

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MICHAEL AND SKYE DICK)	
)	
COMPLAINANT)	
)	CASE NO.
V.)	2024-00379
)	
MCKINNEY WATER DISTRICT)	
)	
DEFENDANT)	

ORDER

On November 22, 2024, Michael and Skye Dick filed a complaint against McKinney Water District (McKinney District) in which they alleged that McKinney District refused to place a meter for new water service in a timely manner or where the Dicks wanted the meter. They demanded compensation for a well they alleged they had to install pending connection with the McKinney District's water line. The Dicks also alleged that a McKinney District employee had behaved in an inappropriate manner.

On January 2, 2025, McKinney District filed an unsolicited¹ response to the Complaint. McKinney District stated that its board had directed staff to install the meter at the location requested by the Dicks, and that the employee identified by the Dicks had been reprimanded. McKinney District asserted that it had satisfied the Dicks' complaint.

On May 27, 2025, the Commission entered an Order affording the Dicks 20 days from the date of the Order to file additional evidence in support of their complaint and to

¹ The Commission had not issued a satisfy or answer Order.


show cause why their complaint should not be dismissed as satisfied. No response to the Order was filed, thus the Commission finds that the complaint should be dismissed as satisfied.

IT IS THEREFORE ORDERED that:

1. The Dicks' complaint against McKinney District is dismissed.
2. This case is closed and removed from the Commission's docket.

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PUBLIC SERVICE COMMISSION


Chairman


Commissioner


Commissioner

ATTEST:

 RP
Executive Director



Case No. 2024-00379

Michael Dick
13117 N. HWY 1247
Eubank, KY 42567

*McKinney Water District
2900 KY HWY 198
Hustonville, KY 40437