

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC INVESTIGATION OF HOME	)	
ENERGY ASSISTANCE PROGRAMS OFFERED	)	CASE NO.
BY INVESTOR-OWNED UTILITIES PURSUANT	)	2019-00366
TO KRS 278.285(4)	)	

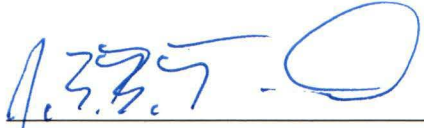
COMMISSION STAFF'S NOTICE OF AMENDMENT TO ITS THIRD REQUEST FOR  
INFORMATION TO COLUMBIA GAS OF KENTUCKY, INC.

On January 31, 2020, Commission Staff issued its Third Request for Information to Columbia Gas of Kentucky, Inc. (Staff's Third Request to Columbia Gas). Commission Staff notes that the Staff's Third Request to Columbia Gas inadvertently omitted two additional questions and inadvertently omitted the attached spreadsheet. Commission Staff amends Staff's Third Request to Columbia Gas to include the following questions and the attached spreadsheet.

1. For each HEA program, provide the following information for each of the last fivefull program years:
  - a. The average monthly bill for all residential customers for each month from November to March.
  - b. The average monthly bill for residential customers receiving HEA benefits for each month from November to March.
  - c. The average monthly bill for residential customers receiving LIHEAP benefits for each month from November to March.

2. Refer to Appendix C of the Commission's Order in Case No. 2019-00366 dated October 28, 2019. For the period of January 1, 2015, until December 31, 2019, provide (monthly and annually) the following information:

- a. Total service termination notices issued.
- b. Total service terminations.
- c. Total amount of unique customers issued service termination notices.
- d. Total amount of unique customers with service terminated.

*For* 1.3.20 

Gwen R. Pinson  
Executive Director  
Public Service Commission  
P.O. Box 615  
Frankfort, KY 40602

