### COMMONWEALTH OF KENTUCKY

## BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

GLEN DOUGLAS HOLBROOK	)	
COMPLAINAN	т )	
V.	)	CASE NO. 2020-00224
LICKING VALLEY RURAL ELECTR COOPERATIVE CORPORATION	(IC )	
DEFENDANT	)	

## <u>O R D E R</u>

On February 1, 2021, Kerry Howard, on behalf of Licking Valley Rural Electric

Cooperative Corporation (Licking Valley RECC), filed an answer to the complaint, which

is the subject of this proceeding. On information and belief, Mr. Howard is not an attorney

licensed to practice law in Kentucky.

No person may engage in the practice of law in Kentucky without first obtaining a

license to practice.

The practice of law is any service rendered involving legal knowledge or legal advice, whether of representation, counsel or advocacy in or out of court, rendered in respect to the rights, duties, obligations, liabilities, or business relations of one requiring the services.<sup>1</sup>

It includes, as Kentucky's highest court held in Kentucky State Bar Association v.

Henry Vogt Machine Co., 416 S.W.2d 727 (Ky. 1967), the representation of a corporation

before a state administrative agency.

<sup>&</sup>lt;sup>1</sup> Kentucky Supreme Court Rule 3.020.

[A]ny attorney who is not licensed to practice in the State of Kentucky and who seeks to represent a client or employer before this Commission, must engage a member of the Kentucky Bar Association.<sup>2</sup>

It logically follows that if an unlicensed attorney may not represent a client before this Commission, neither may a layman.

Commission regulations incorporate, at least in part, these sentiments. Commission regulation 807 KAR 5:001, Section 4(4), states in part: "A person shall not file a paper on behalf of another person, or otherwise represent another person, unless the person is an attorney licensed to practice law in Kentucky or an attorney who has complied with SCR 3.030(2)."

Based on the above, the Commission finds that Licking Valley RECC's answer fails to comply with Kentucky law and should not be accepted for filing. We further find that Licking Valley RECC should be permitted to file an answer that complies with 807 KAR 5:001 within ten days of the date of this Order.

Further, the Commission finds that in its answer, Licking Valley RECC should advise the Commission of the status of the \$340 deposit paid by Glen Douglas Holbrook (Mr. Holbrook) on December 18, 2018. If the deposit has been refunded to Mr. Holbrook in cash or applied to the outstanding balance of any account, Licking Valley RECC should provide documentation of this in its answer. A copy of Mr. Holbrook's amended complaint is attached to this Order.

<sup>&</sup>lt;sup>2</sup> Administrative Case No. 249, Practice before the Commission by Attorneys Non-Licensed in the Commonwealth of Kentucky (Ky. PSC June 15, 1981) at 2.

Pursuant to the Commission's Orders in Case No. 2020-00085,<sup>3</sup> issued March 16, 2020, and March 24, 2020, Licking Valley RECC SHALL NOT FILE the original paper copy of all requested information at this time, but rather shall file original paper copies <u>within 30 days of the lifting of the current state of emergency.<sup>4</sup></u>

Documents of any kind filed with the Commission in the course of this proceeding, shall also be served on all parties of record. A party filing a paper containing personal information shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

IT IS THEREFORE ORDERED that:

1. The answer filed by Licking Valley RECC is rejected

2. Within ten days from the date of entry of this Order, Licking Valley RECC shall satisfy the matters complained of or file a written answer to the amended complaint that complies with 807 KAR 5:001.

3. In its answer Licking Valley RECC shall provide an update on the status of the \$340 deposit paid by Mr. Glen Holbrook on December 18, 2018. If the deposit has been refunded or applied to the outstanding balance of an account, Licking Valley RECC shall file documentation of this with its answer.

<sup>&</sup>lt;sup>3</sup> Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 16, 2020), Order at 5—6. Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 24, 2020), Order at 1—3.

<sup>&</sup>lt;sup>4</sup> Any electronic mail filed in this matter should be sent to <u>PSCED@ky.gov</u>, and each message should include the case number in the subject line of the message and a read receipt to ensure the Commission received the message and documents.

By the Commission



ATTEST:

C. Bidwell

Executive Director

Case No. 2020-00224

## ATTACHMENT

## ATTACHMENT TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2020-00224 DATED FEB 05 2021

[FOUR PAGES TO FOLLOW

RECEIVED

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PUBLIC SERVICE COMMISSION

GIEN HOLDrock AMENDED COMPLaINT

ComphainaNT

V. LV RECC

Case No. 2020-00224

DEFENDENT

RECC (KERRY Howard) Told me RECC had NO RECORD of ME IN the office ON 11/30/2018. ATTAched is Phone Record Call 11/30/2018 from My SON Brandon Holdrook to RELL at 9:01AM. FOLLOWING STACY'S SIRECTIONS IN order For Me (Glen Holbrook) to obtain information about the account I Reducated intermation OA 11/30/2018, My Reduest Was Not ON 12/18/2018 25 RELL Stated in Letter subatted. I'm attaching an AFFIDAUIT and A LOPY of Phone BILL. STACY also told Me I Was added 11/30/2018. Thanks Commission

