

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

BRYAN GILLESPIE	)	
	)	CASE NO.
COMPLAINANT	)	2009-00019
	)	
V.	)	
	)	
LOUISVILLE GAS AND ELECTRIC COMPANY	)	
	)	
DEFENDANT	)	

O R D E R

Louisville Gas and Electric Company ("LG&E") is hereby notified that it has been named as defendant in a formal complaint filed on January 12, 2009, a copy of which is attached hereto.

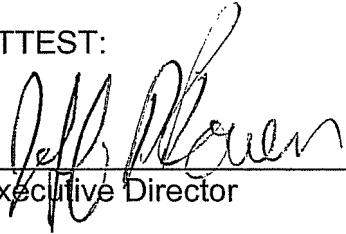
Pursuant to 807 KAR 5:001, Section 12, LG&E is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 22nd day of January, 2009.

By the Commission

ATTEST:

  
\_\_\_\_\_  
Executive Director

RECEIVED

LEGAL

JAN 12 2009

PUBLIC SERVICE  
COMMISSION

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

BRYAN GILLESPIE  
7514 Preston Highway  
Louisville, KY 40219

COMPLAINANT

vs.

COMPLAINT

2009-00019

LOUISVILLE GAS AND ELECTRIC COMPANY  
220 West Main Street  
Louisville, KY 40202

DEFENDANT

The Complainant, Bryan Gillespie, ("Complainant"), by counsel, respectfully shows:

1. Complainant is:

Bryan Gillespie  
7514 Preston Highway  
Louisville, KY 40219

2. Name of Utility is:

LOUISVILLE GAS AND ELECTRIC COMPANY  
220 West Main Street  
Louisville, KY 40202

3. Defendant "LG&E" is a utility company providing gas and electric services in and around Jefferson County, Kentucky.

4. Complainant is a subscriber to such gas and electric services at property he owns located at:

421 West Market Street  
Louisville, KY 40202

referred to herein as "The Concerned Property".

5. During the time of Complainant's ownership of the Concerned Property, the monthly

service charges for each given month were:

• January 4, 2007	\$392.00
• February 6, 2007	\$34.84
• March 23, 2007	\$1,740.23
• April 23, 2007	<b>\$14,887.57</b>
• May 10, 2007	\$1,548.16
• July 9, 2007	\$559.40
• August 7, 2007	\$499.47
• February 1, 2008	\$1,526.50
• March 3, 2008	\$2,904.17
• April 1, 2008	\$1,468.20
• May 8, 2008	\$691.72
• June 12, 2008	\$511.14

Please See Ex. 1 for copies of LG&E Statements.

6. Of the months listed, excluding April 2007, the highest service charge was in March 2008, and the lowest was in February 2007. At least forty percent of all monthly charges were well under \$1,000 per month.

7. At all times mentioned herein, The Concerned Property was a vacant building which did not consume appreciable amounts of gas and electric in that in summers, no air conditioning was used, and in winters, the thermostat was set at fifty degrees.

8. When Complainant got the April 23, 2007 bill for \$14,887.57, he contacted Defendant's Business Service Center to question the bill. Thereafter, Complainant was told that he would either pay the bill ... or else.

9. The "or else" was meant to mean that his gas and electric service would be shut off at The Concerned Property.

10. Complainant paid the amount of \$14,887.57 under protest in order to maintain service.

11. Within thirty days of said payment, Complainant dispatched an agent or employee to

remove the gas meter that serviced The Concerned Property. On information and belief, the gas meter was owned by Complainant and/or its agent.

12. After making the payment, Complainant met with the person who replaced the gas meter who advised Complainant that the gas meter was defective and that he was replacing it pursuant to work order 07-0977 dated March 27, 2007 – which pre-dated Complainant’s April 23, 2007 statement. The gas meter had the following markings: *L.G. & E. 698470* (the “allegedly defective meter”).

13. Complainant contends that the allegedly defective meter was operating deficiently on or before March 27, 2007, and that the reading as set forth on the April 23, 2007 statement was in error.

14. Complainant alleges that the Concerned Properties did not consume \$14,887.57 of utility services on or before the April 23, 2007 statement.

