

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

TRIPLE D CONSTRUCTION, LLC	)	
	)	
_____	)	CASE NO.
	)	2023-00033
ALLEGED VIOLATION OF UNDERGROUND	)	
FACILITY DAMAGE PREVENTION ACT	)	

INITIATING ORDER FOR ALLEGED 811 VIOLATION OF THE KENTUCKY  
UNDERGROUND FACILITY DAMAGE PREVENTION ACT

(Se proporciona la traducción al español de este documento como anexo/apéndice.)

Triple D Construction, LLC (Triple D Construction) has been named as a party to an investigation before the Kentucky Public Service Commission (Commission) for allegedly violating the Kentucky Underground Facility Damage Prevention Act (Act).<sup>1</sup> A hearing in this case shall take place on April 28, 2023.

Pursuant to KRS 278.495(2), the Commission has jurisdiction to regulate the safety of natural gas facilities in Kentucky and to enforce minimum federal pipeline safety standards. Under the Act, the Commission has authority to investigate and assess civil penalties for any violation of the Act that results in excavation damage to an underground facility used to transport natural gas or hazardous liquid subject to federal pipeline safety laws, 49 U.S.C. § 60101, *et seq.* Any person who violates any provision of the Act is subject to assessment of a civil penalty in the amount of \$250 for the first offense, no more than \$1,000 for the second offense within one year, and no more than \$3,000 for

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<sup>1</sup> KRS 367.4901 through KRS 367.4917.

the third and any subsequent offense. Additionally, any person whose violation of the Act results in damage to an underground facility containing any flammable, toxic, corrosive, or hazardous material or results in the release of any flammable, toxic, corrosive, or hazardous material is subject to an additional penalty of up to \$1,000.

Following receipt of a report of excavation damage to its underground gas pipeline from an operator, Commission Staff (Staff) conducted an investigation and prepared an Incident Report, a copy of which is attached to this Order as Appendix A. In its Incident Report, Staff cites Triple D Construction for violation of the following provision of the Act:

KRS 367.4911(1)(a) – Each excavator, or person responsible for an excavation, planning excavation or demolition work shall, not less than two (2) full working days nor more than ten (10) full working days prior to commencing work, notify each affected operator of the excavator's intended work and work schedule. Contacting the applicable protection notification centers shall satisfy this requirement.

Based on its review of the Incident Report and being otherwise sufficiently advised, the Commission finds prima facie evidence that Triple D Construction violated the Underground Facility Damage Prevention Act. The Commission further finds that a formal investigation into the excavation damage incident shall be conducted.

IT IS THEREFORE ORDERED that:

1. Triple D Construction shall submit to the Commission, via email sent to [PSCED@ky.gov](mailto:PSCED@ky.gov) with the case number of this proceeding in the subject line of the message, a written response to the allegations contained in the Staff Incident Report within 20 days of receipt of this Order.

2. Triple D Construction shall appear on April 28, 2023, at 9 a.m. Eastern Daylight Time, in the Richard Raff Hearing Room of the Commission's offices at

211 Sower Boulevard in Frankfort, Kentucky, for the purpose of presenting evidence concerning the alleged violation of the Underground Facility Damage Prevention Act.

3. The April 28, 2023 hearing shall be conducted via video conferencing.

4. Triple D Construction shall attend the hearing by using the following link: <https://meet.goto.com/pscformalhearing/psc-damage-prevention-hearing>; information and instructions are attached to this Order as Appendix B.

5. Triple D Construction shall notify the Commission at least ten days prior to the hearing if Triple D Construction is unable to appear by video conferencing and will therefore appear in person.

6. **Any partnership, corporation, or business entity (including a limited liability company) must be represented by an attorney licensed to practice law in Kentucky, and such representation includes the filing of papers with and appearances at hearings before the Commission.**

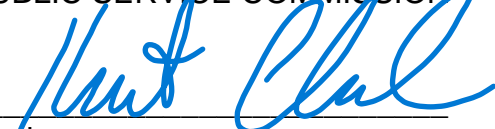
7. An individual may submit a response to the allegations contained in the Staff Incident Report without the representation of an attorney.

