



2. Provide all documents and reports dismissing or otherwise related to any tests of the meters installed at Complainants' residence.

3. Provide all actual readings of Complainants' meter from January 1, 2004 to the present.

4. Explain how KU calculated the adjustments to Complainants' bill on the February 5, 2004, June 4, 2004, September 3, 2004, and November 3, 2004 bills.

5. Explain why KU did not read Complainants' meter after a possible reading error had been made.

6. Is KU assessing late fees to Complainants on the disputed balance?

7. In Item 8 on page 4 of KU's answer, KU states that it is willing to establish a "liberal" payment plan to allow Complainants to become current on their account. Explain KU's "liberal" payment plan.

8. In Item 7 on page 4 of KU's answer, KU states that it calculated Complainants' arrearage with two different methodologies. Provide the calculations for each methodology used to derive Complainants' arrearage.



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Beth O'Donnell  
Executive Director  
Public Service Commission  
P. O. Box 615  
Frankfort, KY 40602

DATED: August 17, 2005

cc: Parties of Record