15. Assuming for the sake of argument that there were pre-existing charges to The Concerned Property, Complainant alleges that such charges should have been made to the previous owner of the Concerned Property which also was a subscriber to Defendant’s gas and electric services.

16. Complainant demands that Defendant disgorge \$14,887.57 less a fair and reasonable sum which would represent the mean average service charge to The Concerned Property.

17. As Complainant has been unable to resolve this matter in a reasonable manner, and as Defendant has been totally non-responsive to Complainant’s requests for an accounting, Complainant contends that Defendant has acted in an outrageous manner by essentially bullying an individual consumer of utility services into paying the ridiculous payment of \$14,887.57 as a

condition of continued service.

18. As a direct and proximate result of such outrageous conduct, Complainant alleges that Defendant has acted with actual malice toward Complainant which would merit or justify sanctions in the nature of punitive damages.



WHEREFORE, the Complainant, asks as follows:

1. That he be recover from Defendant for his compensatory loss in the amount of \$14,887.57 less a reasonable set-off for reasonable utility services as customarily charged on a monthly basis to The Concerned Property plus interest at 8% from May 1, 2007, until the date of payment, and thereafter on the entire sum at the statutory rate of twelve percent (12%) per annum from the date of judgment until paid in full;

2. That he be awarded judgment against the Defendant for punitive damages in the amount of \$100,000 plus interest at the statutory rate of twelve percent (12%) per annum from the date of judgment until paid in full; and

3. That he be awarded any and all further relief to which they may appear entitled including his costs and attorney fees.

DATED AT LOUISVILLE, KENTUCKY THIS \_\_\_ DAY OF JANUARY, 2009.

  
 BRYAN GILLESPIE  
  
 ROBERT A. DONALD, II  
 401 West Main St. Ste 1400  
 Louisville, KY 40202  
 (502) 587-3183  
 COUNSEL FOR COMPLAINANT



Customer Service: (502) 627-3313 Mon-Fri 7AM-6PM  
 Walk-In Center Hours: Mon-Fri 8AM-5PM  
 www.eon-us.com  
 Telephone Payments: (800) 780-9723

DATE DUE	AMOUNT DUE
01/04/07	\$392.57

*This year, give a gift everyone can use: a HUG from LG&E.  
 See the Important Information section of your bill for details.*

OCT

**ACCOUNT INFORMATION**

Account Number:  
 Account Name: BRYAN GILLESPIE  
 Service Address: 421 W Market St  
 Next Read Date: 01/15/07

**BILLING SUMMARY**

Previous Balance	514.69
Payments as of 12/14	(514.69)
Balance as of 12/14	0.00
Electric Charges	337.48
Gas Charges	32.86
Taxes and Fees	22.23
Utility Charges as of 12/14	392.57
<b>Total Amount Due</b>	<b>392.57</b>

**ELECTRIC CHARGES**

Rate Type: LARGE COMMERCIAL SECONDARY

Customer Charge	65.00
Demand Charge (\$11.14 x 25 kw)	278.50
<b>Other Charges For Above Rates</b>	
Environmental Surcharge (1.420% x \$343.50)	4.88
Merger Surcredit (2.149% CR x \$348.38)	-7.49
Value Delivery Surcredit (1.000% CRx \$340.89)	-3.41
<b>Total Electric Charges</b>	<b>\$337.48</b>

**GAS CHARGES**

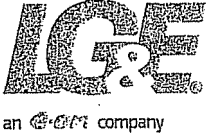
Rate Type: COMMERCIAL

Customer Charge	16.50
<b>Rate Type: COMMERCIAL</b>	
Customer Charge	16.50

Please see reverse side for additional charges.

Please bring entire bill when paying in person.





Customer Service: (502) 627-3313 Mon-Fri 7AM-6PM  
 Walk-In Center Hours: Mon-Fri 8AM-5PM  
 www.eon-us.com  
 Telephone Payments: (800) 780-9723

EXT. OK *jk*

DATE DUE	AMOUNT DUE
<del>02/13/07</del>	\$34.84

FEB 16 2007

You can now pay your bill over the telephone with a check or credit card for a minimal fee. Call (800) 780-9723 to take advantage of this exciting and convenient new payment option.

