## COMMONWEALTH OF KENTUCKY

## BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JOSEPH HAROLD DURBIN

COMPLAINANT

V.

CASE NO. 2005-00379

AMERICAN CELLULAR CORPORATION D/B/A CELLULAR ONE

DEFENDANT

## <u>COMMISSION STAFF'S FIRST DATA REQUEST</u> <u>TO JOSEPH HAROLD DURBIN</u>

Pursuant to 807 KAR 5:001, Commission Staff requests that Joseph Harold Durbin file the original and eight copies of the following information within 15 days of the date of this request. When a number of sheets are required for an item, each sheet should be appropriately indexed, for example, Item 1(a), Sheet 2 of 6. Include with each response the name of the witness who will be responsible for responding to questions relating to the information provided. Careful attention should be given to copied material to ensure its legibility.

1. In your complaint, you list the names of several persons believed to be customers of American Cellular Corporation, doing business as Cellular One ("ACC"). Describe the particular complaints made by these persons, any resolution of their respective complaints, and the manner in which their complaints became known to you.

- 2. Are you still a customer of ACC?
  - a. If no, when did you terminate your service with ACC?
  - b. If yes, have you made any changes or upgrades in your service?
  - c. If yes, are you still experiencing problems with your service?
- 3. Provide a description of your current service.

4. Do you continue to seek some type of relief in this case? If yes, describe with specificity the relief that you seek.

5. Provide copies of all documents relating to the facts herein, including, but not limited to, your son's and your own telephone bills from ACC.

Beth O'Donnell Executive Director Public Service Commission P. O. Box 615 Frankfort, KY 40602

DATED: <u>July 24, 2006</u>

cc: Parties of Record