

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

4 SEASONS OUTDOOR SERVICES, LLC)	
_____)	
ALLEGED VIOLATION OF UNDERGROUND)	CASE NO.
FACILITY DAMAGE PREVENTION ACT)	2023-00302

INITIATING ORDER FOR ALLEGED 811 VIOLATION OF THE KENTUCKY
UNDERGROUND FACILITY DAMAGE PREVENTION ACT

(Se proporciona la traducción al español de este documento como anexo/apéndice C.)

4 Seasons Outdoor Services, LLC (4 Seasons Outdoor Services) has been named as a party to an investigation before the Kentucky Public Service Commission (Commission) for allegedly violating the Kentucky Underground Facility Damage Prevention Act (Act).¹ A hearing in this case shall take place on January 26, 2024.

Pursuant to KRS 278.495(2), the Commission has jurisdiction to regulate the safety of natural gas facilities in Kentucky and to enforce minimum federal pipeline safety standards. Under the Act, the Commission has authority to investigate and assess civil penalties for any violation of the Act that results in excavation damage to an underground facility used to transport natural gas or hazardous liquid subject to federal pipeline safety laws, 49 U.S.C. § 60101, *et seq.* Any person who violates any provision of the Act is subject to assessment of a civil penalty in the amount of \$250 for the first offense, no more than \$1,000 for the second offense within one year, and no more than \$3,000 for

¹ KRS 367.4901 through KRS 367.4917.

the third and any subsequent offense. Additionally, any person whose violation of the Act results in damage to an underground facility containing any flammable, toxic, corrosive, or hazardous material or results in the release of any flammable, toxic, corrosive, or hazardous material is subject to an additional penalty of up to \$1,000.

Following receipt of a report of excavation damage to its underground gas pipeline from an operator, Commission Staff (Staff) conducted an investigation and prepared an Incident Report, a copy of which is attached to this Order as Appendix A. In its Incident Report, Staff cites 4 Seasons Outdoor Services for violation of the following provision of the Act:

KRS 367.4911(1)(a) – Each excavator, or person responsible for an excavation, planning excavation or demolition work shall, not less than two (2) full working days nor more than ten (10) full working days prior to commencing work, notify each affected operator of the excavator's intended work and work schedule. Contacting the applicable protection notification centers shall satisfy this requirement.

Based on its review of the Incident Report and being otherwise sufficiently advised, the Commission finds prima facie evidence that 4 Seasons Outdoor Services violated the Underground Facility Damage Prevention Act. The Commission further finds that a formal investigation into the excavation damage incident shall be conducted.

IT IS THEREFORE ORDERED that:

1. 4 Seasons Outdoor Services shall submit to the Commission, via email sent to PSCED@ky.gov with the case number of this proceeding in the subject line of the message, a written response to the allegations contained in the Staff Incident Report within 20 days of receipt of this Order.

2. 4 Seasons Outdoor Services shall appear on January 26, 2024, at 9 a.m. Eastern Standard Time, in the Richard Raff Hearing Room of the Commission's offices

at 211 Sower Boulevard in Frankfort, Kentucky, for the purpose of presenting evidence concerning the alleged violation of the Underground Facility Damage Prevention Act.

3. The January 26, 2024 hearing shall be conducted via video conferencing.

4. 4 Seasons Outdoor Services shall attend the hearing by using the following link: <https://meet.goto.com/pscformalhearing/psc-damage-prevention-hearing>; information and instructions are attached to this Order as Appendix B.

5. 4 Seasons Outdoor Services shall notify the Commission at least ten days prior to the hearing if 4 Seasons Outdoor Services is unable to appear by video conferencing and will therefore appear in person.

6. **Any partnership, corporation, or business entity (including a limited liability company) must be represented by an attorney licensed to practice law in Kentucky, and such representation includes the filing of papers with and appearances at hearings before the Commission.**


7. An individual may submit a response to the allegations contained in the Staff Incident Report without the representation of an attorney.