# AFFIDAVIT

I BRANDON HOLBROOK MADE A PHONE LALL FROM ON MY CELL PHONE ON 11/30/2018 AT 9:01 AM TO LURECC AT (616) 743-3179 AND TALKED TO STACY TO PUT MY DAD GLEN HOLBROOK ON MY ELECTREE ACCOUNT 11-04-2020 BRADON HOLZROOK 4 GRASSY HILL Rd WEST LIBERTY 41412 Subscribed and sworn before me this the day of November 2020. My Commission Expires 30, May 2024 hilen e-AT- large

PAGE 18

Call Detail Voice Only		L	-		
Billing Cycles 10/15/201	.8 to 1/14/20	<u>19</u>			
Brandon Holbrook					
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Date and Time	Other Party	Phone Number	Minutes	Direction	Type for Invoice
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10/15/18 9:28 AM	16			OUT	Mobile Outgoing
10/15/18 9:43 AM	-8			Ουτ	Mobile Outgoing
10/15/18 9:47 AM	-61			IN	Mobile Incoming
10/15/18 9:50 AM				IN .	Mobile Incoming
10/15/18 9:53 AM	19			Ουτ	Mobile Outgoing
10/15/18 9:55 AM	12			OUT	Mobile Outgoing
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10/15/18 6:27 PM				IN	Mobile Incoming
10/15/18 6:38 PM				IN	Mobile Incoming
10/15/18 6:59 PM			1	IN	Mobile Incoming
10/15/18 9:36 PM			1	OUT	Mobile Outgoing
10/15/18 9:40 PM			1	IN	Mobile Incoming
10/15/18 10:18 PM			1	OUT	Mobile Outgoing
10/15/18 10:31 PM			1	OUT	Mobile Outgoing
10/15/18 10:33 PM			4	IN	Mobile Incoming
10/15/18 11:25 PM			5	IN	Mobile Incoming
10/16/18 7:55 AM			1	OUT	Mobile Outgoing
10/16/18 12:07 PM			1	IN	Mobile Incoming
10/16/18 3:01 PM			4	OUT	Mobile Outgoing
10/16/18 5:42 PM			1	OUT	Mobile Outgoing
10/16/18 5:54 PM			8	IN	Mobile Incoming
10/16/18 6:27 PM			1	OUT	Mobile Outgoing
10/16/18 6:28 PM			1	OUT	Mobile Outgoing
10/16/18 6:44 PM			1	OUT	Mobile Outgoing
10/16/18 10:26 PM			1	OUT	Mobile Outgoing
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	11/27/18 6:53 PM	3 OUT	Mobile Outgoing
11/27,	11/27/18 7:00 PM	2 OUT	Mobile Outgoing
	11/28/18 5:56 AM	8 IN	Mobile Incoming
	11/28/18 1:58 PM	2 OUT	Mobile Outgoing
152	11/28/18 5:09 PM	3 OUT	Mobile Outgoing
	11/28/18 5:55 PM	2 IN	Mobile Incoming
	11/28/18 8:51 PM	3 IN	Mobile Incoming
	11/29/18 5:29 PM	2 IN	Mobile Incoming
	11/29/18 5:36 PM	1 OUT	Mobile Outgoing
	11/29/18 5:39 PM	3 IN	Mobile Incoming
	11/29/18 7:20 PM	2 IN	Mobile Incoming
	11/29/18 7:22 PM	1 IN	Mobile Incoming
	11/29/18 7:46 PM	2 IN	Mobile Incoming
	11/29/18 8:05 PM	1 OUT	Mobile Outgoing
	11/29/18 8:07 PM	1 OUT	Mobile Outgoing
	11/30/18 9:00 AM	1 OUT	Mobile Outgoing
F	11/30/18 9:01 AM	3 OUT	Mobile Outgoing
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	11/30/18 6:25 PM	5 IN	Mobile Incoming
	11/30/18 6:57 PM	8 OUT	Mobile Outgoing
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	12/1/18 12:06 PM	4 IN	Mobile Incoming
	12/1/18 7:10 PM	8 IN	Mobile Incoming
	12/1/18 9:27 PM	4 IN	Mobile Incoming
	12/2/18 12:44 PM	1 OUT -	Mobile Outgoing
	12/2/18 3:51 PM	9 IN	Mobile Incoming
	12/2/18 4:13 PM	3 IN	Mobile Incoming
	12/2/18 4:36 PM	14 IN	Mobile Incoming

\*Glen Holbrook 373 Highway 1000 West Liberty, KENTUCKY 41472

\*Kerry K Howard President & CEO Licking Valley R.E.C.C. P. O. Box 605 271 Main Street West Liberty, KY 41472

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