COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

TARIFF FILING OF KENTUCKY-AMERICAN

WATER COMPANY TO ESTABLISH A LATEPAYMENT FEE

) CASE NO. 2012-00155
)

ORDER

Kentucky-American Water Company ("Kentucky-American") has proposed a revision to its rate schedule to establish a five-percent late payment fee for customers who fail to timely pay their bills. Based upon our review of the record, we find that the proposed fee is consistent with Commission regulations and grant our approval.

PROCEDURE

On March 30, 2012, Kentucky-American filed with the Commission a proposed revision to its filed rate schedules to establish a late payment fee of five percent. It proposed an effective date of April 30, 2012 for the proposed revision. On April 24, 2012, Community Action Council for Lexington-Fayette, Bourbon, Harrison and Nicholas Counties, Inc. ("Community Action") filed objections to and requested a formal investigation of the proposed revision. On April 27, 2012, the Commission suspended operation of the proposed late payment fee for five months, initiated an investigation into the reasonableness of the proposed late payment fee, and made Community Action a party to the proceeding. The Attorney General ("AG") and Lexington-Fayette Urban County Government ("LFUCG") subsequently intervened in the proceeding.

On May 15, 2012, Kentucky-American amended the proposed late payment fee to include an exemption for low-income customers who receive assistance with paying their water bills. It advised the Commission that all intervening parties had agreed to this revision and requested that the Commission dispense with further proceedings in the matter and immediately approve the proposed fee as amended. On May 25, 2012, the Commission denied Kentucky-American's motion for immediate decision and directed Kentucky-American to respond to Commission Staff's request for information.

After receipt of Kentucky-American's responses to Commission Staff's request for information, the Commission ordered Kentucky-American to provide additional information on the proposed late payment fee and further directed that the case would stand submitted unless a request for a hearing was received within seven days of Kentucky-American's response to the Commission's Order. On August 7, 2012, no request for hearing having been received, the case stood submitted for decision.

BACKGROUND

Kentucky-American, a Kentucky corporation, owns and operates water production and distribution facilities that provide water service to 122,765 customers for compensation in Bourbon, Clark, Fayette, Gallatin, Grant, Harrison, Jessamine, Owen, Scott, and Woodford counties, Kentucky. It provides wholesale water service to Harrison County Water Association, East Clark Water District, Jessamine-South Elkhorn Water District, and the cities of Georgetown, Midway, North Middletown, Nicholasville, and Versailles.¹ Kentucky-American's most recent rate adjustment occurred in

¹ Annual Report of Kentucky-American to the Kentucky Public Service Commission for the Year Ended December 31, 2011 at 30, 32.

December 2010 when the Commission authorized rates that were expected to increase revenues from water sales by 29.1 percent.²

In 2011, Kentucky-American issued 1,555,098 bills for water service. Approximately 289,306 of these bills, or 18.6 percent of all issued bills, were not paid by the due date.³ Of the bills not timely paid, approximately 228,559 of these bills resulted in the issuance of disconnection notices.⁴ The remaining 60,747 bills were paid without the issuance of such notice.⁵

Kentucky-American estimates that these late customer payments cost the utility approximately \$1,224,892. Approximately \$1,046,029 of this amount is related to operation and maintenance type costs, such as the employment of customer advocates, postage for additional notices, and collection agency fees. The remaining \$178,862 relates to the cost of working capital that substitutes for unpaid or late paid bills.⁶

In an effort to properly allocate these costs and to create an incentive for customers to pay their bills in a timely manner, Kentucky-American proposes to establish a late payment fee of five percent. It argues that the lack of a late payment fee has encouraged customers to pay other bills before paying their bills for water service. It notes that Kentucky Utilities Company ("KU") and Columbia Gas of Kentucky, Inc. ("Columbia Gas"), two other utility providers in Kentucky-American's

² Case No. 2010-00036, Application of Kentucky-American Water Company for an Adjustment of Rates Supported by a Fully Forecasted Test Year (Ky. PSC Dec. 14, 2010).

³ Kentucky-American's Response to Commission Staff's First Request for Information, Item 13(a).

⁴ *Id.* Item 13(c).

⁵ *Id.* Item 13(d).

⁶ App. Ex. 3.

American customers are more likely to pay the bills from those utility providers first to avoid late payment fees and pay their bills for water service later.⁸ Kentucky-American also argues that the revenues that the proposed fee will generate, which are estimated to be \$669,467 annually, 9 will help delay the time of its next requested rate increase.¹⁰

To address Intervenor concerns about the effect of the proposed late payment fees on low income customers and the agencies that provide assistance to such customers, Kentucky-American, at the request of Community Action and with the apparent agreement of the AG and LFUCG, proposes to exempt "[c]ustomers who receive a pledge for or notice of low income water assistance from an authorized agency." Kentucky-American asserts that this exemption is consistent with Commission precedent. Community Action argues that "[f]ailure to waive the late payment fee in instances of low income assistance payments will result in further

⁷ See Kentucky Utilities Company Tariff, P.S.C. No. 15, Second Revision of Original Sheet No. 5 (issued Feb. 17, 2012); Columbia Gas of Kentucky, Inc. Tariff, P.S.C. Ky. No. 5, Third Revised Sheet No. 74 (issued Nov. 6, 2009).

⁸ App. ¶ 10; Kentucky-American's Response to Commission Staff's First Request for Information, Item 5.

⁹ App. Ex. 5.

¹⁰ App. ¶ 10.

¹¹ Kentucky-American's Notice of Agreed Resolution ¶ 6.