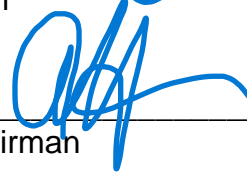
8. The Staff Incident Report 54100, attached to this Order as Appendix A, is made a part of the record in this case.

9. The January 26, 2024 hearing shall be recorded by video only.

10. **Please note parties who fail to appear after service will be subject to entry of a default judgment against them.**

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner



ATTEST:


Executive Director

APPENDIX A

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2023-00302 DATED DEC 20 2023

SEVENTEEN PAGES TO FOLLOW

PIPELINE DAMAGE INVESTIGATION REPORT

Investigation Information

Investigator Eric Tout **Incident ID** 54100 **Investigation** 9771
Incident Date 10/1/2021 11:53:00 AM **Report Submitted** 10/12/2021

Operator Information

Operator Columbia Gas of Kentucky, Inc.
Phone (859) 537-2123 **Reported By** James Rice
Email JamesRice@NiSource.com

Incident Location 3765 Horsemint Trl
 Lexington KY 40509 **Locate Ticket Number** n/a

County Fayette

Excavator Information

Excavator Tristan Rogers **Organization ID** 1097544
 4 Seasons Outdoor Services, LLC
Phone 859-595-4642 **Email**
Address 308 Newcastle Ln **Locate Ticket Number** n/a
 Winchester KY 40391

Damage Report (DR) Summary

Excavation Within 18" (Tolerance Zone)	Gas Or Hazardous Liquids		Type Of Equipment Used	Cost of Damage	Amount Billed
	Contained	Released			
No Call-KY Notification Center (811)		Yes	Non-mechanized/Shovel	\$350.00	\$350.00

The Operator reports that the Excavator damaged a ½-inch gas service with a shovel and failed to contact 811.

The DR is included as Attachment 1.

INVESTIGATION

On 04/05/23, Madison of 4 Seasons Outdoor Services took a message stating Brandon would be returning the call.

On 04/06/23, a search from 09/01/21 thru 10/02/21 revealed no Locate Tickets (LT) for the excavator at the incident location.

On 04/10/23, a follow-up call resulted in a message being left at extension 102.

On 04/11/23, an attempt to contact the Excavator resulted in a message being left in the general voicemail box.

On 04/11/23, the Operator, Columbia's James Rice, provided the following documents:

- PSC Gas Excavation Damage Report: Outlined in the DR Summary & Attachment 1.
- Two Photographs: Depicting the incident location.
- Invoice: Indicating the Excavator paid the Operator \$790.63 for the damage repair.

Columbia's documents are included as Attachment 2.

PIPELINE DAMAGE INVESTIGATION REPORT

On 04/12/23, the Excavator, 4 Seasons Outdoor Services' Tristin Rogers, stated that no call was made to 811. Mr. Rogers was receptive to paying the reduced penalty of \$250.00 and attending the Damage Prevention Course.

VIOLATIONS¹

KRS 367.4911(1)(a) Each excavator, or person responsible for an excavation, planning excavation or demolition work shall, not less than two (2) full working days nor more than ten (10) full working days prior to commencing work, notify each affected operator of the excavator's intended work and work schedule. Contacting the applicable protection notification centers shall satisfy this requirement.

of Offences Within 365 Days

(Including this incident)

Excavator	Last Offence Incident #	Last Offence Incident Date	Revert to 1st Offence Date (Last Offence Date +366 Days)
1 st	See above	10/01/21	10/02/22

¹ A revision of the Underground Facility Damage Prevention Act took effect on January 1, 2022. All incidents of damage dated prior to January 1, 2022 will be reviewed under the former version of the Act

Attachment 1

Gas Excavation Damage Report

Columbia Gas of Kentucky, Inc.

Submitted 10/12/2021 Incident ID: 54100

[Set back to Edit](#)

[Staff Edit](#)

[Print \(PDFForm.aspx?Rpt=GasInvestigation&IG=54100\)](#)

Reported By:

Name: James Rice
Phone: (859) 537-2123
Email: JamesRice@NiSource.com

Gas Line Incident Occured:

Date: 10/1/2021
Time: 11:53 AM

Details:

Reported Date: 10/11/2021 4:29 PM

Incident Location Address:

Location:
Address: 3765 Horsemint Trl
City: Lexington
State: KY
County: Fayette
Zip: 40509
Confirm Code: Y

Number of Customers out: 1

Was gas or hazardous liquids contained in the underground facility?

