

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

FRANKFORT SEWER)	
)	
_____)	CASE NO.
)	2023-00060
ALLEGED VIOLATION OF UNDERGROUND)	
FACILITY DAMAGE PREVENTION ACT)	

INITIATING ORDER FOR ALLEGED 811 VIOLATION OF THE KENTUCKY
UNDERGROUND FACILITY DAMAGE PREVENTION ACT

(Se proporciona la traducción al español de este documento como anexo/apéndice
anexo/apéndice C.)

Frankfort Sewer (Frankfort Sewer) has been named as a party to an investigation before the Kentucky Public Service Commission (Commission) for allegedly violating the Kentucky Underground Facility Damage Prevention Act (Act).¹ A hearing in this case shall take place on April 28, 2023.

Pursuant to KRS 278.495(2), the Commission has jurisdiction to regulate the safety of natural gas facilities in Kentucky and to enforce minimum federal pipeline safety standards. Under the Act, the Commission has authority to investigate and assess civil penalties for any violation of the Act that results in excavation damage to an underground facility used to transport natural gas or hazardous liquid subject to federal pipeline safety laws, 49 U.S.C. § 60101, *et seq.* Any person who violates any provision of the Act is subject to assessment of a civil penalty in the amount of \$250 for the first offense, no more than \$1,000 for the second offense within one year, and no more than \$3,000 for

¹ KRS 367.4901 through KRS 367.4917.

the third and any subsequent offense. Additionally, any person whose violation of the Act results in damage to an underground facility containing any flammable, toxic, corrosive, or hazardous material or results in the release of any flammable, toxic, corrosive, or hazardous material is subject to an additional penalty of up to \$1,000.

Following receipt of a report of excavation damage to its underground gas pipeline from an operator, Commission Staff (Staff) conducted an investigation and prepared an Incident Report, a copy of which is attached to this Order as Appendix A. In its Incident Report, Staff cites Frankfort Sewer for violation of the following provision of the Act:

KRS 367.4911(10) – When excavation or demolition is necessary within the approximate location of the underground facility, the excavator shall hand-dig or use nonintrusive means to avoid damage to the underground facility.

Based on its review of the Incident Report and being otherwise sufficiently advised, the Commission finds prima facie evidence that Frankfort Sewer violated the Underground Facility Damage Prevention Act. The Commission further finds that a formal investigation into the excavation damage incident shall be conducted.

IT IS THEREFORE ORDERED that:

1. Frankfort Sewer shall submit to the Commission, via email sent to PSCED@ky.gov with the case number of this proceeding in the subject line of the message, a written response to the allegations contained in the Staff Incident Report within 20 days of receipt of this Order.

2. Frankfort Sewer shall appear on April 28, 2023, at 9 a.m. Eastern Standard Time, in the Richard Raff Hearing Room of the Commission's offices at 211 Sower Boulevard in Frankfort, Kentucky, for the purpose of presenting evidence concerning the alleged violation of the Underground Facility Damage Prevention Act.

3. The April 28, 2023 hearing shall be conducted via video conferencing.

4. Frankfort Sewer shall attend the hearing by using the following link: <https://meet.goto.com/pscformalhearing/psc-damage-prevention-hearing>; information and instructions are attached to this Order as Appendix B.

5. Frankfort Sewer shall notify the Commission at least ten days prior to the hearing if Frankfort Sewer is unable to appear by video conferencing and will therefore appear in person.

6. Any partnership, corporation, or business entity (including a limited liability company) must be represented by an attorney licensed to practice law in Kentucky, and such representation includes the filing of papers with and appearances at hearings before the Commission.

7. An individual may submit a response to the allegations contained in the Staff Incident Report without the representation of an attorney.