ACCOUNT INFORMATION	
Account Number:	
Account Name:	BRYAN GILLESPIE
Service Address:	421 W Market St
Next Read Date:	02/13/07

BILLING SUMMARY	
Previous Balance	392.57
Payments as of 01/16	(392.57)
Balance as of 01/16	0.00
Gas Charges	32.86
Taxes and Fees	1.98
Utility Charges as of 01/16	34.84
<b>Total Amount Due</b>	<b>34.84</b>

GAS CHARGES	
Rate Type: COMMERCIAL	
Customer Charge	16.50
Rate Type: COMMERCIAL	
Customer Charge	16.50
Other Charges For Above Rates	
Value Delivery Surcredit (0.430% CRx \$33.00)	-0.14
<b>Total Gas Charges</b>	<b>\$32.86</b>

METER AND USAGE INFORMATION									
ELECTRIC									
	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	Demand kw	kwh
<b>LARGE COMMERCIAL SECONDARY</b>									
kwh	444659	01/14/07	0	01/15/07	0	R	200		
demand	444659	01/14/07		01/15/07	0.000	R	200	0.00	
(Total usage will not include KVAR usage)								<b>Total Usage</b>	<b>0</b>

Please see reverse side for additional charges.

Please bring entire bill when paying in person.



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LINDA

Customer Service: (502) 627-3313 Mon-Fri 7AM-6PM  
Walk-In Center Hours: Mon-Fri 8AM-5PM  
www.eon-us.com  
Telephone Payments: (800) 780-9723

FINAL PAY DATE	DELINQUENT AMOUNT DUE
03/23/07	\$1,740.23

**Reconnection of Service:**

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee will be billed to your account at the time of reconnection. If another deposit is required, it will be billed to your account. If paying by credit card, debit card, or electronic check or at one of LG&E's Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 627-3313 after payment is made in order to have your service restored.

**ACCOUNT INFORMATION**

Account Number:  
Account Name: BRYAN GILLESPIE  
Service Address: 421 W Market St  
Louisville, Ky

Unauthorized reconnection of service is a crime - punishable by law.

**DISCONNECTION NOTICE**

Utility Charges Delinquent Amount Due as of 03/09 \$ 1,740.23

**BILLING INFORMATION**

Your account is past due. If full payment of the delinquent amount due is not received by the final pay date shown above, your service will be subject to disconnection.

**CUSTOMER ASSISTANCE**

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department.  
Full payment of the delinquent amount due can be made:  
• By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)  
• On-line at www.eon-us.com. (Transaction fees may apply.)  
• By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)  
• At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)  
• At your local LG&E Customer Service Center.  
The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 627-3313.

Customer Service (502) 627-3313

Account Number

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay Date	Delinquent Amount Due	Amount Enclosed
03/23/07	\$ 1,740.23	\$

OFFICE USE ONLY:  
C09, R0066, G



PO BOX 35590  
LOUISVILLE, KY 40232-5590

BRYAN GILLESPIE  
7514 PRESTON HWY  
LOUISVILLE, KY 40219-3135



PRINTED ON RECYCLED PAPER

Service Address: 421 W Market St  
Home Phone # (502) 810-9696

0120010380010021000000174023000001740230000000000000011





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Customer Service: (502) 627-3313 Mon-Fri 7AM-6PM
Walk-In Center Hours: Mon-Fri 8AM-5PM
www.eon-us.com
Telephone Payments: (800) 780-9723

DATE DUE

AMOUNT DUE

04/19/07

\$14,887.57

APR 23 2007

Our automated outage reporting system makes reporting a power outage reliable, fast and easy. See the Important Information section of your bill for details.

CORRECTED BILL

Table with 3 columns: Averages for Billing Period, This Year, Last Year. Rows include Average Temperature, Number of Days Billed, Electric/kwh per Day, Gas/ccf per Day.

ACCOUNT INFORMATION table with fields: Account Number, Account Name (BRYAN GILLESPIE), Service Address (421 W Market St), Next Read Date (04/13/07).

BILLING SUMMARY table with rows: Previous Balance (0.00), Payments as of 04/03 (0.00), Previous Month Adjustment (939.08), Balance as of 04/03 (939.08), Electric Charges (2,382.73), Gas Charges (12,562.26), Taxes and Fees (896.70), Utility Charges as of 04/03 (15,841.69), Other Charges (15.04), Total Amount Due (14,887.57).

