PARTICIPATION

The minimum requirements for participation in the Resale User Group electronically are:

- Word 6.0 or greater
- Excel 5.0 or greater
- Internet E-mail address
- Web access

FORMAT OF USER GROUP WORKSHOP

The workshops will be 1/2 day long depending on the subject matter and the number of issues to be discussed. The Facilitator will summarize each day's activities and clearly outline the structure for the next meeting.

Unless otherwise specified, the workshops will begin at 8:30 AM EST and end at 12:30 PM EST.

RESPONSIBILITIES

BellSouth Responsibilities:

- Facilitate meeting.
- Collect issues submitted by CLECs.
- Develop the meeting agenda and determine logistics.
- Compile meeting minutes.
- Develop and maintain action plan. The action plan will show status of each issue, date opened, date closed, pending, expected resolution date, etc.
- Post meeting minutes and action plan on web site one (1) week after the meeting.

CLECs Responsibilities:

- Access web site for meeting notice
- Submit issues and documentation via e-mail (two weeks in advance of meeting)
- Attend and participate in meetings
- Provide name, title, address, email address and contact telephone numbers for all participants
- Review User Group site and download documents as necessary
- www.interconnection.bellsouth.com/notifications/usergroups/

DOCUMENTATION

Agenda items must be submitted to the facilitator via e-mail two (2) weeks prior to the scheduled meeting. CLECs and BST must provide their issues in writing to the Facilitator via email. The Facilitator will compile all the lists, develop a working agenda and return to all members one (1) week before the meeting.

Each CLEC should bring examples to the workshop that will support the issue that they raise. For example:

PON #
date of trouble
name of customer affected
circuit #

Workshop documentation will contain membership rules, action plans, contact lists, updated process flows and minutes of each meeting.

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Facility Based User Group

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BellSouth-CLEC User Groups

Rules of Engagement

The next Facility-Based User Group meeting will be at the BellSouth Center in Atlanta, GA on **September 26**.

Member Directory

Minutes

• Presentations

Vail Auditorium
675 West Peachtree Street
404-927-7710
8:30am-12:30pm

Action Plan

If you are not planning to come to Atlanta for this meeting, you may still join and actively participate. A conference bridge will be established to allow your participation. You may join by calling in on bridge number **205-970-3743** access code **6484**.

Attendees are responsible for their own hotel accommodations. In order to confirm your attendance or attendance at the workshop either by physical attendance or attendance by conference bridge, please contact Ellen Shepard via e-mail at ellen.m.shepard@bellsouth.com. Or call Ellen at **770-936-3754** by **September 19, 2001** so that we may accommodate your seating and break time food requirements. Let us know how many **Facility-based** people will be attending for your company. Please provide the following information for all attendees when you call or e-mail Ellen:

- Name of attendee
- Job title or function
- Name of company
- Contact telephone number and email address
- Attending in person
- Attending on conference bridge

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Facility Based User Group Rules of Engagement

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BellSouth-CLEC User Groups

Member Directory

Unless otherwise specified, these meetings will take place via Conference Bridge. When appropriate and convenient for the CLEC, the CLEC members may attend in person in Atlanta, Georgia at BellSouth Executive Conference Center or at the designated meeting location.

Minutes

• Presentations

Action Plan

Membership will be comprised of representatives from each participating CLEC and BellSouth companies. The User Group will be open to all CLECs who do business in BellSouth region. CLECs must either be using Facility-based or in the negotiation phase for using the product.

The User Group is not meant to replace, supercede or impose on the existing Change Control Process, activity with the Account Team, Training, CSM or other established process for issue resolution or new business activity. Each company may bring or add on the conference call the number of participants necessary to represent their position. BST recommends three (3) to five (5) CLEC participants. If the number of participants grows to be unmanageable, CLECs and BellSouth will revisit the issues of representation to apply some restrictions.

Each meeting will begin with a roll call to take attendance.

Attorneys are NOT invited to participate so that the sessions are kept at a business operations-level. This is not a forum for legal and regulatory issues. During roll call if any attorneys are on the conference call or in attendance, they will be asked to disconnect themselves from the meeting.