Was gas or hazardous liquids released into the atmosphere?

Locate Request Ticket No.: n/a

Excavator: Contractor

Excavator Address:

First Name: Tristan

Last Name: Rogers

Organization ID:

Company: 4 Seasons Outdoor Services

Phone: 859-595-4642

Email:

Address: 308 Newcastle Ln

City: Winchester

State: KY

Zip: 40391

Confirm Code: Y

Excavation Damage: No notification made to the One Call Center

Description of Incident 4 Seasons struck a plastic half inch natural gas service line with non-mechanized equipment.

Summary Information

10/12/2021

Full details such as the cause 4 Seasons was excavating without a locate ticket. While digging with a shovel to install a french drain, 4 Seasons struck and damaged a plastic half inch natural gas service line.

Extent of the damage	A plastic half inch natural gas service line was severed, and the service line was repaired.
Cost of the damage	\$350.00
Steps taken to prevent re-occurrence	CKY employees advised 4 Seasons to always call 811 prior to any excavating activities.
Amount billed to excavator	\$350.00

Attachment 2

Tout, Eric V (PSC)

From: Rice \ James \ D <jamesrice@nisource.com>
Sent: Tuesday, April 11, 2023 3:56 PM
To: Tout, Eric V (PSC)
Subject: RE: 54100, 10/1/2021, 3765 Horsemint Trl., Lexington, 4 Seasons Outdoor Services
Attachments: 3765 Horsemint Tr - Lex - No notification made to 811.pdf; 3765 Horsemint Tr - Pics.pdf; KY21-1150 Claim invoice.pdf; KY21-1150 Claim letter.pdf; KY21-1150 Payment Information.pdf

****CAUTION** PDF attachments may contain links to malicious sites. Please contact the COT Service Desk ServiceCorrespondence@ky.gov for any assistance.**

This Message Originated from Outside the Organization

This Message Is From an External Sender.

Report Suspicious

Good afternoon Eric,

See attached.

-james

From: Tout, Eric V (PSC) <ericv.tout@ky.gov>
Sent: Tuesday, April 11, 2023 12:16 PM
To: Rice \ James \ D <jamesrice@nisource.com>
Subject: 54100, 10/1/2021, 3765 Horsemint Trl., Lexington, 4 Seasons Outdoor Services

USE CAUTION: This email was sent from an external source. Think before you click links or open attachments. If suspicious, please forward to security@nisource.com for review.

Hello James,

Please send repots, photos pre & post, invoices and payment info (copy of check) if paid.

Thanks,

Eric V. Tout
Kentucky Public Services Commission
Division of Inspections / Damage Prevention
211 Sower Blvd., Frankfort, KY 40601
Office: 502-782-2622
Fax: 502-564-1582



PSC Gas Excavation Damage Report

Excavation Damage Occurred

Date: 10/01/2021

Time: 11:53 AM

JO #: 21-9436848-00

Incident Location

Address: 3765 Horsemint Tr

City: Lexington

County: Fayette

Zip: 40509

Cust. Lost: 1

Was gas released into the atmosphere? Y

Locate Request Ticket Number: N/A

Excavator Information

Excavator Type: Contractor

First Name: Tristan

Last Name: Rogers

Company: 4 Seasons Outdoor Services

Phone: 859-595-4642

Email: Unknown

Address: 308 New Castle Ln

City: Winchester

State: KY

Zip: 40391



Incident Details

KY PSC - Cause of Damage: No notification made to the One Call Center

Columbia DIMP Root Cause: Failed To Notify One Call/Failure to call one call center

Description of Incident: 4 Seasons struck a plastic half inch natural gas service line with non-mechanized equipment.