ELECTRIC CHARGES

Table of electric charges including Rate Type: GENERAL SERVICE THREE PHASE, Customer Charge (84.31), Energy Charge (2215.84), and Total Electric Charges (\$2,382.73).

GAS CHARGES

Table of gas charges including Rate Type: COMMERCIAL and Customer Charge (92.74).

Please see reverse side for additional charges.

Please bring entire bill when paying in person.

Customer Service (502) 627-3313

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Table for payment information with columns: Account Number, Payment Due Date (04/19/07), Amount Due By Due Date (\$14,887.57), Amount Due After Due Date (\$15,679.66), Winter Help Donation (\$), Amount Enclosed (\$).

Home Phone # (502) 810-9696

APR 23 2007

Check here if plan(s) requested on back of stub.

OFFICE USE ONLY: 16
C09, R0018, G999999
P0.00



CORRECTED BILL

BRYAN GILLESPIE
7514 PRESTON HWY
LOUISVILLE, KY 40219-3135

PO BOX 35590
LOUISVILLE, KY 40232-5590



PRINTED ON RECYCLED PAPER

Service Address: 421 W Market St

01200103800100210000015679660000148875700000000000017



Customer Service: (502) 627-3313 Mon-Fri 7AM-6PM  
 Walk-In Center Hours: Mon-Fri 8AM-5PM  
 www.eon-us.com  
 Telephone Payments: (800) 780-9723

DATE DUE	AMOUNT DUE
05/10/07	\$16,435.73

**Current due date applies to the current bill only. Previous amount due may be subject to disconnection.**

ACCOUNT INFORMATION	
Account Number:	
Account Name:	BRYAN GILLESPIE
Service Address:	421 W Market St
Next Read Date:	05/14/07

Averages for Billing Period	This Year	Last Year
Average Temperature	55°	50°
Number of Days Billed	30	30
Electric/kwh per Day	206.6	0.0
Gas/ccf per Day	41.0	0.0

BILLING SUMMARY	
Previous Balance	14,887.57
Payments as of 04/24	0.00
Balance as of 04/24	14,887.57
Electric Charges	427.50
Gas Charges	1,033.02
Taxes and Fees	87.64
Utility Charges as of 04/24	1,548.16
<b>Total Amount Due</b>	<b>16,435.73</b>

### ELECTRIC CHARGES

Rate Type: GENERAL SERVICE THREE PHASE

Customer Charge	15.00
Energy Charge	401.33
<b>Other Charges For Above Rates</b>	
Electric Fuel Adjustment (\$0.00320 x 6200 kwh)	19.84
Electric General Service DSM (\$0.00020 x 6200 kwh)	1.24
Environmental Surcharge (0.830% x \$437.41)	3.63
Merger Surcredit (2.149% CR x \$441.04)	-9.48
Value Delivery Surcredit (0.940% CRx \$431.56)	-4.06
<b>Total Electric Charges</b>	<b>\$427.50</b>

Handwritten circled amount: 16,435.73

### GAS CHARGES


Rate Type: COMMERCIAL

Customer Charge	16.50
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Please see reverse side for additional charges.

Please bring entire bill when paying in person.



an  company

Customer Service: (502) 627-3313 Mon-Fri 7AM-6PM  
Walk-In Center Hours: Mon-Fri 8AM-5PM  
Telephone Payments: (800) 780-9723  
Power Outage Reporting: (502) 589-3500  
www.eon-us.com

DATE DUE	AMOUNT DUE
07/09/07	\$7.80

Get money for nothing! See the Important Information section of your bill for details about our Demand Conservation program.

