COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

ln t	he l	M	latte	r of

TATYANA AND DONNA AUSTIN	
COMPLAINANTS) V.))) CASE NO. 2012-00424
WINDSTREAM KENTUCKY EAST, LLC)
DEFENDANT))

COMMISSION STAFF'S NOTICE OF INFORMAL CONFERENCE

Commission Staff, pursuant to 807 KAR 5:001 §4(4), hereby gives notice that an informal conference will be held on Wednesday, November 7, 2012, at 3:00 p.m. Eastern Standard Time, at the Commission's offices at 211 Sower Boulevard, Frankfort, Kentucky.

Any party wishing to appear by telephone may do so with advance notice to the Commission. Any party appearing by phone should contact J.E.B. Pinney, Commission Staff Attorney, at (502) 782-2587, or Jeb.Pinney@ky.gov for instructions on how to appear telephonically.

Jeff Derouen

Executive Director

Public Service Commission

211 Sower Boulevard

P. O. Box 615

Frankfort, KY 40602

DATED _____NOV 0 2 2012

cc: Parties of Record

Tatyana & Donna Austin 4734 S KY 501 Liberty, KENTUCKY 42539

Honorable R. Benjamin Crittenden Attorney at Law Stites & Harbison 421 West Main Street P. O. Box 634 Frankfort, KENTUCKY 40602-0634

Jeanne Shearer
VP - State Government Afairs
Windstream Kentucky East, LLC
130 W New Circle Road, Suite 170
Lexington, KY 40505