COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

LAWRENCE J. WOLTER)
COMPLAINANT))) CASE NO.
V.) 2020-00080
JONATHAN CREEK WATER DISTRICT)
DEFENDANT)

<u>ORDER</u>

On August 6, 2020, Kip C. Mathis entered his appearance on behalf of Jonathan Creek Water District (Jonathan Creek District) in response to the Commission's July 27, 2020 Order in this formal complaint (Complaint) filed on March 12, 2020.

The Complainant, Lawrence J. Wolter, alleges that he was issued an incorrect bill based upon a misread meter and asked for a correction. Mr. Wolter claims Jonathan Creek District continues to charge him the incorrect amount and threatens to discontinue service. Based upon a review of the Complaint and Jonathan Creek District's response, the Commission finds there still is insufficient information upon which to determine whether Mr. Wolter has established a prima facie case. Upon the parties filing the additional information requested below, the Commission will determine what further action to take in this matter. IT IS THEREFORE ORDERED that:

1. Within ten days of the date of service of this Order, Jonathan Creek District shall file copies of bills rendered to Mr. Wolter for 2015-2019; copies of any work orders associated with 7564 U.S. Highway 68 E, Benton, Kentucky 42025, for 2015-2019; and copies of recorded communications with Lawrence J. Wolter or other residents at the same address.

2. The Mr. Wolter shall file a response to any materials filed on behalf of Jonathan Creek District within 21 days of the date Jonathan Creek District files its materials.

3. The Commission directs Jonathan Creek District and Mr. Wolter to the Commission's March 16, 2020 Order in Case No. 2020-00085¹ regarding the filing of physical documents with the Commission. In the March 16, 2020 Order, the Commission stated that if a non-electronic case is not converted to an electronic case, the Commission will grant a deviation from the filing requirements 807 KAR 5:001, Section 7(1), insofar that a filer may file one original document with no copies or send an electronic mail message with an electronic copy of the document to the Commission and to parties to the matter. The Commission expects that original documents will be filed with the Commission within 30 days of the lifting of the current state of emergency.² Any electronic email filed in this manner should be sent to this email: <u>PSCED@ky.gov</u>, and each message should include the case number in the subject line of the message and a read

¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-*19 (Ky. PSC Mar. 16, 2020).

receipt to ensure the Commission received the message and documents. If electronic mail is used, please limit the size of the documents to 5 MB.

4. If any document filed contains personal information, parties shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the filing so that personal information cannot be read.

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By the Commission



ATTEST:

Acting Executive Director

Case No. 2020-00080

*Honorable Robert L Prince Attorney at Law Prince & Brien, P.S.C. P. O. Box 466 Benton, KENTUCKY 42025-0466

*Jonathan Creek Water District 7564 U. S. Highway 68E P. O. Box 414 Benton, KY 42025

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*Kip C. Mathis Attorney Johnson & Mathis Attorney at Law 1114 Main Street P.O. Box 450 Benton, KENTUCKY 42025