Averages for Billing Period	This Year	Last Year
Average Temperature	73°	70°
Number of Days Billed	30	30
Electric/kwh per Day	206.6	0.0
Gas/ccf per Day	0.1	0.0

ACCOUNT INFORMATION	
Account Number:	
Account Name:	BRYAN GILLESPIE
Service Address:	421 W Market St
Next Read Date:	07/13/07

BILLING SUMMARY	
Previous Balance	(551.60)
Payments as of 06/20	0.00
Balance as of 06/20	(551.60)
Electric Charges	489.16
Gas Charges	38.57
Taxes and Fees	31.67
Utility Charges as of 06/20	559.40
<b>Total Amount Due</b>	<b>7.80</b>

### ELECTRIC CHARGES

Rate Type: GENERAL SERVICE THREE PHASE

Customer Charge	15.00
Energy Charge	449.19
<b>Other Charges For Above Rates</b>	
Electric Fuel Adjustment (\$0.00454 x 6200 kwh)	28.15
Electric General Service DSM (\$0.00020 x 6200 kwh)	1.24
Environmental Surcharge (2.240% x \$493.58)	11.06
Merger Surcredit (2.149% CR x \$504.64)	-10.84
Value Delivery Surcredit (0.940% CRx \$493.80)	-4.64
<b>Total Electric Charges</b>	<b>\$489.16</b>

### GAS CHARGES

Rate Type: COMMERCIAL

Customer Charge	16.50
Gas Distribution Charge	0.75
Gas Supply Component (\$1.00111 x 5 ccf)	5.01

Please see reverse side for additional charges.

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Customer Service: (502) 627-3313 Mon-Fri 7AM-6PM  
 Walk-In Center Hours: Mon-Fri 8AM-5PM  
 Telephone Payments: (800) 780-9723  
 Power Outage Reporting: (502) 589-3500  
 www.eon-us.com

DATE DUE	AMOUNT DUE
08/07/07	\$499.47

*Want to reduce the seasonal highs and lows normally associated with utility bills? Sign up for our Budget Payment Plan! Simply check the box on your bill stub before returning it with your payment.*

ACCOUNT INFORMATION	
Account Number:	
Account Name:	BRYAN GILLESPIE
Service Address:	421 W Market St
Next Read Date:	08/13/07

BILLING SUMMARY	
Previous Balance	7.80
Payments as of 07/20	(7.80)
Balance as of 07/20	0.00
Electric Charges	437.22
Gas Charges	33.98
Taxes and Fees	28.27
Utility Charges as of 07/20	499.47
<b>Total Amount Due</b>	<b>499.47</b>

Averages for Billing Period	This Year	Last Year
Average Temperature	78°	78°
Number of Days Billed	30	30
Electric/kwh per Day	186.6	0.0
Gas/ccf per Day	0.0	0.0

**ELECTRIC CHARGES**

Rate Type: GENERAL SERVICE THREE PHASE	
Customer Charge	15.00
Energy Charge	405.72
Other Charges For Above Rates	
Electric Fuel Adjustment (\$.00416 x 5600 kwh)	23.30
Electric General Service DSM (\$.00020 x 5600 kwh)	1.12
Environmental Surcharge (2.170% x \$445.14)	9.66
Merger Surcredit (2.954% CR x \$454.80)	-13.43
Value Delivery Surcredit (0.940% CRx \$441.37)	-4.15
<b>Total Electric Charges</b>	<b>\$437.22</b>

**GAS CHARGES**

Rate Type: COMMERCIAL	
Customer Charge	16.50
Gas Distribution Charge	0.15
Gas Supply Component (\$1.00111 x 1 ccf)	1.00

Please see reverse side for additional charges.

Please bring entire bill when paying in person.



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Customer Service: (502) 627-3313 Mon-Fri 7AM-6PM(EST)  
Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)  
Telephone Payments: (800) 780-9723  
Power Outage Reporting: (502) 589-3500  
www.eon-us.com

DUE DATE	AMOUNT DUE
02/01/08	\$1,526.50

You can now pay your bill over the telephone with a check, debit or credit card. Call (800) 780-9723 to take advantage of this exciting and convenient new payment option. (Transaction fees apply to telephone payments.)

