

complaint is attached to this Order so that LG&E can identify her account and the subject of her complaint.

IT IS THEREFORE ORDERED that:

1. A copy of this Order shall be served on LG&E for the sole purpose of requesting necessary documents to assist the Commission in determining whether the complaint establishes a prima facie case.

2. Within twenty days of service of this Order, LG&E shall file copies of the bills issued between January 2022 and June 2022 for Ms. Johnson's account.

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PUBLIC SERVICE COMMISSION



Chairman

Vice Chairman



Commissioner



ATTEST:



Executive Director

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2022-00202 DATED OCT 12 2022

THREE PAGES TO FOLLOW

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

RECEIVED

TAVONNA Latrese Johnson
(Your Full Name)
COMPLAINANT

JUL 01 2022

PUBLIC SERVICE
COMMISSION

VS.

LG & E and KU Energy LLC
(Name of Utility)
DEFENDANT

COMPLAINT

The complaint of TAVONNA Latrese Johnson respectfully shows:
(Your Full Name)

(a) TAVONNA Latrese Johnson
(Your Full Name)

6916 Roseborough Court
(Your Address)

(b) LG & E and KU Energy LLC
(Name of Utility)

220 W Main Louisville KY 40202
(Address of Utility)

(c) That: TAVONNA Johnson called on 3/21 and
(Describe here, attaching additional sheets if necessary,

Requested that the bill and service
the specific act, fully and clearly, or facts that are the reason
should be cut off as of 4/14. I informed
and basis for the complaint.)

LG & E that I was moving and would

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Formal Complaint

Tayanna Johnson vs. LG&E and KU energy

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not have access to the property. LG&E came to the home on 4/16 after I no longer had access to the property and over estimated my bill. LG&E admitted that they used the data of the new owner to change services

Wherefore, complainant asks Reduce last bill by \$100
(Specifically state the relief desired.)

LG&E cannot use the estimated bill from 2021 as we are no longer working from home so less energy was used. We request a reduced bill as this is creating a hardship.

Dated at Louisville, Kentucky, this 25th day
(Your City)

of June, 2022
(Month)

Tayanna Johnson
(Your Signature*)

6/25/22
Date

(Name and address of attorney, if any)

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

Before the Public Service Commission

(Insert name of complainant))
Complainant)
vs.)
(Insert name of each defendant))
Defendant)

No. _____
(To be inserted by the secretary)

COMPLAINT

The complaint of (here insert full name of each complainant) respectfully shows:

- (a) That (here state name, occupation and post office address of each complainant).
- (b) That (here insert full name, occupation and post office address of each defendant).
- (c) That (here insert fully and clearly the specific act or thing complained of, such facts as are necessary to give a full understanding of the situation, and the law, order, or rule, and the section or sections thereof, of which a violation is claimed).

WHEREFORE, complainant asks (here state specifically the relief desired).

Dated at _____, Kentucky, this _____ day
of _____, 20 _____.

(Name of each complainant)

(Name and address of attorney, if any)

Tavonna L. Johnson
6916 Roseborough Court
Louisville, KENTUCKY 40202

*Honorable Allyson K Sturgeon
Managing Senior Counsel - Regulatory &
LG&E and KU Energy LLC
220 West Main Street
Louisville, KENTUCKY 40202

*Louisville Gas and Electric Company
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