

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JOSEPH HAROLD DURBIN	)	
	)	
COMPLAINANT	)	
	)	
V.	)	CASE NO. 2005-00379
	)	
AMERICAN CELLULAR CORPORATION	)	
D/B/A CELLULAR ONE	)	
	)	
DEFENDANT	)	

COMMISSION STAFF'S FIRST DATA REQUEST  
TO AMERICAN CELLULAR CORPORATION

Pursuant to 807 KAR 5:001, Commission Staff requests that American Cellular Corporation, doing business as Cellular One in Kentucky ("ACC"), file the original and eight copies of the following information within 15 days of the date of this request. When a number of sheets are required for an item, each sheet should be appropriately indexed, for example, Item 1(a), Sheet 2 of 6. Include with each response the name of the witness who will be responsible for responding to questions relating to the information provided. Careful attention should be given to copied material to ensure its legibility.

1. In his complaint, Joseph Harold Durbin states that ACC advised him that he needed to upgrade his service and that to do so would require that he (1) renew his contract; (2) pay a fee to get out of his then current contract; and (3) purchase a new telephone. State whether you agree or disagree with any of the foregoing.

2. Is Mr. Durbin still an ACC customer?
  - a. If yes, is he on the TDMA Network or the GSM Network?
  - b. If yes, was he required to do items (1), (2), and (3) in Question No. 1? If no, when did he terminate his service?
3. Describe all complaints you received from the persons listed in the attachment to Mr. Durbin's complaint. Include the dates of the complaints and the resolution, if any, to the complaints.
4. Provide copies of all documents relating to the facts herein, including, but not limited to, Mr. Durbin's and his son's telephone bills sent from ACC.
5. Provide an update on the transition from the TDMA Network to the GSM Network.
6. Address Mr. Durbin's complaints regarding calls to Voicemail.



Beth O'Donnell  
Executive Director  
Public Service Commission  
P. O. Box 615  
Frankfort, KY 40602

DATED: July 24, 2006

cc: Parties of Record