ACCOUNT INFORMATION	
Account Number:	
Account Name:	BRYAN GILLESPIE
Service Address:	421 W Market St
Next Read Date:	02/13/08

Averages for Billing Period	This Year	Last Year
Average Temperature	40°	46°
Number of Days Billed	34	34
Electric/kwh per day	117.6	0.0
Gas/ccf per day	30.0	0.0

BILLING SUMMARY	
Previous Balance	1,026.73
Payment as of 01/16	(1,026.73)
Balance as of 01/16	0.00
Electric Charges	307.52
Gas Charges	1,132.57
Taxes and Fees	86.41
Utility Charges as of 01/16	1,526.50
<b>Total Amount Due</b>	<b>1,526.50</b>

### ELECTRIC CHARGES

<b>Rate Type: GENERAL SERVICE THREE PHASE</b>	
Customer Charge	15.00
Energy Charge	273.08
<b>Other Charges For Above Rates</b>	
Electric Fuel Adjustment (\$.00575 x 4000 kwh)	23.00
Electric General Service DSM (\$.00020 x 4000 kwh)	0.80
Environmental Surcharge (2.080% x \$311.88)	6.49
Merger Surcredit (2.431% CR x \$318.37)	-7.74
Value Delivery Surcredit (1.000% CRx \$310.63)	-3.11
<b>Total Electric Charges</b>	<b>\$307.52</b>

PC 1/22  
CK  
\$ 1,526.50

Please see reverse side for additional charges.

Bring entire bill when paying in person



an **E.ON** company

Customer Service: (502) 627-3313 Mon-Fri 7AM-6PM(EST)  
Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)  
Telephone Payments: (800) 780-9723  
Power Outage Reporting: (502) 589-3500  
www.eon-us.com

DUE DATE	AMOUNT DUE
03/03/08	\$2,904.17

Visit our safe and secure website at [www.eon-us.com](http://www.eon-us.com). You can view and pay your bill, sign up for BillMail or ABC and view your previous usage.

### ACCOUNT INFORMATION

Account Number:	
Account Name:	BRYAN GILLESPIE
Service Address:	421 W Market St
Next Read Date:	03/13/08

### BILLING SUMMARY

Previous Balance	1,526.50
Payment as of 02/14	(1,526.50)
Balance as of 02/14	0.00
Electric Charges	380.61
Gas Charges	2,359.17
Taxes and Fees	164.39
Utility Charges as of 02/14	2,904.17
<b>Total Amount Due</b>	<b>2,904.17</b>

Averages for Billing Period	This Year	Last Year
Average Temperature	34°	27°
Number of Days Billed	29	29
Electric/kwh per day	172.4	0.0
Gas/ccf per day	78.6	0.0

### ELECTRIC CHARGES

<b>Rate Type: GENERAL SERVICE THREE PHASE</b>	
Customer Charge	15.00
Energy Charge	341.35
<b>Other Charges For Above Rates</b>	
Electric Fuel Adjustment (\$.00603 x 5000 kwh)	30.15
Electric General Service DSM (\$.00020 x 5000 kwh)	1.00
Environmental Surcharge (1.580% x \$387.50)	6.12
Merger Surcredit (2.431% CR x \$393.62)	-9.57
Value Delivery Surcredit (0.897% CRx \$384.05)	-3.44
<b>Total Electric Charges</b>	<b>\$380.61</b>

pd 2/26  
\$2904.17

Please see reverse side for additional charges.

Bring entire bill when paying in person.



Customer Service: (502) 627-3313 Mon-Fri 7AM-6PM(EST)  
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)  
 Telephone Payments: (800) 780-9723  
 Power Outage Reporting: (502) 589-3500  
 www.eon-us.com

DUE DATE	AMOUNT DUE
04/01/08	\$1,468.20

Our automated outage reporting system makes reporting a power outage reliable, fast and easy.

ACCOUNT INFORMATION	
Account Number:	
Account Name:	BRYAN GILLESPIE
Service Address:	421 W Market St
Next Read Date:	04/14/08

Averages for Billing Period	This Year	Last Year
Average Temperature	38°	43°
Number of Days Billed	29	29
Electric/kwh per day	172.4	0.0
Gas/ccf per day	35.5	0.0

BILLING SUMMARY	
Previous Balance	2,904.17
Payment as of 03/14	(2,904.17)
Balance as of 03/14	0.00
Electric Charges	344.90
Gas Charges	1,040.20
Taxes and Fees	83.10
Utility Charges as of 03/14	1,468.20
<b>Total Amount Due</b>	<b>1,468.20</b>