See, e.g., Case No. 2009-00141, Application of Columbia Gas of Kentucky, Inc. for an Adjustment In Rates (Ky. PSC Oct. 26, 2009); Case No. 2009-00548, Application of Kentucky Utilities Company for an Adjustment of Base Rates (Ky. PSC July 30, 2010). But see Case No. 2004-00103, Adjustment of the Rates of Kentucky-American Water Company (Ky. PSC Feb. 28, 2005) at 82-83; Case No. 91-066, Application for Adjustment of Electric Rates of Kentucky Power Company (Ky. PSC Oct. 31, 1991).

limiting the already substantially inadequate funds available for assistance." The proposed exemption is expected to reduce late fee collections by \$3,050.14

DISCUSSION

Commission regulations authorize a utility to assess a late payment fee. 807 KAR 5:006, Section 8(3)(h), provides:

A penalty may be assessed if a customer fails to pay a bill for services by the due date shown on the customer's bill. The penalty may be assessed only once on any bill for rendered services. Any payment received shall first be applied to the bill for service rendered. Additional penalty charges shall not be assessed on unpaid penalty charges.

Limited legal authority on late payment fees indicates that such fees are lawful. A survey of the rate schedules filed with the Commission, the results of which are appended to this Order, indicates that 87.6 percent of all non-telecommunications utilities subject to Commission jurisdiction assess a late payment fee and that 94 percent of these utilities assess a late payment fee of five percent or more of the amount owed.

Letter from Iris Skidmore, Counsel for Community Action Council, to Jeff Derouen, Executive Director, Public Service Commission (Apr. 24, 2012) at 1.

Electronic mail message from Lindsey W. Ingram III, counsel for Kentucky-American Water Company, to Gerald Wuetcher, Commission Staff Counsel (Sep. 28, 2012).

See, e.g., Jones v. Kansas Gas and Electric Co., 565 P.2d 597, 605 (Kan. 1977) ("Utilities cannot refuse to serve a slow-paying customer or a credit risk who might be turned away by a local merchant. In order to compensate for this factor utilities are allowed to require deposits and impose late charges to minimize the risk of bad debts."); Coffelt v. Arkansas Power and Light Co., 451 S.W.2d 881, 884 (Ark. 1970) ("The late charge . . . is in fact a device by which consumers are automatically classified to avoid discrimination. Its effect is to require delinquent ratepayers to bear, as nearly as can be determined, the exact collection costs that result from their tardiness in paying their bills."); Low-Income Consumers Union v. Oregon Pub. Util. Comm'n, 946 P.2d 1164, 1166 (Or. App. 1997) (agreeing with the Commission that said, "it is a fair business practice to place the burden of collection costs on those customers responsible for them."); State ex. Rel. Utils. Comm'n v. North Carolina Consumers Council, Inc., 198 S.E.2d 98 (N.C. Ct. App.1973); State ex rel. Ashcroft ex inf. Pelzer v. Public Service Com'n, 674 S.W.2d 660, 662 (Mo. App. 1984). See also American Water Works Association, Principles of Water Rates, Fees, and Charges 258 (5th Ed. 2000) ("A late-payment charge can be an incentive for prompt payment. This charge recognizes the time value of money and other added costs. It is common practice for a water utility to designate a period during which a bill must be paid to avoid late payment charges.").

Kentucky-American proposes to establish a late payment fee outside of a general rate case. 807 KAR 5:011, Section 10, permits such action. It provides:

Nonrecurring charges are charges to customers due to a specific request for certain types of service activity for which, when the activity is completed, no additional charges may be incurred. Such charges are intended to be limited in nature and to recover the specific cost of the activity. Nonrecurring charges include reconnection charges, late payment fees, service order changes and hook-on or tap fees. This section allows a utility to seek a rate revision for a nonrecurring charge outside a general rate proceeding.

Section 10, however, limits a utility to two nonrecurring charge filings between general rate case proceedings¹⁶ and requires the utility to demonstrate, if the additional revenue to be generated from the proposed fee exceeds by five percent the total revenues provided by all miscellaneous and nonrecurring charges for a recent 12-month period, the additional net income generated by the fee will not result in an increase in the rate of return (or other applicable valuation methods) to a level greater than that which was allowed in the most recent rate case.¹⁷

The proposed late payment fee meets these requirements. It is the first nonrecurring charge filing that Kentucky-American has made since its last general rate case proceeding. While Kentucky-American acknowledges that the proposed fee will generate revenues in excess of five percent of total revenues provided by all miscellaneous and nonrecurring charges for the 12-month period ending December 31, 2011, 18 it has submitted the results of an absorption test that demonstrate that, with the expected revenues generated by the proposed late payment fee, Kentucky-American's

¹⁶ 807 KAR 5:011, Section 10(3).

¹⁷ 807 KAR 5:011, Section 10(2).

¹⁸ App. Ex. 4.

rate of return on equity would not exceed the rate awarded in its last general rate case. 19 An absorption test using rate base rather than capital structure confirmed this result. 20

The proposed late payment fee also meets the requirement that the amount of revenue recovered from a nonrecurring charge not exceed the cost of the specific activity. In this instance, Kentucky-American has indicated that late payment of customer bills results in annual costs of \$1,224,892.²¹ Using actual billing and payments for calendar year 2011, Kentucky-American estimates that the proposed late payment fee will generate only \$669,467 annually.²² Kentucky-American has acknowledged that the proposed fee will not recover all costs associated with late payments and that it sought a lower fee to ensure that debt collection costs are not imposed on customers who make late payments but whose late payments do not result in debt collection costs.²³

While the proposed fee's compliance with 807 KAR 5:006 and 807 KAR 5:011 suggests that the proposed fee is reasonable and lawful, Kentucky-American has also compared the proposed fee to that assessed by other jurisdictional utilities. It notes that the larger utilities such as KU and Columbia Gas assess a late payment fee of five

¹⁹ In Case No. 2010-00036, the Commission awarded Kentucky-American a rate of return on equity of 9.7 percent. Kentucky-American's absorption test indicates that with the additional revenues Kentucky-American would earn a rate of return of 8.43 percent.