8. The Staff Incident Report 53871, attached to this Order as Appendix A, is made a part of the record in this case.


9. The April 28, 2023 hearing shall be recorded by video only.

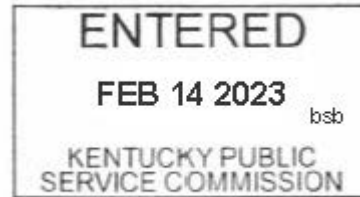
10. **Please note parties who fail to appear after service will be subject to entry of a default judgment against them.**

PUBLIC SERVICE COMMISSION

  
Chairman

Vice Chairman

  
Commissioner



ATTEST:

  
Executive Director

APPENDIX A

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE  
COMMISSION IN CASE NO. 2023-00033 DATED FEB 14 2023

ELEVEN PAGES TO FOLLOW

# PIPELINE DAMAGE INVESTIGATION REPORT

## Investigation Information

**Investigator** Eric V. Tout **Incident ID** 53871 **Investigation** 9039  
**Incident Date** 7/26/2021 6:50:00 AM **Report Submitted** 8/13/2021

## Operator Information

**Operator** Delta Natural Gas Company, Inc. **Reported By** Craig Mitchell  
**Phone** 859-744-6171 Ext. 1124 **Email** cmitchell@deltagas.com

**Incident Location** 224 Page Dr **Locate Ticket Number**  
 Richmond KY 40475  
 224 Page Dr.  
**County** Madison

## Excavator Information

**Excavator** Frank Dyer **Organization ID** 1053191  
 Triple D Construction LLC  
**Phone** 859-661-1334 **Email** frankd55@icloud.com  
**Address** PO Box 144 **Locate Ticket Number**  
 Waco KY 40385

## Damage Report (DR) Summary

Excavation Within 18" (Tolerance Zone)	Gas Or Hazardous Liquids		Type Of Equipment Used	Cost of Damage	Amount Billed
	Contained	Released			
No call - KY Contact Center (811)		Yes	Mechanized/ Mini-Excavator	\$87.00	\$0.00

The Operator reports that the Excavator damaged a 3/4-inch gas service with a mini excavator installing electric and failed to contact 811.

**The DR is included as Attachment 1.**

## INVESTIGATION

On 08/30/22, 811, Carly Dunsmore, conducted a search from 06/01/21 thru 07/28/21 finding one Locate Ticket (LT) for the excavator outlined below:

LT Summary						
Ticket #	Valid	Initial Date	Expiration Date (21 calendar days from initial date)	Incident Date	# of Days Expired	Within Scope of Excavation
2107260216	No	07/26/21 08:30	N/A / Obtained 1hr. 40 min after the incident	7/26/2021 06:50	N/A	Yes

A review of LT...0216 revealed the excavator obtained it on the incident date 1hr. 40 min. after the damage occurred.

**The LT is included as Attachment 2.**

On 09/20/22, the Excavator, Triple D Construction's Frank Dyer, stated that he has no recollection of this incident.

On 09/21/22, Mr. Dyer stated that he spoke with an employee and was advised Triple D Construction damaged the gas service. Mr. Dyer was receptive to attending the Damage Prevention Course and paying the reduced penalty of \$250.00.

# PIPELINE DAMAGE INVESTIGATION REPORT

## VIOLATIONS<sup>1</sup>

**KRS 367.4911(1)(a)** Each excavator, or person responsible for an excavation, planning excavation or demolition work shall, not less than two (2) full working days nor more than ten (10) full working days prior to commencing work, notify each affected operator of the excavator's intended work and work schedule. Contacting the applicable protection notification centers shall satisfy this requirement.

### **# of Offences Within 365 Days**

(Including this incident)

<b>Excavator</b>	<b>Last Offence Incident #</b>	<b>Last Offence Incident Date</b>	<b>Revert to 1<sup>st</sup> Offence Date</b> (Last Offence Date +366 Days)
1 <sup>st</sup>	See above	07/26/21	07/27/22

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<sup>1</sup> A revision of the Underground Facility Damage Prevention Act took effect on January 1, 2022. All incidents of damage dated prior to January 1, 2022 will be reviewed under the former version of the Act

# Attachment 1



# Gas Excavation Damage Report

## Delta Natural Gas Company, Inc.

Submitted 8/13/2021 Incident ID: 53871

[Set back to Edit](#)

[Staff Edit](#)

[Print \(PDFForm.aspx?Rpt=GasInvestigation&IG=53871\)](#)

### Reported By:

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**Name:** Craig Mitchell  
**Phone:** 859-744-6171 Ext. 1124  
**Email:** cmitchell@deltagas.com

### Gas Line Incident Occured:

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**Date:** 7/26/2021  
**Time:** 6:50 AM

### Details:

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**Reported Date:** 8/10/2021 3:55 PM

#### Incident Location Address:

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**Location:** 224 Page Dr.  
**Address:** 224 Page Dr  
**City:** Richmond  
**State:** KY  
**County:** Madison  
**Zip:** 40475  
**Confirm Code:** Y

**Number of Customers out:** 0

Was gas or hazardous liquids contained in the underground facility?