Each member must provide the name of a back-up representative who will take his or her place in case the original member is unable to participate in a workshop. This will allow some continuity of knowledge in the organization. Meeting minutes will be provided one (1) week after the workshop. This should keep representatives and their designees informed and up-to-date for participation.

SCOPE

The scope of the Facility-based User Group will include:

- Business Processes
- Ordering and Provisioning
- Network Operations
- Maintenance and Repair
- Billing
- Other

The scope of the Facility-based User Group will not include:

- Change Control Issues
- Contractual Agreements
- Pricing
- Products other than Facility-based
- Legal and Regulatory Issues

REQUIREMENTS FOR PARTICIPATION

The minimum requirements for participation in the Facility-based User Group electronically are:

- Word 6.0 or greater
- Excel 5.0 or greater
- Internet E-mail address
- Web access

FORMAT OF USER GROUP WORKSHOP

The workshops will be 1/2 day long depending on the subject matter and the number of issues to be discussed. The Facilitator will summarize each day's activities and clearly outline the structure for the next meeting.

Unless otherwise specified, the workshops will begin at 8:30 AM ET and end at 12:30 PM ET.

RESPONSIBILITIES

BellSouth Responsibilities:

- Facilitate meeting.
- Collect issues submitted by CLECs.
- Develop the meeting agenda and determine logistics.
- Compile meeting minutes.

Develop and maintain action plan. The action plan will show status of each issue, date opened, date closed, pending, expected resolution date, etc.

Post meeting minutes and action plan on web site one (1) week

after the meeting.

CLECs Responsibilities:

- Access web site for meeting notice
- Submit issues and documentation via e-mail (two weeks in advance of meeting)
- Attend and participate in meetings
- Provide name, title, address, email address and contact telephone numbers for all participants
- Review User Group site and download documents as necessary
www.interconnection.bellsouth.com/notifications/usergroups

DOCUMENTATION

Agenda items must be submitted to the facilitator via e-mail two (2) weeks prior to the scheduled meeting. CLECs and BellSouth must provide their issues in writing to the Facilitator via email. The Facilitator will compile all the lists, develop a working agenda and return to all members one (1) week before the meeting.

Each CLEC and BellSouth should bring examples to the workshop that will support the issue that they raise.

Workshop documentation will contain rules of engagement, action plans, contact lists, updated process flows and minutes of each meeting.

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Kentucky Case No. 2001-105

Exhibit CKC-8

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Join Us for the

Agenda

Registration

Hotel Information

3rd Annual 2001 Summer CLEC Inforum

July 15 - 17, 2001
Atlanta Hilton & Towers
Atlanta, Georgia

Amidst the tightening capital markets and increasingly competitive environment, BellSouth has devoted its 3rd Annual 2001 Summer CLEC Inforum to providing you with information on how to improve operational efficiency.

In addition to networking opportunities with your BellSouth account executive, BellSouth subject matter experts and your peers, valuable educational workshops and sessions are planned. The sessions will provide you with the latest information on BellSouth products, Operational Support Systems, sales and marketing initiatives and Operational issues.

Plus, there will be several exhibit tables designed to give you the opportunity to talk one-on-one with Subject Matter Experts in several areas such as the Complex Resale Support Group, Product Management and CLEC Training.

Make the commitment today to BellSouth by planning to join your CLEC peers at BellSouth's 3rd Annual Summer CLEC Inforum.



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Third Annual 2001 Summer CLEC Inforum
 July 15 - 17, 2001
 Atlanta Hilton & Towers
 "Taking Your Game to the Next Level... You Make the Call"

