

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

APPLICATION OF KNOTT COUNTY WATER AND)	
SEWER, INC. PURSUANT TO 807 KAR 5:071, §7(4))	CASE NO.
FOR DEVIATION FROM DAILY INSPECTION)	2018-00353
REQUIREMENTS APPLICABLE TO RESIDENTIAL)	
GRINDER STATIONS)	

COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION
TO KNOTT COUNTY WATER AND SEWER, INC.

Knott County Water and Sewer, Inc. (Knott County), pursuant to 807 KAR 5:001, is to file with the Commission the original and an electronic copy of the following information with a copy to all parties of record. The information requested herein is due within 14 days of the date of this request. Responses to requests for information shall be appropriately bound, tabbed, and indexed. Each response shall include the name of the witness responsible for responding to the questions related to the information provided.

Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Knott County shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which Knott

County fails or refuses to furnish all or part of the requested information, it shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention should be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When filling a paper containing personal information, Knott County District shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. State how often Knott County currently inspects its residential grinder stations.
2. Describe the most common problem(s) at a grinding pump station when the grinding pump fails.
3. Provide Knott County's response policy and procedures for a failure of a grinding pump station.
4. Provide the number of service calls Knott County has received about the grinder pump stations since they were installed seven years ago
5. Provide the number of service calls that were emergency calls.
6. Provide the number of customer complaints Knott County has received about the grinder pump stations since they were installed seven years ago. For each complaint, state the resolution.

7. Refer to paragraph 7 of the application. Knott County states in its application that the grinder pump stations have been equipped with visual and audio alarms to notify homeowners, neighbors, and passers-by of a problem. State whether the audio and visual alarms are an effective warning system in an area of low customer density such as Knott County's territory.

8. Provide the current system's inspection procedures that Knott County has in place to detect a poorly functioning or nonfunctioning grinding pump station.



Gwen R. Pinson
Executive Director
Public Service Commission
P.O. Box 615
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DATED DEC 21 2018

cc: Parties of Record

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