ELECTRIC CHARGES	
<b>Rate Type: GENERAL SERVICE THREE PHASE</b>	
Customer Charge	15.00
Energy Charge	341.35
<b>Other Charges For Above Rates</b>	
Electric Fuel Adjustment (\$.00019 CR x 5000 kwh)	-0.95
Electric General Service DSM (\$.00020 x 5000 kwh)	1.00
Environmental Surcharge (0.080% x \$356.40)	0.29
Merger Surcredit (2.431% CR x \$356.69)	-8.67
Value Delivery Surcredit (0.897% CR x \$348.02)	-3.12
<b>Total Electric Charges</b>	<b>\$344.90</b>

pd 3/20  
 CK4  
 \$1468.20



an company

Customer Service: (502) 627-3313 Mon-Fri 7AM-6PM(EST)  
Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)  
Telephone Payments: (800) 780-9723  
Power Outage Reporting: (502) 589-3500

www.eon-us.com

DUE DATE	AMOUNT DUE
05/08/08	\$691.72

Want to save time? Join the club! Sign up for our Automatic Bank Club! Check the box on the back of your bill stub and include a voided check when you return your next payment.

ACCOUNT INFORMATION	
Account Number:	
Account Name:	BRYAN GILLESPIE
Service Address:	421 W Market St
Next Read Date:	05/13/08

Averages for Billing Period	This Year	Last Year
Average Temperature	52°	54°
Number of Days Billed	32	32
Electric/kwh per day	187.5	0.0
Gas/ccf per day	6.0	0.0

BILLING SUMMARY	
Previous Balance	1,468.20
Payment as of 04/22	(1,468.20)
Balance as of 04/22	0.00
Electric Charges	426.89
Gas Charges	225.68
Taxes and Fees	39.15
Utility Charges as of 04/22	691.72
<b>Total Amount Due</b>	<b>691.72</b>

ELECTRIC CHARGES	
<b>Rate Type: GENERAL SERVICE THREE PHASE</b>	
Customer Charge	15.00
Energy Charge	409.62
<b>Other Charges For Above Rates</b>	
Electric Fuel Adjustment (\$ .00207 x 6000 kwh)	12.42
Electric General Service DSM (\$ .00017 x 6000 kwh)	1.02
Environmental Surcharge (0.780% x \$438.06)	3.42
Merger Surcredit (2.431% CR x \$441.48)	-10.73
Value Delivery Surcredit (0.897% CRx \$430.75)	-3.86
<b>Total Electric Charges</b>	<b>\$426.89</b>

pd 5-1

\$ 691.72

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 627-3313





an **e-on** company

Customer Service: (502) 627-3313 Mon-Fri 7AM-6PM(EST)  
Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)  
Telephone Payments: (800) 780-9723  
Power Outage Reporting: (502) 589-3500  
www.eon-us.com

DUE DATE	AMOUNT DUE
06/09/08	\$511.14

Use your Visa, Mastercard or Discover credit card to pay your bill over the telephone. Call (800) 780-9723 to take advantage of this convenient payment option. (Transaction fees apply to telephone payments.)

ACCOUNT INFORMATION	
Account Number:	
Account Name:	BRYAN GILLESPIE
Service Address:	421 W Market St
Next Read Date:	06/12/08

Averages for Billing Period	This Year	Last Year
Average Temperature	62°	67°
Number of Days Billed	29	29
Electric/kwh per day	179.3	0.0
Gas/ccf per day	2.2	0.0

BILLING SUMMARY	
Previous Balance	691.72
Payment as of 05/21	(691.72)
Balance as of 05/21	0.00
Electric Charges	375.24
Gas Charges	106.98
Taxes and Fees	28.92
Utility Charges as of 05/21	511.14
<b>Total Amount Due</b>	<b>511.14</b>

### ELECTRIC CHARGES

Rate Type: GENERAL SERVICE THREE PHASE

Customer Charge	15.00
Energy Charge	356.15
<b>Other Charges For Above Rates</b>	
Electric Fuel Adjustment (\$.00151 x 5200 kwh)	7.85
Electric General Service DSM (\$.00147 x 5200 kwh)	7.64
Environmental Surcharge (0.370% x \$386.64)	1.43
Merger Surcredit (2.431% CR x \$388.07)	-9.43
Value Delivery Surcredit (0.897% CRx \$378.64)	-3.40
<b>Total Electric Charges</b>	<b>\$375.24</b>

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Lonnie E Bellar  
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