COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

in the	Matter of:	
	DONALD B. AND KIMBERLY A. NIERGARTH	
	COMPLAINANTS))
	V.) CASE NO. 2013-00309
	NORTHERN KENTUCKY WATER DISTRICT)
	DEFENDANT))

Having reviewed the Complaint and Answer, the Commission on its own motion HEREBY ORDERS that:

ORDER

- 1. Complainants shall advise the Commission in writing within 20 days of this Order as to whether Northern Kentucky Water District's ("Northern District") provision of water service to their residence at 10706 Kimberly Drive, Union, Kentucky, has satisfied their complaint.
- 2. Complainants' failure to file with the Commission a written response to this Order within the required time period shall be considered as evidence that their Complaint has been satisfied.
- 3. Within 20 days of the date of this Order, Northern District shall file with the Commission:
- a. The application form that Northern District requires all applicants for residential water service to complete as a condition for service.

- b. The application form that Northern District requires all applicants for business water service to complete as a condition for service.
- c. A written explanation as to why these application forms are not contained in or part of Northern District's filed tariff.

By the Commission

ENTERED

OCT 04 2013

KENTUCKY PUBLIC SERVICE COMMISSION

ATTESÎ

Executive Director

Jack Bragg Vice President of Finance Northern Kentucky Water District 2835 Crescent Springs Road P. O. Box 18640 Erlanger, KY 41018-0640

Donald B. & Kimberly Niergarth 10706 Kimberly Drive Union, KENTUCKY 41091