## COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JTB REAL ESTATE, LLC D/B/A TARLETON CROSSING APARTMENTS	)
COMPLAINANT	) ) ) CASE NO.
V.	) 2009-00483
KENTUCKY-AMERICAN WATER COMPANY	)
DEFENDANT	<i>)</i> )

## ORDER

On December 2, 2009, JTB Real Estate, LLC d/b/a Tarleton Crossing Apartments ("JTB") filed a complaint against Kentucky-American Water Company ("Kentucky-American") seeking clarifications and remedies for problems alleged to have occurred as a result of the replacement of meters that serve JTB.

Kentucky-American responded to the complaint on December 28, 2009. In its answer, Kentucky-American provided some additional information allegedly supporting billing credits applied to JTB's account.

The Commission, on its own motion, HEREBY ORDERS that JTB file a response with the Commission within 15 days of the date of this Order. The response should inform the Commission as to whether Kentucky-American's answer satisfactorily addressed the concerns articulated in JTB's complaint and whether JTB's complaint should be dismissed as satisfied.

## By the Commission

**ENTERED** 

JAN 15 2010

KENTUCKY PUBLIC SERVICE COMMISSION

ATTEST

Executive Director

JTB Real Estate LLC D/B/A/ Tarleton Crossing 3640 Bold Bidder Drive Lexington, KY 40502

Honorable Katherine K Yunker Attorney At Law Yunker & Associates P. O. Box 21784 Lexington, KY 40522-1784