Full details such as the cause: 4 Seasons was excavating without a locate ticket. While digging with a shovel to install a french drain, 4 Seasons struck and damaged a plastic half inch natural gas service line.

Extent of the damage: A plastic half inch natural gas service line was severed, and the service line was repaired.

Cost of the damage: \$350

Steps taken to prevent re-occurrence: CKY employees advised 4 Seasons to always call 811 prior to any excavating activities.

Amount billed to excavator: \$350





Columbia Gas/NiSource

INVOICE

CLAIM NO.: KY21-1150

JOB ORDER NO.: 21-9436848-00

DATE: December 04, 2021

MRA ACCOUNT NUMBER: 21116018-000-001-9

PAYMENT DUE 28 DAYS FROM ABOVE DATE
PLEASE MAKE REMITTANCE PAYABLE TO:

4 Seasons Outdoor Services, LLC
308 New Castle Ln
Winchester, Kentucky 40391

Columbia Gas / NiSource
3101 N. Ridge Rd. E.
Lorain, Ohio 44055
ATTN: Damage Prevention Support

AMOUNT DUE

\$790.63

PLEASE CUT HERE AND RETURN TOP WITH PAYMENT

Itemization of the charges for the damages which occurred on 10/01/2021 in the vicinity of 3765 Horsemint Tr, Lexington, Kentucky 40509.

ITEMS	AMOUNT
Labor	\$315.45
Materials	\$1.54
Equipment	\$470.58
Gas Loss	\$2.97
Contracted Fees	\$0.00
Taxes	\$0.09
TOTAL EXPENSE	\$790.63

Notes:

If you have any questions regarding this bill, please contact Nicole Gillette,
Facility Damage Coordinator, at (440)420-2717.



Know what's below.
Call before you dig.

Columbia Gas/NiSource

INVOICE

CLAIM NO.: KY21-1150

JOB ORDER NO.: 21-9436848-00

DATE: December 04, 2021



**Columbia Gas of Kentucky, Inc.
Damage Prevention Support**

3101 N Ridge Road E
Lorain, Ohio 44055

12/04/2021

(440)420-2717

4 Seasons Outdoor Services, LLC
308 New Castle Ln
Winchester, Kentucky 40391

Re: Our Claim: KY21-1150

Gentlemen,

Enclosed is our damage claim invoice in the amount of \$790.63, which is the expense our company incurred as the result of your contact with our facilities, located in the vicinity of 3765 Horsemint Tr, Lexington, Kentucky 40509. Our reports indicate that our facilities were damaged on 10/01/2021, due to failure to request a utility locate.

If you have insurance to cover this type of damage claim, please forward the enclosed damage claim invoice and envelope to your insurance carrier for payment. Then please advise our department of your insurance company's name and address so that we can follow the matter to a conclusion. In the event you are not insured, your check, draft or money order in the above amount is hereby requested. To insure proper credit to your account, please remit the top portion of the damage claim invoice, along with your payment, in the enclosed pre-addressed envelope.

If you wish to discuss this matter further, please contact the undersigned.

Sincerely,

Nicole Gillette
Facility Damage Coordinator
ngillette@nisource.com

Enclosure

BILLED

Billed	Expenses	Total Cost	Total Balance
\$790.63	\$260.91	\$1,051.54	\$0.00
Payments	Written Off	Loss	Adjustments
\$790.63	\$0.00	\$0.00	\$0.00

Payment - \$790.63

Date	Type	Created	Created By
12/21/2022	Retained by Attorney/Collections	12/21/2022	Denise Roman
WWR ck# 0000261008			

Expense - \$260.91

Date	Type	Created	Created By
12/21/2022	Attorney/Collections Fees Returned	12/21/2022	Denise Roman
WWR commission			

APPENDIX B

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2023-00302 DATED DEC 20 2023

Information and Instructions for Hearing

You are required to attend a formal hearing with the Kentucky Public Service Commission. Please note the hearing is scheduled in the **Eastern Time Zone**, and the hearing date and time are on the Order that accompanied these instructions.