Kentucky-America's Response to the Commission's Order of July 12, 2012, Item 2. In Case No. 2010-00036, the Commission awarded Kentucky-American a rate of return on rate base of 7.74 percent. Kentucky-American's absorption test indicated that, with the additional revenues, Kentucky-American would achieve a rate of return of 7.34 percent.

²¹ App. Ex. 3.

²² App. Ex. 5.

²³ Kentucky-American's Response to Commission Staff's First Request for Information, Item 11.

percent.²⁴ It notes that approximately 90 percent of all water utilities assess a late payment fee of ten percent.²⁵ Kentucky-American has also indicated that American Water Works Company subsidiaries in other states assess a similar or higher late payment fee.²⁶

SUMMARY

Having reviewed the proposed fee and taking notice of the general agreement of all parties as to the contents of the proposed tariff revision, the Commission finds that the proposed revision is consistent with 807 KAR 5:006 and 807 KAR 5:011, is reasonable in its terms and conditions, is consistent with prior Commission decisions, and should be approved.

IT IS THEREFORE ORDERED that:

- 1. Kentucky-American's proposed late payment fee, as amended and attached to its Notice of Agreed Resolution, is approved for service rendered on and after the date of this Order.
- 2. Within 20 days of the date of this Order, Kentucky-American shall file a revised tariff sheet setting forth the approved rate.

By the Commission

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KENTUCKY PUBLIC

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App. ¶ 10.

²⁵ Kentucky-American's Response to Commission Staff's First Request for Information, Item 5.

²⁶ *Id.*, Item 18.