\* 3/2020

Was gas or hazardous liquids released into the atmosphere?

Locate Request Ticket No.:

Excavator:

Contractor

## Excavator Address:

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**First Name:** Frank  
**Last Name:** Dyer  
**Organization ID:**  
**Company:** Triple D Construction  
**Phone:** 859-661-1334  
**Email:** frankd55@icloud.com  
**Address:** PO Box 144  
**City:** Waco  
**State:** KY  
**Zip:** 40385  
**Confirm Code:** Y

**Excavation Damage:**

No notification made to the One Call Center

**Description of Incident** Mr. Frank Dyer with Triple D Construction was installing an electric line with a mini excavator when he inadvertently hit and completely severed an existing 3/4" plastic natural gas (EFV) service line.

## Summary Information

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8/13/2021

<b>Full details such as the cause</b>	<p>Neither Frank Dyer nor anyone else with Triple D Construction called KY-811 or Delta Natural Gas to request a line locate prior to the commencement of the excavation activities to install a buried electric line with a mini excavator. Therefore, Mr. Dyer did not know the location of the existing 3/4" plastic natural gas (EFV) service line which ultimately resulted in Mr. Dyer hitting and completely severing the service line with the bucket of the mini excavator, thus resulting in the release of a small amount of natural gas from the pipeline.</p>
<b>Extent of the damage</b>	<p>There were no injuries or property damage attributed to this incident. Delta employees replaced 3 feet of 3/4" plastic service line and installed (2) 3/4" plastic electrofusion couplings in order to reconnect the service line before re-energizing the line and returning it to operation. The existing 3/4" plastic service line was equipped with an excess flow valve (EFV) and thus there was a very limited volume of natural gas released into the atmosphere.</p>
<b>Cost of the damage</b>	<p>\$87.00</p>
<b>Steps taken to prevent re-occurrence</b>	<p>Frank Dyer with Triple D Construction was informed that anyone that is going to do any type of excavation work is required by law to call KY-811 and request a line location at least two days prior to beginning the work in order to have the existing utilities located and marked and, when excavation is necessary within the tolerance zone of the marked gas line (18" on each side of the mark), the law requires hand digging or the use of a non-intrusive means of excavation to expose the pipeline and thus avoid damage to the line.</p>
<b>Amount billed to excavator</b>	<p>\$0.00</p>

# Attachment 2

## Tout, Eric V (PSC)

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**From:** Carly Dunsmore <cdunsmore@usa811.org>  
**Sent:** Tuesday, August 30, 2022 10:39 AM  
**To:** Tout, Eric V (PSC)  
**Cc:** PSCrequest@kentucky811.org  
**Subject:** Re: 53871  
**Attachments:** 2107260216.pdf

**\*\*CAUTION\*\* PDF attachments may contain links to malicious sites. Please contact the COT Service Desk [ServiceCorrespondence@ky.gov](mailto:ServiceCorrespondence@ky.gov) for any assistance.**

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Good morning,

We searched between 6/1/2021 - 7/28/2021 and found one ticket submitted by Triple D Construction for the address 224 Page Drive. If you have any questions, please let me know.

Thank you,  
Carly Dunsmore, *Member Services*

Office [833-538-0923](tel:833-538-0923) | Fax [317-386-7820](tel:317-386-7820)

**Know what's below. 811 before you dig.**

[Indiana811](#) | [Facebook](#) | [Twitter](#) | [YouTube](#)

[Kentucky811](#) | [Facebook](#) | [Twitter](#) | [YouTube](#)

On Tue, Aug 30, 2022 at 8:16 AM Tout, Eric V (PSC) <[ericv.tout@ky.gov](mailto:ericv.tout@ky.gov)> wrote:

Please provide locate ticket(s) for:

Incident Date: 7/26/2021 (Provided the date range for the search)

