

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC APPLICATION OF OLDHAM)	
WOODS SANITATION, INC. FOR SUCCESSION)	CASE NO.
DEVIATION FROM REQUIREMENTS 807 KAR)	2020-00330
5:006 AND 807 KAR 5:011)	

COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION
TO OLDHAM WOODS SANITATION, INC.

Oldham Woods Sanitation, Inc. (Oldham Woods), pursuant to 807 KAR 5:001, is to file with the Commission an electronic version of the following information. The information requested herein is due within ten days of the date of this request. Pursuant to the Commission's Orders in Case No. 2020-00085,¹ issued March 16, 2020, and March 24, 2020, Oldham Woods SHALL NOT FILE the original paper copy of all requested information at this time, but rather shall file original paper copies within 30 days of the lifting of the current state of emergency. All responses in paper medium shall be appropriately bound, tabbed, and indexed. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

Each response shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the

¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 16, 2020), Order at 5–6. Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 24, 2020), Order at 1–3.

preparer or the person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Oldham Woods shall make timely amendment to any prior response if Oldham Woods obtains information that indicates the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which Oldham Woods fails or refuses to furnish all or part of the requested information, Oldham Woods shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, Oldham Woods shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Refer to the October 9, 2020 Order in Case No. 2017-00393,² which set forth the type of evidence that Oldham Woods should file in this case that supports a conclusion that Oldham Woods' customers will have necessary access to utility representatives, such as contractual arrangements with third parties that provide

² Case No. 2017-00393, *Oldham Woods Sanitation, Inc. Request for Deviation from 807 KAR 5:006 and 807 KAR 5:011* (Ky. PSC Oct. 9, 2020).

customers with the ability to meet with utility representatives to obtain emergency service, make a billing inquiry, report service issues, and start or stop utility service.

a. Explain whether Oldham Woods has a contract with a third party that operates the sewer system, describe the services provided, and provide a copy of a current contract with the third party.

b. Provide evidence that a 24-hour utility representative is available for Oldham Woods' customers to contact emergency sewer service.

c. Provide evidence that a utility representative is available for Oldham Woods' customers to contact for non-emergency sewer service.

d. Explain whether Oldham Woods has a contract with a third party to provide billing and customer service, describe the services provided, and provide a copy of the contract.

e. Provide evidence that a utility representative is available for Oldham Woods' customers to contact for billing inquiries.

f. Provide evidence that a utility representative is available for Oldham Woods' customers to contact to start or stop utility service.

2. State whether Oldham Woods has a website with 24-hour availability for internet-based access to services.

3. Provide evidence of the cost to rent and staff an office.

4. Confirm that the owner and president of Oldham Woods will meet with customers by appointment at the plant site or other public location.



Lindsey L. Flora
Deputy Executive Director
Public Service Commission
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DATED OCT 16 2020

cc: Parties of Record

Case No. 2020-00330

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