

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MARK THURSTON	)	
	)	
COMPLAINANT	)	
	)	
v.	)	CASE NO. 2007-00384
	)	
LOUISVILLE GAS AND ELECTRIC	)	
COMPANY	)	
	)	
DEFENDANT	)	

ORDER TO SATISFY OR ANSWER

Louisville Gas and Electric Company ("LG&E") is hereby notified that it has been named as defendant in a formal complaint filed on August 27, 2007, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, LG&E is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 7<sup>th</sup> day of September, 2007.

ATTEST:

By the Commission

  
Executive Director

35 / Attn: Ginny Smith  
Division of Consumer Service  
PSC

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

2007-384

In the matter of:

MARK THURSTON  
(Your Full Name)

COMPLAINANT

VS. L & E  
(Name of Utility)

820 W. Broadway  
Louisville, Ky. 40202

DEFENDANT

COMPLAINT

The complaint of

MARK THURSTON  
(Your Full Name)

respectfully shows:

(a)

(Your Full Name)

2804 Hikes Lane / 8919 Reinheart Way

(Your Address)

(b)

L. G. & E.

(Name of Utility)

820 W. Broadway  
Lon. Ky 40202

701 S. Ninth St. Louisville, Ky 40202

(Address of Utility)

(c)

That OVER CHARGE UTILITIES / RATE OVERAGE  
(Describe here, attaching additional sheets if necessary,

00000  
00000

~~for the month of March 2007~~ October 2006 - March 2007

the specific act, fully and clearly, or facts that are the reason

8919 Reinheart was VACANT! No Occupancy whatsoever  
and basis, for the complaint.)

Home was being readied for sale.

No Appliances were in home moved completely  
out.

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2804 Hiller Lane 1<sup>st</sup> month  
was \$400. For 1 month!!

Formal Complaint

Mark Johnson vs. L.S. & E. Louisville

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Question: Meter Reader was averaging during  
vacancy not per our request. Why?

Question: neighbors both sides of my house  
full capacity during this period of month  
their bills were only a fraction of our bill?  
9919 was converted to total electric NO GAS!

Wherefore, complainant asks Eliminate both bills  
(Specifically state the relief desired.)

for the two houses due to company L.S. & E.  
taking advantage of the consumer by  
overcharging for heat during winter months  
during ~~vacancy~~ of no vacancy.

Dated at Louisville, Kentucky, this 2<sup>nd</sup> day  
(Your City)

of August, 2007  
(Month)

Mark Johnson  
(Your Signature)

(Name and address of attorney, if any)

attn: Jimmy Smith  
Division of Consumer Service  
PSC