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2012-00155 DATED

	Halle, Tora	Late Daymont Foo	Amount	Exception
Utility Name	Utility Type Water	Late Payment Fee	No Amount	exception
Adair County Water District		No No	NO AMOUNT	
Adair County Water District	Sewer		10 Percent	No.
Airview Utilities, LLC Allen County Water District	Water			No
American Electric Power	Electric			No
Appalachian Waste Control	Sewer	No		
Atmos Energy Corporation	Gas	Yes	5 Percent	No
Auxier Road Gas Company, Inc.	Gas	Yes	10 Percent	No
B & H Gas Company	Gas	Yes	10 Percent	No
B.T.U. Gas Company, Inc.	Gas	Yes	10 Percent	No
Barkley Lake Water District	Water	Yes	10 Percent	No
Bath County Water District	Water	Yes	10 Percent	No
Beech Grove Water System, Inc.	Water	Yes	10 Percent	No
Big Bear Wastewater, Inc.	Sewer	Yes	1.5 Percent	No
Big Rivers Electric Corporation	Electric	No		
Big Sandy R.E.C.C.	Electric	Yes	7 Percent	No No
Big Sandy Water District	Water	Yes	10 Percent	No .
Big Valley Sanitation, Inc. (Not Operational)	Sewer	No Yes	10 Percent	No
Black Mountain Utility District	Water	No	10 Percent	IVO
Black Mountain Utility District	Sewer Electric	Yes	7.5 Percent	No
Blue Grass Energy Cooperative Corp. Bluegrass Gas Sales, Inc.	Gas	Yes	10 Percent	No
Brone County Water District	Water	Yes	10 Percent	No .
Bracken County Water District	Water	Yes	10 Percent	No
Breathitt County Water District	Water	Yes	10 Percent	No
Brocklyn Utilities, LLC	Sewer	Yes	10 Percent	No
Bronston Water Association, Inc.	Water	Yes	10 Percent	No
Buffalo Trail Water Association, Inc.	Water	Yes	10 Percent	No
Bullitt Utilities, Inc. dba Hunters Hollow Sewer Plant	Sewer	Yes	10 Percent	No
Bullock Pen Water District	Water	Yes	10 Percent	No
Burkesville Gas Company	Gas	Yes	1.5 Percent	No
Butler County Water System, Inc.	Water	Yes	10 Percent	No
Caldwell County Water District	Water	Yes	10 Percent	No
Cannonsburg Water District	Water	Yes	10 Percent	No No
Carroll County Water District #1	Water	Yes	10 Percent 10 Percent	No No
Cawood Water District	Water Sewer	Yes No	10 Fercent	INO .
Cedar Hills Sanitation Disposal Corporation Center Ridge Water District No. 2	Water	Yes	10 Percent	No
Christian County Water District	Water	Yes	10 Percent	No
CitiPower, L.L.C.	Gas	Yes	10 Percent	No
Clark Energy Cooperative, Inc.	Electric	Yes	5 Percent	No
Classic Construction, Inc.	Sewer	Yes	10 Percent	No
Columbia Gas of Kentucky, Inc	Gas	Yes	5 Percent	Yes - Waived for customers enrolled in a utility assistance program (including certificate of need)
Di Maria de la Contraction de	Cause	Yes	5 Percent	No
Commonwealth Wastewater Systems, LLC	Sewer	162		
Commonwealth Wastewater Systems, LLC Coolbrook Utilities, LLC	Sewer	Yes	10 Percent	No
				No No
Coolbrook Utilities, LLC	Sewer	Yes	10 Percent 18 Percent 15 Percent	No No
Coolbrook Utilities, LLC Corinth Water District	Sewer Water Gas Water	Yes Yes Yes	10 Percent 18 Percent 15 Percent 10 Percent	No No No
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District	Sewer Water Gas Water Water	Yes Yes Yes Yes Yes	10 Percent 18 Percent 15 Percent 10 Percent 10 Percent	No No No No
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District	Sewer Water Gas Water Water Water	Yes Yes Yes Yes Yes Yes Yes Yes	10 Percent 18 Percent 15 Percent 10 Percent 10 Percent 10 Percent	No No No No
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc.	Sewer Water Gas Water Water Water Electric	Yes	10 Percent 18 Percent 15 Percent 10 Percent 10 Percent 10 Percent 5 Percent	No No No No No
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc. Cunningham Water District	Sewer Water Gas Water Water Water Electric Water	Yes	10 Percent 18 Percent 15 Percent 10 Percent 10 Percent 10 Percent	No No No No
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc. Cunningham Water District Delaplain Disposal Company	Sewer Water Gas Water Water Water Electric Water Sewer	Yes	10 Percent 18 Percent 15 Percent 10 Percent 10 Percent 10 Percent 5 Percent	No No No No No
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc. Cunningham Water District Delaplain Disposal Company Delta Natural Gas Company, Inc.	Sewer Water Gas Water Water Water Electric Water Sewer Gas	Yes	10 Percent 18 Percent 15 Percent 10 Percent 10 Percent 10 Percent 10 Percent 10 Percent	No No No No No No No No
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc. Cunningham Water District Delaplain Disposal Company Delta Natural Gas Company, Inc. Dema Gas Company, Inc.	Sewer Water Gas Water Water Water Electric Water Sewer Gas Gas	Yes Yes Yes Yes Yes Yes Yes Yes Yes Your Service Servi	10 Percent 18 Percent 15 Percent 10 Percent 10 Percent 10 Percent 5 Percent	No No No No No
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc. Cunningham Water District Delaplain Disposal Company Delta Natural Gas Company, Inc. Dema Gas Company, Inc. Dexter-Almo Heights Water District	Sewer Water Gas Water Water Water Electric Water Sewer Gas Gas Water	Yes	10 Percent 18 Percent 15 Percent 10 Percent 10 Percent 10 Percent 10 Percent 5 Percent 10 Percent	No
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc. Cunningham Water District Delaplain Disposal Company Delta Natural Gas Company, Inc. Dema Gas Company, Inc. Dexter-Almo Heights Water District Duke Energy Kentucky, Inc.	Sewer Water Gas Water Water Water Electric Water Sewer Gas Gas	Yes Yes Yes Yes Yes Yes Yes Yes Yes No No Yes Yes Yes	10 Percent 18 Percent 15 Percent 10 Percent	No
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc. Cunningham Water District Delaplain Disposal Company Delta Natural Gas Company, Inc. Dema Gas Company, Inc. Dexter-Almo Heights Water District Duke Energy Kentucky, Inc. Duke Energy Kentucky, Inc.	Sewer Water Gas Water Water Water Electric Water Sewer Gas Gas Water Electric	Yes Yes Yes Yes Yes Yes Yes Yes Yes No No No Yes Yes Yes Yes	10 Percent 18 Percent 15 Percent 10 Percent 10 Percent 10 Percent 10 Percent 5 Percent 10 Percent 10 Percent 10 Percent	No
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc. Cunningham Water District Delaplain Disposal Company Delta Natural Gas Company, Inc. Dema Gas Company, Inc. Dexter-Almo Heights Water District Duke Energy Kentucky, Inc.	Sewer Water Gas Water Water Water Electric Water Gas Gas Water Electric Gas Gas Water	Yes Yes Yes Yes Yes Yes Yes Yes Yes No No No Yes Yes Yes Yes Yes Yes	10 Percent 18 Percent 15 Percent 10 Percent 5 Percent 5 Percent	No N
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc. Cunningham Water District Delaplain Disposal Company Delta Natural Gas Company, Inc. Dema Gas Company, Inc. Dexer-Almo Heights Water District Duke Energy Kentucky, Inc. Duke Energy Kentucky, Inc. East Casey County Water District	Sewer Water Gas Water Water Water Electric Water Sewer Gas Gas Water Electric Gas Water Water	Yes	10 Percent 18 Percent 15 Percent 10 Percent 10 Percent 10 Percent 10 Percent 10 Percent 10 Percent 5 Percent 10 Percent 5 Percent 10 Percent 5 Percent 10 Percent 5 Percent 5 Percent	No N
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc. Cunningham Water District Delaplain Disposal Company Delta Natural Gas Company, Inc. Dema Gas Company, Inc. Dexter-Almo Heights Water District Duke Energy Kentucky, Inc. East Casey County Water District East Clark County Water District	Sewer Water Gas Water Water Water Electric Water Sewer Gas Gas Water Electric Gas Water Water Water	Yes Yes Yes Yes Yes Yes Yes Yes No No No Yes	10 Percent 18 Percent 15 Percent 10 Percent 5 Percent 10 Percent 10 Percent 10 Percent 10 Percent 10 Percent 10 Percent	NO N