Session	Room
> Sunday, July 15, 2001	
7:30 PM - 9:30 PM	Grand Salon West
"Pre-game Festivities" Welcome Reception	
Exhibit Tables	
> Monday, July 16, 2001	Room
7:30 AM	Prefunction Northwest
Session	
Warm-up (Continental Breakfast) & Registration	
Presenter	
8:15 AM	Grand Ballroom West
Ice Breaker	
Welcome & The Morning Line-Up, Door Prizes	
Laughing Matters	
Ric Reitz - Facilitator	
8:30 AM	Grand Ballroom West
Grand Slam Initiatives	
The First Pitch	
Marketing Pitch	
Quinton Sanders - Vice President, ICS Sales	
John Irwin - Vice President, ICS Marketing	
9:00 AM	Grand Ballroom West
"The Future of the CLEC Market"	
Rajen Sheeh - Managing Partner, Infnll Ventures, LLC	
10:00 AM	Prefunction Northwest
Refreshment Break	
10:15 AM	
Entertainment	
Laughing Matters	
10:30 AM	Grand Ballroom West
Product Stats	
Transport...at the Next Level	
Enhanced Solutions	
Operator Services	
Operational Support Systems (OSS)	
Industrial Voice Mail	
Elliott Bryant - Senior Director, Transport Products	
Tom Moquin - Senior Director, INS & Data Product Management	
Randy Walker - Operator Services Product Manager	
Jimmy Patrick - Sales Director, OSS	
Judson Flynn - Product Manager	
12:00 PM	Grand Ballroom Corridor
Lunch & Exhibits	
* Website Demo & CLEC Newsletter Signup	
* Enhanced Solutions & Industrial Voice Mail	
* BellSouth Billing	
* Operator Services	
* Complex Resale Support Group (CRSG) & Customer Service Mgrs (CSMs)	
* CLEC Training	
* Operational Support Systems (OSS) & Change Control	
* Online Reports Demo	
* User Groups & End-User Migration	
* Resale LCSC & BAPCO	
1:00 PM	Grand Ballroom West
Entertainment	
The Afternoon Line-up	
Laughing Matters	
Ric Reitz - Facilitator	
1:15 PM	Grand Ballroom West
End-User Migration	
New Processes allowing end users to switch local carriers	
Mike Stauffer - Project Manager, Core Project Management	
Carol Olsen - Project Manager, Core Project Management	
2:15 PM - 5:00 PM	Rockdale/Forsythe
Training Workshops	
Billing Overview	
Includes an overview of bill media and delivery for Resale, UNE and CABS. This session will also address Access Daily Usage File (ADUF) and Optional Daily Usage File (ODUF).	
Laura Walls - BellSouth Billing, Inc.	

Local Number Portability (LNP)
 Information will be provided in the areas of architecture, ordering, and provisioning of Local Number Portability. The background, capabilities, and current status of LNP in the BellSouth region will be discussed. In addition, the workshop will focus on the architecture of LNP and examine the call flow of a typical ported number. The ordering requirements will be presented along with samples of the LSOG forms. Finally, the workshop will look at the CLEC/BellSouth responsibilities, interaction with the NPAC, and sequence of events required to successfully port a number.

2:15 PM - 5:00 PM

Cherokee

Steve Patterson - Instructor

Tariffs
 Provides overview of selected tariffs pertinent to the BellSouth region. It will give insight as to the purpose and jurisdictions of tariffs from the perspectives of local exchange and access services within intrastate and interstate jurisdictions. The session will consist of two parts: "Understanding Tariffs" and "Tariff Web Site Navigation".

2:15 PM - 5:00 PM

Dekalb/Gwinnet

Joan Burkholder - Instructor

LENS
 Provides overview of LENS. It utilizes the BellSouth Business Rules for Local Ordering (BBLO) and offers participants instructions on how to:

1. View Customer Service Records (CSR) for their own BellSouth accounts.
2. Validate Addresses
3. Issue orders for the following types of service:
 - Bulk Orders
 - Conversion As Is
 - Simple New Service (Business)

2:15 PM - 5:00 PM

Convention Lobby

Turner Field

Buses Depart for Turner Field
 Atlanta Braves vs. Tampa Bay Devil Rays Baseball Game

5:45 PM

Turner Field

First bus departs for Atlanta Hilton

(Last bus leaves one hour after the end of the game)

10:30 PM

Presenter Room
 Prefunction Northwest

Tim Miller - Operations Director, Customer Relations
 Marilyn Hymen - Operations Director, Customer Service Managers
 Kate DeLoach - Sales Support Manager, CRSG
 Bonny King - Sales Support, Collocation

Session
 Warm-up (Continental Breakfast)

> Tuesday, July 17, 2001
 8:30 AM

Fayette/Newton

Tim Miller - Operations Director, Customer Relations

"How to Improve Operational Efficiency" Sessions

- Resale/UNE Ordering & Provisioning (Post-Sale)