8. The Staff Incident Report 54019, attached to this Order as Appendix A, is made a part of the record in this case.

9. The April 28, 2023 hearing shall be recorded by video only.

10. Please note parties who fail to appear after service will be subject to entry of a default judgment against them.

PUBLIC SERVICE COMMISSION

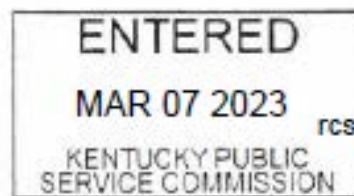

Chairman


Vice Chairman

Commissioner

ATTEST:


Executive Director



APPENDIX A

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2023-00060 DATED MAR 07 2023

EIGHTEEN PAGES TO FOLLOW

PIPELINE DAMAGE INVESTIGATION REPORT

Investigation Information

Investigator Eric Tout **Incident ID** 54019 **Investigation** 8796
Incident Date 9/16/2021 9:10:00 AM **Report Submitted** 9/21/2021

Operator Information

Operator Columbia Gas of Kentucky, Inc.
Phone (859) 537-2123 **Reported By** James Rice
Email JamesRice@NiSource.com

Incident Location 1216 Fiesta Way Frankfort KY 40601 **Locate Ticket Number** 2109100152

County Franklin

Excavator Information

Excavator David Simpson **Organization ID**
 Frankfort Sewer Department
Phone 502-875-2448 **Email**
Address 1200 Kentucky Ave **Locate Ticket Number** 2109100152
 Frankfort KY 40601

Damage Report (DR) Summary

Excavation Within 18" (Tolerance Zone)	Gas Or Hazardous Liquids		Type Of Equipment Used	Cost of Damage	Amount Billed
	Contained	Released			
Yes		Yes	Mechanized/Not Specified	\$800.00	\$800.00

Note: The Investigative Report originally listed the Frankfort Plant Board as the excavator, but it was discovered that Frankfort Sewer Department was the Excavator.

The Operator reports that the Excavator damaged a correctly marked one-inch gas service with mechanized equipment.

The DR is included as Attachment 1.

Locate Ticket (LT) Summary

Ticket #	Valid	Initial Date	Expiration Date (21 calendar days from initial date)	Incident Date	# of Days Expired	Within Scope of Excavation
2109100152	Yes	09/10/21	10/01/21	9/16/2021	0	Yes

The LT is included as Attachment 2.

INVESTIGATION

On 06/17/21 the Excavator, Columbia's James Rice, provided the following documents:

- PSC Gas Excavation Damage Report: Outlined in the DR Summary and Attachment 1.
- Photographs-2: Indicating the damage occurred within the tolerance zone of 18-inches.
- Invoice, Invoice Letter and Receipt Statement: Indicating Frankfort Sewer System paid the Operator \$1,491.74 for the damage repair.

Columbia's documents are included as Attachment 3.

On 11/14/22, Scotty Manns and Mark Luttrell of the Frankfort Sewer Department stated that mechanized excavation occurred within the tolerance zone of 18-inches. Mr. Luttrell was receptive to attending the Damage Prevention Course and paying the reduced penalty of 250.00.

PIPELINE DAMAGE INVESTIGATION REPORT

VIOLATIONS¹

KRS 367.4911(10) When excavation or demolition is necessary within the approximate location of the underground facility, the excavator shall hand-dig or use nonintrusive means to avoid damage to the underground facility.

of Offences Within 365 Days

(Including this incident)

Excavator	Last Offence Incident #	Last Offence Incident Date	Revert to 1st Offence Date (Last Offence Date +366 Days)
1 st	54019	09/16/21	09/17/22

¹ A revision of the Underground Facility Damage Prevention Act took effect on January 1, 2022. All incidents of damage dated prior to January 1, 2022 will be reviewed under the former version of the Act

Attachment 1

Gas Excavation Damage Report

Columbia Gas of Kentucky, Inc.

Submitted 9/21/2021 Incident ID: 54019

[Set back to Edit](#)

[Staff Edit](#)

[Print \(PDFForm.aspx?Rpt=GasInvestigation&IG=54019\)](#)

Reported By:

Name: James Rice
Phone: (859) 537-2123
Email: JamesRice@NiSource.com

Gas Line Incident Occured:

Date: 9/16/2021
Time: 9:10 AM

Details:

Reported Date: 9/20/2021 4:29 PM

Incident Location Address:

Location:
Address: 1216 Fiesta Way
City: Frankfort
State: KY
County: Franklin
Zip: 40601
Confirm Code: Y

Number of Customers out: 1

Was gas or hazardous liquids contained in the underground facility?

* 3/2020

Was gas or hazardous liquids released into the atmosphere?

