

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MIKE WILLIAMS)	
)	
COMPLAINANT)	
)	CASE NO.
V.)	2009-00346
)	
KENTUCKY UTILITIES COMPANY)	
)	
DEFENDANT)	

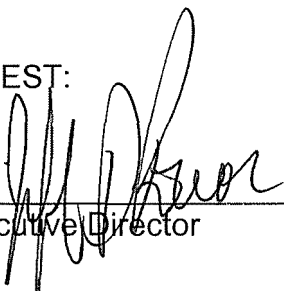
ORDER TO SATISFY OR ANSWER

Kentucky Utilities Company ("KU") is hereby notified that it has been named as defendant in a formal complaint filed on August 24, 2009, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, KU is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days of the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

By the Commission

ATTEST:

Executive Director

ENTERED
OCT 22 2009 *M*
KENTUCKY PUBLIC
SERVICE COMMISSION

RECEIVED
AUG 26 2009
GENERAL COUNSEL

Legal

RECEIVED
AUG 24 2009
PUBLIC SERVICE
COMMISSION

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

MIKE WILLIAMS

DOWNTOWN ATHLETIC CLUB

(Your Full Name)

COMPLAINANT

VS.

KENTUCKY UTILITIES

(Name of Utility)

DEFENDANT

2009-00346

COMPLAINT

The complaint of MIKE WILLIAMS
DOWNTOWN ATHLETIC CLUB respectfully shows:

(Your Full Name)

(a)

MIKE WILLIAMS
DOWNTOWN ATHLETIC CLUB

(Your Full Name)

108 EAST MAIN ST. MT. STERLING, KY 40353

(Your Address)

(b)

KENTUCKY UTILITIES

(Name of Utility)

?

LOCUST STREET MT. STERLING, KY 40353

(Address of Utility)

(c)

That: SEE ATTACHED

(Describe here, attaching additional sheets if necessary,

the specific act, fully and clearly, or facts that are the reason

and basis for the complaint.)

Formal Complaint

DOWNTOWN ATHLETIC CLUB vs. KENTUCKY UTILITIES


Page 2 of 2

Wherefore, complainant asks A REFUND ON THE AMOUNT
(Specifically state the relief desired.)

PAID ON THE 4 OUTDOOR LIGHTS LOCATED ON
THE PARKING LOT ADJACENT TO OUR PROPERTY

Dated at MT. STERLING, Kentucky, this 19 day
(Your City)

of AUGUST, 19 2009
(Month)


(Your Signature)

NONE
(Name and address of attorney, if any)

In September 1999 I purchased the building located at 108 East Main St, Mt. Sterling, KY. This building had previously been used as a grocery store. There is a parking lot located immediately to the east of the building; I did not purchase that property. There were four street lights on poles located in or around that lot. I'm not sure what agreement the previous owners of my building had with the owner of this lot but the grocery store used that lot for parking. In May of this year I contacted Kentucky Utilities to inquire about adding two street lights to the parking lot directly behind my building which was included in my purchase. During the course of discussing this with them I was informed that I already had four lights on my electric bill. KU later determined that these lights were located in the parking lot on the east side of my building. These had been included on my electric bill for the past 9+ years. I informed KU that the property was not mine and the utilities should not have been billed to the Downtown Athletic Club all these years. At the point the lights were turned off and two new lights were installed in the area that is on my property. After this was taken care of I approached the local KU office and asked about a refund of the money I had paid the previous nine+ years for the utilities for that area. To date I have received no final response from KU concerning the disposition of my request. In mid-July I contacted a KU customer service representative (Paula Anderson). She sent me an email stating that the "There has been several correction orders submitted to that department requesting a refund for the outdoor lights that were charged to you in error..". Ms. Anderson was contacted again on July 14 asking for an update on the situation. She emailed back saying "the issue has been forwarded to Danny Long for resolving". KU was contacted again on July 22 to try to find out about the disposition of this. AS of today, we have received no reply. I feel that KU has had sufficient to time investigate this matter and resolve it. I would appreciate any assistance you might be able to provide to resolve this matter. Our KU account number is [REDACTED] and listed under Dyna Body Fitness Center.

Thank You

Mike Williams

Before the Public Service Commission

(Insert name of complainant))
 Complainant)
 DOWNTOWN ATHLETIC CLUB) No. _____
 vs.) (To be inserted by
) the secretary)
 (Insert name of each defendant))
 Defendant)
 KENTUCKY ATHLETICS)
 COMPLAINT

The complaint of (here insert full name of each complainant) respectfully shows:

(a) That (here state name, occupation and post office address of each complainant).

(b) That (here insert full name, occupation and post office address of each defendant).

(c) That (here insert fully and clearly the specific act or thing complained of, such facts as are necessary to give a full understanding of the situation, and the law, order, or rule, and the section or sections thereof, of which a violation is claimed).

WHEREFORE, complainant asks (here state specifically the relief desired).

Dated at MT. Sterling, Kentucky, this 20 day
of August, ~~19~~ 2009.

Mike Williams
(Name of each complainant)

(Name and address of attorney,
if any)

Lonnie E Bellar
Vice President - State Regulation and
Kentucky Utilities Company
220 W. Main Street
P. O. Box 32010
Louisville, KY 40202

Mike Williams
Downtown Athletic Club
108 East Main
Mt. Sterling, KY 40353