You are **strongly encouraged** to download the GoToMeeting app now and be ready for your hearing. If you cannot appear via video using this app, at least ten days prior to your scheduled hearing you must call the Commission's offices at the number provided below. You will receive instructions on appearing in person in the Richard Raff Hearing Room of the Commission's offices at 211 Sower Boulevard in Frankfort, Kentucky at the time and date of your scheduled hearing.

Please direct any questions to Andrea Wise, Commission Division of Inspections: Andrea.Wise@ky.gov or 502-782-2656.

To download the GoToMeeting app go to:

<https://global.gotomeeting.com/install/258846301>

On the day of your hearing using your computer, tablet, or video enabled smartphone. **Access the proceeding at:**

<https://meet.goto.com/pscformalhearing/psc-damage-prevention-hearing>

More information about using GoToMeeting can be found at:

GoToMeeting - Attendee Quick Start

<https://www.youtube.com/embed/8VaHHVP0FCU?autoplay=1&showinfo=0&controls=0&rel=0>

GoToMeeting - How to Join a Meeting

https://www.youtube.com/embed/Ojl1q_sPrP0?autoplay=1&showinfo=0&controls=0&rel=0

Technical Requirements for Using GoToMeeting

Operating System:

Windows 7 – Windows 10
Mac OS X 10.9 (Mavericks) – mac OS Big Sur (11)
Linux/Ubuntu (Web App only)
Google Chrome OS (Web App only)
iOS 11 – iOS 13
Android OS 5 (Lollipop) – Android 10

Web Browser: (Applies to Web App only)

Google Chrome v72 or newer
Microsoft Edge v77 or newer

Internet Connection:

Computer: 1 Mbps or better (broadband recommended)
Mobile device and Chromebook: 3G or better (WiFi recommended for VoIP)

Software:

GoToMeeting desktop app (JavaScript enabled)
GoToMeeting app from the Apple Store, Google Play Store, or Windows Store

Hardware:

2GB of RAM (minimum), 4GB or more of RAM (recommended)
Webcam device*
Microphone and speakers** (USB headset recommended)

Mobile Device:

iPhone 5 or newer
iPad 3rd gen or newer

Note: * You MUST have a camera on your device or connected to your device to appear at the hearing.

** Most devices have built-in speakers, but you will get better audio quality while connected via VoIP if you use a headset

APPENDIX C

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2023-00302 DATED DEC 20 2023

EIGHT PAGES TO FOLLOW

ESTADO DE KENTUCKY
ANTE LA COMISIÓN DE SERVICIOS PÚBLICOS

Concerniente:

4 SEASONS OUTDOOR SERVICES, LLC)	
)	
_____)	CASO NO.
)	2023-00302
PRESUNTA INFRACCIÓN DE LA LEY DE)	
PREVENCIÓN DE DAÑOS EN INSTALACIONES)	
SUBTERRÁNEAS)	

ORDEN DE INICIACIÓN POR LA PRESUNTA INFRACCIÓN DE TIPO 811 DE LA LEY
DE PREVENCIÓN DE DAÑOS EN INSTALACIONES SUBTERRÁNEAS DE
KENTUCKY

4 Seasons Outdoor Services, LLC (4 Seasons Outdoor Services) ha sido implicado como parte de una investigación ante la Comisión de Servicios Públicos de Kentucky (Comisión) por la presunta infracción de la Ley de Prevención de Daños a Instalaciones Subterráneas de Kentucky (la Ley).² Una audiencia sobre este caso tendrá lugar el 26 de enero de 2024.

Conforme a la norma KRS 278.495(2), la Comisión tiene jurisdicción para regular la seguridad de las instalaciones de gas natural en Kentucky y para hacer cumplir las normas federales mínimas de seguridad de las tuberías. En virtud de la Ley, la Comisión tiene autoridad para investigar y evaluar las sanciones civiles por cualquier infracción de la Ley que resulte en daños de excavación a una instalación subterránea utilizada para transportar gas natural o líquidos peligrosos sujetos a las leyes federales de seguridad de tuberías, 49 U.S.C. §. 60101 *et seq.* Toda persona que infrinja cualquier disposición

² KRS 367.4901 a KRS 367.4917.

de la Ley está sujeta a la imposición de una sanción civil por un importe de 250 dólares por la primera infracción, no más de 1,000 dólares por la segunda infracción en el plazo de un año, y no más de 3,000 dólares por la tercera infracción y las siguientes. Además, cualquier persona cuya infracción de la ley provoque daños en una instalación subterránea que contenga cualquier material inflamable, tóxico, corrosivo o peligroso, o que provoque la liberación de cualquier material inflamable, tóxico, corrosivo o peligroso, está sujeta a una sanción adicional de hasta 1,000 dólares.