Locate Request Ticket No.: 2109100152

Excavator: Utility

Excavator Address:

First Name: David
Last Name: Simpson
Organization ID:
Company: Frankfort Plant Board
Phone: 502-382-6236
Email:
Address: 1200 Kentucky Ave
City: Frankfort
State: KY
Zip: 40601
Confirm Code: Y

Excavation Damage: Failure to use hand tools where required

Description of Incident Frankfort Plant Board damaged a plastic one inch natural gas service line with mechanized equipment.

Summary Information

9/21/2021

Full details such as the cause Frankfort Plant Board was excavating in an area with a locate ticket. Frankfort Plant Board was digging with mechanized equipment within the tolerance zone of a properly marked service line. While excavating, Frankfort Plant Board struck and damaged a plastic one inch natural gas service line.

Extent of the damage A plastic one inch natural gas service line was severed, and the service line was repaired.

Cost of the damage \$800.00

Steps taken to prevent re-occurrence	CKY's damage prevention specialist had a tailgate, advising Frankfort Plant Board of the KY 811 Dig Law, and to always verify the location of the gas facilities.
Amount billed to excavator	\$800.00

Attachment 2

NORMAL NOTICE

Ticket : 2109100152 Date: 09/10/2021 Time: 07:25 Oper: KENTUCKY811 Chan:000

State: KY Cnty: FRANKLIN City: FRANKFORT
Subdivision: TIERRA LINDA

Address : 1216
Street : FIESTA WAY
Cross 1 : MAVERICK TRL
Location: WHEN FACING ADDRESS FROM DIG STREET LOCATE THE FRONT LEFT SIDE OF
PROPERTY AND BOTH SIDES OF THE ROAD AREA WILL BE MARKED IN WHITE
:
Boundary: n 38.186099 s 38.184401 w -84.833085 e -84.829825

Work type : SEWER REPAIRS
Done for : FRANKFORT SEWER SYSTEM
Start date: 09/14/2021 Time: 07:30 Hours notice: 96/48 Priority: NORM
Ug/Oh/Both: U Blasting: NO Emergency: N
Duration : N/A Depth: 7 FT

Company : FRANKFORT SEWER SYSTEM Type: MEMB
Co addr : 1200 KENTUCKY AVENUE
City : FRANKFORT State: KY Zip: 40601
Caller : DAVID SIMPSON Phone: (502)875-2448
Contact : DAVID SIMPSON - CELL Phone:
Mobile : (502)229-6290
Email : DSIMPSON@FRANKFORT.KY.GOV

Submitted date: 09/10/2021 Time: 07:25
Members: 0052 0093 0139 0211 2623

* Responses are current as of 06/10/2022 07:12 AM

<u>Service Area</u>	<u>Utility Type(s)</u>	<u>Customer Service Contact</u>	<u>Positive Response</u>
SPRINT 0052	FIBER OPTIC		
FRANKFORT PLANT BOARD 0093	CABLE TV, ELECTRIC, FIBER OPTIC, TELEPHONE, WATER		
AT&T DISTRIBUTION 0139	COMMUNICATIONS	AT&T DISTRIBUTION CUSTOMER SERVICE (888) 757-6500	
FRANKFORT SEWER 0211	SEWER		
COLUMBIA GAS 2623	PIPELINE	COLUMBIA GAS CUSTOMER SERVICE (800) 432-9345	

Attachment 3

Tout, Eric V (PSC)

From: Rice \ James \ D <jamesrice@nisource.com>
Sent: Friday, June 17, 2022 8:56 AM
To: Tout, Eric V (PSC)
Subject: RE: 54019, 9/16/2021, 1216 Fiesta Way, Frankfort. Frankfort Plant Board
Attachments: 1216 Fiesta Way - Fra - Failure to use hand tools where required.pdf; 1216 Fiesta Way - Pics.pdf; KY21-1135 Bill.pdf; KY21-1135 Letter.pdf; KY21-1135 Payment.pdf

****CAUTION** PDF attachments may contain links to malicious sites. Please contact the COT Service Desk ServiceCorrespondence@ky.gov for any assistance.**

See attached.

-james

From: Tout, Eric V (PSC) <ericv.tout@ky.gov>
Sent: Friday, June 10, 2022 6:39 AM
To: Rice \ James \ D <jamesrice@nisource.com>
Subject: 54019, 9/16/2021, 1216 Fiesta Way, Frankfort. Frankfort Plant Board

USE CAUTION: This email was sent from an external source. Think before you click links or open attachments. If suspicious, please forward to security@nisource.com for review.

