

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC INVESTIGATION INTO EXCESSIVE)	CASE NO.
WATER LOSS BY KENTUCKY'S)	2019-00041
JURISDICTIONAL WATER UTILITIES)	

ORDER

By Order entered March 11, 2019 (Inspections Order), the Commission ordered Commission Staff to meet with each party to this matter to provide additional guidance on complying with the November 22, 2019 Order containing compiled information and findings from its investigations (Final Order). The Final Order fully incorporated the report entitled, *“Confronting the Problems Plaguing Kentucky’s Water Utilities: An Investigative Report by the Kentucky Public Service Commission November 2019.”*

In order to ensure that each party to this case was proceeding with the recommendations of the Final Order and that each party could obtain additional guidance, Commission Staff from the Commission’s Division of Inspections was to schedule meetings with the individuals involved in operations to discuss the general and specific Orders with regard to those individual utilities. Should the utilities seek additional guidance with regard to the recommendations involving financial recordkeeping or financial analysis, Commission Staff from the Commission’s Division of Financial Analysis could schedule meetings with utilities upon request. The Commission, on its own motion, finds that the current state of emergency in the Commonwealth of Kentucky establishes

good cause to require that any such “meetings” scheduled with Commission Staff in this matter take the form of electronic mail exchanges or telephonic or video conferencing.

Additionally, the parties were ordered to comply with the Final Order within six months, making the deadline to comply May 22, 2020. The Commission finds good cause to postpone that deadline for four months due to the current state of emergency, making the deadline to comply with the Final Order September 22, 2020. Each party should file a report on the progress it has obtained in complying with the Final Order by the original deadline of May 22, 2020. Pursuant to the Commission’s Orders in Case No. 2020-00085,¹ issued March 16, 2020, and March 24, 2020, parties SHALL NOT FILE the original paper copy of all requested information at this time, but rather shall file original paper copies within 30 days of the lifting of the current state of emergency. All responses in paper medium, when filed, shall be appropriately bound, tabbed, and indexed. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

IT IS THEREFORE ORDERED that:

1. Each water utility that is a party to this proceeding shall meet, via electronic mail, telephonic or video conferencing, with the Commission’s Division of Inspections Staff by April 30, 2020, to discuss specific compliance with the Final Order in addition to any regular inspection.

2. Each water utility that is a party to this proceeding shall file a progress report on compliance with the Final Order by May 22, 2020.

¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 16, 2020), Order at 5–6. Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC Mar. 24, 2020), Order at 1–3.

3. The deadline to comply with the Final Order shall be extended to September 22, 2020, due to the current state of emergency in the Commonwealth of Kentucky.

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By the Commission

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KENTUCKY PUBLIC
SERVICE COMMISSION

ATTEST:



Acting General Counsel

Case No. 2019-00041

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