Tras recibir un informe de daños por excavación en su gasoducto subterráneo por parte de un operador, el personal de la Comisión (el Personal) llevó a cabo una investigación y preparó un Informe de Incidentes, cuya copia se adjunta a esta Orden como Apéndice A. En su Informe de Incidentes, el Personal cita a 4 Seasons Outdoor Services por la infracción de la siguiente disposición de la Ley:

KRS 367.4911(1)(a) Cada excavador, o persona responsable de una excavación, que planifique un trabajo de excavación o demolición deberá notificar a cada operador afectado sobre el trabajo previsto del excavador y el cronograma de trabajo no menos de dos (2) días hábiles completos ni más de diez (10) días hábiles completos antes de comenzar el trabajo. Hacer contacto con los centros de notificación de protección aplicables satisfará este requisito.

Basándose en su revisión del Informe de Incidentes y estando suficientemente informada, la Comisión encuentra pruebas prima facie de que 4 Seasons Outdoor Services violó la Ley de Prevención de Daños a Instalaciones Subterráneas. La Comisión considera, además, que debe llevarse a cabo una investigación formal sobre el incidente de los daños causados por la excavación.

POR LO TANTO SE ORDENA que:

1. 4 Seasons Outdoor Services deberá presentar a la Comisión una respuesta por escrito a las alegaciones contenidas en el Informe de Incidencia del Personal en un plazo de 20 días a partir de la recepción de esta Orden a través de un correo electrónico enviado a PSCED@ky.gov con el número de caso de este procedimiento en el asunto del mensaje.

2. 4 Seasons Outdoor Services comparecerá el 26 de enero de 2024, a las 9 a.m. Hora estándar del este, en la sala de audiencias Richard Raff de las oficinas de la Comisión en 211 Sower Boulevard en Frankfort, Kentucky, con el fin de presentar pruebas relativas a la supuesta violación de la Ley de Prevención de Daños a Instalaciones Subterráneas.

3. La audiencia del 26 de enero de 2024 se llevará a cabo por videoconferencia.

4. 4 Seasons Outdoor Services deberá asistir a la audiencia utilizando el siguiente enlace: <https://meet.goto.com/pscformalhearing/psc-damage-prevention-hearing>; la información y las instrucciones se adjuntan a esta Orden como Apéndice B.

5. 4 Seasons Outdoor Services notificará a la Comisión, al menos diez días antes de la audiencia, si 4 Seasons Outdoor Services no puede comparecer por videoconferencia y, por lo tanto, comparecerá en persona.

6. **Cualquier sociedad, corporación o entidad comercial (incluyendo una sociedad de responsabilidad limitada) debe ser representada por un abogado con licencia para ejercer la abogacía en Kentucky y dicha representación incluye la presentación de documentos y las comparecencias en las audiencias ante la Comisión.**

7. Un individuo puede presentar una respuesta a las alegaciones contenidas en el Informe de Incidentes del Personal sin la representación de un abogado.

8. El Informe de Incidentes del Personal 54100, que se adjunta a esta Orden como Apéndice A, forma parte del expediente de este caso.

