

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MARY CHARLOTTE SMYLY	)	
	)	
COMPLAINANT	)	
	)	
V.	)	CASE NO. 2009-00364
	)	
LOUISVILLE GAS AND	)	
ELECTRIC COMPANY	)	
	)	
DEFENDANT	)	

COMMISSION STAFF'S FIRST DATA REQUEST  
TO LOUISVILLE GAS AND ELECTRIC COMPANY

Louisville Gas and Electric Company ("LG&E"), pursuant to 807 KAR 5:001, is to file with the Commission the original and five copies of the following information, with a copy to all parties of record. The information requested herein is due on or before February 12, 2010. Responses to requests for information shall be appropriately bound, tabbed and indexed. Each response shall include the name of the witness responsible for responding to the questions related to the information provided.

Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

LG&E shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which LG&E fails or refuses to furnish all or part of the requested information, LG&E shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention should be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations.

1. Has LG&E reenacted its program to allow customers to choose the due date for their electric bills, previously referred to as the Select Due Date program (now the "new select due date program")?

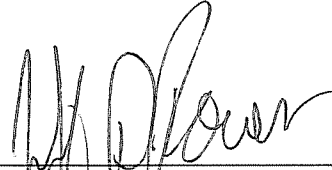
a. If yes, explain in detail whether Complainant, Mary Smyly, qualifies to participate in the new select due date program.

b. If yes, has LG&E contacted Ms. Smyly regarding the new select due date program? If yes, has Ms. Smyly been enrolled in the new select due date program?

c. If yes, explain in detail whether Ms. Smyly qualifies for a refund of late payment fees under LG&E's new select due date program.

2. Explain in detail whether LG&E believes it has resolved the issues raised in Ms. Smyly's September 3, 2009 Complaint.

3. If LG&E does not believe that Ms. Smyly qualifies to participate in its new select due date program, what action does LG&E believe the Commission should take with regard to Ms. Smyly's complaint?



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Jeff Derouen  
Executive Director  
Public Service Commission  
P.O. Box 615  
Frankfort, KY 40602

DATED: FEB - 2 2010

cc: Parties of Record

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VP - State Regulation  
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