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc. Cunningham Water District Delaplain Disposal Company Delta Natural Gas Company, Inc. Dema Gas Company, Inc. Dema Gas Company, Inc. Deter-Almo Heights Water District Duke Energy Kentucky, Inc. Duke Energy Kentucky, Inc. East Casey County Water District East Clark County Water District East Clark County Water District East Clark County Water District	Sewer Water Gas Water Water Water Electric Water Gas Gas Water Electric Gas Water Water Water Water Water Water Water Water	Yes Yes Yes Yes Yes Yes Yes Yes Yes No No No Yes	10 Percent 18 Percent 15 Percent 10 Percent 5 Percent 10 Percent 10 Percent 10 Percent 10 Percent 10 Percent 10 Percent	No N
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Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc. Cunningham Water District Delaplain Disposal Company Delta Natural Gas Company, Inc. Dema Gas Company, Inc. Dema Gas Company, Inc. Dexter-Almo Heights Water District Duke Energy Kentucky, Inc. Duke Energy Kentucky, Inc. East Casey County Water District East Clark County Water District East Clark County Water District East Saviess County Water Association, Inc. East Kentucky Power Cooperative, Inc. East Kentucky Power Cooperative, Inc. East Laurel Water District	Sewer Water Gas Water Water Water Electric Water Gas Gas Water Electric Gas Water Electric Gas Water	Yes Yes Yes Yes Yes Yes Yes Yes Yes No No No Yes	10 Percent 18 Percent 15 Percent 10 Percent	No N
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc. Cunningham Water District Delaplain Disposal Company Delta Natural Gas Company, Inc. Dema Gas Company, Inc. Dema Gas Company, Inc. Dexter-Almo Heights Water District Duke Energy Kentucky, Inc. Duke Energy Kentucky, Inc. East Casey County Water District East Clark County Water District East Clark County Water Association, Inc. East Kentucky Power Cooperative, Inc. East Laurel Water District East Laurel Water District	Sewer Water Gas Water Water Water Electric Water Gas Gas Water Electric Gas Water Electric Gas Water Sewer	Yes	10 Percent 18 Percent 15 Percent 10 Percent	NO N
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc. Cunningham Water District Delaplain Disposal Company Delta Natural Gas Company, Inc. Dema Gas Company, Inc. Dexter-Almo Heights Water District Duke Energy Kentucky, Inc. Duke Energy Kentucky, Inc. East Casey County Water District East Clark County Water District East Saviess County Water District East Laurel Water District East Laurel Water District East Laurel Water District East Lagan Water District East Logan Water District East Pendleton Water District Division II Eastern Rockcastle Water Association, Inc.	Sewer Water Gas Water Water Water Electric Water Gas Gas Water Electric Gas Water Electric Gas Water Sewer Water	Yes	10 Percent 18 Percent 15 Percent 10 Percent	NO N
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc. Cunningham Water District Delaplain Disposal Company Delta Natural Gas Company, Inc. Dema Gas Company, Inc. Dema Gas Company, Inc. Deter-Almo Heights Water District Duke Energy Kentucky, Inc. Duke Energy Kentucky, Inc. East Casey County Water District East Clark County Water District East Clark County Water District East Laurel Water District East Laurel Water District East Logan Water District East Logan Water District East Pendleton Water District Eastern Rockcastle Water Association, Inc. Edmonson County Water District	Sewer Water Gas Water Water Water Electric Water Gas Gas Gas Water Electric Gas Water Electric Water	Yes	10 Percent 18 Percent 15 Percent 10 Percent	NO N
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc. Cunningham Water District Delaplain Disposal Company Delta Natural Gas Company, Inc. Dema Gas Company, Inc. Dexter-Almo Heights Water District Duke Energy Kentucky, Inc. Duke Energy Kentucky, Inc. East Casey County Water District East Clark County Water District East Daviess County Water District East Laurel Water District East Laurel Water District East Logan Water District East Pendleton Water District Edmonson County Water District Edmonson County Water District	Sewer Water Gas Water Water Water Electric Water Gas Gas Water Electric Gas Water Sewer Water Water Sewer	Yes	10 Percent 18 Percent 15 Percent 10 Percent	NO N
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc. Cunningham Water District Delaplain Disposal Company Delta Natural Gas Company, Inc. Dema Gas Company, Inc. Dema Gas Company, Inc. Dexter-Almo Heights Water District Duke Energy Kentucky, Inc. Duke Energy Kentucky, Inc. East Casey County Water District East Clark County Water District East Clark County Water Association, Inc. East Laurel Water District East Laurel Water District East Logan Water District East Pendleton Water District Edmonson County Water District Edmonson County Water District Edmonson County Water District Edmonson County Water District	Sewer Water Gas Water Water Water Electric Water Gas Gas Water Electric Gas Water Sewer Water Water Water	Yes Yes Yes Yes Yes Yes Yes Yes Yes No No No Yes	10 Percent 18 Percent 15 Percent 10 Percent 5 Percent 10 Percent	NO N
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc. Cunningham Water District Delaplain Disposal Company Delta Natural Gas Company, Inc. Dema Gas Company, Inc. Dema Gas Company, Inc. Dexter-Almo Heights Water District Duke Energy Kentucky, Inc. Duke Energy Kentucky, Inc. East Casey County Water District East Clark County Water District East Daviess County Water District East Daviess County Water Association, Inc. East Kentucky Power Cooperative, Inc. East Laurel Water District East Logan Water District East Pendleton Water District East Pendleton Water District Division II Eastern Rockcastle Water Association, Inc. Edmonson County Water District Edmonson County Water District Edmonson County Water District Elkhorn Water District	Sewer Water Gas Water Water Water Electric Water Gas Gas Water Electric Gas Water	Yes	10 Percent 18 Percent 15 Percent 10 Percent	NO N
Coolbrook Utilities, LLC Corinth Water District Cow Creek Gas, Inc. Crittenden-Livingston County Water District Cumberland County Water District Cumberland Falls Highway Water District Cumberland Valley Electric, Inc. Cunningham Water District Delaplain Disposal Company Delta Natural Gas Company, Inc. Dema Gas Company, Inc. Dema Gas Company, Inc. Dexter-Almo Heights Water District Duke Energy Kentucky, Inc. Duke Energy Kentucky, Inc. East Casey County Water District East Clark County Water District East Clark County Water District East Laurel Water District East Laurel Water District East Laurel Water District East Laurel Water District East Pendleton Water District East Pendleton Water District East Pendleton Water District East Pendleton Water District Edmonson County Water District Edmonson County Water District Edmonson County Water District Elkhorn Water District	Sewer Water Gas Water Water Water Electric Water Gas Gas Water Electric Gas Water Sewer Water Water Water	Yes Yes Yes Yes Yes Yes Yes Yes Yes No No No Yes	10 Percent 18 Percent 15 Percent 10 Percent 5 Percent 10 Percent	NO N