9. La audiencia 26 de enero de 2024 se grabará únicamente por vídeo.

10. **Tenga en cuenta que las partes que no comparezcan después de la notificación estarán sujetas a que se asiente una sentencia en rebeldía contra ellos.**

COMISIÓN DE SERVICIOS PÚBLICOS

Presidente

Vicepresidente

Comisionado/a

HACE CONSTAR:

Director/a Ejecutivo/a

APÉNDICE A

APÉNDICE DE UNA ORDEN DE LA COMISIÓN DE SERVICIOS
PÚBLICOS DE KENTUCKY EN EL CASO NO. 2023-00302 FECHADO

DIECISIETE PÁGINAS A SEGUIR

APÉNDICE B

APÉNDICE DE UNA ORDEN DE LA COMISIÓN DE SERVICIOS PÚBLICOS DE KENTUCKY EN EL CASO NO. 2023-00302 FECHADO

Información e instrucciones para la audiencia

Se le obliga a asistir a una audiencia formal con la Comisión de Servicios Públicos de Kentucky. Tenga en cuenta que la audiencia está programada en la **huso horario del este**, y que la fecha y la hora de la audiencia figuran en la Orden que acompaña a estas instrucciones.

Se le recomienda encarecidamente que descargue la aplicación GoToMeeting ahora y esté preparado para su audiencia. Si no puede comparecer por vídeo utilizando esta aplicación, debe llamar a las oficinas de la Comisión al número que se indica a continuación al menos diez días antes de la audiencia programada. Recibirá instrucciones para presentarse en persona en la sala de audiencias Richard Raff de las oficinas de la Comisión en el 211 Sower Boulevard en Frankfort, Kentucky, a la hora y fecha de su audiencia programada.

Sírvase dirigir cualquier pregunta a Andrea Wise, División de Inspecciones de la Comisión: Andrea.Wise@ky.gov o 502-782-2656.

Para descargar la aplicación GoToMeeting vaya a:

<https://global.gotomeeting.com/install/258846301>

El día de su audiencia utilizando su computadora, tableta o teléfono inteligente con capacidad de vídeo. **Acceda al procedimiento en:**

<https://meet.goto.com/pscformalhearing/psc-damage-prevention-hearing>

Puede encontrar más información sobre el uso de GoToMeeting en
GoToMeeting - Inicio rápido del asistente

<https://www.youtube.com/embed/8VaHHVP0FCU?autoplay=1&showinfo=0&controls=0&rel=0>

GoToMeeting - Cómo unirse a una reunión

https://www.youtube.com/embed/Ojl1q_sPrP0?autoplay=1&showinfo=0&controls=0&rel=0

Requisitos técnicos para utilizar GoToMeeting

Sistema operativo:

Windows 7 – Windows 10
Mac OS X 10.9 (Mavericks) – Mac OS Big Sur (11)
Linux/Ubuntu (sólo aplicación web)
Google Chrome OS (sólo aplicación web)
iOS 11 - iOS 13
Android OS 5 (Lollipop) - Android 10

Navegador web: (Sólo se aplica a la aplicación web)

Google Chrome v72 o más reciente
Microsoft Edge v77 o más reciente

Conexión a Internet:

Computadora: 1 Mbps o superior (se recomienda la banda ancha)
Dispositivo móvil y Chromebook: 3G o superior (se recomienda WiFi para VoIP)

Software:

Aplicación de escritorio de GoToMeeting (con JavaScript activado)
La aplicación GoToMeeting de Apple Store, Google Play Store o Windows Store

Hardware:

2 GB de RAM (mínimo), 4 GB o más de RAM (recomendado)
Dispositivo de cámara web*
Micrófono y altavoces** (se recomiendan auriculares USB)

Dispositivo móvil:

iPhone 5 o más reciente
iPad de 3ª generación o más reciente

Nota: * Para comparecer en la audiencia, ES PRECISO tener una cámara en su dispositivo o conectada a él.

** La mayoría de los dispositivos tienen altavoces incorporados, pero obtendrás una mejor calidad de audio mientras estés conectado por VoIP si utilizas unos auriculares.

*Tristan Rogers
4 SEASONS OUTDOOR SERVICES, LLC
308 Newcastle Lane
Winchester, KENTUCKY 40391

*Tristan Rogers
4 SEASONS OUTDOOR SERVICES, LLC
608 N. Main St., Unit B
Winchester, KENTUCKY 40391