

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THEO HAVUS GAMMEL)	
)	
COMPLAINANT)	
V.)	CASE NO.
)	2017-00082
JONATHAN CREEK WATER DISTRICT)	
)	
DEFENDANT)	

ORDER

Jonathan Creek Water District ("Jonathan Creek") is hereby notified that it has been named as defendant in a formal complaint deemed filed on February 15, 2017, a copy of which is attached as the Appendix to this Order.

Pursuant to 807 KAR 5:001, Section 20, Jonathan Creek is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within ten days of the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record. A party filing a paper containing personal information shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

By the Commission

ATTEST:


Executive Director

ENTERED
FEB 24 2017
KENTUCKY PUBLIC
SERVICE COMMISSION

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2017-00082 DATED **FEB 24 2017**

leg 1 by 2/15/17

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

Theo Havus Gammel)
(Your Full Name))
COMPLAINANT)

VS.

Jonathan Creek Water District)
(Name of Utility))
DEFENDANT)

RECEIVED

FEB 15 2017

PUBLIC SERVICE
COMMISSION

Case No. 2017-00082

COMPLAINT

The complaint of Theo Havus Gammel respectfully shows:
(Your Full Name)

(a) Theo Havus Gammel
(Your Full Name)

124 EAST 22ND ST, Benton, KY 42025
(Your Address)

(b) Jonathan Creek Water District
(Name of Utility)

P.O. Box 414, Benton, KY 42025
(Address of Utility)

(c) That: As a result of an extreme water leak
(Describe here, attaching additional sheets if necessary,

at an unoccupied residence, located at
the specific act, fully and clearly, or facts that are the reason

18 Pin Oak Lane, Benton, KY 42025, I
and basis for the complaint.)

received a water bill for #905-94 (copy attached)

Continued on Next Page

Formal Complaint

Theo Herus Gemmel vs. Jonathan Creek Water District

Page 2 of 2

On January 23, 2017 I met with the JCWD board
and asked them to adjust the bill in accordance
with paragraph W, Leak Adjustments of their 6/18/02
tariff. My written request was refused (copy attached)
and I was offered a "Time Payment Plan Agreement
(copy attached)

Wherefore, complainant asks that the water bill be
(Specifically state the relief desired.)

reduced by using a "peak rate" that is
representative of the cost of incremental
water production.

Dated at Benton, Kentucky, this 12th day
(Your City)

of February, 2017.
(Month)

[Signature]
(Your Signature*)

(Name and address of attorney, if any)

Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

Jonathan Creek Water District
 7564 US Hwy 68 E
 PO Box 414
 Benton, KY 42025

Address Service Requested

ACCOUNT	
Amount Due on or Before 2/6/2017	\$905.94
Save This	\$90.59
Amount Due After Due Date	\$996.53



01473 Theo Gammel
 124 E 22nd St
 Benton, KY 42025-1801

Handwritten signature

Jonathan Creek Water District
 7564 US Hwy 68 E
 PO Box 414
 Benton, KY 42025

RETURN THIS STUB WITH PAYMENT

FAILURE TO RECEIVE BILL DOES NOT RELIEVE CUSTOMERS PAYMENT OBLIGATION

Jonathan Creek Water District
 7564 US Hwy 68 E
 PO Box 414
 Benton, KY 42025

ACCOUNT		ACCOUNT NAME		SERVICE ADDRESS		
[REDACTED]		THEO GAMMEL		18 PIN OAK LANE		
SERVICE DESCRIPTION	METER	READING DATES	PREVIOUS	PRESENT	USAGE	CHARGES
WA WATER	[REDACTED]	12/01 - 01/04	376600	528500	151900	\$879.55
SC Local Tax						\$26.39

Please update contact information with payment A current phone # is needed.

Amount Due on or before 2/6/2017	\$905.94
Save This	\$90.59
Amount Due After Due Date	\$996.53

Jonathan Creek Water District
 PO Box 414
 Benton, KY 42025

(270) 354-8474
 Office Hours: 8:00 - 4:30 Mon - Fri

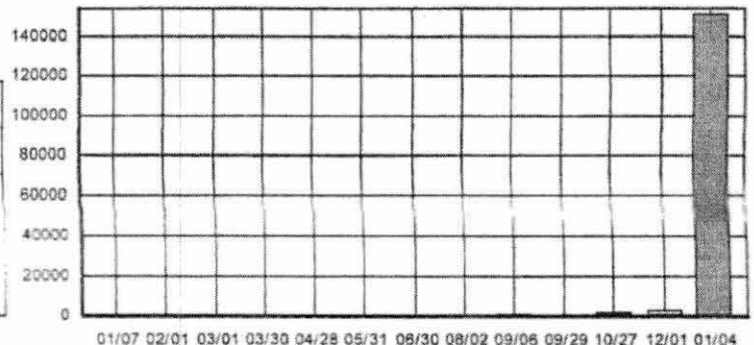
Night & Weekend Emergencies
 (270) 354-8474

