

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

APPLICATION OF BIG SANDY RURAL)	
ELECTRIC COOPERATIVE CORPORATION FOR)	CASE NO.
APPROVAL OF A PREPAY METERING)	2015-00337
PROGRAM TARIFF)	

COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION
TO BIG SANDY RURAL ELECTRIC COOPERATIVE CORPORATION

Big Sandy Rural Electric Cooperative Corporation ("Big Sandy"), pursuant to 807 KAR 5:001, is to file with the Commission the original and ten copies of the following information, with a copy to all parties of record. The information requested herein is due within 20 days of the date of this request. Responses to requests for information shall be appropriately bound, tabbed and indexed. Each response shall include the name of the witness responsible for responding to the questions related to the information provided.

Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Big Sandy shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which

Big Sandy fails or refuses to furnish all or part of the requested information, it shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention should be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When filing a document containing personal information, Big Sandy shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the document so that personal information cannot be read.

1. Refer to Big Sandy's response to Commission Staff's First Request for Information ("Staff's First Request"), Item 7, and Exhibit A, page 2 of 3, numbered paragraph 6. Explain whether Big Sandy is willing to add the 30/70 prepayment plan guidelines, which are referenced in the response to Item 7 and Exhibit A, numbered paragraph 6, in a way similar to the guidelines included in Exhibit A, numbered paragraph 8, and Exhibit B, numbered paragraph 17.

2. Refer to Big Sandy's response to Staff's First Request, Item 11. State what method(s) of notification Big Sandy accepts for a member to opt out of the Prepay program.

3. Refer to Big Sandy's response to Staff's First Request, Item 12.a. State whether Big Sandy will be charged the \$6.00 per member Exceleron software hosting fee that was set out in Case No. 2012-00425¹ through August 2016. If so, state whether the proposed decreased Prepay fee will result in a shortfall in cost recovery,

¹ Case No. 2012-00425, *Application of Big Sandy Rural Electric Cooperative Corporation for Approval of a Prepay Metering Program* (Ky. PSC Mar. 28, 2013).

the estimated amount of the shortfall, and how the shortfall will be absorbed by Big Sandy.

4. Refer to Big Sandy's response to Staff's First Request, Item 12.b. State at what rate Big Sandy is transitioning to meters with built-in connect/disconnect collars, and whether this type of meter is currently being issued to customers that are not participating in the Prepay program.

5. Refer to Big Sandy's response to Staff's First Request, Attachment 1.

a. Explain why \$82.50 was subtracted from the overtime trip cost calculation.

b. Explain why 30 percent of the projected 500 members were estimated to be charged a late fee, and whether 30 percent corresponds to the percentage of Big Sandy's total customers who are charged late fees.

6. Refer to Big Sandy's response to Staff's First Request, Attachment 2. Explain whether a Prepay member receives a text message, e-mail, or automated phone call for each of the following:

a. Daily Balance information;

b. A Recharge notice;

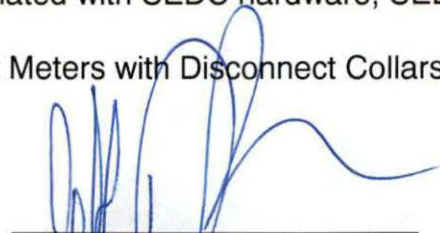
c. A pending Disconnect notice;

d. A Reconnect notice;

e. Daily Usage; and

f. High Usage. Also, state what level of usage results in a high-usage alert and how that level was determined.

7. Provide the vendor quotes associated with SEDC hardware, SEDC vendor software, SEDC Monthly Support Fee, and GE Meters with Disconnect Collars.



Jeff Derouen
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Public Service Commission
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DATED JAN 26 2016

cc: Parties of Record

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