Service Serv				A	Exception
Sample March No	Utility Name	Utility Type	Late Payment Fee	Amount 10 Percent	
Service Serv				10 Percent	140
Service Commany Water Association, Inc. Water Yes 10 Percent No No No No No No No N				5 Percent	
Seming Author Region (1997) 1997				STEREN	
February March Percent Month				10 Percent	No
Southern Num Water Descript Foreign South Sout					
Courties Now Water District 1					
Sever Vest					
Family Park Designment, Inc. Sever No					
Sever No. Sever No. Seve					
Solution County Water District Water Nes					
Surrand County Water Association, Inc. Water Nes				10 Percent	No
Service				10 Percent	No
Service				10 Percent	No
Search County Santiary Severe District Severe No Nater Yes 10 Percent No No No No No No No N		Sewer	Yes	10 Percent	No
Graves County Water District		Sewer	No		
Sewer		Water	Yes	10 Percent	No
Grayson County Water District Water Yes 10 Percent No		Sewer	No		
Grayton R.E.C.		Water	Yes	10 Percent	No
Green File Valler District Water Yes 10 Percent No		Electric	Yes	10 Percent	No
Geen New Yalley Water District		Water	Yes	10 Percent	No
Green-Taylor Water District Water Yes 10 Percent No			Yes	10 Percent	No
Hardin County Water District #1 Sewer Yes 1.0 Percent No		Water	Yes	10 Percent	No
Hardin County Water District #2 Water Yes 10 Percent No		Water	Yes	10 Percent	No
Hardin County Water District #2 Hardins County Water District #2 Hardins County Water Stockallon, inc. Water Yes 5 Percent No Hardinson County Water District Hardinson County Water District Hendron Nation Hendron Nation Hendron Mater District Hendron Nation Hendron Mater District Hendron Mater District Hendron Mater District Hendron Mater District #2 Hendron Mater District #3 Hendron Mater District #3 Hendron Mater District #4 Hendron Mater Person Hone Hendron Mater District #4 Hendron Mater District #4 Hendron Mater Person Hone Hitchron Water District Hitchron Water Mater Person Hone Jackson Energy Cooperative Corporation Hitchron Water District Water Yes 10 Percent No Johns States Utilities, Inc. Water Yes 10 Percent No Johnson County Gas Company, Inc. Gas Yes 10 Percent No Johns States Utilities, Inc. Johns Stat		Sewer	Yes	10 Percent	No
Harrison County Water Association, Inc.		Water	Yes	10 Percent	No
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Lake Village Water Association, Inc. Larue County Water District #1 Water Yes 10 Percent No Laurel County Water District #2 Water Yes 10 Percent No Ledbetter Sewer District Ledbetter Water District Water Yes 10 Percent No Ledbetter Water District Water Yes 10 Percent No Ledbetter Water District Water Yes 10 Percent No Letcher County Water and Sewer District Water Yes 10 Percent No Letcher County Water and Sewer District Water Yes 10 Percent No Letcher County Water and Sewer District Water Yes 10 Percent No Letcher County Water and Sewer District Water Yes 10 Percent No Letcher County Water and Sewer District Sewer Yes 10 Percent No Letcher County Water and Sewer District Sewer Yes 10 Percent No Letcher County Water and Sewer District Sewer Yes 10 Percent No Letcher County Water and Sewer District Sewer Yes 10 Percent No Letcher County Water and Sewer District Sewer Yes 10 Percent No Letcher County Water and Sewer District Sewer Yes 10 Percent No Letcher County Water and Sewer District Sewer Yes 10 Percent No Sewer Yes 10 Percent No Letcher County Water and Sewer District Sewer Yes 10 Percent No Sewer Yes 10 Percent No Letcher County Water and Sewer District Sewer Yes 10 Percent No Sewer					
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Laurel County Water District #2 Water Yes 10 Percent No Ledbetter Sewer District Sewer District Water Yes 10 Percent No Ledbetter Water District Water Yes 10 Percent No Letcher County Water and Sewer District Water Yes 10 Percent No Letcher County Water and Sewer District Sewer Yes 10 Percent No Letcher County Water and Sewer District Sewer Yes 10 Percent No Letcher County Water Association, Inc. Water Yes 5 Percent No Lever Road Water Association, Inc. Water Yes 5 Percent No Lewis Sanitation Company, Inc. d/b/a Garden Heights Sewer Division Sewer No Licking Valley R.E.C.C. Selectric Yes 5 Percent No					
Ledbetter Sewer District Ledbetter Water District Ledbetter Water District Ledbetter Water District Water Yes 10 Percent No Letcher County Water and Sewer District Water Yes 10 Percent No Letcher County Water and Sewer District Sewer Yes 10 Percent No Letcher County Water and Sewer District Water Yes 10 Percent No Leve Road Water Association, Inc. Water Yes 5 Percent No Lewis Sanitation Company, Inc. d/b/a Garden Heights Sewer Division Sewer No Licking Valley R.E.C.C.	It arue County Water District #1				
Ledbetter Water District Letcher County Water and Sewer District Sewer Yes 10 Percent No Lever Road Water Association, Inc. Water Yes 5 Percent No Lewis Sanitation Company, Inc. d/b/a Garden Heights Sewer Division Sewer No Licking Valley R.E.C.C. Electric Yes 5 Percent No		water			
Letcher County Water and Sewer District Letcher County Water and Sewer District Sewer Yes 10 Percent No Lever Road Water Association, Inc. Water Yes 5 Percent No Lewis Sanitation Company, Inc. d/b/a Garden Heights Sewer Division Licking Valley R.E.C.C. Electric Yes 5 Percent No	Laurel County Water District #2		lYes		
Letcher County Water and Sewer District Leve Road Water Association, Inc. Lewis Sanitation Company, Inc. d/b/a Garden Heights Sewer Division Licking Valley R.E.C.C. Sewer Yes 10 Percent No Water Yes 5 Percent No Licking Valley R.E.C.C. Electric Yes 5 Percent No	Laurel County Water District #2 Ledbetter Sewer District	Sewer			No
Levee Road Water Association, Inc. Lewis Sanitation Company, Inc. d/b/a Garden Heights Sewer Division Licking Valley R.E.C.C. Water Yes 5 Percent No Sewer No Licking Valley R.E.C.C. Electric Yes 5 Percent No	Laurel County Water District #2 Ledbetter Sewer District Ledbetter Water District	Sewer Water	Yes	10 Percent	
Lewis Sanitation Company, Inc. d/b/a Garden Heights Sewer Division Sewer No Licking Valley R.E.C.C. Electric Yes 5 Percent No	Laurel County Water District #2 Ledbetter Sewer District Ledbetter Water District Letcher County Water and Sewer District	Sewer Water Water	Yes Yes	10 Percent 10 Percent	No
Licking Valley R.E.C.C. Electric Yes 5 Percent No	Laurel County Water District #2 Ledbetter Sewer District Ledbetter Water District Letcher County Water and Sewer District Letcher County Water and Sewer District	Sewer Water Water Sewer	Yes Yes Yes	10 Percent 10 Percent 10 Percent	No No
	Laurel County Water District #2 Ledbetter Sewer District Ledbetter Water District Letcher County Water and Sewer District Letcher County Water and Sewer District Letcher County Water and Sewer District Levee Road Water Association, Inc.	Sewer Water Water Sewer Water	Yes Yes Yes	10 Percent 10 Percent 10 Percent	No No
Longview Land Company, LLC Sewer No	Laurel County Water District #2 Ledbetter Sewer District Ledbetter Water District Letcher County Water and Sewer District Letcher County Water and Sewer District Letcher County Water and Sewer District Levee Road Water Association, Inc. Lewis Sanitation Company, Inc. d/b/a Garden Heights Sewer Division	Sewer Water Water Sewer Water Sewer	Yes Yes Yes Yes No	10 Percent 10 Percent 10 Percent 5 Percent	No No No