9:00 AM

Henry
 Cherokee

Marilyn Hymen - Operations Director, Customer Service Managers
 Kate DeLoach - Sales Support Manager, CRSG
 Bonny King - Sales Support, Collocation

- Complex Resale and UNE Combination (non-UNE/P) (Pre-Sale)
- Collocation

10:30 AM

Prefunction Northwest

Marc Cathey - Assistant Vice President, ICS Sales

The 7th Inning Stretch (Break)

10:30 AM

Grand Ballroom West

David Stark - Sales Director, IPS Resale

"Work Stoppage Contingency Plans"

10:45 AM

Grand Ballroom West

Billy Riggs - Motivational Speaker

"Mergers and Acquisitions - Your Responsibilities"

11:00 AM

Grand Ballroom West

Dr. Margaret Gerwin - Policy & Regulatory Sales Support Director

"How to Provide Magical Customer Service"
 Billy Riggs is a world-class #1onist and professional speaker who helps bring perception and reality together, dispelling crippling #ustons while propelling managers and employees toward explosive success.

11:15 AM

Rockdale/Forsythe

Dr. Margaret Gerwin - Policy & Regulatory Sales Support Director

UNE-P User Group Session (must be registered for this session to attend)

1:30 PM - 4:30 PM

The User Group will be open to all CLECs either currently using UNE-P or in the negotiation phase to use the product. This session is an open forum to discuss the topics related to UNE-P listed below.

The scope of the User Group will include:

- Business Processes
- Ordering and Provisioning
- Network Operations
- Maintenance and Repair
- Billing

1:30 PM - 4:30 PM

Leanne Griffin - Project Manager
David Hill - Product Manager

Loop Make-up Workshop (must be registered to attend)
The Loop Makeup (LMU) User Group will provide an overview of the LMU Process, both mechanized and manual, to those CLECs who submit LMU requests and/or interpret LMU responses and qualify loops for xDSL and Line Sharing Services. This detailed, technical session will provide information on submitting requests/Service Inquiries and Frequently Asked Questions. A thorough explanation will be provided on the responses that are returned, including common mistakes to avoid. Finally, a preview of future enhancements and an opportunity for CLECs to provide input for product improvement will be shared.

Fayette/Newton

Version: 07/09/01

Kentucky Case No. 2001-105

Exhibit CKC-9

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BellSouth Line Sharing Collaboratives

Welcome

- **Purpose of this web site**
- **General information pertaining to Line Sharing or all collaboratives**
- **A description of each collaborative**

Links to get to specific information relating to specific collaboratives

- **CO Based - BellSouth Owned Splitter**
- **CO Based - Data CLEC Owned Splitter**
- **RS Based - BellSouth Owned Splitter**
- **Line Splitting**

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BellSouth Line Sharing Collaboratives

Welcome/Menu

WELCOME:

Welcome to the BellSouth®/ Data CLEC (DLEC) Line Sharing Collaboratives Web Pages. This site has been developed for the benefit of participating DLEC members by providing an easily accessible and current source of information and links relating to the specific BellSouth / DLEC Collaborative and the BellSouth Line Sharing offering.

WHAT IS A LINE SHARING COLLABORATIVE:

A Line Sharing Collaborative is a regularly scheduled meeting between BellSouth and participating DLECs. During these meetings, the DLECs and BellSouth work together to develop, with the mutual agreement to, the processes and procedures required to implement Line Sharing in order to meet the requirements of the FCC 3rd Report and Order in CC Docket No. 98-147 and 4th Report and Order in CC Docket No. 96-98, released December 9, 1999 (Line Sharing Order).

WHERE / WHEN DO THESE COLLABORATIVES MEET:

Each collaborative meets in the BellSouth Center located in Atlanta, GA at 675 W. Peachtree St., and has a conference bridge available. For more information regarding meetings, suggested transportation, accommodations, parking, dress, etc., [CLICK HERE](#).

WHAT COLLABORATIVES ARE CURRENTLY ESTABLISHED:

To obtain additional information regarding specific collaboratives, [CLICK](#) on the desired Line Sharing Collaborative listed below.