Operator: Delta

Incident Location: 224 Page Dr., Richmond

County: Madison

Excavator: Triple D Construction

*Thanks,*

*Eric V. Tout*

*Kentucky Public Services Commission*

*Division of Inspections / Damage Prevention*

*211 Sower Blvd., Frankfort, KY 40601*

*Office: 502-782-2622*

*Fax: 502-564-1582*

## NORMAL NOTICE

Ticket : 2107260216 Date: 07/26/2021 Time: 08:03 Oper: KENTUCKY811 Chan:000

State: KY Cnty: MADISON City: RICHMOND  
Subdivision: ORCHARD HILL

Address : 224  
Street : PAGE DR  
Cross 1 : STAR CT  
Location: LOCATE THE FRONT OF THE PROPERTY  
:

Boundary: n 37.690248 s 37.686196 w -84.272596 e -84.262397

Work type : INSTALL CONDUIT LINE  
Done for : RON DURM  
Start date: 07/28/2021 Time: 08:15 Hours notice: 48/48 Priority: NORM  
Ug/Oh/Both: U Blasting: NO Emergency: N  
Duration : N/A Depth: 3 FT

Company : TRIPLE D CONSTRUCTION Type: CONT  
Co addr : PO BOX 144  
City : WACO State: KY Zip: 40385  
Caller : FRANK DYER Phone: (859)661-1334  
Contact : FRANK DYER - CELL Phone:  
Mobile : (859)661-1334  
Email : FRANKD55@ICLOUD.COM

Submitted date: 07/26/2021 Time: 08:03  
Members: 0023 0089 0139 0277 0326 0500

\* Responses are current as of 08/30/2022 10:35 AM

<u>Service Area</u>	<u>Utility Type(s)</u>	<u>Customer Service Contact</u>	<u>Positive Response</u>
TIME WARNER CABLE 0023	COMMUNICATIONS	TIME WARNER CABLE CUSTOMER SERVICE (800) 892-2253	Marked - Underground facilities are in conflict. Hand-dig or use non-intrusive means within the tolerance zone to avoid damage to the underground facility. For more information, please visit <a href="https://kentucky811.org/homeowners/5-steps-to-safe-digging/">https://kentucky811.org/homeowners/5-steps-to-safe-digging/</a> . 2021/07/27 11:46 WORKING WITH CONTRACTOR ON DUE TIME GET BY 7/30/21 3:00 PM 2021/07/27 11:46 RESCHEDULE APPROVED BY: FRANK DYER 2021/07/30 16:48 MARKED AND FLAGGED MAIN LINES ALONG FRONT. ATT CONDUIT HAS BEEN PLACED BUT UTILITIES HAVE NOT BEEN INSTALLED.
RICHMOND UTILITIES 0089	GAS, SEWER, WATER		
AT&T DISTRIBUTION 0139	COMMUNICATIONS	AT&T DISTRIBUTION CUSTOMER SERVICE (888) 757-6500	
DELTA NATURAL GAS COMPANY 0277	PIPELINE		
KENTUCKY UTILITIES (ONLY ADD IF IN THIS COUNTY) 0326	ELECTRIC	KENTUCKY UTILITIES CUSTOMER SERVICE (800) 981-0600	Marked - Underground facilities are in conflict. Hand-dig or use non-intrusive means within the tolerance zone to avoid damage to the underground facility. For more information, please visit <a href="https://kentucky811.org/homeowners/5-steps-to-safe-digging/">https://kentucky811.org/homeowners/5-steps-to-safe-digging/</a> . 2021/07/27 11:46 WORKING WITH CONTRACTOR ON DUE TIME GET BY 7/30/21 3:00 PM 2021/07/27 11:46 RESCHEDULE APPROVED BY: FRANK DYER 2021/07/30 16:48 MARKED AND FLAGGED MAIN LINES ALONG FRONT. ATT CONDUIT HAS BEEN PLACED BUT UTILITIES HAVE NOT BEEN INSTALLED.
MADISON COUNTY UTILITIES DISTRICT 0500	WATER		



APPENDIX B

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE  
COMMISSION IN CASE NO. 2023-00033 DATED FEB 14 2023

TWO PAGES TO FOLLOW

## Information and Instructions for Hearing

You are required to attend a formal hearing with the Kentucky Public Service Commission. Please note the hearing is scheduled in the **Eastern Time Zone**, and the hearing date and time are on the Order that accompanied these instructions.