DATED JAN 31 2020

cc: Parties of Record

APPENDIX

APPENDIX TO DATA REQUEST OF THE KENTUCKY PUBLIC SERVICE  
COMMISSION IN CASE NO. 2020-00016 DATED **JAN 31 2020**

ONE PAGE TO FOLLOW

Utility	Program	Year	Meter Charge	Utility Donation / Contrib	Total Amount Collected	Customer Benefits	Admin Costs	Arrearage Forgiveness	No. of Participants	Disconnections	Admin Cost (% of funds Collected)	Admin C. (% of funds disbursed)	Notes
LG&E	ASAP	2009	\$ 1,113,998	\$ 184,711	\$ 1,298,709	\$ 1,561,997	\$ 100,588	\$ 79,855	2,048	301	7.7%	6.4%	
		2010	\$ 1,161,213	\$ 181,391	\$ 1,342,604	\$ 897,481	\$ 116,142	\$ 40,645	1,505	530	8.7%	12.9%	
		2011	\$ 1,157,491	\$ 306,487	\$ 1,463,978	\$ 1,095,951	\$ 114,000	\$ 71,757	1,957	787	7.8%	10.4%	
		2012	\$ 1,236,270	\$ 303,729	\$ 1,539,999	\$ 1,498,436	\$ 114,000	\$ 50,986	2,449	733	7.4%	7.6%	
		2013	\$ 1,940,786	\$ 180,000	\$ 2,120,786	\$ 1,610,868	\$ 198,276	\$ 31,143	2,512	1,122	9.3%	12.3%	
		2014	\$ 1,948,588	\$ 180,000	\$ 2,128,588	\$ 1,974,763	\$ 174,000	\$ 90,063	2,869	1,089	8.2%	8.8%	
		2015	\$ 1,958,003	\$ 180,000	\$ 2,138,003	\$ 1,818,274	\$ 159,500	\$ 47,366	2,669	1,108	7.5%	8.8%	
		2016	\$ 1,972,547	\$ 180,000	\$ 2,152,547	\$ 1,767,655	\$ 188,500	\$ 42,861	2,501	953	8.8%	10.7%	
		2017	\$ 1,988,148	\$ 180,000	\$ 2,168,148	\$ 2,262,995	\$ 174,000	\$ 36,665	2,970	516	8.0%	7.7%	
2018	\$ 1,996,397	\$ 180,000	\$ 2,176,397	\$ 1,977,491	\$ 174,000	\$ 43,075	2,533	1,035	8.0%	8.8%			
KU	KHEA	2009	\$ 733,432	\$ 121,664	\$ 855,096	\$ 706,712	\$ 63,905	n/a	2,598	543	7.5%	9.0%	
		2010	\$ 769,803	\$ 120,306	\$ 890,109	\$ 736,113	\$ 89,449	n/a	2,596	1,150	10.0%	12.2%	
		2011	\$ 762,641	\$ 243,513	\$ 1,006,154	\$ 796,532	\$ 72,000	n/a	2,603	1,327	7.2%	9.0%	
		2012	\$ 812,958	\$ 246,271	\$ 1,059,229	\$ 800,668	\$ 86,236	n/a	2,606	1,127	8.1%	10.8%	
		2013	\$ 1,275,824	\$ 307,500	\$ 1,583,324	\$ 1,371,920	\$ 84,000	n/a	2,596	1,311	5.3%	6.1%	
		2014	\$ 1,279,100	\$ 307,500	\$ 1,586,600	\$ 1,599,671	\$ 120,000	n/a	2,597	1,219	7.6%	7.5%	
		2015	\$ 1,279,322	\$ 370,000	\$ 1,649,322	\$ 1,640,144	\$ 120,000	n/a	2,691	1,053	7.3%	7.3%	
		2016	\$ 1,288,800	\$ 370,000	\$ 1,658,800	\$ 1,664,696	\$ 120,000	n/a	2,698	983	7.2%	7.2%	
		2017	\$ 1,429,568	\$ 370,000	\$ 1,799,568	\$ 1,659,592	\$ 120,000	n/a	2,696	1,049	6.7%	7.2%	
2018	\$ 1,570,664	\$ 470,000	\$ 2,040,664	\$ 1,666,400	\$ 120,000	n/a	2,691	1,347	5.9%	7.2%			
Kentucky Power**	HEART	2018	\$ 363,205	\$ 363,205	\$ 726,409	\$ 467,272.00	\$ 36,825	n/a	1,046	n/a	5.1%	7.9%	
	THAW	2018	\$ 121,068	\$ 121,068	\$ 242,136	\$ 127,259.07	\$ 21,398	n/a	780	n/a	8.8%	16.8%	
	Total	2018	\$ 484,273	\$ 484,273	\$ 968,545	\$ 594,531.07	\$ 58,223						
Duke Energy	HEA	2011	\$ 288,886	\$ 25,000	\$ 313,886	\$ 201,640	\$ 30,246	n/a	1,006		9.6%	15.0%	
		2012	\$ 248,098	\$ 25,000	\$ 273,098	\$ 242,047	\$ 36,307	n/a	1,431		13.3%	15.0%	
		2013	\$ 251,240	\$ 25,000	\$ 276,240	\$ 198,830	\$ 29,824	n/a	989		10.8%	15.0%	
		2014	\$ 251,652	\$ 25,000	\$ 276,652	\$ 261,001	\$ 39,150	n/a	1,307		14.2%	15.0%	
		2015	\$ 253,804	\$ 25,000	\$ 278,804	\$ 129,589	\$ 19,435	n/a	621		7.0%	15.0%	
		2016	\$ 256,196	\$ 25,000	\$ 281,196	\$ 252,300	\$ 37,845	n/a	1,331		13.5%	15.0%	
		2017	\$ 258,401	\$ 25,000	\$ 283,401	\$ 267,415	\$ 40,112	n/a	1,410		14.2%	15.0%	
		2018	\$ 261,425	\$ 25,000	\$ 286,425	\$ 186,169	\$ 27,925	n/a	1,016		9.7%	15.0%	
		2019	\$ 263,294	\$ 25,000	\$ 288,294	\$ 302,017	\$ 39,394	n/a	1,450		13.7%	15.0%	Year not fully reported yet?
Kentucky American	H2O	2008		\$ 50,000	\$ 50,000			n/a					
		2009		\$ 50,000	\$ 50,000			n/a					
		2010		\$ 60,000	\$ 60,000	\$ 58,880	\$ 6,134	n/a			10.2%	10.4%	
		2011		\$ 60,000	\$ 60,000	\$ 77,229	\$ 7,934	n/a			13.2%	10.3%	
		2012		\$ 60,000	\$ 60,000	\$ 35,742	\$ 3,858	n/a			6.4%	10.8%	
		2013				\$ 56,346	\$ 6,082	n/a				10.8%	
		2014				\$ 42,144	\$ 4,459	n/a				10.6%	
		2015		\$ 60,000				n/a					
		2016		\$ 62,500				n/a					
		2017		\$ 62,500				n/a					
2018		\$ 67,500	\$ 62,686		\$ 4,636	n/a			7.4%				
2019		\$ 74,264	\$ 74,264		\$ 4,906	n/a			6.6%				
Columbia	EAP	2015	\$ 362,503	\$ 175,000	\$ 537,503	\$ 553,849	\$ 90,823	n/a	1,791	19	16.9%	16.4%	
		2016	\$ 407,496	\$ 189,584	\$ 597,080	\$ 752,680	\$ 79,564	n/a	1,864	61	13.3%	10.6%	
		2017	\$ 563,912	\$ 200,000	\$ 763,912	\$ 852,189	\$ 76,986	n/a	1,909	81	10.1%	9.0%	
		2018	\$ 530,343	\$ 200,000	\$ 730,343	\$ 633,169	\$ 85,742	n/a	1,457	37	11.7%	13.5%	
		2019	\$ 18,987	\$ 50,000	\$ 68,987	-	\$ 3,274	n/a	947	2	4.7%		Customer Benefit' includes 'return to pool' subsidy credits not utilized in previous program
Delta	(D) EAP	2015	\$ 71,617	\$ 30,000	\$ 101,617	\$ 85,280	\$ 8,440	n/a	208		8.3%	9.9%	
		2016	\$ 71,535	\$ 30,000	\$ 101,535	\$ 90,200	\$ 11,088	n/a	220		10.9%	12.3%	
		2017	\$ 71,769	\$ 30,000	\$ 101,769	\$ 76,260	\$ 10,768	n/a	186		10.6%	14.1%	
		2018	\$ 71,904	\$ 30,000	\$ 101,904	\$ 73,720	\$ 11,771	n/a	181		11.6%	16.0%	
		2019	\$ 72,247	\$ 30,000	\$ 102,247	\$ 74,830	\$ 12,751	n/a	183		12.5%	17.0%	

Total Amount Collected' may not reflect customer and employee donations to the funds.

\*\* See Kentucky Power's Response to Commission's 1st DR for more detail

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