Hello James,

Please send repots, photos, invoices and payment info (copy of check) if paid.

*Thanks,
Eric V. Tout
Kentucky Public Services Commission
Division of Inspections / Damage Prevention
211 Sower Blvd., Frankfort, KY 40601
Office: 502-782-2622
Fax: 502-564-1582*



PSC Gas Excavation Damage Report

Excavation Damage Occurred

Date: 09/16/2021

Time: 9:10 AM

JO #: 21-9402084-00

Incident Location

Address: 1216 Fiesta Way

City: Frankfort

County: Franklin

Zip: 40601

Cust. Lost: 1

Was gas released into the atmosphere? Y

Locate Request Ticket Number: 2109100152

Excavator Information

Excavator Type: Utility

First Name: David

Last Name: Simpson

Company: Frankfort Plant Board

Phone: 502-382-6236

Email: unknown

Address: 1200 Kentucky Av

City: Frankfort

State: KY

Zip: 40601



Incident Details

KY PSC - Cause of Damage: Failure to use hand tools where required

Columbia DIMP Root Cause: Excavator Error/Exercise reasonable care

Description of Incident: Frankfort Plant Board damaged a plastic one inch natural gas service line with mechanized equipment.

Full details such as the cause: Frankfort Plant Board was excavating in an area with a locate ticket. Frankfort Plant Board was digging with mechanized equipment within the tolerance zone of a properly marked service line. While excavating, Frankfort Plant Board struck and damaged a plastic one inch natural gas service line.

Extent of the damage: A plastic one inch natural gas service line was severed, and the service line was repaired.

Cost of the damage: \$800

Steps taken to prevent re-occurrence: CKY's damage prevention specialist had a tailgate, advising Frankfort Plant Board of the KY 811 Dig Law, and to always verify the location of the gas facilities.

Amount billed to excavator: \$800



MARK
↓

MARK
↓

MARK
↓

CAUTION

DANGER

DANGER



PASADENA

Columbia Gas/NiSource

INVOICE

CLAIM NO.: KY21-1135

JOB ORDER NO.: 21-9402084-00

DATE: November 10, 2021

MRA ACCOUNT NUMBER: 10682360-000-002-1

PAYMENT DUE 28 DAYS FROM ABOVE DATE
PLEASE MAKE REMITTANCE PAYABLE TO:

Frankfort Sewer Department
1200 Kentucky Av
Frankfort, Kentucky 40601

Columbia Gas / NiSource
3101 N. Ridge Rd. E.
Lorain, Ohio 44055
ATTN: Damage Prevention Support

AMOUNT DUE

\$1,491.74

PLEASE CUT HERE AND RETURN TOP WITH PAYMENT

Itemization of the charges for the damages which occurred on 09/16/2021 in the vicinity of 1216 Fiesta Wy, Frankfort, Kentucky 40601.

ITEMS	AMOUNT
Labor	\$794.38
Materials	\$9.62
Equipment	\$675.07
Gas Loss	\$12.09
Contracted Fees	\$0.00
Taxes	\$0.58
TOTAL EXPENSE	\$1,491.74

Notes:

If you have any questions regarding this bill, please contact Nicole Gillette,
Facility Damage Coordinator, at (440)420-2717.



Know what's below.
Call before you dig.

Columbia Gas/NiSource

INVOICE

CLAIM NO.: KY21-1135

JOB ORDER NO.: 21-9402084-00

DATE: November 10, 2021



**Columbia Gas of Kentucky, Inc.
Damage Prevention Support**

3101 N Ridge Road E
Lorain, Ohio 44055

12/16/2021

(440)420-2717

Frankfort Sewer Department
1200 Kentucky Av
Frankfort, Kentucky 40601

Re: Our Claim: KY21-1135

Gentlemen,

On 11/10/2021, we forwarded our damage claim invoice in the amount of \$1,491.74, which is the expense our company incurred as the result of your contact with our facilities located in the vicinity of 1216 Fiesta Wy, Frankfort, Kentucky 40601, which occurred on 09/16/2021.

Unfortunately, we have not been contacted by you or your insurance carrier relative to the settlement of this claim and are once again directing this matter to your attention. We request that immediate arrangements be made to expedite this loss. If you have insurance, please forward this correspondence to your insurance carrier.

