COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

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STEVEN AND REBECCA LECLAIR)	
COMPLAINANTS)	CASE NO.
V.)	2018-00373
LOUISVILLE GAS AND ELECTRIC COMPANY)	
DEFENDANT)	

ORDER

On November 9, 2018, Steven and Rebecca LeClair filed a formal complaint (Complaint) with the Commission against Louisville Gas and Electric Company (LG&E). The Complaint made an allegation of improper billing for services at the residence located at 6003 Kavanaugh Lane, Crestwood, Kentucky. LG&E filed a response on January 9, 2019. On April 11, 2019, Commission Staff issued a Request for Information to Mr. and Ms. LeClair. On July 22, 2019, Mr. Leland R. Howard II entered his appearance as legal counsel representing Mr. and Mrs. LeClair in this matter, and a motion for extension of time to respond to the request for information was entered. The request was granted by the Commission's Order of August 5, 2019, and Mr. and Ms. LeClair's responses to Staff's first request for information were filed on August 28, 2019, and a supplemental response on October 4, 2019. LG&E filed a motion for an informal conference on November 20, 2019.

After reviewing the record, the Commission finds good cause to conduct a hearing on this matter and deny the request for an informal conference with the parties. An informal conference is not traditionally conducted on the record. The matters at issue herein are contested, and Mr. and Ms. LeClair have produced substantial evidence under oath to which LG&E should respond under oath and on the record.

The current state of emergency in the Commonwealth of Kentucky establishes good cause to indefinitely postpone any hearing to be scheduled in this matter and to schedule a hearing at a later date.

The Commission directs the parties to the Commission's March 16, 2020 and March 24, 2020 Orders in Case No. 2020-00085¹ regarding filings with the Commission.² The Commission expects any original documents to be filed with the Commission within 30 days of the lifting of the current state of emergency.

Based on the foregoing, it is HEREBY ORDERED that LG&E's motion for informal conference is denied and a hearing shall be scheduled at a later date.

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¹ Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-* 19 (Ky. PSC Mar. 16, 2020), Order at 5–6. Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-* 19 (Ky. PSC Mar. 24, 2020), Order at 1–3.

² Any electronic email filed in this matter should be sent to PSCED@ky.gov, and each message should include the case number in the subject line of the message and a read receipt to ensure the Commission received the message and documents.

By the Commission

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KENTUCKY PUBLIC SERVICE COMMISSION

ATTEST:

Executive Director

Steven LeClair 11710 Frank Avenue Louisville, KENTUCKY 40243

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