These sites contain documents and links to the latest information, previous meeting minutes, and other pertinent information. Some information will be static, while other information may change on a quarterly, monthly or weekly basis.

Currently there are three (3) active collaboratives, as follows:

1. **CENTRAL OFFICE (CO) BASED - BELLSOUTH OWNED SPLITTER**
BellSouth owns the splitter located in the Central Office.

2. **CO BASED - DLEC OWNED SPLITTER**

DLEC owns the splitter located in its collocation area.

3. **REMOTE SITE (RS) BASED - BELLSOUTH OWNED SPLITTER**

BellSouth owns the splitter located at a Remote Site.

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BellSouth Line Sharing Collaboratives

Co-Based BellSouth Owned Splitter

WELCOME:

Welcome to the BellSouth® / Data CLEC (DLEC) CO Based - BellSouth Owned Splitter Line Sharing Collaborative(s) Home Page. This page provides information and links specific to the CO Based - BellSouth Owned Splitter Line Sharing Collaborative. This site has been developed for the benefit of participating DLEC collaborative members by providing an easily accessible and current source of Collaborative, and the BellSouth Line Sharing offering information.

WHAT IS 'CO BASED - BELLSOUTH OWNED SPLITTER' LINE SHARING:

For a detailed description of 'CO BASED - BELLSOUTH OWNED SPLITTER' Line Sharing, please see our Web page description - [CLICK HERE](#).

WHERE / WHEN DOES THIS COLLABORATIVES MEET:

This collaborative is scheduled to meet weekly in the BellSouth Center in Atlanta, GA, and has a conference bridge available (usually 205-970-3743 Access Code 6714). To be included in the distribution list for this collaborative - [CLICK HERE](#).

LINKS TO 'CO BASED - BELLSOUTH OWNED SPLITTER - LINE SHARING' DOCUMENTS / FLOWS:

Baseline Items

[Meeting Minutes](#)

[BILL EXAMPLE](#)

[CSR EXAMPLE](#)

[Jeopardy Matrix](#)

[LQS Job Aid](#)

[LQS Job Aid- LFACS Code List](#)

[LSOD Document 6/18/01](#)

[LSOD document detailed instruction document ver. 15 Updated 6/18/01](#)

Works in Progress

[Issues and Action Items Log 6/18/01](#)

[LSR Example \(Manual\)](#)

[LSR Job Aid \(Manual\)](#)

[Line Sharing Maintenance Process Flow \(Voice Trouble\) 6/18/01](#)

[Line Sharing Trouble Receipt Flow \(Data Trouble\) 6/18/01](#)

[Subsequent Order Matrix 5/18/01](#)

[LMOD SI Form](#)

[DLEC TAFI Access Document](#)

[CSOTS DLEC View Guide 5/11/01](#)

CUSTOMER MOVEMENT

[Customer Movement Answers 5/18/01](#)

ADSL TO DLEC DATA MIGRATION

DLEC TO ADSL DATA MIGRATION

DLEC TO DLEC DATA MIGRATION

BELLSOUTH VOICE TO CLEC VOICE

[Subsequent Order Process](#)

DENIAL w/ LINE SHARING
DISCONNECT (D or F)
SUSPEND-RESTORE w/LINE SHARING
TN CHANGE / CHANGE OF ACCOUNT

INCOMPATIBLE USOCs
CRSG OPEN PON STATUS REPORT
DIAGRAMS

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BellSouth Line Sharing Collaboratives

Co-Based DLEC Owned Splitter

WELCOME:

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WHAT IS 'CO BASED - DLEC OWNED SPLITTER - LINE SHARING':

For a detailed description of 'CO BASED - DLEC OWNED SPLITTER' Line Sharing, please see our Web page description - [CLICK HERE](#).

WHERE / WHEN DOES THIS COLLABORATIVES MEET:

This collaborative is scheduled to meet weekly in the BellSouth Center in Atlanta, GA, and has a conference bridge available (usually (205) 970-3743 Access Code 6714). To be included in the distribution list for this collaborative - [CLICK HERE](#).