Utility Name	Utility Type	Late Payment Fee	Amount	Exception
Louisville Gas and Electric Company	Electric	Yes	5 Percent	Yes - low income customers who receive a pledge or notice of low income assistance from an authorized agency is exempted for 11 months following pledge
Louisville Gas and Electric Company	Gas	Yes	5 Percent	Yes - low income customers who receive a pledge or notice of low income assistance from an authorized agency is exempted for 11 months following pledge
Lovelaceville Water Company	Water	Yes	5 Percent	No
Lyon County Water District	Water	Yes	10 Percent	No
Lyon County Water District	Sewer	Yes	No Amount	
Madison County Utility District	Water	Yes	10 Percent 10 Percent	No No
Magoffin County Water District Mallard Point Disposal Systems, Inc.	Water Sewer	Yes Yes	\$5.00	No ·
Marion County Water District	Water	Yes	10 Percent	No
Martin County Water District	Water	Yes	10 Percent	No
Martin County Water District	Sewer	No		
Martin Gas, Inc.	Gas	Yes	10 Percent	No
McCreary County Water District	Water	No		
McCreary County Water District McKinney Water District	Sewer Water	No Yes	10 Percent	No
Meade County R.E.C.C.	Electric	Yes	10 Percent	No
Meade County Water District	Water	Yes	10 Percent	No
Middletown Waste Disposal, Inc.	Sewer	No		
Milburn Water District	Water	Yes	10 Percent	No
Millennium Energy, Inc.	Gas	Yes	5 Percent	No
Monroe County Water District	Water	Yes	10 Percent	No
Montgomery County Water District #1 Morgan County Water District	Water	Yes	10 Percent 10 Percent	No No
Mountain Water District	Water	Yes	10 Percent	No
Mountain Water District	Sewer	Yes	10 Percent	No
Muhlenberg County Water District	Water	Yes	10 Percent	No
Muhlenberg County Water District #3	Water	Yes	10 Percent	No
Murray #2 Water District	Water	Yes	10 Percent	No
Murray #3 Water District	Water	Yes	10 Percent	No
Natural Energy Utility Corporation	Gas	Yes	10 Percent 5 Percent	No No
Navitas KY NG, LLC Nebo Water District	Gas Water	Yes	10 Percent	No
Nicholas County Water District	Water	Yes	10 Percent	No
Nixutil Sanitation Association, Inc.	Sewer	No		
Nolin R.E.C.C.	Electric	Yes	5 Percent	No
North Hopkins Water District	Water	Yes	6 Percent	No
North Logan Water District	Water	Yes	No Amount	
North Manchester Water Association, Inc. North Marshall Water District	Water	Yes Yes	10 Percent	No No
North McLean County Water District	Water	Yes	10 Percent	No
North Mercer Water District	Water	Yes	10 Percent	No
North Nelson Water District	Water	Yes	10 Percent	No
North Shelby Water Company	Water	Yes	10 Percent	No
Northeast Woodford County Water District	Water	Yes	10 Percent	No
Northern Kentucky Water District	Water	Yes	10 Percent	No No
Oakwood Sewage Company Ohio County Water District	Sewer	Yes	\$5.00 No Amount	No
Oldham County Water District	Water	Yes	10 Percent	No
Oldham Woods Sanitation, Inc.	Sewer	Yes	10 Percent	No
Overland Development, Inc.	Water	Yes	10 Percent	No
Owen Electric Cooperative, Inc.	Electric	Yes	5 Percent	No
P. R. Wastewater Management, Inc.	Sewer	No	1.0.0	
Parksville Water District	Water	Yes	10 Percent	No
Par-Tee LLC dba Perry Park Resort Peaks Mill Water District	Sewer Water	Yes	3 Percent 10 Percent	No No
Pendleton County Water District	Water	Yes	10 Percent	No
Pinewood Subdivision, Inc. d/b/a Pinewood Subdivision Sewer	Sewer	Yes	10 Percent	No
Powell's Valley Water District	Water	Yes	10 Percent	No
Powell's Valley Water District	Sewer	Yes	10 Percent	No
Pro Man Property Management, LLC dba South Hills Subdivision Sewer Plant	Sewer	No		
Public Gas Company, Inc.	Gas	Yes	10 Percent	No
Purchase Public Service Corporation d/b/a Cardinal Group Purchase Public Service Corporation d/b/a Great Oaks Subdivision	Sewer	Yes	10 Percent	No No
	Sewer			
	Sewer	lyes	[7() Percent	INO
Purchase Public Service Corporation d/b/a Highland Club Estates	Sewer Sewer	Yes Yes	10 Percent	No No
	Sewer Sewer Sewer	Yes Yes Yes	10 Percent 10 Percent 10 Percent	·

