

such as those managed by Metro Properties). LG&E states that this automatic function helps protect against fraud and malfunctioning meters, but states that it can also cause delays in the issuance of utility bills.

LG&E also states that it removed the customer charges and corrected the customer accounts for 30 gas service meters which were removed from a property owned by Metro Properties on Chinquapin Lane, Louisville, Kentucky in May 2009. Finally, LG&E states that it has reviewed all of the accounts managed by Metro Properties and has identified six accounts that may be due refunds. LG&E states that it has applied an appropriate credit to each account that remains open, will provide Metro Properties with a list of the accounts that have been credited, and will provide a refund check for each account that is closed.

The Commission finds that, if LG&E's offer of satisfaction has resolved the November 19, 2009 complaint and if acceptable to Complainants, this case should be dismissed. Therefore, the Commission will issue an Order dismissing the case unless Complainants file a statement with the Commission within 20 days of receipt of this Order explaining why LG&E's offer of satisfaction has not resolved the November 19, 2009 complaint.

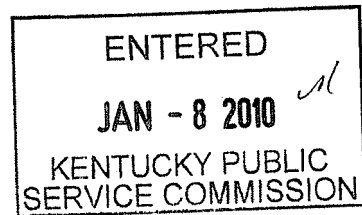
Based upon the foregoing, IT IS HEREBY ORDERED that:

1. If Complainants, Metro Properties and Tina Higdon, believe that LG&E's offer of satisfaction has not resolved the November 19, 2009 complaint, they shall file a statement with the Commission within 20 days of the date of issuance of this Order stating the reason or reasons why LG&E's offer of satisfaction has not resolved the

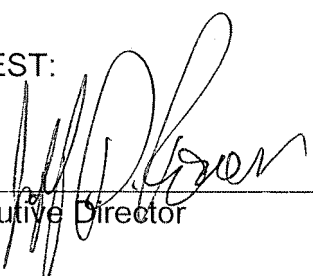
complaint, the relief they seek from the Commission, and whether they desire a formal hearing before the Commission.

2. If no statement or response is filed by Complainants within 20 days of the date of issuance of this Order, the case shall be dismissed and shall be removed from the Commission's docket.

By the Commission



ATTEST:



Executive Director

Lonnie E Bellar
VP - State Regulation an
Louisville Gas and Electric Company
220 W. Main Street
P. O. Box 32010
Louisville, KY 40202

Tina Higdon
Metro Properties Co Inc
Chinquapin Lane P.O. Box 485
Cave City, KY 42127