You are **strongly encouraged** to download the GoToMeeting app now and be ready for your hearing. If you cannot appear via video using this app, at least ten days prior to your scheduled hearing you must call the Commission's offices at the number provided below. You will receive instructions on appearing in person in the Richard Raff Hearing Room of the Commission's offices at 211 Sower Boulevard in Frankfort, Kentucky at the time and date of your scheduled hearing.

Please direct any questions to Andrea Wise, Commission Division of Inspections: [Andrea.Wise@ky.gov](mailto:Andrea.Wise@ky.gov) or 502-782-2656.

**To download the GoToMeeting app go to:**

<https://global.gotomeeting.com/install/258846301>

On the day of your hearing using your computer, tablet, or video enabled smartphone. **Access the proceeding at:**

<https://meet.goto.com/pscformalhearing/psc-damage-prevention-hearing>

More information about using GoToMeeting can be found at:

GoToMeeting - Attendee Quick Start

<https://www.youtube.com/embed/8VaHHVP0FCU?autoplay=1&showinfo=0&controls=0&rel=0>

GoToMeeting - How to Join a Meeting

[https://www.youtube.com/embed/Ojl1q\\_sPrP0?autoplay=1&showinfo=0&controls=0&rel=0](https://www.youtube.com/embed/Ojl1q_sPrP0?autoplay=1&showinfo=0&controls=0&rel=0)

# Technical Requirements for Using GoToMeeting

## Operating System:

Windows 7 – Windows 10

Mac OS X 10.9 (Mavericks) – mac OS Big Sur (11)

Linux/Ubuntu (Web App only)

Google Chrome OS (Web App only)

iOS 11 – iOS 13

Android OS 5 (Lollipop) – Android 10

## Web Browser: (Applies to Web App only)

Google Chrome v72 or newer

Microsoft Edge v77 or newer

## Internet Connection:

Computer: 1 Mbps or better (broadband recommended)

Mobile device and Chromebook: 3G or better (WiFi recommended for VoIP)

## Software:

GoToMeeting desktop app (JavaScript enabled)

GoToMeeting app from the Apple Store, Google Play Store, or Windows Store

## Hardware:

2GB of RAM (minimum), 4GB or more of RAM (recommended)

Webcam device\*

Microphone and speakers\*\* (USB headset recommended)

## Mobile Device:

iPhone 5 or newer

iPad 3<sup>rd</sup> gen or newer

Note: \* You MUST have a camera on your device or connected to your device to appear at the hearing.

\*\* Most devices have built-in speakers, but you will get better audio quality while connected via VoIP if you use a headset

APPENDIX C

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE  
COMMISSION IN CASE NO. 2023-00033 DATED FEB 14 2023

TEN PAGES TO FOLLOW

ESTADO DE KENTUCKY  
ANTE LA COMISIÓN DE SERVICIOS PÚBLICOS

Concerniente:

TRIPLE D CONSTRUCTION, LLC ALLEGED	)	
VIOLATION OF UNDERGROUND FACILITY	)	
DAMAGE PREVENTION ACT	)	CASO NO.
_____	)	2023-00033
	)	
PRESUNTA INFRACCIÓN DE LA LEY DE	)	
PREVENCIÓN DE DAÑOS EN INSTALACIONES	)	
SUBTERRÁNEAS	)	

ORDEN DE INICIACIÓN POR LA PRESUNTA INFRACCIÓN DE TIPO 811 DE LA LEY  
DE PREVENCIÓN DE DAÑOS EN INSTALACIONES SUBTERRÁNEAS DE  
KENTUCKY

Triple D Construction, LLC Alleged Violation of Underground Facility Damage Prevention Act (Triple D Construction) ha sido implicado como parte de una investigación ante la Comisión de Servicios Públicos de Kentucky (Comisión) por la presunta infracción de la Ley de Prevención de Daños a Instalaciones Subterráneas de Kentucky (la Ley).<sup>1</sup> Una audiencia sobre este caso tendrá lugar el April 28, 2023.