Sincerely,

Nicole Gillette
Facility Damage Coordinator
ngillette@nisource.com

Billed	Expenses	Total Cost	Total Balance
\$1,491.74	\$0.00	\$1,491.74	\$0.00
Payments	Written Off	Loss	Adjustments
\$1,491.74	\$0.00	\$0.00	\$0.00

Payment - \$1,491.74

Date	Type	Created	Created By
12/16/2021	Payment Received In-House	12/16/2021	Missy Hinckley
Frankfort Municipal Sewer Division ck# 0000047610			

APPENDIX B

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2023-00060 DATED MAR 07 2023

TWO PAGES TO FOLLOW

Information and Instructions for Hearing

You are required to attend a formal hearing with the Kentucky Public Service Commission. Please note the hearing is scheduled in the **Eastern Time Zone**, and the hearing date and time are on the Order that accompanied these instructions.

You are **strongly encouraged** to download the GoToMeeting app now and be ready for your hearing. If you cannot appear via video using this app, at least ten days prior to your scheduled hearing you must call the Commission's offices at the number provided below. You will receive instructions on appearing in person in the Richard Raff Hearing Room of the Commission's offices at 211 Sower Boulevard in Frankfort, Kentucky at the time and date of your scheduled hearing.

Please direct any questions to Andrea Wise, Commission Division of Inspections: Andrea.Wise@ky.gov or 502-782-2656.

To download the GoToMeeting app go to:

<https://global.gotomeeting.com/install/258846301>

On the day of your hearing using your computer, tablet, or video enabled smartphone. **Access the proceeding at:**

<https://meet.goto.com/pscformalhearing/psc-damage-prevention-hearing>

More information about using GoToMeeting can be found at:

GoToMeeting - Attendee Quick Start

<https://www.youtube.com/embed/8VaHHVP0FCU?autoplay=1&showinfo=0&controls=0&rel=0>

GoToMeeting - How to Join a Meeting

https://www.youtube.com/embed/Ojl1q_sPrP0?autoplay=1&showinfo=0&controls=0&rel=0

Technical Requirements for Using GoToMeeting

Operating System:

Windows 7 – Windows 10
Mac OS X 10.9 (Mavericks) – mac OS Big Sur (11)
Linux/Ubuntu (Web App only)
Google Chrome OS (Web App only)
iOS 11 – iOS 13
Android OS 5 (Lollipop) – Android 10

Web Browser: (Applies to Web App only)

Google Chrome v72 or newer
Microsoft Edge v77 or newer

Internet Connection:

Computer: 1 Mbps or better (broadband recommended)
Mobile device and Chromebook: 3G or better (WiFi recommended for VoIP)

Software:

GoToMeeting desktop app (JavaScript enabled)
GoToMeeting app from the Apple Store, Google Play Store, or Windows Store

Hardware:

2GB of RAM (minimum), 4GB or more of RAM (recommended)
Webcam device*
Microphone and speakers** (USB headset recommended)

Mobile Device:

iPhone 5 or newer
iPad 3rd gen or newer

Note: * You MUST have a camera on your device or connected to your device to appear at the hearing.

** Most devices have built-in speakers, but you will get better audio quality while connected via VoIP if you use a headset

APPENDIX C

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2023-00060 DATED MAR 07 2023

TEN PAGES TO FOLLOW

ESTADO DE KENTUCKY
ANTE LA COMISIÓN DE SERVICIOS PÚBLICOS

Concerniente:

FRANKFORT SEWER)	
)	
_____)	CASO NO.
)	2023-00060
PRESUNTA INFRACCIÓN DE LA LEY DE)	
PREVENCIÓN DE DAÑOS EN INSTALACIONES)	
SUBTERRÁNEAS)	

ORDEN DE INICIACIÓN POR LA PRESUNTA INFRACCIÓN DE TIPO 811 DE LA LEY
DE PREVENCIÓN DE DAÑOS EN INSTALACIONES SUBTERRÁNEAS DE
KENTUCKY

Frankfort Sewer (Frankfort Sewer) ha sido implicado como parte de una investigación ante la Comisión de Servicios Públicos de Kentucky (Comisión) por la presunta infracción de la Ley de Prevención de Daños a Instalaciones Subterráneas de Kentucky (la Ley).¹ Una audiencia sobre este caso tendrá lugar el April 28, 2023.