Utility Name	Utility Type	Late Payment Fee	Amount	Exception
Red Barn Waste Management, LLC	Sewer	Yes		No
Reid Village Water District	Water			No
Richardsville Gas Company, Inc.	Gas			No
Ridgelea Investments, Inc.	Sewer			No
River Bluffs, Inc.	Sewer	Yes		No
River Road Disposal Systems	Sewer	No		
Rowan Water, Inc.	Water	Yes	10 Percent	No
Salt River Electric Cooperative Corp.	Electric	Yes	5 Percent	No
Sandy Hook Water District	Water	Yes	10 Percent	No
Sedalia Water District	Water	Yes	10 Percent	No
Sentra Corporation	Gas	Yes	5 Percent	No
Shadow Wood Waste Environmental, LLC	Sewer	No		
Sharpsburg Water District	Water	Yes	10 Percent	No
Shelby Energy Cooperative, Inc.	Electric	Yes	10 Percent	No
Simpson County Water District	Water	Yes	10 Percent	No
Slick Rock Gas Company	Gas	No		
South 641 Water District	Water	Yes	10 Percent	No
South 641 Water District	Sewer	Yes	10 Percent	No
South Anderson Water District	Water	Yes	10 Percent	No
South Eastern Water Association, Inc.	Water	Yes	10 Percent	No
South Hopkins Water District	Water	Yes	10 Percent	No
South Kentucky R.E.C.C.	Electric	Yes	5 Percent	No
South Logan Water Association, Inc.	Water	Yes	10 Percent	No
South Shore Water Works Company	Water	Yes	10 Percent	No
South Woodford Water District	Water	Yes	10 Percent	No
Southeast Daviess County Water District	Water	Yes	10 Percent	No
Southern Madison Water District	Water	Yes	10 Percent	No
Southern Water & Sewer District	Water	Yes	10 Percent	No
Southern Water & Sewer District	Sewer	No		
Southside Water Association, Inc.	Water	Yes	10 Percent	No
Springcrest Sewer Company, Inc.	Sewer	Yes	10 Percent	No
Symsonia Water District	Water	Yes	10 Percent	No
Symsonia Water District	Sewer	Yes	10 Percent	No
Taylor County R.E.C.C.	Electric	Yes	5 Percent	No
Thelma Waste Control, Inc.	Sewer	Yes	10 Percent	No
Todd County Water District	Water	Yes	10 Percent	No
Trimble County Water District #1	Water	Yes	10 Percent	No
U. S. 60 Water District of Shelby and Franklin Counties	Water	Yes	10 Percent	No
Union County Water District	Water	Yes	10 Percent	No
Valley Gas, Inc.	Gas	Yes	\$7.50	No
Villas of Woodson Bend	Sewer	Yes	10 Percent	No
W & W Service Company	Sewer	No	10.5	
Warren County Water District	Water	Yes	10 Percent	No
Warren County Water District	Sewer	Yes	10 Percent	No
Water Service Corporation of Kentucky	Water	Yes	10 Percent	No
Watterson Woods Waste Management Company, Inc.	Sewer	No	10.0	
Webster County Sanitation	Sewer	Yes	10 Percent	No
Webster County Water District	Water	Yes	10 Percent	No
West Carroll Water District	Water	Yes	10 Percent	No
West Daviess County Water District	Water	Yes	10 Percent	No
West Laurel Water Association, Inc.	Water	Yes	10 Percent	No No
West McCracken County Water District West Shelby Water District	Water	Yes	10 Percent 10 Percent	No No
	Water	Yes		<u> </u>
Western Fleming County Water District Western Lewis-Rectorville Water and Gas District	Water Gas	Yes Yes	10 Percent 10 Percent	No No
Western Lewis-Rectorville Water and Gas District Western Lewis-Rectorville Water and Gas District	·	Yes	10 Percent	No
Western Mason County Water District	Water	Yes	10 Percent	No
Western Pulaski County Water District	Water	Yes	10 Percent	No
Western Rockcastle Water Association, Inc.	Water	Yes	10 Percent	No
Whitley County Water District #1	Water	Yes	10 Percent	No
Transet county water district at	Sewer	Yes	\$10.00	No
Willow Pointe Sanitation Company	ISCACI		10 Percent	No
Willow Pointe Sanitation Company Wood Creek Water District	Water	IVAC		
Wood Creek Water District	Water	Yes		
Wood Creek Water District Wood Creek Water District Wastewater Division	Sewer	Yes	10 Percent	No
Wood Creek Water District				

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