

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ACCREDITATION AND APPROVAL OF A)
PUBLIC SERVICE COMMISSION WATER)
PERSONNEL TRAINING SEMINAR AS A) CASE NO. 2010-00202
WATER DISTRICT COMMISSIONER TRAINING)
PROGRAM)

O R D E R

KRS 74.020(7) requires that this Commission “encourage and promote the offering of high quality water district management training programs that enhance a water district commissioner's understanding of his or her duties.” Pursuant to this statutory mandate, the Commission conducted a training seminar in Erlanger, Kentucky on May 13, 2010. This seminar included instruction regarding trends in applicable law and regulations and utility administration.¹

Based upon a review of the course curriculum, the Commission finds that:

1. The course of instruction provided at this seminar would enhance a water district commissioner's understanding of his or her duties.
2. The seminar conducted at Erlanger, Kentucky should be approved for 6 credit hours of water district management training.

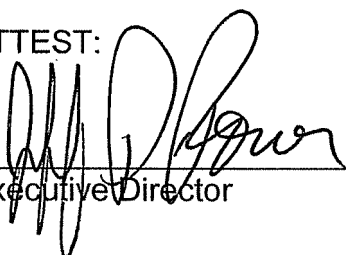
IT IS HEREBY ORDERED that the 2010 Northern Kentucky Water Personnel Training Seminar, which the Commission conducted on May 13, 2010 in Erlanger, Kentucky, is approved for a maximum of 6 credit hours.

¹ A course syllabus is appended to this Order.

By the Commission

ENTERED *EW*
MAY 24 2010
KENTUCKY PUBLIC
SERVICE COMMISSION

ATTEST:



Executive Director

Case No. 2010-00202

APPENDIX A

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2010-00202 DATED **MAY 24 2010**

**PUBLIC SERVICE COMMISSION WATER PERSONNEL TRAINING
NORTHERN KENTUCKY
MAY 13, 2010**

- 7:30 - 8:00 Registration and Breakfast**
- 8:00 - 8:10 Welcome and Program Overview**
- 8:10 - 9:10 Recent Developments in Utility Regulation – Gerald Wuetcher**
A review of the recent developments in public utility law and regulation. Recent changes in Kentucky statutes affecting the operation of water utilities will be discussed. Recent Public Service Commission's decisions that affect water utilities and personnel and organizational changes at the Public Service Commission will also be examined. An update on new Public Service Commission initiatives will also be provided.
- 9:20 - 10:20 Consumer Relations – Virginia Smith**
Presentation on regulatory aspects of customer relations. Topics include the Customer Bill of Rights, customer billing disputes, installation and termination of utility service, and the Commission's informal and formal complaint processes. The suggested content and significance of a water utility's tariff will also be addressed.
- 10:30 - 11:30 Kentucky Division of Water Update**
Presentation on recent developments and activities at Kentucky Division of Water. Includes a brief overview of revisions to the agency's administrative regulations and proposed revisions to federal drinking water laws and regulations.
- 11:30 - 12:40 Lunch**
- 12:40 - 1:50 RoundTable Discussion – PSC Staff – Audience Discussion**
PSC Staff will lead a discussion on five issues: Automatic Adjustment Mechanisms; Discontinuance of Water Service for Failure to Pay Sewer/Storm Drainage/Garbage Fees; Acceptable Low Income Assistance Programs for Regulated Water Utilities; Insurance for Water Service Line Repair and Replacement; and The Continued Need for KRS 278.023. For each topic, Commission Staff will make a brief presentation and then moderate a discussion with audience.
- 2:00 - 3:00 Internal Controls – Scott Lawless**
Presentation explains the need for and purpose of internal controls and identifies common controls that every water district should consider. The Auditor of Public Accounts' recommendations for public and non-profit boards will also be reviewed and discussed.
- 3:10 - 4:10 Legal Issues in Water District and Water Association Operations – Gerald Wuetcher**
A review of the provisions of Chapter 74 involving the creation, management, operation and dissolution of water districts. Other statutory provisions, such as the Whistle Blowers Act, Claims against Local Government Act, Bidding Requirements provision of KRS Chapter 424, Eminent Domain, Local Model Procurement Law and general laws related to special districts, will also be discussed. Presenter will also provide a comparison with legal requirements for water associations.

