## COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

STEVEN AND REBECCA LECLAIR	)	
COMPLAINANTS	)	CASE NO.
V.	)	2018-00373

DEFENDANT

LOUISVILLE GAS AND ELECTRIC COMPANY

In the Matter of:

## ORDER

On November 9, 2018, Steven and Rebecca LeClair filed with the Commission a Complaint against Louisville Gas and Electric Company (LG&E). The Complaint made an allegation of improper billing for services at the residence located at 6003 Kavanaugh Lane, Crestwood, Kentucky. LG&E filed a response on January 9, 2019. On April 11, 2019, Commission Staff issued a Request for Information to Mr. and Ms. LeClair. The Request for Information required the LeClairs to provide a response within ten days of the date of the request.

On April 26, 2019, Commission Staff received a phone message from Mr. LeClair. He stated that he had just received Commission Staff's Request for Information and would need more time than the ten days stated to provide an answer.

An Administrative Assistant for the Office of General Counsel at the Public Service Commission returned the phone call at the request of Commission Staff and spoke with Mr. LeClair. He confirmed that the Commission has his correct address on file and he

was informed that if he wanted an extension of time to respond to the Request for Information, he would need to file a motion stating how much time he needed and the basis for the request. Since that time, Mr. and Ms. LeClair have neither filed a motion for an extension of time nor a response to the request for information.

Based on the foregoing, it is HEREBY ORDERED that:

- Within ten days from the date of entry of this Order Mr. and Ms. LeClair shall file their responses to the Commission Staff's April 11, 2019, Request for Information and a motion for an extension of time in which to file their responses. The motion should contain a reason for the nearly two-month delay in filing a response.
- 2. If the response and a motion for an extension of time, as specified above, are not received from Mr. and Ms. LeClair within ten days from the date of entry of this Order, the Commission will consider the record closed and will make a decision on the Complaint on the basis of the existing record.

## By the Commission

**ENTERED** 

JUL 0 9 2019

KENTUCKY PUBLIC SERVICE COMMISSION

ATTEST:

Executive Director

Steven LeClair 11710 Frank Avenue Louisville, KENTUCKY 40243

\*Louisville Gas and Electric Company 220 W. Main Street P. O. Box 32010 Louisville, KY 40232-2010

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