

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

| | | |
|----------------------------|---|---------------------|
| CHARLES S. CARTER, JR. |) | |
| |) | |
| COMPLAINANT |) | |
| |) | |
| V. |) | |
| |) | CASE NO. 2010-00129 |
| KENTUCKY UTILITIES COMPANY |) | |
| |) | |
| DEFENDANT |) | |

COMMISSION STAFF'S SECOND INFORMATION REQUEST
TO KENTUCKY UTILITIES COMPANY

Kentucky Utilities Company ("KU") is to file with the Commission the original and ten copies of the following information, with a copy to all parties of record. The information requested herein is due no later than 14 days from the date of entry of this request. Responses to requests for information shall be appropriately bound, tabbed and indexed. Each response shall include the name of the witness responsible for responding to the questions related to the information provided.

Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

KU shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which KU fails or refuses to furnish all or part of the requested information, it shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention should be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations.

On October 7, 2010, Complainant filed a letter with the Commission, a copy of which is appended hereto, in which he describes meter readings he made at his residence in July 2010 and September 2010.

1. In response to Commission Staff's First information Request, Item 3, KU attached copies of Complainant's electric bills from September 19, 2008 through August 18, 2010. KU's Attachment to Question No. 3, page 39 of 48, identifies Meter #C457745 as the meter which was installed at Complainant's residence in April 2010.

a. Describe Meter #C457745 by manufacturer and model name and whether it is an electronic meter or an electromechanical meter.

b. Describe whether Meter #C457745 has an analog display or a digital display.

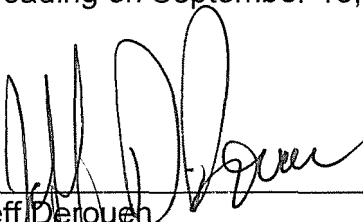
c. If Meter #C457745 has an analog display, in what direction do each of the meter dials turn? (Explain the dial sequence from the dial on the left side of the meter face to the dial on the right side of the meter face.)

d. Explain the method for reading Meter #C457745 in order to accurately record electric usage at the residence from one day to the next.

2. In his October 7, 2010 letter, Complainant states:

I have been recording my KWH readings on my third meter daily between 12:00 PM and 1:00 PM each day and I have recorded some very strange readings. On 7/23/2010 the KWH reading was 09147 however the next day the reading was 09121 which was 26 KWH less than the day before? On 7/28/2010 the KWH reading was 09584 however the next day the reading was 09567 which was 17 KWH less than the day before? On 9/16/2010 the KWH was 13295 however the reading the next day was 13261 which was 34 KWH less?

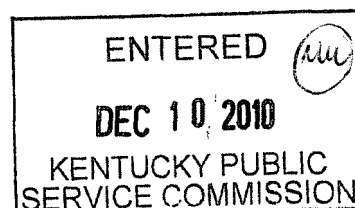
What would account for Complainant's meter reading on July 24, 2010 being 26 kWh less than the reading on July 23, 2010, the meter reading on July 29, 2010 being 17 kWh less than the reading on July 28, 2010, and his meter reading on September 17, 2010 being 34 kWh less than the reading on September 16, 2010?



Jeff Derouen
Executive Director
Public Service Commission
P.O. Box 615
Frankfort, KY 40602

DATED: _____

cc: Parties of Record



APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2010-00129 DATED DEC 10 2010



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RECEIVED

OCT 07 2010

PUBLIC SERVICE
COMMISSION

Charles S. Carter, Jr.
Turbocharger Quality Technician
Mechanical Operations

RECYCLED/RECYCLABLE

September 29, 2010
55 East Center St.
Corbin, Ky 40701-6541

Case No. 2010-00129

To: Public Service Commission

Please place a copy in my case file and supply a copy to the person handling my case. I'm sure you must wonder why I feel qualified to come to the conclusion that my electric meter is giving inconsistent readings. I worked for CSX Railroad for 37 years as a machinist, lead machinist, manager and turbo quality technician and I was often call on to solve problems. After having three electric meters that gave inconsistent readings I have come to the conclusion that these are not electric meters as much as they are electric estimators. Although KU tested the first two meters and reported that they tested within limits if so the limits must be very forgiving. I have been recording my KWH readings on my third meter daily between 12:00 PM and 1:00 PM each day and I have recorded some very strange readings. On 7/23/2010 the KWH reading was 09147 however the next day the reading was 09121 which was 26 KWH less than the day before? On 7/28/2010 the KWH reading was 09584 however the next day the reading was 09567 which was 17 KWH less than the day before? On 9/16/2010 the KWH was 13295 however the reading the next day was 13261 which was 34 KWH less? It's easy to see the reading is wrong when the reading is less than the day before but how many of the high readings are also wrong? These meters are built by the lowest bidder in Mexico and I think the public deserves more accurate meters at the rates we are paying today.

"Thank You" Charles S. Carter Jr.

Lonnie E Bellar
VP - State Regulation
Kentucky Utilities Company
220 W. Main Street
P. O. Box 32010
Louisville, KY 40202

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Corbin, KY 40701