Conforme a la norma KRS 278.495(2), la Comisión tiene jurisdicción para regular la seguridad de las instalaciones de gas natural en Kentucky y para hacer cumplir las normas federales mínimas de seguridad de las tuberías. En virtud de la Ley, la Comisión tiene autoridad para investigar y evaluar las sanciones civiles por cualquier infracción de la Ley que resulte en daños de excavación a una instalación subterránea utilizada para transportar gas natural o líquidos peligrosos sujetos a las leyes federales de seguridad de tuberías, 49 U.S.C. §. 60101 *et seq.* Toda persona que infrinja cualquier disposición de la Ley está sujeta a la imposición de una sanción civil por un importe de 250 dólares

¹ KRS 367.4901 a KRS 367.4917.

por la primera infracción, no más de 1.000 dólares por la segunda infracción en el plazo de un año, y no más de 3.000 dólares por la tercera infracción y las siguientes. Además, cualquier persona cuya infracción de la ley provoque daños en una instalación subterránea que contenga cualquier material inflamable, tóxico, corrosivo o peligroso, o que provoque la liberación de cualquier material inflamable, tóxico, corrosivo o peligroso, está sujeta a una sanción adicional de hasta 1.000 dólares.

Tras recibir un informe de daños por excavación en su gasoducto subterráneo por parte de un operador, el personal de la Comisión (el Personal) llevó a cabo una investigación y preparó un Informe de Incidentes, cuya copia se adjunta a esta Orden como Apéndice A. En su Informe de Incidentes, el Personal cita a Frankfort Sewer por la infracción de la siguiente disposición de la Ley:

KRS 367.4911(10) - Cuando sea necesario excavar o demoler dentro de la ubicación aproximada de la instalación subterránea, el excavador deberá cavar a mano o utilizar medios no intrusivos para evitar daños a la instalación subterránea.

Basándose en su revisión del Informe de Incidentes y estando suficientemente informada, la Comisión encuentra pruebas prima facie de que Frankfort Sewer violó la Ley de Prevención de Daños a Instalaciones Subterráneas. La Comisión considera, además, que debe llevarse a cabo una investigación formal sobre el incidente de los daños causados por la excavación.

POR LO TANTO SE ORDENA que:

1. Frankfort Sewer deberá presentar a la Comisión una respuesta por escrito a las alegaciones contenidas en el Informe de Incidencia del Personal en un plazo de 20 días a partir de la recepción de esta Orden a través de un correo electrónico enviado a PSCED@ky.gov con el número de caso de este procedimiento en el asunto del mensaje

2. Frankfort Sewer comparecerá el April 28, 2023, a las 9 a.m. Eastern Standard Time, en la sala de audiencias Richard Raff de las oficinas de la Comisión en 211 Sower Boulevard en Frankfort, Kentucky, con el fin de presentar pruebas relativas a la supuesta violación de la Ley de Prevención de Daños a Instalaciones Subterráneas.

3. La audiencia April 28, 2023 se llevará a cabo por videoconferencia.

4. Frankfort Sewer deberá asistir a la audiencia utilizando el siguiente enlace: <https://meet.goto.com/pscformalhearing/psc-damage-prevention-hearing>; la información y las instrucciones se adjuntan a esta Orden como Apéndice B.

5. Frankfort Sewer notificará a la Comisión, al menos diez días antes de la audiencia, si Frankfort Sewer no puede comparecer por videoconferencia y, por lo tanto, comparecerá en persona.

6. Cualquier sociedad, corporación o entidad comercial (incluyendo una sociedad de responsabilidad limitada) debe ser representada por un abogado con licencia para ejercer la abogacía en Kentucky y dicha representación incluye la presentación de documentos y las comparecencias en las audiencias ante la Comisión.

7. Un individuo puede presentar una respuesta a las alegaciones contenidas en el Informe de Incidentes del Personal sin la representación de un abogado.

8. El Informe de Incidentes del Personal 54019, que se adjunta a esta Orden como Apéndice A, forma parte del expediente de este caso.