LINKS TO 'CO BASED - DLEC OWNED SPLITTER' LINE SHARING DOCUMENTS/FLOWS:

Baseline Items	Works in Progress
COLLABORATIVE CHARTER	LSOD Example for DLEC Owned Splitter 5/10/01
COMMUNICATION MATRIX	CO DLEC Owned Splitter Trouble Receipt Flow 5/11/01
PROJECTED MEETING SCHEDULE	Action Items Log 6/29/01
MEETINGS MINUTES	
NEBS COMPLIANT SPLITTER LIST	
LSOD DOCUMENTdetailed instruction document ver. 14 Updated 5/18/01	

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BellSouth Line Sharing Collaboratives

RS-Based BellSouth Owned Splitter

WELCOME:

Welcome to the BellSouth® /data CLEC (DLEC) Remote Site (RS) Based - BELLSOUTH Owned Splitter Line Sharing Collaborative Home Page. This page will provide information and links specific to the RS Based - BellSouth Owned Splitter Line Sharing Collaborative. This site has been developed for the benefit of participating DLEC collaborative members by providing an easily accessible and current source of collaborative and the BellSouth Line Sharing offering information.

WHAT IS 'RS BASED - BELLSOUTH OWNED SPLITTER - LINE SHARING':

For a detailed description of 'RS BASED - BELLSOUTH OWNED SPLITTER' Line Sharing, please see our Web page description - [CLICK HERE](#).

WHERE / WHEN DOES THIS COLLABORATIVES MEET:

This collaborative meets weekly in the BellSouth Center in Atlanta, GA, and has a conference bridge available (usually 205 970-3743 Access Code 6714). To be included in the distribution list for this collaborative - [CLICK HERE](#).

LINKS TO 'RS BASED - BELLSOUTH OWNED SPLITTER - LINE SHARING' DOCUMENTS:

Baseline Items	Works in Progress
COLLABORATIVE CHARTER	CLEC RT Issues Action Item Log Updated 12/15/00 (Excel)
COMMUNICATION MATRIX	RSOD Form 01/31/01
MEETING SCHEDULE	EU Activation Process 03/26/01
MEETINGS MINUTES	RT Maintenance Flow 02/26/01
CLEC RT Issue & Action Item Log 02/21/01	RT Splitter Provisioning Process 02/05/01
	RT Trouble Receipt Flow 02/26/01

[BST-RT-LS Issues and Action Items](#)

[Hard- Cable CLEC Interface/ FDI
Pair Access with BST- owned RT
Splitter](#)

[Open BST-RT-LS Issues and Action
Items](#)

[RT Line Share Splitter Ordering,
Setup and Disconnect Document](#)

[RT Splitter Provisioning Process
Draft Rev 5](#)

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BellSouth Line Splitting Collaboratives

Line Splitting

WELCOME:

Welcome to the BellSouth® Line Splitting Collaborative(s) Home Page. This page provides information and links specific to the BellSouth® Line Splitting Collaborative. This site has been developed for the benefit of participating CLEC/DLEC collaborative members by providing an easily accessible and current source of Collaborative, and the BellSouth® Line Splitting offering information.

WHAT IS LINE SPLITTING:

For a detailed description of BellSouth® Line Splitting, please see our Web page description - [CLICK HERE](#).

WHERE / WHEN DOES THIS COLLABORATIVES MEET:

This collaborative is scheduled to meet weekly in the BellSouth Center in Atlanta, GA, and has a conference bridge available (usually (205) 970-3743 Access Code 6714). To be included in the distribution list for this collaborative - [CLICK HERE](#).

LINKS TO 'CO BASED - DLEC OWNED SPLITTER' LINE SPLITTING DOCUMENTS/FLOWS:

Baseline Items	Works in Progress
Meetings	Issues/Action Items Log 6/29/01
UNE-P to Line Splitting Order Process Flow 5/10/01	Billing Example for Line Splitting First Draft 5/11/01
LSOD Document 6/18/01	LSR for Line Splitting Third Draft Document 5/31/01
LSOD DOC detailed instruction document ver. 15 6/18/01	Example CSR for line splitting
Line Splitting Trouble Receipt Flow Data Trouble 6/18/01	Line Splitting Trouble Receipt Process Flow (Data Trouble) Version 9 6/12/01

Line Splitting Maintenance Process
(Voice Trouble) 6/28/01

End To End Test Scenarios
Version 5 6/12/01

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