COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

LISA MICHELLE JACKSON	•
COMPLAINANT	
V	, CASE NO. 2008-00078
APPALACHIAN WASTE CONTROL)
DEFENDANT)

ORDER TO SATISFY OR ANSWER

Appalachian Waste Control is hereby notified that it has been named as defendant in a formal complaint filed on February 29, 2008, a copy of which is attached hereto.

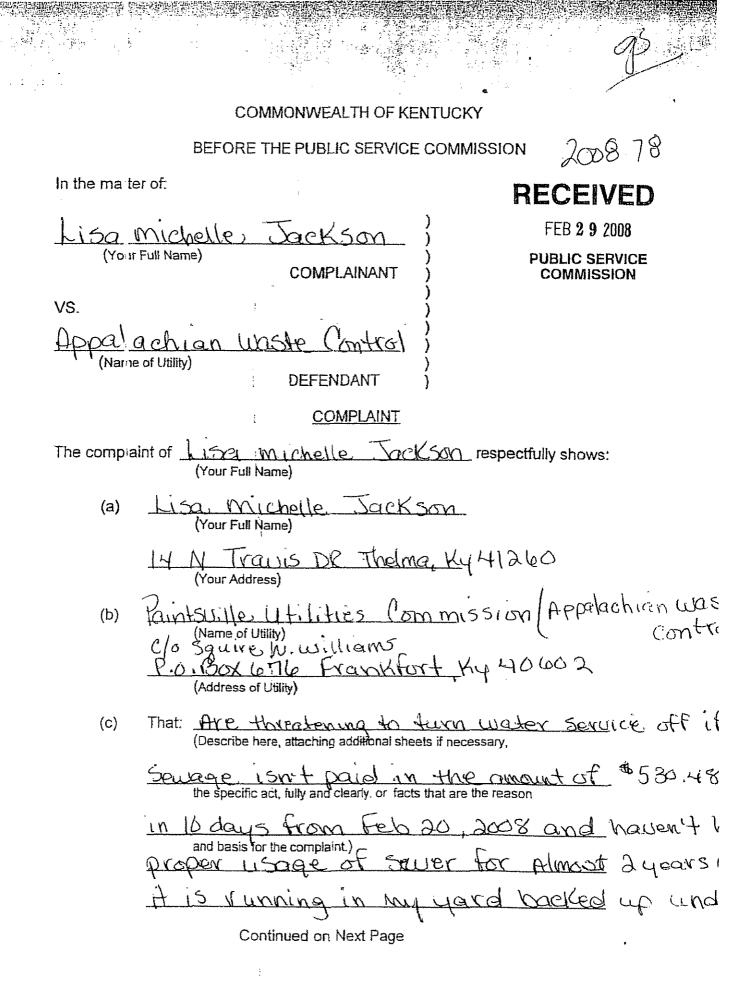
Pursuant to 807 KAR 5:001, Section 12, Appalachian Waste Control is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 10th day of March, 2008.

By the Commission

ATTEST: xecutive Director



Formal Complaint

Lisa michelle Jackson vs. Appalachin Waste Control

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it is have to breathe from My house and , my Kids and I ave constantly the Smell trom Staying SICK. U Wherefore, complainant asks <u>Keep water on have 2 Children</u> (Specifically state the relief desired.) them is disabled and in home and one OT Ant sewage system treed need my yard and pipes and under my house cleaned of & very unsandurary, Onceden, pots and Lived and us Dated at <u>Tholma</u>, Kentucky, this <u>QLa</u>day (Your City) exposed of Feburary 122008 (Month) VacKA (Your Signature)

(Name and address of attorney, if any)

FFR 2 9 2008

PUBLIC SERVICE

COMMISSION

APPALACHIAN WASTE CONTROL

c/o Sauire N. Williams III. Temporary Receiver P.O. Box 676 FRANKFORT, KENTUCKY 40602-0676

TELEPHONE; (502) 227-2271

FAX: (502) 875-7158

February 20, 2008

Lisa Jackson 14 N. Travis Dr. Thelma, Kentucky 41260

> Re: Sewer Service Charges for Appalachian Waste Control/Notice of Water Disconnect

Dear Ms. Jackson:

Our records reflect that you are delinquent in the payment of your sewer service charges for the above address in the amount of \$530.48.

This letter is to advise you that the Paintsville Utilities Commission will disconnect water service to any customer who fails to pay for sewer services. Pursuant to KRS 96.932, a sewer provider can compel a water service provider to stop a customer's water service for non-payment of his or her sewer bill. By law, the water service must discontinue the service and cannot turn the service back on until the sewer provider so directs. You will be responsible for any charges for discontinuing the service and reinstating the service.

Please be advised that your water service will be disconnected for non-payment of your sewer bill unless, within ten (10) days of the date of this letter, you make payment in full for all delinquent charges, or enter into an acceptable payment agreement to pay your delinquent sewer charges in full. This termination date will not be affected by your receipt of any subsequent bill. You have the right to dispute the reasons for termination.

Please forward payment in the amount reflected to the address above, or contact me if you believe that this notice is being sent in error.

Sincerely,

M. Will &

Squire N. Williams III Temporary Receiver, Appalachian Waste Control

This notice is an attempt to collect a debt. Any information obtained will be used for that purpose.

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