10% LATE CHARGE IF BILL IS NOT PAID IN FULL BY 4:30 PM ON DUE DATE

RATES AVAILABLE BY REQUEST

ONLINE PAYMENTS AVAILABLE
www.jonathancreekwater.wordpress.com

COMPARISONS			
Period	Days	Usage	Daily Avg.
Current Billing Period	34	151900	4467.647
Previous Billing Period	35	2700	77.143
Same Period Last Year	35	0	0.000



Theo and Mary Ann Gammel

124 East 22nd Street

Benton, Kentucky 42025

Telephone: [REDACTED]

E-mail: [REDACTED]

January 24, 2017

Jonathan Creek Water District
7564 US Hwy 68 East
Benton, KY 42025

Re: Account # [REDACTED] 18 Pin Oak Lane

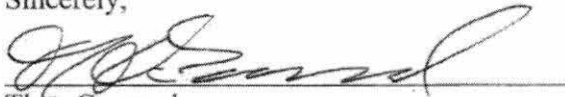
Dear Commissioners:

Our current water bill shows the previous monthly usage of 151900 in an unoccupied house. The extreme usage was due to an undiscovered water leak. The water meter has been turned off.

We would like to request an adjustment to the billed amount reflective of the actual cost of incremental water production.

I will be available to answer any additional questions at your meeting scheduled for January 24, 2017 at 5:30 pm.

Sincerely,



Theo Gammel

Approved 24 Jan 17, 1750 hr

Jimmie E. [REDACTED]

Gary W. Hill

Mark [REDACTED]
[REDACTED]

JONATHAN CREEK WATER DISTRICT
P.O. BOX 414
BENTON, KY 42025
PHONE: 270-354-8474
FAX: 270-354-9176

TIME PAYMENT PLAN AGREEMENT

DATE: _____

NAME: Theo Gammel

ADDRESS: 18 Pin Oak Ln

JCWD ACCOUNT NUMBER: _____

TOTAL AMOUNT OWED: 905.94 DATED: 1/24/17

RECONNECT FEE: —

SERVICE CHARGE: —

TOTAL DUE AS OF TODAY: 905.94

INITIAL PAYMENT 75.44 CASH, CHECK OR MONEY ORDER

I, THE UNDERSIGNED, AGREE TO PAY JONATHAN CREEK WATER DISTRICT, THE AMOUNT OF _____ ON THE UNPAID BALANCE ACCORDING TO THE FOLLOWING SCHEDULE:

\$ <u>75.50</u>	ON	<u>Mar</u>	2017	\$ <u>75.50</u>	ON	<u>Sept</u>	2017
\$ <u>75.50</u>	ON	<u>Apr</u>	2017	\$ <u>75.50</u>	ON	<u>Oct</u>	2017
\$ <u>75.50</u>	ON	<u>May</u>	2017	\$ <u>75.50</u>	ON	<u>Nov</u>	2017
\$ <u>75.50</u>	ON	<u>June</u>	2017	\$ <u>75.50</u>	ON	<u>Dec</u>	2017
\$ <u>75.50</u>	ON	<u>July</u>	2017	\$ <u>75.50</u>	ON	<u>Jan</u>	2018
\$ <u>75.50</u>	ON	<u>Aug</u>	2017	\$ <u>—</u>	ON	<u>—</u>	2017

I ALSO AGREE TO PAY THE CURRENT MONTHS BILL IN ADDITION TO THE PAYMENT PLAN SCHEDULE AND TO HAVE THE PAST DUE AMOUNT AND ALL CURRENT BILLS PAID IN FULL NO LATER THAN _____, 2016. I UNDERSTAND THAT IF MY PAYMENTS ARE NOT MADE ACCORDING TO THE TERMS OF THIS AGREEMENT, MY SERVICE WILL BE DISCONNECTED IMMEDIATELY WITHOUT FURTHER NOTICE.

A RETURNED CHECK(COLD CHECK), received on the above account at anytime will result in discontinuance of service without notification. Should it be necessary to disconnect for this reason, FULL AMOUNT of the payment agreement, plus the current bill and any service charges must be paid BY CASH or MONEY ORDER, in order for service to be restored.

CUSTOMER'S SIGNATURE _____ DATE _____
EMPLOYEE SIGNATURE _____

*Jonathan Creek Water District
7564 U. S. Highway 68E
P. O. Box 414
Benton, KY 42025

*Jonathan Creek Water District
Jonathan Creek Water District
7564 U. S. Highway 68E
P. O. Box 414
Benton, KY 42025

*Theo H Gammel
124 East 22nd St.
Benton, KENTUCKY 42025