

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MICHAEL T. MOORE)	
)	
COMPLAINANT)	CASE NO.
)	2011-00176
V.)	
)	
DUKE ENERGY KENTUCKY, INC.)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

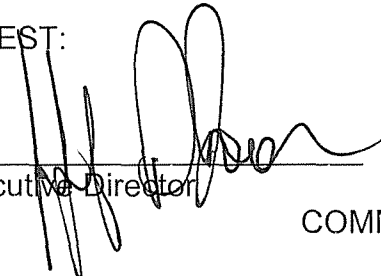
Duke Energy Kentucky, Inc. ("Duke") is hereby notified that it has been named as defendant in a formal complaint filed on May 2, 2011, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, Duke is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within ten days of the date of service of this Order.

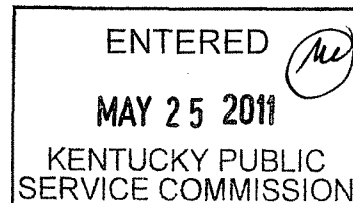
Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

By the Commission

ATTEST:


Executive Director

COMMONWEALTH OF KENTUCKY



MS

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

RECEIVED

MICHAEL T MOORE)
(Your Full Name))
COMPLAINANT)
VS.)
DUKE ENERGY)
(Name of Utility))
DEFENDANT)

MAY 02 2011
PUBLIC SERVICE
COMMISSION

COMPLAINT

The complaint of MICHAEL T. MOORE respectfully shows:
(Your Full Name)

(a) MICHAEL T. MOORE
(Your Full Name)

330 CENTER ST APT 3D BELLEVUE KY 41073
(Your Address)

(b) DUKE ENERGY
(Name of Utility)

P.O. BOX 1005 OR 526 S. CHURCH ST FLORENCE NC 28202
(Address of Utility)

(c) That: approximately 10/10/10 they changed an
(Describe here, attaching additional sheets if necessary,

analog electric meter to a digital meter in
the specific act, fully and clearly, or facts that are the reason

my bldg at 330 center st (my bldg has approx
and basis for the complaint.)
30 meters) and then demanded that I

hire a licensed KY electrical contractor to
fix the meter base so that it conforms
Continued on Next Page (over)

(this changing of meters was done in apt 3A)

Formal Complaint

Michael Moore vs. Duke Energy

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to their digital meters. I protested, and contacted
the Public Service Commission to no avail.
They (Duke) again tried to change 3 additional
meters from analog to digital, but I protested about
the expense. They (Duke) stated that they
didn't care about the expense, that it was my problem.

Wherefore, complainant asks that they either be stopped from
(Specifically state the relief desired.)

changing from ~~my~~ analog to digital or if this
is not possible then it be done at their
expense. The changing of meters in no way
benefits me

Dated at Belleme, Kentucky, this 27 day
(Your City)

of April, 20 11.
(Month)

Michael Moore
(Your Signature)

(Name and address of attorney, if any)

I hired the Ky electrical contractor, who charged me \$200.00
I paid it and would like for Duke Energy to re-emburse
me and assume any future expense, when changing
from analog to Digital meters.

11/5/11

Rocco D'Ascenzo
Senior Counsel
Duke Energy Kentucky, Inc.
139 East 4th Street, R. 25 At II
P. O. Box 960
Cincinnati, OH 45201

Michael T Moore
330 Center St., Apt. 3D
Bellevue, KENTUCKY 41073