9. La audiencia April 28, 2023 se grabará únicamente por vídeo.

10. **Tenga en cuenta que las partes que no comparezcan después de la notificación estarán sujetas a que se asiente una sentencia en rebeldía contra ellos.**

COMISIÓN DE SERVICIOS PÚBLICOS

Presidente

Vicepresidente

Comisionado/a

HACE CONSTAR:

Director/a Ejecutivo/a

APÉNDICE A

APÉNDICE DE UNA ORDEN DE LA COMISIÓN DE SERVICIOS
PÚBLICOS DE KENTUCKY EN EL CASO No. 2023-00060 FECHADO

DIECIOCHO PÁGINAS A SEGUIR

APÉNDICE B

APÉNDICE DE UNA ORDEN DE LA COMISIÓN DE SERVICIOS PÚBLICOS DE KENTUCKY EN EL CASO No. 2023-00060 FECHADO

DOS PÁGINAS PARA SEGUIR

Información e instrucciones para la audiencia

Se le obliga a asistir a una audiencia formal con la Comisión de Servicios Públicos de Kentucky. Tenga en cuenta que la audiencia está programada en la **huso horario del este**, y que la fecha y la hora de la audiencia figuran en la Orden que acompaña a estas instrucciones.

Se le recomienda encarecidamente que descargue la aplicación GoToMeeting ahora y esté preparado para su audiencia. Si no puede comparecer por vídeo utilizando esta aplicación, debe llamar a las oficinas de la Comisión al número que se indica a continuación al menos diez días antes de la audiencia programada. Recibirá instrucciones para presentarse en persona en la sala de audiencias Richard Raff de las oficinas de la Comisión en el 211 Sower Boulevard en Frankfort, Kentucky, a la hora y fecha de su audiencia programada.

Sírvase dirigir cualquier pregunta a Andrea Wise, División de Inspecciones de la Comisión: Andrea.Wise@ky.gov o 502-782-2656.

Para descargar la aplicación GoToMeeting vaya a:

<https://global.gotomeeting.com/install/258846301>

El día de su audiencia utilizando su computadora, tableta o teléfono inteligente con capacidad de vídeo. **Acceda al procedimiento en:**

<https://meet.goto.com/pscformalhearing/psc-damage-prevention-hearing>

Puede encontrar más información sobre el uso de GoToMeeting en
GoToMeeting - Inicio rápido del asistente

<https://www.youtube.com/embed/8VaHHVP0FCU?autoplay=1&showinfo=0&controls=0&rel=0>

GoToMeeting - Cómo unirse a una reunión

https://www.youtube.com/embed/Ojl1q_sPrP0?autoplay=1&showinfo=0&controls=0&rel=0

Requisitos técnicos para utilizar GoToMeeting

Sistema operativo:

Windows 7 – Windows 10

Mac OS X 10.9 (Mavericks) – Mac OS Big Sur (11)

Linux/Ubuntu (sólo aplicación web)

Google Chrome OS (sólo aplicación web)

iOS 11 - iOS 13

Android OS 5 (Lollipop) - Android 10

Navegador web: (Sólo se aplica a la aplicación web)

Google Chrome v72 o más reciente

Microsoft Edge v77 o más reciente

Conexión a Internet:

Computadora: 1 Mbps o superior (se recomienda la banda ancha)

Dispositivo móvil y Chromebook: 3G o superior (se recomienda WiFi para VoIP)

Software:

Aplicación de escritorio de GoToMeeting (con JavaScript activado)

La aplicación GoToMeeting de Apple Store, Google Play Store o Windows Store

Hardware:

2 GB de RAM (mínimo), 4 GB o más de RAM (recomendado)

Dispositivo de cámara web*

Micrófono y altavoces** (se recomiendan auriculares USB)

Dispositivo móvil:

iPhone 5 o más reciente

iPad de 3ª generación o más reciente

Nota: * Para comparecer en la audiencia, ES PRECISO tener una cámara en su dispositivo o conectada a él.

** La mayoría de los dispositivos tienen altavoces incorporados, pero obtendrás una mejor calidad de audio mientras estés conectado por VoIP si utilizas unos auriculares.

APÉNDICE C

APÉNDICE DE UNA ORDEN DE LA COMISIÓN DE SERVICIOS PÚBLICOS DE
KENTUCKY EN EL CASO No. 2023-00060 FECHADO

DIEZ PÁGINAS PARA SEGUIR

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