Conforme a la norma KRS 278.495(2), la Comisión tiene jurisdicción para regular la seguridad de las instalaciones de gas natural en Kentucky y para hacer cumplir las normas federales mínimas de seguridad de las tuberías. En virtud de la Ley, la Comisión tiene autoridad para investigar y evaluar las sanciones civiles por cualquier infracción de la Ley que resulte en daños de excavación a una instalación subterránea utilizada para transportar gas natural o líquidos peligrosos sujetos a las leyes federales de seguridad

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<sup>1</sup> KRS 367.4901 a KRS 367.4917.

de tuberías, 49 U.S.C. §. 60101 *et seq.* Toda persona que infrinja cualquier disposición de la Ley está sujeta a la imposición de una sanción civil por un importe de 250 dólares por la primera infracción, no más de 1.000 dólares por la segunda infracción en el plazo de un año, y no más de 3.000 dólares por la tercera infracción y las siguientes. Además, cualquier persona cuya infracción de la ley provoque daños en una instalación subterránea que contenga cualquier material inflamable, tóxico, corrosivo o peligroso, o que provoque la liberación de cualquier material inflamable, tóxico, corrosivo o peligroso, está sujeta a una sanción adicional de hasta 1.000 dólares.

Tras recibir un informe de daños por excavación en su gasoducto subterráneo por parte de un operador, el personal de la Comisión (el Personal) llevó a cabo una investigación y preparó un Informe de Incidentes, cuya copia se adjunta a esta Orden como Apéndice A. En su Informe de Incidentes, el Personal cita a Triple D Construction por la infracción de la siguiente disposición de la Ley:

KRS 367.4911(1)(a) Cada excavador, o persona responsable de una excavación, que planifique un trabajo de excavación o demolición deberá notificar a cada operador afectado sobre el trabajo previsto del excavador y el cronograma de trabajo no menos de dos (2) días hábiles completos ni más de diez (10) días hábiles completos antes de comenzar el trabajo. Hacer contacto con los centros de notificación de protección aplicables satisfará este requisito.

Basándose en su revisión del Informe de Incidentes y estando suficientemente informada, la Comisión encuentra pruebas prima facie de que Triple D Construction violó la Ley de Prevención de Daños a Instalaciones Subterráneas. La Comisión considera, además, que debe llevarse a cabo una investigación formal sobre el incidente de los daños causados por la excavación.

POR LO TANTO SE ORDENA que:

1. Triple D Construction deberá presentar a la Comisión una respuesta por escrito a las alegaciones contenidas en el Informe de Incidencia del Personal en un plazo de 20 días a partir de la recepción de esta Orden a través de un correo electrónico enviado a [PSCED@ky.gov](mailto:PSCED@ky.gov) con el número de caso de este procedimiento en el asunto del mensaje

2. Triple D Construction comparecerá el April 28, 2023, a las 9 a.m. Eastern Standard Time, en la sala de audiencias Richard Raff de las oficinas de la Comisión en 211 Sower Boulevard en Frankfort, Kentucky, con el fin de presentar pruebas relativas a la supuesta violación de la Ley de Prevención de Daños a Instalaciones Subterráneas.

3. La audiencia April 28, 2023 se llevará a cabo por videoconferencia.

4. Triple D Construction deberá asistir a la audiencia utilizando el siguiente enlace: <https://meet.goto.com/pscformalhearing/psc-damage-prevention-hearing>; la información y las instrucciones se adjuntan a esta Orden como Apéndice B.

5. Triple D Construction notificará a la Comisión, al menos diez días antes de la audiencia, si Triple D Construction no puede comparecer por videoconferencia y, por lo tanto, comparecerá en persona.

**6. Cualquier sociedad, corporación o entidad comercial (incluyendo una sociedad de responsabilidad limitada) debe ser representada por un abogado con licencia para ejercer la abogacía en Kentucky y dicha representación incluye la presentación de documentos y las comparecencias en las audiencias ante la Comisión.**

7. Un individuo puede presentar una respuesta a las alegaciones contenidas en el Informe de Incidentes del Personal sin la representación de un abogado.

8. El Informe de Incidentes del Personal 53871, que se adjunta a esta Orden como Apéndice A, forma parte del expediente de este caso.

9. La audiencia April 28, 2023 se grabará únicamente por vídeo.

10. **Tenga en cuenta que las partes que no comparezcan después de la notificación estarán sujetas a que se asiente una sentencia en rebeldía contra ellos.**



COMISIÓN DE SERVICIOS PÚBLICOS

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Presidente

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Vicepresidente

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Comisionado/a

HACE CONSTAR:

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Director/a Ejecutivo/a

APÉNDICE A

APÉNDICE DE UNA ORDEN DE LA COMISIÓN DE SERVICIOS  
PÚBLICOS DE KENTUCKY EN EL CASO No. 2023-00033 FECHADO

ONCE PÁGINAS A SEGUIR

APÉNDICE B

APÉNDICE DE UNA ORDEN DE LA COMISIÓN DE SERVICIOS PÚBLICOS DE  
KENTUCKY EN EL CASO No. 2023-00033 FECHADO

DOS PÁGINAS PARA SEGUIR

## Información e instrucciones para la audiencia

Se le obliga a asistir a una audiencia formal con la Comisión de Servicios Públicos de Kentucky. Tenga en cuenta que la audiencia está programada en la **huso horario del este**, y que la fecha y la hora de la audiencia figuran en la Orden que acompaña a estas instrucciones.

**Se le recomienda encarecidamente** que descargue la aplicación GoToMeeting ahora y esté preparado para su audiencia. Si no puede comparecer por vídeo utilizando esta aplicación, debe llamar a las oficinas de la Comisión al número que se indica a continuación al menos diez días antes de la audiencia programada. Recibirá instrucciones para presentarse en persona en la sala de audiencias Richard Raff de las oficinas de la Comisión en el 211 Sower Boulevard en Frankfort, Kentucky, a la hora y fecha de su audiencia programada.

Sírvase dirigir cualquier pregunta a Andrea Wise, División de Inspecciones de la Comisión: [Andrea.Wise@ky.gov](mailto:Andrea.Wise@ky.gov) o 502-782-2656.

**Para descargar la aplicación GoToMeeting vaya a:**

<https://global.gotomeeting.com/install/258846301>

El día de su audiencia utilizando su computadora, tableta o teléfono inteligente con capacidad de vídeo. **Acceda al procedimiento en:**

<https://meet.goto.com/pscformalhearing/psc-damage-prevention-hearing>

Puede encontrar más información sobre el uso de GoToMeeting en  
GoToMeeting - Inicio rápido del asistente

<https://www.youtube.com/embed/8VaHHVP0FCU?autoplay=1&showinfo=0&controls=0&rel=0>

GoToMeeting - Cómo unirse a una reunión

[https://www.youtube.com/embed/Ojl1q\\_sPrP0?autoplay=1&showinfo=0&controls=0&rel=0](https://www.youtube.com/embed/Ojl1q_sPrP0?autoplay=1&showinfo=0&controls=0&rel=0)

# Requisitos técnicos para utilizar GoToMeeting

## Sistema operativo:

Windows 7 – Windows 10  
Mac OS X 10.9 (Mavericks) – Mac OS Big Sur (11)  
Linux/Ubuntu (sólo aplicación web)  
Google Chrome OS (sólo aplicación web)  
iOS 11 - iOS 13  
Android OS 5 (Lollipop) - Android 10

## Navegador web: (Sólo se aplica a la aplicación web)

Google Chrome v72 o más reciente  
Microsoft Edge v77 o más reciente

## Conexión a Internet:

Computadora: 1 Mbps o superior (se recomienda la banda ancha)  
Dispositivo móvil y Chromebook: 3G o superior (se recomienda WiFi para VoIP)

## Software:

Aplicación de escritorio de GoToMeeting (con JavaScript activado)  
La aplicación GoToMeeting de Apple Store, Google Play Store o Windows Store

## Hardware:

2 GB de RAM (mínimo), 4 GB o más de RAM (recomendado)  
Dispositivo de cámara web\*  
Micrófono y altavoces\*\* (se recomiendan auriculares USB)

## Dispositivo móvil:

iPhone 5 o más reciente  
iPad de 3ª generación o más reciente

Nota: \* Para comparecer en la audiencia, ES PRECISO tener una cámara en su dispositivo o conectada a él.

\*\* La mayoría de los dispositivos tienen altavoces incorporados, pero obtendrás una mejor calidad de audio mientras estés conectado por VoIP si utilizas unos auriculares.

## APÉNDICE C

APÉNDICE DE UNA ORDEN DE LA COMISIÓN DE SERVICIOS PÚBLICOS DE  
KENTUCKY EN EL CASO No. 2023-00033 FECHADO

DIEZ PÁGINAS PARA SEGUIR

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